



ThinkingStorm, QCC's Online Tutoring

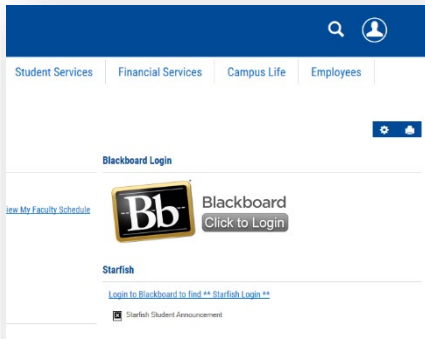
Information for Faculty

ThinkingStorm is an online tutoring tool which is available to QCC students every day. It includes on-demand, appointment-based, and submission-based support.

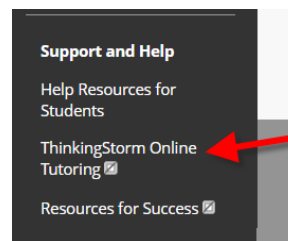
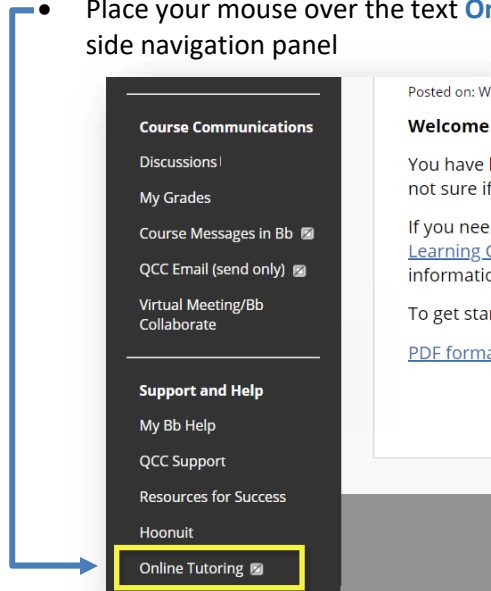
In order for students to access and use the tool from within Blackboard, you need to ensure they can view and access the link.

How to Begin:

- Open one of the [QCC recommended browsers](#), Google Chrome or Mozilla Firefox
- Sign in to [The Q](#)
- Open **Blackboard** by clicking the icon



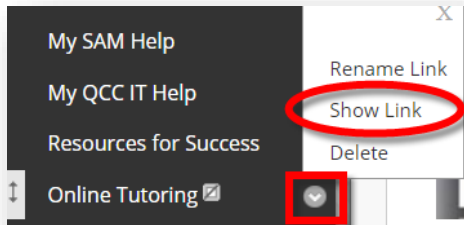
- Go into a course, and
- Place your mouse over the text **Online Tutoring** (might also be called **ThinkingStorm Online Tutoring**) in the left side navigation panel



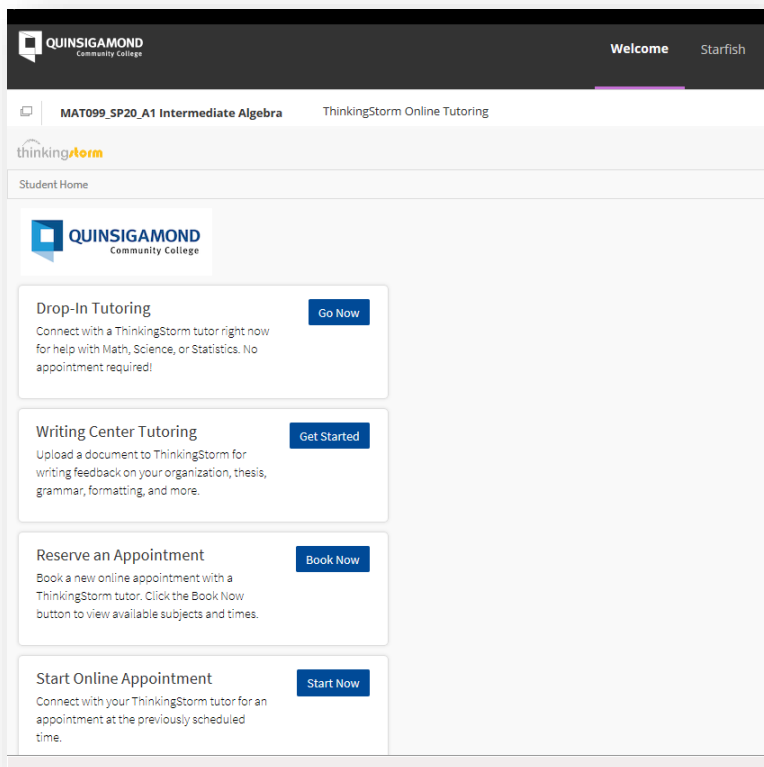


ThinkingStorm: QCC's Online Tutoring (cont.)

- A drop down arrow will appear, click on it and then click on **Show Link**. (If you see **Hide Link**, it is already available to students)



- Students will then have access to **Online Tutoring**. They will be able to follow the directions on-screen to connect with a live tutor, submit a document to the Online Writing Center, or schedule a tutoring appointment. Subjects are selected after clicking the blue boxes next to Drop-in Tutoring and Reserve an Appointment.





ThinkingStorm: QCC's Online Tutoring (cont.)

Note from the Student Preview mode, Online Tutoring will not be available on a student's Blackboard course unless faculty enable it by selecting "Show Link" (see page 1).

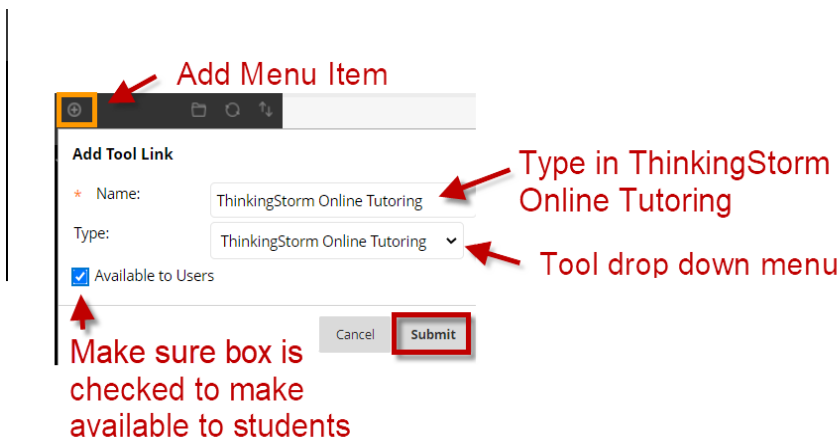
For technical help with Blackboard go to: <https://www.qcc.edu/help>

If you need additional assistance with ThinkingStorm, please contact the ThinkingStorm support team via care@thinkingstorm.com or the toll-free number at 877-889-5996.

Troubleshooting

If you do not see the **Online Tutoring** link when you log into your course, you will need to do the following:

- In the upper left corner, click the **Add Menu Item** icon (shown below)
- You will see a drop down menu, click on **Tool Link**
- In the Type drop down menu, select **ThinkingStorm Online Tutoring**
- Type "**ThinkingStorm Online Tutoring**" in the Name text box
- Click the checkbox **Available to Users** in order for students to view and access this tool



- When all the above steps are complete, click the **Submit** button in the lower right corner
- Your students should now be able to view and access the **ThinkingStorm Online Tutoring** tool
- You should also delete the old **Smarthinking** link from your course if available to avoid confusion