Early success begins with Starfish!

What is Starfish?
Starfish is an early alert and intervention tool that helps you easily inform students of their academic performance within a course and connect them to support resources. Raising alerts in Starfish automatically sends an Qmail notification to students and their assigned advisor* for additional support! In Starfish, you can:

- ✓ Raise a FLAG to notify a student if you are concerned about their progress in a course.
- ✓ Send a student KUDOS if they are doing well in class.
- ✓ REFER a student to the College’s support services.
- ✓ Suggest TO-DO’s to increase a student’s chance for success.
- ✓ Create office hours for ONLINE APPOINTMENT scheduling!

*Please note that some alerts/referrals are only viewable by the student and the office they are being referred to, such as disability services.

How can Starfish help?
★ Increase students’ use of critical resources.
★ Provide timely interventions to better support students.
★ Communicate faster and easier with students and their assigned advisors.
★ Easily identify and contact others in a student’s Success Network.

Where do I find Starfish?
Log in to The Q. Click on the Blackboard icon. Then, click on the Starfish link.

You do not have to teach your course in Blackboard to take advantage of using the Starfish system.

What do I do once I get there?
1. Set up your Starfish Profile.
2. Review your Students List.
3. Familiarize yourself with the Starfish Student Record.
4. Look/click around and get familiar with it.

Where can I find Starfish Resources and Supporting information?
★ Attend ongoing Starfish trainings at QCC.
★ Visit your Blackboard course for tutorials and materials.
★ Email cae@qcc.mass.edu for training needs.

Need help navigating Starfish?
Email cae@qcc.mass.edu