

Quinsigamond Community College 2016 MA Small MS4 Permit Overview

Presenters:

Steve Zisk, Quinsigamond Community College
Director of Engineering, Energy, Environment, & Extension Campus Facilities

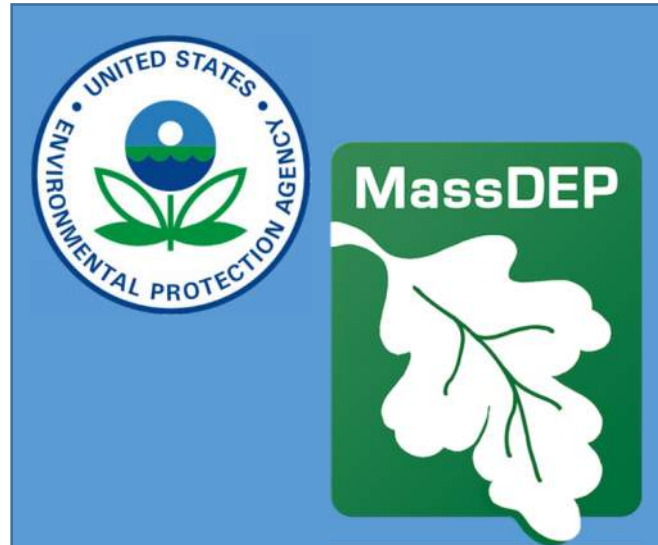
Kelsey Kern, PE, Nitsch Engineering
Water Resources Engineer

Date: May 1, 2025

Building better communities with you

Today's Presentation

- What is Stormwater?
- 2016 Small MS4 Permit Program Overview
- QCC Stormwater Management Program

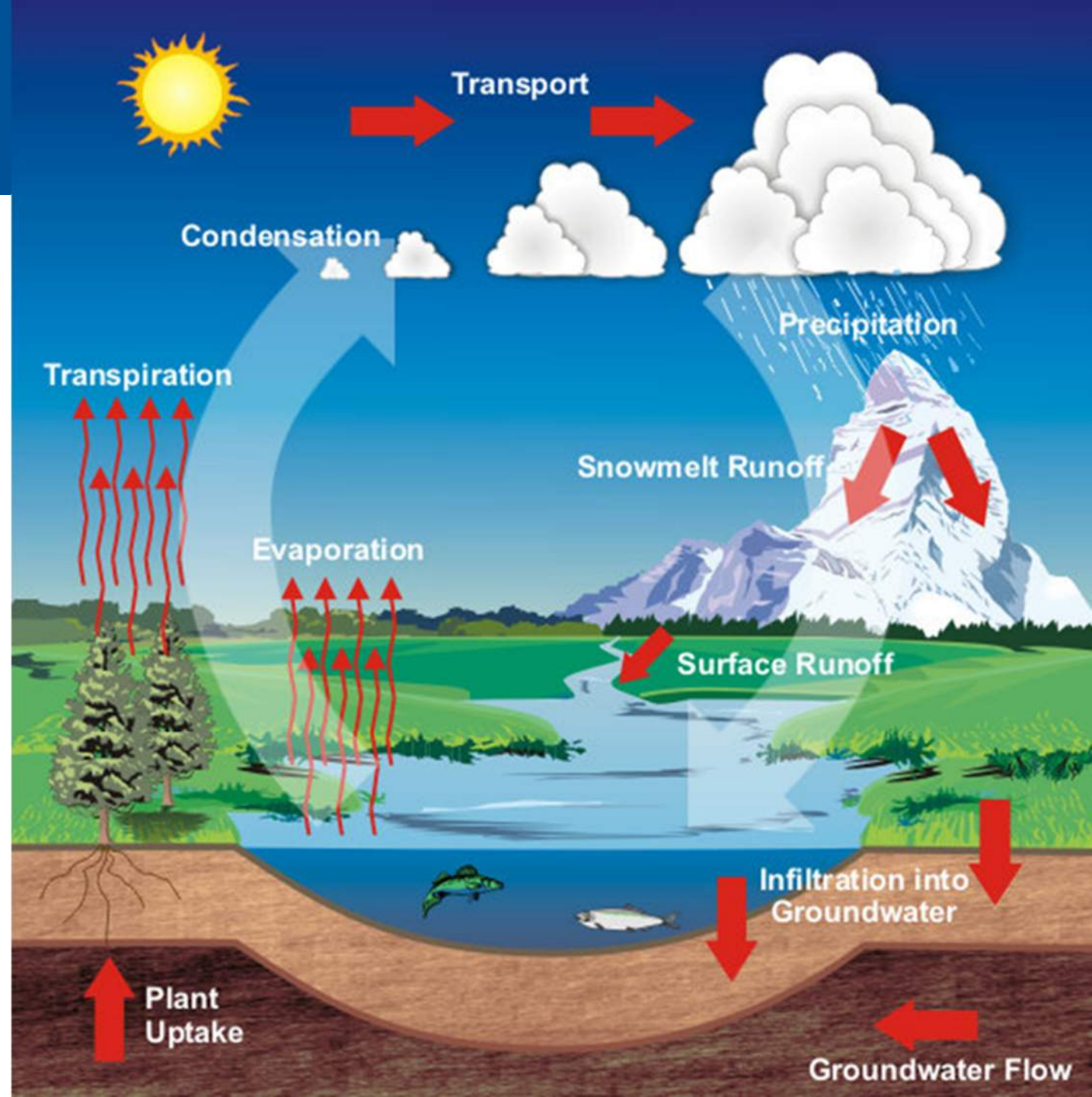


What is Stormwater?

