Our Mission

Quinsigamond Community College is the gateway to advanced educational and employment opportunities in Central Massachusetts. We are a public, student centered institution of higher learning, providing accessible, affordable, and high quality educational and training programs and services that are relevant and responsive to diverse regional and student needs.

Our Mission Principles

In fulfillment of mission, the college community commits to the following principles:
- Students First
- Teaching and Learning
- Comprehensive, Flexible Programming and Services
- Open Access to Learning
- Potential for Success
- Community Outreach and Support

Our Vision

Quinsigamond Community College is a premier learning community...recognized for teaching and learning excellence, relevant and responsive programming, students’ success, and community outreach and impact. We thrive as a vital regional asset and first choice for transforming lives and sustaining healthy, prosperous communities. All are welcomed and embraced in our community, where students come first and faculty and staff strive to develop potential and help make dreams come true.

At QCC, we excite...we ignite...we open new vistas of opportunity.

Our Values

Faculty and staff infuse life in our vision and live mission principles by creating and sustaining a college climate and culture where all are warmly welcomed, accepted and valued for their individual dignity and worth. We recognize the importance of diversity and acknowledge the rich and unique contributions that each community member makes to advance the College. To this end, the following values guide our individual actions and community interactions.
- Excellence and Quality
- Integrity and Accountability
- Inclusiveness
- Cooperation and Collaboration
- Respect and Trust
- Open, Civil Communications and Collegiality
- Creativity and Innovation
Welcome

A message from the President

Dear Student,

Welcome to Quinsigamond Community College, and thank you for taking interest in QCC for your educational pursuits. I am proud to say that about three decades ago, I was a community college student myself. The experience was life-changing for me, and I am certain that our committed faculty and staff will encourage you and help provide a unique and wonderful opportunity.

Here, at one of the fastest-growing community colleges in the nation, you will be challenged to become the best you can be through quality instruction, tutoring, counseling and advising. Whatever your target may be – certificate, degree, transfer or enrichment – QCC will do all that it can to help you achieve your goals.

As we celebrate our 50th Anniversary, there are exciting, new things happening at QCC. The college offers even more opportunities for growth in higher education as well as specialized training that will give you the QCC edge with employment opportunities. Take advantage of our explosive growth in Southbridge, Marlborough and our new Healthcare and Workforce Development Center opening downtown just in time for the fall semester, 2014. QCC is in your neighborhood!

Use this QCC catalog as a map to help guide you through our administration, policies, and academic program options. The opportunities for an exciting future are ahead!

Sincerely,

Dr. Gail E. Carberry
President
QCC BOARD OF TRUSTEES

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Miguel A. Lopez, Vice Chair
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Paul F. Toner

Non-Voting Student Advisors
Leah Collins, State University Student Advisor
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We strive to make this catalog as accurate as possible. For the most complete and up to date information, visit www.QCC.edu.
NEW ENGLAND ASSOCIATION OF SCHOOLS AND COLLEGES
ACCREDITED MEMBER

Quinsigamond Community College is accredited by the New England Association of Schools and Colleges, Inc., through its Commission on Institutions of Higher Education.

Inquiries regarding the accreditation status by the New England Association should be directed to the administrative staff of the institution. Individuals may also contact:

Commission on Institutions of Higher Education
New England Association of Schools and Colleges
209 Burlington Road
Bedford, MA 01730-1433
(781) 271-0022
E-Mail: cihe@neasc.org

Individual Programs of Study are also fully accredited by various agencies:

- The Accreditation Commission for Education in Nursing
- The Accreditation Council for Occupational Therapy Education of the American Occupational Therapy Association
- The Commission on Accreditation of Allied Health Education Programs
- The Commission on Accreditation for Respiratory Care
- The Commission on Dental Accreditation of the American Dental Association
- The Department of Public Health Office of Emergency Medical Services
- The Joint Review Committee on Education in Radiologic Technology
- The Massachusetts Board of Registration in Nursing
- The National Association for the Education of Young Children

EQUAL OPPORTUNITY/AFFIRMATIVE ACTION POLICY

Quinsigamond Community College is an affirmative action/equal opportunity employer and does not discriminate on the basis of race, color, national origin, sex, disability, religion, age, veteran status, genetic information, gender identity and expression, or sexual orientation in its programs and activities as required by Title IX of the Educational Amendments of 1972, the Americans with Disabilities Act of 1990, Section 504 of the Rehabilitation Act of 1973, Title VII of the Civil Rights Act of 1964, and other applicable statutes and college policies. The College prohibits sexual harassment, including sexual violence. Inquiries or complaints concerning discrimination, harassment, retaliation or sexual violence shall be referred to the College’s Affirmative Action and/or Title IX Coordinator, the Massachusetts Commission Against Discrimination, the Equal Employment Opportunities Commission or the United States Department of Education’s Office for Civil Rights.

CLERY STATEMENT

Quinsigamond Community College’s Annual Security Report is available to the college community. This report includes statistics for the previous three years concerning reported crimes that occurred on campus; in certain off-campus buildings or property owned or controlled by Quinsigamond Community College; and on public property within, or immediately adjacent to and accessible from, the campus. The report also includes institutional policies concerning campus security, such as policies concerning sexual assault, and other matters. You can obtain a copy of this report by contacting the Campus Police or by accessing the following website: www.qcc.edu/clery.
# College Calendar

**FALL TERM, 2014**

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<thead>
<tr>
<th>Event</th>
<th>Date</th>
<th>Notes</th>
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<tbody>
<tr>
<td>Labor Day Holiday</td>
<td>September 1</td>
<td>(Monday – No classes)</td>
</tr>
<tr>
<td>Classes Begin</td>
<td>September 2</td>
<td>(Tuesday)</td>
</tr>
<tr>
<td>All College Day</td>
<td>October 7</td>
<td>(Tuesday – No classes)</td>
</tr>
<tr>
<td>Columbus Day Holiday</td>
<td>October 13</td>
<td>(Monday – No classes)</td>
</tr>
<tr>
<td>Veterans’ Day Holiday</td>
<td>November 11</td>
<td>(Monday – No classes)</td>
</tr>
<tr>
<td>Thanksgiving Recess</td>
<td>November 27 – 30</td>
<td>(Thursday-Sunday)</td>
</tr>
<tr>
<td>Last Day of Classes/Exams</td>
<td>December 16</td>
<td>(No classes)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(Tuesday)</td>
</tr>
</tbody>
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**INTERSESSION TERM, 2015**

<table>
<thead>
<tr>
<th>Event</th>
<th>Date</th>
<th>Notes</th>
</tr>
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<tbody>
<tr>
<td>New Year’s Holiday</td>
<td>January 1</td>
<td>(Wednesday – No classes)</td>
</tr>
<tr>
<td>Classes Begin</td>
<td>January 2</td>
<td>(Thursday)</td>
</tr>
<tr>
<td>Last Day of Classes/Exams</td>
<td>January 15</td>
<td>(Wednesday)</td>
</tr>
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**SPRING TERM, 2015**

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<tr>
<th>Event</th>
<th>Date</th>
<th>Notes</th>
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<tbody>
<tr>
<td>Martin Luther King, Jr. Holiday</td>
<td>January 19</td>
<td>(Monday – No classes)</td>
</tr>
<tr>
<td>Classes Begin</td>
<td>January 20</td>
<td>(Tuesday)</td>
</tr>
<tr>
<td>All College Day</td>
<td>February 3</td>
<td>(Tuesday – No classes)</td>
</tr>
<tr>
<td>Presidents’ Day Holiday</td>
<td>February 16</td>
<td>(Monday – No classes)</td>
</tr>
<tr>
<td>Spring Recess</td>
<td>March 15 – 21</td>
<td>(Sunday-Saturday No classes)</td>
</tr>
<tr>
<td>Easter</td>
<td>April 5</td>
<td>(Sunday - No classes)</td>
</tr>
<tr>
<td>Patriots Day</td>
<td>April 20</td>
<td>(Monday – No classes)</td>
</tr>
<tr>
<td>Last Day of Classes/Exams</td>
<td>May 12</td>
<td>(Tuesday)</td>
</tr>
<tr>
<td>Commencement</td>
<td>May 21</td>
<td>(Thursday at 4:00 p.m.)</td>
</tr>
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College Business Hours: 8:00 a.m. to 5:00 p.m.  
College Offices (Admissions, Advising, Financial Aid, and Payment Center) may have variable hours throughout the year. Please contact each office for the most accurate information.
Quinsigamond Community College, one of twenty-seven colleges and universities in the Commonwealth of Massachusetts’ system of public higher education, is committed to providing opportunities to meet the diverse educational needs of adult citizens in the Commonwealth. These opportunities are offered in the belief that an open, stimulating, and supporting environment is essential to individual development. Quinsigamond strives to achieve such an environment by developing programs, services, and policies for the College that seek to reduce social, psychological, geographic, and financial barriers to learning.

As a two-year Associate Degree granting public college, governed by a local Board of Trustees in accordance with the policies established by the Massachusetts Board of Higher Education, Quinsigamond Community College provides unique opportunities specifically created to enhance the economic and social well-being of the Greater Worcester/Central Massachusetts region. The trustees, faculty, and staff are cognizant of the long-term educational needs of this large urban area and its diverse populations.

Quinsigamond Community College endeavors to meet the region’s educational needs through a comprehensive selection of transfer, career, and special needs courses and programs. Students may select from the various associate degree programs leading to transfer to state colleges and universities or to most private institutions of higher education, especially the members of the Colleges of the Worcester Consortium. Students seeking immediate employment after two years or less may elect associate degree or certificate programs related directly to the workforce needs of regional business, industry, and social agencies. The special needs of non-traditional students are reflected in the many programs and individualized services available to all students throughout the year.

ABOUT QUINSIGAMOND

Since 1963, Quinsigamond Community College has provided opportunities for a first-rate education and personal growth to thousands of area men and women. Some students choose to prepare for immediate entry into a career field. Some choose to transfer to bachelor's level programs at four-year colleges and universities, and some choose opportunities for personal growth and cultural enrichment.

A true test of any college is how well its students fare, not only in the classroom, but long after they have graduated. At Quinsigamond, we are proud of the success of our graduates: in beginning careers in their chosen fields, in continuing on to bachelor’s and graduate level, and in becoming involved in the affairs of their communities.

Quinsigamond graduates can be found throughout Central Massachusetts in responsible positions in business and industry, in health and human services, in engineering and high technology. Quinsigamond takes a personal interest in its students, helping them identify and achieve their individual goals and making a difference in their lives. Quinsigamond responds to individual student needs. We provide a broad range of programs, quality instruction, and support services.

WE RESPOND TO INDIVIDUAL AND COMMUNITY NEEDS

Quinsigamond Community College was established in 1963 to provide access to higher education to residents of Central Massachusetts. Since then, our enrollment has grown from under three hundred to over sixteen thousand full-time and part-time day and evening students. Over ninety associate degree and certificate study options reflect the needs of the communities we serve. Our flexible admissions policy, low cost, and extensive financial aid program have made a college education possible for thousands of men and women. The educational experience at Quinsigamond is first-rate. Our faculty teach and guide.

Quinsigamond has been making a difference in the lives of people for over five decades. It can make an important difference in your life.
STATEMENT ON CULTURAL DIVERSITY AND INCLUSION

Quinsigamond Community College affirms its strong support and deep commitment to the continued development and maintenance of an academic community in which the individual dignity and potential of each of its members is given full respect, recognition, and encouragement. Our goal is to provide a college community in which all may study, work securely and productively in an atmosphere characterized by civility and openness to the pursuit of academic excellence in the finest tradition of academia.

Quinsigamond Community College is opposed to acts of harassment, intimidation, or invasion of privacy which interfere with the rights of an individual or group to participate in the activities of the academic community, and these acts shall be considered to be in violation of this policy and may be dealt with appropriately under the applicable College codes and as regulated by statute.

ACCREDITATIONS

Quinsigamond Community College is accredited by the New England Association of Schools and Colleges (NEASC), which accredits schools and colleges in the six New England states. Membership in the Association indicates that an institution has been carefully evaluated and found to meet standards agreed upon by qualified educators. Individual programs of study are also fully accredited by various agencies. These include the following: The Commission on Dental Accreditation of The American Dental Association; The Accreditation Commission for Education in Nursing (ACEN); The Accreditation Council for Occupational Therapy Education of the American Occupational Therapy Association (AOTA); The Massachusetts Board of Registration in Nursing; The Joint Review Committee on Education in Radiologic Technology; The Joint Review Committee for Respiratory Therapy Education, The Commission on the Accreditation of Allied Health Education Programs and the National Association for the Education of Young Children.

WE ARE EASY TO FIND

Quinsigamond is only a short drive from most locations in central Massachusetts. Our Main Campus is located on West Boylston Street in north Worcester. We are a short distance from both Routes 290 and 190. Our Main Campus is easily accessed via public transportation; the West Boylston Street or Burncoat Street WRTA (Worcester Regional Transit Authority) bus routes will bring students directly to our campus.

The college also offers courses at: 751 Grove Street, Worcester (Training & Education Center), 5 Optical Drive, Southbridge, 179 Burncoat Street, Worcester at Burncoat High School (Automotive Technology Program), 128 Providence Street, Worcester at the Worcester Senior Center (Hospitality and Recreation Management Program) and 215 Fitchburg Street, Marlborough at Assabet Valley Regional Technical High School.

OUR STUDENT BODY IS DIVERSE

Quinsigamond Community College gives personal attention to individual student needs. Our student body is as diverse as the communities we serve. Some students attend right out of high school; some men and women come to Quinsigamond after several years in the workforce. Some of our students are senior citizens. We have full-time students and part-time students, those preparing for immediate entry into a career, those planning to transfer to bachelor's degree programs, and some who just want to improve their skills to qualify for a promotion.

Many of our students choose to attend to begin a new chapter in their lives. Our students come from almost every city or town in Central Massachusetts — Milford to the Brookfields and Dudley to Princeton. They all have one thing in common — the desire to attain a quality education and a chance to succeed.

Many of our students have families. Many work while attending school. We are sensitive to the needs of the individual students. We provide flexible scheduling, options for full-time or part-time study, on-campus child care, and day time, evening, online and weekend courses.

WHAT MAKES US DIFFERENT

Our Faculty

Quinsigamond's faculty is its most important asset. Our faculty holds advanced degrees in their respective fields of study. Many have published books and served as consultants. They help students succeed whatever their goal. At Quinsigamond, a strong bond is established between faculty and students, witnessed by the fact graduates often return to the campus to visit their former professors.

Our Staff

From the moment a student contacts the College, he/she will know that our staff cares. There are friendly, helpful people throughout the College who want to help students succeed. They will answer questions, guide students through various processes, and take a personal interest in their needs.
FAMILY EDUCATION RIGHTS AND PRIVACY ACT (FERPA)

Quinsigamond Community College abides by the Federal Family Educational Rights and Privacy Act of 1974, Chapter 766 of the General Laws of Massachusetts. No student’s academic or personal records will be released without the student’s written consent, except to those specifically exempted in the legislation.

Quinsigamond Community College reserves the right to disclose “directory information” in accordance with regulations published by the Department of Health, Education and Welfare for enforcing the Family Rights and Privacy Act of 1974. For the purpose of this institution, “directory information” includes the following information: the student’s name, student’s address, major field of study, dates of attendance, full-time/part-time status, degree and awards received, and participation in officially recognized activities and sports.

ELECTRONIC COMMUNICATION POLICY

The college uses Qmail as an official means of communication with students. All students are expected to read their college email regularly and respond appropriately. If students choose to forward their Qmail to another email provider, they are still responsible for receiving all college communications. The college also has an Emergency Alert text messaging system. Students can choose to sign up for this service through The Q, the college’s student and faculty portal.

Quinsigamond Community College strives to make information in this catalog as accurate as possible. For the most up to date information, please visit us at www.QCC.edu.
Admissions

ADMISSIONS

Quinsigamond Community College believes that everyone should have an opportunity to further his/her education. Whether a student strives to attain an Associate Degree, Certificate or selected courses for personal and professional growth, our Admissions Staff will gladly help them through every step of the process.

Quinsigamond Community College has established minimum academic requirements for admission to most programs which are designed to help assure academic success. Information about minimum requirements can be found in the Programs of Study section of this catalog.

Applicants who do not meet the minimum academic criteria for admission may still enroll at Quinsigamond. They can take courses to meet the minimum requirements as a non-degree student, or as a student enrolled in the General Studies Program.

HOW TO APPLY

1. You may apply online or download an Admissions application at www.QCC.edu. Applications are also available in the Admissions Office at Quinsigamond Community College or High School Guidance Departments. You may also call the Admissions Office at 508.854.4262 to request an application.

2. Submit your online application and mail the certification form. Return your paper application and application fee to the Admissions Office located in Room 201, of the Harrington Learning Center or via mail at Quinsigamond Community College, 670 West Boylston Street, Worcester, MA 01606-2092. The fee is $20.00 for in-state students or $50.00 for out-of-state students. This fee is non-refundable and may be waived if it causes unusual financial hardship. To qualify for the In-State Resident tuition rate, applicants must certify continuous residence in Massachusetts during the six months preceding the application and be a permanent resident of the U.S. Applicants can contact the Admissions Office for details.

3. Quinsigamond Community College requires a high school transcript, diploma or demonstration of high school equivalency (G.E.D., HiSET). If an applicant cannot obtain proof of a high school diploma, or the equivalency, he/she can submit a written request of an exception to this requirement by contacting the Director of Admissions. Applicants should ask their high school to forward a transcript of their grades directly to the Admissions Office (including the first marking period of the senior year).

4. Applicants who have never obtained a high school diploma or the equivalency may qualify for admission to the College but ARE NOT eligible for Financial Aid under the U.S. Department of Education Title IV Regulations. Applicants may call the Admissions Office at 508.854.4262 for detailed information on how to enroll in the College.

ADMISSION TO HEALTH PROGRAMS

Students who meet the established Admission requirements for the Health Programs (Dental Assisting, Dental Hygiene, Medical Assisting, Nurse Education, Occupational Therapy, Perioperative Nursing, Paramedic Technology, Practical Nursing, Radiologic Technology, Respiratory Therapy and Surgical Technology) will be accepted on a rolling basis until the class is full. Qualified students will be given a start date for their clinical/core courses and placed on a waiting list if the program is full for the upcoming semester. Students will begin their clinical classes no later than their given start date. If a slot in an earlier semester becomes available, the student will be contacted and given an opportunity to begin sooner. If you wish to enroll in education courses that apply to the program while on the waitlist, please contact the Admissions office.

Applicants who do not meet the Admissions requirements will be accepted to the General Studies Health Care program. They should make an appointment to meet with an Academic Advisor who will assist them in meeting the Admissions requirements of their chosen program.
JANUARY (Spring) and MAY (Summer) ADMISSIONS

Applications for admission to the College for the Spring and Summer Semesters are accepted on a rolling basis. Some programs only have a Fall start and course offerings vary from year to year. Students should contact the Admissions Office for program start dates.

UNDECLARED STUDENTS

Prospective students who wish to enroll in individual courses and do not wish to pursue a degree or certificate can enroll at Quinsigamond Community College as an Undeclared Student. All course prerequisites apply to Undeclared Students in the same manner as degree-seeking students. Credits earned in the Undeclared Student status may be applied to a degree or certificate curriculum. Undeclared students are not eligible for financial aid.

TRANSFER STUDENTS

Transfer Student applicants are required to submit a high school transcript, diploma or official documentation of high school equivalency (G.E.D. or HiSET) — even if they currently hold an undergraduate or graduate degree. To satisfy the college residency requirement, a minimum of 15 credits must be completed at Quinsigamond Community College to receive a degree or certificate.

An official transcript, issued directly from a regionally accredited post-secondary institution to QCC is required to receive transfer credit. Credit is awarded for courses completed with a grade of “C”, or better, provided these courses are applicable to the student’s Quinsigamond major. Applicants may also transfer “D” grades if their quality point average (QPA) is 2.0, or higher, at the institution from which they are transferring. However, “D” grades are only accepted in lower sequence courses and only if they have completed the upper sequence of the same course with a grade of “C”, or better at the transfer institution.

CAMPUS TOURS

Both individual and group campus tours are available. To schedule a tour, please visit www.QCC.edu, email the Admissions Office at Admissions@qcc.mass.edu or call at 508.854.4262.

INTERVIEWS

Interviews may be required for particular programs.

STATE IMMUNIZATION REQUIREMENTS

Massachusetts State Law requires that all full-time students and all students enrolled in Health Career Programs provide proof of immunization to measles, mumps, rubella, tetanus-diphtheria and hepatitis B.

Students in health-related fields and some other programs should expect to receive information on additional health requirements from their academic department. Immunization documentation is requested during the application process and prior to the start of clinicals.

PLACEMENT TESTING

All new and currently enrolled students are required to take the Accuplacer Placement Test before registering for English, mathematics and courses requiring a prerequisite of English or math.

The Accuplacer Placement Test is a computerized test that helps determine the appropriate level at which students should begin their mathematics and English courses. The test is not timed and the majority of the questions are multiple-choice. Students can choose to take the entire test (English and mathematics) during one testing period, or take the English and mathematics test at different times. The entire test takes approximately two and a half hours. An Academic Advisor will use the results to help students select the appropriate courses during registration.

Students who do not attain college-level placement in both English and mathematics will be recommended into an appropriate level developmental course to prepare them for college-level course work. These courses are especially helpful to students who have been away from the classroom for several years, or who did not receive exposure to college-level preparation during their secondary school years.

It is important to prepare for taking the Accuplacer Placement test. A study guide with practice questions can be accessed online at http://aqccuplacer.collegeboard.org/students.

All students who wish to take the Placement Test may log into www.QCC.edu/advising.html and set up an appointment online, come to 62A on Walk-In Wednesdays, or call 508.854.2784. Placement testing is also available on a walk-in basis at QCC Southbridge. The hours are Tuesdays 8:00 a.m.- 12: p.m. and Wednesdays 3:00 p.m.-7:00 p.m. Students should remember to bring photo identification with them to the test.

It is not necessary to take the Accuplacer Placement Test if a student has transcripts showing that they have taken college level English and Math at another accredited college. Students should bring their transcripts to their advising appointment.

Students for whom English is a Second Language (ESL) may also take a computerized assessment test. The CELSA test requires students to complete a story or conversation by choosing the correct answer. It is a timed test of forty-five minutes. Students who wish to take the CELSA may log into www.QCC.edu/advising.html and set up an appointment online, come to 62A on Walk-In Wednesdays, or call 508.854.2784.
NEW ENGLAND REGIONAL STUDENT PROGRAM

Quinsigamond Community College participates in the New England Regional Student Program (RSP), which provides tuition savings every year to thousands of New England residents. Students from any of the six New England states can enroll in certain academic programs, not offered at institutions in their home state, at the Massachusetts in-state tuition rate plus 50%. Contact the Admissions Office at 508.854.4262 for specific details. Information is also available at www.nebhe.org.

HOME SCHOOLED STUDENTS

All home schooled students, without a high school diploma or GED, are eligible to apply for admission to a degree or certificate program provided they have successfully completed an approved home school program in accordance with Massachusetts General Laws or the laws of their home state. If a home schooled student has not completed an approved home school program, the student should contact the Admissions office.

To determine whether a student has participated in an approved home school program, the student shall submit, with the application for admission, evidence that the home school program was approved by the superintendent or school committee of the student’s school district. Additionally, if the home schooled student is under the age of compulsory attendance, which is sixteen (16) years old in Massachusetts, a letter from the student’s school district’s superintendent or school committee is required stating that the student is not considered truant and would not be required to attend further schooling or continued to be home schooled if the student has completed his/her home school program before the age of sixteen (16).

The College reserves the right to limit or deny enrollment of a student under the age of sixteen (16) in a course or program based on this case-by-case consideration of a variety of factors, including but not limited to: the student’s maturity, life experience, placement test scores, prior education, course content, instructional methodology, and risks associated with a particular course or program.

INTERNATIONAL STUDENTS

International Students must submit the admissions application at least 60 days before the beginning of the semester. Only students who have a secondary school diploma or who have passed an equivalency test, and can speak, read, write and understand English well enough to take a full-time program will be considered for admission. If a student’s native language is not English, he/she will be asked to demonstrate their ability to understand English. International Students must demonstrate adequate financial support for the time they will be attending Quinsigamond Community College. Financial support can be verified by providing a certificate of finances or a certification of sponsorship. A sponsor must be a United States citizen or a permanent resident. International Students who have student visas are required to enroll in a minimum of 12 credits during each semester.

Information about International Student regulations, admission, and fees is available from the Admissions Office at 508.854.4262.

PERKINS CAREER VOCATIONAL TECHNICAL EDUCATION (CVTE) LINKAGES/ARTICULATION AGREEMENTS

Quinsigamond Community College has established agreements with local comprehensive and vocational/technical high schools to assist students in making the transition to higher education. Some of these agreements come under the State “2 + 2” programs. All agreements state the conditions and criteria that must be met by graduating high school students in order to receive advanced placement and college credit. Students should consult their guidance counselor or contact the College’s Perkins Secondary-Post Secondary Linkage Specialist at 508.854.4434.

TWELFTH YEAR PROGRAM

Quinsigamond Community College offers the Twelfth Year Program to local high school districts that wish to allow their current students the opportunity to complete high school graduation requirements through concurrent enrollment at QCC. Participation in this program is limited to high school seniors (and in some cases, juniors) who have been properly prepared for appropriate college-level work. High school guidance counselors are expected to lead in the process of identifying potential applicants and assisting students with the application process. In addition, coursework to be taken at QCC is determined collaboratively by the students and appropriate high school guidance personnel. It is the responsibility of the student and parent to consult with the Guidance Office and Principal to ensure that courses selected will meet the requirements for high school graduation.

Criteria for Acceptance

To be eligible for acceptance into the Twelfth Year Program, a student must meet the following criteria:

- Be currently enrolled in high school
- Have completed high school English courses with grades of “B” or better
- Have an overall “B” average
- Demonstrate satisfactory disciplinary history in his/her student profile
- Place into College-level English (ENG 101) and Beginning Algebra (MAT 095) on the QCC Computerized Placement Test
- Complete the QCC Twelfth Year application process within the established timelines

For more information, contact the Admissions Office at 508.854.4262
READMISSION TO THE COLLEGE

Students who have previously attended Quinsigamond Community College and have not attended the College for four consecutive semesters, either due to withdrawal or academic failure, must apply to be readmitted. Students must submit a new application.

Upon academic failure, or withdrawing from a health or high demand program, students are required to meet with their Program Coordinator to establish guidelines for readmission. Students will be considered only once for readmission to all health programs. Specific steps for readmission can be obtained in the Admissions Office or from the appropriate academic department.
ADMISSION REQUIREMENTS

The chart below lists the Academic Admissions Requirements for the QCC programs other than Health. In order to be eligible for admission, the student must meet the course and grade requirements in either the High School (H.S.) columns or the QCC Equivalency columns, or have completed courses at an accredited college.

<table>
<thead>
<tr>
<th>PROGRAM</th>
<th>H.S.</th>
<th>QCC Alg 1 Equivalent</th>
<th>H.S.</th>
<th>QCC Alg 2 Equivalent</th>
<th>H.S.</th>
<th>QCC Math Equivalent</th>
<th>H.S.</th>
<th>QCC Eng. Equivalent</th>
<th>Additional Requirements</th>
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<td>Applied Arts</td>
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<tr>
<td>Automotive Technology</td>
<td>C</td>
<td>*MAT 095 C</td>
<td>3 yrs C</td>
<td>**ENG 091 C</td>
<td>9</td>
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<tr>
<td>Ford Maintenance &amp; Light Repair Program Certificate</td>
<td>C</td>
<td>*MAT 099 C</td>
<td>3 yrs C</td>
<td>**ENG 100 C</td>
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<tr>
<td>Engineering &amp; Biomedical Engineering</td>
<td>C</td>
<td>*MAT 095 C</td>
<td>3 yrs C</td>
<td>**ENG 091 C</td>
<td>1</td>
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<tr>
<td>Biotechnology Certificate</td>
<td>C</td>
<td>*MAT 095 C</td>
<td>3 yrs C</td>
<td>**ENG 091 C</td>
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<tr>
<td>Business Administration Career</td>
<td>C</td>
<td>*MAT 099 C</td>
<td>3 yrs C</td>
<td>**ENG 100 C</td>
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<tr>
<td>Business Administration Transfer</td>
<td>C</td>
<td>*MAT 095 C</td>
<td>3 yrs C</td>
<td>**ENG 091 C</td>
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<tr>
<td>Computer Information Systems</td>
<td>C</td>
<td>*MAT 095 C</td>
<td>3 yrs C</td>
<td>**ENG 091 C</td>
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<tr>
<td>Computer Science Transfer</td>
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MINIMUM ADMISSION REQUIREMENTS/COURSE EQUIVALENTS:

Any applicant who does not meet the minimum requirements or their course equivalents listed above, should contact the Admissions Office at 508.854.4262, to set up an interview with an Admission Counselor. Upon review of one's academic background and a consultation with the appropriate academic department, we will inform the student if his or her background is equivalent to the requirements listed above. All required courses must be completed with a minimum grade of "C." If one has any questions please call the Admissions Office at 508.854.4262.

*Or place into MAT 099 or appropriate placement score.
**Or place into ENG 100 or appropriate placement score.
***Or place into MAT 095 or appropriate placement score.

1 No specific admissions criteria for this program but students should note that many required courses have ENG and/or MAT prerequisites.
2 Two years full-time work experience; letter of intent; interview with FastTrack Mentor; attendance at FastTrack orientation workshop.
3 Students must assess into ENG 100 or higher before enrolling in ECE courses.
4 No specific admissions criteria for this program.
5 Completion of Energy Utility Technology Certificate.
6 Applicants must assess into MAT 099 or higher and ENG 100 or higher.
7 There are no specific admissions criteria for this program but students should note that most required courses carry minimum prerequisites of CIS 111, ENG 100 and MAT 124.
8 Applicants must assess into ENG 100 or higher.
9 Must have valid Learner’s Permit from the MA Registry of Motor Vehicles (or like agency in state of residence). Applicants should note that a valid driver’s license will be required for employment in this field.
10 MAT 123, ENG 100, and CHM 090 (or 1 year of HS chemistry), all with a "B" or higher.

PLEASE NOTE: A High School Diploma or G.E.D. is required for admission to all programs.
ADMISSION REQUIREMENTS - HEALTH PROGRAMS

The chart below lists the Academic Admission Requirements for the Health Care Programs. In order to be eligible for admission, you must meet the course and grade requirements in either the High School (H.S.) columns or the QCC Equivalency/Alternative columns, or have completed courses at an accredited college.

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<tbody>
<tr>
<td>Allied Dental Services (Includes the three programs below)</td>
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</tr>
<tr>
<td>Health Sciences</td>
<td>£MAT 095 C</td>
<td>C</td>
<td>♣BIO C</td>
<td>C</td>
<td>CHM 090 C</td>
<td>ENG 100 C</td>
<td></td>
<td></td>
<td></td>
<td>Attendance at a Health Information Session.</td>
</tr>
<tr>
<td>Dental Office Management</td>
<td>£MAT 095 C</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>ENG 100 C</td>
<td></td>
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<td></td>
<td>Dental Office Management and Sales/Marketing applications must hold current DANB CDA status.</td>
</tr>
<tr>
<td>Dental Sales/Marketing</td>
<td>£MAT 095 C</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>ENG 100 C</td>
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<td></td>
<td>Dental Office Management and Sales/Marketing applications must hold current DANB CDA status.</td>
</tr>
<tr>
<td>Dental Assisting Certificate</td>
<td>£MAT 095 C</td>
<td>C</td>
<td>♣BIO C</td>
<td>C</td>
<td>CHM 090 C</td>
<td>ENG 100 C</td>
<td></td>
<td></td>
<td></td>
<td>Attendance at a Health Information Session.</td>
</tr>
<tr>
<td>Dental Hygiene</td>
<td>£#MAT 099 B</td>
<td>B</td>
<td>♣BIO C+</td>
<td>B</td>
<td>CHM 090 B</td>
<td>ENG 100 B</td>
<td></td>
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<td></td>
<td>Attendance at a Health Information Session. 4 hr dental office observation: DA grads see catalogue for waiving the “B” requirement</td>
</tr>
<tr>
<td>Complementary Health</td>
<td>£MAT 095 C</td>
<td>C</td>
<td>♣BIO C</td>
<td></td>
<td></td>
<td>ENG 100 C</td>
<td></td>
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<td></td>
<td>Attendance at a Health Information Session. Certification or licensure with a minimum of 650 hours of training in a recognized area of naturalistic, holistic or conventional healthcare.</td>
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<tr>
<td>Paramedic Technology</td>
<td></td>
<td></td>
<td>♣BIO C</td>
<td></td>
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<td>ENG 100 C</td>
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<td>EMT-Basic certification and 1 year experience verified by employer.</td>
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<tr>
<td>EMT Paramedic Certificate</td>
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<td></td>
<td>ENG 100 C</td>
<td></td>
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<td></td>
<td>EMT-Basic certification and 1 year experience verified by employer.</td>
</tr>
<tr>
<td>Medical Assisting Certificate</td>
<td>£MAT 095 C</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>ENG 100 C</td>
<td></td>
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<td>Attendance at a Health Information Session.</td>
</tr>
<tr>
<td>Medical Support Specialist</td>
<td>£MAT 095 C</td>
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<td></td>
<td>ENG 100 C</td>
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<td>Attendance at a Health Information Session.</td>
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<tr>
<td>Nurse Education</td>
<td>¥#MAT 099 B</td>
<td>B</td>
<td>^BIO B</td>
<td></td>
<td></td>
<td>ENG 100 B</td>
<td>TEAS V</td>
<td></td>
<td>53% English, 53% Reading, 54% Math, 40% Science. Attendance at a Health Information Session. Evening Nurse Education additional requirements include BS/BA or MS/MA.</td>
<td></td>
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<tr>
<td>Advanced Placement LPN</td>
<td>¥#MAT 099 B</td>
<td>B</td>
<td>^BIO B</td>
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<td></td>
<td>ENG 100 B</td>
<td>TEAS V</td>
<td></td>
<td>53% English, 53% Reading, 54% Math, 40% Science. Attendance at a Health Information Session. Graduate of an accredited LPN Program, current LPN license in the state of MA.</td>
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<tr>
<td>Advanced Placement Paramedic</td>
<td>¥#MAT 099 B</td>
<td>B</td>
<td>^BIO B</td>
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<td>ENG 100 B</td>
<td>TEAS V</td>
<td></td>
<td>53% English, 53% Reading, 54% Math, 40% Science. Attendance at a Health Information Session. Current MA Paramedic Certification.</td>
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<tr>
<td>Occupational Therapy Assistant</td>
<td>¥#MAT 099 B</td>
<td>B</td>
<td>^BIO C+</td>
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<td></td>
<td>ENG 100 B</td>
<td>TEAS V</td>
<td></td>
<td>53% English, 53% Reading, 54% Math, 40% Science. Attendance at a Health Information Session.</td>
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<tr>
<td>Practical Nursing Certificate</td>
<td>¥#MAT 095 B</td>
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<td></td>
<td>ENG 100 B</td>
<td>TEAS V Composite Score 47%</td>
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<td>Attendance at a Health Information Session.</td>
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<tr>
<td>Radiologic Technology</td>
<td>¥#MAT 099 B</td>
<td>B</td>
<td>^BIO C+</td>
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<td>ENG 100 B</td>
<td>TEAS V</td>
<td></td>
<td>53% English, 53% Reading, 54% Math, 40% Science. Attendance at a Health Information Session. Review of program web site, Career video, 4-hr clinical observation.</td>
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<tr>
<td>Respiratory Care</td>
<td>¥#MAT 099 B</td>
<td>B</td>
<td>^BIO B</td>
<td>B</td>
<td>CHM 090 B</td>
<td>ENG 100 B</td>
<td>TEAS V</td>
<td></td>
<td>53% English, 53% Reading, 54% Math, 40% Science. Attendance at a Health Information Session. Attendance at one Professional Lecture Course, Career Video Review.</td>
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<tr>
<td>Surgical Technology Certificate</td>
<td>£#MAT 095 C</td>
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<td>ENG 100 C</td>
<td>TEAS V</td>
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<td>Composite Score 45%. Attendance at a Health Information Session.</td>
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<td>Emergency Medical Technician Certificate</td>
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<td>High school graduate or GED/HSET.</td>
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<tr>
<td>Nursing Assistant Certificate</td>
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<td>High school graduate or GED/HSET.</td>
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<tr>
<td>Perioperative Nursing Certificate</td>
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<td>Registered Nurse with 2000 clinical hours verified through a letter from employer</td>
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<tr>
<td>Pharmacy Technician Certificate</td>
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<td>High school graduate or GED/HSET.</td>
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<tr>
<td>Phlebotomy/EKG Technician Certificate</td>
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<td></td>
<td>High school graduate or GED/HSET.</td>
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</table>
Notes: One qualifying mathematics and science course must be taken within the past 5 years of the date of application. Courses used for this purpose, for which a grade was recorded ("A" through "F") may be repeated only once. Students who have completed Math and English courses at the high school level must take QCC’s Math and/or English Assessment Test to qualify for the program. An applicant who tests into a mathematics and/or English course at a higher level than that established as a minimum admission requirement shall be deemed to have satisfied the minimum admission requirement for that subject matter. An applicant who completes an English course above English 100, with a transferable grade, shall be deemed to have satisfied the minimum admission requirement for that subject matter. An applicant who completes a college level chemistry or college level mathematics with a transferable grade shall be deemed to have satisfied the minimum admission requirement for that subject matter. An applicant who completes an biology course above a high school biology in Dental Hygiene, Occupational Therapy Assisting, and Radiologic Technology with a C+ shall be deemed to have satisfied the minimum admission requirement for biology.

#MAT 098 Math Skills for Allied Health Careers will also meet the prerequisite for the Health programs that require MAT 099 however MAT 098 does not meet the prerequisite for a college level mathematics course

*There is no time on the Biology course used to meet the prerequisite for Paramedic Technology degree or certificate. An applicant who holds an EMT-I certificate meets the Biology prerequisite for both Paramedic programs.

High School GPA or College GPA (minimum 10 college credit) GED Battery Score of 550

^BIO 101 is recommended because BIO 101 is a prerequisite for Anatomy & Physiology I (BIO 111); however BIO 100 will satisfy the admission requirement.

**DA grads see catalogue for waiving of DH admission requirements of "B" or higher in English, Mathematics, Biology and Chemistry

***TEAS V scores must be achieved within two attempts of taking the test and within 5 years of application. TEAS cannot be taken twice individually. It is a combination of two times for both tests, taken at any location.

<BIO 100 is recommended for Dental Assisting

£If the student passes the mathematics final exam or receives a C or better in the course, the mathematics requirement is met.

¥If the student passes the mathematics final exam or receives a B or better in the course, the mathematics requirement is met.

Students should be aware that if immunizations requirements of the health program cannot be satisfied based on a medical condition, the student may be ineligible for clinical placement and as a result unable to continue in the program.

Updated: 02/10/2014
Technical Performance Standards

In this section, you can review the working conditions and physical demands for specific occupations related to selected QCC programs of study. This information is provided to assist you in making college and career decisions. Please note that once you are admitted to the program you select, you will be required to satisfy the technical standards in order to successfully complete the program.

