

Early success begins with Starfish!

What is Starfish?

Starfish is an **early alert** and **intervention tool** that helps you easily inform students of their academic performance within a course and connect them to support resources. Raising alerts in Starfish automatically sends an Qmail notification to students and their assigned advisor* for additional support! In Starfish, you can:

- ✓ Raise a **FLAG** to notify a student if you are concerned about their progress in a course.
- ✓ Send a student **KUDOS** if they are doing well in class.
- ✓ **REFER** a student to the College's support services.
- ✓ Suggest **TO-DO's** to increase a student's chance for success.
- ✓ Create office hours for **ONLINE APPOINTMENT** scheduling!

*Please note that some alerts/referrals are only viewable by the student and the office they are being referred to, such as disability services.

How can Starfish help?

- ★ Increase students' use of critical resources.
- ★ Provide timely interventions to better support students.
- ★ Communicate faster and easier with students and their assigned advisors.
- ★ Easily identify and contact others in a student's Success Network.

Where do I find Starfish?



Log in to **The Q**. Click on the **Blackboard** icon. Then, click on the **Starfish** link.

Blackboard

You do not have to teach your course in Blackboard to take advantage of using the Starfish system.

What do I do once I get there?

1. Set up your **Starfish Profile**.
2. Review your **Students List**.
3. Familiarize yourself with the Starfish **Student Record**.
4. Look/click around and get familiar with it.

Where can I find Starfish Resources and Supporting information?

- ★ Attend ongoing Starfish trainings at QCC.
- ★ Visit your Blackboard course for tutorials and materials.
- ★ Email cae@qcc.mass.edu for training needs.

