## Tuition and Fees

### Application Fee for New Students

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td>Massachusetts Residents</td>
<td>Non-refundable</td>
<td>$20.00</td>
</tr>
<tr>
<td>All Other Applicants</td>
<td>Non-refundable</td>
<td>$50.00</td>
</tr>
</tbody>
</table>

### All Credit Courses (Except as Noted)

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<table>
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<tbody>
<tr>
<td>Massachusetts Residents</td>
<td>($24.00 tuition/$181.00 Educational Services Fee)</td>
<td>$205.00/credit</td>
</tr>
<tr>
<td>All other Students</td>
<td>($230.00 tuition/$181.00 Educational Services Fee)</td>
<td>$411.00/credit</td>
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### Required Fees

<table>
<thead>
<tr>
<th>FEES</th>
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<tbody>
<tr>
<td><strong>Student Support Fee</strong></td>
<td></td>
<td></td>
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<tr>
<td>Fall/Spring, 1-8 credits</td>
<td>$345.00 per semester</td>
<td></td>
</tr>
<tr>
<td>Fall/Spring, 9+ credits</td>
<td>$455.00 per semester</td>
<td></td>
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<tr>
<td>Summer, 1-8 credits</td>
<td>$175.00 per semester</td>
<td></td>
</tr>
<tr>
<td>Summer, 9+ credits</td>
<td>$235.00 per semester</td>
<td></td>
</tr>
<tr>
<td>Intersession, 1-8 credits</td>
<td>$120.00 per semester</td>
<td></td>
</tr>
<tr>
<td>Intersession, 9+ credits</td>
<td>$150.00 per semester</td>
<td></td>
</tr>
<tr>
<td>Lab Fee</td>
<td>$65.00 per lab course</td>
<td></td>
</tr>
<tr>
<td>Health Insurance Fee</td>
<td>$3,045.00 per academic year</td>
<td></td>
</tr>
<tr>
<td><strong>Allied Health Insurance:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Health Programs</td>
<td>$20.00 per academic year</td>
<td></td>
</tr>
<tr>
<td>EMT Paramedic Programs</td>
<td>$80.00 per academic year</td>
<td></td>
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</tbody>
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### Special Fees

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<thead>
<tr>
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<tbody>
<tr>
<td>Military</td>
<td>$0.00 per credit</td>
<td></td>
</tr>
<tr>
<td>Credentialing Fee</td>
<td>$75.00 per credit</td>
<td></td>
</tr>
<tr>
<td>Challenge Examination Fee</td>
<td>$75.00 per credit</td>
<td></td>
</tr>
<tr>
<td>Portfolio Assessment Fee</td>
<td>$75.00 per credit</td>
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All costs are subject to change without notice.

Students entering in the Spring semester will be charged $2,032.00 for insurance.

Massachusetts law requires that each student registered for nine or more credits must purchase this insurance unless the student can show evidence of comparable coverage under another health insurance policy.
eligibility requirements for this tuition waiver. For further information, please contact the Veteran Affairs Office, Room 258A.

**Members of the Armed Forces Tuition Waivers**

An active member of the Armed Forces (Army, Navy, Marine Corps, Air Force, or Coast Guard) stationed and residing in the Commonwealth of Massachusetts may qualify for tuition-free courses. For further information, please contact the Veteran Affairs Office, Room 258A.

**National Guard Tuition Waivers**

Members of the Massachusetts National Guard may qualify for tuition-free courses, provided they meet the eligibility requirements. For further information, please contact the Veteran Affairs Office, Room 258A.

**Senior Citizens Tuition Waivers**

Senior citizens, age 60 years or older, may qualify for tuition-free courses. For further information, please contact the Financial Aid Office, Room 165A.

**Massachusetts Rehabilitation Commission and Commission for the Blind Tuition Waivers**

MRC and MCB clients may qualify for tuition-free courses consistent with the policies of the Massachusetts Board of Higher Education. For further information, please contact the agencies’ offices for details.