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<tr>
<th>QCC Degree Program</th>
<th>Occupational Information Network (O*NET) Website</th>
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<tbody>
<tr>
<td>Applied Arts</td>
<td><a href="http://www.onetonline.org/link/summary/27-1024.00">http://www.onetonline.org/link/summary/27-1024.00</a></td>
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<tr>
<td></td>
<td>Occupation: Graphic Designer</td>
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<tr>
<td>Automotive Technology</td>
<td><a href="http://www.onetonline.org/link/summary/49-3023.01">http://www.onetonline.org/link/summary/49-3023.01</a></td>
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<tr>
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<td>Occupation: Automotive Master Mechanic*</td>
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<td><a href="http://www.onetonline.org/link/summary/49-3023.02">http://www.onetonline.org/link/summary/49-3023.02</a></td>
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<tr>
<td></td>
<td>Occupation: Automotive Specialty Technicians*</td>
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<tr>
<td>Biotechnology</td>
<td><a href="http://www.onetonline.org/link/summary/19-4021.00">http://www.onetonline.org/link/summary/19-4021.00</a></td>
</tr>
<tr>
<td></td>
<td>Occupation: Biological Technicians</td>
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<tr>
<td>Computer Information Systems - Application Specialist Option</td>
<td><a href="http://www.onetonline.org/link/summary/15-1151.00">http://www.onetonline.org/link/summary/15-1151.00</a></td>
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<tr>
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<td>Occupation: Computer User Support Specialist</td>
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<tr>
<td>Computer Information Systems - Database Option</td>
<td><a href="http://www.onetonline.org/link/summary/15-1141.00">http://www.onetonline.org/link/summary/15-1141.00</a></td>
</tr>
<tr>
<td></td>
<td>Occupation: Database Administrators</td>
</tr>
<tr>
<td>Computer Information Systems - Health Information Option</td>
<td><a href="http://www.onetonline.org/link/summary/29-2071.00">http://www.onetonline.org/link/summary/29-2071.00</a></td>
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<tr>
<td></td>
<td>Occupation: Medical Records and Health Information Technicians</td>
</tr>
<tr>
<td>Computer Information Systems - Transfer Option</td>
<td><a href="http://www.onetonline.org/link/summary/15-1131.00">http://www.onetonline.org/link/summary/15-1131.00</a></td>
</tr>
<tr>
<td></td>
<td>Occupation: Computer Programmers</td>
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<td></td>
<td>Occupation: Computer Programmers</td>
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<td></td>
<td><a href="http://www.onetonline.org/link/summary/15-1134.00">http://www.onetonline.org/link/summary/15-1134.00</a></td>
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<tr>
<td></td>
<td>Occupation: Web Developers</td>
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<tr>
<td>Computer Science Transfer</td>
<td><a href="http://www.onetonline.org/link/summary/15-1121.00">http://www.onetonline.org/link/summary/15-1121.00</a></td>
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<tr>
<td></td>
<td>Occupation: Computer Systems Analysts*</td>
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<tr>
<td></td>
<td><a href="http://www.onetonline.org/link/summary/15-1131.00">http://www.onetonline.org/link/summary/15-1131.00</a></td>
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<tr>
<td></td>
<td>Occupation: Computer Programmers</td>
</tr>
<tr>
<td>Computer Systems Engineering Technology</td>
<td><a href="http://www.onetonline.org/link/summary/15-1142.00">http://www.onetonline.org/link/summary/15-1142.00</a></td>
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<tr>
<td></td>
<td>Occupation: Network and Computer System Administrators</td>
</tr>
<tr>
<td></td>
<td>Occupation: Information Security Analyst</td>
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<tr>
<td>Dental Assisting</td>
<td><a href="http://www.onetonline.org/link/summary/31-9091.00">http://www.onetonline.org/link/summary/31-9091.00</a></td>
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<tr>
<td></td>
<td>Occupation: Dental Assistants</td>
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<tr>
<td>Dental Hygiene</td>
<td><a href="http://www.onetonline.org/link/summary/29-2021.00">http://www.onetonline.org/link/summary/29-2021.00</a></td>
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<tr>
<td></td>
<td>Occupation: Dental Hygienists</td>
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<tr>
<td>QCC Degree Program</td>
<td>Occupational Information Network (O*NET) Website</td>
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<td>--------------------------------------------------------</td>
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<td>Early Childhood Education</td>
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<tr>
<td></td>
<td>Occupation: Childcare Workers</td>
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<tr>
<td></td>
<td><a href="http://www.onetonline.org/link/summary/17-3023.01">http://www.onetonline.org/link/summary/17-3023.01</a></td>
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<tr>
<td>Electronics Engineering Technology - Mechatronics Option</td>
<td><a href="http://www.onetonline.org/link/summary/17-3029.03">http://www.onetonline.org/link/summary/17-3029.03</a></td>
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<tr>
<td></td>
<td>Occupation: Electronics Engineering Technicians</td>
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<tr>
<td></td>
<td><a href="http://www.onetonline.org/link/summary/17-3029.04">http://www.onetonline.org/link/summary/17-3029.04</a></td>
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<tr>
<td></td>
<td>Occupation: Electromechanical Engineering Technologists</td>
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<td><a href="http://www.onetonline.org/link/summary/49-2094.00">http://www.onetonline.org/link/summary/49-2094.00</a></td>
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<tr>
<td></td>
<td>Occupation: Electrical and Electronics Repairers, Commercial and Industrial Equipment</td>
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<td></td>
<td><a href="http://www.onetonline.org/link/summary/49-9062.00">http://www.onetonline.org/link/summary/49-9062.00</a></td>
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<tr>
<td>Electronics Engineering Technology - Biomedical Instrumentation Option</td>
<td>Medical Equipment Repairers</td>
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<td><a href="http://www.onetonline.org/link/summary/17-3023.01">http://www.onetonline.org/link/summary/17-3023.01</a></td>
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<tr>
<td></td>
<td>Electronics Engineering Technicians</td>
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<tr>
<td></td>
<td>Electromechanical Engineering Technologists</td>
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<tr>
<td></td>
<td><a href="http://www.onetonline.org/link/summary/25-2021.00">http://www.onetonline.org/link/summary/25-2021.00</a></td>
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<tr>
<td></td>
<td>Occupation: Elementary School Teachers, Except Special Education</td>
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<tr>
<td>Elementary Education</td>
<td><a href="http://www.onetonline.org/link/summary/49-9051.00">http://www.onetonline.org/link/summary/49-9051.00</a></td>
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<tr>
<td></td>
<td>Occupation: Electrical Power-Line Installers and Repairers</td>
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<tr>
<td>Energy Utility Technology</td>
<td><a href="http://www.onetonline.org/link/summary/33-2011.01">http://www.onetonline.org/link/summary/33-2011.01</a></td>
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<tr>
<td></td>
<td>Occupation: Municipal Fire Fighters</td>
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<tr>
<td>Fire Science</td>
<td><a href="http://www.onetonline.org/link/summary/31-9095.00">http://www.onetonline.org/link/summary/31-9095.00</a></td>
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<tr>
<td></td>
<td>Occupation: Pharmacy Aides</td>
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<tr>
<td>General Studies Pre-Pharmacy Option</td>
<td><a href="http://www.onetonline.org/link/summary/49-9021.01">http://www.onetonline.org/link/summary/49-9021.01</a></td>
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<tr>
<td></td>
<td>Occupation: Heating and Air Conditioning Mechanics and Installers</td>
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<tr>
<td>Heating Ventilation Air Conditioning</td>
<td><a href="http://www.onetonline.org/link/summary/9&amp;g=Go">http://www.onetonline.org/link/summary/9&amp;g=Go</a></td>
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<tr>
<td></td>
<td>Occupation: Hospitality &amp; Tourism</td>
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<tr>
<td>Hospitality &amp; Recreation Management - Food Service Management Option</td>
<td><a href="http://www.onetonline.org/link/summary/17-3026.00">http://www.onetonline.org/link/summary/17-3026.00</a></td>
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<tr>
<td></td>
<td>Occupation: Hospitality &amp; Tourism</td>
</tr>
<tr>
<td></td>
<td>Occupation: Hospitality &amp; Tourism</td>
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<tr>
<td>Manufacturing Technology</td>
<td><a href="http://www.onetonline.org/link/summary/17-3026.00">http://www.onetonline.org/link/summary/17-3026.00</a></td>
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<tr>
<td></td>
<td>Occupation: Industrial Engineering Technicians</td>
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<tr>
<td>Medical Assisting</td>
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<td></td>
<td>Occupation: Medical Assistants</td>
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<tr>
<td>Nurse Education</td>
<td><a href="http://www.onetonline.org/link/summary/29-1141.00">http://www.onetonline.org/link/summary/29-1141.00</a></td>
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<td>Occupation: Registered Nurses</td>
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<td>Occupational Therapy Assisting</td>
<td><a href="http://www.onetonline.org/link/summary/31-2011.00">http://www.onetonline.org/link/summary/31-2011.00</a></td>
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<td></td>
<td>Occupation: Occupational Therapy Assistants</td>
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<tr>
<td>QCC Degree Program</td>
<td>Occupational Information Network (O*NET) Website</td>
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<td>EMT-Paramedic</td>
<td><a href="http://www.onetonline.org/link/summary/29-2041.00">http://www.onetonline.org/link/summary/29-2041.00</a></td>
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<tr>
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<td>Occupation: Emergency Medical Technicians and Paramedics</td>
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<td>Practical Nursing</td>
<td><a href="http://www.onetonline.org/link/summary/29-2061.00">http://www.onetonline.org/link/summary/29-2061.00</a></td>
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<td>Occupation: Licensed Practical and Licensed Vocational Nurses</td>
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<tr>
<td>Polysomnography</td>
<td>Refer to Respiratory Therapist</td>
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<tr>
<td>Physical Therapist Assistant</td>
<td><a href="http://www.onetonline.org/link/summary/31-2021.00">http://www.onetonline.org/link/summary/31-2021.00</a></td>
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<tr>
<td></td>
<td>Occupation: Physical Therapist Assistants</td>
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<tr>
<td>Radiologic Technology</td>
<td><a href="http://www.onetonline.org/link/summary/29-2034.00">http://www.onetonline.org/link/summary/29-2034.00</a></td>
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<td></td>
<td>Occupation: Radiologic Technologists</td>
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<tr>
<td>Respiratory Care</td>
<td><a href="http://www.onetonline.org/link/summary/29-2054.00">http://www.onetonline.org/link/summary/29-2054.00</a></td>
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<td></td>
<td>Occupation: Respiratory Therapy Technicians*</td>
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<td></td>
<td><a href="http://www.onetonline.org/link/summary/29-1126.00">http://www.onetonline.org/link/summary/29-1126.00</a></td>
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<td></td>
<td>Occupation: Respiratory Therapists*</td>
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<tr>
<td>Surgical Technology</td>
<td><a href="http://www.onetonline.org/link/summary/29-2055.00">http://www.onetonline.org/link/summary/29-2055.00</a></td>
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<tr>
<td></td>
<td>Occupation: Surgical Technologists</td>
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</tbody>
</table>
Student Services

Student Services is a network of resources, programs and services designed to provide students at Quinsigamond Community College with the necessary support for the teaching and learning process. The following are descriptions of the services available:

CAREER AND ACADEMIC PLANNING

Courses in Career Counseling
Advising
CAPS Seminars/Workshops

STUDENT EMPLOYMENT AND TRANSFER CENTER

Career Placement Services
Cooperative Education
Prior Learning Credit (PLC)
Transfer Services

Training and Education Center
Adult Learning Center
CAPS Checklist (Career, Academic and Personal Success)

ACADEMIC SUPPORT AND RESOURCES

Alden Library and Harrington Learning Center
Learning & Tutoring Centers
Communication Skills Center
General Academic Areas Center
Math Center
Transition Center for First-Year Students
TRIO Support

ACADEMIC SUPPORT AND STUDENT SERVICES

ADA Compliance Officer
Assistive Technology
Counseling Services
Disabilities Services
Veterans Affairs

STUDENT ACTIVITIES AND STUDENT LIFE

Fuller Student Center
The Open Door Newspaper
Student Senate
Spiritual Life
Athletic Center

IMPORTANT PLACES AND SERVICES

Bookstore
Cafeteria
The Children’s Center
Financial Aid Office
Harrington Academic Computer Center
Public Safety
Registrar’s Office
Student Payment Center
Career and Academic Planning Services

QCC is committed to helping students begin their career and academic planning early on by:

- Identifying career field(s) that are best suited to the student's interests, abilities, and life goals;
- Deciding on a college program of study;
- Choosing the right courses;
- Taking the next steps towards obtaining meaningful employment, transferring to another college, or fulfilling a personal or professional outcome; and
- Building an individualized web-based Career, Academic and Personal Success Plan (CAPS Plan).

SPECIFIC COURSES AND SERVICES FOR CAREER AND ACADEMIC PLANNING

Courses in Career Counseling
Students are strongly encouraged to take one of the two courses offered at QCC to assist with career and academic planning: ORT 110, Strategies for College and Career, PSY 115, Self-Assessment and Career Planning (See course description section of catalog). All students enrolled in the General Studies Program are required to take ORT 110 or PSY 115 prior to attaining 20 credits. Students in the above courses may complete an individualized web-based Career, Academic and Personal Success Plan (CAPS Plan) that is used to help the student develop and implement career and academic goals.

Advising Services: Faculty Advisor, Advising Center
Advisors assist students in developing and implementing their career and academic planning goals including registering for courses. Students are provided contact information for their Academic Advisor by email shortly after the start of each semester and again right before the advising period begins. Students are assigned one of the following: a Faculty Advisor or the Advising Center, as their Advisor. Advisor Lists, including faculty office location, phone number, and office hours are located in the Advising Center (Room 61A) and the Registrar’s Office (Room 152A) or by going to The Q (Student/Faculty Portal).

Faculty Advisors
Students are encouraged to contact their Faculty Advisor during the semester to discuss topics and questions related to career and academic planning. It is recommended that students make appointments with their Advisor before course registration period begins for the next semester. Faculty Office Hours and the contact information are posted outside the faculty office door. If a student’s schedule conflicts with faculty office hours, the student can contact the faculty to arrange another meeting time.

Advising Center
Room 61A
508.854.4308

Students who have the Advising Center listed as their Advisor are encouraged to contact the Center during the semester to discuss topics and questions related to career and academic planning. It is recommended that students make appointments with the Advising Center before the course registration period for the next semester begins. Students can make appointments by calling the number listed above or visiting www.QCC.edu/advising.html.

CAPS Workshops
Throughout the semester Career Planning Now workshops are offered for current QCC students and individuals who are considering enrolling at the college. Topics addressed include: understanding career assessment results, developing strategies and resources for career research, and linking assessment results and research to QCC Degree and Certificate Programs. Students may log on to the Advising website www.QCC.edu/advising.html for workshop times and locations.

STUDENT EMPLOYMENT & TRANSFER CENTER

Career Placement Services
Room 272A
508.854.4439

Career Placement Services are available for students to conduct their own job search or to be assisted by staff members. Workshops are offered on job search techniques, resume writing, and interviewing. Resource materials available for use include books, videos, and computers for Internet searches, resume writing, and quiet tables for constructing your employment package. One-on-one assistance is available by appointment. Students seeking full-time, part-time, permanent, Cooperative Education or Service Learning employment have access to a variety of open positions posted on QCC’s exclusive electronic job board. Career Placement Services for students and Alumni include events such as on-campus recruiting, career fairs, and on-campus company presentations.
Cooperative Education Room 272A 508.854.4439
Cooperative Education is the opportunity to earn academic credit while gaining valuable experience in the workplace. This study option is for students who are already working in their field of study, or who obtain a position related to their field of study. Co-op students, with assistance from an instructor, develop working/learning goals and outcomes that can be assessed for credit toward their degree. Students seeking credit through this study option pay full registration and tuition fees.

Note: Your Career Placement Representative will make every reasonable effort to help you find a co-op position, but Quinsigamond Community College cannot guarantee that you will obtain a co-op job.

Prior Learning Credit (PLC) Room 272A 508.854.4439
At Quinsigamond, students may be able to earn credit for knowledge attained through non-academic training, life or work experience. The “Academic Information” section of the catalog (page 43) contains more information or the above office may be contacted.

Transfer Services Room 272A 508.854.4404
Transferring “In” to QCC
Contact QCC Admissions Office HLC, 2nd Floor 508.854.4262
or the Registrar’s Office Room 152A 508.854.4257
Applicants who have previously attended college are required to submit an official college transcript to Quinsigamond Community College. Transfer Students, are still required to submit an official high school transcript, or G.E.D. Certificate - even if they currently hold an undergraduate or graduate degree. To satisfy the residency requirement, a minimum of 15 credits must be completed at Quinsigamond Community College to receive a degree or certificate.

Transfer students from regionally accredited post-secondary institutions can expect to receive transfer credit for courses completed with a grade of "C", or better, provided these courses are applicable to a Quinsigamond major. "D" grades may also transfer if the quality point average (QPA) is 2.0, or higher, at the institution from which the student is transferring. However, "D" grades are only accepted in lower sequence courses and only if the student has completed the upper sequence of the same course with a grade of "C", or better.

Transfer “Out” of QCC
Contact Transfer Services Room 272A 508.854.4404
Transferring Services website: http://www.qcc.mass.edu/transfer/

Start your Bachelor’s Degree at QCC
Quinsigamond Community College is committed to helping students attain Bachelor’s degrees by providing a variety of resources:

- Classroom Presentations
- Monthly items in the student newspaper, The Open Door
- Individual advising

Where do QCC students transfer?
QCC students transfer all over the region and all over the country. Local favorites include Assumption College, Clark University, and Worcester State University, but we also send students to such far off destinations as Arizona State University, The University of Hawaii, and Savannah College of Art & Design, among others.

Ways to transfer
Some students come to QCC to complete one course, or one semester, before continuing at a four-year college. Others stay through to graduation and take advantage of the benefit of an associate degree, including transfer agreements with a variety of baccalaureate partner institutions. Regardless of how short or how long a student attends QCC, it’s helpful to think of transfer in terms of pathways. Go to “Basic Information” at the QCC Transfer Services website to learn more.

Transfer Agreements
QCC is pleased to offer our graduates a variety of transfer agreements to help them continue at different four-year institutions.

Articulation agreements with private colleges and universities, as well as individual academic departments at state colleges and universities, for various Associate degree programs.

MassTransfer program with Massachusetts State Universities and University of Massachusetts campuses, which guarantees student acceptance, transfer of credit, and discounted tuition in eligible programs.

Articulation agreements
QCC has developed articulation agreements with four-year colleges to permit our graduates to transfer to a range of academic programs and to advance toward their four-year degrees more easily, quickly, and affordably. These agreements vary from school to school, and department to department. They may guarantee one or more of the following: acceptance (general or program specific), full transfer of QCC courses, Junior-level standing, and access to opportunities for transfer scholarships. Visit the “Advanced Information” page at the QCC Transfer Services website (www.qcc.mass.edu/transfer) for specific academic program included in agreements.
QCC has articulation agreements with the following private institutions:

- Anna Maria College
- Assumption College
- Becker College
- Benjamin Franklin Institute of Technology
- Charter Oak State College
- Clark University
- Emmanuel College
- Fitchburg State University
- Framingham State University
- UMass Boston
- UMass Lowell
- Westfield State University

Articulation agreements with individual academic departments of State Universities and University campuses:

- Fitchburg State University
- Framingham State University
- UMass Boston
- UMass Lowell
- Westfield State University

**MassTransfer**

MassTransfer provides QCC students with straightforward options toward the completion of associate and baccalaureate degrees at Massachusetts State Universities and University of Massachusetts campuses. MassTransfer has two main components:

- Guarantee of admission, transfer of credit, and tuition reduction for students who graduate from approved degree programs* with associate degrees (each benefit based on the student’s final grade point average) linked to approved baccalaureate programs;

- Guarantee of meeting baccalaureate general education requirements across institutions through the completion of a specified group of courses called the MassTransfer Block (with the receiving institution able to add no more than six additional credits/two courses).

*Approved QCC programs include: Business Administration-Transfer, Computer Science-Transfer, Early Childhood Education-Pre-K to Grade 2, General Studies, General Studies-Community Health, General Studies-Deaf Studies, General Studies-Elementary Education, General Studies-Health Care, Liberal Arts, General Studies-Pre-Pharmacy, General Studies-Biotechnology.

MassTransfer involves the following State Universities and University campuses:

- Bridgewater State University
- Fitchburg State University
- Framingham State University
- Mass College of Liberal Arts
- Salem State University
- Westfield State University
- Worcester State University
- UMass Amherst
- UMass Boston
- UMass Dartmouth
- UMass Lowell

For details on the MassTransfer policy, please visit the QCC Transfer Services website ([www.qcc.mass.edu/transfer](http://www.qcc.mass.edu/transfer)), and look under “Advanced Information.”

The MassTransfer policy for any student in the Massachusetts public higher education system who completes the MassTransfer Block will apply beginning fall 2010, regardless of initial date of enrollment.

**The Education Compact for Early Childhood Education and Elementary Education**

This statewide plan was developed to increase teacher diversity in the workforce, broaden teaching opportunities for community college students, and prepare students for acceptance into teacher preparation programs at four-year colleges. At QCC, students enrolled in the Early Childhood Education – Pre-K to Grade 2 option (new title) and General Studies-Elementary Education option are eligible to participate in the Education Compact.

To be guaranteed admission and granted transfer credit in teacher preparation programs, students must be enrolled in one of the eligible programs (noted above), follow and complete that prescribed curriculum, graduate from QCC with minimum 2.75 GPA, and successfully pass the Communication & Literacy skills portion of MTEL exam prior to admission at a state university.

**Special Scholarships for QCC graduates**

Scholarships are available to QCC graduates who transfer to four-year colleges and universities. Most scholarships require students to have GPAs of 3.0-3.5 or higher. To be eligible, a student must apply and be admitted to the four-year institution, graduate from QCC, and meet any additional scholarship application requirements as stated.
Massachusetts Public Higher Education system scholarships include:
UMass Amherst - Community College Academic Honors Scholarship (Fall & Spring)
UMass Boston - Foster Furcolo Scholarship Program (Fall only)
UMass Dartmouth - Chancellor's Transfer Scholarship (Fall only)
UMass Lowell - Community College Transfer Scholarships, Phi Theta Kappa Scholarships (Fall & Spring)
Fitchburg State University - Transfer Merit Scholarship
Mass College of Liberal Arts, Phi Theta Kappa Scholarship, Presidential Transfer Scholarship

Local Private College and University scholarships include:
Anna Maria College - QCC Partnership Grant, Merit-Based Scholarships and Grants
Assumption College - Desautels Scholars, Pesse Scholars
Boston University/Metropolitan College –Community Scholar Academic Scholarship
Clark University - Transfer Achievement Scholarship, Phi Theta Kappa/PTK All-USA Scholarships, Transfer Leadership Scholarship, Quinsigamond Community College Scholarship
Worcester Polytechnic Institute - Phi Theta Kappa Scholarship

Community and Professional Association Scholarships include:
Greater Worcester Community Foundation (nearly 100 different scholarship categories)
Jack Kent Cooke Undergraduate Transfer Scholarship
New England Transfer Association Scholarship
Phi Theta Kappa Scholarships (limited to PTK student members)

More information about scholarships and financial aid is available at the "Basic Information" page at the QCC Transfer Services website (www.qcc.mass.edu/transfer).

QCC Training and Education Center 508.751.7900
The Training and Education Center offers instructor-led (Worcester and Southbridge) and online classes, workshops, certificate programs and seminars that reflect the current needs of employers in numerous industries. Additionally, we offer personal enrichment classes that cater to a variety of interests and hobbies. Some of our popular courses include: Phlebotomy/EKG Technician, Pharmacy Technician, Nurse Assistant/Home Health Aide, Sterile Surgical Processing, Medical Transcription, Medical Coding and Billing, Personal Care Assistant, TEAS Review Classes, Microsoft Office, Personal Fitness Trainer, Community and Medical Interpreting, Stand-Up Comedy, Reiki I&II, and General and Self-Hypnosis. THE CENTER ALSO OFFERS CUSTOMIZED TRAINING TO EMPLOYERS TO HELP THEM MEET THEIR BUSINESS OBJECTIVES. The Training and Education Center is here to serve the community and we look forward to the opportunity to provide the knowledge and skills that students need. Please call to request a catalog.

Adult Community Learning Center 508.751.7903
QCC's Adult Community Learning Center is dedicated to providing its students with the skills necessary to help them make a positive impact on their lives. The Adult Learning Center offers free classes and instructional materials for those preparing to take the GED test, and those seeking to advance their skills in reading, writing, and math. The Center offers four levels of English as a Second Language classes that are small to further facilitate one-to-one interaction. Through instruction that includes face-to-face and online formats, students gain the basic reading, writing, math, and English communication skills that will allow them to eventually become digitally literate, inventive thinkers, effective communicators, and productive individuals. State-of-the-art computer technology is available for the students' use.
QCC CAPS is a Road Map designed to help students navigate through and succeed in college. QCC CAPS allows students to develop a Plan that charts out their academic and career goals and tells them how to get there. We expect that students may need extra assistance and direction when they first start college and their Advisor plays a major role at this stage. As students move along, they will be prepared to take more responsibility for their own college planning and success.

A detailed view of the CAPS Checklist appears in the Student Handbook. Progress on his/her CAPS Checklist can be discussed with the student's Academic Advisor.

QCC CAPS is divided into four Stages, according to the number of credits that students complete. Each Stage has a CAPS Checklist- a guide that tells the student and his/her advisor what needs to happen before he or she moves on to the next stage.

<table>
<thead>
<tr>
<th>Stage ONE</th>
<th>0–15 Credits</th>
<th>Advisor assumes primary responsibility</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>A = Advisor 0–15 credits</td>
</tr>
<tr>
<td>USE THE &quot;Q&quot; (student portal) for college communication and information <a href="https://confucius.qcc.mass.edu/ics">https://confucius.qcc.mass.edu/ics</a></td>
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<tr>
<td>CAREER AND ACADEMIC PLANNING: Do you know what you want to study at QCC?</td>
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<tr>
<td>TRANSFER SERVICES: Connect with this office if you are planning to transfer</td>
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<tr>
<td>QCC PROCESSES, PROCEDURES AND INFORMATION: Understand all college processes. See student handbook</td>
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<tr>
<td>QCC SERVICES AND RESOURCES: Learn about and utilize college resources as needed</td>
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<td></td>
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<tr>
<td>STUDENT LIFE FULLER CENTER: Get involved with a variety of college activities</td>
<td></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Stage TWO</th>
<th>15–30 Credits</th>
<th>Advisor and Student begin to share the responsibility.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>A = Advisor 15–30 credits S = Student 30–45 credits</td>
</tr>
<tr>
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</table>

<table>
<thead>
<tr>
<th>Stage THREE</th>
<th>30–45 Credits</th>
<th>Student begins to assume more responsibility, Advisor assists.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>A = Advisor 30–45 credits S = Student 45–60 credits</td>
</tr>
<tr>
<td>USE THE &quot;Q&quot; (student portal) for college communication and information <a href="https://confucius.qcc.mass.edu/ics">https://confucius.qcc.mass.edu/ics</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td>CAREER AND ACADEMIC PLANNING: Have you researched careers within your program of study?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ADVISING, CAREER PLANNING AND COURSE REGISTRATION: Prepare for Advising Session</td>
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<td></td>
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<tr>
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</tr>
<tr>
<td>QCC PROCESSES, PROCEDURES AND INFORMATION: Understand all college processes.</td>
<td></td>
<td></td>
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<tr>
<td>See student handbook</td>
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</tr>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Stage FOUR</th>
<th>45–60 Credits</th>
<th>Student assumes responsibility.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>A = Advisor 45–60 credits S = Student</td>
</tr>
<tr>
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<td></td>
<td></td>
</tr>
<tr>
<td>CAREER AND ACADEMIC PLANNING: Continue career research and begin steps towards employment or transfer.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ADVISING, CAREER PLANNING AND COURSE REGISTRATION: Prepare for Advising Session</td>
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<td>STUDENT LIFE FULLER CENTER: Get involved with a variety of college activities</td>
<td></td>
<td></td>
</tr>
<tr>
<td>GRADUATION: Prepare for completion of your degree or certificate</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ALUMNI OPPORTUNITIES: Stay Connected with QCC</td>
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</tbody>
</table>
ACADEMIC SUPPORT AND RESOURCES

Alden Library, Harrington Learning Center, 3rd Floor  508.854.4581
The Alden Library is a light filled open space dedicated for students to study, research and reflect. Our library has a variety of seating options including study tables, carrels and two large reading rooms. Come to the third floor reference area where librarians are ready to help you with your research questions. Our library has over 60,000 books, videos, DVDs and over 40,000 e books available to support QCC’s academic programs. There are over 70 databases that provide access to tens of thousands of full-text journal articles. In addition the library provides access to streaming video in a variety of subjects. These electronic resources, which provide thousands of full text articles, can also be accessed off campus via the library website. The Alden Library is a member of the CWMARS resource sharing network which provides QCC students access to over six million items. Alden library has a computerized library classroom for hands on information literacy instruction. On the second floor at the Circulation/Information Desk you can find course reserves, check out materials including laptops and reserve group study rooms.

Group study rooms of all sizes are available in the HLC for two or more students who would like to study or work on group projects. There are many computers available for library research. A professional librarian is available every hour that the library is open. Librarians are happy to show students the fastest and most efficient way to find information for course related research projects or for personal and career development.

For information about Alden Library hours, services and policies visit www.qcc.mass.edu/library

Tutoring Centers
The QCC Tutoring Centers, located on the second floor of the Harrington Learning Center (HLC), provide a welcoming and supportive environment with free tutoring for currently enrolled QCC students. Tutoring is also provided at QCC’s Southbridge campus and online tutoring is available through Smarthinking. The goal of tutoring at QCC is to support and supplement the students’ learning experience in both the on ground and online classrooms to enable them to be successful in their chosen academic discipline and career.

The Communication Skills Center  Room 208, HLC  508.854.4287
The Communication Skills Center, located on the second floor of the Harrington Learning Center, is a tutoring and resource center for writing, as well as skills important to the writing process, including reading comprehension, critical thinking, and planning and organization. The Center offers a variety of services, including individual and group tutoring, writing and grammar workshops, English conversation groups, and writing reference guides and handouts. Services are free to all currently enrolled QCC students.

General Academic Areas Center  Room 205 HLC  508.854.4279
The General Academic Areas (GAA) Tutoring Center provides a place for any QCC student to work with our tutoring staff in a variety of subject areas. We employ both professional and peer tutors in a number of subject areas.

In addition to our tutoring services, we also offer workshops and access to online tutoring through SMART THINKING.COM. Students can find tutor schedules and information on our services by logging onto The Q and clicking on Academic Tutoring under the Student Services tab. Students can also visit the QCC Home Site and click on General Academic Areas under the Services tab. All of our services are free for QCC students!

We have 20 computers available for academic/course related assignments. We have a wide variety of software which supports classroom instruction. Appointments are advised, but students are also encouraged to drop in for tutoring. GAA tutors are available for the following subjects:

- Accounting
- Anatomy & Physiology
- Biology
- Chemistry
- Computer Science
- Criminal Justice
- Dental Hygiene
- Economics
- Engineering
- General Studies
- Micro-Biology
- Microsoft Office
- Nursing
- Organic Chemistry
- Physics
- Psychology
- Sociology
- Spanish

The Math Center  Room 206, HLC  508.854.7487
The Math Center, QCC’s mathematics tutoring center located on the second floor of the Harrington Learning Center in 206 HLC, provides free drop-in tutoring on a one-to-one and group basis currently enrolled Quinsigamond Community College students taking math and related courses. The Math Center is a welcoming and supportive environment. It is where students taking a range of math courses can get assistance with their homework and develop their understanding of math with math tutors, and participate in group study with their peers. The Math Center is open 66 hours per week, when classes are in session, and accommodates a variety of schedules with both evening and Saturday hours. Resources include Math Department course textbooks, student and instructor solutions manuals, and graphing calculators for in-center use, and desktop and laptop computers, index cards, a math lending library of books, as well as placement test review material.

Transition Center for First-Year Students  Room 222L, HLC  508.854.7552
The primary mission of the Transition Center is to implement a Student Success Plan aimed at increasing persistence in college by helping each student develop transitional skills within tutoring sessions. First-year students, or students with less than 30 college credits, may access the services of the transition center during the semester or summer sessions. After attaining these requisite skills, students will be able to successfully utilize the general tutoring centers in the Harrington Learning Center (HLC). Students work with transition tutors who receive ongoing training aimed at meeting their individual needs. Students may schedule one-on-one tutoring appointments and/or utilize drop-in sessions. Tutor sessions take place in a more private, less distracting location.
During sessions, students develop an individualized student success plan aimed at helping the transition more smoothly into college. Also, students will learn the process of forming a study group with their classmates. In the Transition Center students develop a Student Success Plan. This plan is designed so they will become proficient in at least eight out of eleven transition skills. A sample of these skills includes:

- Learning Styles
- Time Management
- Notetaking
- Study Skills
- Self Advocacy

Please contact us at the number listed above or email: transitioncenter@qcc.mass.edu for more information about the Transition Center for First-Year Students.

**TRiO Student Support Services**

Room 170A  
508.854.4458

The TRiO Student Support Services FAST FORWARD PROGRAM is a federally funded program providing support and services to help students achieve academic and personal success in completing their studies at Quinsigamond Community College. TRiO students receive the following services: academic advising and planning; tutoring services; career exploration and guidance; personal counseling; and transfer advising. These support services are offered to 140 students who are economically disadvantaged, first-generation or disabled. Applications to apply for program services are available in the TRiO Student Support Services office. trioss@qcc.mass.edu

**ACADEMIC SUPPORT AND STUDENT SERVICES**

**ADA Compliance Officer**

Room 153A  
508.854.7429

The ADA Compliance Officer serves as the central intake coordinator for all matters relating to ADA compliance which protects all students and staff with all disabilities. The Compliance Officer will intake issues of concern via calls, emails and visits while managing the flow of information among the various College offices.

**Assistive Technology**

Room 219L, HLC  
508.854.7551

The Assistive Technology office will assist students with learning accessible and adaptive software and hardware for QCC students in order to be successful and independent students. Services include training on a variety of software, QCC's SmartPen Loan program, and eBooks. Examples of software housed in this office include Kurzweil, Read&Write Gold, Inspiration, and Natural Reader. Please contact us at the number above or email assistivetech@qcc.mass.edu for more information about Assistive Technology.

**Counseling Services**

assists students with support and resources when confronted with personal, family or social problems. Referrals to college and community resources are made, based on need and request. Specific workshops and annual screenings for depression, anxiety and eating disorders are provided. This office provides liaison services for students who are Department of Transitional Assistance recipients. All services are free, voluntary and confidential.

**Disability Services**

Room 246A

Worcester  
Voice 508.854.4471

Fax 508.854.4549

Southbridge  
Voice 774.318.2113

Fax 508.765.5625

QCC is committed to provide access for students with disabilities. Disability Services assists students who have documented learning, medical, physical, and/or emotional/psychiatric disabilities. Reasonable accommodations for students are determined on an individual basis. The following are the more frequently requested accommodations:

- Assistive Technology
- Extended Time on Tests
- Interpreters of American Sign Language
- Note takers

Students with disabilities who would like assistance must schedule an intake/planning appointment with Disability Services and provide appropriate documentation of the disability. For more information please contact Disability Services at disabilityservices@qcc.mass.edu

**Veterans Affairs Office**

Room 125A  
508.854.2721

The Veteran Affairs Office will assist students with the preparation, certification and submission of all necessary paperwork required for veteran benefits. Students are encouraged to visit the Office for various College support services.

Our mission is to provide support to assist the student veterans and members of the armed forces in the adjustment to becoming successful in civilian and college life. We are committed to promoting college spirit as well as establishing and maintaining fellowship amongst veterans and students on campus.

You may contact Veteran Affairs at 508.854.2721 or email veteranaffairs@qcc.mass.edu

**STUDENT LIFE**

**Fuller Student Center/Campus Activities**  
508.854.4225

The Fuller Student Center provides a warm and welcoming atmosphere for all students. Space to study, relax, or play a game of pool, checkers, chess, and cards with friends is available here. The patio and lawn provide the perfect place for lunch, a game of Frisbee, or a relaxing break from class. Campus clubs and organizations have office space and mailboxes in The Fuller Student Center. Through participation in campus activities, students have the opportunity to develop leadership and interpersonal skills. Each
semester, educational, social, cultural, and recreational events are held designed to appeal to
the entire College community and their families.

The Open Door 508.854.4285
Students staff “The Open Door”, our student newspaper. We are always looking for
journalists, cartoonist, artists, graphic designers, and poets to add their work to the paper.

Student Senate 508.854.7413
The Student Senate, elected by the student body each year, involves students in College
affairs and assists the staff in the Office of Student Life in planning and carrying out campus
events.

Numerous opportunities exist for students to get involved in both the campus and the
community. In addition to course work, students can look forward to a comprehensive
Student Life Program at Quinsigamond Community College.

Athletic Center 508.854.4317
The QCC Athletic Center includes a basketball court, two newly updated fitness areas and
locker room facilities with saunas. QCC offers an extensive intramural program that includes
yoga/pilates, circuit training classes, indoor cycling, zumba, martial arts, boot camp, fittrek,
hoop dance classes, basketball, indoor soccer, volleyball, flag football, and table tennis.
Intercollegiate sports offered at QCC include Men’s and Women’s basketball, baseball and
softball. QCC has a strong tradition of recruiting talented student-athletes.

The baseball team has won the New England Junior College Championship and the
Northeast Association World Series and has appeared in several National Junior College
Association (NJCAA) World Series. Our basketball teams have also achieved much
success: Women’s Basketball earned 2nd place in both the State and Regional Tournaments
in the 2006-2007 season and the Men’s Basketball won both the State and Regional
Championship as well as finishing 5th place in the Nation at the NJCAA Tournament for the
2006-2007 season.

IMPORTANT PLACES AND SERVICES

Bookstore “A” Building, Lower Level 508.854.4237
Textbooks, trade books, laptops, software, trade books, supplies, greeting cards, gifts, QCC
insignia items and more are available at the Campus Store. The Campus Store accepts
cash, major credit cards, personal checks and financial aid. Please check us out online at
http://bookstore.qcc.mass.edu. “Like us” on Facebook. Hours of operation M-R 8:00 a.m. to
4:00 p.m. and F 8:00 a.m. to 3:00 p.m., with extended hours at the beginning of each new
semester.

Cafeteria “A” Building Lower Level 508.854.4219
The main cafeteria is located in the “A” building, lower level and serves a great selection of
menu items, from full meals to snacks. Hours of full operation: M-F 7:00 a.m. to 2:30 p.m.,
with extended hours M-R till 3:45 p.m. for Coffee, Soup and Grab & Go salads and
sandwiches. Limited hours during the summer and intercession. The Café, located in The
Harrington Learning Center, serves light fare and is open M-R 7:30 a.m. to 8:00 p.m. and
Friday 7:30 a.m. to 4:00 p.m. Closed during the summer and intercession. Both locations
accept cash and major credit cards.

The Children’s School/Child Study Center 508.854.4220
Our on-campus child development facility provides early education and care for preschool
children ages 2.9 to 5 years old. We are licensed by the Department of Early Education and
Care accredited by the National Association for the Education of Young Children.
The school provides a rich learning environment for young children and is also a model
training site for college students. We are open for the full year to meet the many needs of
students, staff, and families. Applications are accepted on an ongoing basis. State
vouchers are accepted and some students may qualify for a financial scholarship. Please
call 508.854.4220 or email janel@qcc.mass.edu for more information.

Financial Aid Office Room 165A 508.854.4261
For students who are in need of financial assistance to help offset the cost of their
education, several types of financial aid are available at Quinsigamond Community College.
Financial aid may be given in the form of grants, loans, tuition waivers, scholarships, or
work-study employment.

Harrington Academic Computer Center Room 379A 508.854.4370
Computers are available to students for academic projects, papers, research and other
assignments.

Public Safety – Police 136 Athletic Center EMERGENCIES 508.854.4444
Non-emergencies 508.854.4221
Campus Safety at QCC involves the entire community working together in an effort to
provide a safe and secure campus environment. The department provides educational and
safety programs for the campus community and is proactive in prevention and security. To
fulfill this goal, the department seeks community involvement, encourages interactive
relations and a combined police and community approach to problem solving. Sworn
Campus Police Officers provide 24-hour service to the campus.

Crime Awareness and Campus Security
Quinsigamond Community College’s Annual Security Report is available to the college
community. This report includes statistics for the previous three years concerning reported
crimes that occurred on campus; in certain off-campus buildings or property owned or
controlled by Quinsigamond Community College; and on public property within, or
immediately adjacent to and accessible from, the campus. The report also includes
institutional policies concerning campus security, such as policies concerning sexual assault, and other matters. You can obtain a copy of this report by contacting the Campus Police or by accessing the following website: www.qcc.edu/clery.

**Registrar's Office**  
Room 152A  
508.854.4257  
Students can register for courses, file for graduation, update address & name information, review their academic record in the Registrar's Office. These services are also available on *The Q*, at www.QCC.edu.

**Student Payment Center**  
Room 65A  
508.854.4560  
Students can come into the payment center to pay their bills, obtain transcripts, pay parking tickets, and receive financial aid checks. These services are also available on *The Q*, the college's student and faculty portal. Other services available on *The Q* are signing up for a payment plan, waiving the health insurance fee, and waiving the parking fee if you are not parking on campus.
Tuition and Fees

APPLICATION FEE FOR NEW STUDENTS
Massachusetts Residents ............................................. $20.00
Non-refundable.
All Other Applicants ............................................... $50.00
Non-refundable.

