

# **Student - QCC Online Course Access**

Blackboard Learn Online Courses & Online Communities



## STEP 1: Log in to "The Q" Student Portal

a. Go to www.qcc.edu and click on "The Q" tab (or go directly to "The Q" Student Portal, https://theQ.qcc.edu)

NOTE: With either option, you must login to The Q to be able to see the Blackboard Login icon and access your Blackboard Learn
Online Course or Community.

### STEP 2: Locate the Blackboard Learn icon or link on your Welcome page

#### **OPTION 1:**

Click on Blackboard login button

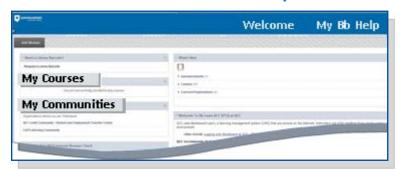


#### **OPTION 2:**

Click on Blackboard—My Courses under "Quick Links"



# STEP 3: Review the *Getting to Know Blackboard, Starfish and Other QCC Resources* course for more steps and information



## You Wideo Tutorials

"Logging into Bb Learn at QCC"

#### **24/7 Blackboard Support**

Phone Number: 508.854.4427

Help Chat or Web Ticket:

www.qcc.edu/blackboardsupport

## **Online Course (Blackboard) Support**

**Online Students** can contact the QCC online liaison, Lissa Walls, or visit the Blackboard Tutoring Center (info on right).

Lissa's contact information:

EMAIL: onlinecoursehelp@qcc.mass.edu

**TEXT or CALL: 774-285-3754** 

On campus Students can contact the QCC

Blackboard Tutoring Center. LOCATION: HLC, Room 222

HOURS: Mon.-Thurs., 9am-8pm, Fri. 9am-4pm,

Sat. 10am-2pm

EMAIL: stepstosuccess@qcc.mass.edu

CALL: 508-854-4279