Early success begins with Starfish!

What is Starfish?
Starfish is an online tool at QCC that helps you *track your course progress and connect with people* to support your academic success. Through Starfish, your instructors can:

- Notify you if they are concerned about your progress in a course by sending you a **FLAG**.
- Send you **KUDOS** if you are doing well in class.
- **REFER** you to the College’s support services to get additional help.
- Suggest “**TO-DO’s**” to help you stay on track and increase your chances for success.

*To make it easier for you to keep track of your progress, copies of these alerts are automatically sent to your Qmail!*

Please note that not all instructors may be using Starfish. You should always speak with your instructor if you are unsure of your academic status in a course.

How will Starfish help you be successful at QCC?
- Get better guidance through referrals and instructions on what to do next.
- Receive updates from your instructors about your course progress.
- Easily identify and connect with people and services who are here to support your success.

Where do you access Starfish?
Log in to [The Q](#). Click on the **Blackboard** icon. Locate and click on **Starfish** at the top.

What will you find on your Starfish page?
- A list of your **flags**, **kudos**, **referrals** and instructions on what to do next.
- A list of **resources** and **people on campus** who are available to help you.
- A list of **courses** you’re taking and instructor information.

What do you do once you get there?
1. Set up your **Starfish Profile**: Enter an alternate email and/or a cell phone number.
2. Make note of your **instructors’** and **assigned advisor’s** contact information.
3. Check out your **Success Network**. The resources and people listed here will be supporting your success!

What do you do if you receive a Flag, Referral or To-Do message?
- Check your **Starfish Dashboard** page and take action!
- Speak with your instructor.
- Meet with your assigned Advisor.
- Contact the people in your **Success Network** for help.

Have questions or need help?
Email advising@qcc.mass.edu