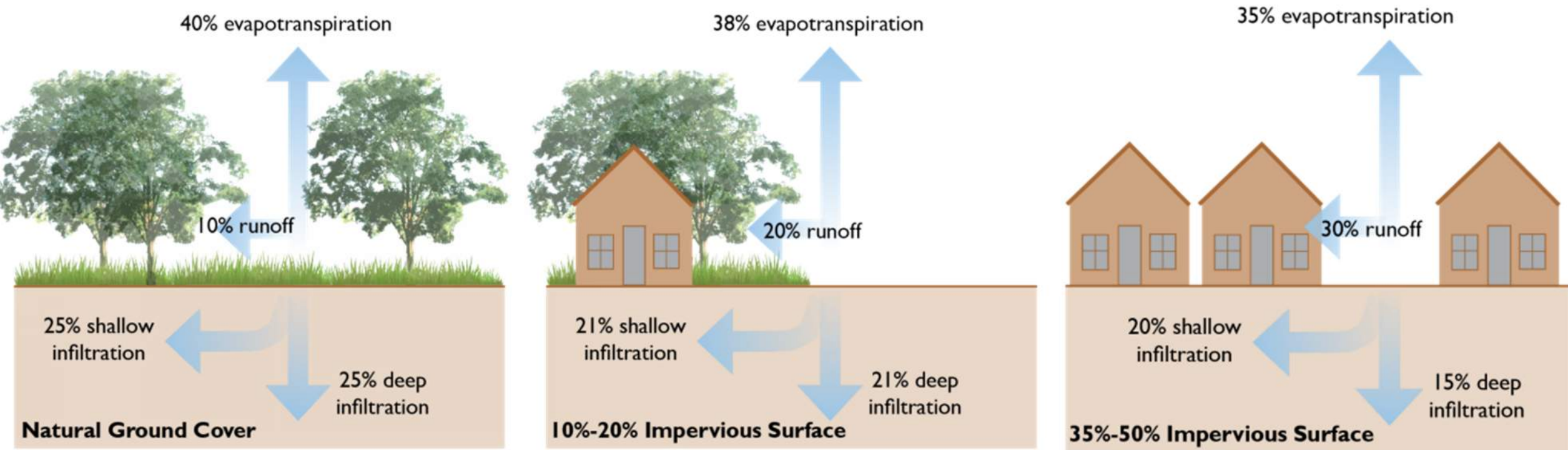


The Water Cycle

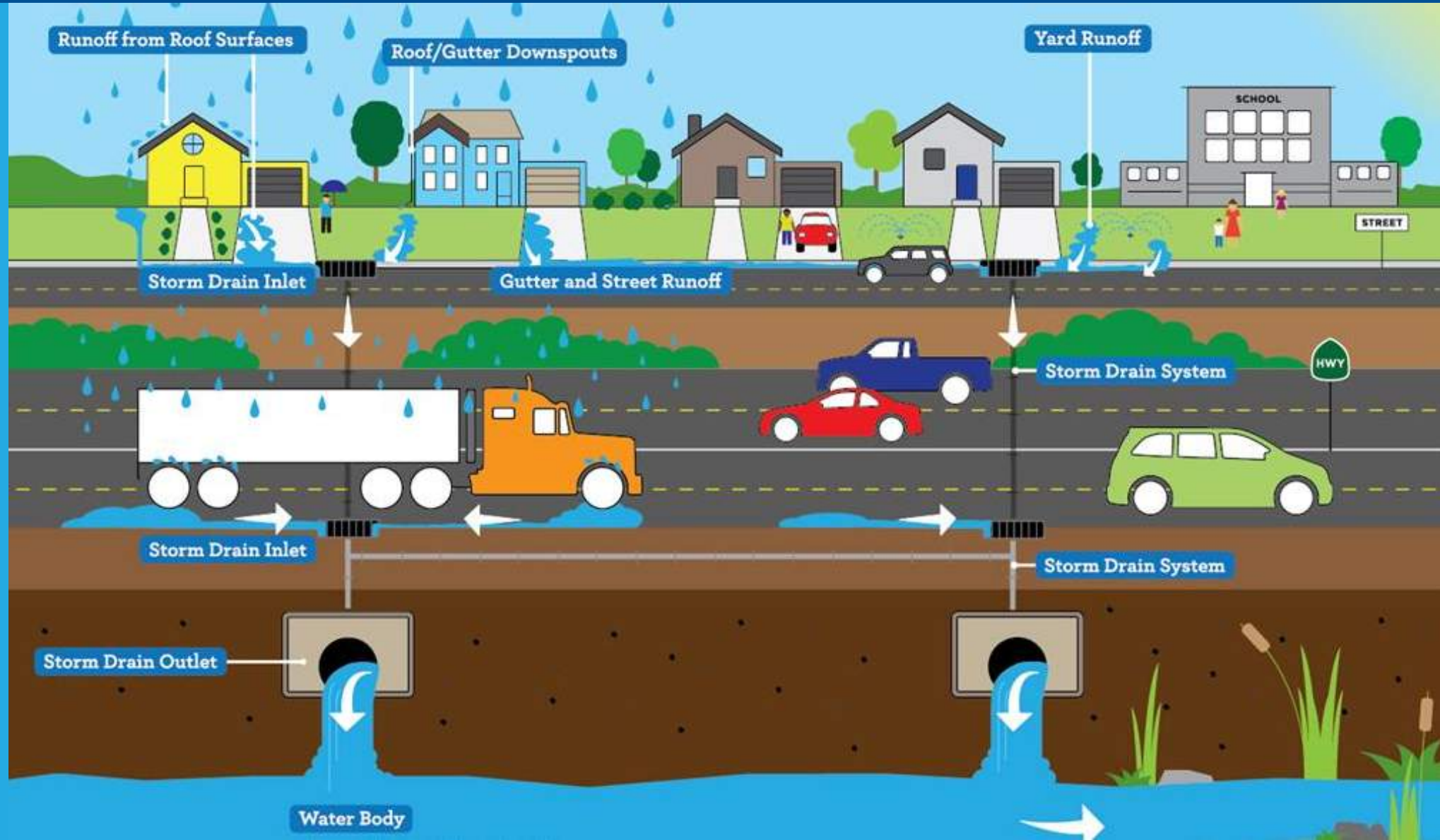
**Stormwater =
Surface Runoff**



Water Balance and Development



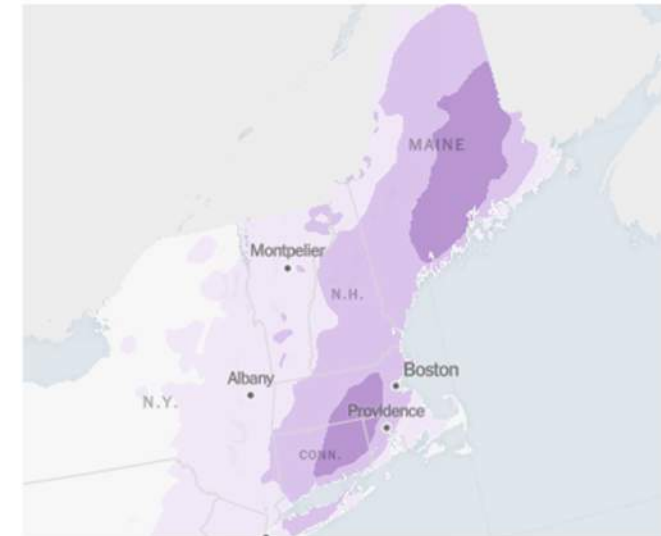
Stormwater Runoff



Water Quantity & Water Quality Headlines

Record-setting storm wallops East Coast with flooding, high winds

Over 800,000 customers had no power in the Northeast on Monday afternoon while major coastal flooding pushed water levels up to 4 feet above normal



What summer flooding means for Lake Champlain water quality and cyanobacteria blooms

By Mikaela Lefrak, Andrea Laurion

Published August 8, 2023 at 3:29 PM EDT

Floodwaters inundate Maine, New Hampshire for fourth time since December

Story by Ian Livingston • 1h • 3 min read



As temperatures rise, toxic bacteria blooms in Mass. ponds prompt 'stay away' notices

Updated July 26, 2023 By Paula Moura

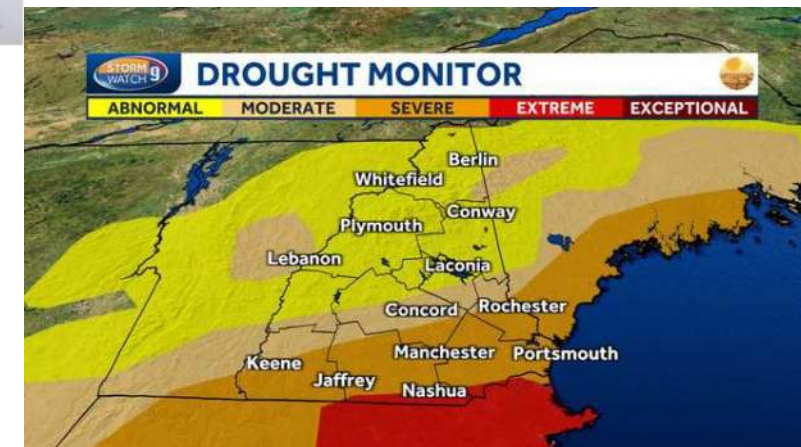


Sewage overflows in Boston and Cambridge prompt warnings

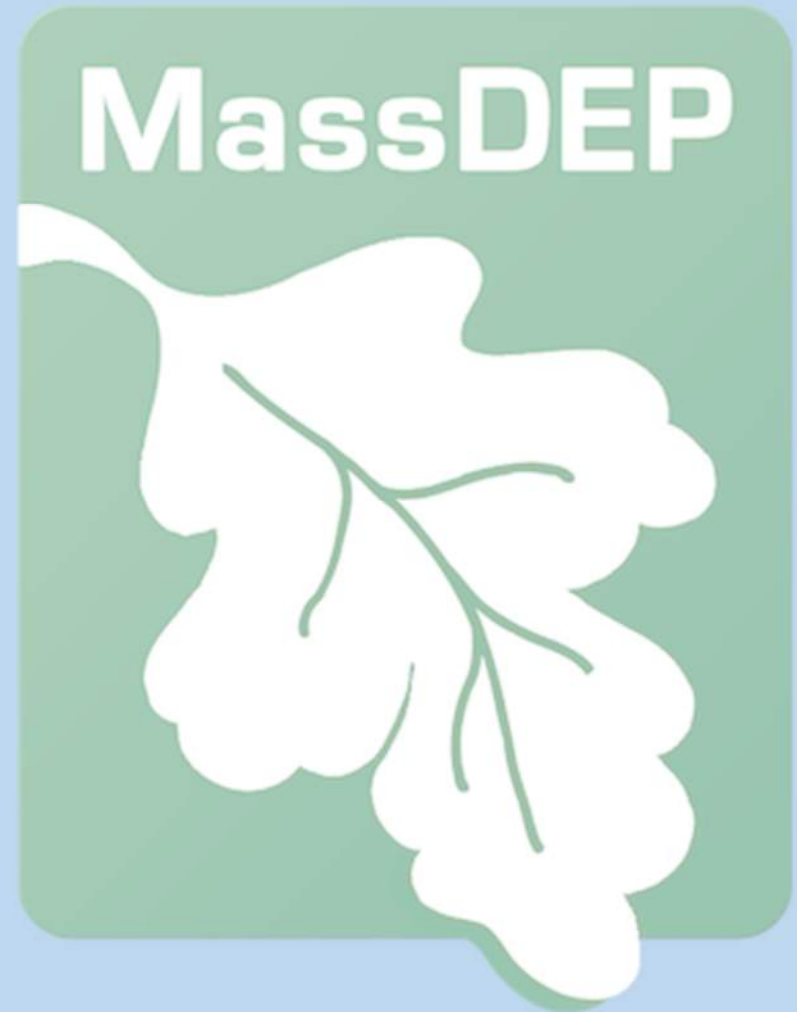
A number of sewers in Boston and Cambridge overflowed late Saturday and early Sunday due to heavy rains.



