

Blackboard Help Videos, Additional Resources & Accessibility



BLACKBOARD HELP VIDEOS:

- **How to Submit an Assignment (00:56)**
<https://youtu.be/Cv1KOhABIBE>
- **How to Use Blackboard Discussions (02:35)**
<https://youtu.be/vNMO-4I7uBI>
- **Notification Settings in Blackboard Learn (01:16)**
<https://youtu.be/TAELZXiZBo4>
- **How to Take a Test Online (01:41)**
<https://youtu.be/qztOnai9GZM>

ADDITIONAL RESOURCES:

- **Computer Technical Requirements**
<http://www.qcc.edu/help/information-technology-service-desk/computer-technical-recommendations>
- **Recommended Internet Browser**
<https://www.qcc.edu/help/internet-browser>
- **Blackboard's Automated Browser Checker**
https://help.blackboard.com/Learn/Student/Getting_Started/Browser_Support/Browser_Checker
- **Microsoft Office 365 – Free!**
https://qcc.onthehub.com/WebStore/ProductsByMajorVersionList.aspx?cmi_cs=1&cmi_mnuMain=df783b53-081b-de11-9c12-0030485a8df0
- **QCC's Alden Library Research & LibGuides site**
<http://qcc.mass.libguides.com/researchprocess>
- **Blackboard Netiquette & Communication:**
 - **Netiquette Basic Rules (03:19)**
<https://youtu.be/mebKKLpYGkQ>
 - **Discussion Board Netiquette (02:02)**
<https://youtu.be/DwdqQjCfWSc>
 - **Core Rules of Netiquette by Virginia Shea**
<http://www.albion.com/netiquette/corerules.html>





ACCESSIBILITY LINKS:

- **Blackboard Accessibility**
<http://www.blackboard.com/accessibility.html>
- **Pearson Accessibility**
<https://www.pearson.com/us/accessibility.html>
- **Cengage Accessibility**
<https://www.cengage.com/accessibility/>
- **Web conferencing Accessibility in Collaborate**
https://help.blackboard.com/Learn/Instructor/Interact/Blackboard_Collaborate/Accessibility_in_Blackboard_Collaborate
- **Using YouTube with a Screen Reader**
<https://support.google.com/youtube/answer/189278?hl=en>
- **Microsoft Office Accessibility**
<https://support.office.com/en-us/article/Office-Accessibility-Center-Resources-for-people-with-disabilities-ecab0fcf-d143-4fe8-a2ff-6cd596bddc6d>
- **Adobe Acrobat Accessibility (various tools including PDF file format documents)**
<https://www.adobe.com/accessibility/products/acrobat/acrobat-accessibility-features.html>
- **Hoonuit Accessibility (formerly Atomic Learning)**
<https://www.atomiclearning.com/highed/accessibility>

HELP

- **QCC Self Help - FAQs (no login required)**
<https://www.qcc.edu/help>
- **24/7 Blackboard Support - Call, Chat, or Submit a Help Ticket (contact our Support Team)**
www.qcc.edu/blackboardsupport

[24/7 Blackboard Support](#)

Phone Number: 508.854.4427

Help Chat or Web Ticket: www.qcc.edu/blackboardsupport



We welcome your feedback! Please provide comments or suggestions for improving our information, links, or materials via email to DistanceEd@qcc.mass.edu