**Native American Tuition Waivers**

Native Americans, as certified by the Bureau of Indian Affairs, may qualify for tuition-free courses provided they meet the eligibility requirements. For further information, please contact the Financial Aid Office, Room 165A.

**Student Billing: Frequently Asked Questions**

**Do I need a student ID?**

Yes. Once per academic year you will need to update your student ID. Students need a valid student ID for various purposes when on campus including but not limited to using the athletic center, using the library, picking up refund checks, bookstore purchases and returns, receiving a tax waiver in the cafeteria, and participating in student events.

**Do I need a parking decal?**

Yes. Once per academic year you will need to update your parking decal. The parking decal covers designated student parking at our main campus on West Boylston Street. It also covers our Downtown, Southbridge, Senior Center and Assabet Valley locations. There may be additional parking costs for off-site instruction.

**What is Tuition?**

This amount is set by the Massachusetts Board of Higher Education and is assessed per credit to all students. Tuition is credit-driven based on residency in Massachusetts: In-State or Out-of-State.

**What is the Educational Service Fee (ESF)?**

This fee is assessed per credit to all students. The ESF helps fund educational related services such as the development of academic curriculum and instructional delivery in all modalities including; on-ground, on-line, blended, hybrid and remote.

**What is the Student Support Fee?**

This fee is assessed to all students based on full time or part time enrollment status. This fee helps fund essential and mandated student support and services such as infrastructure (technology, energy, and physical plant), accessibility, counseling, tutoring, advising and enrollment services.

**What is a Program Fee?**

This fee is assessed to students enrolled in a specific program per semester. The fee is set based on the needs of the specific program. To view a list of program fees by program major go to: www.QCC.edu / Admissions / Tuition and Fees / Program Fees.

**What is the Lab Fee?**

This fee is assessed only to students taking a lab course and is used to support associated costs.

**What is the Health Insurance Fee?**

The College is mandated by law to provide health insurance and to assess a Health Insurance Fee to all students enrolled in nine or more credits once per academic year in the Fall or Spring only. The Health Insurance Fee can be waived if the student has comparable health insurance coverage.

**Can I waive any fees?**

The Health Insurance Fee is the only fee that can be waived.

**If I drop a course will I still be charged or will I get my money back?**

Each semester the College has a specific refund policy tied to the semester add/drop dates. The Tuition & Fee Refund Policy can be found on your billing notification, in the college booklet, on The Q and in the Business Office. Please refer to that policy for exact dates and penalties. If you are not attending one or more of your classes you need to drop the class if you do not wish to be financially responsible for the charges. Please contact the Advising Center by email at advising@qcc.mass.edu or by phone at 508.854.4308 to officially drop any class that you do not plan to attend before the end of the published add/drop period. If you are receiving a financial aid award please consult with
the Financial Aid Office before dropping as your financial aid eligibility may be affected.

How do I pay my bill?
To VIEW/PAY your bill log into The Q on the Welcome page to the right under Quick Links select View/Pay My Bill, then to the right under My Payment Account select My Account Balances, then select Make A Payment. The first time you use this system you will be asked to create an account. Once that account is created and you select Make A Payment you will be routed to our third party payment portal managed by Nelnet Campus Commerce (customer service 1.800.609.8056). Here you can make one time payments or when available set up a payment plan for an upcoming semester. If you have questions concerning your bill or payment please contact the Business Office by phone at 508.854.4560 or by email at businessoffice@qcc.mass.edu from your QCC student Qmail account – please include your student ID. Please note the college no longer accepts credit cards in the office or over the phone for student account payments.

Does the College offer payment plans?
The College offers a number of on-line payment plan options each semester (except Intersession). For additional information you can log into The Q or email businessoffice@qcc.mass.edu.