ALL CREDIT COURSES (except as noted)*
Massachusetts Residents ............................................. $181.00/credit*
($24.00 tuition/$157.00 Educational Services fee)
All other Students ................................................... $387.00/credit*
($230.00 tuition/$157.00 Educational Services fee)

REQUIRED FEES
Registration Fee ................................................... $55.00 per semester
Student Support Fee .............................................. $25.00 Fall and Spring Semesters only
Lab Fee .............................................................. $45.00 per lab course
Technology/Energy Fee
$ 70 students registered 1-8 credits/Fall & Spring semester
$125 students registered 9+ credits/Fall & Spring semester
$ 35 students registered 1-8 credits/Summer semester
$ 65 students registered 9+ credits/Summer semester
$ 20 students registered 1-8 credits/Intersession semester
$ 35 students registered 9+ credits/Intersession semester

Facilities Fee
$ 80 students registered 1-8 credits/Fall & Spring semester
$135 students registered 9+ credits/Fall & Spring semester
$ 40 students registered 1-8 credits/Summer semester
$ 70 students registered 9+ credits/Summer semester
$ 25 students registered 1-8 credits/Intersession semester
$ 40 students registered 9+ credits/Intersession semester

REQUIRED FEES (cont’d)
Compulsory Health Insurance  .............. $1800.00/Academic Year**
Allied Health Insurance
Health Programs ................................................. $ 20.00/per Academic year
EMT Paramedic Programs ............................ $ 80.00/per Academic year
Parking Fee ...................................................... $20.00/Fall and Spring Semesters only

SPECIAL FEES
Credentialing Fee ................................................. $50.00 per credit
Military ......................................................... $10.00 per credit
CCE ............................................................. $10.00 per credit
Challenge Examination Fee ............... $50.00 per credit
Portfolio Assessment Fee ...................... $65.00 per credit

ALL RATES ARE SUBJECT TO CHANGE WITHOUT NOTICE

Students entering in the Spring Semester will be charged only $1200.00.
Massachusetts law requires that each student registered for 9 or more credits must purchase this insurance unless the student can show evidence of comparable coverage under another health insurance policy. Insurance rates are subject to change.
### PROGRAM FEES

<table>
<thead>
<tr>
<th>Program</th>
<th>Maximum Charge Per Semester</th>
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<tbody>
<tr>
<td><strong>Health</strong></td>
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<tr>
<td>Dental Hygiene</td>
<td>$1,900.00</td>
</tr>
<tr>
<td>Dental Assisting Certificate</td>
<td>$800.00</td>
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<tr>
<td>Nurse Education</td>
<td>$800.00</td>
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<tr>
<td>Occupational Therapy Assistant</td>
<td>$800.00</td>
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<tr>
<td>Practical Nursing</td>
<td>$800.00</td>
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<tr>
<td>Respiratory Care</td>
<td>$800.00</td>
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<tr>
<td>Radiologic Technology</td>
<td>$800.00</td>
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<tr>
<td>Surgical Technology</td>
<td>$500.00</td>
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<tr>
<td>Paramedic Technology</td>
<td>$550.00</td>
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<tr>
<td>EMT Intermediate</td>
<td>$550.00</td>
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<tr>
<td>EMT Paramedic</td>
<td>$550.00</td>
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<tr>
<td>Biotechnology Technician</td>
<td>$400.00</td>
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<tr>
<td>Medical Assisting</td>
<td>$400.00</td>
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<tr>
<td>Nursing Assistant Certificate</td>
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<tr>
<td>Pharmacy Technician Certificate</td>
<td>TBD</td>
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<tr>
<td>Phlebotomy/EKG Technician Certificate</td>
<td>TBD</td>
</tr>
<tr>
<td><strong>Electronics</strong></td>
<td></td>
</tr>
<tr>
<td>Electronics Technology and Related Areas</td>
<td>$45.00/credit or $450.00 max</td>
</tr>
<tr>
<td><strong>Computer</strong></td>
<td></td>
</tr>
<tr>
<td>Computer Systems and Related Areas</td>
<td>$45.00/credit or $450.00 max</td>
</tr>
<tr>
<td><strong>Automotive</strong></td>
<td></td>
</tr>
<tr>
<td>Ford Maintenance and Light Repair Program</td>
<td>$400.00</td>
</tr>
<tr>
<td>Automotive Technology</td>
<td>$400.00</td>
</tr>
</tbody>
</table>

**ALL RATES ARE SUBJECT TO CHANGE WITHOUT NOTICE**
PAYMENT OF TUITION AND FEES

Students are notified by student Qmail that their tuition and fees bill is ready to view online. This bill must be paid in full prior to the billing due date. If the student has applied for and received a financial aid award or a third-party award (e.g., private scholarship, Massachusetts Rehabilitation authorization, etc.), it will be deducted from the semester balance. QCC offers a payment plan for every semester except Intersession. There is a $20 charge for any returned payments. Students should check their student Qmail for additional updates and instructions or inquire in the Payment Center room 65A. If the student registers for classes but will not attend QCC, it is the student's responsibility to drop classes otherwise the charges will stand.

OTHER EXPENSES

Students should anticipate expenses each semester for required textbooks (which are available in the Bookstore) and/or materials for each course. For textbook availability and prices, please visit the QCC bookstore link on The Q, the college’s student and faculty portal.

REFUNDS OF TUITION AND FEES

To receive any refund of tuition and fees, a student must officially withdraw from a class or classes. All eligible refunds will be based upon the withdrawal date and the refund schedule for the semester.

Please Note: All tuition and fee amounts are subject to change without notice.

Students who have officially withdrawn from the College may be eligible for a refund of tuition and fees. Please refer to the semester Tuition and Fee Refund Policy in the schedule booklets and on The Q.

REFUND LIMITATIONS

Official withdrawal must be made in the Registrar’s Office, Room 152, in the Administration Building.

Any waivers must be submitted to the Business Office/Student Payment Center prior to the semester deadline to be considered for a refund or adjustment.

Mandatory health insurance premiums are not refundable to any student.

Students will be refunded only that portion of the tuition and fees paid by them; financial aid and other contracted agency payments will be refunded directly to the paying party.

Financial aid recipients are advised to check with Financial Aid Office, Rm. 165 in the Administration Bldg. prior to withdrawing to determine the impact on their financial aid.

RETURN OF FEDERAL AND STATE FUNDS FOR STUDENTS WHO WITHDRAW

If the student withdraws from the College or stops attending classes prior to the 60% point of the semester, financial aid will be pro-rated based on the number of days attended. If financial aid was disbursed before the student withdraws, the student may be required to pay back some of the money, based on a federal determination of his/her eligibility as of the date withdrawn. Additional information is available in the Financial Aid Office.

TUITION WAIVERS

Tuition Waivers are granted to those people who meet the requirements outlined below. Tuition Waivers apply only to the cost of tuition, but do not include the cost of fees, textbooks, or supplies. Tuition Waivers are not applicable to Tutorials, Challenge Examinations, or any other individualized learning experience.

Veterans’ Tuition Waivers:
Veterans, as defined by MGL Chapter 4, Section 7, may qualify to take credit courses tuition-free, provided the veteran is eligible and has submitted a copy of his/her DD214 separation papers. There may be other eligibility requirements for this tuition waiver, so veterans should contact the Veteran Affairs Office, Room 125A for further information.

National Guard Tuition Waivers:
Members of the Massachusetts National Guard may qualify for tuition-free courses, provided they meet the eligibility requirements. For further information, contact the Business Office, Room B07A.

Senior Citizens Tuition Waivers:
Senior citizens, age sixty years or older, qualify for tuition-free courses. For further information about this tuition Waivers, contact the Financial Aid Office, Room 165.

Waiver for Clients of the Massachusetts Rehabilitation Commission and Commission for the Blind:
MRC and MCB clients may be eligible for tuition-free courses consistent with the policies of the Massachusetts Board of Higher Education. Please contact the agencies offices for details.

Members of the Armed Forces Tuition Waivers:
An active member of the Armed Forces (Army, Navy, Marine Corps, Air Force, or Coast Guard) stationed and residing in the Commonwealth of Massachusetts may qualify to take credit courses tuition-free. For eligibility requirements, contact the Veteran Affairs Office, Room 125A for further information.

Native American Tuition Waivers:
Native Americans, as certified by the Bureau of Indian Affairs, may qualify to take credit courses tuition-free. For eligibility requirements, contact the Financial Aid Office, Room 165.
STUDENT BILLING: FREQUENTLY ASKED QUESTIONS

Will there be a fee increase for the Fall semester?
For Massachusetts’ residents, the tuition and fee cost is currently $181.00 per credit hour. For Non-Massachusetts’ residents and international student, the tuition and fee cost is $387.00 per credit hour but figures are subject to change.

What does the Student ID fee cover?
Students pay for a Student ID once per academic year. If a student already has an ID, they will need to have the card validated each academic year. This fee is used to support expenses associated with the learning center, library services, and the athletic center. Students need to have a student ID in order to pick up any financial refund check, sell back books at the Bookstore, or receive a sales tax waiver for cafeteria purchases.

What does the Student Support fee cover?
Students pay for a Student Support fee for the Fall and Spring semesters only. This fee is used to support activities associated with campus student activities, various campus organizations as well as athletic organizations.

What is a Technology/Energy Fee?
This fee is used to support expenses associated with computer labs, electronic equipment, classroom equipment, computer software, audio-visual hardware, database management systems, laptop computers, and telecommunications systems. The energy portion of this fee is used to help supplement the increasing energy costs and usage throughout the College. This fee varies per semester and is based on the number of registered credits.

What is a Facilities Fee?
This fee is used to support expenses associated with all buildings and grounds areas at all instructional locations.

What is a Lab Fee?
This fee is used to support and supply the scientific laboratories and equipment on campus. This fee is assessed for every lab class.

Can I waive the new Technology/Energy fee, Facilities fee, Student Support fee, and Student ID fee because I do not use the school facilities except to attend class?
These fees are mandatory and cannot be waived. All students must have a Student ID. The Technology/Energy fee is assessed to all students and supports the college technology and energy costs. The Facilities fee supports the college’s instructional locations.

What is the Registration Fee?
The Registration fee supports the administrative effort of the College associated with the entire enrollment process including Registration, Assessment Testing, Advising, Financial Aid, and Student Payment functions.

If I withdraw from a course, can I get all my money back?
There is a specific Refund Policy for each semester. For the first eight calendar days of class (or equivalent if in Summer or Intersession semesters), a 100% refund of tuition and fees is granted. The next eight calendar days of classes, a 50% refund of tuition and fees is granted. After the first 16 days of classes (or equivalent if in Summer or Intersession), no refunds of tuition or fees will be granted. Please see semester brochures for exact dates. Students must officially withdraw from the College. Students who are receiving financial aid should consult with the Financial Aid Office before withdrawing. Financial aid eligibility may be affected.

Fast Track Refund Policy
Withdrawal through the first class meeting and PRIOR to the second class meeting 100%
Withdrawal through the second class meeting and PRIOR to the third class meeting 50%
Withdrawal as of the third class meeting 0%

Do I need to pay for the Compulsory Health Insurance at QCC if I already have Health Insurance?
Students with comparable health insurance do not need to purchase the insurance through the school. They will need to fill out the insurance waiver form online within 30 days of the start of school. Make sure that all requested information is completed, log onto www.commonwealthstudent.com and complete the waiver form.

Where do I go to pay my bill?
Payments may be made in the QCC Business Office, 670 West Boylston Street, Worcester, MA 01606-2092 or at the Payment Center, Room 65A, which is open from 8:00 a.m. to 7:00 p.m., Monday through Thursday, and 8:00 a.m. to 5:00 p.m. on Friday. Students may also pay online by logging on to The Q, the college’s student and faculty portal.

When will my financial aid refund check be ready?
Students will receive a check for the excess financial aid after all charges have been paid to QCC. The financial aid is processed on their student account in the middle of the semester. Once the funds are available, refund checks will be processed weekly and made available for student pick up at the Payment Center in Room 65A. An email will be sent to the students Q mail account notifying them that their check is available. Students need their student id or a picture id to pick up their check.

Once I pay my parking fee and receive a parking decal, will I be able to park at all locations?
The parking decal covers designated student parking at our main campus in Worcester on West Boylston Street and in Southbridge at 5 Optical Drive. Additional parking fees may be charged for off-site instruction.

Can I wash the new Technology/Energy fee, Facilities fee, Student Support fee, and Student ID fee because I do not park on campus?
Students who do not park on campus may waive their parking fee online through the “Q” (the student & faculty portal). Any questions, please contact the payment center at 508.854.4560.
What are program fees?
Certain High Demand and Equipment intense programs have semester fees associated with the Program Major to help support the needs of the program. (See QCC Program Fees on pages 31)

Does the College have a Payment Plan?
The college has a payment plan for every semester except Intersession. Please check with the Payment Center or online through The Q (the Student & Faculty Portal) for additional information.

There is a non-refundable enrollment fee assessed when a student enrolls in the payment plan, due with his/her first payment.

Is any student eligible for Institutional Aid?
The College has set aside a certain amount in operating funds to support our students. To qualify for these funds students must meet the conditions for need-based Federal and State Financial Aid and complete a FAFSA. This aid helps fill the gap between available Federal and State aid and the cost of attendance. In addition, the institutional advancement group has set aside a certain amount to fund scholarships for students. To qualify for these scholarships students must meet the specific criteria of each individual scholarship. In most cases the Financial Aid Office will notify a student if he or she appears eligible for any of these scholarships. For further information please inquire at the Financial Aid Office in room 165 in the Administration Building.
Financial Aid

For students who are in need of financial assistance to help offset the cost of their education, several types of financial aid are available at Quinsigamond Community College. Financial aid may be given in the form of grants, loans, tuition waivers, scholarships, or work-study employment. Eligibility for financial aid is based upon need. "Need" is the difference between how much it will cost to attend college (tuition, fees, books, supplies, etc.) and the financial contribution that the student (or student's family) can make to meet these costs.

WHO IS ELIGIBLE FOR FINANCIAL AID?

Students must meet the following criteria in order to be eligible for financial aid:

1. Be able to demonstrate financial need as determined by filing the Free Application for Federal Student Aid (FAFSA).
2. Make progress toward a degree or certificate, according to the College's Standards of Satisfactory Academic Progress for Federal and State Financial Aid Programs.
3. Be enrolled in an eligible program as defined by the United States Department of Education. This program must lead to a degree or certificate. Students who are undeclared, or have not been admitted to an approved degree or certificate program are not eligible for financial aid.
4. Be in compliance with Selective Service registration requirements.
5. Not be in default on any educational loan or owe a repayment of any educational grant.
6. Be a United States citizen or eligible non-citizen, with a valid social security number.
7. Not have been convicted for possession or the sale of illegal drugs while receiving any financial aid.

APPLYING FOR FINANCIAL AID

To begin the financial aid application process, you must complete the Free Application for Federal Student Aid (FAFSA). We strongly encourage you to complete the application online by visiting www.fafsa.gov. QCC's school code is 002175.

When completing your FAFSA, we encourage you to use the IRS Data Retrieval Process. This process allows you to access the IRS tax return information needed to complete the FAFSA. You will be able to transfer your data directly from the IRS to your FAFSA. If you are eligible to use the IRS Data Retrieval, we highly recommend using this process for several reasons: it will be the easiest way to provide your tax information and it is the best way to ensure that your FAFSA has accurate tax information.

Other information may also be required in order to determine financial aid eligibility. The checklist that follows includes the most common types of documentation needed, and depending upon individual circumstances, further information may be requested:

- Copy of IRS Tax Return Transcript for student, student's spouse, if married, and parent (when applicable).
- Verification of sources of yearly amounts of non-taxable income.
- Verification of citizenship status.
- Verification of other family members in the household and enrolled in college.

WHEN SHOULD ONE APPLY?

The priority filing deadline for the Fall Semester is April 1. All students having a complete file by this date should have an award notification prior to the tuition and fee due date. Students who complete their file beyond the priority filing deadline will be reviewed for awards on a rolling basis.

Many sources of funding are limited in availability, with the earliest applicants receiving priority consideration. To apply for the Massachusetts State Financial Aid Programs, students must have their Free Application for Federal Student Aid (FAFSA) processed by May 1. Students must reapply for financial aid each academic year.

DETERMINING FINANCIAL NEED

Financial aid from most sources is awarded on the basis of financial need. Once the student meets the other eligibility criteria, the information he or she reports on their aid application will be used in federal formulas to calculate their need and eligibility.

Financial need is determined by taking the cost of education (educational expenses, such as tuition, fees, books, supplies, and other related expenses), and subtracting the amount the student and his/her family are expected to pay toward that cost. Detailed information on how the “cost” of education at Quinsigamond Community College is calculated may be obtained at the Financial Aid Office.

Certain federal loan programs not based on financial need are also available. In order to be considered for these programs, students are encouraged to complete the entire financial aid application process to first determine if they are ineligible for need-based assistance.

REPEATED COURSES

Students will be allowed to repeat (and be counted in their enrollment status for Title IV purposes) any coursework previously taken in their program as long as it is not a result of: (1) more than one repetition of a previously passed course or (2) any repetition of a previously passed course due to the student failing other coursework.
BILLING INFORMATION FOR FINANCIAL AID APPLICANTS

Financial aid awards cannot be applied toward a student’s bill until an official award letter is issued from the College. If the student has applied for financial aid, but has not been notified of their eligibility for assistance by the College, he or she must make payment arrangements for the amount due directly with the Payment Center.

Students will need to visit The Q, QCC’s online student portal, to see their financial aid award and/or any missing financial aid documents.

Should Quinsigamond Community College become aware of any misrepresented or omitted information in a financial aid application, any funds awarded to the student will become due immediately and payable to either the College or the Department of Education.

RETURN OF FEDERAL AND STATE FUNDS FOR STUDENTS WHO WITHDRAW

If the student withdraws from the College, or stops attending classes, prior to the 60% point of the semester, his or her financial aid will be prorated based on the number of days he or she attended. If financial aid was disbursed to the student prior to withdrawal, he or she may be required to pay back a portion of the money, based on a federal determination of the eligibility as of the date he/she withdraws. Additional information is available in the Financial Aid Office.

TYPES OF FINANCIAL AID AVAILABLE

The College will inform the student in writing by means of a Financial Aid Award Letter of the amount of their award. The amount of their award may be adjusted based upon changes in a student’s status. Their award may consist of any combination of the federal, state, and institutional programs listed below.

INSTITUTIONAL GRANTS

QCC Grant - The QCC Grant provides financial assistance to students demonstrating financial need who are enrolled in an approved degree or certificate program. A QCC Grant does not have to be repaid.

FEDERAL GRANTS

Federal Pell Grant Program - Federal Pell Grants provide financial assistance to high need students who are enrolled in an approved degree or certificate program. A Federal Pell Grant does not have to be repaid.

Federal Supplemental Educational Opportunity Grants (FSEOG) - A Federal Supplemental Educational Opportunity Grant (FSEOG) is an award to undergraduates enrolled full- or part-time, with exceptional financial need, as determined by the College.

Priority is given to Federal Pell Grant recipients. An FSEOG does not have to be repaid. There is no guarantee that every eligible student will be able to receive an FSEOG since the College receives only limited funds each year.

FEDERAL WORK-STUDY PROGRAM

The Federal Work-Study Program offers students an opportunity to earn money through on or off-campus employment. Students are placed in a position that will provide them with valuable work experience. The Work-Study Program offers off-campus placements in Community Service positions at non-profit agencies. It also offers students an opportunity to tutor in area elementary schools with the America Reads and America Counts Programs.

A student’s work schedule and hours may vary according to the amount of the Work-Study award. Students are paid hourly and rates of pay may vary.

FEDERAL STUDENT LOAN PROGRAMS

William D. Ford Federal Direct Loan Program - The Direct Loan Program provides low-interest loans to students enrolled for six or more credits per semester. The payments are at least $50.00 per month until the loan is repaid. Payments for interest or principal do not begin until six months after graduation, periods of enrollment that are less than half-time (six credits), or termination from the College. Borrowers are charged a fixed interest rate. A variety of repayment options are offered.

If the student demonstrates financial need, he or she will receive a Direct Subsidized Loan which means the Department of Education will pay the interest on the loan during eligible periods. For new Direct Subsidized loans disbursed on or after 7/1/12 and before 7/1/14, the interest subsidy during the six-month grace period is eliminated. For first-time borrowers on or after July 1, 2013, there is a limit on the maximum amount of time a student can receive Direct Subsidized Loans. Students who do not demonstrate financial need or who have reached their subsidized loan limit may apply for a Direct Unsubsidized Loan. The interest on this loan begins to accrue from the date of disbursement.

The College receives funding for these loans directly from the United States Department of Education, and repayment is made to the Direct Loan Servicing Center. There is no separate application. Before receiving any loan funds, first-time borrowers must complete an entrance interview as well as a master promissory note. Students will receive more detailed information with their award letters.

Federal Direct PLUS Loans - A Federal Direct PLUS Loan is available to parents of dependent students and is not based upon financial need. The amount of a Federal Direct PLUS Loan may not exceed the cost of education minus any other financial aid. The parents’ credit history will be reviewed to establish eligibility. A fixed interest rate will be charged. Ordinarily, repayment begins 60 days after the final loan disbursement; however, a deferment may be available while the student is enrolled in school. Students need to complete a FAFSA even if they are only applying for a PLUS loan.
TAX INCENTIVES FOR HIGHER EDUCATION

The tax code provides a variety of tax incentives for families who are saving for, or already paying, higher education costs or are repaying student loans. You may be able to claim a Hope Credit (2008 or earlier), an American Opportunity Credit, or Lifetime Learning Credit for the qualified tuition and related expenses of the students in your family (i.e., you, your spouse, or an eligible dependent) who are enrolled in eligible educational institutions. Different rules apply to each credit. If you claim a Hope or American Opportunity Credit for a particular student, none of that student’s expenses for that year may be applied toward the Lifetime Learning Credit.

You may be able to claim a tuition and fees deduction of up to $4,000 of qualified education expenses paid during the year for yourself, your spouse, or your dependent. You cannot claim this deduction if your filing status is married filing separately or if another person can claim an exemption for you as a dependent on his or her tax return. The qualified expenses must be for higher education.

If you are an employee and your education is work-related (either required by your employer to keep your salary, status, or job, or to maintain or improve skills needed in your present work) you may be able to claim a Business Deduction for your educational expenses. The amount of the deduction would be the amount of qualified expenses that exceed 2% of your adjusted gross income. To claim this, you would need to itemize your deductions on Schedule A of Form 1040.

You may be able to deduct interest you pay on a qualified student loan. The deduction is claimed as an adjustment to income so you would not need to itemize your deductions on Schedule A of Form 1040 to take advantage of this deduction.

For complete details visit www.irs.gov – Tax Benefits for Education: Information Center

MASSACHUSETTS STATE FINANCIAL AID

Community College Access Grant Program – The Community College Access Grant Program was established by the state of Massachusetts to broaden access for the residents of the state to higher education. Funds for this program are awarded through the Mass Cash Grant and Tuition Waiver programs.

MASSGrant Program – The MASSGrant Program is a need-based State Grant Program for residents of the Commonwealth. To apply, students must submit the Free Application for Federal Student Aid (FAFSA) by May 1. Students must be enrolled for a minimum of twelve credits each semester in order to receive the MASSGrant.

Massachusetts Part-Time Grant Program – This need-based state program is available to part-time students enrolled for at least six credits, but less than 12 credits.

Massachusetts Cash Grant Program – This need-based program allows the College to award students funding, not to exceed the student’s cost for tuition and fees. Students must be Massachusetts residents and meet all federal eligibility requirements.

Tuition Waivers – Students who demonstrate need are considered for a waiver of tuition at Quinsigamond Community College. Students must meet all eligibility requirements for financial aid programs to qualify for a tuition waiver. Applicants must be residents of Massachusetts. The actual amount of the waiver will not exceed charges for tuition only. The waiver does not apply to books or fees.

John and Abigail Adams Scholarship – Awarded to residents of the Commonwealth that have graduated from or under the auspices of a Massachusetts public high school as of June 2005 or thereafter. To receive the scholarship, students must, by the end of their junior year, score in the highest 25% in their district on the 10th grade Massachusetts Comprehensive Assessment System (MCAS) English Language Arts and Mathematics test, and have scored in the Advanced Category on one test and Proficient or Advanced on the other test. They must also complete the Free Application for Federal Student Aid (FAFSA) each year and meet all federal eligibility requirements. Students must be enrolled full-time during the semester in which the grant is received and earn a cumulative 3.0 GPA to maintain eligibility for the scholarship. More information is available on the Massachusetts Office of Student Financial Assistance website at www.osfa.mass.edu.

Massachusetts Foster Child Grant Program – This program provides grants for foster children to help pay for their higher education. To be eligible, students must have been placed in the custody of the Department of Children and Families through a Care and Protection Petition, must have signed an agreement with the Department of Children and Families for care and services beyond age 18, and not be over the age of 24. Students must also complete the Free Application for Federal Student Aid (FAFSA) each year and meet all federal eligibility requirements. Students must be enrolled full-time during the semester in which the grant is received. More information is available on the Massachusetts Office of Student Financial Assistance website at www.osfa.mass.edu.

Early Childhood Educators Scholarship – This scholarship provides financial assistance for currently employed early childhood educators and providers who enroll in an associate or bachelor degree program in Early Childhood Education or another related program. To be eligible, students must complete a separate application with the Massachusetts Office of Student Financial Assistance and the Free Application for Federal Student Aid (FAFSA) each year. Students must meet all federal eligibility requirements. This program is only available for residents of the Commonwealth. More information is available on the Massachusetts Office of Student Financial Assistance website at www.osfa.mass.edu.
OTHER MASSACHUSETTS TUITION WAIVERS

The following Tuition Waivers are available to Massachusetts residents who meet the eligibility criteria. More information is available in the Business Office, the Financial Aid Office, from the student's employer in the case of employee waivers, and at the Massachusetts Office of Student Financial Assistance web site, www.osfa.mass.edu.

- City of Worcester Employees
- DCF Adopted Child
- DCF Foster Child
- Higher Education Employees
- Human Service Providers
- John and Abigail Adams Scholarship
- Massachusetts Rehabilitation Commission or Commission for the Blind clients
- MEFA Prepaid Program
- Members of the Armed Forces
- National Guard Members (Tuition and Fee waivers)
- Native Americans
- Quinsigamond Community College Employees
- Senior Citizens
- Stanley Z. Koplik Certificate of Mastery
- State of Massachusetts Employees
- Valedictorians of Massachusetts High Schools
- Veterans
- Victims of the September 11, 2001 Tragedy

SCHOLARSHIPS

(All scholarships are subject to available funding. Other scholarships may be available throughout the year. Please check with the Financial Aid Office.)

- Ann R. Carroll Scholarship - Established by QCC to recognize Ann Carroll's 25 years of distinguished service to the College. Ms. Carroll retired as Vice President of Enrollment and Student Services. Awarded to a student leader involved in QCC Athletics or an approved QCC Student Club or Activity
- Aram and Mary Tashjian Scholarship - awarded annually in the fall and spring to a deserving QCC student in the Human Services program or pursuing Psychology or Social Sciences
- Captain James McDonald Scholarship - awarded to a student in the fire science program
- Carmen Tobin Nursing Scholarship - awarded to a nursing student and administered by the Greater Worcester Community Foundation subject to available funding.
- Carol Lawson Memorial Scholarship - awarded each spring to a student in the Early Childhood Education Program.

Claire E. Hayes RN/Worcester City Hospital School of Nursing Alumni Scholarship - awarded to a full or part-time nursing student who is (a) a graduate of Worcester City Hospital School of Nursing, (b) a son, daughter, grandson, granddaughter, niece or nephew of a graduate of Worcester City Hospital School of Nursing, (c) a resident of Worcester or Worcester County, (d) GPA of at least 3.0.

Deceased Public Servant Memorial Scholarship - awarded to students who are eligible for the Commonwealth of Massachusetts Public Service Grant.

Dental Hygiene Scholarship – awarded to dental hygiene students.

Dr. and Mrs. Michael Theerman Scholarship - awarded to a student in the health professions.

Cornelius B. & Edna P. Spencer Scholarship - awarded to a student committed to community service.

Fairlawn Foundation Scholarship - awarded to nursing students.

Faith L. Crotty Scholarship - awarded to a nursing student in honor of Faith Crotty.

Family Member of Deceased Former Employee of QCC - awarded to immediate family members of a deceased QCC employee who died while employed by the College.

Firefighter Memorial Scholarship - awarded in conjunction with the Commonwealth of Massachusetts Public Service Grant Program to dependent children and spouses of the six fire-fighters who perished in the December 3, 1999, fire at the Worcester Cold Storage building.

The Francis A. and Jacquelyn H. Harrington Foundation Scholarship - awarded for credit and non-credit coursework for residents in Main South Worcester.

Fuller Foundation - The Fuller Foundation has donated funds to assist non-traditional students with high academic achievement and financial need.

Hermann Foundation Scholarship - awarded to student with financial need and academic achievement.

J. Allan Chupka Memorial Scholarship - awarded to a full-time student at Quinsigamond Community College with financial need.

Jeanne Remillard Curtis Nursing Scholarship - awarded to students enrolled in the nursing program. Selection made by the Nursing Department

Kathleen Griffin Jennings Nursing Scholarship - awarded to a non-traditional nursing student in the Nursing Education program with demonstrated financial need.

Luzviminda Dy Recla Scholarship - awarded to an Engineering Student with financial need.
Maykel Family Scholarships - awarded to a dental hygiene student.

Nancy Ohan Memorial Award - awarded to an Occupational Therapy Assistant student.

Olga Lopez-Hill Scholarship - awarded to a student involved in community service.

Patricia Lamusta Memorial Scholarship - awarded to a Business Administration Career or Business Administrative Professional student.

Professor Paul Rossman History/Political Science Memorial Award - awarded to a student who is passionate about Political Science or History and has a minimum GPA of 3.0.

Radiologic Technology Scholarship - awarded to radiologic technology students.

Reach Out for Schools Textbook Scholarship - awarded to full-time students with financial need with a GPA of 2.7 or higher.

Rev. Dr. Martin Luther King, Jr. Scholarship - awarded to a student who represents the ideals of the late Reverend Dr. Martin Luther King, Jr. Students are nominated by members of the QCC Community.

Robert Mortell Memorial Scholarship - awarded to a student in either the Fire Science, Criminal Justice or Emergency Medical Services programs who have high academic achievement and financial need.

Roland Lajoie Scholarship - Established in memory of faculty member Roland Lajoie. This scholarship is awarded to a student enrolled in a humanities or social sciences academic program. The student must have completed 12 credits, maintained a 3.0 GPA or better and demonstrate financial need.

Rose Caprioli Award - awarded to an Occupational Therapy Assistant student.

The Ruth C. Pelkey Memorial Nursing Scholarship - awarded to a Nursing IV student.

Theresa Wooldridge Memorial Scholarship - awarded to a Radiologic Technology student who has completed one year of the program.

September 11, 2001 Tragedy Fund - awarded to a spouse or child of a resident of Massachusetts who was the victim of the September 11, 2001 tragedy.

Sharon Kerr Richardson Scholarship - awarded to a Dental Hygiene student with financial need.

Smelewicz Scholarship - Awarded to students in the CIS department

TJX Foundation Scholarship - awarded to non-traditional students.

United Parcel Service (UPS) Scholarship - awarded to students with high academic performance and financial need.

Worcester Rotary Club Scholarship - awarded to a non-traditional student
Standards of Satisfactory Academic Progress for Continuing Federal and State Financial Aid

The U.S. Department of Education requires each college to have a policy that ensures all students receiving financial aid maintain satisfactory progress toward completing their program of study. Your academic record will be reviewed at least annually, prior to receiving financial aid, to make sure you have complied with the standards outlined below.

IMPORTANT DEFINITIONS

Attempted Credits: All credits in which you were registered at the end of the add/drop period. This includes courses with grades of F, W, X, I, IR, WA. (AU classes are not considered attempted or earned and are not eligible for financial aid.) In addition, all earned credits that appear on the transcript outside of QCC courses are considered attempted (i.e., transfer credits).

Earned Credits: Courses that have been successfully completed.

CRITERIA

Three criteria will be monitored at the end of the Spring Semester each academic year (Exception: Certificate students and students on financial aid probation will be monitored at the end of each semester.)

I. Minimum Cumulative GPA
   • 1-15 total attempted credits: 1.50 cumulative GPA
   • Over 15 total attempted credits: 2.00 cumulative GPA

II. Minimum Earned Credits
   • 1-15 total attempted credits: earn 50% of attempted credits.
   • Over 15 total attempted credits: earn 66.67% of attempted credits.

III. Maximum Time Frame
   • You must be able to complete your certificate or degree program by attempting no more than 150% of the total credits required for completion of that program. All coursework applicable to the major will be counted toward maximum time frame. Additionally, up to 30 credits of developmental courses (courses numbered below 100) and all English as a Second Language (ESL) coursework is excluded from this calculation.

SATISFACTORY ACADEMIC PROGRESS STATUSES

Good: You have met all standards as described above.

Suspension: If you do not meet all of the standards you will be placed on Suspension. Any student who reaches their maximum time frame will be placed on Suspension. While on Suspension you are not eligible for any form of financial aid. Furthermore, if you should become dismissed from the College you will be automatically placed on Suspension.

Probation: If you submit an appeal letter and it is approved you will be placed on Probation for one semester during which time you may still be considered for financial aid. Standards will be reviewed again at the end of the Probationary semester. If the standards are met, you will return to Good standing. If they are not met, you will be placed on Suspension.

APPEAL PROCESS

If you have been placed on Suspension, you may appeal this decision, in writing, if you have unusual circumstances that prevented you from meeting the Satisfactory Academic Progress Policy. You may also be required to have an academic plan developed from the Advising office. The appeal letter must describe what prevented you from meeting the Satisfactory Academic Progress criteria and what has changed so that you can meet the standards in the future. The appeal letter with supporting documentation should be submitted to the Financial Aid Office as quickly as possible. You will be notified of the results of your appeal in writing. If your appeal is approved, you will be placed on Probation and will be eligible for financial aid as long as you meet the requirements of your academic plan.

REGAINING ELIGIBILITY FOR FINANCIAL AID WITHOUT AN APPEAL

After successfully completing at least one semester, without the benefit of financial aid, you may be reconsidered for funding. You must meet all of the standards described above and notify the Financial Aid Office that you would like to have your eligibility for funds re-evaluated.
EXAMPLES

1) During the fall semester you were registered for 12 credits at the end of the add/drop period. During the spring semester you were registered for 9 credits at the end of the add/drop period. Your total attempted credits for the academic year is 21. After the add/drop period, you withdrew from one course in the fall semester, but successfully completed the remaining 9 credits. In the spring semester, you completed all 9 credits with grades of “D” or better. Your total earned credits is 18. If you have attempted more than 15 credits, you must complete at least 66.67%. You completed 18 of 21 credits, which is 85%, so you are meeting the standards. If you have attempted no more than 15 credits, you must complete 50% of the credits attempted, so in this example if you earn at least 11 credits you will meet the standards. You are considered in Good standing for financial aid.

2) You are in an associate degree program that requires a total of 62 credits. You have a total of 93 credits attempted at the end of the academic year. You have reached your maximum time frame (62 credits X 150% = 93 credits) and are no longer eligible for financial aid funding. You will be placed on Financial Aid Suspension.
Academic Information

Quinsigamond Community College offers over seventy-eight Associate Degree and Certificate study options in the areas of Business, Engineering and Technology, Health Care and Human Services, Liberal Arts, and General Studies. The College can prepare students for transfer to a bachelor’s level program at a four-year college or university, or for immediate entry into a career field after graduation. If one enrolls as a full-time student in the day, he or she can expect to complete your Associate Degree in two years. Most Certificate programs can be completed in two semesters or less of full-time study. Opportunities for part-time study exist in both the day and evening, on weekends, and during the summer. If one enrolls as a part-time student, the length of time it takes to complete the degree or certificate will depend upon his or her course load each term.

At Quinsigamond, the academic year consists of a Fall and a Spring Semester, each of which is approximately fifteen weeks long. Fall classes begin in September and continue through mid-December. Spring classes begin in late January and end in early May. Our Summer Sessions begin in late May and continue through August.

To be considered a full-time student, one must be enrolled for a minimum of 12 credits each semester. If one enrolls for fewer than 12 credits, he/she is considered a part-time student. Quinsigamond has a maximum credit registration policy. If a student wishes to register for more than 19 credits in any semester, he or she must obtain the prior approval of the Academic Vice President.

Any student who has completed fewer than 30 credits of course work is considered a Freshman. A student who has completed at least 30 credits is considered a Sophomore.

DEGREE REQUIREMENTS

The Board of Higher Education has statutory authority to confer the Associate Degree through the individual community colleges. Upon the recommendation of the faculty, qualified candidates are awarded the degree of Associate in Arts (A.A.), Associate in Science (A.S.), or Associate in Applied Science (A.A.S.) at Quinsigamond Community College. The College also awards certificates in various fields. To qualify for a degree or certificate, the student must satisfy the following requirements:

- Apply for, and be admitted, to a degree or certificate program offered by the college;
- Complete the required courses and the specified number of credit hours for the program in which he or she is enrolled;
- Earn a minimum of 15 credits in residence at Quinsigamond Community College;
- Maintain a quality point average of at least 2.0; and
- Satisfy all financial obligations to the College. Recipients of Stafford Loans must also complete an exit interview with the Financial Aid Officer prior to graduation.

Students completing all requirements for a Certificate Program while enrolled in a Degree Program may apply for that Certificate and also continue in the Degree Program.

Degrees and Certificates are conferred three times a year—after the Fall and Spring Semesters, and after the Summer Session. Commencement Exercises are held once a year, at the end of the Spring Term. All students who complete Degree or Certificate requirements in the summer, fall, or spring will have their names included in the Commencement Program and will be eligible to participate in the Commencement ceremony.

RESIDENCE REQUIREMENT

A minimum of 15 credit hours is required to fulfill the College residency requirement. The balance of credits may be drawn from regionally accredited postsecondary institutions and/or credit by examination in applicable situations.

EARNING A DEGREE IN TWO PROGRAMS

If the student receives an Associate Degree from Quinsigamond and wishes to qualify for a degree in another program, he or she must complete all major course requirements in the second program, as well as meet the residence requirement of the College.

Criminal Offender Record Information and Sex Offender Registry Information Checks (CORI/SORI)

In order for a student to be eligible to participate in an academic, community or clinical program that involves potential unsupervised contact with children, the disabled, or the elderly, the student may be required to undergo a Criminal Offender Record Information (CORI) check and/or a Sex Offender Registry Information (SORI) check. Students found to have certain criminal convictions or pending criminal actions will be presumed ineligible to participate in such activities. The College is authorized by the Commonwealth’s Criminal History Systems Board, pursuant to Massachusetts General Laws, Chapter 6, Sections 167-178B, to access CORI records. The College shall refer to regulations issued by the Commonwealth’s Executive Office of Health and Human Services, 101 Code of Massachusetts Regulations 15.00-15.16, as guidance when assessing student CORI records. Sex Offender checks shall be performed pursuant to Massachusetts General Laws, Chapter 6, Sections 178C-178P.

Health Program Policy

Policies of QCC health programs are comprehensive, provide for the welfare of faculty and staff, and are consistent with those of the governing organization; however, differences in policies may occur as justified by the goals and outcomes of the specific health program.
HIGH SCHOOL EQUIVALENCY TEST

The GED test has been replaced in Massachusetts by the High School Equivalency Test (HiSET) from ETS. Information regarding registration, scheduling, and cost will be provided within the first few months of 2014. Please contact the testing office at 508.854.4407 for up-to-date information.

PRIOR LEARNING CREDIT (PLC)

Prior Learning Credit

At Quinsigamond, students may be able to earn academic credit through testing, or by developing a portfolio, which documents your prior learning.

Challenge Examinations enable students to earn credit for courses listed in the Quinsigamond Catalog by taking a test developed and administered by a Quinsigamond faculty member. Generally, a student may not request a Challenge Examination when other proficiency examinations (CLEP, DANTES, etc.) are available to replace a failed course or to raise a low grade. Students applying for academic credit through Challenge Examination pay current fees. Program restrictions apply. Application for Challenge Examination can be made in Room 272A.

