

Summer Two 2020 (July 20 to August)

Writing Center Drop-In Video Chat Writing Help

If you would like to ask a writing tutor a quick question about your writing or reading assignment, you can do so virtually through Blackboard Collaborate during our drop-in hours:

Thursday: 9:30a.m. to 11:30a.m.

Friday: 9:30a.m. to 11:30a.m.

To join a drop-in video chat session:

- Log in to *The Q*
- Log in to Blackboard
- Click on the “Writing Center” course (in your Summer 2020 courses)
- On the menu to the left, under “QCC Writing Center Links” click on “QCC Drop-In Writing Center”
- Find the “Drop-In Tutoring” for that date and time
- Click on the three dots to the right of the session title, and then Collaborate will ask you to check your microphone and camera; make sure the microphone and camera icons at the bottom of the page are unclicked, so we can see and hear you
- You are in! Click on the Raise Hand icon to let a tutor know you have joined the session. A tutor will greet and assist you.

We use Blackboard Collaborate for our video chats. Blackboard recommends using Chrome to connect to your session. Before you join a drop-in session, you may want to restart your computer or device and be sure to close out of any other programs/tabs/applications that may slow down your connection.

If you need help with this process, please email wcinfo@qcc.mass.edu

We look forward to working with you!

--The Writing Center Staff