

# Where to Get Help

These offices provide in-person and online help for students.

Please contact the specific office you need assistance from for further information.

Service	Location	Contact Information
<b><u>Academic Advising</u></b> Planning for academic goals and course registration	HLC 2nd Floor	<a href="mailto:advising@qcc.mass.edu">advising@qcc.mass.edu</a> 508.854.4308
<b><u>Academic Tech Coaches</u></b> Assistance with technology in all courses, including Blackboard and access codes for course software	Meetings are typically on Zoom, but in-person meetings can be requested	<a href="mailto:AcademicTechCoaches@qcc.mass.edu">AcademicTechCoaches@qcc.mass.edu</a> 508.854.7455
<b><u>Business Office</u></b> Tuition and fees	B07 Admin Building	<a href="mailto:businessoffice@qcc.mass.edu">businessoffice@qcc.mass.edu</a> 508.854.4560
<b><u>Campus Store</u></b> Textbooks (order online), supplies, clothing, gifts, fan gear, and more	Admin Building Basement	<a href="mailto:qcc@ecampus.com">qcc@ecampus.com</a> 508.854.4237
<b><u>Career Services</u></b> Career support and credit for prior learning	272 Admin Building	<a href="mailto:careerservices@qcc.mass.edu">careerservices@qcc.mass.edu</a> 508.854.4439
<b><u>Counseling &amp; Wellness</u></b> Counseling and wellness services	B56 Admin Building	<a href="mailto:counselingandwellnessoffice@qcc.mass.edu">counselingandwellnessoffice@qcc.mass.edu</a> 508.854.4479
<b><u>Financial Aid</u></b> Financing education, scholarships, loans	HLC 2nd Floor Welcome Center	<a href="mailto:FinancialAid@qcc.mass.edu">FinancialAid@qcc.mass.edu</a> 508.854.4261
<b><u>HomePlate Food Pantry &amp; Resource Center</u></b> Food assistance, housing applications, and other services	B65 Admin Building	<a href="mailto:foodpantry@qcc.mass.edu">foodpantry@qcc.mass.edu</a> 508.854.7403
<b><u>IT Service Desk</u></b> Technology assistance with passwords and troubleshooting QCC tech system issues	B62 Admin Building	<a href="mailto:help@qcc.mass.edu">help@qcc.mass.edu</a> 508.854.4427

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Service	Location	Contact Information
<b><u>Library</u></b> Research support, books, articles, and laptop loaners	HLC 3rd Floor and 121 Downtown	<a href="mailto:library@qcc.mass.edu">library@qcc.mass.edu</a> 508.854.4366
<b><u>Mentoring</u></b> One-on-one mentoring	200 Admin Building	<a href="mailto:mentoring@qcc.mass.edu">mentoring@qcc.mass.edu</a> 508.854.7409
<b><u>Parenting Student Support Services</u></b> Childcare & parent support resources	147 Admin Building	<a href="mailto:mabrennan@qcc.mass.edu">mabrennan@qcc.mass.edu</a> 508.854.2749
<b><u>Student Accessibility Services</u></b> Student accommodations and accessibility resources	246 Admin Building	<a href="mailto:SAS@qcc.mass.edu">SAS@qcc.mass.edu</a> 508.854.4471
<b><u>Student Life</u></b> Student orientation activities, clubs, and events	Fuller Student Center	<a href="mailto:studentlife@qcc.mass.edu">studentlife@qcc.mass.edu</a> 508.854.4334
<b><u>Testing</u></b> Student placement testing	384 Admin Building	<a href="mailto:testing@qcc.mass.edu">testing@qcc.mass.edu</a> 508.854.2784
<b><u>Transfer Services</u></b> Transferring from QCC	272 Admin Building	<a href="mailto:transfer@qcc.mass.edu">transfer@qcc.mass.edu</a> 508.854.4404
<b><u>Tutoring</u></b> Academic support in math, writing, and subject areas	HLC 2nd Floor Additional online tutoring at <a href="#">ThinkingStorm</a>	<a href="mailto:tutoringcenters@qcc.mass.edu">tutoringcenters@qcc.mass.edu</a> Math Center: 508.854.7487 Writing Center: 508.854.7488 Subject Tutoring: 508.854.4279
<b><u>Veteran Affairs</u></b> Veterans' services, information, and events	258 Admin Building	<a href="mailto:veteranaffairs@qcc.mass.edu">veteranaffairs@qcc.mass.edu</a> 508.854.2721