Credentialing is the process of earning credit for structured learning experiences conducted by qualified instructors in non-collegiate institutions. Accreditation occurs through establishing an equivalency between the non-collegiate course and a Quinsigamond course. Some examples include Massachusetts Firefighting Academy, and branches of the Military. Students applying for academic credit through credentialing pay current fees. Program restrictions apply. Information about credentialing can be found in Room 272A.

Portfolio Assessment is available to students who can document their skills and competencies attained through non-collegiate training and/or life experience. This documentation is reviewed and evaluated by a Quinsigamond faculty member who measures demonstrated learning outcomes against established academic standards. Students applying for academic credit through Portfolio Assessment pay current fees. Program restrictions apply. Application for Portfolio Assessment can be made in Room 272A.

Credit hour definition:
The College follows the Carnegie Unit for credit. Students are expected to spend a minimum of 45 hours of work for each credit. The most common breakdown for one credit is one hour of class instruction and two hours of homework for 15 weeks each semester. A three credit course demands nine hours each week.

QCC SPONSORED LEARNING

At Quinsigamond, students may also earn academic credit through Directed Study, or Tutorial Study. These experiences require approval by the appropriate Academic Dean. Each involves individualized study under the supervision of a member of the faculty.

Directed Study is an opportunity for individualized learning about topics not offered as established Quinsigamond courses. The nature and scope of the learning experience are determined by the student, in collaboration with an instructor. Directed Study students are required to pay full tuition and fees. Application for Directed Study can be made in the PLC office, Room 272A.

Tutorial Study enables students nearing graduation to study the subject matter of courses listed in the Quinsigamond Catalog on an individualized basis. This option is not available if the course is scheduled during the requested semester. To be eligible for Tutorial Study, students must be enrolled in the academic program requiring the tutorial course, and they are required to meet strict eligibility guidelines. Those enrolling in Tutorial Study pay full tuition and registration fees. Application for Tutorial Study can be made in 272A.

PROFICIENCY EXAMINATIONS

Advanced Placement: QCC awards credit to students who score 3 or higher on the AP examinations, administered by the College Board. Official Grade Report must be provided by the College Board and submitted to room 272A. Student grade reports will not be accepted.

College Level Examination Program (CLEP): Credit will be awarded to students who achieve scores at or about the fiftieth percentile on the CLEP exam. The general battery includes examinations in English, humanities, mathematics, natural science and social science/history. A maximum of 32 credits may be awarded for all of the general exams, if the appropriate score is achieved. Students must provide the official CLEP transcript to the Registrar’s Office, Room 152A. Please note: certain program restriction apply.

Defense Activities for Nontraditional Education Support program (DANTES) Credit will be awarded to students who achieve scores at or about the fiftieth percentile on the DANTES exam, administered through Educational Testing Service (ETS), which covers a wide range of technical, business and academic subjects. Students must provide the official DANTES transcript to the college. Please note: certain program restrictions apply.

For more information, contact Student Employment and Transfer Center, 508.854.4439.
ENROLLING IN COURSES OFFERED BY WORCESTER CONSORTIUM COLLEGES

Full-time day students at Quinsigamond, may register for one day school course offered by any member of the Higher Education Consortium of Central Massachusetts (HECCMA). Registration is on a “space available” basis and is subject to course prerequisites and any other course restrictions. If a similar course is being offered at Quinsigamond, the student’s request for permission to cross-register may be denied. Cross-registered students are subject to all of the regulations of the institution providing the course. Although students are limited to one cross-registration each semester, exceptions to this requirement may be made by the Academic Vice President, but only in unusual circumstances. Contact the Registrar’s Office (Rm. 152A) for more information about enrolling in a course at a Consortium College.

COLLEGE CREDIT FOR MILITARY COURSEWORK, TRAINING AND EXPERIENCE POLICY

Quinsigamond Community College awards academic credit towards degrees and certificates for students’ previous military occupation, military training, coursework and experiences, based upon the institution's admission standards, the student's program of study and is consistent with the mission of the Commonwealth's system of higher education.

At Quinsigamond Community College, academic credit may be awarded where appropriate through multiple methods of evaluation including, academic accredited institution courses, (to include the Community College of the Air Force), the American Council on Education (ACE) Joint Transcript Service (JST), DANTES and CLEP Subject Standardized Tests, Challenge Exams, Credentialing and Portfolio Development.
Assessment of Student Learning

Quinsigamond Community College employs the traditional practice for assessment of student learning wherein the quantity of learning is measured by the number of credits (semester hours) earned, and its quality is recognized by an award of a grade for the learning experience. The design of this college practice shall be, so far as practicable, responsive to the needs of students enrolled in a course or program. The status of the student in a program shall be determined by accumulated course grades earned.

GRADING POLICY

1. The grading policy shall be in conformity with the College mission of access and quality.
2. Grades shall be awarded only for demonstrated student learning.
3. Program goals shall be achieved through successful completion of established learning outcomes of educational experiences in the program.
4. Learning outcomes of educational experiences shall constitute the basis for assessing student learning.
5. The criteria for assessing learning outcomes shall be as objective as possible.

GRADING SYSTEM

The individual faculty member may determine what numerical equivalent, if any, to assign to the various grade designations. Faculty may use an absolute numerical value or they may grade on the class average. The following table indicates recommended but non-mandatory numerical/letter equivalents for awarding grades. Note: The quality point for each letter grade is college-wide policy, not merely recommended as a guideline:

<table>
<thead>
<tr>
<th>Academic</th>
<th>Grades</th>
<th>Quality</th>
<th>Points</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>95-100</td>
<td>Outstanding</td>
<td>4.0</td>
</tr>
<tr>
<td>A-</td>
<td>90-94</td>
<td>High Quality</td>
<td>3.7</td>
</tr>
<tr>
<td>B+</td>
<td>87-89</td>
<td>High Quality</td>
<td>3.3</td>
</tr>
<tr>
<td>B</td>
<td>83-86</td>
<td>High Quality</td>
<td>3.0</td>
</tr>
<tr>
<td>B-</td>
<td>80-82</td>
<td>High Quality</td>
<td>2.7</td>
</tr>
<tr>
<td>C+</td>
<td>77-79</td>
<td>High Quality</td>
<td>2.3</td>
</tr>
<tr>
<td>C</td>
<td>73-76</td>
<td>Average</td>
<td>2.0</td>
</tr>
<tr>
<td>C-</td>
<td>70-72</td>
<td>Average</td>
<td>1.7</td>
</tr>
<tr>
<td>D+</td>
<td>67-69</td>
<td>Average</td>
<td>1.3</td>
</tr>
<tr>
<td>D</td>
<td>63-66</td>
<td>Average</td>
<td>1.0</td>
</tr>
<tr>
<td>D-</td>
<td>60-62</td>
<td>Average</td>
<td>0.7</td>
</tr>
<tr>
<td>F</td>
<td>Failed</td>
<td></td>
<td>0.0</td>
</tr>
</tbody>
</table>

The status of the student may also be indicated by the following designations which will not be computed in the QPA.

I - The student has satisfied the major requirements of the learning experience, as judged by the instructor, and can complete the assigned work by the end of the twelfth week of the following full semester.
I/R - The student has agreed to repeat the course within the following year. Not computed in the QPA until converted to an academic grade.
AU - The student is registered in the learning experience as an audit student. Not computed in the QPA.
W - The student has officially withdrawn on his/her own from the learning experience. Not computed in the QPA.
WA - The student has been withdrawn administratively for failure to fulfill financial or immunization obligations or for medical or disciplinary circumstances. Not computed in the QPA.
X - The student has not officially withdrawn from the learning experience, and the instructor has judged there is insufficient basis for evaluation. The X grade is considered an indication of unsatisfactory academic progress for financial aid purposes.
P - The student has satisfactorily completed the learning experience with a C grade or better. Not computed in the QPA but computed in credits attempted.
Q - The student has registered for a course with a laboratory or clinical component and the grade is reflected in the overall course grade.

GRADING REGULATIONS

1. The letter grades A,B,C,D,F shall be awarded for learning outcomes for an educational experience achieved through alternate delivery systems only if a QCC faculty member is responsible for the entire experience. The letter grade of P shall be awarded for acceptable learning outcomes for a prior learning experience.
2. The grade of I will be converted to an academic grade by the end of the twelfth week of the following full semester. Students who have not completed the course requirements by the end of the twelfth week will have the course grade changed to F.
3. When a grade of I is issued, the instructor will indicate on a specified form assignments which will remedy the deficiency, or that the course is to be repeated. This form will be filed in the Registrar’s Office. The Registrar will forward a copy of the form to the student.
4. When a grade of I/R is issued and the course is not repeated within the following year, the grade of I/R will be converted to an academic grade of F.
5. If an instructor wishes to use P instead of A, B, or C, as a final grade he/she must receive written permission from the Vice President of Academic Affairs before the beginning of the semester.
6. Instructors’ course requirements, expected learning outcomes, methods of evaluation, and attendance policy will be published in writing and will be submitted to students by the end of the first week, or equivalent, of class.

7. Evaluation of the student learning will be made according to the instructor’s stated learning outcomes.

8. Auditors do not receive official grades on examinations or other class assignments although they may be asked to fulfill all course requirements. No change to or from audit status will be permitted after the first ten weeks of class (or equivalent class hours).

9. If a course is repeated, only one grade will be used in computation of the QPA. However, both the original and the second grade earned will remain on the student’s permanent record.

10. Students may add or drop courses during the Add/Drop Period in accordance with the established procedure. The Add/Drop Period is posted in the term schedule booklet.

11. A student may withdraw without penalty through the tenth week (or equivalent) of class. Thereafter, if a student withdraws from a course, the instructor may award a W if work is passing or an F if work is not of passing quality. Students withdrawing from the College are included under this regulation.

12. A student intending to withdraw from a course after the drop/add period must do so prior to the last day of the term as follows.
   - Obtain a withdrawal form from the Registrar’s Office or the Advising Office.
   - If a student wishes to withdraw prior to the tenth week of class (or the equivalent), he/she must complete the form, obtain the signature of the instructor or academic advisor and return the form to the Registrar’s Office.
   - After the tenth week (or equivalent), the student must obtain the instructor’s signature. The instructor will designate if the student withdrew while passing or withdrew while failing.
   - Return the completed withdrawal form to the Registrar’s Office.

13. Any student in an educational or vocational training institution who is unable because of his/her religious beliefs to attend class or to participate in any examination, study or work requirement on a particular day shall be excused from any such examination or study or work requirement, and shall be provided with an opportunity to make up such examination, study or work requirement that he/she may have missed because of such absence on any particular day; provided, however, that such a makeup examination or work shall not create an unreasonable burden on such school. The institution for making available to the said student such opportunity shall charge no fees of any kind. No adverse or prejudicial effects shall result to the student because of his/her availing himself/herself of the provisions of this section. (Section 2bn, Chapter 151C, Massachusetts General Law)

ACADEMIC DISMISSAL AND PROBATION

1. All students matriculating in a degree or certificate program, other than first semester freshmen (cumulatively enrolled for under 17 credits), must meet the following requirements:

<table>
<thead>
<tr>
<th>Attempted Credit Hours</th>
<th>Dismissal QPA</th>
<th>Probation QPA</th>
</tr>
</thead>
<tbody>
<tr>
<td>17 to 32</td>
<td>under 1.50</td>
<td>1.50-1.69</td>
</tr>
<tr>
<td>over 32</td>
<td>under 1.70</td>
<td>1.70-1.89</td>
</tr>
</tbody>
</table>

   First semester freshmen (cumulatively enrolled for under 17 credits) who do not meet a minimum QPA of 1.00 will be put on academic probation.

2. Academic probation and dismissal will occur on the basis of the cumulative grade point average.

3. Only courses in which W grades or audits are received will not count in determining full-time and part-time enrolled status.

4. Students who are on probation for two successive semesters are subject to academic dismissal.

5. Academic probation/dismissal will not apply to intersession and summer sessions.

6. All dismissals are subject to review by the Vice President of Academic Affairs.

7. Students who are academically dismissed from the college may qualify for reinstatement by the following methods:
   - Attending courses as a non-matriculating student, improving their QPA to the minimal acceptable level, and earning a minimum of six credit hours;
   - Remaining away for one year;
   - Petitioning the Vice President of Academic Affairs for reinstatement.

ACADEMIC STANDING

“Satisfactory Academic Standing” and “Satisfactory Academic Progress” are synonymous with meeting the standards outlined in Item 2 of Academic Dismissal and Probation. Students on academic probation for one semester meet minimum requirements for good academic standing and satisfactory progress, but if they are on a dismissal status, they will be deemed as not meeting the minimum requirements.

A quality point average of 2.00 is the minimal level for graduating in any degree or certificate program.

APPEAL OF ACADEMIC DISMISSAL

1. Any student who is academically dismissed may appeal his/her case to the Vice President of Academic Affairs.

2. The student is mailed directions along with the dismissal notice instructing him/her to make an appointment to meet with the High Risk Advisor to discuss strategies to raise his/her cumulative average. The student is required to complete an Appeal Form that states the circumstances involved in the dismissal and the recommendations of the
High Risk Advisor. The appeal is then forwarded to the Vice President of Academic Affairs for her decision.

3. The student is then contacted by the High Risk Advisor who informs him/her of the Vice President’s decision. If the appeal is approved, he/she is then asked to come in to register for courses in accordance with the appeal form recommendations.

4. Students reinstated through appeal continue on Academic Probation and are subject to the Dismissal/Probation Policy again at the end of the next semester.

FRESH START OPTION
Quinsigamond Community College has a “fresh start” option for students who are seeking readmission. Once in a lifetime, if a student returns to Quinsigamond, after being away for at least two consecutive years, he or she can elect the “fresh start” option. The Quality Point Average (QPA) will be calculated only from the point the student is readmitted for the purposes of the College’s academic standing policy. However, the student’s previous academic work will remain on his or her transcript as a matter of record. The student’s previous course work can be applied toward another degree under this policy, but will not be calculated in the QPA. The student must complete a minimum of fifteen (15) credits in the new program. The student’s official transcript will include a statement explaining this “fresh start” option. Contact the Registrar’s Office at 508.854.4257 for further information.

PETITION PROCESS
If the student believes there are unusual or extenuating circumstances which justify his or her exemption from an academic regulation (i.e., graduation course requirement), he or she can obtain a Student Petition form from the Registrar’s Office (Room 152A). After completing the form, it must be returned directly to the Registrar’s Office. It will be forward to the Academic Vice President for a final decision on the appeal.

REQUEST TO CHANGE STUDY OPTION
The student can request to change from one degree or certificate program to another by completing a Study Option Change Request. This form is available in the Admissions Office (2nd Floor, Harrington Learning Center) or in the Advising Center (Room 61, Administration Building.) In order to be approved to change from one academic program to another, the student must meet the minimum academic admissions requirements for the program he or she is requesting to enter.

COURSE CHANGES
Students should have their semester course schedule in final form by the end of the registration period. If the student wishes to make a change in his or her schedule, he or she must contact the Registrar’s Office (Room 152A) or Advising Office (Room 61A) during the Add/Drop Period. However, it may not be possible to accommodate every request for a course or section change.

REPEATING A COURSE
If the student repeats a course, only one grade will be used in the computation of the QPA. However, both the original and the second grade earned will remain on the student’s permanent record. If the student wishes to repeat a course for any reason, he or she must complete a special form, which is available at the registrar’s office (Room 152A). It is important to note, however, that the college’s standards of satisfactory academic progress for federal financial aid requires that the student complete his/her program within 150% of the credits required for that program. Too many repeat courses will have an impact on this requirement. All courses attempted, including withdrawals are counted toward the 150% calculation.

PROGRESS REPORTS
During the eighth week of classes each semester, the student’s mid-semester progress grades are available on The Q, the college’s student portal. Progress are intended only as indicators of your progress in specific courses.

RESTRICTED COURSES
To insure the availability of required courses for students enrolled in specific programs, certain courses may be designated as “restricted.”

- Restricted courses will be identified by the Academic Vice President or his/her designee.
- Admission will be prioritized according to criteria set by Academic Vice President/designee as follows:
  a. Students enrolled in the program;
  b. Students on the related QCC program waiting list; and other students (with the approval of the Academic Vice President or designee).
SEQUENTIAL COURSES

In curricula where sequential courses must be arranged in the order of difficulty, the beginning courses will present a basic knowledge of the discipline, including the philosophy, techniques, and terminology as appropriate; and the contents of the succeeding courses will be based upon that knowledge. A course prerequisite will be established when a body of knowledge or skills level is necessary for a sequential course.

- Any student registered for a course for which he/she does not have the listed prerequisite will be withdrawn from that course.
- The Academic Dean or a designee will place the incoming student at the appropriate academic level according to his/her demonstrated performance or achievement.
- In sequential courses, where the first semester course is a prerequisite for the second semester course, a student receiving a 12 week “I” must petition the appropriate Academic Dean for admittance to the sequential course.
- If a student has achieved advanced placement and wishes credit for previously acquired skills in that subject, he/she must apply to the Office for Academic Services (Room 272A) for credit prior to completion of the course.
- A matriculating student who has earned credit in a course with a prerequisite may not subsequently enroll in or receive a grade in the prerequisite course.
- The Academic Dean or designee will annually review course sequencing and prerequisites to assure their continuing validity.

WITHDRAWAL FROM THE COLLEGE

To officially withdraw from the College, the student must meet with an Academic Advisor in the Advising Center, Room 61A at 508.854.4308. The Advisor will assist the student in completing a withdrawal form and discuss possible resources and referrals if appropriate. If the student withdraws after the tenth week and before the final evaluation period, he or she will receive grades from their instructors in accordance with the College’s grading policy.

If the student has to withdraw because of medical reasons, he/she should make a request to the Vice President of Enrollment and Student Services (Room 149A), for information. The Vice President will consult with appropriate personnel at the College, as well as the medical services provider of the student. After consultation, he/she will inform the student of the decision. If circumstances warrant, a process for future readmission will also be communicated.

If the student is receiving financial aid, he or she is advised to check with the Financial Aid Office prior to withdrawal. The financial aid may be reduced as a result of withdrawal from the College.

STUDENT HONORS

Quinsigamond Community College recognizes the academic achievement of its students each semester. Students who meet the following criteria are eligible for recognition.

- All grades must be C, or higher. (No grades of I or X are permitted.)
- Semester QPA must be 3.5, or higher, and cumulative QPA must be 2.0, or higher.
- All courses must be college-level.

Dean’s List: Students who meet the stated criteria and have earned 12 or more credits in a given semester are named to the Dean’s List.

Merit List: Students who meet the stated criteria and have earned 6 or more credits in a given semester, but fewer than 12 credits, are named to the Merit List.

Individual honors are noted on the student’s transcript each semester.

Phi Theta Kappa: is the international honorary scholastic society for American Community and Junior Colleges. Its purpose is to recognize and encourage fellowship and scholarship, leadership, and service among two-year college students. Each fall, a limited number of students who have particularly distinguished themselves at Quinsigamond are inducted into membership.

Who’s Who Among Students in American Community and Junior Colleges is one of the most highly regarded honors programs in the nation, earning the respect of college faculties and administrators. Recognition as one of the outstanding campus leaders in America is a major achievement. Each year, several Quinsigamond students are named to Who’s Who.

Graduation Honors: Each May at graduation, Quinsigamond honors students for their outstanding academic achievement. Students with a Quality Point Average of at least 3.6 prior to graduation qualify for Highest Honors. Students with a Quality Point Average of 3.3 or 3.0 prior to graduation qualify for High Honors, or Honors, respectively.

COMMONWEALTH HONORS PROGRAM

Quinsigamond Community College’s Commonwealth Honors Program offers highly-motivated, achievement-oriented students an opportunity for enhanced success. The program strives to challenge students to develop their fullest potential. Honors courses offer students alternative learning opportunities to enhance critical thinking skills and to better prepare students to continue their studies at Colleges and Universities throughout the country.
Honors Program Curriculum of Study

- **ENG 102--English Composition and Literature II, honors section**
- **ONE course--honors section or honors by contract--from the following list:**
  - Social Science Elective
  - Business or College Level Mathematics Elective
  - ENG 101 or SPH 101
- **ONE course--honors section or honors by contract--from the student's program of study**
- **IDS 200--Honors Colloquium**

Students must obtain a grade of “B” or better in each honors course taken to satisfy the Honors Program requirements.

Students who complete the Honors Program requirements and graduate with an overall QPA of 3.3 or higher will have their participation in the Commonwealth Honors Program noted on their transcript.

**Admission to the Commonwealth Honors Program**

To be admitted to Quinsigamond Community College's Commonwealth Honors Program, a student must meet at least one of the following criteria:

- **Current QCC Students:** 3.5 cumulative GPA (progress or final grades) with at least 12 college level credits.
- **New QCC Students:** CPT Placement Test: a placement of 8 on the writing exam, placement into ENG 101, and a recommended placement of MAT 099.
- **Transfer Students:** in good standing from another Commonwealth Honors Program.
- A student who does not meet one of the above automatic admissions criteria may apply to the Honors Coordinator, providing other evidence of academic success including recommendations from high school or college faculty.

To remain in good standing, and for QCC's Honors Program to be recognized as a Commonwealth Honors Program, all students, once accepted into the Honors Program, must maintain a cumulative grade point average of no less than 3.3.

The Honors Program at Quinsigamond Community College is recognized as a Commonwealth Honors Program by the Massachusetts Department of Higher Education.

All potential Honors Program students must meet with the Honors Program Coordinator. For further details, contact Associate professor Susan McPherson at 508.854.2759 or e-mail smcpherson@gcc.mass.edu.
# Programs of Study

## Degree and Certificate Programs Offered by Quinsigamond Community College

(Note: QCC offers an expansive array of non-credit courses through our Training and Education Center. Contact the Center at 508.751.7900 for more information.)

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Programs of Study

Degree and Certificate Programs Offered by Quinsigamond Community College
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*Mount Wachusett Community College Program
**Northern Essex Community College Program
The following information provides students with an overview of how programs of study are displayed:

"1" Semesters are groupings of courses that generally need to be completed before proceeding to the courses listed in the next Semester. For example, APA 114 in Semester 1 needs to be completed before enrolling in APA 115 in Semester 2.

"2" Course Title refers to the official "Title" or the "Name" of each course.

"3" Course Number refers to the actual course number. The three-letter prefix and the course number reflect how courses are listed in the course schedule booklet as well as in the College's catalog. Course listings are first arranged in alphabetical order using the three-letter prefix; within the same alpha listing, courses are listed in ascending numerical order.

"4" Offered refers to the semester in which the course is typically offered. "F" refers to the Fall Semester, "S" refers to the Spring Semester, and "SU" refers to the Summer Session.

"5" Plan to Take provides students with a space to fill in their estimated personal time frame for course completion.

"6" Grade column provides students with a chance to visualize their overall academic record.

"7" Credits refer to the actual number of credits associated with each course.

"8" Refers to Total Number of Credits required for graduation.

"9" Prerequisite refers to any course or courses that must be completed before enrolling in the course in question. The abbreviation "Coreq" or "Corequisite" indicates that a specific course or courses must be taken at the same time as the course in question. Sometimes it is permissible to take a coreq course in advance of enrolling in the course in question.

"10" The section on Program Notes summarizes any unique information needed for the program. Certain programs have longer introductory pages that provide additional program information.
In addition to the general admission requirements, some programs have program-specific admission requirements. For detailed information on program-specific requirements, see pages 14-16. For specific admission requirements to the Healthcare Programs, see the informational introduction to each program of study.
APPLIED ARTS - Associate in Science

Program Goals
The Applied Arts Program Associate in Science degree with a major in “New Media Design for Graphic Communications” is a multi-faceted computer based program designated for students seeking a design career in digital media in the Global marketplace. Students produce designs, symbols, typography, illustrations, photography, video, multimedia, motion graphics, sound, and animation for use in print, web and interactive media.

Student Learning Outcomes
Upon completion of the program graduates will be able to:

- Achieve graphic art computer competencies to communicate ideas for promotion and sales of products for newspapers, magazines, web publications, multimedia and video content providers, ad agencies and manufacturers.
- Achieve graphic art computer competencies in electronic and digital design technologies for career opportunities in the industry.
- Achieve graphic art computer competencies in electronic and digital design technologies for career opportunities in the print and prepress industry.
- Achieve graphic art computer competencies in electronic and digital design technologies for career opportunities in Internet publishing industries as content providers using multimedia, video and animation.
- Produce a print, PDF, and interactive DVD portfolio of student work for presentation to future employers or for transfer to institutions of higher learning.
- Transfer to bachelor degree programs at colleges and universities with related fields of study.
- Complete a progressive framework of courses that increase student computer hardware and software competencies to meet general education core curriculum goals for measurable proficiencies in Technology Applications and Electronic Resources.
- Provide a progressive framework of courses that use weekly critiques and peer review of design projects that meet general education core curriculum goals for measurable proficiencies in Oral Communication and Teamwork.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
- High School Diploma or GED/High School Equivalency
- Note: The Applied Arts program is a high demand program and restricts day class offerings to 40 accepted full-time day students per academic year, beginning in the fall semester. Accepted students must register simultaneously for all 4 APA courses required in Semesters 1-3, and for both APA courses required in Semester 4. Early application is recommended.

Students should note that some required courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).
- Students enrolled in the APA program are required to purchase a high quality digital camera for APA 161 Digital Photography.
- Students are encouraged to purchase a computer (preferably Mac) with related software. For minimum requirements, see here: http://www.qcc.edu/academics/technology/applied-arts

Location
This program may be completed at the QCC Worcester campus. This program may be completed face-to-face.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: appliedarts@qcc.mass.edu
Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.

• The APA Program teaches sophisticated design software packages. Course content is kept current with software upgrades in each new academic year. There is a three-year time limit for students to take sequential courses that are prerequisites in the program curriculum. Students who stop out for any reason will then be required to pass software proficiency tests to advance in program course offerings.
### APPLIED ARTS - Associate in Science (Program Code: GA)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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</thead>
<tbody>
<tr>
<td>Semester 1</td>
<td></td>
<td></td>
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<td></td>
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</tr>
<tr>
<td>Digital Design Concepts I</td>
<td>APA 114</td>
<td>F/SU</td>
<td></td>
<td></td>
<td>3</td>
<td>ENG 100 or approp place score</td>
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<tr>
<td>Graphic Design I</td>
<td>APA 121</td>
<td>F</td>
<td></td>
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<td>ENG 100 or approp place score</td>
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<tr>
<td>Digital Imaging and Media</td>
<td>APA 154</td>
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<tr>
<td>Digital Photography</td>
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<td>F</td>
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<td>ENG 100 or approp place score</td>
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<td>English Composition &amp; Literature I</td>
<td>ENG 101</td>
<td>F/S/SU</td>
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<td>ENG 100 or approp place score</td>
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<td>Semester 2</td>
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<tr>
<td>Digital Design Concepts II</td>
<td>APA 115</td>
<td>S/SU</td>
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<td>APA 114</td>
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<td>Graphic Design II</td>
<td>APA 122</td>
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<td>APA 121</td>
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<td>APA 155</td>
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<td>APA 154, APA 161</td>
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<td>APA 154, APA 161</td>
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<td>Art Theory Elective*</td>
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<td>F/S/SU</td>
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<td>English Composition &amp; Literature II</td>
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<td>F/S/SU</td>
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<td>ENG 101</td>
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<td>Semester 3</td>
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<tr>
<td>Publication Design</td>
<td>APA 222</td>
<td>F</td>
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<td>APA 115, APA 122</td>
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<td>Typography</td>
<td>APA 271</td>
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<td>APA 115, APA 121</td>
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<tr>
<td>Motion Graphics</td>
<td>APA 275</td>
<td>F</td>
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<td>APA 154, APA 155</td>
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<tr>
<td>Digital Video Fundamentals</td>
<td>APA 263</td>
<td>F</td>
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<td>APA 161</td>
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<td>Interactive Media Processes Portfolio</td>
<td>APA 286</td>
<td>S</td>
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<td>APA 275, APA 282</td>
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<tr>
<td>Graphic Design Processes Portfolio</td>
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<td>S</td>
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<td>APA 222, APA 271</td>
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<td>Liberal Arts Elective**</td>
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<td>APA 275</td>
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</table>

Program Notes:


**May not have an ART designation.

- The APA Program is a high demand program and restricts day class offerings to 40 accepted full-time day students per academic year, beginning in the fall semester. Accepted students must register simultaneously for all 4 APA courses required in Semesters 1-3, and for both APA courses required in Semester 4. Early application is recommended.
- The APA Program teaches sophisticated design software packages. Course content is kept current with software upgrades in each new academic year. There is a three-year time limit for students to take sequential courses that are prerequisites in the program curriculum. Students will then be required to pass software proficiency tests to advance in program course offerings.
- APA students are strongly encouraged, but not required, to have access to a computer (preferably Mac) with related software.
- Students enrolled in APA 161 will be required to purchase a digital camera.
AUTOMOTIVE TECHNOLOGY - Associate in Applied Science

Program Goals
The Automotive Technology program is designed to prepare the student to become a professional Automotive Technician and fill the need of area dealerships and independent repair facilities. The program trains students in all eight areas of automotive repair to prepare a student to become an ASE Master Technician. The program builds a foundation of knowledge allowing graduates to adapt to new technology and grow as an employee. The program also provides the opportunity to transfer to a bachelor's degree program in a related field of study.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
- Diagnose and repair components of the electrical and electronic systems.
- Diagnose and repair automotive engine and power transmission systems.
- Diagnose and repair components of the steering and suspension systems.
- Diagnose and repair components of hydraulic and anti-lock brake systems.
- Diagnose and repair components of the climate control system.
- Diagnose and repair electronic power-train control systems.
- Sit for the ASE Master Technician certification examinations.
- Adapt to new technology and service procedures as they are developed, and thus, build a professional foundation in all aspects of automotive systems and service techniques.
- Grow as an automotive technician, moving up the career ladder.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
- High School Diploma or GED/High School Equivalency
- Must have valid Learner's Permit from the MA Registry of Motor Vehicles (or like agency in state of residence). Applicants should note that a valid driver's license will be required for employment in this field.
- Three years of high school English and one year of high school algebra or the QCC equivalent with grades of “C” or higher.

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

COUR, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (COUR) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees). Students enrolled in AUT 299 may incur an additional expense for professional liability insurance.
Students are responsible for the purchase of tools prior to employment.

Location
This program may be completed at the QCC Worcester campus and the Burncoat H.S. Automotive Lab.
This program may be completed face-to-face. Some required courses may be completed online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: autotech@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
- Applicants to this program must have a valid learner’s permit and a driving record that is suitable for prospective employing dealership’s insurance requirements. A Request for Driving Record will be forwarded to the MA Department of Transportation on behalf of each student accepted to the program each fall.
### AUTOMOTIVE TECHNOLOGY - Associate in Applied Science (Program Code: AT)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
</tr>
</thead>
<tbody>
<tr>
<td>Semester 1</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Fundamentals of Automotive Service</td>
<td>AUT 102</td>
<td>F</td>
<td></td>
<td>3</td>
<td></td>
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</tr>
<tr>
<td>Automotive Electrical Systems</td>
<td>AUT 111</td>
<td>F</td>
<td></td>
<td>4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Brake Systems</td>
<td>AUT 131</td>
<td>F</td>
<td></td>
<td>3</td>
<td></td>
<td></td>
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<tr>
<td>Introduction to English Composition or</td>
<td>ENG 100</td>
<td>F/S/SU</td>
<td></td>
<td>3</td>
<td></td>
<td>A grade of “C” or higher in ENG 091 and passing the ENG 096 departmental writing final examination essay or approp place score</td>
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<tr>
<td>Humanities Elective*</td>
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<td>Semester 2</td>
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<tr>
<td>Basic Gasoline Engines</td>
<td>AUT 121</td>
<td>S</td>
<td></td>
<td>4</td>
<td></td>
<td>AUT 102</td>
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<tr>
<td>Engine Testing/Performance Analysis</td>
<td>AUT 125</td>
<td>S</td>
<td></td>
<td>4</td>
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<td>AUT 102</td>
</tr>
<tr>
<td>English Composition &amp; Literature I</td>
<td>ENG 101</td>
<td>F/S/SU</td>
<td></td>
<td>3</td>
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<td>ENG 100 or approp place score</td>
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<tr>
<td>Social Science Elective</td>
<td>---</td>
<td>F/S/SU</td>
<td></td>
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<td>ENG 100 or approp place score</td>
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<tr>
<td>Semester 3</td>
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<tr>
<td>Suspension, Steering &amp; Alignment</td>
<td>AUT 133</td>
<td>S/SU</td>
<td></td>
<td>3</td>
<td></td>
<td>AUT 102</td>
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<tr>
<td>Climate Control System</td>
<td>AUT 141</td>
<td>SU</td>
<td></td>
<td>3</td>
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<td>AUT 121</td>
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<tr>
<td>Science or Mathematics Elective**</td>
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<td>F/S/SU</td>
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<tr>
<td>Automotive Drive Train</td>
<td>AUT 251</td>
<td>F</td>
<td></td>
<td>3</td>
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<td>AUT 121</td>
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<tr>
<td>Automotive Transmission &amp; Transaxle</td>
<td>AUT 253</td>
<td>F</td>
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<td>Coreq: AUT 251</td>
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<td>English Composition &amp; Literature II</td>
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<td>Semester 5</td>
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<tr>
<td>Basic Automotive Electronics</td>
<td>AUT 113</td>
<td>S</td>
<td></td>
<td>3</td>
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<td>AUT 111</td>
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<tr>
<td>Electronic Powertrain Control Systems</td>
<td>AUT 211</td>
<td>S</td>
<td></td>
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<td>AUT 125</td>
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<tr>
<td>Field Experience and Cooperative Education in Automotive Technology or</td>
<td>AUT 299</td>
<td>F/S/SU</td>
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<td>Approval of Program Coordinator</td>
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<tr>
<td>Hybrid-Electric Vehicle Operations</td>
<td>AUT 212</td>
<td>S</td>
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<td>AUT 121, AUT 141 and AUT 253, or completion of an ASE Master Technician, L-1, Coreq: AUT 113, AUT 211</td>
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<td>Speech Communication Skills</td>
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</table>

**Total Credits Required**: 63-64

**Program Notes:**

- Applicants to this program must have a valid learner’s permit and a driving record that is suitable for prospective employing dealership’s insurance requirements. A Request for Driving Record will be forwarded to the MA Department of Transportation on behalf of each student accepted to the program each fall.

*Students who place in ENG 101 should take a Humanities Elective.

**See Science course descriptions for course prerequisite information. Most Science Electives require a minimum of MAT 095 or higher or the appropriate placement score.

**For the purpose of the articulation agreement with Benjamin Franklin Institute of Technology, students must complete one college-level mathematics course. Students may select from among the following choices: MAT 100, 121, 122 or higher.
FORD MAINTENANCE AND LIGHT REPAIR CERTIFICATE

Program Goals
The Ford Maintenance and Light Repair Program Certificate curriculum is designed by Ford Motor Company to prepare certified light line technicians for Ford/Lincoln dealerships. The program features hands-on training on late model vehicles as well as classroom instruction.

Student Learning Outcomes
Upon completion of the program graduates will be able to:

- Perform tasks to diagnose and repair components of the electrical systems.
- Diagnose and repair automotive engine systems.
- Diagnose and repair components of the steering and suspension systems.
- Diagnose and repair components of hydraulic and anti-lock brake systems.
- Diagnose and repair components of the climate control system.
- Sit for the ASE Technician certification examinations.
- Adapt to new technology and service procedures as they are developed, and thus, build a professional foundation in all aspects of automotive systems and service techniques.
- Grow as an automotive technician, moving up the career ladder.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
- High School Diploma or GED/High School Equivalency
- Must have valid Learner’s Permit from the MA Registry of Motor Vehicles (or like agency in state of residence). Applicants should note that a valid driver’s license will be required for employment in this field.

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required. Applicants should be aware that some employers may require CORI, SORI, fingerprinting and drug testing as part of the hiring process.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees.

Students enrolled in AUT 299 may incur an additional expense for professional liability insurance.
Students are responsible for the purchase of tools prior to employment.

Location
This program may be completed at the QCC Automotive Technology Laboratory located at Burncoat High School in Worcester.
This program may be completed face-to-face.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: autotech@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.

- Applicants should be aware that some employers may require CORI, SORI, fingerprinting and drug testing as part of the hiring process.
- Applicants to this program must have a valid learner’s permit and a driving record that is suitable for specific employment dealer ship’s insurance requirements. A Request for Driving Record will be forwarded to the MA Department of Transportation on behalf of each student accepted to the program each fall.
### FORD MAINTENANCE AND LIGHT REPAIR CERTIFICATE (Program Code: AMF)

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<th>Prerequisites</th>
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<td><strong>Semester 1</strong></td>
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<tr>
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<tr>
<td>Automotive Electrical Systems</td>
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<tr>
<td>Brake Systems</td>
<td>AUT 131</td>
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<td>Basic Gasoline Engines</td>
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<td>AUT 102</td>
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<tr>
<td>Engine Testing/Performance Analysis</td>
<td>AUT 125</td>
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<td>AUT 102</td>
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<td>Suspension, Steering &amp; Alignment</td>
<td>AUT 133</td>
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<td>AUT 102</td>
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<td>Climate Control System</td>
<td>AUT 141</td>
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</table>

**Program Notes:**
Applicants to this program must have a valid learner’s permit and a driving record that is suitable for prospective employing dealership’s insurance requirements. A Request for Driving Record will be forwarded to the MA Department of Transportation on behalf of each student accepted to the program each fall.
BIOTECHNOLOGY TECHNICIAN CERTIFICATE

Program Goals
This certificate program provides students with an overview of the science of biotechnology as well as the technical skills necessary for employment in the industry.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
- Understand the fundamental scientific principles of biotechnology.
- Demonstrate the ability to manipulate and analyze data.
- Demonstrate the ability to work effectively in a laboratory setting.
- Utilize critical thinking and scientific methodology.
- Demonstrate the application of scientific knowledge to common biotechnological techniques.
- Demonstrate effective written and verbal communication.
- Demonstrate math competency.
- Demonstrate the ability to be an effective team leader.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
- High School Diploma or GED/High School Equivalency
- MAT 095 with "C" or better on the MAT 095 departmental final exam or appropriate placement score

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Location
This program may be completed at the QCC Worcester campus except for BTT 201 which is offered only at Abbvie Bioresearch Center. Some laboratory classes may be completed at local laboratory facilities. This program may be completed face-to-face.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: biotechnology@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
<table>
<thead>
<tr>
<th>Semester 1</th>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cell Biology</td>
<td>BIO 259</td>
<td>F/S</td>
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<td>BIO 107</td>
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<td>General Chemistry I</td>
<td>CHM 105</td>
<td>F/S/SU</td>
<td></td>
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<td>4</td>
<td>CHM 090 or one year of High School Chemistry, MAT 099 or approp place score</td>
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<td>Introduction to Microcomputer Applications</td>
<td>CIS 111</td>
<td>F/S/SU</td>
<td></td>
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<td>Molecular Biology</td>
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<td>BIO 107</td>
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<td>General Microbiology</td>
<td>BIO 231</td>
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<td>BIO 107</td>
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<td>Semester 3</td>
<td>Techniques in Biotechnology</td>
<td>BTT 201</td>
<td>SU</td>
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<td>BIO 259, BIO 260, BIO 231</td>
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</tbody>
</table>

| | Total Credits Required | | | | | 25 |
BUSINESS ADMINISTRATION TRANSFER - Associate in Science

Program Goals
The Business Administration Transfer Program prepares students for transfer to four-year colleges and universities upon completion of the associate degree. Graduates from the Business Transfer Program with a GPA of 2.5 or higher are guaranteed admission to all Massachusetts state universities and to the University of Massachusetts, including the Isenberg School of Management (requires a 3.00 GPA), under the MassTransfer program.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Demonstrate an understanding of the practice of business, including management, marketing and accounting, and the application of this knowledge in a business setting.
• Transfer to a business administration bachelor's degree program.
• Communicate effectively using written, oral and nonverbal techniques, including the use of technology in gathering and presenting information.
• Use critical thinking skills to appraise and evaluate business practices, including the use of quantitative and qualitative techniques.
• Recognize the presence of various cultures in the business world and comprehend the need to have a global perspective when analyzing and planning in a business environment.
• Demonstrate their knowledge of the concept of ethics and how businesses integrate social responsibility into their ongoing operations.
• Comprehend the rapid change taking place in the business environment and demonstrate an ability to engage in ongoing professional development.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
• High School Diploma or GED/High School Equivalency
• One year of high school algebra or equivalent with a grade of “C” or higher, or achievement of a score on the QCC math assessment test that qualifies the student for MAT 099 or higher; AND three years of high school English or equivalent with grades of “C” or higher, or achievement of a score on the QCC English assessment test that qualifies the student for ENG 100 or higher.