Flash Flooding in New Hampshire's White Mountains



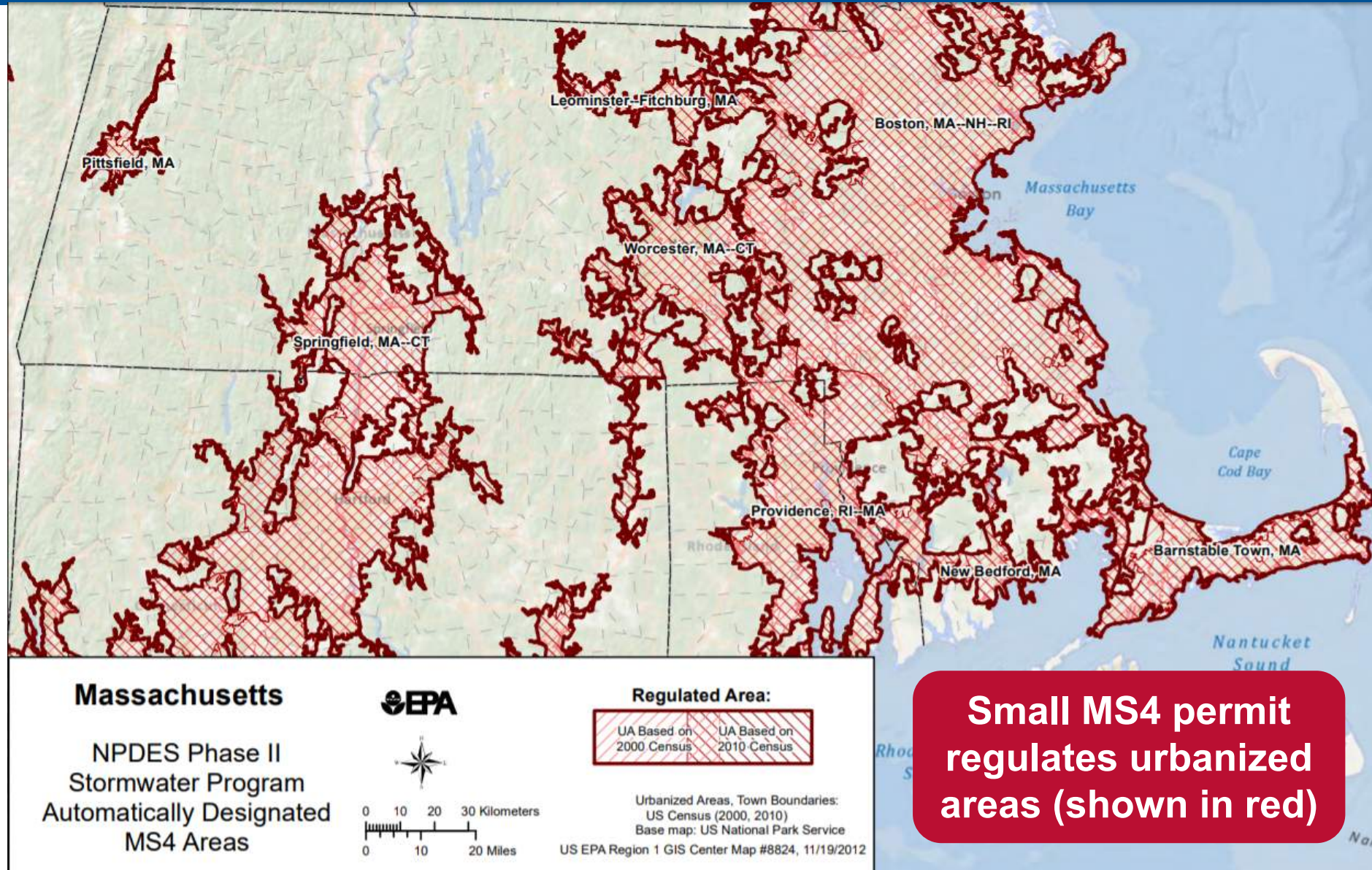
2016 MA Small MS4 Permit Program Overview



What is an MS4?

**MS4 =
Municipal
Separate
Storm
Sewer
System**

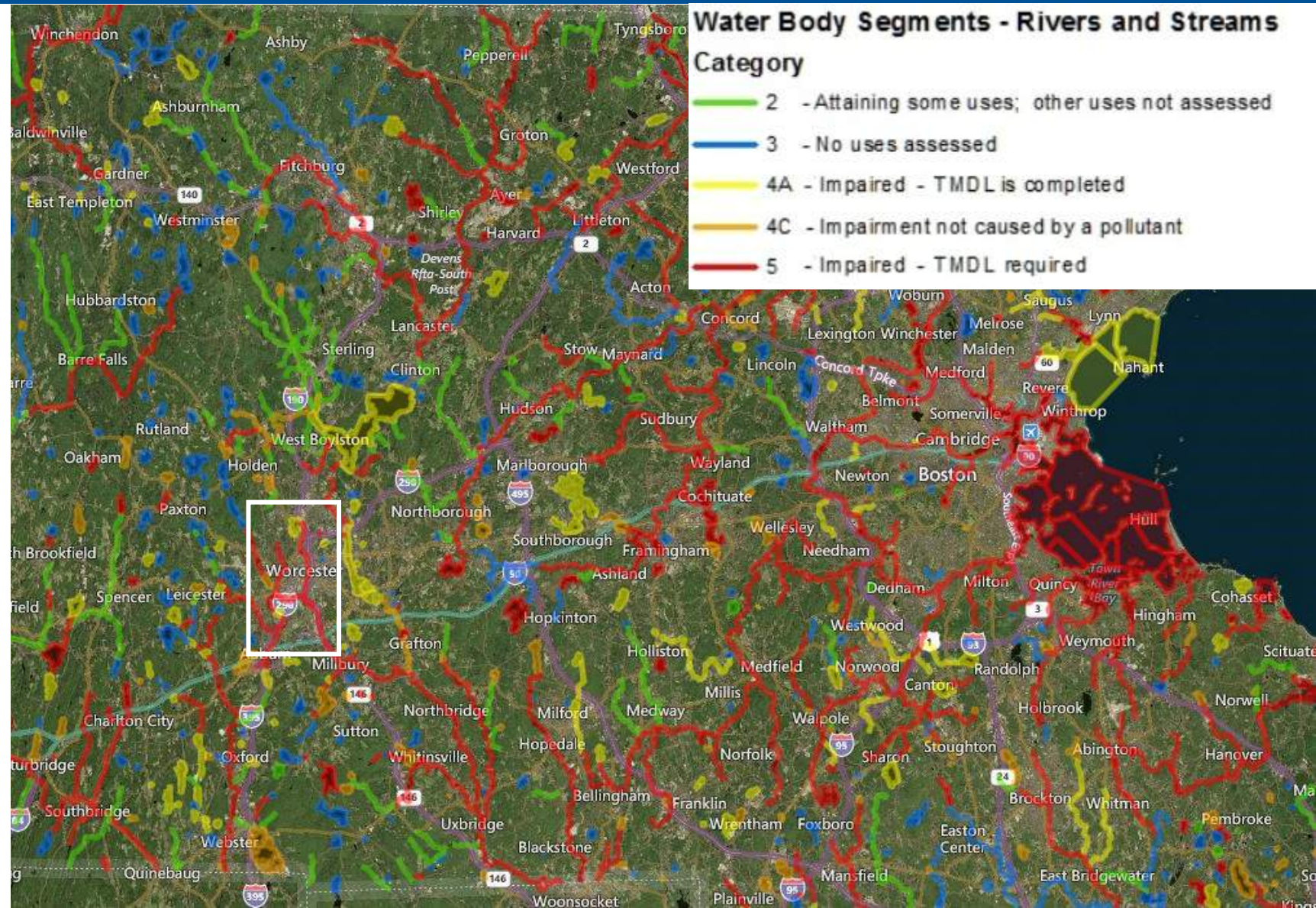
**An MS4 is a
system of
stormwater
conveyances that
discharges to
waters of the
United States.**



**Small MS4 permit
regulates urbanized
areas (shown in red)**

Why is an MS4 permit needed?

