

Fall 2020

Writing Center Drop-In Writing Help

If you would like to ask a Writing Center tutor a quick question about your writing or reading assignment, you can do so virtually through Blackboard Collaborate. Please be sure to use Chrome as your browser. Blackboard Collaborate will not work with Explorer.

Drop-in hours:

Tuesday: 5:00p.m. to 7:00p.m.

Wednesday: 5:00p.m. to 7:00p.m.

Thursday: 9:30a.m. to 1:30p.m. and 5:00p.m. to 7:00p.m.

Friday: 2:00p.m. to 6:00p.m.

To join a drop-in video chat session:

- Using Chrome, Log in to *The Q*
- Log in to Blackboard
- Click on the “Writing Center” course (in your Fall 2020 courses)
- On the menu to the left, under “QCC Writing Center Links” click on “QCC Drop-In Writing Center”
- Find the “Drop-In Writing Help” for that date and time
- Click on the three dots to the right of the session title, and then Collaborate will ask you to check your microphone and camera; make sure the microphone and camera icons at the bottom of the page are unclicked, so we can see and hear you
- You are in! Click on the Raise Hand icon to let a tutor know you have joined the session. A tutor will greet and assist you.

Blackboard recommends using Chrome to connect to your session. Before you join a drop-in session, you may want to restart your computer or device and be sure to close out of any other programs/tabs/applications that may slow down your connection.

If you need help with this process, please email wcinfo@qcc.mass.edu

We look forward to working with you!

--The Writing Center Staff