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Location
This program may be completed at the QCC Worcester and Southbridge campuses. This program may be completed face-to-face. This program can be completed 100% online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: BusinessAdmin@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
• Graduates can also take advantage of a special agreement that QCC has with Nichols College called the "A to B and Beyond" (associate to bachelor's degree) program. This partnership combines the benefits of a Quinsigamond Community College associate's degree with the advantages of a Nichols College bachelor's degree. After being accepted, students begin their third year of study at QCC. Third-year courses are taught by QCC faculty at QCC's per credit cost. The final year of study is charged at the rate of Nichols College's per credit cost. The “A to B and Beyond” program’s flexibility is a significant advantage to students as fourth-year coursework, taught by Nichols faculty, can be taken on the Nichols' campuses or through Nichols' online program.
## BUSINESS ADMINISTRATION TRANSFER - Associate in Science (Program Code: BT)

<table>
<thead>
<tr>
<th>Semester 1</th>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>Financial Accounting I</td>
<td>ACC 101</td>
<td>F/S/SU</td>
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<td>CIS 111</td>
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<td>Advanced Microcomputer Applications</td>
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<td>CIS 111</td>
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<td>Principles of Macroeconomics</td>
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<td>Applied Calculus</td>
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<td>Social Science Elective</td>
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</table>

**Total Credits Required**  
61-62

**Program Notes:**

*Students may select any Business Elective as identified on page 291. Business Transfer students should discuss their choice of electives with their Academic Advisors and should also consult with the college that they are planning to transfer to in order to be sure they are making the most appropriate elective selections. Recommended electives for transfer include courses with the designations ACC, BSL, FIN, MGT, and MRK. Business Electives can be found on page 273 of the catalog.
BUSINESS ADMINISTRATION TRANSFER FASTTRACK - Associate in Science

Program Goals
The Business Administration FastTrack Option is designed specifically for working adults. Once accepted into the FastTrack program, a student without any prior college credit can complete an Associate of Science degree in Business Administration in approximately two years.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
- Demonstrate an understanding of the practice of business, including management, marketing and accounting, and the application of this knowledge in a business setting.
- Transfer to a business administration bachelor’s degree program.
- Communicate effectively using written, oral and nonverbal techniques, including the use of technology in gathering and presenting information.
- Use critical thinking skills to appraise and evaluate business practices, including the use of quantitative and qualitative techniques.
- Recognize the presence of various cultures in the business world and comprehend the need to have a global perspective when analyzing and planning in a business environment.
- Demonstrate their knowledge of the concept of ethics and how businesses integrate social responsibility into their ongoing operations.
- Comprehend the rapid change taking place in the business environment and demonstrate an ability to engage in ongoing professional development.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

In addition applicants must:
- Meet admissions criteria for Business Administration Transfer Program.
- Complete an interview with the FastTrack Enrollment Counselor.
- Demonstrate 2 years of full-time work experience.
- Present a letter of intent to explain the reasons you want to be in the FastTrack program.
- Provide a letter of recommendation.
- Provide a resume.
- Attend the FastTrack orientation workshop prior to the start of classes.

Students should note that many required courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Location
This program may be completed at the QCC Worcester campus. This program may be completed face-to-face. Prospective students should note that all FastTrack courses are offered in a blended format requiring student’s participation online over the Internet.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

FastTrack Enrollment Counselor: Stephen Agard (sagard@qcc.mass.edu)

Program Contact: BusFT@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
### BUSINESS ADMINISTRATION TRANSFER FASTTRACK - Associate in Science (Program Code: BTFT)

<table>
<thead>
<tr>
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<th>Course #</th>
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<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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</thead>
<tbody>
<tr>
<td>Introduction to Microcomputers or Advanced Microcomputer Applications†</td>
<td>CIS 111</td>
<td>F</td>
<td></td>
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<td>3</td>
<td>CIS 111</td>
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<tr>
<td>Business Law I or Business Elective†</td>
<td>CIS 112</td>
<td>F</td>
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<tr>
<td>Critical Thinking and Problem Solving or Humanities Elective†</td>
<td>BSL 101</td>
<td>F</td>
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<td>Coreq: ENG 100 or approp place score</td>
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<td>English Composition &amp; Literature I</td>
<td>ENG 101</td>
<td>S</td>
<td></td>
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<td>ENG 100 or approp place score</td>
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<tr>
<td>Financial Accounting I</td>
<td>ACC 101</td>
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<td>ENG 100 or approp place score, MAT 090</td>
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<td>ACC 101</td>
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<tr>
<td>Speech Communications Skills or Humanities Elective†</td>
<td>SPH 101</td>
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<td>Pre/Coreq: ENG 101</td>
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<td>Introduction to Business or Elective</td>
<td>MGT 101</td>
<td>SU</td>
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<td>Principles of Marketing or Business Elective†</td>
<td>MRK 201</td>
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<td>ENG 100 or approp place score</td>
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<td>ENG 101 or approp place score</td>
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<tr>
<td>Principles of Macroeconomics</td>
<td>ECO 215</td>
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<td></td>
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<td>ENG 100 or approp place score</td>
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<tr>
<td>Principles of Microeconomics</td>
<td>ECO 216</td>
<td>F</td>
<td></td>
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<td>ENG 100 or approp place score</td>
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<tr>
<td>Statistics</td>
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<td>MAT 099 or approp place score</td>
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<td>Integrated Science: The Living World or Lab Science Elective†</td>
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<td>MAT 100 or approp place score</td>
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<td>United States Government or Social Science Elective†</td>
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<td>MAT 123 or approp place score</td>
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<td>Principles of Ecology or Science/Lab Science Elective†</td>
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<td>Coreq: ENG 100 or approp place score</td>
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**Total Credits Required**: 61-62

**Program Note:**

1. Alternate courses are not offered in the FastTrack accelerated format.
2. All FastTrack courses are provided in a blended format requiring student participation online over the Internet.
BUSINESS ADMINISTRATION CAREER - Associate in Science

Program Goals
The Business Administration Career Program prepares students to successfully enter the workforce upon graduation. The program provides a skills-based curriculum that equips graduates with the knowledge and background needed for a rewarding career in business and industry.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
- Demonstrate an understanding of the practice of business, including management, marketing and accounting, and the application of this knowledge in a business setting.
- Think, speak and write critically; articulate and explain a variety of business concepts and apply these concepts to solve common business problems.
- Communicate clearly and effectively; create a portfolio of business communications using a variety of software applications.
- Demonstrate computer literacy and conduct research using a variety of sources.
- Understand the key actions taken to effectively and efficiently utilize company resources to achieve goals.
- Develop a global/multicultural perspective when analyzing and planning in business.
- Demonstrate knowledge of business ethics and how businesses integrate social responsibility into their ongoing operations.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some required courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Location
This program may be completed at the QCC Worcester and Southbridge campuses. This program may be completed face-to-face. This program can be completed 80% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: BusinessAdmin@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
### BUSINESS ADMINISTRATION CAREER - Associate in Science (Program Code: BB)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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<td><strong>Semester 1</strong></td>
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<tr>
<td>Introduction to Microcomputer Applications or</td>
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<td>F/S/SU</td>
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<td>CIS 111</td>
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<td>MAT 099</td>
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**Program Notes:**
- Students should discuss their choice of electives with their academic advisors to ensure that they are taking the most suitable courses to meet their goal.
- *MAT 100 or higher*
- **Students may select any Business Elective.**
BUSINESS ADMINISTRATION CAREER - ADMINISTRATIVE PROFESSIONAL OPTION

Program Goals
The Business Administration Career, Administrative Professional Option prepares graduates for immediate entry into the workforce as administrative professionals in a business or medical setting. Prospective students may choose to specialize by completing either the Clerical Office or Medical Office certificate program first; all courses in the certificates apply to the degree program. Graduates of the Administrative Professional Option are highly trained and workforce ready.

Student Learning Outcomes
Upon completion of the program graduates will be able to:

- Demonstrate keyboarding speed and accuracy with a minimum touch keyboarding rate of 30-35 words per minute on a three-minute timed writing with at least 90% accuracy.
- Demonstrate computer literacy and conduct research from a variety of sources.
- Communicate clearly and effectively; create a portfolio of business communications using a variety of software applications.
- Meet the challenging role of the administrative professional by adapting to the technological changes in the global economy and the diverse workplace.
- Demonstrate the skills needed to develop ideas and make decisions based on ethics, appropriate research, analysis, and critical thinking.
- Understand records management, appointment scheduling, business etiquette and develop excellent customer service skills.
- Complete a 150 hour structured learning experience in which students apply skills and knowledge from the classroom to a work experience.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some required courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required. However, prospective students should note that CORI, SORI, finger printing and drug testing may be required by a cooperative education host employer in order to complete BUS 299.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Students enrolled in BUS 299 may incur an additional expense for professional liability insurance.

Location
This program may be completed at the QCC Worcester campus.
This program may be completed face-to-face.
This program can be completed 80% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook
Please consult The Massachusetts Career Information System at http://masscis.intocareers.com/ or The Occupational Outlook Handbook at http://www.bls.gov/oco/ for specific occupational information. The CIP code for this program is 52.0402.

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: BusinessAdmin@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
# BUSINESS ADMINISTRATION CAREER - ADMINISTRATIVE PROFESSIONAL OPTION - Associate in Science (Program Code: BBAP)

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**Program Notes:**
*MAT 100 or higher*
ACCOUNTING ASSISTANT FINANCE ASSISTANT CERTIFICATE

Program Goals
The Accounting Assistant Finance Assistant Certificate focuses on the accounting skills and knowledge needed in business. Upon graduation, students will be prepared for entry-level accounting jobs in a variety of business settings or may move seamlessly into the Business Career associate degree program.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Analyze, calculate, interpret, and report financial information accurately and in a timely manner.
• Demonstrate proficiency in both manual and automated accounting systems.
• Apply accounting principles which relate to accounting support functions.
• Demonstrate a grasp of the complexities of ethical issues in business and in particular the practice of accounting.
• Use the Microsoft Office Suite® and QuickBooks® software effectively.
• Communicate effectively using written, oral and nonverbal techniques, including the use of appropriate technology in the gathering and presentation of information.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some required courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Location
This program may be completed at the QCC Worcester and Southbridge campuses. This program may be completed face-to-face. This program can be completed 50% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: BusinessAdmin@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
# ACCOUNTING ASSISTANT FINANCE ASSISTANT CERTIFICATE (Program Code: AF)

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<th>Course Title</th>
<th>Course #</th>
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<th>Credits</th>
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</table>

Program Notes:
*Recommended: Any ACC or FIN course.*
ACCOUNTS PAYABLE/ACCOUNTS RECEIVABLE CERTIFICATE

Program Goals
The Accounts Payable/Accounts Receivable Certificate focuses on the accounting skills, manual and computerized, needed in business for Accounts Payable and Accounts Receivable clerks. Upon successful completion of this certificate, students will be prepared for entry-level Accounts Payable and Accounts Receivable positions in all varieties of businesses and may continue their education to become certified bookkeepers and/or pursue an Associate Degree in Business Administration.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
- Analyze, calculate, and report financial information accurately and in a timely manner.
- Demonstrate proficiency in both manual and automated accounts payable and accounts receivable accounting systems.
- Use the Microsoft Office Suite and QuickBooks Software effectively.
- Demonstrate knowledge of a broad overview of business ownership.
- Develop skills necessary to make career related decisions to enhance workplace readiness.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some required courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).
Estimated cost of $99.00 to take the QuickBooks Users Certification Exam.

Location
This program may be completed at the QCC Worcester and Southbridge campuses. This program may be completed face-to-face.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: BusinessAdmin@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
## ACCOUNTS PAYABLE/ACCOUNTS RECEIVABLE CERTIFICATE (Program Code: APAR)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
</tr>
</thead>
<tbody>
<tr>
<td>Semester 1</td>
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</tr>
<tr>
<td>Strategies for College and Career or</td>
<td>ORT 110</td>
<td>F/S/SU</td>
<td></td>
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<td>3</td>
<td>Coreq: ENG 090 and ENG 095 or approp place score</td>
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<tr>
<td>Self-Assessment and Career Planning</td>
<td>PSY 115</td>
<td>F/S/SU</td>
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<td>3</td>
<td>A grade of &quot;C&quot; or higher in ENG 091 and passing the ENG 096</td>
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<td></td>
<td>departmental writing final examination essay or approp place score</td>
</tr>
<tr>
<td>Bookkeeping I</td>
<td>BKK 101</td>
<td>F/S/SU</td>
<td></td>
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<td>A grade of &quot;C&quot; or higher in ENG 091 and passing the ENG 096</td>
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<td>departmental writing final examination essay or approp place score</td>
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<td></td>
<td>MAT 090</td>
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<tr>
<td>Introduction to Microcomputer Applications</td>
<td>CIS 111</td>
<td>F/S/SU</td>
<td></td>
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<td>A grade of &quot;C&quot; or higher in ENG 091 and passing the ENG 096</td>
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<td>MAT 090</td>
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<tr>
<td>Accounting Software for Small Business</td>
<td>ACC 110</td>
<td>F/S/SU</td>
<td></td>
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<td>A grade of &quot;C&quot; or higher in ENG 091 and passing the ENG 096</td>
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<td>departmental writing final examination essay or approp place score</td>
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<td>better on the MAT 090 departmental final exam or placement by the</td>
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<td>Computerized Placement Test</td>
</tr>
<tr>
<td>Introduction to Business</td>
<td>MGT 101</td>
<td>F/S/SU</td>
<td></td>
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<td>3</td>
<td>A grade of &quot;C&quot; or higher in ENG 091 and passing the ENG 096</td>
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<td></td>
<td>departmental writing final examination essay or approp place score</td>
</tr>
</tbody>
</table>

**Total Credits Required**: 16

**Program Notes:**
Students complete this certificate with 16 college credits; 13 credits are transferable to the AS in Business Administration/Career Program (Program Code: BB). Students in ACC 110 will prepare for the QuickBooks certification exam.
BUSINESS ADMINISTRATION CERTIFICATE

Program Goals
The Business Administration Certificate focuses on general business and prepares students for entry-level positions within various types of organizations. Upon graduation, students will be prepared for entry-level jobs in a variety of business settings or may move seamlessly into the Business Career associate degree program.

Student Learning Outcomes
Upon completion of the program graduates will be able to:

• Identify basic principles used in the business world today.
• Apply basic business concepts to a variety of business situations.
• Understand the mathematical functions and basic accounting practices necessary to conduct business operations.
• Communicate clearly and effectively; create a portfolio of business communications using a variety of software applications.
• Demonstrate knowledge of business ethics and how businesses integrate social responsibility into their ongoing operations.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some required courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Location
This program may be completed at the QCC Worcester and Southbridge campuses. This program may be completed face-to-face. This program can be completed 100% online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: BusinessAdmin@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
## BUSINESS ADMINISTRATION CERTIFICATE (Program Code: BAC)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Semester 1</strong></td>
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</tr>
<tr>
<td>Introduction to Microcomputer Applications or</td>
<td>CIS 111</td>
<td>F/S/SU</td>
<td></td>
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<td>CIS 111</td>
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<tr>
<td>Advanced Microcomputer Applications</td>
<td>CIS 112</td>
<td>F/S</td>
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<td>EN 100 or approp place score</td>
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<td>English Composition &amp; Literature I</td>
<td>ENG 101</td>
<td>F/S/SU</td>
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<td>MAT 099 or approp place score</td>
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<td>Mathematics Elective*</td>
<td>MAT ---</td>
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<td>A grade of &quot;C&quot; or higher in ENG 091 and passing the ENG 096 departmental writing</td>
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<td>Introduction to Business</td>
<td>MGT 101</td>
<td>F/S/SU</td>
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<td>examination essay or approp place score</td>
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<td>Human Relations in Organizations</td>
<td>PSY 158</td>
<td>F/S/SU</td>
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<td>3</td>
<td>Coreq: EN 100 or approp place score</td>
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<tr>
<td><strong>Semester 2</strong></td>
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<tr>
<td>Financial Accounting I</td>
<td>ACC 101</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>3</td>
<td>ENG 100 or approp place score, MAT 090</td>
</tr>
<tr>
<td>Integrated Communications for Business</td>
<td>BUS 201</td>
<td>F/S/SU</td>
<td></td>
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<td>ENG 100 or approp place score, CIS 111</td>
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<tr>
<td>Business Law I or E-Business Law &amp; Ethics</td>
<td>BSL 101</td>
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<td>Coreq: CIS 111</td>
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<td>Business Elective**</td>
<td>BSL 103</td>
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<td><strong>Total Credits Required</strong></td>
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<td>27</td>
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</table>

**Program Notes:**
*MAT 100 or higher
**Students may select any Business Elective.
CLERICAL OFFICE CERTIFICATE

Program Goals
The Clerical Office Certificate focuses on developing the clerical skills, knowledge and abilities necessary to work in a business office setting. Upon graduation, students will be prepared for entry-level positions as administrative assistants or may move seamlessly into the Business Career Administrative Professional Option associate degree program.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Demonstrate keyboarding speed and accuracy with a minimum touch keyboarding rate of 30-35 words per minute on a three-minute timed writing with at least 90% accuracy.
• Demonstrate computer literacy and conduct research from a variety of sources.
• Communicate clearly and effectively; create a portfolio of business communications using a variety of software applications.
• Meet the challenging role of the administrative professional by adapting to the technological changes in the global economy and the diverse workplace.
• Understand records management, appointment scheduling, business etiquette and develop excellent customer service skills.
• Complete a 150 hour structured learning experience in which students apply skills and knowledge learned in the classroom to a work experience.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some required courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required. However, prospective students should note that CORI, SORI, finger printing and drug testing may be required by a cooperative education host employer in order to complete BUS 299.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees). Students enrolled in BUS 299 may incur an additional expense for professional liability insurance.

Location
This program may be completed at the QCC Worcester and Southbridge campuses. This program may be completed face-to-face. This program can be completed 50% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: BusinessAdmin@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
### CLERICAL OFFICE CERTIFICATE (Program Code: COBB)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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<tbody>
<tr>
<td><strong>Semester 1</strong></td>
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<tr>
<td>Keyboarding Applications</td>
<td>BSS 101</td>
<td>F/S/SU</td>
<td></td>
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<td>3</td>
<td>A grade of “C” or higher in ENG 091 or approp place score</td>
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<tr>
<td>Introduction to Microcomputer Applications</td>
<td>CIS 111</td>
<td>F/S/SU</td>
<td></td>
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<td>3</td>
<td>A grade of “C” or higher in ENG 091 and passing the ENG 096 departmental writing final examination essay or approp place score</td>
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<td>Introduction to English Composition or</td>
<td>ENG 100</td>
<td>F/S/SU</td>
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<td>ENG 100 or approp place score</td>
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<tr>
<td>English Composition &amp; Literature I</td>
<td>ENG 101</td>
<td>F/S/SU</td>
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<td>Coreq: ENG 100 or approp place score</td>
</tr>
<tr>
<td>Human Relations in Organizations</td>
<td>PSY 158</td>
<td>F/S/SU</td>
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<tr>
<td><strong>Semester 2</strong></td>
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<tr>
<td>Financial Accounting I</td>
<td>ACC 101</td>
<td>F/S/SU</td>
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<td>ENG 100 or approp place score, MAT 090</td>
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<td>Business Office Procedures</td>
<td>BSS 104</td>
<td>F/S/SU</td>
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<td>Integrated Communications for Business</td>
<td>BUS 201</td>
<td>F/S/SU</td>
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<td>ENG 100 or approp place score, ENG 111</td>
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<tr>
<td>Career Strategies and Co-op Experience</td>
<td>BUS 299</td>
<td>F/S/SU</td>
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<td>ALH 151 or BKK 102 or BSS 104</td>
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<td>Internet Communications</td>
<td>HUM 142</td>
<td>S/SU</td>
<td></td>
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ENTREPRENEURSHIP AND SMALL BUSINESS MANAGEMENT CERTIFICATE

Program Goals
The Entrepreneurship and Small Business Management Certificate focuses on the skills and knowledge needed to create or manage a small business.

Student Learning Outcomes
Upon completion of the program graduates will be able to:

• Understand the actions taken to acquire and retain customers; produce goods and services; and measure/track financial performance.
• Understand the leadership skills and personal characteristics needed to succeed in starting and managing a small business.
• Research, develop and implement a business plan.
• Analyze financial statements to determine strengths or weaknesses of an existing business.
• Understand the basic principles of small business marketing.
• Demonstrate proficiency in computer applications.
• Communicate effectively using written, oral and nonverbal techniques, including the use of appropriate technology in the gathering and presentation of information.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some required courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Location
This program may be completed at the QCC Worcester campus. This program may be completed face-to-face. This program can be completed 50% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: BusinessAdmin@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
# ENTREPRENEURSHIP AND SMALL BUSINESS MANAGEMENT CERTIFICATE (Program Code: ENS)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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</thead>
<tbody>
<tr>
<td><strong>Semester 1</strong></td>
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<tr>
<td>Entrepreneurship and Small Business Management</td>
<td>MGT 216</td>
<td>F/S/SU</td>
<td></td>
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<td>ENG 100 or approp place score</td>
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<tr>
<td>Introduction to Microcomputer Applications</td>
<td>CIS 111</td>
<td>F/S/SU</td>
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<td>ENG 100 or approp place score, MAT 090</td>
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<tr>
<td>Financial Accounting I</td>
<td>ACC 101</td>
<td>F/S/SU</td>
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<td>ENG 100 or approp place score, MAT 090</td>
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<tr>
<td>Personal Financial Planning</td>
<td>FIN 111</td>
<td>F/S/SU</td>
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<td>MAT 090 or approp place score</td>
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<td>English Composition &amp; Literature I</td>
<td>ENG 101</td>
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<td>ENG 100 or approp place score</td>
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<tr>
<td><strong>Semester 2</strong></td>
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<tr>
<td>Small Business Finance</td>
<td>FIN 216</td>
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<td>ACC 101</td>
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<td>Computerized Accounting</td>
<td>ACC 231</td>
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<td>ACC 101</td>
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<td>Microeconomics*</td>
<td>ECO 216</td>
<td>F/S/SU</td>
<td></td>
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<td>ENG 100 or approp place score</td>
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<td>Principles of Marketing</td>
<td>MRK 201</td>
<td>F/S/SU</td>
<td></td>
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<tr>
<td><strong>Total Credits Required</strong></td>
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FULL CHARGE BOOKKEEPER CERTIFICATE

Program Goals
The Full Charge Bookkeeper Certificate focuses on the accounting skills, knowledge, certification and practical experience needed in business. Upon graduation, students will be prepared for entry-level full charge bookkeeper positions in a variety of business settings and may move seamlessly into the Associate in Science in Business Administration.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Adjust entries.
• Correct errors, including the bank reconciliation.
• Calculate depreciation, book and tax, including passenger autos.
• Manage payroll.
• Manage inventory under the perpetual and periodic systems, including moving and weighted average, LIFO, FIFO and LCM costing.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
• High School Diploma or GED/High School Equivalency
• Completion of the Accounts Payable/Accounts Receivable Certificate

Students should note that some required courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).
Estimated cost of $210.00 to take the American Institute of Professional Bookkeepers (AIPB) Certified Bookkeeper examination.

Location
This program may be completed at the QCC Worcester and Southbridge campuses. This program may be completed face-to-face.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: BusinessAdmin@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
## FULL CHARGE BOOKKEEPER CERTIFICATE (Program Code: FCBK)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strategies for College and Career: Career &amp; Academic Planning</td>
<td>ORT 109</td>
<td>F</td>
<td></td>
<td></td>
<td>1</td>
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</tr>
<tr>
<td>Bookkeeping II</td>
<td>BKK 102</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>3</td>
<td>BKK 101</td>
</tr>
<tr>
<td>Personal Financial Planning</td>
<td>FIN 111</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>3</td>
<td>MAT 090 or approp place score</td>
</tr>
<tr>
<td>Advanced Microcomputer Applications</td>
<td>CIS 112</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>3</td>
<td>CIS 111</td>
</tr>
<tr>
<td>Career Strategies and Co-op Experience</td>
<td>BUS 299</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>3</td>
<td>ALH 151 or BKK 102 or BSS 104</td>
</tr>
<tr>
<td>Business Law I</td>
<td>BSL 101</td>
<td>F/S/SU</td>
<td></td>
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<td>3</td>
<td></td>
</tr>
<tr>
<td><strong>Total Credits Required</strong></td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>

**Program Notes:**

Students complete this certificate with 16 college credits; 12 credits are transferable to the AS in Business Administration/Career Program (Program Code: BB). BKK 102 is designed for students to prepare for the American Institute of Professional Bookkeepers certification exam within the Full Charge Bookkeeper certificate. It may not be considered equivalent to college-level Accounting for the purpose of transfer of credit to some baccalaureate institutions.
INSURANCE CERTIFICATE

Program Goals
The Insurance Certificate Program prepares students for a broad range of career opportunities in the property and casualty insurance industry. The program offers courses that teach the material contained in the AICPCU Property and Casualty Insurance Fundamentals courses and prepares students to sit for several industry-standard certification examinations. Students will become certified in both general insurance and in insurance services. Students earn the American Institute for Chartered Property Casualty Underwriters (AICPCU) designation Associate in General Insurance (AINS) and Associate in Insurance (AIS).

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Know how insurance is regulated and how the financial performance of insurers is measured.
• Comprehend insurance marketing, underwriting, claims, insurance contracts, property loss exposures, liability loss exposures and policy provisions.
• Assess and manage risk.
• Understand personal insurance including auto policies, homeowners and other residential insurance, personal property and life, health and disability insurance.
• Demonstrate proficiency in the principles of commercial insurance, including commercial property, general liability, commercial auto, business owners insurance and Workers Compensation.
• Manage customer relations and process claims according to approved industry standards.
• Communicate clearly and effectively; create a portfolio of business communications using a variety of software applications.
• Use a variety of computer software programs including the Microsoft Office Suite®.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency
Students should note that some required courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).
Students enrolled in this program will incur additional expenses for the industry-standard certification examinations.

Location
This program may be completed at the QCC Worcester campus.
This program may be completed face-to-face.
This program can be completed 50% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: BusinessAdmin@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
• Students must pass four national AICPCU examinations to graduate from this program.
## INSURANCE CERTIFICATE (Program Code: INS)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
</tr>
</thead>
<tbody>
<tr>
<td>Semester 1</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>English Composition &amp; Literature I</td>
<td>ENG 101</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>3</td>
<td>ENG 100 or approp place score</td>
</tr>
<tr>
<td>Introduction to Microcomputer Applications</td>
<td>CIS 111</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>3</td>
<td>ENG 100 or approp place score</td>
</tr>
<tr>
<td>Principles of Liability and Property Insurance</td>
<td>INS 121</td>
<td>F</td>
<td></td>
<td></td>
<td>3</td>
<td>ENG 100 or approp place score, Coreq: INS 121</td>
</tr>
<tr>
<td>Principles of Personal Insurance</td>
<td>INS 122</td>
<td>F</td>
<td></td>
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<td>3</td>
<td></td>
</tr>
<tr>
<td>Semester 2</td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Statistics</td>
<td>MAT 122</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>3</td>
<td>MAT 099 with a “C” or better on the MAT 099</td>
</tr>
<tr>
<td>Integrated Communications for Business</td>
<td>BUS 201</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>3</td>
<td>department final exam or approp placement score</td>
</tr>
<tr>
<td>Principles of Commercial Insurance*</td>
<td>INS 123</td>
<td>S</td>
<td></td>
<td></td>
<td>3</td>
<td>ENG 100 or approp place score, CIS 111</td>
</tr>
<tr>
<td>Delivering Insurance Services*</td>
<td>INS 125</td>
<td>S</td>
<td></td>
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<td>3</td>
<td></td>
</tr>
<tr>
<td>Business Elective</td>
<td>----</td>
<td>F/S/SU</td>
<td></td>
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<td></td>
</tr>
</tbody>
</table>

**Total Credits Required**: 27

**Program Notes**: Students must pass four national AICPCU examinations to graduate from this program.
MEDICAL OFFICE CERTIFICATE

Program Goals
The Medical Office Certificate focuses on the clerical skills and specialized knowledge needed in a medical or dental office setting. Upon graduation, students will be prepared for entry-level positions as medical administrative assistants/receptionists or may move seamlessly into the Business Career Administrative Professional Option associate degree program.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Demonstrate keyboarding speed and accuracy with a minimum touch keyboarding rate of 30-35 words per minute on a three-minute timed writing with at least 90% accuracy.
• Communicate clearly and effectively.
• Understand the coding systems and recordkeeping programs used in medical facilities.
• Learn how the various components of the patient billing system relate to the accounting system in a medical office.
• Recognize the legal, ethical and bioethical issues encountered in a medical office and deal with those issues in an informed, legal and sensitive manner.
• Produce accurate medical transcriptions in a timely manner, using appropriate medical terminology.
• Understand records management, appointment scheduling, business etiquette and develop excellent customer service skills.
• Complete a 150-225 hour structured learning experience in which students apply skills and knowledge learned in the classroom to a work experience.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some required courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required. However, prospective students should note that CORI, SORI, finger printing and drug testing may be required by a cooperative education host employer in order to complete BUS 299.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Students enrolled in BUS 299 may incur an additional expense for professional liability insurance.

Location
This program may be completed at the QCC Worcester campus.
This program may be completed face-to-face.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: BusinessAdmin@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
## MEDICAL OFFICE CERTIFICATE (Program Code: MSBB)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Semester 1</strong></td>
<td></td>
<td></td>
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<td></td>
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</tr>
<tr>
<td>Introduction to Medical Terminology</td>
<td>ALH 102</td>
<td>F/S/SU</td>
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<td>3</td>
<td>Coreq: ENG 100 or approp place score</td>
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<tr>
<td>Medical Law and Ethics</td>
<td>ALH 106</td>
<td>S</td>
<td></td>
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<td>3</td>
<td>Passing the ENG 096 departmental writing final examination essay or approp place score</td>
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<tr>
<td>Introduction to Microcomputer Applications</td>
<td>CIS 111</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>3</td>
<td>A grade of “C” or higher in ENG 091 or approp place score</td>
</tr>
<tr>
<td>Keyboarding Applications</td>
<td>BSS 101</td>
<td>F/S/SU</td>
<td></td>
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<td>3</td>
<td>A grade of “C” or higher in ENG 091 and passing the ENG 096 departmental writing final examination essay or approp place score</td>
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<td>Introduction to English Composition or</td>
<td>ENG 100</td>
<td>F/S/SU</td>
<td></td>
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<td>ENG 100 or approp place score</td>
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<tr>
<td>English Composition &amp; Literature I</td>
<td>ENG101</td>
<td>F/S/SU</td>
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<td></td>
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<tr>
<td><strong>Semester 2</strong></td>
<td></td>
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</tr>
<tr>
<td>Business Office Procedures</td>
<td>BSS 104</td>
<td>F/S/SU</td>
<td></td>
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<td>BSS 101, CIS 111, ENG 100 or approp place score ALH 102</td>
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<tr>
<td>Medical/Dental Billing and Insurance</td>
<td>BSS 112</td>
<td>F/S</td>
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<td>ALH 102</td>
</tr>
<tr>
<td>Medical Machine Transcription</td>
<td>BSS 212</td>
<td>S</td>
<td></td>
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<td>A grade of “C” of higher in ENG 091 or approp place score, BSS 101, Coreq: ALH 102</td>
</tr>
<tr>
<td>Career Strategies and Co-op Experience</td>
<td>BUS 299</td>
<td>F/S/SU</td>
<td></td>
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<td>3</td>
<td>ALH 151 or BKK 102 or BSS 104</td>
</tr>
<tr>
<td><strong>Total Credits Required</strong></td>
<td></td>
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<td></td>
<td></td>
<td></td>
<td>27</td>
</tr>
</tbody>
</table>
COMPLEMENTARY HEALTH - Associate in Science

Program Goals
The Complementary Health program is designed to educate students in the philosophies, principles and practices of Complementary Health and the integrative approach to health and healing. Students study the knowledge, scientific foundations, cultural beliefs, and the wide range of therapeutic practices within Complementary Health. Emphasis is placed on patient-provider relationship, whole person-centered care, and complementary and energetic perspectives of wellness and self-care. Complementary Health is a diverse collective of health and healing practices from the Alternative, Complementary and Integrative Medicine perspectives. The aim of the program is to develop providers who can incorporate a complementary-integrative perspective into their work with patient-clients. The program is designed for students who hold current Certification or Licensure in holistic or conventional healthcare fields/disciplines. The Program prepares healthcare providers who are knowledgeable in Complementary-Integrative Medicine and ready for employment in Private Practices, Clinics and Hospitals, Health and Fitness facilities, and Wellness Centers. The Program is designed to serve as an Associate Degree completion program.

Student Learning Outcomes
Upon completion of the program graduates will be able to have:

1. Knowledge and understanding of holistic, mind-body-spirit, Complementary - Integrative Medicine: its philosophies, theories, therapeutic practices and approaches and its applications in healthcare, wellness promotion, and healthy living.

2. Knowledge and understanding of the therapeutic practices of Complementary Health including mind-body interventions, massage therapy, yoga, meditation, guided imagery, acupuncture, homeopathy, chiropractic, expressive therapies, healing-therapeutic touch, among others, and their applications in health and healing.

3. Knowledge and understanding of patient-centered and whole person-centered healthcare and the use of health promotion, wellness coaching, energetic approaches, integrative nutrition, healthy lifestyle change and mind-body-spirit transformation to support an empowered, pro-active role in individual self-care and patient-client health and well-being.

4. Ability to participate in an integrative patient assessment/intake, create effective wellness care plans for self and patient-client, and communicate to others via oral, written, and electronically.

5. Ability to assist patient clients and health professionals in incorporating complementary health practices and approaches into their healthcare, prevention and disease management strategies and healthy living choices.

6. Knowledge and understanding of the impact of chronic stress and human emotions on human physiology and states of health and well-being and the tools of Complementary/Integrative Health that can be applied to healing stress management.

7. Knowledge and understanding of the indigenous world medicines and their influence on today’s healthcare and healing practices.

8. Knowledge and understanding of current happiness research and the ability to choose to apply practices and tools, such as forgiveness, gratitude or mind-body health, that enhances states of happiness and well-being.

9. Ability to identify Complementary and Integrative Health needs of specialized populations such as Elders, Children, Women’s and Men’s Health, Substance Abuse and Addiction, Cancer, Cardiovascular and Nutritional wellness, among others.

10. Ability to integrate professional literature into their course work, professional communications, and to demonstrate professional standards, integrity, and collaborative approach in their work with patient-clients, other health and healing professionals, and the community.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
- High School Diploma or GED/High School Equivalency
- Valid certification or license with a minimum of 650 clinical hours of training in a recognized area of naturalistic, holistic or conventional healthcare (the college reserves the right to determine which certificates/licenses quality for admissions).
- Must take the college placement test to determine Math and English levels if no college level courses were previously completed.
- English: minimum grade of C in ENG 100 or place into ENG 101.
- Math: minimum grade of C in MAT 095 or place into MAT 099 level or above.
- Biology: minimum grade of C in high school biology or C in BIO 101 (recommended) or other college biology class.
- Qualifying mathematics and one biology course must be taken within five years of application. Required grade must be earned within two attempts of taking and completing the course.

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.
**Additional Cost**
See page 30 for program fees for this program. (Note: Not all programs have program fees). Complementary health students should anticipate additional expenses for certification/license credentialing. This may range from $50-$75 per credit for a total of $1,400.00 to $2,100.00.

**Location**
This program may be completed at the QCC Worcester campus.
This course may be completed face-to-face.
This program can be completed 80% or more online.

**Technical Performance Standards**
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

**Credit for Prior Learning**
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

**Career Outlook**
Please consult The Massachusetts Career Information System at http://masscis.intocareers.com/ or The Occupational Outlook Handbook at http://www.bls.gov/oco/ for specific occupational information. The CIP code for this program is 51.3399

**Transfer Articulations & Opportunities**
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

**Program Contact:** complementaryhealth@qcc.mass.edu

**Additional Program Information:** For the most up to date information, go to the program website at www.QCC.edu.

Individuals with an interest, or past experience in complementary approach to health and healing who are not yet certified or licensed in health and healing may also elect to study within individual courses that can offer personal and professional growth and development and serve as vehicles of career inquiry and exploration or curriculum elective. To be awarded the degree, one would need to hold Certification or Licensure in a recognized field of holistic or conventional health.
COMPLEMENTARY HEALTH - Associate in Science (Program Code: CHM)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
</tr>
</thead>
<tbody>
<tr>
<td>Certification or Licensure Credentialing (see 1 above)</td>
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<td></td>
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<td>28</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Semester 1</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Anatomy &amp; Physiology I</td>
<td>BIO 111</td>
<td>F/S/SU</td>
<td></td>
<td>4</td>
<td></td>
<td>BIO 101 or High School Advanced Placement Biology, Coreq: ENG 101</td>
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<tr>
<td>Health and Healing</td>
<td>CHC 150</td>
<td>F</td>
<td></td>
<td>3</td>
<td></td>
<td>BIO 101, ENG 100 or approp place score</td>
</tr>
<tr>
<td>Fundamentals of Complementary Health</td>
<td>CHC 151</td>
<td>F</td>
<td></td>
<td>3</td>
<td></td>
<td>ENG 100 or approp place score</td>
</tr>
<tr>
<td>English Composition &amp; Literature I</td>
<td>ENG 101</td>
<td>F/S/SU</td>
<td></td>
<td>3</td>
<td></td>
<td>ENG 100 or approp place score</td>
</tr>
<tr>
<td>Introduction to Psychology</td>
<td>PSY 101</td>
<td>F/S/SU</td>
<td></td>
<td>3</td>
<td></td>
<td>Coreq: ENG 100 or approp place score</td>
</tr>
<tr>
<td>Semester 2</td>
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<td></td>
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</tr>
<tr>
<td>Anatomy &amp; Physiology II</td>
<td>BIO 112</td>
<td>F/S/SU</td>
<td></td>
<td>4</td>
<td></td>
<td>BIO 111</td>
</tr>
<tr>
<td>Nutrition</td>
<td>BIO 241</td>
<td>F/S/SU</td>
<td></td>
<td>3</td>
<td></td>
<td>BIO 101 or BIO 111</td>
</tr>
<tr>
<td>World Medicines: Harmony and Health</td>
<td>CHC 250</td>
<td>S</td>
<td></td>
<td>3</td>
<td></td>
<td>ENG 101</td>
</tr>
<tr>
<td>Applications in Integrative Health</td>
<td>CHC 255</td>
<td>S</td>
<td></td>
<td>3</td>
<td></td>
<td>CHC 150, CHC 151</td>
</tr>
<tr>
<td>English Composition &amp; Literature II</td>
<td>ENG 102</td>
<td>F/S/SU</td>
<td></td>
<td>3</td>
<td></td>
<td>ENG 101</td>
</tr>
</tbody>
</table>

Total Credits Required: 60

Program Notes:
Students must complete a minimum of 15 credits at QCC to meet the residency requirement; 9 of these 15 credits must be earned in CHC courses.
PROGRAMS OF STUDY

COMPUTER INFORMATION SYSTEMS - APPLICATIONS SPECIALIST OPTION - Associate in Science

Program Goals
The Application Specialist Option provides students with a thorough introduction to today’s most widely-used computer software applications. The program curriculum provides hands-on computer experience in spreadsheets, advanced database applications, basic programming, web page development, network management, data communication, and systems analysis and design. Additional courses introduce students to the fields of accounting, business law and ethics, and technical writing. The Cooperative Work Experience is a requirement in this program and provides an opportunity for students to apply classroom knowledge to practical work experience. Career opportunities for the Application Specialist Option may include positions in the areas of computer operations, business applications, systems analysis, software support, database development, customer support, technical and microcomputer support.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Demonstrate knowledge of fundamental business methods including communications, math, and writing.
• Apply Personal Productivity using IS Technology.
• Code basic Programming, Data, Database, File and Object Structure techniques.
• Describe the Fundamentals of Information Theory Systems, Practice, Hardware and Systems Software.
• Explain intermediate Networks and Telecommunications concepts.
• Apply the (SDLC) System Development Life Cycle (including project management) concepts to typical business applications.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
• High School Diploma or GED/High School Equivalency
• Three years of high school English and one year of high school algebra or students equivalents with grades of “C” or higher.