Even with the progress over the last 30 years, stormwater discharges are causing or contributing to at least 55% of the impairments in MA.



QCC isn't a municipality...

Why does it need a permit?

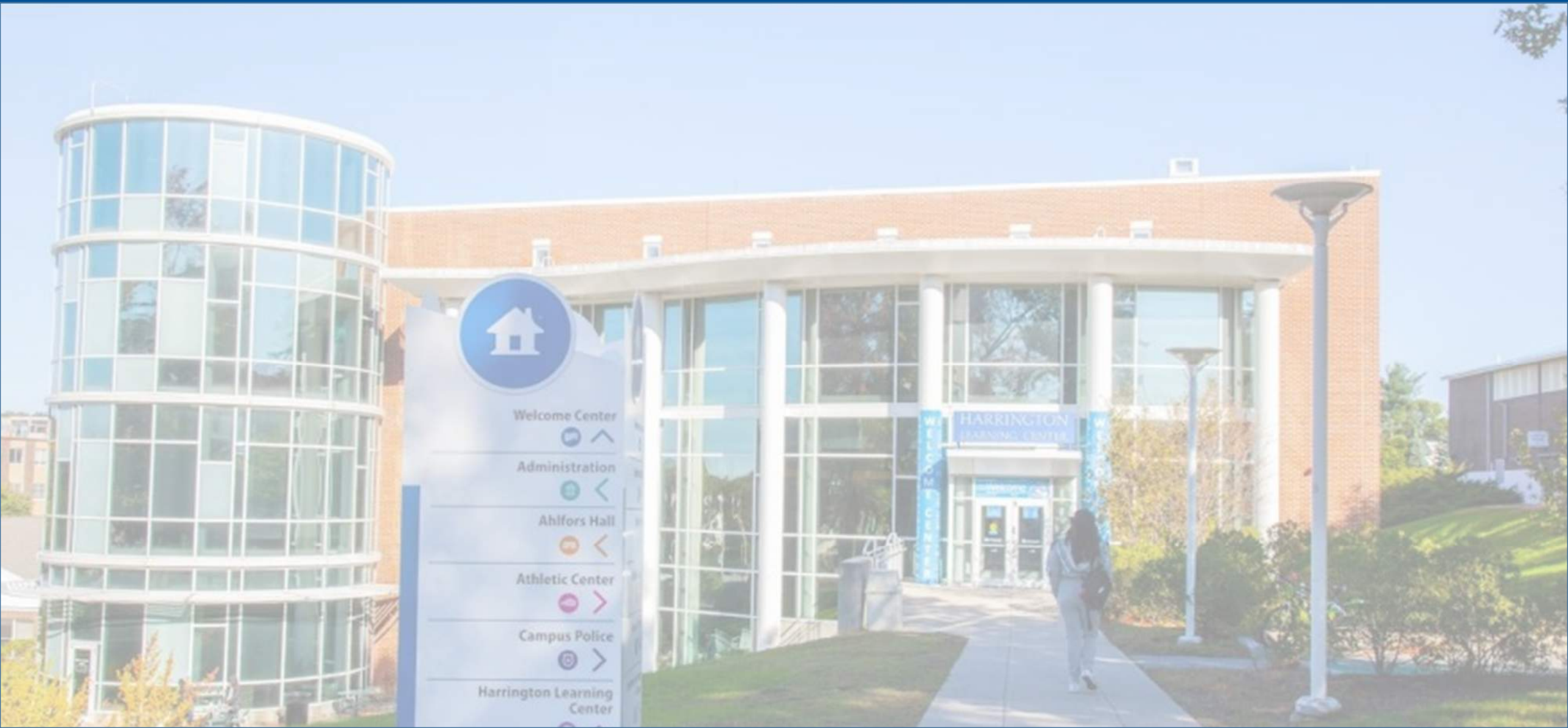
Non-Traditional MS4:

Any state facility in an urban area with a separate stormwater system

- Public Colleges
- State Hospitals
- Prisons
- State Parks
- Airports
- Highway Facilities
- **QUINSIGAMOND
COMMUNITY COLLEGE**



QCC Stormwater Management Program



QCC Stormwater Management Committee

- **Stephen Marini**, COO/CFO & VP of Administrative Services
smarini@qcc.mass.edu
- **Deb LaFlash**, Assistant Vice President of Finance/Comptroller
DLaFlash@qcc.mass.edu
- **Jim Racki**, Executive Director of Facilities Operations
jracki@qcc.mass.edu
- **Steve Zisk**, Director of Engineering, Energy, Environment, & Extension Campus Facilities
szisk@qcc.mass.edu
- **Brian O'Neil**, Facilities Manager
boneil@qcc.mass.edu

Regional Watershed Context



Impaired Waters

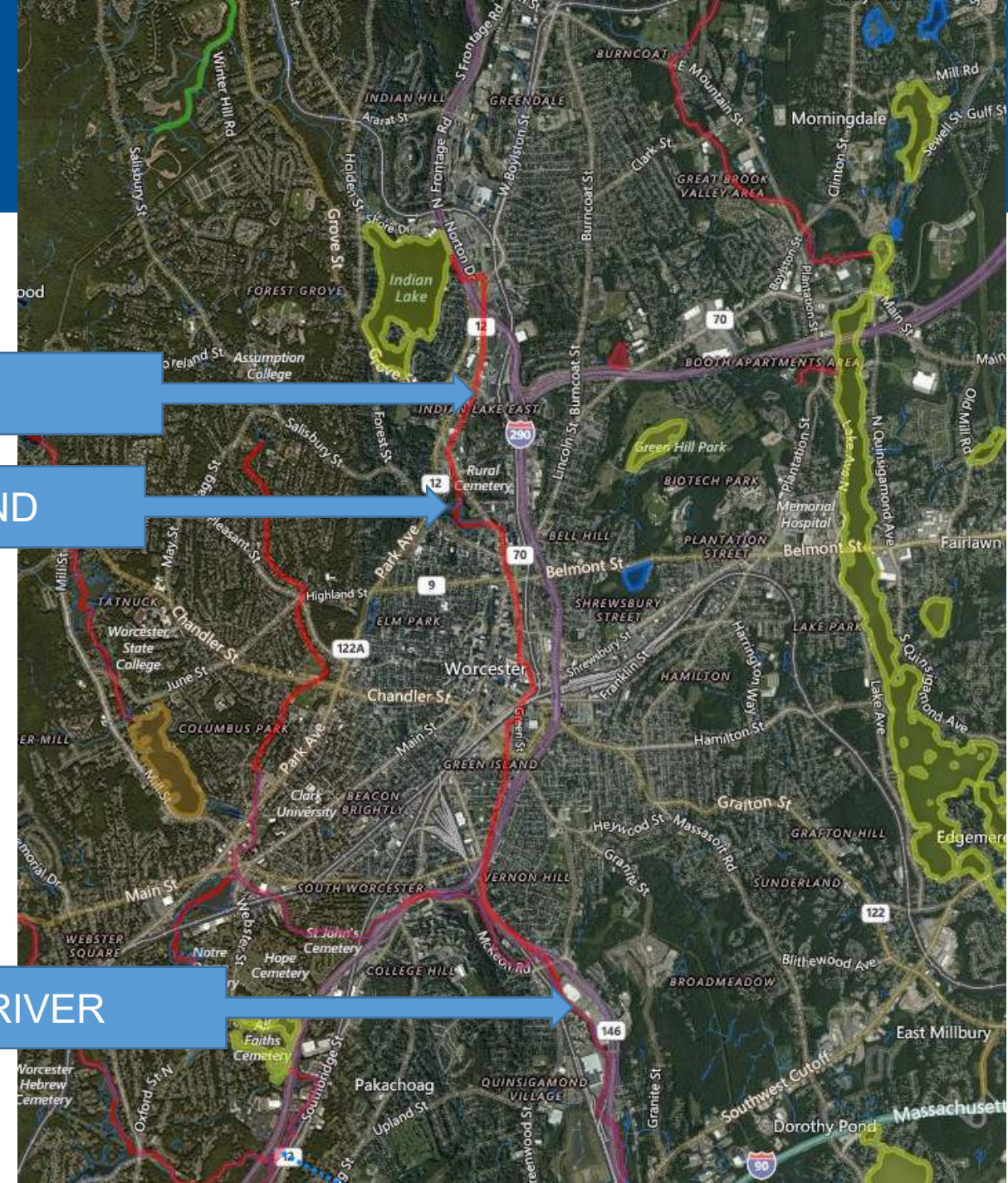
Downstream impairments include:

- Harmful algae blooms,
- Nutrients (nitrogen)
- Ammonia, and
- Fecal coliform
- **Phosphorus**

MILL BROOK

SALISBURY POND

BLACKSTONE RIVER



Six Minimum Control Measures

The MS4 Permit requires Permittees to meet specific requirements under the six minimum control measures:

1 Public Education and Outreach

2 Public Participation

3 Illicit Discharge Detection and Elimination

4 Management of Construction Site Runoff

5 Management of Post-Construction Site Runoff

6 Good Housekeeping in Municipal Operations

QCC Stormwater Management Program: Year 6 Highlights

Impaired Waters



Updated seasonal public education messages for campus monitors

MCM 2



Public meeting held virtually in May 2024

MCM 3



Completed Dry Weather Screening and Sampling for all Drain Interconnections

MCM 3



Updated Phase I System Mapping

MCM 4



Wrote Report on current street design and parking lot guidelines and other campus requirements that affect the creation of impervious cover

MCM 6



Completed catch basin and stormwater maintenance inspections along with Annual Training for Operations & Maintenance

**Submitted Year 6
Annual Report in
the fall of 2024!**

Public Education and Outreach

Provide educational material about stormwater to four audiences:

Visitors

Faculty/Staff

Students

Contractors



Provide the targeted audience information about stormwater and how their actions may impact it

2 messages for each audience during the five-year permit term

<https://www.mass.gov/guides/stormwater-outreach-materials-to-help-towns-comply-with-the-ms4-permit>



1 Public Education and Outreach

Flier distributed April 2021

New in 2024! Slides with seasonal messages created for display on TV monitors around campus.

Clean water begins with you.



Pet waste can wash into storm drains and contribute bacteria and parasites to our local waterbodies.



QCC has several pet waste stations around campus!

The City of Worcester requires dog-owners to remove pet waste from both publicly and privately owned properties.

Scan the QR code for more information about how you impact stormwater runoff:



Clean water begins with you.



The "0" in the middle means a phosphorus-free fertilizer

- Always read the label before applying fertilizer.
- Excess fertilizer can wash away in heavy rain and pollute our lakes and streams.
- Help keep our waters clean by using slow-release or phosphorus-free fertilizers.

Scan the QR code for more information about how you impact stormwater runoff:



Clean water begins with you.



Excess grass clippings can wash into storm drains and allow excessive nutrients to enter our local waterbodies.



If mowing often, bag excess clippings! From March to December, the Worcester DPW offers free yard-waste drop off.

Scan the QR code for more information about how you impact stormwater runoff:



Do not wash excess clippings into storm drains!

1 Public Education and Outreach

Stormwater management is included as a topic in QCC class curricula and/or worked into a class field or research-related assignment. These classes include:

- SCI 104 – Climate and Weather: Causes and Effects (Fall/Spring/Summer)
- SCI 110 – Sustaining Earth's Environment (Fall/Spring)

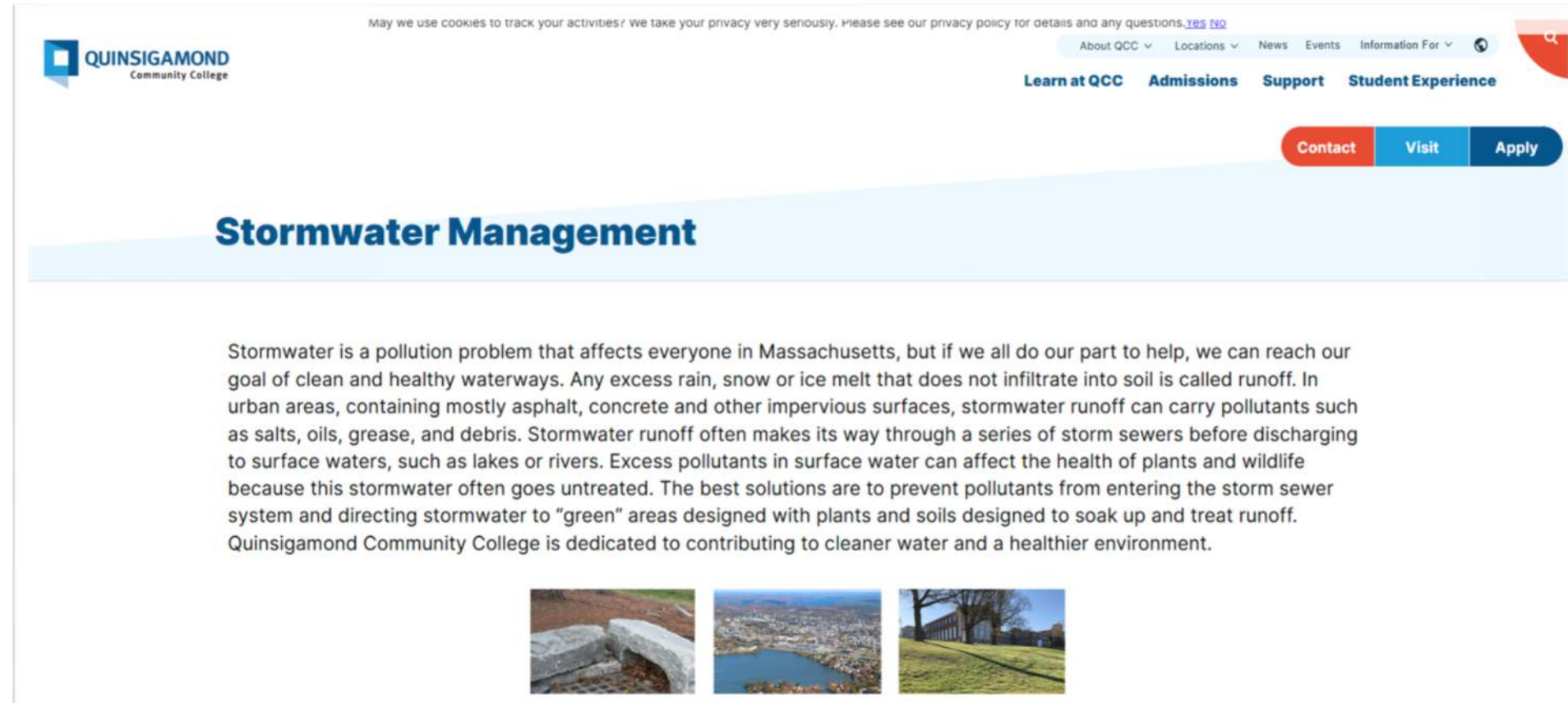


Photo credit: Indian Lake Watershed Association, Inc.

1 Public Education and Outreach

QCC Stormwater Management website updates:

- Annual Reports & links to public meetings
- Stormwater Policy & other public documents required by the EPA



Visit: <https://www.qcc.edu/stormwater>

2

Public Participation

Permittees are required to at least annually **provide an opportunity for the public to participate in the development/ implementation of their Stormwater Management Program (SWMP).**

Notices must comply with state public notice requirements.



3 Illicit Discharge Detection and Elimination

Illicit Discharge = Any discharge to an MS4 that is not comprised entirely of stormwater is an illicit discharge (ID).

