All College Day
September 6, 2016

“We Are One”
QCC Beyond West Boylston Street
Congratulations to our newest Administrative Emeriti:

Administrative Emeritus James Brown

Administrative Emerita Faith Symmes
Human Resources

Vice President Bill Daring

QUINSIGAMOND
Community College
Human Resources
Welcoming New Employees

Employment facts from the past year 2016

- 48 full-time Searches
- 41 full-time new hires this year
- 33 new hires this spring and summer
- 400 adjuncts taught in the spring semester
- 435 full-time employees at the start of fall semester
- 141 full-time faculty
Larry Flowers Jr. – Campus Police Officer I

Erik Golden – Maintainer I
Elizabeth Hanlan – Staff Assistant to the Vice President of Administrative Services

Amanda Joaquin – Communications Dispatcher I
Vanessa Landyn -
Administrator for Healthcare and Workforce Development Center

Paul Ledoux –
Reproduction Service Supervisor (Print Shop)
Ryan Robinson – Maintainer I

Fawne Russell – Campus Police Officer I
Michael Shea – Communications Dispatcher I

Brian O’Neil – Building Maintenance Supervisor I (First Shift)
Academic Affairs New Hires

Linda Esper – Director of Nurse Education

Jaye-Erin Murphy – Assistant Professor of Nurse Education A.D.N.Program (Evenings)
Mariel Montañez – Clerk III/Career and Academic Planning

Shannon Cotter – Clerk III /Health Care
Nathaniel Mello – Learning Manager, Interactive Media Design (Coordinator of Learning Resources)

Peter Tamulis – Program Specialist, Grants (Workforce Development and Continuing Education)
Jennifer Beccia –
Assistant Professor of Nurse Education,
A.D.N. Program (Day)

Ibar Delacruz –
Assistant Professor of Mathematics
Susan Graves – Assistant Professor of Dental Hygiene & Dental Assisting

Dr. Tanzil Khan – Assistant Professor of Early Childhood Education
Jane Macharia – Assistant Professor of Nurse Education /P.N. Program (evening)

Dr. Archana Mudbidri – Assistant Professor of Biology
Opeyemi Odewale – Assistant Professor of Biology

Jacklyn Ventura – Assistant Professor of Dental Hygiene & Dental Assisting
Benjamin Wendorf –
Assistant Professor of History

Kendra Wright –
Assistant Professor of Nurse Education/A.D.N. Program (Day)
Meghan McCrillis –
Associate Professor of Nurse Education, A.D.N. (Day) - Change of program

Sheri Boisseau –
Associate Professor of Nurse Education, A.D.N. Program (Evening) – Change of program
Margaret Motyka –
Professor of Nurse Education, P.N. Program (Day) – Change of program

Tenisha Mincey –
Advisor, CAPS (Academic Counselor)
Student Engagement, Enrollment and Community Connections New Hire

Cynthia Adu-Gyamfi – Loan Coordinator/Disbursement Analyst, Financial Aid
Academic Affairs Update

Vice President Pat Toney
Strategic Priority: 4.1C NEASC Standard 5
Full time Faculty Need
Diversity and Inclusion

- # Full Time Faculty
- Diversity %

- 2003: 109
- 2013: 136
- 2016: 142

- 2003: 9.9%
- 2013: 17.0%
- 2016: 21.0%
Strategic Priority 1
NEASC Standard 8: Educational Effectiveness

- Assessment Academy
- Multi-State Collaborative
- Signature Assignments
- NEEAN Conference
Strategic Priority 1  
NEASC Standard 6  
Student Success

Student Recovery Project

- Increase student enrollment
- Increase student connection to college
- Recover minimum 10%
- 2013 to 2015 recovered 14% to 41%
“...thank you for sending me the handwritten addressed personalized letter during the summer about registering for classes... you really care about the students and our success. I am back in school today ...”