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
As a condition of coop employment a Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) may be required. Finger printing and drug testing may be required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Location
This program may be completed at the QCC Worcester campus.
This program may be completed face-to-face.
This program can be completed 80% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: cis@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
COMPUTER INFORMATION SYSTEMS - APPLICATIONS SPECIALIST OPTION - Associate in Science (Program Code: CIAS)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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<tr>
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<td>Financial Accounting I</td>
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<tr>
<td>Introduction to Information Technology</td>
<td>CIS 105</td>
<td>F/S</td>
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</tr>
<tr>
<td>Introduction to Microcomputer Applications</td>
<td>CIS 111</td>
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<tr>
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<td>ENG 100 or approp place score</td>
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<tr>
<td>Advanced Microcomputer Applications</td>
<td>CIS 112</td>
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<td>CIS 111</td>
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<tr>
<td>Introduction to Programming with C++</td>
<td>CIS 121</td>
<td>F/S</td>
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<td>Coreq: CIS 111 or CIS 115</td>
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<td>Introduction to Data Communication &amp; Networks</td>
<td>CIS 141</td>
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<td>CIS 111</td>
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<td>F/S</td>
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<td>MAT 100 or approp place score</td>
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<td>Semester 3</td>
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<td>Web Page Development I</td>
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<td>Database Management Application Development</td>
<td>CIS 243</td>
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<td>Psychology of Interpersonal Relations or</td>
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<tr>
<td>Network Management</td>
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<td>CIS 141</td>
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<td>CIS 121 or CIS 223 or CIS 226 or CIS 240</td>
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<td>CIS 299</td>
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</tr>
</tbody>
</table>

Program Notes:
For additional information see program introduction on page 93.
*Any CIS course with a number of 200 or higher and not already required as part of the Degree program.
COMPUTER INFORMATION SYSTEMS - DATABASE OPTION - Associate in Science

Program Goals
The Database Option provides students with a basic foundation of database technologies. For many organizations, database systems are the most business-critical component of their information technology infrastructure. Databases drive accounting, human resources, inventory, sales and other key operations. Qualified database professionals are in great demand to utilize, design, maintain and secure these systems for maximum efficiency and competitiveness. This curriculum will focus on database programming and administration concepts and tasks, using RDBMS technology. In addition, students will acquire skills in software development, data communications, as well as foundational knowledge in the field of computer science career opportunities for the database option may include positions as entry level database support specialists.

Student Learning Outcomes
Upon completion of the program graduates will be able to:

- Demonstrate knowledge of fundamental business methods including communications, math, and writing.
- Demonstrate Personal Productivity with IS Technology.
- Develop Advances Programming, Data, Database, and File techniques.
- Apply the (SDLC) System Development Life Cycle (including project management) concepts to typical business applications.
- Apply Database Management Application Development techniques to advanced business applications.
- Code intermediate and advanced SQL and PL/SQL Programs for the solution of business applications.
- Design, organize and maintain a (RDBMS) Relational Database Management System per industry (DSLC) Database System Life Cycle standards.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
- High School Diploma or GED/High School Equivalency
- Three years of high school English and one year of high school algebra or students equivalents with grades of “C” or higher.

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required. However, prospective students should note that, as a condition of cooperative education employment a Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) may be required. Finger printing and drug testing may be required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).
Students enrolled in CIS 299 may incur an additional expense for professional liability insurance.
Students enrolled in the following CIS courses will be required to bring their own laptop to class. These courses include: CIS 229, CIS 245, CIS 246 and CIS 247.

Location
This program may be completed at the QCC Worcester campus.
This program may be completed face-to-face.
This program can be completed 66% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: cis@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
## COMPUTER INFORMATION SYSTEMS - DATABASE OPTION - Associate in Science (Program Code: CIDB)

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<th>Credits</th>
<th>Prerequisites</th>
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<td>CIS 105</td>
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<tr>
<td>Introduction to Microcomputer Applications</td>
<td>CIS 111</td>
<td>F/S/SU</td>
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<tr>
<td>Introduction to Programming With C++</td>
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<td>Coreq: CIS 111 or CIS 115</td>
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<td>.NET Programming I</td>
<td>CIS 223</td>
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<td>Database Management Concepts</td>
<td>CIS 244</td>
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<td>CIS 105 or CIS 111 or CIS 115</td>
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<td>Database Management Application Development</td>
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<td>CIS 111</td>
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<td>.NET Programming II (New: FA 2015)</td>
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<td>ENG 102, Computer Literacy</td>
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<td>Statistics</td>
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<td>F/S/SU</td>
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<td>MAT 099 with a &quot;C&quot; or better on the MAT 099 department final exam or approp place score</td>
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<td>PL/SQL Programming</td>
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<td>Database Administration</td>
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<td>CIS 228, CIS 244</td>
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</table>

**Program Notes:**

*Social Science Elective:*  
It is recommended, but not required, that students take either PSY 118 Psychology of Interpersonal Relations or PSY 158 Human Relations in Organizations.

**Program Specific Elective:**  
Students may choose ACC 101 Financial Accounting I, CSC 210 Storage Technologies, or BUS 205 Project Management.
COMPUTER INFORMATION SYSTEMS - HEALTH INFORMATION OPTION - Associate in Science

Program Goals
The Computer Information Systems Health Information Option will prepare students to work in various health-related industries, such as hospitals, clinics, insurance, etc. The program curriculum provides hands-on computer experience in spreadsheet, web development, data communication, database development and management, basic programming, and systems analysis and design. Additional courses include medical law and ethics, medical coding, medical billing and insurance, and electronic health records. The Cooperative Work Experience is a requirement in this program and provides an opportunity for students to apply classroom knowledge to practical work experience. Career opportunities for the Health Information Option may include positions as Medical Records and Health Information Technicians and entry-level database support specialists.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
- Explain the basic components and emerging principles and concepts that impact the Health industry.
- Explain different types of health information and rules and regulations surrounding their use.
- Evaluate and apply the merits, risks, and social concerns of activities in the field of healthcare.
- Explain relevant local, state, and federal laws and regulations that impact the Health industry.
- Demonstrate the existing and emerging principles and concepts of health records.
- Use technology to control and safeguard the collection, organization, structure, processing and delivery of health information.
- Use standard documentation procedures to collect and communicate appropriate health information within legal and regulatory requirements.
- Apply confidentiality and electronic security measures to store and protect health information.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
- High School Diploma or GED/High School Equivalency
- Three years of high school English and one year of high school algebra or students equivalents with grades of "C" or higher.

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required. However, prospective students should note that, as a condition of cooperative education employment a Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) may be required. Finger printing and drug testing may be required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).
Students enrolled in CIS 299 may incur an additional expense for professional liability insurance.

Location
This program may be completed at the QCC Worcester campus. This program may be completed face-to-face. This program can be completed 50% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: cis@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
- Some courses may utilize a virtual laboratory. Please contact the program coordinator for minimum hardware and software requirements.
# COMPUTER INFORMATION SYSTEMS - HEALTH INFORMATION OPTION - Associate in Science (Program Code: CIHI)

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<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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<td>Coreq: CIS 111 or CIS 115</td>
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<td>CIS 111</td>
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<td>ENG 101</td>
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<tr>
<td>Advanced Microcomputer Applications</td>
<td>CIS 112</td>
<td>F/S/SU</td>
<td></td>
<td>3</td>
<td></td>
<td>CIS 111</td>
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<tr>
<td>Database Management Application Development</td>
<td>CIS 243</td>
<td>F/S</td>
<td></td>
<td>3</td>
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<td>CIS 105 or CIS 111</td>
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<tr>
<td>Electronic Health Records (New FA 2015)</td>
<td>CIS 212</td>
<td>F/S</td>
<td></td>
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<td>ALH 102, CIS 111</td>
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<td>Statistics</td>
<td>MAT 122</td>
<td>F/S/SU</td>
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<td>MAT 099 with a “C” or better on the MAT 099 departmental final exam or approp place score</td>
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<td><strong>Semester 5</strong></td>
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<tr>
<td>Systems Analysis &amp; Design</td>
<td>CIS 241</td>
<td>F/S</td>
<td></td>
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<td></td>
<td>CIS 121 or CIS 223 or CIS 226 or CIS 240</td>
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<tr>
<td>SQL Programming</td>
<td>CIS 228</td>
<td>F/S</td>
<td></td>
<td>3</td>
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<td>CIS 105 or CIS 111</td>
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<tr>
<td>Database Management Concepts</td>
<td>CIS 244</td>
<td>S</td>
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<td>3</td>
<td></td>
<td>CIS 105 or CIS 111</td>
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<tr>
<td>Computer Information Systems Cooperative Education</td>
<td>CIS 299</td>
<td>S</td>
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<td>Approval of Program Coordinator or Coreq: CIS 241</td>
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<td>Technical Writing for the Medical Environment</td>
<td>MSS 211</td>
<td>S</td>
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<td></td>
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<td><strong>67-70</strong></td>
</tr>
</tbody>
</table>
COMPUTER INFORMATION SYSTEMS - TRANSFER OPTION - Associate in Science

Program Goals
The Associate in Science in Computer Information Systems Transfer program is designed to prepare students for transfer to four-year institutions where they can complete the baccalaureate degree, preparing the students for professional careers in the rapidly-changing field of Computer Information Systems. Students develop good communication skills and the ability for teamwork and leadership roles in their professional careers. Graduates from the CIS Transfer Option with a GPA of 2.5 or higher are guaranteed admission to all Massachusetts state universities and to the University of Massachusetts under the MassTransfer Program.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Analyze and design information systems and database applications solutions to achieve business/organizational goals.
• Implement a designed solution to solve business Information Technology (IT) problems using state-of-the-art programming techniques and application software.
• Apply knowledge of computing and mathematics appropriate to the discipline.
• Think critically and apply the scientific method.
• Present technical solutions effectively.
• Exhibit professional, legal and ethical behavior.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
• High School Diploma or GED/High School Equivalency
• Three years of high school English and one year of high school algebra, or the QCC equivalent with grades of “C” or higher.

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required. However, prospective students should note that, as a condition of cooperative education employment a Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) may be required. Finger printing and drug testing may be required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).
Students enrolled in the following CIS courses will be required to bring their own laptop to class. These courses include: CIS 229, CIS 245, CIS 246 and CIS 247.

Location
This program may be completed at the QCC Worcester campus.
This program may be completed face-to-face.
This program can be completed 80% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: cis@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
• Some courses in the Computer Information Systems program may utilize a virtual laboratory. Please contact the program coordinator for minimum hardware and software requirements.
# COMPUTER INFORMATION SYSTEMS - TRANSFER OPTION - Associate in Science (Program Code: CITR)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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</thead>
<tbody>
<tr>
<td><strong>Semester 1</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Introduction to Information Technology</td>
<td>CIS 105</td>
<td>F/S/SU</td>
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<tr>
<td>Introduction to Microcomputer Applications</td>
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<td>3</td>
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<td></td>
</tr>
<tr>
<td>Introduction to Programming with C++</td>
<td>CIS 121</td>
<td>F/S</td>
<td></td>
<td>3</td>
<td></td>
<td>Coreq: CIS 111 or CIS 115</td>
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<tr>
<td>English Composition &amp; Literature I</td>
<td>ENG 101</td>
<td>F/S/SU</td>
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<td>Financial Accounting I</td>
<td>ACC 101</td>
<td>F/S/SU</td>
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<td>CIS 223</td>
<td>S</td>
<td></td>
<td>3</td>
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<td>CIS 111 or CIS 115, CIS 121</td>
</tr>
<tr>
<td>Principles of Macroeconomics</td>
<td>ECO 215</td>
<td>F/S/SU</td>
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<td>ENG 100 or appropr place score. MAT 100</td>
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<tr>
<td>English Composition &amp; Literature II</td>
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<td>F/S/SU</td>
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<tr>
<td>College Mathematics I: Pre-Calculus</td>
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<td>MAT 100 or appropr place score</td>
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<tr>
<td><strong>Semester 3 (Summer)</strong></td>
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<td>College Mathematics II: Trigonometry</td>
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<tr>
<td>Web Page Development I</td>
<td>CIS 134</td>
<td>F/S</td>
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<td>Coreq: CIS 111 or CIS 115</td>
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<tr>
<td>.NET Programming II (New: FA 2015)</td>
<td>CIS 232</td>
<td>F</td>
<td></td>
<td>3</td>
<td></td>
<td>CIS 223</td>
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<td>Introduction to Java</td>
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<td>F</td>
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<td>Discrete Mathematics</td>
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<td></td>
<td>3</td>
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<td>MAT 123 or appropr place score. MAT 124</td>
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<tr>
<td>Physics I</td>
<td>PHY 101</td>
<td>F</td>
<td></td>
<td>4</td>
<td></td>
<td>Coreq: MAT 124</td>
</tr>
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<td></td>
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<td></td>
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</tr>
<tr>
<td>Principles of Microeconomics</td>
<td>ECO 216</td>
<td>F/S/SU</td>
<td></td>
<td>3</td>
<td></td>
<td>ENG 100 or appropr place score</td>
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<td>Humanities Elective</td>
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<tr>
<td>Physics II</td>
<td>PHY 102</td>
<td>S</td>
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<td>PHY 101</td>
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<td>Speech Communication Skills</td>
<td>SPH 101</td>
<td>F/S/SU</td>
<td></td>
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<td>ENG 101</td>
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<tr>
<td><strong>Total Credits Required</strong></td>
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<td></td>
<td></td>
<td></td>
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<td>68</td>
</tr>
</tbody>
</table>

**Program Notes:**
CIS transfer students should discuss their choice of electives with their academic advisors and should also consult with the college that they are planning to transfer to in order to be sure they are making the most appropriate elective selection.
COMPUTER INFORMATION SYSTEMS - WEB DEVELOPMENT & PROGRAMMING OPTION - Associate in Science

Program Goals
The Web Development & Programming Option is a career-based program which will prepare the student to work in a business information systems environment. The curriculum provides hands-on experience in application software, Web development platforms, program development languages, and systems analysis and design. The primary focus of this program is application software development in a business environment. It will prepare the students to perform in an entry-level role as a Web developer and programmer in a business information environment. The Cooperative Work Experience is a requirement in this program and provides an opportunity for students to apply classroom knowledge to practical work experience. This work experience will help students develop career skills, such as:

- Analyze existing information systems (either computer or non-computer systems).
- Write detailed computer programs using several different languages.
- Debug and implement computer software applications.
- Write detailed documentation for new or existing computer information systems.

Student Learning Outcomes
Upon completion of the program graduates will be able to:

- Analyze and design information systems and database applications solutions to achieve business/organizational goals.
- Implement a designed solution to solve business Information Technology (IT) problems using state-of-the-art programming techniques and application software.
- Code intermediate SQL programs to solve business Information Systems (IS) problems.
- Develop advanced Client-Server Side Web Applications.
- Present technical solutions effectively.
- Exhibit professional, legal and ethical behavior.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
- High School Diploma or GED/High School Equivalency
- Three years of high school English and one year of high school algebra, or the QCC equivalent with grades of “C” or higher.

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required. However, prospective students should note that, as a condition of cooperative education employment a Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) may be required. Finger printing and drug testing may be required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).
Students enrolled in CIS 299 may incur an additional expense for professional liability insurance.
Students enrolled in the following CIS courses will be required to bring their own laptop to class. These courses include: CIS 229, CIS 245, CIS 246 and CIS 247.

Location
This program may be completed at the QCC Worcester campus.
This program may be completed face-to-face.
This program can be completed 80% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning.
Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook
Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: cis@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
- Some courses in the Computer Information Systems program may utilize a virtual laboratory. Please contact the program coordinator for minimum hardware and software requirements.
<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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</thead>
<tbody>
<tr>
<td>Semester 1</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Introduction to Information Technology</td>
<td>CIS 105</td>
<td>F/S/SU</td>
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<tr>
<td>Introduction to Microcomputer Applications</td>
<td>CIS 111</td>
<td>F/S/SU</td>
<td></td>
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<tr>
<td>Introduction to Programming with C++</td>
<td>CIS 121</td>
<td>F/S</td>
<td></td>
<td>3</td>
<td></td>
<td>Coreq: CIS 111 or CIS 115</td>
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<tr>
<td>Web Page Development I</td>
<td>CIS 134</td>
<td>F/S</td>
<td></td>
<td>3</td>
<td></td>
<td>Coreq: CIS 111 or CIS 115</td>
</tr>
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<td>Introduction to English Composition or</td>
<td>ENG 100</td>
<td>F/S/SU</td>
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<td>A grade of “C” or higher in ENG 091 and passing the ENG 096 departme</td>
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<td>F/S/SU</td>
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<td>3</td>
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<td>departmental writing final examination essay or approp place score</td>
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</table>

| Semester 2                                               |          |         |              |       |         |                                                   |
| .NET Programming I                                       | CIS 223  | S       |              | 3     |         | CIS 111 or CIS 115, CIS 121                       |
| SQL Programming                                          | CIS 228  | F/S     |              | 3     |         | CIS 105 or CIS 111 or CIS 115                     |
| English Composition & Literature I or                     | ENG 101  | F/S     |              | 3     |         | ENG 100 or approp place score                     |
| English Composition & Literature II                      | ENG 102  | F/S/SU  |              | 3     |         | ENG 101                                          |
| Statistics                                               | MAT 122  | F/S/SU  |              | 3     |         | MAT 099 with a “C” or better on the MAT 099 departme                                           |
| CIS Elective*                                            | ---      |         |              | 3     |         |                                                   |

| Semester 3 (Summer)                                      |          |         |              |       |         |                                                   |
| Introduction to Data Communication & Networks            | CIS 141  | F/S     |              | 3     |         | CIS 111                                          |
| Liberal Arts Elective                                    | ---      |         |              | 3     |         |                                                   |

| Semester 4                                               |          |         |              |       |         |                                                   |
| .NET Programming II (New: FA 2015)                       | CIS 232  | F       |              | 3     |         | CIS 223                                          |
| Introduction to Java                                     | CIS 226  | F       |              | 3     |         | CIS 121                                          |
| Speech Communication Skills                              | SPH 101  | F/S/SU  |              | 3     |         | ENG 101                                          |
| CIS Elective*                                            | ---      |         |              | 3     |         |                                                   |
| Liberal Arts Elective                                    | ---      |         |              | 3     |         |                                                   |

| Semester 5                                               |          |         |              |       |         |                                                   |
| Integrated Communications for Business                   | BUS 201  | F/S/SU  |              | 3     |         | EN 100 or approp place score, CIS 111             |
| Systems Analysis & Design                               | CIS 241  | F/S     |              | 3     |         | CIS 121 or CIS 223 or CIS 226 or CIS 240          |
| Computer Information Systems Cooperative Education       | CIS 299  | S       |              | 3-6   |         | Approval of Program Coordinator or Coreq; CIS 241 |
| CIS Elective*                                            | ---      |         |              | 3     |         |                                                   |
| Liberal Arts Elective*                                   | ---      |         |              | 3     |         |                                                   |
| Total Credits Required                                   |          |         |              |       |         |                                                   |

Program Notes:
*Any CIS course with a number of 200 or higher and not already required as part of the degree program. Below is a sample of possible elective sequences based on career focus. The elective sequence is not limited to this list. Please note prerequisites and semester offerings.

<table>
<thead>
<tr>
<th>Suggested CIS Electives Course Sequence</th>
<th>Semester 2</th>
<th>Semester 4</th>
<th>Semester 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Web Development</td>
<td>CIS 234</td>
<td>CIS 245</td>
<td>CIS 246</td>
</tr>
<tr>
<td>Database Design/Development</td>
<td>CIS 244</td>
<td>CIS 228</td>
<td>CIS 247</td>
</tr>
<tr>
<td>Programming</td>
<td>CIS 234</td>
<td>CIS 245</td>
<td>CIS 227</td>
</tr>
</tbody>
</table>

The Computer Information Systems Application Development program utilizes a virtual laboratory. Students enrolled in CIS 229, CIS 245, CIS 246 and CIS 247 will be required to bring their own laptop to class. Please contact the Program Coordinator for minimum hardware and software requirements.
APPLICATIONS SPECIALIST CERTIFICATE

Program Goals
The certificate in Application Specialist certificate is designed for students who want to use today’s applications software in the business environment. Credits earned through this curriculum can be transferred to the two Computer Information Systems degrees as part of a career ladder.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Demonstrate knowledge of fundamental business methods including communications, math, and writing.
• Apply Personal Productivity using IS Technology.
• Code basic Programming techniques.
• Describe the Fundamentals of Information Theory Systems, Practice, Hardware and Systems Software.
• Explain introductory Networks and Telecommunications concepts.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Location
This program may be completed at the QCC Worcester campus. This program may be completed face-to-face. This program can be completed 80% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: cis@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
# APPLICATIONS SPECIALIST CERTIFICATE (Program Code: CAS)

<table>
<thead>
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<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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<tr>
<td>Financial Accounting I</td>
<td>ACC 101</td>
<td>F/S/SU</td>
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<td>ENG 100 or approp place score, MAT 090</td>
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<tr>
<td>E-Business Law &amp; Ethics</td>
<td>BSL 103</td>
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<td>Coreq; CIS 111</td>
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<td>Introduction to Information Technology</td>
<td>CIS 105</td>
<td>F/S/SU</td>
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<tr>
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<td>Advanced Microcomputer Applications</td>
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<td>F/S/SU</td>
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<tr>
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<td>CIS 121</td>
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<tr>
<td>Introduction to Data Communications &amp; Networks</td>
<td>CIS 141</td>
<td>F/S</td>
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<td>CIS 111</td>
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<td>CIS Career Elective*</td>
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<td>ENG 100 or approp place score</td>
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<tr>
<td>English Composition &amp; Literature I</td>
<td>ENG 101</td>
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</table>

**Program Notes:**
Students should note that some of the program specific courses require ENG 100 and/or MAT 090 as prerequisites.

*Any CIS course with a number of 200 or higher.*
DATABASE CERTIFICATE

Program Goals
The certificate in Database is designed to provide the student with the basic knowledge and skills necessary for career opportunities in entry-level Database design, management or administration. This certificate is ideal for adult students re-entering college or for students who are currently in the workforce and want to update their skill sets. The curriculum may be completed in one academic year, depending on the student's background in computer applications. Courses in general computer applications and basic programming are combined with basic database development tools and approaches through the use of Relational Database Management Systems (RDBMS) and SQL. At the completion of this certificate, students will be able to manipulate data in complex RDBMS structures. This certificate is for anyone who wants to understand basic database design and implementation technologies in today's workplace.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Demonstrate knowledge of fundamental business methods including communications, math, and writing.
• Demonstrate Personal Productivity with IS Technology.
• Develop Basic Programming, Data, and Database techniques.
• Apply Database Management Application Development techniques to basic business applications.
• Code intermediate and advanced SQL and PL/SQL Programs for the solution of business applications.
• Design a (RDBMS) Relational Database Management System per industry (DSDLC) Database System Development Life Cycle standards.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Location
This program may be completed at the QCC Worcester campus.
This program may be completed face-to-face.
This program can be completed 50% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: cis@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
### DATABASE CERTIFICATE (Program Code: DB)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
</tr>
</thead>
<tbody>
<tr>
<td>Semester 1</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Introduction to Microcomputer Applications</td>
<td>CIS 111</td>
<td>F/S/SU</td>
<td></td>
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<td>ENG 100 or approp place score and computer literacy</td>
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<td>Internet Communications</td>
<td>HUM 142</td>
<td>S/SU</td>
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<td>3</td>
<td>Coreq; CIS 111 or CIS 115</td>
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<tr>
<td>Introduction to Programming with C++</td>
<td>CIS 121</td>
<td>F/S</td>
<td></td>
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<td>CIS 111</td>
</tr>
<tr>
<td>Introduction to Data Communication &amp; Networks</td>
<td>CIS 141</td>
<td>F/S</td>
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<td>3</td>
<td></td>
</tr>
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<td>Semester 2</td>
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<tr>
<td>.NET Programming I</td>
<td>CIS 223</td>
<td>S</td>
<td></td>
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<td>3</td>
<td>CIS 111 or CIS 115, CIS 121</td>
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<tr>
<td>SQL Programming</td>
<td>CIS 228</td>
<td>F/S</td>
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<td>CIS 105 or CIS 111 or CIS 115</td>
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<tr>
<td>Database Management Application Development</td>
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<td>F/S</td>
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<td>CIS 105 or CIS 111</td>
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<tr>
<td>Database Management Concepts</td>
<td>CIS 244</td>
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<td>CIS 105 or CIS 111 or CIS 115</td>
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<td><strong>Total Credits Required</strong></td>
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<td></td>
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<td><strong>27</strong></td>
<td></td>
</tr>
</tbody>
</table>

**Program Notes:**
Students should note that some of the program specific courses may require ENG 100 and/or MAT 090 as prerequisites.
WEB APPLICATIONS CERTIFICATE

Program Goals
The certificate in Web Applications is designed to provide the student with the basic knowledge and skills necessary for career opportunities as an entry level Web Developer or Web Administrator. This certificate is ideal for adult students re-entering college or for students who are currently in the workforce and want to update their skill sets. The curriculum may be completed in one academic year depending on the student’s background in computer applications. Courses in general computer applications and basic programming are combined with basic web development tools and approaches through the use of HTML structures, Javascript, and CGI. At the completion of this certificate, students will be able to manage complex web applications in today’s rapidly changing internet world. This certificate is for anyone who wants to understand today’s web applications, development and technology.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Demonstrate Personal Productivity with IS Technology.
• Develop basic Programming, Data, and Database techniques.
• Develop intermediate Client Side Web applications.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Location
This program may be completed at the QCC Worcester campus.
This program may be completed face-to-face.
This program can be completed 50% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: cis@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
WEB APPLICATIONS CERTIFICATE (Program Code: CWA)

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<thead>
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<th>Course Title</th>
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<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
</tr>
</thead>
<tbody>
<tr>
<td>Semester 1</td>
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<td></td>
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</tr>
<tr>
<td>Introduction to Microcomputer Applications</td>
<td>CIS 111</td>
<td>F/S/SU</td>
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<td>3</td>
<td>Coreq: CIS 111 or CIS 115</td>
</tr>
<tr>
<td>Introduction to Information Technology</td>
<td>CIS 105</td>
<td>F/S/SU</td>
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<td>3</td>
<td>Coreq: CIS 111 or CIS 115</td>
</tr>
<tr>
<td>Introduction to Programming with C++</td>
<td>CIS 121</td>
<td>F/S</td>
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<td>3</td>
<td>Coreq: CIS 111 or CIS 115</td>
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<td>Web Page Development I</td>
<td>CIS 134</td>
<td>F/S</td>
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<td>Coreq: CIS 111 or CIS 115</td>
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<td>Semester 2</td>
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<tr>
<td>Internet Server Technologies</td>
<td>CIS 135</td>
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<td>CIS 105</td>
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<td>.NET Programming I</td>
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<td>CIS 111 or CIS 115, CIS 121</td>
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<td>Web Page Development II</td>
<td>CIS 234</td>
<td>F/S</td>
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<td>CIS 121, CIS 134</td>
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<td>English Composition &amp; Literature I</td>
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<td>ENG 100 or approp place score</td>
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<td>ENG 100 or approp place score and computer literacy</td>
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<td><strong>Total Credits Required</strong></td>
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<td><strong>27</strong></td>
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</table>

**Program Notes:**
Students should note that some of the program specific courses require ENG 100 as a prerequisite.
COMPUTER SCIENCE TRANSFER - Associate in Science

Program Goals
The Associate in Science in Computer Science Transfer program is designed to prepare students for transfer to four-year institutions where they can complete the baccalaureate degree, leading to careers in computer science, software engineering, and systems analysis.

Student Learning Outcomes
Upon completion of the program graduates will be able to:

• Apply knowledge of computing and mathematics appropriate to the discipline.
• Think critically and apply the scientific method.
• Analyze a problem and craft an appropriate algorithmic solution.
• To design, implement and evaluate an appropriate and secure computer-based system, process, component, or program to satisfy required specifications.
• Read and interpret technical information, as well as listen effectively to, communicate orally with, and write clearly for a wide range of audiences.
• Function effectively as a member of a team to accomplish common goals.
• Engage in continuous learning as well as research and assess new ideas and information to provide the capabilities for lifelong learning.
• Exhibit professional, legal and ethical behavior.

Note: Student learning outcomes for this program align with recommendations for Transfer Programs as defined by the Committee for Computing Education in Community Colleges of the Association for Computing Machinery (ACM).

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

The Computer Science Transfer program utilizes a virtual laboratory. Students enrolled in all CSC courses required in this program will be required to bring their own PC/Windows laptop to class. Please see this link: http://www.qcc.edu/academics/technology/computer-science-transfer.

Location
This program may be completed at the QCC Worcester campus.
This program may be completed face-to-face.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: compsci@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
1. Understand the basic principles of the scientific method.
2. Use effective communication skills in documenting programming projects.
3. Student learning outcomes for this program align with recommendations for Transfer Programs as defined by the Committee for Computing Education in Community Colleges of the Association for Computing Machinery (ACM).
## COMPUTER SCIENCE TRANSFER - Associate in Science (Program Code: CS)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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<tr>
<td><strong>Semester 1</strong></td>
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<tr>
<td>English Composition &amp; Literature</td>
<td>ENG 101</td>
<td>F/S/SU</td>
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<td>ENG 100 or approp place score</td>
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<tr>
<td>Calculus I</td>
<td>MAT 233</td>
<td>F/S</td>
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<td>MAT 124</td>
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<td>Computer Science I</td>
<td>CSC 108</td>
<td>F/S/SU</td>
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<td>CIS 111, ENG 100, Coreq; MAT 100 or approp place score</td>
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<tr>
<td>Lab</td>
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<td>Social Science Elective</td>
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<td><strong>Semester 2</strong></td>
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<td>MAT 233</td>
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<td>CSC 108</td>
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<tr>
<td>Programming with Data Structures</td>
<td>CSC 211</td>
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<td>CSC 109 or CIS 225</td>
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<tr>
<td>Discrete Mathematics</td>
<td>MAT 125</td>
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<td>MAT 123</td>
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<td>Speech Communication Skills</td>
<td>SPH 101</td>
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<td>Software Engineering I</td>
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<td>Probability &amp; Statistics for Engineers and Scientists</td>
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<td>MAT 234</td>
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<td>Introduction to Architecture and Assembly Language</td>
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**Program Notes:**
Students should note that most required courses carry minimum prerequisites of CIS 111, ENG 100 and MAT100.
The Computer Science Transfer program utilizes a virtual laboratory. Students enrolled in all CSC courses required in this program will be required to bring their own PC/Windows laptop to class. Please see this link: [http://www.qcc.edu/academics/technology/computer-science-transfer](http://www.qcc.edu/academics/technology/computer-science-transfer).
COMPUTER SYSTEMS ENGINEERING TECHNOLOGY - Associate in Science

Program Goals
The mission of the Computer Systems Engineering Technology (CSET) Program is to prepare students for a broad range of career opportunities in the Information Technology (IT) field. Graduates are prepared to work in virtually any business or organization that utilizes computers and computer networks. This is accomplished by adhering to industry standards developed to measure and promote the competency of IT professionals.

The CSET Program offers two Associate Degrees and nine certificate options that allow students to specialize in specific areas of interest.

Student Learning Outcomes
Computer Systems Engineering Technology program Student Learning Outcomes include the following knowledge, skills, and abilities:

- Knows fundamental business methods including communications, math, and writing.
- Demonstrates the application of information technology to common business functions, including the implementation and use of basic end user software.
- Demonstrates the fundamentals of telecommunications in a modern business environment, including management of voice, call centers, and Voice Over IP.
- Performs support and maintenance of computer hardware.
- Analyzes and applies operating systems concepts to implement and support multiple industry standard operating systems in enterprise networking environments.
- Applies an understanding of basic programming structures and algorithms.
- Applies networking concepts to design, implement and maintain LANs and WANs to support modern implementations including internetworking and data convergence.
- Ability to design and implement basic and advanced routing utilizing the TCP/IP and other common networking protocols and utilities.
- Analyzes and applies security in computer and networking infrastructures while detecting any legal and ethical breaches.
- Defines and manages network services for effective network performance.
- Designs data storage solutions that meet the enterprises’ varied needs, including fault tolerance and disaster recovery.
- Deploys and manages common third party applications to support business needs.
- Demonstrates the management of IT infrastructures and projects.
- Develops documentation appropriate to clearly communicate computer network specification, configuration, and/or processes.
- Troubleshoots computer networking infrastructures to resolve user problems.
- Demonstrates the implementation of IT in a business environment through cooperative education and seminars or service learning experience.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) may be required. Finger printing and drug testing may be required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees). Students who pursue any of the industry certifications will incur additional expenses for testing fees.

Location
This program may be completed at the QCC Worcester campus.

This program may be completed face-to-face.

This program can be completed 50% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning, including industry standard certifications. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook
Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: cset@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.

- The CSET program offers extensive coursework, lecturing on theoretical information technology design, principles, and approaches and supplementing the lecture with practical hands-on application in QCC’s state-of-the-art CSET labs.

The CSET Program offers courses that teach material from several industry standard certifications including:

- Computing Technology Industry Association (CompTIA):
  - A+ - CSC 233 Computer Hardware and Support
  - Network+ - CSC 234 Networking Technologies
  - Linux+ - CST 245 UNIX Operating Systems I
  - Security+ - CST 205 IT Security Foundations
  - Convergent Technology Professional (CTP+) - CST 207 Telecommunications in Business

- Microsoft’s Certified Technical Specialist:
  - Configuring Windows 8 - CSC 141 Windows Client Operating Systems
  - Installing and Configuring Windows Server 2012 - CSC 241 Windows Server Operating systems
  - Microsoft SQL Server 2012 - CST 251 SQL Server Administration
  - Microsoft Exchange Server 2013 - CST 252 Exchange Server Administration

- Cisco’s Certified:
  - Network Administrator (CCNA) - CST 240 Routing Technologies
  - Network Professional (CCNP) - CST 260 Enterprise Network Convergence and CST 265 Wide Area Networks

- EMC’s Proven Professional Storage Technologist - CSC 210 Storage Technologies
## COMPUTER SYSTEMS ENGINEERING TECHNOLOGY - Associate in Science (Program Code: SE)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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</thead>
<tbody>
<tr>
<td>Windows Client Operating Systems</td>
<td>CSC 141</td>
<td>F/S/SU</td>
<td></td>
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<td>4</td>
<td>A grade of &quot;C&quot; or higher in ENG 091 and passing the ENG 096 departmental writing final examination essay or approp place score</td>
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<tr>
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Program Notes:
- Students should note that many required courses have ENG and/or MAT prerequisites.
- *Mathematics Elective: 100-level or higher
- **CSET Electives should be chosen from the following: CST 250, CST 251, CST 252, CST 253, and CST 254
- ***If students test into ENG 101, students should take ENG 101/ENG 102 (rather than ENG 100/ENG 101) sequence.
COMPUTER SYSTEMS ENGINEERING TECHNOLOGY - FORENSICS OPTION - Associate in Science

Program Goals
CSET with Computer Forensics Option Associate of Science Degree provides an in-depth insight into Criminal Justice and Information Technology for analysis of digital information commonly used in criminal investigations.

Student Learning Outcomes
Computer Systems Engineering Technology Forensics program Student Learning Outcomes include the following knowledge, skills, and abilities:

- Knows fundamental business methods including communications, math, and writing.
- Demonstrates the application of information technology to common business functions, including the implementation and use of basic end user software.
- Understands the common processes and procedures used to conduct criminal and noncriminal investigations of activities involving evidence with digital media, including the laws that apply to these processes.
- Performs support and maintenance of computer hardware.
- Analyzes and applies operating systems concepts to implement and support multiple industry standard operating systems in enterprise networking environments.
- Applies networking concepts to design, implement and maintain LANs and WANs to support modern implementations including internetworking and data convergence.
- Ability to design and implement basic and advanced routing utilizing the TCP/IP and other common networking protocols and utilities.
- Analyzes and applies security in computer and networking infrastructures while detecting any legal and ethical breaches.
- Defines and manages network services for effective network performance.
- Develops documentation appropriate to clearly communicate computer network specification, configuration, and/or processes.
- Troubleshoots computer networking infrastructures to resolve user problems.
- Demonstrates the implementation of digital forensics techniques and processes in a business and/or law enforcement environment through cooperative education and seminars or service learning experience.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) may be required. Finger printing and drug testing may be required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).
Students who pursue any of the industry certifications will incur additional expenses for testing fees.

Location
This program may be completed at the QCC Worcester campus.
This program may be completed face-to-face.
This program can be completed 50% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning, including industry standard certifications. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc_mass.edu/transfer.

Program Contact: cset@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.

- The CSET Forensics Program offers extensive coursework, lecturing on theoretical information technology design, principles, and approaches and supplementing the lecture with practical hands-on application in QCC’s state-of-the-art CSET labs.
The CSET Forensics Program offers courses that teach material from several industry standard certifications including:

- Computing Technology Industry Association (CompTIA):
  - A+ - CSC 233 *Computer Hardware and Support*
  - Network+ - CSC 234 *Networking Technologies*
  - Linux+ - CST 245 *UNIX Operating Systems I*
  - Security+ - CST 205 *IT Security Foundations*

- Microsoft’s Certified Technical Specialist:
  - Configuring Windows 8 - CSC 141 *Windows Client Operating Systems*

- Cisco’s Certified:
  - Network Administrator (CCNA) - CST 240 *Routing Technologies*
### COMPUTER SYSTEMS ENGINEERING TECHNOLOGY - FORENSICS OPTION - Associate in Science (Program Code: SEF)

<table>
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<tr>
<th>Course Title</th>
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**Program Notes:**
- Students should note that many required courses have ENG and/or MAT prerequisites.
- *Social Science Elective in program area
- **Liberal Arts Elective in LA program area
- ***Mathematics Elective: 100-level or higher
- ****If students test into ENG 101, students should take ENG 101/ENG 102 (rather than ENG 100/ENG 101) sequence.
COMPUTER FORENSICS CERTIFICATE

Program Goals
Computer Forensics Certificate prepares graduates to work in the Information Technology and Criminal Justice fields as Computer and Digital Forensics Investigators. According to the Occupational Outlook Handbook, 2012-2013 Edition, employment of computer forensics specialists is expected to increase by 21% from 2010 to 2020, which is much faster than the average for all occupations.1 Competition will be high for these positions, requiring advanced technical and investigative skills and knowledge. Demand for these workers will result from the increase use of digital devices by individuals and businesses, as well as the increase in criminal activity on the Internet, such as identity thief, electronic harassment, illegal obtaining of copyrighted materials, and malware activities.

“Computer forensics, also called cyber forensics, is the application of computer [and/or digital technology] investigation and analysis techniques to gather evidence suitable for presentation in a court of law. The goal of computer forensics is to perform a structured investigation while maintaining a documented chain of evidence to find out exactly what happened on a computer and who was responsible for it.”  

1 http://www.bls.gov/oco
2 http://searchsecurity.techtarget.com

Student Learning Outcomes
Computer Forensics Certificate Student Learning Outcomes include the following knowledge, skills, and abilities:
• Demonstrates the application of information technology to common business functions, including the implementation and use of basic end user software.
• Understands the common processes and procedures used to conduct criminal and noncriminal investigations of activities involving evidence with digital media, including the laws that apply to these processes.
• Performs support and maintenance of computer hardware.
• Analyzes and applies operating systems concepts to implement and support multiple industry standard operating systems in enterprise networking environments.
• Applies networking concepts to design, implement and maintain LANs and WANs to support modern implementations including internetworking and data convergence.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).
Students who pursue any of the industry certifications will incur additional expenses for testing fees.

Location
This program may be completed at the QCC Worcester campus.
This program may be completed face-to-face.
This program can be completed 50% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning, including industry standard certifications. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArtifactPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: cset@qcc.mass.edu
Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
- The Computer Forensics Certificate offers extensive coursework, lecturing on theoretical information technology design, principles, and approaches and supplementing the lecture with practical hands-on application in QCC’s state-of-the-art CSET labs.

