

Program/Office	Services Offered	Target Population	Location	Contact	Notes	QCC link
<b>Academic Advising</b>	Guide students from entry to exit at QCC: provide faculty advisor, Administer Accuplacer, help with scheduling	All QCC students	Harrington Learning Center: Student Success Center	<a href="mailto:advising@qcc.mass.edu">advising@qcc.mass.edu</a> ; 508.854.4308	Great place to start with testing, resources, and steps to enroll.	<a href="https://theq.qcc.edu/ICS/Student_Services/Academic_Advising.jnz">https://theq.qcc.edu/ICS/Student_Services/Academic_Advising.jnz</a>
<b>Academic Tutoring</b>	Free tutoring for currently enrolled QCC students, in person and online. Math Center for Math support, Writing Center for Writing Support, General Academic Area tutoring, and Steps to Success for basic College Readiness Skills	All QCC students	HLC 208, 206, 222, 205	<a href="mailto:winfo@qcc.mass.edu">winfo@qcc.mass.edu</a> ; <a href="mailto:gaa@qcc.mass.edu">gaa@qcc.mass.edu</a> ; <a href="mailto:MathCenter@qcc.mass.edu">MathCenter@qcc.mass.edu</a> .	Many options- choose tutoring that matches need of student	<a href="https://theq.qcc.edu/ICS/Student_Services/Academic_Tutoring.jnz">https://theq.qcc.edu/ICS/Student_Services/Academic_Tutoring.jnz</a>
<b>Career Services</b>	Assist students in finding careers after college	All QCC students	272A	<a href="tel:508-854-4439">508-854-4439</a> ; Email: <a href="mailto:careerservices@qcc.mass.edu">careerservices@qcc.mass.edu</a>	Helpful workshops listed on The Q page. Counselors can help students put together resumes, cover letters, prepare for interviews, and even find business casual clothing	<a href="https://theq.qcc.edu/ICS/Student_Services/Career_Services.jnz">https://theq.qcc.edu/ICS/Student_Services/Career_Services.jnz</a>
<b>Brothers &amp; Keepers</b>	Peer support to increase retention and success of male students	Male QCC students	170A	<a href="mailto:brothersandkeepers@qcc.mass.edu">brothersandkeepers@qcc.mass.edu</a> ; 508.854.7413	Program to assist students in obtaining the confidence, resources and skills needed to succeed academically and socially.	<a href="http://www.qcc.edu/brothers-keepers-program">http://www.qcc.edu/brothers-keepers-program</a>
<b>Counseling Services</b>	Free counseling services available to all.	All QCC students	162 A	<a href="mailto:twells@qcc.mass.edu">twells@qcc.mass.edu</a> ; 508.854.4479	If you believe a student is in need of counseling, you can refer them to counseling services, and notify QCC Mentoring Staff.	<a href="http://www.qcc.edu/services/counseling-services">http://www.qcc.edu/services/counseling-services</a>
<b>Disability Services</b>	Works with students to overcome any boundaries or issues that arise from a documented disability	Any QCC student with documented disability or in need of accommodation	246A	<a href="mailto:disabilityservices@qcc.mass.edu">disabilityservices@qcc.mass.edu</a> ; 5088544471	If a student discloses a disability to you, and you are in need of guidance or support in your work with that student, feel free to reach out to the disability office or QCC Mentoring Staff.	<a href="http://www.qcc.edu/services/disability-services">http://www.qcc.edu/services/disability-services</a>
<b>Help Desk</b>	The help desk can help any QCC student who is having difficulty with their technology or email communication.	Any QCC student	B66A	<a href="mailto:help@qcc.mass.edu">help@qcc.mass.edu</a>	All technical support and guidance for student technology can be found here.	<a href="https://theq.qcc.edu/ICS/Help/">https://theq.qcc.edu/ICS/Help/</a>
<b>Registrar</b>	Office that organizes student registration for classes and provides transcripts	Any qcc student or alumni	152A	<a href="mailto:registrar@qcc.mass.edu">registrar@qcc.mass.edu</a> ; 508.854.4257	If students in need of help registering for classes, have hold, etc...	<a href="https://theq.qcc.edu/ICS/Student_Services/Registrar.jnz">https://theq.qcc.edu/ICS/Student_Services/Registrar.jnz</a>