“..while I thank you for reaching out, I was accepted to Worcester State as a transfer, and am in the process of registering for the fall semester...”
Advisor Comments

“I am still hearing from the students I reached out to – probably about one per week for all different reasons. …there is a great feeling of satisfaction knowing that you have helped students continue with their education.”
Strategic Priority 1.3
NEASC Standard 6
Student Success

Starfish at QCC 2015 - 2016

<table>
<thead>
<tr>
<th>Flags</th>
<th>Count</th>
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<tbody>
<tr>
<td>Attendance Concern</td>
<td>2,742</td>
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<tr>
<td>Additional Effort Needed</td>
<td>576</td>
</tr>
<tr>
<td>In Danger of Failing</td>
<td>880</td>
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<tr>
<td>Low Mid-Term Grade</td>
<td>1,191</td>
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<tr>
<td>Missing/Late Assignments</td>
<td>2,335</td>
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Strategic Priority 2
Community Outreach and Enrollment Optimization

REVENUE GROWTH
- OPEN ENROLLMENT REVENUE:
  - FY 14: $414,485
  - FY 15: $416,134
  - FY 16: $417,746
- WORKFORCE DEVELOPMENT GRANTS:
  - FY 14: $171,746
  - FY 15: $95,777
  - FY 16: $409,600
- TOTAL REVENUE:
  - FY 14: $383,231
  - FY 15: $511,911
  - FY 16: $1,327,625

ENROLLMENT
- Total Enrollment:
  - FY 14: 2,611
  - FY 15: 2,445
  - FY 16: 3,011
Strategic Priority 2
NEASC Standard 4:

Credits Online

<table>
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<tr>
<th>Year</th>
<th>Online %</th>
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<tr>
<td>2006</td>
<td>4.6</td>
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<tr>
<td>2010</td>
<td>12.0</td>
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<tr>
<td>2015</td>
<td>14.17</td>
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Strategic Priority 1.3
NEASC Standard 6
Student Engagement

- *Brother, I’m Dying* by Edwidge Danticat;
- Nov. 17, 2016 at 11:00 am
- Hebert Auditorium
Strategic Priority 1.3
NEASC Standard 6
Student Engagement

Food Fight: Inside the Battle for Market Basket

► October 20, 2016 – Hebert Auditorium
► 11:00 am – QCC Students, Faculty, Staff - Free of Charge
► 6:30 pm – Open to Community - $5
Hosted by Business and Entrepreneurship Club

Winner of Best Content Award from Boston International Film Festival
QCC Team!!!
Student Engagement, Enrollment and Community Connections

Vice President Lillian Ortiz
Enrollment services

- Financial Aid Re-Engineering – Batch Awarding 4400
- New Veterans Center Opening this Fall
- STEM Enrollment is up by 5%
- Overall Enrollment Down 5% - Retention is Flat
- Graduation rate is up to 17% from 14%
- 2016-2020 Enrollment Management Plan – https://confucius.qcc.mass.edu/ICS/Student_Services/
Regional Investment in Service and Education (RISE) Campaign

- QCC Innovation and Quick Start Zone (IQ Zone) proposed to U.S. Department of Labor America’s Promise Initiative - $4.9 million
- RISE Campaign – Please Submit Pledges or Donations by 2017
- Mass Capital Skills Grant- $4.3 million
- $5 Million Dollar Capital Campaign - Rise Campaign –Ends this Year
Enrollment Management Plan
Entry & Outreach Committee

- Mishawn Davis-Eyne-Co Chair, Director of Admissions
- Dawn Kiritsis -Co Chair, College and Career Navigator
- Kevin Butler, Assistant Dean of Students (Enrollment and Student Services)
- Deborah Gonzalez, Director of Community Bridges
- Linda Grochowalski, Adjunct Faculty
- Caitlin Laurie, Senior Financial Aid Counselor
- Kathie Manning, Dean of Center for Workforce Development and Continuing Education
- Josh Martin, Director of Institutional Communications
- Sarah McLaughlin, Senior Admissions Counselor
- Kathy Rentsch, Dean of School of Business, Engineering and Technology
- Sethu Sekhar, Adjunct Faculty
- Victor Somma, Assistant Vice President of Extended Campuses Operations and Community Engagement
- Kimberly Thompson, Systems Analyst/Programmer
Entry Outreach Key Actions

