Student Guide: How to Get Started in Blackboard Learn

STEP 1: Log in to “The Q” Student Portal
a. Go to www.qcc.edu and click on “The Q” tab.
b. Enter your user name and password and click on the “Login” button.

STEP 2: Click on the Blackboard Learn icon
NOTE: The Blackboard Learn icon appears after you log onto the Q, under the “Welcome” tab.

STEP 3: On the Welcome page, under “My Courses,” click on the course title you would like to enter.

TYPICAL Q USERNAME AND PASSWORD FOR STUDENTS
Username: Student ID number
Password: First two letters of your last name followed by the last four digits of your social security number followed by qc (lowercase)

IF YOU DO NOT HAVE YOUR USERNAME AND PASSWORD
• Use the “I forgot my password” link.
• Contact the Help Desk.

24/7 Blackboard Support
Phone Number: 508.854.4427
Help Chat or Web Ticket: www.qcc.edu/blackboardsupport