
Student Services Council

Tuesday, October 20, 2020

Zoom

Meeting called by Kristie Proctor, Chairperson

Meeting Notes

In attendance: Kristie Proctor, Lu Costa, Dawn Buddington, Tara Rudolph, Jenna Glazer, Lillian Ortiz, Laurie Behrmann, Paula Ogden, Caitlin Laurie, Jason Kurland, Mary Rodziewicz

1. Call to Order and Introductions
2. Elections for Chair, recording secretary, representative for the Governance Steering Committee (one, plus an alternate/back-up)
 - a. Kristie asked people to nominate someone to be chair
 - a. Lu nominated Kristie and Mary and Jenna seconded. The Council voted and unanimously elected Kristie as Chair.
 - b. Kristie asked the group to nominate someone for Recording Secretary
 - a. Laurie nominated Lu and Mary seconded. The team voted and unanimously elected Lu as Recording Secretary
 - c. Kristie asked for Governance Steering Committee representative.
 - a. Jason nominated himself and Laurie seconded. The Council voted and unanimously elected Jason to be the representative to the Governance Steering Committee.
 - b. Laurie Behrmann agreed to serve as the alternate. The Council voted and unanimously elected Laurie as the alternate.
 - d. Kristie asked the group to think about how to get student representation. Tara said that this is such a bad time and students are struggling. She doesn't think students would want to add anything else. The group discussed. Tara will ask the other peer mentors to see if others can take this on.
3. Governance Steering Committee meeting update – none at this time
4. New Business: discuss impact of remote environment on students
 - a. Communication – students receive too many emails and is causing them to disengage. The group discussed possible strategies.
 - b. Engagement – the group discussed ideas about engaging students during these times. Students need to interact with each other. How to let students know about engagement efforts if not via email. We could ask faculty to let the students know. The faculty could put

the info or a link up in BB. Could we send a notification in the app? Dawn and Kristie discussed the FYE class and how well it is working and that students are engaging with each other.

- c. Providing Personalized service – each student should have a person on campus that they can reach out to with questions, a personal contact. Students do not even know who their Advisor is or how to find out.
5. Mary made the motion to close the meeting and Jason seconded. Meeting closed at 2:56pm.
 6. Next meeting is November 17th at 2pm.