IDs can be caused by a variety of sources:

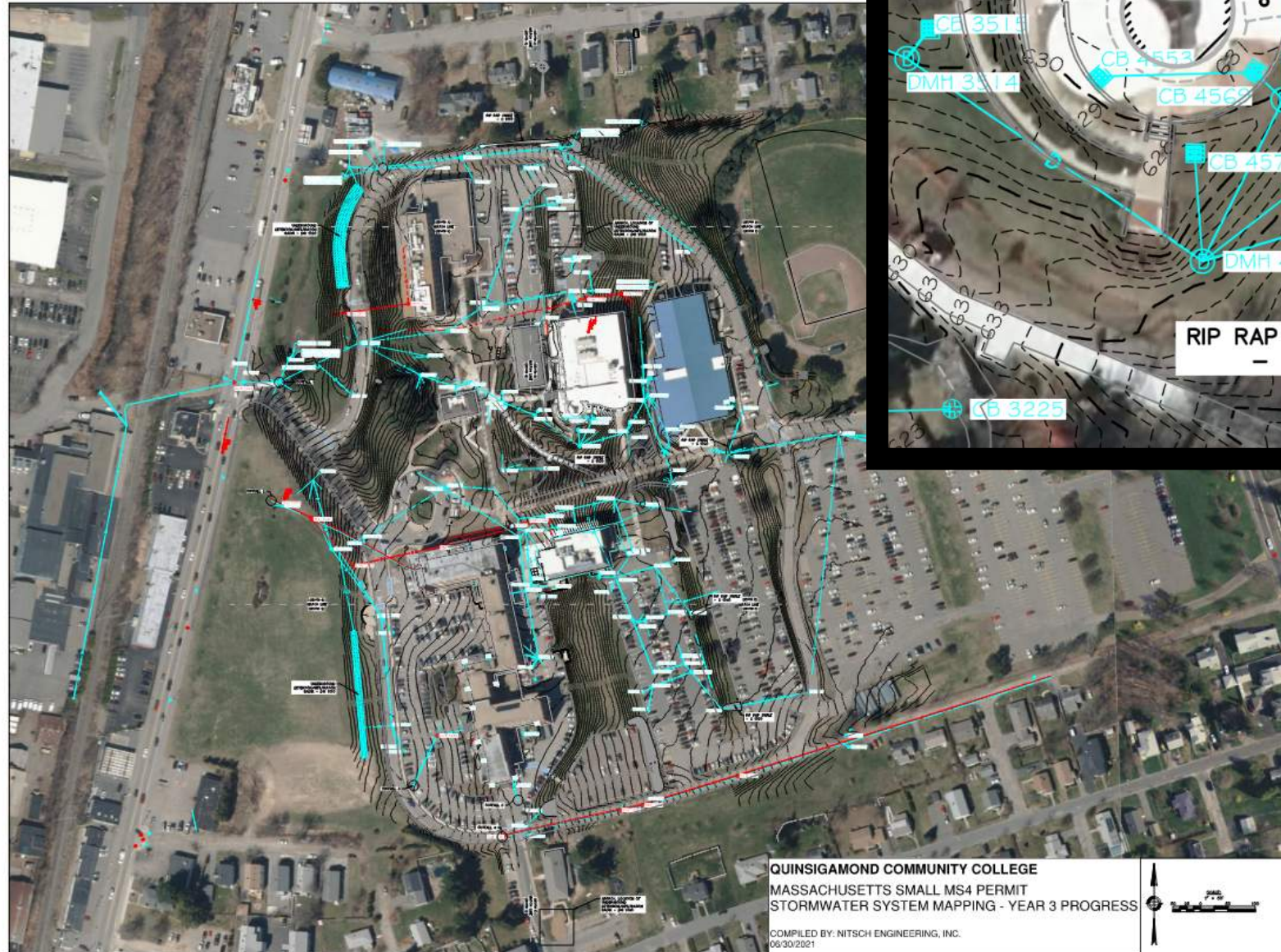
- Leaking sanitary sewers or water mains;
- Illegal sewage connections;
- Illegal floor drain connections;
- Seasonal draining of swimming pools; breakout from failing septic systems; and
- Spills and dumping.



3 Illicit Discharge Detection and Elimination

Permittees are required to proactively and systematically **find and eliminate sources of non-stormwater from their storm sewer system.**

Part of this requirement includes development of **system wide storm sewer system map.**



3

IDDE: QCC Mapping

The mapping was updated to include stormwater best management practices (BMPs), including:

- Swales
- Stormwater Ponds
- Constructed Wetlands
- Bioretention Areas
- Stormwater Treatment Structures



Mapping

Outfall and interconnection inventory

Phase 1 Mapping: Outfalls, Conveyances, Treatment

Phase 2 Mapping: Infrastructure locations (pipes, manholes, catch basins) and updated information collected during catchment investigations

Outfall Screening

Dry Weather outfall screening and sampling

Wet weather outfall screening and interconnections will be performed as necessary during catchment investigations

Catchment Work

Written catchment investigation procedure due

Perform catchment investigations for Problem Outfalls and outfalls/ interconnections where dry weather testing indicates sewer input