<b>Transfer Services</b>	Assists students who are planning or interested in transferring to another institution	Any QCC student	272A	<a href="mailto:transfer@qcc.mass.edu">transfer@qcc.mass.edu</a> ; 508.854.4404	Helpful for students who want to continue to four year college, or to learn more about it. Scholarships: <a href="https://theq.qcc.edu/ICS/Student_Services/Transfer_Services_Scholarships.jnz">https://theq.qcc.edu/ICS/Student_Services/Transfer_Services_Scholarships.jnz</a>	<a href="https://theq.qcc.edu/ICS/Student_Services/Transfer_Services.jnz">https://theq.qcc.edu/ICS/Student_Services/Transfer_Services.jnz</a>
<b>Trio: Fast Forward</b>	Assists special population students with support services to succeed in QCC: One stop shop for academic, financial aid, and college counseling.	First generation, economically disadvantaged college students, and students with disabilities at QCC	170A	<a href="mailto:trioss@qcc.mass.edu">trioss@qcc.mass.edu</a> ; 508-854-4458	Note: There is an application process, students must meet federal guidelines to be eligible. First come first serve, so students should apply early in the fall.	<a href="http://www.qcc.edu/services/trio-student-support-services">http://www.qcc.edu/services/trio-student-support-services</a>
<b>Library Services</b>	Library services can help students with research acquiring books for courses, and help with homework assignments	Any QCC student	HLC 3rd floor	<a href="tel:508-854-4366">508-854-4366</a> ; <a href="mailto:reference@qcc.mass.edu">reference@qcc.mass.edu</a>	Librarians are a very helpful resource that many students do not know about or access.	<a href="http://qcc.mass.libguides.com/c.php?g=556057&amp;p=3823430">http://qcc.mass.libguides.com/c.php?g=556057&amp;p=3823430</a>
<b>Student Clubs</b>	There are a wide variety of clubs for students to join, which will help them engage with the college community.	Any QCC student	N/A	<a href="mailto:mbeane@qcc.mass.edu">mbeane@qcc.mass.edu</a>	Direct students to any club that fits their interests: Or have them start their own club.	<a href="http://www.qcc.edu/student-life/clubs-and-organizations">http://www.qcc.edu/student-life/clubs-and-organizations</a>
<b>Testing</b>	Testing office can help students prepare for an take the appropriate placement tests needed for entry at QCC.	Any QCC Student	58A	<a href="mailto:testing@qcc.mass.edu">testing@qcc.mass.edu</a> ; 508.854.2784	Students need photo ID for any testing at QCC	<a href="https://www.qcc.edu/services/testing">https://www.qcc.edu/services/testing</a>
<b>Dean of Students</b>	Assists students with academic, personal or social challenges related to acclimating to College life. Provides advocacy and referral to both on and off campus resources	Any QCC Student	365A	<a href="mailto:tvecchio@qcc.mass.edu">tvecchio@qcc.mass.edu</a>	The number one advocate for students	
<b>Financial Aid</b>	The goal of the Financial Aid Office is to assure that students do not have financial barriers if they want to earn a college degree or certificate. Our office is committed to helping students receive the financial assistance they need to attend QCC. We offer a wide variety of federal, state and institutional assistance programs.	Any QCC Student	Harrington Learning Center: Student Success Center	<a href="mailto:FinancialAid@qcc.mass.edu">FinancialAid@qcc.mass.edu</a> ; 508.854.4261	Great resource for your mentee if they have any financial questions at all about paying for QCC, work study, or taking additional classes.	<a href="https://www.qcc.edu/financial-aid-scholarships">https://www.qcc.edu/financial-aid-scholarships</a>