How can my parent or guardian gain access to my billing information?
In compliance with the Family Education Rights and Privacy Act (FERPA) and Quinsigamond Community College policy, the Business Office cannot release any information pertaining to a student’s record. In order for any information to be released to anyone, other than the student, the student must provide our office with written consent. The student can complete the Authorization to Release Information Form and return directly to the Business Office. We can only accept the FERPA document directly from the student in person or scanned and emailed to our office from the student’s Qmail account. This FERPA is for Business Office use only. The student needs to provide a separate FERPA form to the Financial Aid Office.

When will my financial aid refund check be ready?
You’ll receive a check for your excess financial aid award after all charges have been paid to the College. Once the funds are available a refund check will be processed and made available for pick up in the Business Office, room B07-A. You will receive an email notification to your student Qmail account when you have a refund check available. A picture ID is required when picking up a refund check.

Will there be a fee increase for the Fall semester?
For Massachusetts residents, the combined tuition and education service fee cost is currently $205.00 per credit hour.

For Non-Massachusetts residents and international students, the combined tuition and educational service fee cost is currently $411.00 per credit hour; all costs are subject to change without prior notification. Additional fees apply each semester; some vary based on enrollment.

Once I pay my Parking Fee and receive a parking decal, will I be able to park at all locations?
The parking decal covers designated student parking at our main campus in Worcester on West Boylston Street and in Southbridge. Additional parking fees may be charged for off-site instruction.

If I withdraw from a course, can I get all my money back?
There is a specific Refund Policy for each semester. For the first eight calendar days of class (or equivalent if in Summer or Intersession), a 100% refund of tuition and fees is granted. The next eight calendar days of classes, a 50% refund of tuition and fees is granted. After the first 16 days of classes (or equivalent if in Summer or Intersession), no refunds of tuition or fees will be granted. Please see semester brochures for exact dates. Students must officially withdraw from the College. Students who are receiving financial aid should consult with the Financial Aid Office before withdrawing. Financial Aid eligibility may be affected.

Fall & Spring Seven Week Terms - refund policy for drop or withdrawal as follows:
- 100% refund - drop through the second class meeting and prior to the third class meeting
- 50% refund - withdrawal through the third class meeting and prior to the fourth class meeting
- 0% refund - withdrawal as of the fourth class meeting

Is any student eligible for Institutional Aid?
The College has set aside a certain amount in operating funds to support our students. To qualify for these funds, students must meet the conditions for need-based Federal and State Financial Aid and complete a FAFSA. This aid helps fill the gap between available Federal and State aid and the cost of attendance. In addition, the institutional advancement group has set aside a certain amount to fund scholarships for students. To qualify for these scholarships, students must meet the specific criteria of each individual scholarship. In most cases, the Financial Aid Office will notify a student if he or she appears eligible for any of these scholarships. For further information, please inquire at the Financial Aid Office (Welcome Center on the 2nd floor of the Harrington Learning Center).
Directions to the College

QCC Main Campus
670 West Boylston Street, Worcester, MA 01606
508.853.2300

From Boston or East of Route 495:
• Take Massachusetts Turnpike to Route 495 North and then to Route 290 West.
• Take Route 190 North to Exit 1 West Boylston Street.
• Travel north 1 mile to campus (on right).

From Springfield or West:
• Take Massachusetts Turnpike to Route 290 East.
• Take Route 190 North ½ mile to Exit 1 West Boylston Street.
• Travel north 1 mile to campus (on right).

From Lowell or North:
• Take Route 495 to Route 2 West.
• Take Route 190 South to Exit 4 West Boylston Street.
• Travel south 1½ miles to campus.

QCC at Assabet Valley
215 Fitchburg Street, Marlborough, MA 01752

From I-495, North or South:
• Take exit 25-A to traffic lights.
• Take right at lights onto Fitchburg Street.
• School is at immediate left.

From I-290 Traveling Eastbound:
• Take extension road to Route 85 Marlborough/Hudson to traffic lights.
• Take right at lights onto Fitchburg Street.
• School is at immediate left.