- Increase Effectiveness of Cross-Functional Enrollment Mgt. Team
- Improve College Enrollment Practice and Processes
- Create a Holistic Student Entry System
- Promote Financial Aid as an Enrollment Tool
- Strengthen Marketing Functions of the College
Retention Committee

- **Michelle Tufau Afriyie**, Dean of Enrollment Management- Co-Chair
- **Martin Muysenberg**, CAPS Advisor, Academic Advising- Co-Chair
- **Amarildo Barbosa**, Learning Manager, General Academic Areas
- **Dan de la Torre**, Coordinator of Transfer and Articulation
- **Ricky Frazier**, TRIO Program Counselor
- **Karen Grant**, Director of Financial Aid
- **Jonathan Miller**, Assistant Dean for Student Life and Leadership
- **Maura Stickles**, Professor of Psychology
- **Pat Schmohl**, Dean of Distance Learning and Professional Development
- **Byron Thomas**, Associate Professor of Sociology
- **Beth Auger**, Director of Financial Compliance
Retention Plan Key Actions

- Create a One Stop Shop for Seamless Entry
- Build a Retention Steering Committee
- Strengthen Students’ First Year Experience
- Increase Student Engagement and Ongoing Support to Completion
- Improve College Business Practices
- Improve Student Learning Outcomes Assessment
Graduation Committee

- **Faith Wong**, Director of Career Services – Co-Chair
- **Jenn Horan**, Records and Registration Systems Manager – Co-Chair
- **Clarence Ates**, Dean of School of Humanities and Education
- **Beth Auger**, Director of Financial Compliance
- **Robyn Butterfield**, Associate Director of Financial Aid
- **Ken Dwyer**, Chief Technology Officer
- **Tara Fitzgerald-Jenkins**, Associate Dean of Enrollment and Student Services/Registrar
- **Pam Fleming**, Professor of Medical Assisting/Coordinator of the Medical Support Specialist Program
- **Beth Fullerton**, Transfer Counselor
- Paula Ogden, Director of Veteran Affairs
- **Nancy Schoenfeld**, Assistant Vice President of Academic Affairs
Graduation Key Actions

- Double STEM Completions Rates to 400 by 2020
- Early Alert and Warning System—Expand on Current Intrusive Advising Model
- New Models of Collaboration – Increase Co-ops and Internships
- Increase Graduation Rates of Latino and African American Students – Achieving the Dream Metric in the Vision Project
- Increase the Number of Graduating Veterans
Administrative Services

Vice President Steve Marini
Energy

SURPRENANT
- Converting to Gas
- A/C All Floors

MARKET TIMED BUYS
- Gas & Electricity
- Solar Credits

SOLAR
- 40% + Of Supply
- DOER or Private
Quinsigamond Police

First Community College To Achieve Certification (MPAP) 

- Best Practice Standards to Ensure and Measure Performance
- Requires Policies and Procedures in Prescribed Areas
- Requires Recorded Calls, Training, Communications, etc.
- Provides an Independent External Evaluation
- Promotes Accountability and Excellence
Financial Snapshot

- **FY 16** – Financial Statements In Process
  - Actual 6%+ Down
  - Over Performed on Efficiencies
  - Returning Approved Reserve Spending - Capital

- **FY 17** – Expenditures Planned Below FY15 and Trending Down
  - Balanced Budget – Including Capital Improvements – No Reserves
  - 10% to 12% Reduction in CC budgets
  - FY 17 MCCC Salary Increases are Included
Thank you

ENJOY YOUR SEMESTER!