The Computer Forensics Certificate offers courses that teach material from several industry standard certifications including:
- Computing Technology Industry Association (CompTIA):
  - A+ - CSC 233 Computer Hardware and Support
  - Network+ - CSC 234 Networking Technologies
  - Linux+ - CST 245 UNIX Operating Systems I
- Microsoft’s Certified Technical Specialist:
  - Configuring Windows 8 - CSC 141 Windows Client Operating Systems
## COMPUTER FORENSICS CERTIFICATE (Program Code: CF)

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<th>Credits</th>
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**Program Notes:**
Students should note that many required courses have ENG and/or MAT prerequisites.
CYBER SECURITY CERTIFICATE

Program Goals
Cyber Security is designed to prepare graduates to work in the Information Technology field as Computer Support Specialists with an emphasis in cyber security. According to the Occupational Outlook Handbook, 2012-2013 Edition, employment of computer support specialists is expected to increase by 18% from 2010 to 2020, which is faster than the average for all occupations. Demand for these workers will result as organizations and individuals continue to adopt the newest forms of technology. As technology becomes more complex and widespread, support specialists will be needed in greater numbers to implement technology solutions and resolve the technical problems that arise. Businesses, especially, will demand greater levels of support, as information technology has become essential in the business environment.

“We lead Internet-connected, digital lives. From our desks and homes to on the go, we work, learn and play online. Even when we are not directly connected to the Internet, our critical infrastructure – the vast, worldwide connection of computers, data, and websites supporting our everyday lives through financial transactions, transportation systems, healthcare records, emergency response systems, personal communications, and more – impacts everyone. Cybersecurity is the mechanism that maximizes our ability to grow commerce, communications, community and content in a connected world.”

See more at: http://staysafeonline.org/ncsam/about/#sthash.MiNv70Ux.dpuf

Student Learning Outcomes
Cyber Security Certificate Student Learning Outcomes include the following knowledge, skills, and abilities:

- Demonstrates the application of information technology to common business functions, including the implementation and use of basic end user software.
- Analyzes and applies operating systems concepts to implement and support multiple industry standard operating systems in enterprise networking environments.
- Applies networking concepts to design, implement and maintain LANs and WANs to support modern implementations including internetworking and data convergence.
- Ability to design and implement basic and advanced routing utilizing the TCP/IP and other common networking protocols and utilities.
- Analyzes and applies security in computer and networking infrastructures while detecting any legal and ethical breaches.
- Troubleshoots computer networking infrastructures to resolve user problems.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Students who pursue any of the industry certifications will incur additional expenses for testing fees.

Location
This program may be completed at the QCC Worcester campus.

This program may be completed face-to-face.

This program can be completed 50% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning, including industry standard certifications. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.
Program Contact: cset@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.

- The Cyber Security Certificate offers extensive coursework, lecturing on theoretical information technology design, principles, and approaches and supplementing the lecture with practical hands-on application in QCC's state-of-the-art CSET labs.

The Cyber Security Certificate offers courses that teach material from several industry standard certifications including:

- Computing Technology Industry Association (CompTIA):
  - Network+ - CSC 234 Networking Technologies
  - Linux+ - CST 245 UNIX Operating Systems I
  - Security+ - CST 205 IT Security Foundations

- Microsoft's Certified Technical Specialist:
  - Configuring Windows 8 - CSC 141 Windows Client Operating Systems
# CYBER SECURITY CERTIFICATE (Program Code: CBS)

The CYBER SECURITY CERTIFICATE program is designed to prepare students for careers in the cybersecurity field. The program code is CBS.

<table>
<thead>
<tr>
<th>Semester 1</th>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Windows Client Operating Systems</td>
<td>CSC 141</td>
<td>F/S/SU</td>
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<td>Coreq: CIS 111</td>
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<tr>
<td></td>
<td>E-Business Law &amp; Ethics</td>
<td>BSL 103</td>
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<td>CSC 234</td>
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<td>Coreq: CSC 141</td>
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<td></td>
<td>UNIX Operating Systems I</td>
<td>CST 245</td>
<td>F/S/SU</td>
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<td>Coreq: CSC 141</td>
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<th>Course Title</th>
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<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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</thead>
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<tr>
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<td>Security Threats, Vulnerabilities and Countermeasures (New: SP 2015)</td>
<td>CST 208</td>
<td>S</td>
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<td>CSC 141</td>
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<tr>
<td></td>
<td>IT Security Foundations</td>
<td>CST 205</td>
<td>S/SU</td>
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<td>CSC 141, CSC 234</td>
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<td></td>
<td>Computer Forensics</td>
<td>CST 206</td>
<td>F/S</td>
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<td>CSC 141</td>
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<td></td>
<td>Internetworking Principles and Protocols</td>
<td>CST 231</td>
<td>F/S</td>
<td></td>
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<td>Coreq: CSC 234</td>
</tr>
</tbody>
</table>

**Total Credits Required**: 27
HELP DESK TECHNICIAN CERTIFICATE

Program Goals
The Help Desk Technician Certificate prepares graduates to work in the Information Technology field as an entry-level Computer Support Specialist, such as a Help Desk Technician or Desktop Specialist. According to the Occupational Outlook Handbook, 2012-2013 Edition, employment of computer support specialists and/or help desk technicians is expected to increase by 18% from 2010 to 2020. Demand for these workers will result from the increased use of IT and digital communications technology at home and in the business environment.

Computer Support Specialists or Help Desk Technicians “provide help and advice to people and organizations using computer software or equipment. Some, called technical support specialists, support information technology (IT) employees within their organization. Others, called help-desk technicians, assist non-IT users who are having computer problems.”1

1http://www.bls.gov/ooh/computer-and-information-technology/computer-support-specialists.htm

Student Learning Outcomes
Help Desk Technician Certificate Student Learning Outcomes include the following knowledge, skills, and abilities:

- Demonstrates the application of information technology to common business functions, including the implementation and use of basic end user software.
- Analyzes and applies operating systems concepts to implement and support multiple industry standard operating systems in enterprise networking environments.
- Performs support and maintenance of computer hardware.
- Troubleshoots computer infrastructures to resolve user problems.
- Provides problem resolution services to customers using IT.
- Implements basic Local Area Network (LAN) solutions utilizing TCP/IP networking protocols and utilities.
- Troubleshoots computer networking infrastructures to resolve user problems.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) may be required. Finger printing and drug testing may be required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Students who pursue any of the industry certifications will incur additional expenses for testing fees.

Location
This program may be completed at the QCC Worcester campus.
This program may be completed face-to-face.
This program can be completed 50% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning, including industry standard certifications. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: cset@qcc.mass.edu
Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.

- The Help Desk Technician Certificate offers extensive coursework, lecturing on theoretical information technology design, principles, and approaches and supplementing the lecture with practical hands-on application in QCC’s state-of-the-art CSET labs.

The Help Desk Technician Certificate offers courses that teach material from several industry standard certifications including:

- Computing Technology Industry Association (CompTIA):
  - Network+ - CSC 234 Networking Technologies
  - Linux+ - CST 245 Unix Operating Systems

- Microsoft’s Certified Solutions Associate:
  - Configuring Windows 8 - CSC 141 Windows Client Operating Systems
HELP DESK TECHNICIAN CERTIFICATE (Program Code: HDC)

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<th>Credits</th>
<th>Prerequisites</th>
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<td>Mobile Operating Systems</td>
<td>CSC 140</td>
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<tr>
<td>Windows Client Operating Systems</td>
<td>CSC 141</td>
<td>F/S/SU</td>
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<td>IT Help Desk Concepts</td>
<td>CSC 105</td>
<td>F/S/SU</td>
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<tr>
<td>Computer Hardware and Support</td>
<td>CSC 233</td>
<td>F/S/SU</td>
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<td>Coreq: CSC 141</td>
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<tr>
<td>Networking Technologies</td>
<td>CSC 234</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>4</td>
<td>Coreq: CSC 141</td>
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<td><strong>Total Credits Required</strong></td>
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</table>

**Program Notes:**
Students should note that many required courses have ENG and/or MAT prerequisites.
NETWORK ASSOCIATE CERTIFICATE

Program Goals
The Network Associate Certificate prepares graduates to work in the Information Technology field as an entry-level Network Specialist, such as a Network Administrator or Network Associate. According to the Occupational Outlook Handbook, 2012-2013 Edition, employment of network systems and data communications analysts is expected to increase by 28% from 2010 to 2020, which is much faster than the average for all occupations. Demand for these workers will result from the increased use of IT and digital communications technology at home and in the business environment.

A Network Associate certificate "validates the ability to install, configure, operate, and troubleshoot medium-size route and switched networks, including implementation and verification of connections to remote sites in a WAN."1

1 http://www.bls.gov/oco
2 http://www.cisco.com/web/learning/le3/le2/le0/le9/learning_certification_type_home.html

Student Learning Outcomes
Upon completion of the program graduates will be able to:
Network Associate Certificate Student Learning Outcomes include the following knowledge, skills, and abilities:
• Demonstrates the application of information technology to common business functions, including the implementation and use of basic end user software.
• Demonstrates the fundamentals of telecommunications in a modern business environment, including management of voice, call centers, and Voice Over IP.
• Analyzes and applies operating systems concepts to implement and support multiple industry standard operating systems in enterprise networking environments.
• Applies networking concepts to design, implement and maintain LANs and WANs to support modern implementations including internetworking and data convergence.
• Ability to design and implement basic and advanced routing utilizing the TCP/IP and other common networking protocols and utilities.
• Defines and manages network services for effective network performance.
• Designs data storage solutions that meet the enterprises' varied needs, including fault tolerance and disaster recovery.
• Troubleshoots computer networking infrastructures to resolve user problems.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) may be required. Finger printing and drug testing may be required.

Location
This program may be completed at the QCC Worcester campus.
This program may be completed face-to-face.
This program can be completed 50% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning, including industry standard certifications. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: cset@qcc.mass.edu
Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.

- The Network Associate Certificate offers extensive coursework, lecturing on theoretical information technology design, principles, and approaches and supplementing the lecture with practical hands-on application in QCC’s state-of-the-art CSET labs.

The Network Associate Certificate offers courses that teach material from several industry standard certifications including:

- Computing Technology Industry Association (CompTIA):
  - Network+ - CSC 234 Networking Technologies
  - Linux+ - CST 245 UNIX Operating Systems I
  - Convergent Technology Professional (CTP+) - CST 207 Telecommunications in Business

- Microsoft’s Certified Technical Specialist:
  - Configuring Windows 8 - CSC 141 Windows Client Operating Systems

- Cisco’s Certified:
  - Network Administrator (CCNA) - CST 240 Routing Technologies
  - EMC’s Proven Professional Storage Technologist - CSC 210 Storage Technologies
## NETWORK ASSOCIATE CERTIFICATE (Program Code: NAC)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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<tbody>
<tr>
<td><strong>Semester 1</strong></td>
<td></td>
<td></td>
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<tr>
<td>Windows Client Operating Systems</td>
<td>CSC 141</td>
<td>F/S/SU</td>
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<td>Coreq: CSC 141</td>
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<tr>
<td>Networking Technologies</td>
<td>CSC 234</td>
<td>F/S/SU</td>
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<td>Coreq: CSC 141</td>
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<tr>
<td>UNIX Operating Systems I</td>
<td>CST 245</td>
<td>F/S/SU</td>
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<td>A grade of &quot;C&quot; or higher in ENG 091 and passing the ENG 096 departmental writing final examination essay or approp place score</td>
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<td>Telecommunications in Business</td>
<td>CST 207</td>
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<td><strong>Semester 2</strong></td>
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<td>Lync Server Administration (New: SP 2015)</td>
<td>CST 253</td>
<td>S</td>
<td></td>
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<td>CSC 141, CSC 234, Coreq: CST 231</td>
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<td>Storage Technologies</td>
<td>CST 210</td>
<td>S/SU</td>
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<td>A grade of &quot;C&quot; or higher in ENG 091 and passing the ENG 096 departmental writing final examination essay or approp place score</td>
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<td>Internetworking Principles and Protocols</td>
<td>CST 231</td>
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<td>Coreq: CSC 234</td>
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<td>Network Infrastructure Management</td>
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<td>CSC 234, Coreq: CST 231</td>
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<tr>
<td>Routing Technologies</td>
<td>CST 240</td>
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<td></td>
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</tbody>
</table>

**Program Notes:**
Students should note that many required courses have ENG and/or MAT prerequisites.
NETWORK PROFESSIONAL CERTIFICATE

Program Goals
Network Professional Certificate prepares graduates to work in the Information Technology field as an advanced professional specializing in networking, such as a Network Designer, Manager, or Engineer. According to the Occupational Outlook Handbook, 2012-2013 Edition, employment of network systems and data communications analysts is expected to increase by 28% from 2010 to 2020, which is much faster than the average for all occupations.\(^1\) Competition will be high for these positions, requiring advanced technical and investigative skills and knowledge. Demand for these workers will result from the increased use of IT and digital communications technology in the business environment.

A Network Professional certificate “validates the ability to plan, implement, verify and troubleshoot local and wide-area enterprise networks and work collaboratively with specialists on advanced security, voice, wireless and video solutions.”\(^2\)

\(^{1}\) http://www.bls.gov/oco

Student Learning Outcomes
Network Professional Certificate **Student Learning Outcomes** include the following knowledge, skills, and abilities:

- Knows fundamental business methods including communications and writing.
- Demonstrates the application of information technology to common business functions, including the implementation and use of basic end user software.
- Demonstrates the fundamentals of telecommunications in a modern business environment, including management of voice, call centers, and Voice Over IP.
- Analyzes and applies operating systems concepts to implement and support multiple industry standard operating systems in enterprise networking environments.
- Applies networking concepts to design, implement and maintain LANs and WANs to support modern implementations including internetworking and data convergence.
- Ability to design and implement basic and advanced routing utilizing the TCP/IP and other common networking protocols and utilities.
- Analyzes and applies security in computer and networking infrastructures while detecting any legal and ethical breaches.
- Defines and manages network services for effective network performance.
- Designs data storage solutions that meet the enterprises’ varied needs, including fault tolerance and disaster recovery.
- Demonstrates the management of IT infrastructures and projects.
- Develops documentation appropriate to clearly communicate computer network specification, configuration, and/or processes.
- Troubleshoots computer networking infrastructures in complex environments.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: [http://www.qcc.edu/pages/Enrollment_Steps.html](http://www.qcc.edu/pages/Enrollment_Steps.html).

Admissions Requirements
- High School Diploma or GED/High School Equivalency and
- One of the following:
  - Completion of Computer Systems Engineering Technology-Certificate-Network Associate; OR
  - Completion of Computer Systems Engineering Technology-Associate in Science (Study Option: SE); OR
  - Completion of Computer Systems Engineering Technology-Associate in Science-Computer Forensics Option (Study Option: SEF); OR
  - Cisco Certified Network Associate (CCNA®) Certification

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Students who pursue any of the industry certifications will incur additional expenses for testing fees.

Location
This program may be completed at the QCC Worcester campus.
This program may be completed face-to-face.
This program can be completed 50% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).
Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning, including industry standard certifications. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: cset@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.

• The Network Professional Certificate offers extensive coursework, lecturing on theoretical information technology design, principles, and approaches and supplementing the lecture with practical hands-on application in QCC’s state-of-the-art CSET labs.

The Network Professional Certificate offers courses that teach material from several industry standard certifications including:

• Computing Technology Industry Association (CompTIA):
  Network+ - CSC 234 Networking Technologies
  Security+ - CST 205 IT Security Foundations

• Microsoft’s Certified Technical Specialist:
  Installing and Configuring Windows Server 2012 - CSC 241 Windows Server Operating Systems
  Microsoft Exchange Server 2013 - CST 252 Exchange Server Administration

• Cisco’s Certified:
  Network Professional (CCNP) - CST 260 Enterprise Network Convergence and CST 265 Wide Area Networks
# NETWORK PROFESSIONAL CERTIFICATE (Program Code: NPC)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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<tr>
<td>Semester 1</td>
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<td>Introduction to Microcomputer Applications</td>
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<td>Technical Writing or</td>
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<td>Integrated Communications for Business</td>
<td>BUS 201</td>
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<td>ENG 100 or approp place score, CIS 111</td>
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<td>Windows Server Operating Systems</td>
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<td>CIS 141, ENG 100 or approp place score</td>
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<td>IT Security Foundations</td>
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<td>ENG 100 or approp place score</td>
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<td>Enterprise Network Convergence</td>
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<td>CST 240, CST 207</td>
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<td>Coreq: CIS 111</td>
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<td>Web Server Administration</td>
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<tr>
<td>Exchange Server Administration</td>
<td>CST 252</td>
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<td>CSC 241</td>
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<tr>
<td>Lync Server Administration (New: SP 2015)</td>
<td>CST 253</td>
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<td>CSC 141, CSC 234, Coreq: CST 231</td>
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<td><strong>Total Credits Required</strong></td>
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**Program Notes:**
Students should note that many required courses have ENG and/or MAT prerequisites.
NETWORK TECHNICIAN CERTIFICATE

Program Goals
The Network Technician Certificate prepares graduates to work in the Information Technology field as an entry-level Network Specialist, such as a Network Technician. According to the Occupational Outlook Handbook, 2012-2013 Edition, employment of network systems and data communications analysts is expected to increase by 28% from 2010 to 2020, which is much faster than the average for all occupations. Demand for these workers will result from the increased use of IT and digital communications technology at home and in the business environment.

A Network Technician “validates the ability to install, operate, and troubleshoot a small enterprise branch network, including basic network security.”

Student Learning Outcomes
Network Technician Certificate Student Learning Outcomes include the following knowledge, skills, and abilities:

- Demonstrates the fundamentals of telecommunications in a modern business environment, including management of voice, call centers, and Voice Over IP.
- Analyzes and applies operating systems concepts to implement and support multiple industry standard operating systems in enterprise networking environments.
- Implements basic Local Area Network (LAN) solutions utilizing TCP/IP networking protocols and utilities.
- Manages network services for effective network performance.
- Implements data storage solutions that meet the enterprises’ varied needs, including fault tolerance and disaster recovery.
- Troubleshoots computer networking infrastructures to resolve user problems.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) may be required. Finger printing and drug testing may be required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).
Students who pursue any of the industry certifications will incur additional expenses for testing fees.

Location
This program may be completed at the QCC Worcester campus.
This program may be completed face-to-face.
This program can be completed 50% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning, including industry standard certifications. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: cset@qcc.mass.edu
**Additional Program Information:** For the most up to date information, go to the program website at www.QCC.edu.

- The Network Technician Certificate offers extensive coursework, lecturing on theoretical information technology design, principles, and approaches and supplementing the lecture with practical hands-on application in QCC’s state-of-the-art CSET labs.

The Network Technician Certificate offers courses that teach material from several industry standard certifications including:

- Computing Technology Industry Association (CompTIA):
  - Network+ - CSC 234 *Networking Technologies*
  - Linux+ - CST 245 *UNIX Operating Systems I*

- Microsoft's Certified Solutions Associate:
  - Configuring Windows 8 - CSC 141 *Windows Client Operating Systems*
### NETWORK TECHNICIAN CERTIFICATE (Program Code: NTC)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
</tr>
</thead>
<tbody>
<tr>
<td>Windows Client Operating Systems</td>
<td>CSC 141</td>
<td>F/S/SU</td>
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<td>Networking Technologies</td>
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<td>A grade of &quot;C&quot; or higher in ENG 091 and passing the ENG 096 departmental writing final examination essay or approp place score</td>
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<td>Telecommunications in Business</td>
<td>CST 207</td>
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<td>Internetworking Principles and Protocols</td>
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<td>Coreq: CSC 234</td>
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</tbody>
</table>

**Total Credits Required**: 17

**Program Notes:**
Students should note that many required courses have ENG and/or MAT prerequisites.
PERSONAL COMPUTER SPECIALIST CERTIFICATE

Program Goals
Personal Computer Specialist Certificate prepares graduates to work in the Information Technology field as Computer Support Specialists with an emphasis on personal computer/desktop management and support. According to the Occupational Outlook Handbook, 2012-2013 Edition, employment of computer support specialists is expected to increase by 18% from 2010 to 2020, which is faster than the average for all occupations. Demand for these workers will result from the increased use of IT and digital communications technology by individuals and organizations. As technology becomes more complex and prevalent, a greater level of support will become essential to users and their employers.

A Personal Computer Specialist has “responsibility for analyzing, managing, supervising, or performing work necessary to plan, design, develop, acquire, document, test, implement, integrate, maintain, or modify systems for solving problems or accomplishing work processes by using computers” in a desktop or personal computer environment.

Student Learning Outcomes
Personal Computer Specialist Certificate Student Learning Outcomes include the following knowledge, skills, and abilities:

- Knows fundamental business methods including communications, math, and writing.
- Demonstrates the application of information technology to common business functions, including the implementation and use of basic end user software.
- Performs support and maintenance of computer hardware.
- Analyzes and applies operating systems concepts to implement and support multiple industry standard operating systems in enterprise networking environments.
- Applies an understanding of basic programming structures and algorithms.
- Deploys and manages common third party applications to support business needs.
- Troubleshoots computer resources to resolve user problems.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Students who pursue any of the industry certifications will incur additional expenses for testing fees.

Location
This program may be completed at the QCC Worcester campus.
This program may be completed face-to-face.
This program can be completed 80% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning, including industry standard certifications. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: cset@qcc.mass.edu
Additional Program Information: For the most up to date information, go to the program website at [www.QCC.edu](http://www.QCC.edu).

- The Personal Computer Specialist Certificate offers extensive coursework, lecturing on theoretical information technology design, principles, and approaches and supplementing the lecture with practical hands-on application in QCC’s state-of-the-art CSET labs.

The Personal Computer Specialist Certificate offers courses that teach material from several industry standard certifications including:

- Computing Technology Industry Association (CompTIA):
  - A+ - CSC 233 *Computer Hardware and Support*
  - Linux+ - CST 245 *UNIX Operating Systems I*

- Microsoft’s Certified Technical Specialist:
  - Configuring Windows 8 - CSC 141 *Windows Client Operating Systems*
### PERSONAL COMPUTER SPECIALIST CERTIFICATE (Program Code: PCS)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
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<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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<td>Introduction to Information Technology</td>
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<td>Introduction to Microcomputer Applications</td>
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<td>Mobile Operating Systems</td>
<td>CSC 140</td>
<td>F</td>
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<tr>
<td>Windows Client Operating Systems</td>
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<td>IT Help Desk Concepts</td>
<td>CSC 105</td>
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<td>Advanced Microcomputer Applications</td>
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<td>CIS 111</td>
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<td>UNIX Operating Systems I</td>
<td>CST 245</td>
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<td>Coreq: CSC 141</td>
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<td>Systems Programming and Scripting</td>
<td>CSC 201</td>
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<td>CSC 141, Coreq: CST 245</td>
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<tr>
<td>Computer Hardware and Support</td>
<td>CSC 233</td>
<td>F/S/SU</td>
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<td>Coreq: CSC 141</td>
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<td><strong>Total Credits Required</strong></td>
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<td><strong>29</strong></td>
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</table>
UNIX SYSTEMS ADMINISTRATOR CERTIFICATE

Program Goals
Unix Systems Administrator Certificate prepares graduates to work in the Information Technology field as a Systems Administrator with an emphasis on management and support of Unix and Linux operating systems. According to the Occupational Outlook Handbook, 2012-2013 Edition, employment of computer support specialists is expected to increase by 28% from 2010 to 2020, which is much faster than the average for all occupations. Demand for these workers will increase as organizations continue to invest in technology as an integral part of their business.

“The person who is responsible for setting up and maintaining the system is called the system administrator … The duties of a system administrator are wide-ranging, and vary widely from one organization to another. Sysadmins are usually charged with installing, supporting, and maintaining servers or other computer systems, and planning for and responding to service outages and other problems. Other duties may include scripting or light programming, project management for systems-related projects.”

1 http://www.bls.gov/oco
2 http://www.cyberciti.biz/faq/what-is-the-role-of-the-system-administrator/

Student Learning Outcomes
Unix Systems Administrator Certificate Student Learning Outcomes include the following knowledge, skills, and abilities:

- Demonstrates the application of information technology to common business functions, including the implementation and use of basic end user software.
- Analyzes and applies operating systems concepts to implement and support multiple industry standard operating systems in enterprise networking environments.
- Applies an understanding of basic programming structures and algorithms.
- Applies networking concepts to design, implement and maintain LANs and WANs to support modern implementations including internetworking and data convergence.
- Ability to design and implement basic and advanced routing utilizing the TCP/IP and other common networking protocols and utilities.
- Designs data storage solutions that meet the enterprises’ varied needs, including fault tolerance and disaster recovery.
- Deploys and manages common third party applications to support business needs.
- Analyzes and applies security in computer and networking infrastructures while detecting any legal and ethical breaches.
- Troubleshoots computer networking infrastructures to resolve user problems.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Students who pursue any of the industry certifications will incur additional expenses for testing fees.

Location
This program may be completed at the QCC Worcester campus.
This program may be completed face-to-face.
This program can be completed 50% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning, including industry standard certifications. Please contact the office Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.
The Unix Systems Administrator Certificate offers extensive coursework, lecturing on theoretical information technology design, principles, and approaches and supplementing the lecture with practical hands-on application in QCC’s state-of-the-art CSET labs.

The Unix Systems Administrator Certificate offers courses that teach material from several industry standard certifications including:

- Computing Technology Industry Association (CompTIA):
  - Network+ - CSC 234 Networking Technologies
  - Linux+ - CST 245 UNIX Operating Systems I
  - Security+ - CST 205 IT Security Foundations

- Microsoft’s Certified Technical Specialist:
  - Configuring Windows 8 - CSC 141 Windows Client Operating Systems

Program Contact: cset@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
UNIX SYSTEMS ADMINISTRATOR CERTIFICATE (Program Code: USAC)

<table>
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<tr>
<th>Course Title</th>
<th>Course #</th>
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<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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<tr>
<td>Semester 1</td>
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<tr>
<td>Mobile Operating Systems</td>
<td>CSC 140</td>
<td>F</td>
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<td>Windows Client Operating Systems</td>
<td>CSC 141</td>
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<tr>
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<td>CST 234</td>
<td>F/S/SU</td>
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<td>Coreq: CSC 141</td>
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<tr>
<td>Semester 2</td>
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<td>UNIX Operating Systems II</td>
<td>CST 246</td>
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<td>CST 245</td>
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<td>Internetworking Principles and Protocols</td>
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<td>IT Security Foundations</td>
<td>CST 205</td>
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<td>Web Server Administration</td>
<td>CST 250</td>
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<td>CST 245 or CSC 141</td>
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<tr>
<td>Systems Programming and Scripting</td>
<td>CSC 201</td>
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<td>CSC 141, Coreq: CST 245</td>
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<td></td>
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</table>
Program Goals
Windows Systems Administrator Certificate prepares graduates to work in the Information Technology field as a Systems Administrator with an emphasis on management and support of Windows operating systems and environments. According to the Occupational Outlook Handbook, 2012-2013 Edition, employment of computer support specialists is expected to increase by 28% from 2010 to 2020, which is much faster than the average for all occupations. Demand for these workers will increase as organizations continue to invest in technology as an integral part of their business. This certificate follows the coursework of the Microsoft Certified Systems Administrator.

“...The person who is responsible for setting up and maintaining the system is called the system administrator ... The duties of a system administrator are wide-ranging, and vary widely from one organization to another. Sysadmins are usually charged with installing, supporting, and maintaining servers or other computer systems, and planning for and responding to service outages and other problems. Other duties may include scripting or light programming, project management for systems-related projects.”

1 http://www.bls.gov/oco
2 http://www.cyberciti.biz/faq/what-is-the-role-of-the-system-administrator/

Student Learning Outcomes
Windows Systems Administrator Certificate Student Learning Outcomes include the following knowledge, skills, and abilities:

- Demonstrates the application of information technology to common business functions, including the implementation and use of basic end user software.
- Performs support and maintenance of computer hardware.
- Analyzes and applies operating systems concepts to implement and support multiple industry standard operating systems in enterprise networking environments.
- Applies networking concepts to design, implement and maintain LANs and WANs to support modern implementations including internetworking and data convergence.
- Defines and manages network services for effective network performance.
- Designs data storage solutions that meet the enterprises’ varied needs, including fault tolerance and disaster recovery.
- Deploys and manages common third party applications to support business needs.
- Troubleshoots computer networking infrastructures to resolve user problems.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Students who pursue any of the industry certifications will incur additional expenses for testing fees.

Location
This program may be completed at the QCC Worcester campus.
This program may be completed face-to-face.
This program can be completed 50% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning, including industry standard certifications. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: cset@qcc.mass.edu
Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.

- The Windows Systems Administrator Certificate offers extensive coursework, lecturing on theoretical information technology design, principles, and approaches and supplementing the lecture with practical hands-on application in QCC’s state-of-the-art CSET labs.

The Windows Systems Administrator Certificate offers courses that teach material from several industry standard certifications including:

- Computing Technology Industry Association (CompTIA):
  - A+ - CSC 233 Computer Hardware and Support
  - Network+ - CSC 234 Networking Technologies

- Microsoft’s Certified Technical Specialist:
  - Configuring Windows 8 - CSC 141 Windows Client Operating Systems
  - Microsoft SQL Server 2012 - CST 251 SQL Server Administration
  - Microsoft Exchange Server 2013 - CST 252 Exchange Server Administration
# Windows Systems Administrator Certificate

## Program Code: WSAC

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
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<tr>
<td><strong>Semester 1</strong></td>
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<tr>
<td>Mobile Operating Systems</td>
<td>CSC 140</td>
<td>F</td>
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<td>Internetworking Principles and Protocols</td>
<td>CST 231</td>
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<td>Network Infrastructure Management</td>
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<td>Web Server Administration</td>
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<td>SQL Server Administration</td>
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<td>Exchange Server Administration</td>
<td>CST 252</td>
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<td>Lync Server Administration (New: SP 2015)</td>
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<td>SharePoint Server Administration (New: SP 2015)</td>
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CRIMINAL JUSTICE - Associate in Science

Program Goals
This program provides students with a broad academic background in the area of criminal justice and the opportunity to develop the skills needed for pursuing a public service career in policing, corrections, courts, probation, parole, federal agencies, the private sector, or transfer to a four year institution.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
- Communicate ideas and information; plan, organize, and evaluate projects.
- Work in teams and with diverse populations and constituencies.
- Apply problem-solving techniques.
- Use technology appropriate to their fields.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
- High School Diploma or GED/High School Equivalency
- 3 years High School English with a C or better or test into ENG 100 or higher

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Location
This program may be completed at the QCC Worcester campus or the Southbridge campus.
This program may be completed face-to-face.
This program can be completed 100% online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: criminaljustice@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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<tr>
<td>Introduction to Criminal Justice</td>
<td>CRJ 101</td>
<td>F/S/SU</td>
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<td>ENG 100 or approp place score</td>
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<td>ENG 101</td>
<td>F/S/SU</td>
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<td>ENG 100 or approp place score</td>
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<td>Introduction to Psychology</td>
<td>PSY 101</td>
<td>F/S/SU</td>
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<td>Coreq: ENG 100 or approp place score</td>
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<tr>
<td>Introductory Sociology (Principles) or Cultural Anthropology</td>
<td>SOC 101 or ANT 111</td>
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<td>Coreq: ENG 100 or approp place score</td>
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<td>Criminal Law</td>
<td>CRJ 111</td>
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<td>Valuing Diversity</td>
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<td>F/S</td>
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<td>ENG 100 or approp place score</td>
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<td>Speech Communications Skills</td>
<td>SPH 101</td>
<td>F/S/SU</td>
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<td>Pre/Coreq: ENG 101</td>
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<tr>
<td>Mathematics* or Lab Science Elective</td>
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<td>Criminal Investigation</td>
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<td>F/S/SU</td>
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<td>ENG 101</td>
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<td>Technologies in Criminal Justice</td>
<td>CRJ 208</td>
<td>F/S/SU</td>
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<td>ENG 100 or approp place score</td>
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<tr>
<td>United States Government</td>
<td>PSC 201</td>
<td>F/S/SU</td>
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<td>The Dynamics of Racial and Ethnic Relations</td>
<td>SOC 211</td>
<td>F/S/SU</td>
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<td>Coreq: ENG 100 or approp place score</td>
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<td>Juvenile Delinquency and the Juvenile Justice System</td>
<td>SOC 212</td>
<td>F/S/SU</td>
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<td>Coreq: ENG 100 or approp place score</td>
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<td>Evidence and Court Procedure</td>
<td>CRJ 211</td>
<td>F/S/SU</td>
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<td>ENG 101</td>
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<td>Theories in Criminology</td>
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<td>ENG 100 or approp place score</td>
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<tr>
<td>Introduction to Ethics or Legal Concepts &amp; Ethics in Human Services</td>
<td>PHI 131 or HUS 231</td>
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<td>HUS 101, HUS 121, HUS 141</td>
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<td>State and Local Government</td>
<td>PSC 221</td>
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<td>60-61</td>
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</table>

**Program Notes:**

*MAT 100 or above
LAW ENFORCEMENT CERTIFICATE

Program Goals
This certificate was developed in cooperation with the Massachusetts Police Chiefs Association (MPCA) to have a better-educated and more professional workforce. The certificate credits are directly applicable to an associate of science degree in criminal justice.

Student Learning Outcomes
Upon completion of the program graduates will be able to:

- Appreciate the discipline of criminal justice and its role in contributing to our understanding of the evolving world of crime.
- Understand the criminal justice system and organizational environment in which they plan to work, including government institutions, political institutions, and organizational structure.
- Demonstrate the ability to use technology to access information and perform technological functions relating to the criminal justice systems; communication that facilitates cogent rhetorical expression of one's abilities and knowledge through literacy.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have technical performance standards).

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc_mass.edu/transfer.

Program Contact: criminaljustice@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.

Q U I N S I G A M O N D   C O M M U N I T Y   C O L L E G E
## LAW ENFORCEMENT CERTIFICATE (Program Code: LEC)

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<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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<tr>
<td><strong>Semester 1</strong></td>
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<td>CRJ 101</td>
<td>F/S/SU</td>
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<td>ENG 100 or approp place score</td>
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<tr>
<td>English Composition &amp; Literature I</td>
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<td>F/S/SU</td>
<td></td>
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<td>ENG 100 or approp place score</td>
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<tr>
<td>Introduction to Psychology</td>
<td>PSY 101</td>
<td>F/S/SU</td>
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<td>Coreq: ENG 100 or approp place score</td>
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<td>Coreq: ENG 100 or approp place score</td>
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<td>SPH 101</td>
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<td>Pre/Coreq: ENG 101</td>
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<td><strong>Semester 2</strong></td>
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<td>Criminal Law</td>
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<td>F/S/SU</td>
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<td>Coreq: ENG 100 or approp place score</td>
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<td>Evidence and Court Procedure</td>
<td>CRJ 211</td>
<td>F/S/SU</td>
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<td>ENG 101</td>
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<tr>
<td>Theories in Criminology</td>
<td>CRJ 213</td>
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<td>ENG 100 or approp place score</td>
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<td>Introduction to Policing</td>
<td>CRJ 231</td>
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<td><strong>Total Credits Required</strong></td>
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</table>
DENTAL ASSISTING CERTIFICATE

Program Goals
This program prepares the student to obtain employment as a dental assistant along with the knowledge to take the Dental Assisting National Board examination in order to achieve the Certified Dental Assistant (CDA) designation. In addition the students will be prepared to continue their studies at the Associate degree level.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Obtain entry-level employment as an integral member of the dental health team within six months of graduation, or enroll in an advanced education program.
• Competently perform chair side assisting and related office and laboratory procedures under the direction and supervision of the dentist within the guidelines of the Massachusetts Dental Practice Act.
• Demonstrate the appropriate level of knowledge needed to perform dental assisting functions by successfully challenging the Dental Assisting National Board Certification Dental Assistant examination.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
• High School Diploma or GED/High School Equivalency
• Test into MAT 099 and ENG 101
• 1 year High School Biology or QCC equivalence grade “C” or higher
• 1 year of High School Chemistry or QCC equivalence, grade “C” or higher
• A TEAS V composite score of 45% is required
• Required TEAS V scores must be achieved within two attempts of taking the test
• Attend a Health Information Session

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are required. Finger printing and drug testing maybe required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Dental assisting students should anticipate additional expenses for uniforms/clinic wear, textbooks, professional liability insurance, licensing examinations, and required skills remediation.

Location
This program may be completed at the QCC Worcester campus along with 300 hours at dental offices within Worcester County. This program may be completed face-to-face.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: dentalassisting@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
Dental Assisting Bridge to Dental Hygiene Initiative
Dental Assisting graduates may be eligible to by-pass the Dental Hygiene wait-list if the following criteria are met:
1. Minimum grade point average of 3.3.
2. Minimum grade of “B” in all QCC DHY courses.
4. Two recommendations from QCC DHY core course faculty, of which one is from a full-time faculty member.
5. BIO 111 and BIO 112 must be completed prior to the start of Fall classes with a passing grade of “C” or better.
6. Current dental hygiene admissions requirements including a minimum grade of “B” in Biology and Chemistry as well as the TEAS V test will be waived; these requirements may be used to determine eligibility if more than two students qualify for admission.
7. Attendance at a Health Information Session.
Two seats in the Dental Hygiene freshman class will be reserved for currently-enrolled dental assistants scheduled to graduate in May 2015. Students must bridge directly from the Dental Assisting program to the Dental Hygiene program. “Bridge” selection applications may be obtained from the dental assisting program coordinator. Decisions will be made by April 15th each year.
# DENTAL ASSISTING CERTIFICATE (Program Code: DA)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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</thead>
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<tr>
<td><strong>Semester 1 (Fall)</strong></td>
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<tr>
<td>Clinical Science I</td>
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<td>F</td>
<td></td>
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<td>Coreq: BIO 100 or BIO 140, DAS 151</td>
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<td>Dental Assisting I</td>
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<td>Coreq: DAS 101</td>
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<tr>
<td>Dental Sciences</td>
<td>DAS 102</td>
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<td>DAS students only, Coreq: DAS 101</td>
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<td>Dental Radiology</td>
<td>DHY 131</td>
<td>F</td>
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<tr>
<td>Dental Materials</td>
<td>DHY 241</td>
<td>F</td>
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<td>Principles of Human Biology*</td>
<td>BIO 100</td>
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<td>Dental Assisting Clinical Practicum</td>
<td>DAS 153</td>
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<td>BIO 100, DAS 101, DAS 151, DHY 131</td>
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<td><strong>Semester 3 (Spring)</strong></td>
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<td>Clinical Science II</td>
<td>DAS 105</td>
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<tr>
<td>Practice Management</td>
<td>DAS 111</td>
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<tr>
<td>Introduction to Oral Pathology</td>
<td>DAS 124</td>
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<td>Dental Assisting II</td>
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<td>DAS 153</td>
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**Program Notes:**
The program in dental assisting is accredited by the Commission on Dental Accreditation. The Commission is a specialized accrediting body recognized by the United States Department of Education. The Commission of Dental Accreditation can be contacted at 312.440.4653 or at 211 East Chicago Avenue, Chicago, Il 60611.

*It is suggested that students take BIO 100 and ENG 101 prior to entering the program.

In order to continue in the program, student must achieve a grade of "C" of higher in all DAS courses and in BIO 100, PHY 131 and DHY 241 courses.

DHY course with a "C" or higher grade may be transferred to the Dental Hygiene Program within two years of completion of the Dental Assisting Program. Students may need to retake the two "core DHY courses" if more than two years have lapsed.
ALLIED DENTAL SERVICES - HEALTH SCIENCES OPTION - Associate in Science

Program Goals
This program prepares its graduates with a strong science background and is a good choice if the ultimate goal is transfer into the Dental Hygiene program or into a baccalaureate program. Does not require DANB, CDA status.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Meet the requirements to apply for the Dental Hygiene Program.
• Transfer to a Baccalaureate program in the Health Field.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
• High School Diploma or GED/High School Equivalency (refer to page 9)
• Please see admission requirements on program pages and on page 13.
• Program certificate in Dental Assisting from a postsecondary ADA accredited program
• Attend a Health Information Session

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are required. Finger printing and drug testing maybe required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).
Allied dental services students should anticipate additional expenses for uniforms/clinical wear, textbooks, professional liability insurance, licensing examinations, and any required skills remediation.