From Route 85 North, Coming from Hudson:
• Take right at I-495/290 sign.
• Stay to right for jug handle.
• Cross over road onto Fitchburg Street.
• School is at immediate left.

QCC at Burncoat
179 Burncoat Street, Worcester, MA 01606

From I-290:
• Take highway towards Worcester/Marlborough.
• Take exit 20 toward RT-70/Burncoat St/Lincoln St.
• Turn left onto Burncoat St.
• 179 Burncoat Street is on the right.

QCC Healthcare and Workforce Development Center
25 Federal Street, Worcester, MA 01608
508.751.7900

From I-290 East:
• Take exit 13 for Vernon Street/Massachusetts 122A/Kelly Square.
• Take Madison Street and Southbridge Street to Federal Street.
• Turn right onto Kelley Square (signs for Massachusetts 122A North/Kelly Square/Barre).
• Turn left onto Madison Street.
• Turn right onto Southbridge Street.
• Slight right onto Main Street.
• Take the 1st right onto Federal Street.

QCC Southbridge
Southbridge High School, 132 Torrey Road, Southbridge, MA, 01550
508.453.3800

From QCC Main Campus:
• Get on I-290 W
• Head south toward Assumption Avenue
• Turn left onto Assumption Avenue
• Turn right onto Smith Street
• Turn left onto Randall Street
• Turn right onto Burncoat Street
• Turn right onto the Interstate 290 W ramp to Auburn
• Follow I-290 W and US-20 W to North Main Street in Charlton
• Merge onto I-290 W
• Take exit 6B to merge onto US-20 W toward Sturbridge
• Continue on North Main Street
• Turn left onto North Main Street
• Continue onto MA-31 S
• Turn right onto Sandersdale Road
• Continue straight onto Reynolds Road
• Continue onto Torrey Road
• Turn left
• Keep right
• Destination will be on the right
QCC at the Worcester Senior Center
128 Providence Street, Worcester, MA 01604
508.799.1230

From the North:
- I-190 South to I-290 West.
- Take Exit 14, Route 122. This exit goes two ways: go straight and Route 122 bears right.
- Take a left onto Harrison Street.
- Go over bridge and to the stop sign at the top of the hill.
- Take a right onto Providence Street. Stay on Providence Street through one stop sign (Dorchester Street) and one streetlight (Winthrop Street).
- The senior center is the brick building on the right.
- Take the first right onto Spurr Street and the second driveway on the right is the parking lot.

From The South, West And East:
- I-290 East.
  - Take Exit 14 Kelley Square, turn right at the end of the exit (Vernon Street) and go up Vernon Street.
  - At the fork in the road, take the right (Vernon Street) and then a left on Spurr Street or at the fork take the left (Winthrop Street) and at the street light take a right onto Providence Street.
  - The senior center is the big brick building on the right.
  - Take the first right onto Spurr Street and the parking lot entrance is the second driveway on the right.

QCC at Worcester Technical High School
1 Skyline Drive, Worcester, MA 01605

From I-290 West:
- Take Exit 19 for Route 9/Lincoln Street.
- At the light take a right.
- At the next light, bear left for Route 9.
- At next light turn left onto Route 9 East.
- Follow Route 9 to top of hill past pond.
- At first light past pond take a left onto Skyline Drive.
- School entrance is first open gate on the right.

From I-290 East:
- Take Exit 17 for Route 9.
- At the light take a right.
- Follow Route 9 to top of hill past pond.
- At first light past pond take a left onto Skyline Drive.
- School entrance is first open gate on the right.

From the South:
- Take I-395 North toward I-290 East.
- Take Exit 15, Shrewsbury Street.
- Turn slight right onto Shrewsbury Street.
- Turn slight right onto Belmont Street/Route 9 East.
- Turn slight left onto Plantation Street.
- Proceed to 555 Plantation Street.