ThinkingStorm, QCC’s Online Tutoring

Information for Faculty

ThinkingStorm is an online tutoring tool which is available to QCC students every day. It includes on-demand, appointment-based, and submission-based support. In order for students to access and use the tool from within Blackboard, you need to ensure they can view and access the link.

How to Begin:

- Open one of the QCC recommended browsers, Google Chrome or Mozilla Firefox
- Sign in to The Q
- Open Blackboard by clicking the icon

- Go into a course, and
- Place your mouse over the text Online Tutoring (might also be called ThinkingStorm Online Tutoring) in the left side navigation panel
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- A drop down arrow will appear, click on it and then click on **Show Link**. (If you see **Hide Link**, it is already available to students)

- Students will then have access to **Online Tutoring**. They will be able to follow the directions on-screen to connect with a live tutor, submit a document to the Online Writing Center, or schedule a tutoring appointment. Subjects are selected after clicking the blue boxes next to Drop-in Tutoring and Reserve an Appointment.
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Note from the Student Preview mode, Online Tutoring will not be available on a student’s Blackboard course unless faculty enable it by selecting “Show Link” (see page 1).

For technical help with Blackboard go to: https://www.qcc.edu/help

If you need additional assistance with ThinkingStorm, please contact the ThinkingStorm support team via care@thinkingstorm.com or the toll-free number at 877-889-5996.

Troubleshooting

If you do not see the Online Tutoring link when you log into your course, you will need to do the following:

- In the upper left corner, click the Add Menu Item icon (shown below)
- You will see a drop down menu, click on Tool Link
- In the Type drop down menu, select ThinkingStorm Online Tutoring
- Type “ThinkingStorm Online Tutoring” in the Name text box
- Click the checkbox Available to Users in order for students to view and access this tool
- When all the above steps are complete, click the Submit button in the lower right corner
- Your students should now be able to view and access the ThinkingStorm Online Tutoring tool
- You should also delete the old Smarthinking link from your course if available to avoid confusion