Perform catchment investigations for remaining outfalls

Written Programs

Written IDDE program, SSO inventory due

Policy due for new permittees

Year 3

Year 4

Year 5

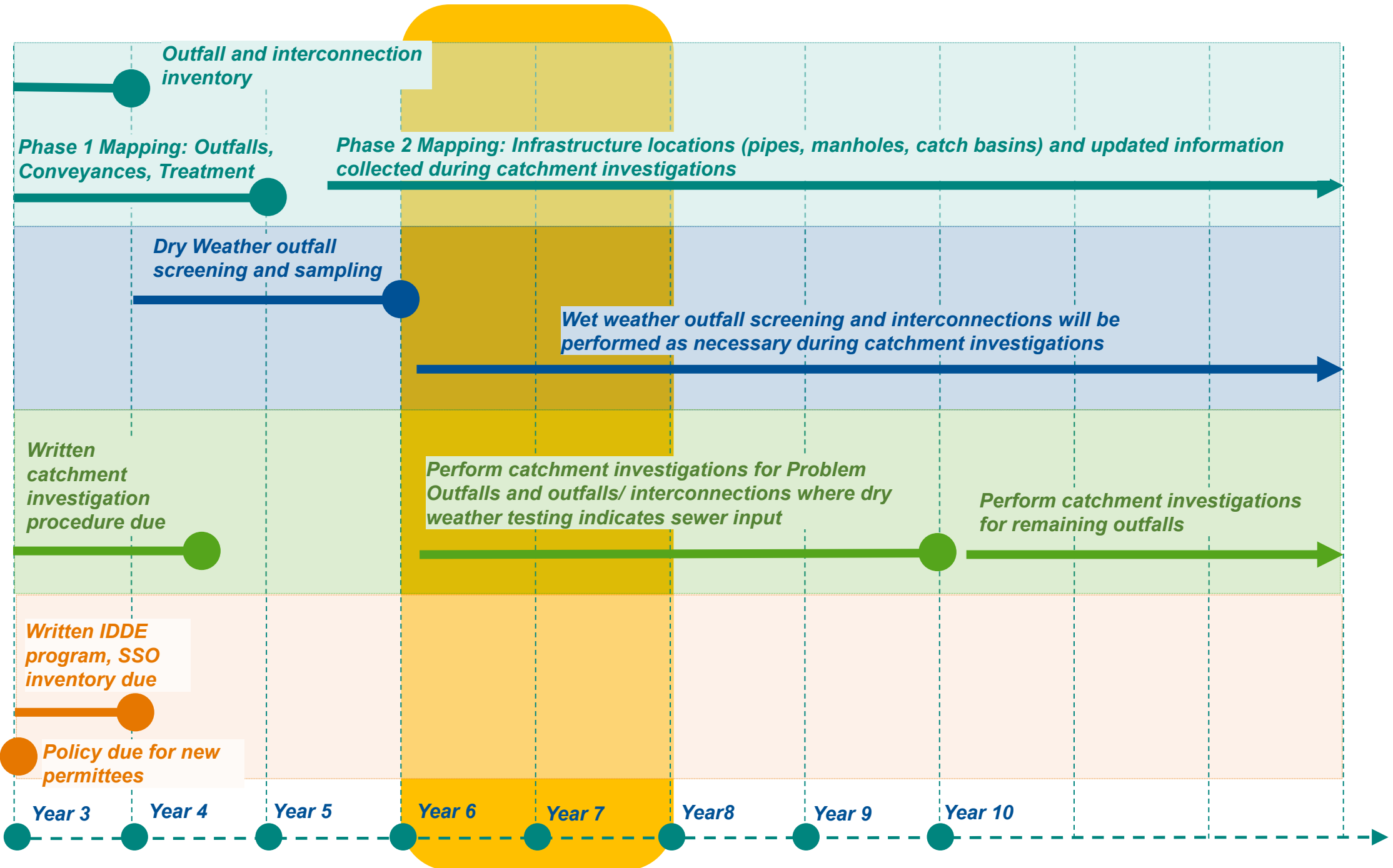
Year 6

Year 7

Year 8

Year 9

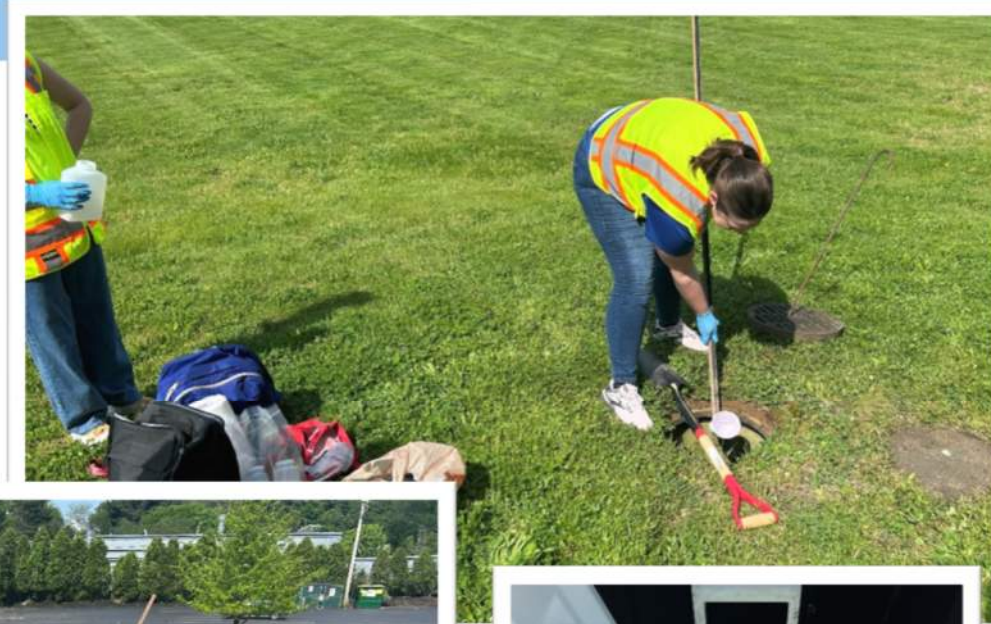
Year 10



3 IDDE: Dry Weather Screening & Sampling

Samples from stormwater interconnections were collected and tested for:

- Ammonia
- Chlorine
- Surfactants
- Specific Conductance
- Salinity
- Temperature
- Indicator Bacterial (E.coli)
- Total Phosphorus



4 Management of Construction Site Runoff

Permittees are required to have an **ordinance from management of stormwater discharges from construction sites** that disturb one or more acres of land.

Requirements

- Policy
- Site Inspection Procedures
- Sediment Control Requirements
- Requirements To Control Waste
- Site Plan Review



4 Management of Construction Site Runoff

New Policies:

- Construction Site Inspection
- Erosion & Sedimentation Control

Standard Operating Procedures
Quinsigamond Community College
Construction Site Inspection



CONSTRUCTION SITE INSPECTION

Construction sites that lack adequate stormwater controls can contribute sediment to nearby bodies of water. This Standard Operating Procedure describes components of Quinsigamond Community College's Stormwater Construction Site Inspection procedures for evaluating compliance of stormwater controls at construction sites.

1. Stormwater Construction Inspection Plan

A stormwater Construction Site Inspection program is a program developed and enforced to ensure local stormwater requirements at construction sites.

This SOP assumes that Quinsigamond Community College (QCC) has legal authority in place, per the requirements of the 2016 Massachusetts MS4 and erosion control at construction sites. This legal authority must require "to implement a sediment and erosion control program which includes [B] that are appropriate for the conditions at the construction site, including off-site impacts of the land disturbance." The legal authority must also give inspectors the authority to enforce the program.

Quinsigamond Community College stormwater Construction Site Inspection procedures address the following:

1. Construction Site Inventory
 - A tracking system to inventory projects and identify sites for inspection.
 - Track the results of inspection and prioritize sites based on risk to waterways, size, slope, and history of past violations.
2. Construction Requirements and BMPs
 - QCC provides contractors with guidance on the appropriate stormwater BMPs.
3. Plan Review Procedures
 - Submitted plans must be reviewed to ensure they address erosion and sediment control.
4. Public Input
 - Per the 2016 Massachusetts MS4 Permit, a program must be in place to provide for public comment on inspection procedures and must consider input from the public.
5. Construction Site Inspections
 - Identify an inspection frequency for each site.
 - See more detailed information below.
6. Enforcement Procedures
 - A written progressive enforcement policy for the inspector.

Standard Operating Procedures
Quinsigamond Community College
Erosion and Sedimentation Control



EROSION AND SEDIMENTATION CONTROL

Erosion and sedimentation from land-disturbing human activities can be a significant source of stormwater pollution. This Standard Operating Procedure describes methods for reducing or eliminating pollutant loading from such activities.

1. Controlling Erosion and Sediment through Design and Planning

Prevention of erosion and sedimentation is preferable to installing treatment devices. Consistent application and implementation of the following guidelines during the design and review phases can prevent erosion and sedimentation:

1. Avoid sensitive areas, steep slopes, and highly erodible soils to the maximum extent possible when developing site plans.
2. Identify potential problem areas before the site plan is finalized and approved.
3. Plan to use sediment barriers along contour lines, with a focus on areas where short-circuiting (i.e., flow around the barrier) may occur.
4. Use berms at the top of a steep slope to divert runoff away from the slope's edge.
5. Design trapezoidal or parabolic vegetated drainage channels, not triangular.
6. Use vegetated channels with rip rap check dams, instead of impervious pavement or concrete, to reduce the water velocity of the conveyance system.
7. Design a check dam or sediment forebay with level spreader at the exit of outfalls to reduce water velocity of the discharge and collect sediment.
8. Use turf reinforcement matting to stabilize vegetated channels, encourage vegetation establishment, and withstand flow velocities without scouring the base of the channel.
9. Plan open channels to follow land contours so natural drainage is not disrupted.
10. Use organic matting for temporary slope stabilization and synthetic matting for permanent stabilization.
11. Provide a stable channel, flume, or slope drain where it is necessary to carry water down slopes.

2. Controlling Erosion and Sediment on Construction Sites

During the construction phase, it is important to inspect active sites regularly to ensure that practices are consistent with approved site plans and the site's Stormwater Pollution Prevention Plan (SWPPP) or other document, as required by Quinsigamond Community College's legal authority. The following guidelines apply:

1. Erosion and sediment control features should be constructed before initiating activities that remove vegetated cover or otherwise disturb the site. These shall be installed consistent with the approved site plans and with manufacturer's instructions.
2. Erosion and sediment control devices shall be inspected by the contractor regularly and maintained as needed to ensure function.

5

Management of Post Construction Site Runoff (New Development and Redevelopment)

