

Student - QCC Online Course Access

Blackboard Learn Online Courses & Online Communities



STEP 1: Log in to “The Q” Student Portal

- a. Go to www.qcc.edu and click on “The Q” tab (or go directly to “The Q” Student Portal, <https://theQ.qcc.edu>)
NOTE: With either option, you must login to *The Q* to be able to see the Blackboard Login icon and access your *Blackboard Learn Online Course or Community*.

STEP 2: Locate the *Blackboard Learn* icon or link on your *Welcome* page

OPTION 1:

Click on **Blackboard** login button



OPTION 2:

Click on **Blackboard—My Courses** under “Quick Links”



STEP 3: Review the *Getting to Know Blackboard, Starfish and Other QCC Resources* course for more steps and information



YouTube Video Tutorials

“Logging into Bb Learn at QCC”

24/7 Blackboard Support
Phone Number: 508.854.4427
Help Chat or Web Ticket:
www.qcc.edu/blackboardsupport

Online Course (Blackboard) Support

Online Students can contact the QCC online liaison, Lissa Walls, or visit the QCC Tutoring Center (info on right).

Lissa’s contact information:

EMAIL: onlinecoursehelp@qcc.mass.edu

TEXT or CALL: 774-285-3754

On campus Students can contact the **QCC Tutoring Centers**.

LOCATIONS: HLC, Rooms 206, 208 and 222

REGULAR HOURS: Mon.-Thurs. 8am-8pm, Fri. 8am-4pm, Sat. 9am-3pm

SUMMER HOURS: Mon. 10am-6pm, Tues. and Wed. 10am-7pm, Thurs. 10am-6pm

EMAIL: stepstosuccess@qcc.mass.edu **CALL:** 508-854-4279