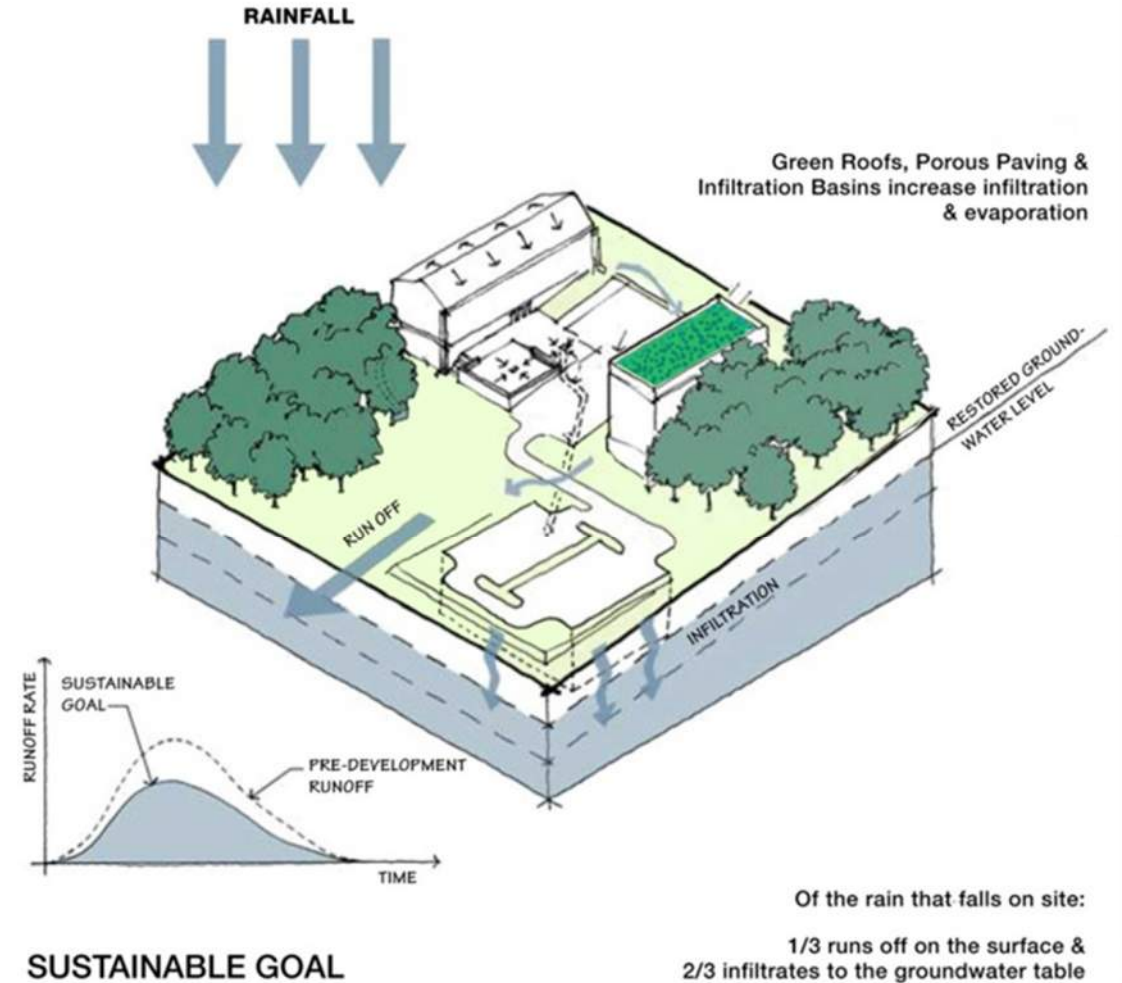
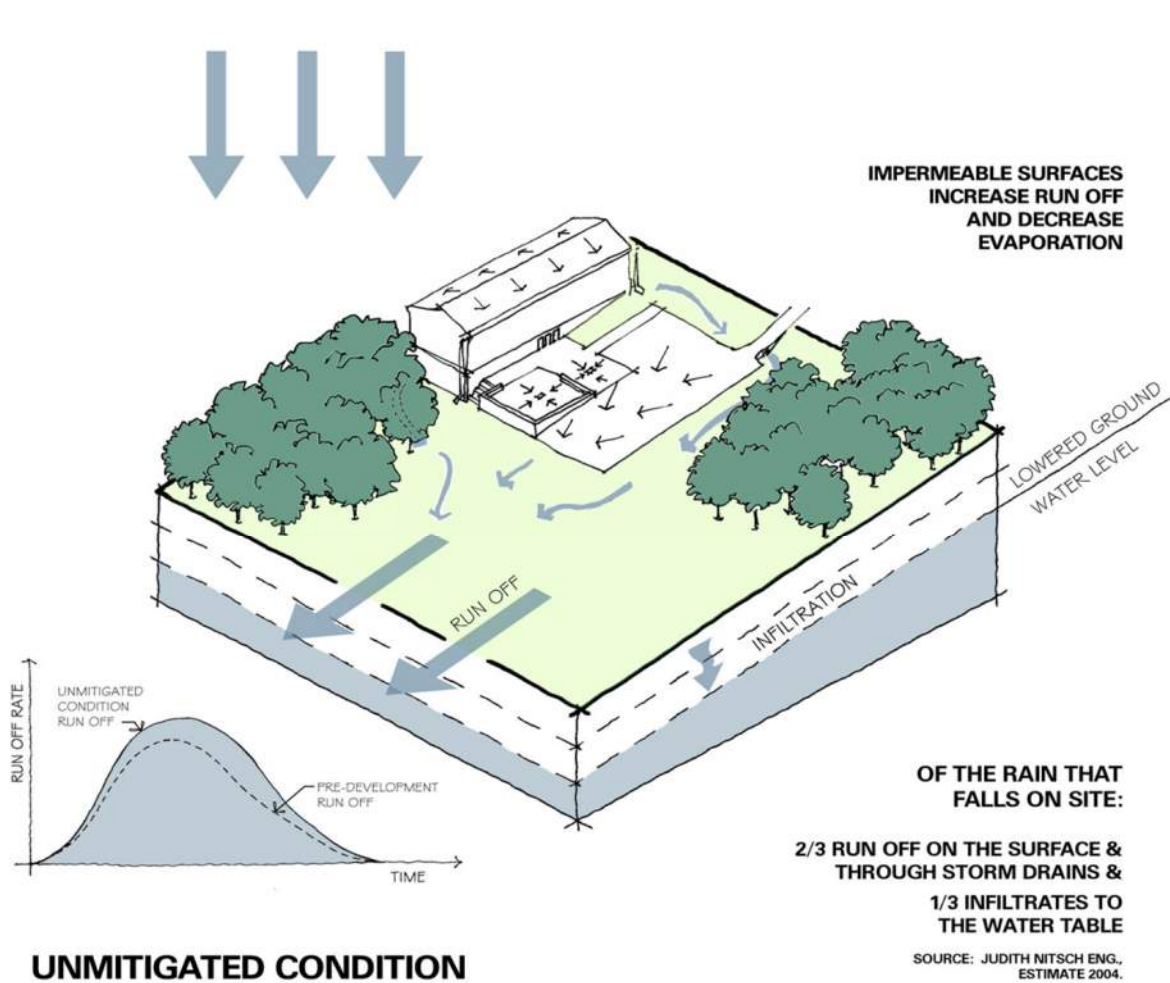
Permittees are required to address stormwater runoff from new development and redevelopment that disturb one or more acres of land.

This control measure encourages the use of low impact design techniques and requires the retention or treatment of runoff on site using green infrastructure practices.



5

Management of Post Construction Site Runoff



5

Management of Post Construction Site Runoff (New Development and Redevelopment)

NEW DEVELOPMENT

- Comply with Massachusetts Stormwater Standards 1, 2, 3, 5, 6 and 9
- **Fully retain the first 1 inch of runoff from impervious area onsite OR design treatment such that 90% of the average annual load of total suspended solids (TSS) and 60% of the average annual load of total phosphorus generated from the impervious area on the site is removed prior to discharge**

REDEVELOPMENT

- Comply with Massachusetts Stormwater Standards 1, 2, 3, 5, 6 and 9 to the maximum extent feasible
- **Retain the first 0.8 inch of runoff from impervious area onsite OR design treatment such that 80% of the average annual load of total suspended solids (TSS) and 50% of the average annual load of total phosphorus generated from the impervious area on the site is removed prior to discharge**
- Offsite mitigation is allowed

6 Good Housekeeping in Municipal Operations

Permittees are required to implement **good housekeeping practices in campus operations** such as vehicle maintenance, open space, buildings and infrastructure.

Requirements

- O&M Procedures
- Catch Basin Cleaning
- Street Sweeping
- SWPPP



6 Good Housekeeping in Campus Operations

QCC has developed standard operating procedures for the following:



Catch Basin
Inspection and
Cleaning



Sweeping Streets and
Parking Lots



Snow and Ice Removal



Inspecting Constructed
Best Management
Practices (BMPs)

Additional Phosphorus Requirements



Yard Waste

In the spring, bag your grass clippings for curbside pickup. In the fall, do it again with your leaves. Even better, compost them to make a natural fertilizer for your garden. But whatever you do, don't dump them in a brook or storm drain, and don't leave them on the sidewalk!

Learn more from the [Mystic River Watershed Association](#).



Lawn Chemicals and Fertilizer

Test your soil and read the label before you apply fertilizer. If you use too much fertilizer, the excess will just wash away in the next rain, polluting your local waterways. Use fertilizers sparingly and sweep up driveways, sidewalks and walkways.

You may not even need to fertilize your yard! According to experts, most homeowners over-fertilize their lawns. The University of Massachusetts has a handy guide [on how to test your soil](#) to see if you need to fertilize.



Pet Waste Belongs in the Trash!

You hate stepping in it. And fish hate swimming in it, too! When you walk your dog, make sure to carry a plastic bag with you so that you can pick up the waste and dispose of it properly. Flushing is the best disposal method (don't flush the plastic bag), but you can also throw it in a trash can. Some towns will fine you if they catch you leaving it in public areas!

Do your "doody" in both public areas and in your yard. To learn more, visit the [Neponset River Watershed Association](#).

<https://www.thinkbluemassachusetts.org/for-residents>





So, what can you do?



Review educational & informational stormwater notices sent to QCC Students, Faculty, & Staff



Check out the QCC Stormwater Website



Continue to attend public outreach meetings and sign up for related courses



Report evidence of potential illicit discharges, spills, and illegal dumping – If you see something, please say something!



Be a good stormwater steward

Participate in clean-ups, manage pet waste, handle waste carefully, practice good car maintenance, and recycle or dispose of waste appropriately

Questions?



QUINSIGAMOND
Community College



Nitsch Engineering