Location
This program may be completed at the QCC Worcester campus.
This program may be completed face-to-face.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: dentalassisting@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
## ALLIED DENTAL SERVICES - HEALTH SCIENCES OPTION - Associate in Science (Program Code: ADHS)

<table>
<thead>
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<th>Credits</th>
<th>Prerequisites</th>
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<td><strong>Semester 1</strong></td>
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<td>Clinical Science I</td>
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<td>Dental Sciences</td>
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<td>Dental Assisting I</td>
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<td>Coreq: DAS 101</td>
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<td>Dental Radiology</td>
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<td>Dental Materials</td>
<td>DHY 241</td>
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<td><strong>Semester 2</strong></td>
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ALLIED DENTAL SERVICES - DENTAL OFFICE MANAGEMENT OPTION - Associate in Science

Program Goals
This program prepares graduates to oversee the business operations of a dental practice. A successful dental office manager enjoys working with computers, managing multiple administrative tasks, and/or supervising people.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Obtain employment as an integral member of the dental health team after graduation.
• Demonstrate an understanding of the management of a dental practice.
• Oversee the business operations of a dental practice.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admission Requirements:
• High School Diploma or GED/High School Equivalency (refer to page 9)
• Please see admission requirements on program pages and on page 13.
• Program certificate in Dental Assisting from a postsecondary ADA accredited program
• Current CDA status
• Attend a Health Information Session

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are required. Finger printing and drug testing maybe required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).
Allied dental services students should anticipate additional expenses for uniforms/clinical wear, textbooks, professional liability insurance, licensing examinations, and any required skills remediation.

Location
This program may be completed at the QCC Worcester campus with external hours at dental offices within Worcester County.
This program may be completed face-to-face.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning.
Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: dentalassisting@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
## ALLIED DENTAL SERVICES - DENTAL OFFICE MANAGEMENT OPTION - Associate in Science (Program Code: ADDO)

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ALLIED DENTAL SERVICES - DENTAL SALES/MARKETING OPTION - Associate in Science

Program Goals
This program prepares graduates to work as sales representatives or product managers for a dental products company. For individuals who are outgoing, enjoy meeting people, and like to travel, this option will provide them with the professional skills they need to be successful in marketing or sales.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Obtain entry-level employment as an integral member of the dental sales team after graduation.
• Demonstrate and market specific products to dental professionals.
• Communicate effectively in the dental sales field.
• Demonstrate the knowledge, skills and tools necessary to be a successful sales professional.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admission Requirements:
• High School Diploma or GED/High School Equivalency (refer to page 9)
• Please see admission requirements on program pages and on page 13.
• Program certificate in Dental Assisting from a postsecondary ADA accredited program
• Current CDA status
• Attend a Health Information Session

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are required. Finger printing and drug testing maybe required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).
Allied dental services students should anticipate additional expenses for uniforms/clinical wear, textbooks, professional liability insurance, licensing examinations, and any required skills remediation.

Location
This program may be completed at the QCC Worcester campus with extern hours at dental offices within Worcester County.
This program may be completed face-to-face.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: dentalassisting@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
# ALLIED DENTAL SERVICES - DENTAL SALES/MARKETING OPTION - Associate in Science (Program Code: ADDS)

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DENTAL HYGIENE - Associate in Science

Program Goals
1. To accept students into the program who have the potential for achieving the stated competencies
2. To provide a curriculum that includes scientific advancements and innovations in dental hygiene practice and health care systems, as well as current information in the behavioral and dental sciences which will enable dental hygiene students to achieve the stated competencies required for the dental hygiene process of care.
3. To prepare each dental hygiene graduate to assume responsibility for ethical dental hygiene care in accordance with the laws of the Commonwealth of Massachusetts.
4. To graduate students who will advance the profession through service activities, community partnerships and affiliations with professional organizations.
5. To develop and provide ongoing continuing education programs for community dental professionals and the QCC Dental Hygiene students.
6. To provide access to quality dental hygiene care to the community within the parameters of the educational requirements of the program.
7. To graduate students that can obtain employment within 7 months of graduation.
Program graduates seeking employment will be employed within 7 months of graduation, 95% of the time reported via the Brief Graduation Survey.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Provide the Dental Hygiene Process of care to a diverse population, including the child, adolescent, adult, geriatric, compromised patient and patients with all classifications of periodontal disease as well as in assessing the treatment needs of patients with special needs.
• Demonstrate effective interpersonal and communication skills in the interaction with diverse population groups and other members of the health care team.
• Assess, analyze data, plan, implement and evaluate community-based oral health programs including health promotion and disease prevention activities.
• Apply legal and regulatory concepts to the provision and/or support of oral health care services.
• Apply the principles of ethical reasoning, ethical decision making and professional responsibility as they pertain to academic environment, research, patient care and patient management.
• Utilize technology as a learning resource and for information management.
• Evaluate current scientific literature and research.
• Manage comprehensive patient care utilizing critical thinking, problem solving skills and apply self-assessment skills in preparation for life-long learning.
• Represent and support the profession through community service and affiliations with professional organizations.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
• High School Diploma or GED/High School Equivalency
• GPA: 3.0 or equivalent in high school OR 3.0 in college with minimum 10 credits OR 550 Battery Average on GED
• Must take the college placement test to determine Math and English levels if no college level courses were previously completed.
• Attend a Health Information Session
• Math: minimum grade of B in MAT 098 or MAT 099 or place into MAT 100-level or above
• Biology: minimum grade of B in high school biology or C+ in BIO 101 (recommended) or other college level biology course
• Chemistry: minimum grade of B in high school chemistry OR B in CHM 090
• English: minimum grade of B in ENG 100 OR place into ENG 101
• Required TEAS V scores must be achieved within two attempts of taking the test.
  English – 53%
  Reading – 53%
  Mathematics – 54%
  Science – 40%
• 4-hour dental office observation

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are required. Finger printing and drug testing may be required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).
Uniforms/clinical wear, textbooks, required academic or skills remediation, membership in the Dental Hygiene Professional Association, Regional and National Board exams

Location
This program may be completed at the QCC Worcester campus only.
This program may be completed face-to-face.
Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: dentalhygiene@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.

- The QCC Dental Hygiene Program is accredited by the ADA’s Commission on Dental Accreditation, 211 East Chicago Avenue, Chicago, IL 60611-267.
- Students accepted to the Dental Hygiene Program must: obtain Health Care Provider level BLS/CPR certification prior to beginning the program.
- Although every effort will be made to schedule patients for students, ultimately, students are responsible for supplying their own patients to meet their clinical requirements.
- Clinical rotations may be required during summer sessions or intersession. Clinical rotations may be required off-campus throughout the duration of the program. Students are responsible for their own transportation.
- Provide documentation of immunization currency & satisfactory health status and be cleared by the QCC Healthcare Data Administrator by July 2nd.
- Students are required to maintain health insurance throughout the students enrollment.
- Annual TB testing required.
## DENTAL HYGIENE - Associate in Science (Program Code: DH)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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<tr>
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<tr>
<td>Anatomy &amp; Physiology I</td>
<td>BIO 111</td>
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<td>CHM 101</td>
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<td>Dental Anatomy</td>
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<td>Dental Hygiene Process I</td>
<td>DHY 111</td>
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<td>BIO 112, CHM 101, DHY 125</td>
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<td>Anatomy of the Head &amp; Neck</td>
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<tr>
<td>Oral Histology &amp; Embryology</td>
<td>DHY 123</td>
<td>F</td>
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<td>Dental Radiology</td>
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<td>Introduction to Psychology</td>
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<td><strong>Semester 4 (Intersession)</strong></td>
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<tr>
<td>Practice Management</td>
<td>DHY 116</td>
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<td>DHY 111</td>
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<td><strong>Semester 5 (Spring)</strong></td>
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<tr>
<td>Nutrition in Oral and Systemic Health</td>
<td>DHY 250</td>
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<td>BIO 112, Coreq: DHY 112</td>
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<td>Dental Hygiene Process II</td>
<td>DHY 112</td>
<td>S</td>
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<td>BIO 112, CHM 101, DHY 111, DHY 131, Coreq: DHY 250</td>
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<td>Periodontology</td>
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<td>Oral Pathology</td>
<td>DHY 126</td>
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<td>Local Anesthesia for the Dental Hygienist</td>
<td>DHY 150</td>
<td>S</td>
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<td><strong>Semester 6 (Summer 1)</strong></td>
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<td>Medical Microbiology</td>
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<td>BIO 112 or CHM 123 or CHM 105</td>
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<td>English Composition &amp; Literature II</td>
<td>ENG 102</td>
<td>F/S/SU</td>
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<td>ENG 101</td>
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<td><strong>Semester 7 (Summer II)</strong></td>
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<tr>
<td>Dental Hygiene Process Summer Clinic</td>
<td>DHY 113</td>
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<td>DHY 112, DHY 250</td>
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<td><strong>Semester 8 (Fall)</strong></td>
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<td>Health Promotion</td>
<td>DHY 201</td>
<td>F</td>
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<td>BIO 112, DHY 113</td>
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<tr>
<td>Dental Hygiene Process III</td>
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<tr>
<td>Dental Pharmacology</td>
<td>DHY 231</td>
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<tr>
<td>Dental Materials</td>
<td>DHY 241</td>
<td>F</td>
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<td>Introductory Sociology (Principles)</td>
<td>SOC 101</td>
<td>F/S/SU</td>
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<td>Coreq: ENG 100 or approp place score</td>
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Continued next page
DENTAL HYGIENE - Associate in Science (Program Code: DH)

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<tr>
<th>Course Title</th>
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<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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<tr>
<td>Dental Ethics, Jurisprudence, &amp; Professional Issues</td>
<td>DHY 202</td>
<td>S</td>
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<td>DHY 211</td>
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<td>Dental Hygiene Process IV</td>
<td>DHY 212</td>
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<tr>
<td>Dental Public Health</td>
<td>DHY 243</td>
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<tr>
<td>Liberal Arts Elective</td>
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<td><strong>Total Credits Required</strong></td>
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<td><strong>79</strong></td>
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</table>

Program Notes:
BIO 111, BIO 112, BIO 232, CHM 101, and all professional courses must be completed with a grade of "C" or higher in order to continue in the program. Enrollment in courses designated as DHY is limited to Dental Hygiene majors only, unless otherwise noted.
EARLY CHILDHOOD EDUCATION - PRESCHOOL OPTION - Associate in Arts

Program Goals
This program prepares students for responsible positions in the field of early care and education or for careers in other child-related areas. Graduates will be qualified for career opportunities in Early Education and care as a lead teacher and, depending upon experience, as an assistant director or a director in a variety of early education programs. Students are also prepared for transfer to a four year institution.

Student Learning Outcomes
Upon completion of the program graduates will be able to:

- Describe young children's characteristics and needs and the multiple influences on development and learning.
- Apply knowledge of development to create healthy, respectful, supportive, and challenging learning environments.
- Demonstrate knowledge and understanding of family and community characteristics and describe methods for involving families and communities in their children’s development and learning.
- Demonstrate knowledge of and practice meaningful observation, documentation and assessment of young children that support individual learning and growth.
- Employ positive guidance strategies that are developmentally appropriate.
- Integrate knowledge of content area and other disciplines and apply to the design implementation and evaluation of curriculum that promotes positive outcomes for children.
- Engage in continuous, collaborative learning to inform practice.
- Value ethical standards and professional guidelines.
- Demonstrate informed advocacy for children and the profession.
- Identify and utilize professional resources.
- Demonstrate knowledge and appreciation of diverse cultures.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

C O R I ,  S O R I ,  Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI), Sexual Offenders Record Information (SORI) and Department of Children and Families (DCF) checks are required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Location
This program may be completed at the QCC Worcester campus. Many courses are offered at the Southbridge Campus. This program may be completed face-to-face. This program can be completed 50% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: earlychildhood@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
- Students must pass all ECE courses with a C or better
- Students cannot take any ECE course more than twice
- Student teaching may be completed at the student's worksite
# EARLY CHILDHOOD EDUCATION - PRESCHOOL OPTION - Associate in Arts (Program Code: ECPS)

<table>
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<th>Course Title</th>
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<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Semester 1</strong></td>
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<tr>
<td>Introduction to Early Childhood Education</td>
<td>ECE 101</td>
<td>F/S/SU</td>
<td></td>
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<td>ENG 100 or approp place score</td>
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<tr>
<td>English Composition &amp; Literature I</td>
<td>ENG 101</td>
<td>F/S/SU</td>
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<td>ENG 100 or approp place score</td>
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<tr>
<td>Introduction to Psychology</td>
<td>PSY 101</td>
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<td>Coreq: ENG 100 or approp place score</td>
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<td>Mathematics for Educators I</td>
<td>MAT 111</td>
<td>F/S/SU</td>
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<td>MAT 099 with a “C” or better on the MAT 099 departmental final exam or approp place score; restricted to General Studies - Elementary Education Transfer Option and ECE Program students</td>
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<td><strong>Semester 2</strong></td>
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<tr>
<td>Growth and Development of the Young Child or</td>
<td>ECE 102</td>
<td>F/S/SU</td>
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<tr>
<td>Human Development I: Conception to Adolescence</td>
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<td>PSY 101</td>
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<td>Family Issues &amp; Dynamics</td>
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<td>Curriculum for Young Children I</td>
<td>ECE 231</td>
<td>F</td>
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<td>ENG 101, ECE 101, ECE 102 or PSY 123, Coreq: ECE 251, ECE 253</td>
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<td>Integrating Theory and Practice I: Guidance of Young Children</td>
<td>ECE 251</td>
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<td>ENG 101, ECE 101, ECE 112, ECE 102 or PSY 123, Coreq: ECE 231, ECE 253</td>
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<td>Supervised Student Participation I</td>
<td>ECE 253</td>
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<td>Children’s Literature</td>
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<td>Integrating Theory and Practice II: Observing, Recording and Authentic Assessment</td>
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<td>Supervised Student Participation II</td>
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**Program Notes:**
- *Students transferring to a four-year college should take a Lab Science Elective for 4 credits; SCI 105 & SCI 106 are recommended.
- **Social Science Elective recommended to be selected from the following: ECO215, ECO216, GEO210, PSC201, PSC212, PSC221
- ***HST 104, 105, 106,115 or 116 recommended
- ****ECE 242 recommended for students who have taken PSY 123
- *****Liberal Arts Elective recommended to be selected from the following: ART, ENG, FRC, GER, HUM, MUS, PHI, SPH, SPN
EARLY CHILDHOOD EDUCATION - PRE-K TO GRADE 2 OPTION - Associate in Arts

Program Goals
This program prepares students for transfer in order to continue their education and become a licensed public school teacher in grades preschool – two, particularly for transfer to the Massachusetts state universities.

Student Learning Outcomes
Upon completion of the program graduates will be able to:

- Describe young children's characteristics and needs and the multiple influences on development and learning.
- Apply knowledge of development to create healthy, respectful, supportive, and challenging learning environments.
- Demonstrate knowledge and understanding of family and community characteristics and describe methods for involving families and communities in their children's development and learning.
- Demonstrate knowledge of and practice meaningful observation, documentation including I.E.P.s and assessment of young children that support individual learning and growth.
- Integrate knowledge of content area and other disciplines and apply to the design implementation, and evaluation of curriculum that promotes positive outcomes for children.
- Employ positive guidance strategies that are developmentally appropriate.
- Engage in continuous, collaborative learning to inform practice.
- Value ethical standards and professional guidelines.
- Demonstrate informed advocacy for children and the profession.
- Identify and utilize professional resources.
- Pass the CLST portion of the MTEL test after the completion of 6 English credits.
- Demonstrate knowledge and appreciation of diverse cultures.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI), Sexual Offenders Record Information (SORI) and Department of Children and Families (DCF) checks are required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Location
This program may be completed at the QCC Worcester campus. Many courses are offered at the Southbridge Campus. This program can be completed 50% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: earlychildhood@qcc.mass.edu

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.
# EARLY CHILDHOOD EDUCATION - PRE-K TO GRADE 2 OPTION - Associate in Arts (Program Code: ECPK)

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<th>Credits</th>
<th>Prerequisites</th>
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</thead>
<tbody>
<tr>
<td><strong>Semester 1</strong></td>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Introduction to Early Childhood Education</td>
<td>ECE 101</td>
<td>F/S/SU</td>
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<td></td>
<td>ENG 100 or approp place score</td>
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<td>English Composition &amp; Literature I</td>
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<td>Mathematics for Educators</td>
<td>MAT 111</td>
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<td>MAT 099 with a &quot;C&quot; or better on the MAT 099</td>
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<td>F/S/SU</td>
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<td>Departmental final exam or approp place score; restricted to General Studies - Elementary Education Transfer Option and ECE Program students</td>
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<td>Integrated Science: Earth and Space</td>
<td>SCI 105</td>
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<td>Coreq: ENG 100 or approp place score, MAT 095</td>
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<tr>
<td>Human Development I: Conception to Adolescence</td>
<td>PSY 123</td>
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<td>PSY 101</td>
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<td>English Composition &amp; Literature II</td>
<td>ENG 102</td>
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<td>ENG 101</td>
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<td>ENG 100 or approp place score, MAT 095</td>
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<td>Integrated Science: The Living World</td>
<td>SCI 106</td>
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<td>ENG 100 or approp place score, MAT 095</td>
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<td>ENG 100 or approp place score, MAT 095</td>
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<tr>
<td>Curriculum for Young Children I</td>
<td>ECE 231</td>
<td>F</td>
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<td>Integrating Theory and Practice I: Guidance of Young Children</td>
<td>ECE 251</td>
<td>F</td>
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<td>Mathematics for Educators II</td>
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<td>ENG 102</td>
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<td>Liberal Arts Elective</td>
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<tr>
<td>Children's Literature</td>
<td>ENG 200</td>
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</table>

**Program Notes:**
Students wishing to receive DEEC Lead Teacher certification will need to complete ECE232, ECE 252 and ECE 254.
Students are advised to consult the requirements of the college to which they plan to transfer and to use student’s credits to fulfill the academic major requirements of that institution.
It is highly recommended that students take the CLST portion of the Teacher Test (MTEL) after completing semester 2 to ensure continuation in the appropriate program.

*Humanities course designations include: ART, ENG, FRC, GER, HUM, MUS, PHI, SPH, SPN

**Social Science Elective recommended to be selected from the following: ECO215, ECO216, GEO210, PSC201, PSC212, PSC221, HST 104, HST 105, HST 106, HST 115, and HST 116
PRESCHOOL ASSISTANT TEACHER CERTIFICATE

Program Goals
This certificate program provides students who are not yet interested in an associate degree with some formal education about young children. This program gradually introduces students to the development of young children along with the teaching practices that are most effective when working with these children.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Describe young children's characteristics and needs and the multiple influences on development and learning.
• Apply knowledge of development to support healthy, respectful, supportive, and challenging learning environments.
• Demonstrate knowledge and understanding of family and community characteristics and describe methods for involving families and communities in their children's development and learning.
• Integrate knowledge of content area and other disciplines and support the design implement and evaluate curriculum that promotes positive outcomes for children.
• Employ positive guidance strategies that are developmentally appropriate.
• Engage in continuous, collaborate learning to inform practice.
• Value ethical standards and professional guidelines.
• Demonstrate informed advocacy for children and the profession.
• Identify and utilize professional resources.
• Demonstrate ability to write and speak effectively.
• Demonstrate knowledge and appreciation of diverse cultures.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI), Sexual Offenders Record Information (SORI) and Department of Children and Families (DCF) checks are required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Location
This program may be completed at the QCC Worcester campus. Many courses are offered at the Southbridge Campus.

Student teaching must be done at the QCC Worcester campus.

This program may be completed face-to-face.

This program can be completed 50% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning.

Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Many of the required courses transfer into the Associate Degree options. Most courses in this program transfer directly into the Early Childhood Education Associate Degree Program.

Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: earlychildhood@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
• Students must pass all ECE courses with a “C” or better
• Students cannot take any ECE course more than twice
# PRESCHOOL ASSISTANT TEACHER CERTIFICATE (Program Code: PATC)

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<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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</tr>
<tr>
<td>Introduction to Psychology</td>
<td>PSY 101</td>
<td>F/S/SU</td>
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<td></td>
<td>3</td>
<td>Coreq: ENG 100 or approp place score</td>
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<tr>
<td>Introduction to Early Childhood Education</td>
<td>ECE 101</td>
<td>F/S/SU</td>
<td></td>
<td></td>
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<td>ENG 100 or approp place score</td>
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<td>Family Issues and Dynamics</td>
<td>ECE 112</td>
<td>F/S/SU</td>
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<td>ENG 100 or approp place score</td>
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<tr>
<td>Semester 2</td>
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<td>Early Childhood Education Elective</td>
<td>ECE---</td>
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<tr>
<td>Planning Programs for Young Children</td>
<td>ECE 131</td>
<td>S</td>
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<td>ENG 100 or approp place score</td>
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<tr>
<td>Growth &amp; Development of the Young Child or</td>
<td>ECE 102</td>
<td>F/S/SU</td>
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<td>ENG 100 or approp place score</td>
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<td>Human Development I: Conception to Adolescence*</td>
<td>PSY 123</td>
<td>F/S</td>
<td></td>
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<td>PSY 101</td>
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<tr>
<td>Fieldwork with Young Children I</td>
<td>ECE 202</td>
<td>S</td>
<td></td>
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<td>ENG 100 or approp place score</td>
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<td>Discipline: Guiding Children's Behavior</td>
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Program Notes:
*Students wishing to transfer should take PSY 123*
INFANT TODDLER TRAINING CERTIFICATE

Program Goals
This certificate program provides students with both the theoretical knowledge and practical skills training necessary for the care of infants and toddlers in family day care homes or child care centers.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Describe infant and toddler children’s characteristics and needs and the multiple influences on development and learning.
• Apply knowledge of development to support healthy, respectful, supportive, and challenging learning environments.
• Demonstrate knowledge and understanding of family and community characteristics and describe methods for involving families and communities in their children’s development and learning.
• Employ positive guidance strategies that are developmentally appropriate.
• Integrate knowledge of content area and other disciplines and support the design, implement and evaluate curriculum that promotes positive outcomes for children.
• Engage in continuous, collaborate learning to inform practice.
• Value ethical standards and professional guidelines.
• Demonstrate informed advocacy for children and the profession.
• Identify and utilize professional resources.
• Demonstrate ability to write and speak effectively.
• Demonstrate knowledge and appreciation of diverse cultures.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI), Sexual Offenders Record Information (SORI) and Department of Children and Families (DCF) checks are required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Location
This program may be completed at the QCC Worcester campus. Many courses are offered at the Southbridge Campus. This program may be completed face-to-face. This program can be completed 80% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact:
earlychildhood@qcc.mass.edu

Additional Program Information:
For the most up to date information, go to the program website at www.QCC.edu.
• Students must pass all ECE courses with a C or better.
• Students cannot take any ECE course more than twice.
• Field placement will be held at an approved off campus infant and toddler program.
• Many of the required courses can be applied to the Associate Degree options.
# INFANT TODDLER TRAINING CERTIFICATE (Program Code: IC)

<table>
<thead>
<tr>
<th>Course Title</th>
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<th>Grade</th>
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<th>Prerequisites</th>
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<td>Introduction to Early Childhood Education</td>
<td>ECE 101</td>
<td>F/S/SU</td>
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<td>ENG 100 or approp place score</td>
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<td>Introduction to Psychology</td>
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<td>F/S/SU</td>
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<td>Coreq: ENG 100 or approp place score</td>
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<td>Health, Safety, &amp; Nutrition in Programs for Young Children</td>
<td>ECE 103</td>
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<td>Infant &amp; Toddler Curriculum and Development</td>
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<tr>
<td>Family Issues &amp; Dynamics</td>
<td>ECE 112</td>
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<td></td>
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<td>ENG 100 or approp place score</td>
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<td>Fieldwork with Infants &amp; Toddlers (Observation and Experience)</td>
<td>ECE 123</td>
<td>S</td>
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<td>Growth &amp; Development of the Young Child or</td>
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<td>F/S/SU</td>
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</table>

Program Notes:
* Students wishing to transfer should take PSY 123
LEADERSHIP IN EARLY EDUCATION AND CARE CERTIFICATE

Program Goals
This certificate program provides students who are already working in early childhood centers as directors, supervisors, or aspiring to a leadership role with the skills required for creating and sustaining healthy working relationships leading to quality programs for young children and their families.

Student Learning Outcomes
Upon completion of the program graduates will be able to:

• Demonstrate knowledge of child and adult development, personality typologies, dispositions and learning styles as they relate to self and others.
• Demonstrate communication skills supportive of collaboration in a school setting and with families.
• Document reflective thinking necessary for self-growth and professional development.
• Demonstrate ability to advocate on behalf of young children, their families and the early childhood community.
• Reflect critically on early childhood educational leadership competencies.
• Demonstrate ethical leadership skills in early childhood education settings.
• Engage in continuous, collaborative learning to inform practice.
• Value ethical standards and professional guidelines.
• Identify and utilize professional resources.
• Demonstrate ability to write and speak effectively.
• Demonstrate knowledge and appreciation of diverse cultures.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI), Sexual Offenders Record Information (SORI) and Department of Children and Families (DCF) checks required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Location
This program may be completed at the QCC Worcester campus. Many courses are offered at the Southbridge Campus. This program may be completed face-to-face.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: earlychildhood@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
• Students must pass all ECE courses with a C or better
• Students cannot take any ECE course more than twice
<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
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<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
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<td>Semester 1</td>
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<td>Administration in Early Education and Care</td>
<td>ECE 243</td>
<td>F</td>
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<td>ENG 102 or PSY 123</td>
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<td>Supervision in Early Childhood Settings</td>
<td>ECE 238</td>
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<td>Communication for Collaboration</td>
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<td>Advocacy and Ethics for Social Justice in Early Education and Care</td>
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<td>S</td>
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<td>Seminar and Field Experience: Leadership in Early Education and Care</td>
<td>ECE 246</td>
<td>S</td>
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<td>ECE 102 or PSY 123</td>
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</tbody>
</table>
SCHOOL AGE CERTIFICATE

Program Goals
This certificate program provides students who are already working directly with school age children in after-school group settings with the classroom and fieldwork supervision that will acquaint them with the Standards for Quality School-Age distribution by the National School-Age Care Alliance. Developmental understanding of the school-age child leading to appropriate curriculum planning is combined with on-site fieldwork supervision.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Describe school age children’s characteristics and the multiple influences on development and learning.
• Apply knowledge of development to create healthy supportive and challenging learning environments.
• Demonstrate knowledge and understanding of family and community characteristics and describe methods for involving families and communities in their children’s development and learning.
• Integrate knowledge of content area and other disciplines and apply to the design, implementation, and evaluate curriculum that promotes positive outcomes for children.
• Engage in continuous, collaborative learning to inform practice.
• Employ positive guidance strategies that are developmentally appropriate.
• Value ethical standards and professional guidelines.
• Demonstrate informed advocacy for children and the profession.
• Identify and utilize professional resources.
• Demonstrate ability to write and speak effectively.
• Demonstrate knowledge and appreciation of diverse cultures.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI), Sexual Offenders Record Information (SORI) and Department of Children and Families (DCF) checks are required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Location
This program may be completed at the QCC Worcester campus. Many courses are offered at the Southbridge Campus. This program may be completed face-to-face. This program can be completed 50% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer

Program Contact: earlychildhood@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
• Students must pass all ECE courses with a C or better
• Students cannot take any ECE course more than twice
• All fieldwork will be completed at the student’s work site pending approval of their supervisor
• Many of the required courses can be applied to the Associate Degree options
## SCHOOL AGE CERTIFICATE (Program Code: CSA)

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<thead>
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<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
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<tr>
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**Program Notes:**

*Students wishing to transfer should take PSY 123*
ELECTRONICS ENGINEERING TECHNOLOGY - BIOMEDICAL INSTRUMENTATION OPTION - Associate in Science

Program Goals
The Biomedical Instrumentation Option in Electronics Engineering Technology prepares students to enter the workforce as an essential member of a medical organization, working with the electronic instrumentation equipment that is vital to today's technology-driven healthcare industry. Graduates may also continue their education toward a bachelor's degree in Engineering Technology.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Communicate effectively through verbal and written means.
• Apply the concepts and methods of mathematics to the solution of technical problems.
• Apply the concepts of Physics to the solution of technical problems.
• Write technical reports using a word processor.
• Collect, sort and analyze data using a spreadsheet.
• Operate electronic test equipment such as multi-meters, function generators and oscilloscopes.
• Troubleshoot and configure computer networks.
• Troubleshoot and repair basic electronic systems.
• Identify key areas of human anatomy and physiology.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency
Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) may be required of students enrolled in ELT 299. Finger printing and drug testing may also be required of students enrolled in ELT 299.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Location
This program may be completed at the QCC Worcester campus.
This program may be completed face-to-face.
This program can be completed 50% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: electronics@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
## ELECTRONICS ENGINEERING TECHNOLOGY - BIOMEDICAL INSTRUMENTATION OPTION - Associate in Science (Program Code: EEBI)

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<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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<td>Windows Client Operating Systems</td>
<td>CSC 141</td>
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<td>MAT 100 or approp place score</td>
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<td>CSC 234</td>
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<td>ELT 104, ELT 130</td>
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<td>Principles of Human Biology</td>
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**Program Notes:**
- Students should note that many required courses have ENG and/or MAT prerequisites.
- If students test into ENG 101, students should take ENG 101/ENG 102 (rather than ENG 100/ENG 101) sequence; Note: ENG 101 and ENG 102 are strongly recommended for students intending to transfer to a 4-year college.
- **ELT or ELM Program Elective must be a 200-level course.**
ELECTRONICS ENGINEERING TECHNOLOGY - MECHATRONICS OPTION - Associate in Science

Program Goals
The goal of the Mechatronics Option in Electronics Engineering Technology is to prepare students for careers as Mechatronics technicians. Mechatronics technicians install, maintain, troubleshoot and repair a wide range of computer-driven automated equipment and/or robotic systems. They must understand basic electronics, mechanics, computer interfacing and software. These skills are vital to the success of advanced manufacturing.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Communicate effectively through verbal and written means.
• Apply the concepts and methods of mathematics to the solution of technical problems.
• Write technical reports using a word processor.
• Collect, sort and analyze data using a spreadsheet.
• Operate electronic test equipment such as multi-meters, function generators and oscilloscopes.
• Troubleshoot and configure computer networks.
• Troubleshoot and repair basic mechatronic systems.
• Wire, test and program basic programmable logic controller systems.
• Program and troubleshoot basic robotic systems.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Location
This program may be completed at the QCC Worcester campus. This program may be completed face-to-face.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: electronics@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
ELECTRONICS ENGINEERING TECHNOLOGY - MECHATRONICS OPTION - Associate in Science (Program Code: EEMO)

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<td>A grade of &quot;C&quot; or higher in ENG 091 and passing the ENG 096 departmental writing final examination essay or approp place score, MAT 095 or approp place score</td>
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Program Notes:
- Students should note that many required courses have ENG and/or MAT prerequisites
- If students test into ENG 101, students should take ENG 101/ENG 102 (rather than ENG 100/ENG 101) sequence. ENG 101 and ENG 102 are strongly recommended for students intending to transfer to a 4-year college.
- **Recommended Mathematics Electives:**
  - For students whose primary goal is employment after graduation: MAT 100 College Algebra and MAT 122 Statistics
  - For students intending to transfer to a 4-year college: MAT 123 College Mathematics I: Pre-Calculus and MAT 124 College Mathematics II: Trigonometry
- **Recommended Lab Science Elective**
  - For students intending to transfer to a 4-year college: PHY 101 Physics I
- **Recommended Liberal Arts Elective:** SPH 101 Speech Communication Skills
- **Recommended Social Science Elective:** PSY 118 Psychology of Interpersonal Relations
ELECTRONICS TECHNOLOGY CERTIFICATE

Program Goals
The Electronics Technology Certificate prepares students for entry-level positions in the field of Electronics. Students also build a foundation of core Electronics skills and knowledge that form the basis for further study in Electronics, Mechatronics, Photonics, or Biomedical Instrumentation.

Student Learning Outcomes
Upon completion of the program graduates will be able to:

• Apply the concepts and methods of arithmetic and basic algebra to the solution of technical problems.
• Write technical reports using a word processor.
• Collect, sort and analyze data using a spreadsheet.
• Operate electronic test equipment such as multi-meters, function generators and oscilloscopes.
• Analyze basic electronic systems.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Location
This program may be completed at the QCC Worcester campus.
This program may be completed face-to-face.
This program can be completed 50% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: electronics@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
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<td>Windows Client Operating Systems</td>
<td>CSC 141</td>
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<tr>
<td>English Composition &amp; Literature I</td>
<td>ENG 101</td>
<td>F/S/SU</td>
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<td>ENG 100 or approp place score</td>
</tr>
<tr>
<td>English Composition &amp; Literature II</td>
<td>ENG 102</td>
<td>F/S/SU</td>
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<td>ENG 101</td>
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</table>

**Program Notes:**
- Students should note that many required courses have ENG and/or MAT prerequisites
- For additional information see program introduction on page 174.
PARAMEDIC TECHNOLOGY - Associate in Science

Program Goals
To prepare competent entry level Emergency Medical Technician-Paramedics to serve in career and volunteer positions throughout the Commonwealth and neighboring regions.

Student Learning Outcomes
Upon completion of the program graduates will be able to:

- Comprehend, apply and evaluate the didactic, clinical and field information relative to the graduate's role as an entry level Paramedic and to display behaviors consistent with the professional and employer expectations within the Commonwealth.
- Demonstrate technical proficiency in all skills necessary to fulfill the role of entry level Paramedic within the Commonwealth including but not limited to:
  - Administer advanced life support care to sick and injured persons from pre-term through geriatric patients.
  - Assess the nature and extent of illness or injury to establish and prioritize medical procedures to be followed or need for additional assistance.
  - Restore and stabilize heart rhythm on pulseless, non-breathing patients, using defibrillator, cardioversion, or external pacemaker.
  - Monitor cardiac patients using electrocardiograph.
  - Initiate intravenous fluids to administer medication, or to replace fluids to the body.
  - Perform endotracheal intubation to maintain the patient's airway and to ventilate the patient.
  - Administer injections of medications.
  - Able to record patient vital signs including blood pressure, pulse rate, respiratory rate, skin color, texture and temperature, pupil response to light, capillary refill time, blood glucose reading, pulse oximetry and capnography.
  - Extricate entrapped victims.
  - Observe, record, and report any changes in patient condition to the physician.
  - Operate and maintain control of the emergency response vehicle.
  - Function in the role of Team Leader for additional personnel involved in any emergency scene.
  - Communicate effectively to additional personnel at scene or to hospital personnel via radio/telephone systems.
- At the completion of didactic, clinical and field practicum, the Paramedic student is prepared to sit for the National Registry of Emergency Medical Technicians Practical and Written Examinations.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
- High School Diploma or GED/High School Equivalency
- EMT-B certification
- 1 year of EMT-B certification as verified by letter from employer

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are required. Finger printing and drug testing may be required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).
Cost for NREMT practical exam: $150.00 to OEMS; QCC site fee of $175.00. Other site fees vary. Cost for NREMT written exam: $55.00. Uniforms for Clinical and Field Practicum vary per semester by student agreement. Estimated current cost: $200.00.

Location
This program may be completed at the QCC Worcester campus, with most labs held at Worcester Technical High School. Some classes require additional travel to field trip sites. Clinical and Field sites vary by time, student, and semester. All information is printed on individual instructor syllabi.
This program may be completed face-to-face.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook
Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: emt@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
## PARAMEDIC TECHNOLOGY - Associate in Science (Program Code: EM)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
</tr>
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<tbody>
<tr>
<td><strong>Semester 1</strong></td>
<td></td>
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</tr>
<tr>
<td>Anatomy &amp; Physiology I</td>
<td>BIO 111</td>
<td>F/S/SU</td>
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<td>BIO 101 or High School Advanced Placement Biology, Coreq: ENG 101</td>
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<tr>
<td>Introduction to Advanced Pre-Hospital Care</td>
<td>EMT 108</td>
<td>F/S</td>
<td></td>
<td></td>
<td>4</td>
<td>Coreq: BIO 100 or BIO 111, EMT 109, 110, 112, 114</td>
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<tr>
<td>Pharmacology for Advanced Pre-Hospital Care</td>
<td>EMT 109</td>
<td>F/S</td>
<td></td>
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<td>2</td>
<td>Coreq: BIO 100 or BIO 111, EMT 108, 110, 112, 114</td>
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<td>Patient Assessment &amp; Human Systems</td>
<td>EMT 110</td>
<td>F/S</td>
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<td>Coreq: BIO 100 or BIO 111, EMT 108, 109, 112, 114</td>
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<td>Patient Assessment/Pharmacology: Laboratory</td>
<td>EMT 112</td>
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<td>Coreq: BIO 100 or BIO 111, EMT 108, 109, 110, 114</td>
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<tr>
<td>Life Span and Healthcare Issues for Pre-Hospital Care</td>
<td>EMT 114</td>
<td>F/S</td>
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<td>Coreq: BIO 100 or BIO 111, EMT 108, 109, 110, 112</td>
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<tr>
<td>Anatomy &amp; Physiology II</td>
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<td>BIO 111</td>
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<tr>
<td>Advanced Pre-Hospital Care</td>
<td>EMT 115</td>
<td>F/S</td>
<td></td>
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<td>EMT 108, 109, 110, 112, 114, Coreq: BIO 100 or BIO 112, EMT 116, 117, 118, 119</td>
</tr>
<tr>
<td>Cardiology and Advanced Cardiac Life Support</td>
<td>EMT 116</td>
<td>F/S</td>
<td></td>
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<td>4</td>
<td>EMT 108, 109, 110, 112, 114, Coreq: BIO 100 or BIO 112, EMT 115, 117, 118, 119</td>
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<tr>
<td>Trauma</td>
<td>EMT 117</td>
<td>F/S</td>
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<td>EMT 108, 109, 110, 112, 114, Coreq: BIO 100 or BIO 112, EMT 115, 116, 118, 119</td>
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<td>Topics In Advanced Life Support</td>
<td>EMT 119</td>
<td>F/S</td>
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<td>EMT 108, 109, 110, 112, 114, Coreq: BIO 100 or BIO 112, EMT 115, 116, 117, 118, 119</td>
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<td>Field Placement for the Paramedic</td>
<td>EMT 203</td>
<td>F/S</td>
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<td>F/S/SU</td>
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<td>ENG 101</td>
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<tr>
<td>Introduction to Psychology or Psychology of Interpersonal Relations</td>
<td>PSY 101</td>
<td>F/S/SU</td>
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<td>Coreq: ENG 100 or approp place score</td>
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<td>Speech Communication Skills</td>
<td>PSY 118</td>
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<tr>
<td>Elective</td>
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<td>Pre/Coreq: ENG 101</td>
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<td>Liberal Arts Elective</td>
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<td>Pre/Coreq: ENG 101</td>
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</table>
EMT PARAMEDIC CERTIFICATE

Program Goals
To prepare competent entry level Emergency Medical Technician-Paramedics to serve in career and volunteer positions throughout the Commonwealth and neighboring regions.

Student Learning Outcomes
Upon completion of the program graduates will be able to:

- Comprehend, apply and evaluate the didactic, clinical and field information relative to the graduate's role as an entry level Paramedic and to display behaviors consistent with the professional and employer expectations within the Commonwealth.
- Demonstrate technical proficiency in all skills necessary to fulfill the role of entry level Paramedic within the Commonwealth including but not limited to:
  - Administer advanced life support care to sick and injured persons from pre-term through geriatric patients.
  - Assess the nature and extent of illness or injury to establish and prioritize medical procedures to be followed or need for additional assistance.
  - Restore and stabilize heart rhythm on pulseless, non-breathing patients, using defibrillator, cardioversion, or external pacemaker.
  - Monitor cardiac patients using electrocardiograph.
  - Initiate intravenous fluids to administer medication, or to replace fluids to the body.
  - Perform endotracheal intubation to maintain the patient's airway and to ventilate the patient.
  - Administer injections of medications.
  - Able to record patient vital signs including blood pressure, pulse rate, respiratory rate, skin color, texture and temperature, pupil response to light, capillary refill time, blood glucose reading, pulse oximetry and capnography.
  - Extricate entrapped victims.
  - Observe, record, and report any changes in patient condition to the physician.
  - Operate and maintain control of the emergency response vehicle.
  - Function in the role of Team Leader for additional personnel involved in any emergency scene.
  - Communicate effectively to additional personnel at scene or to hospital personnel via radio/telephone systems.
- At the completion of didactic, clinical and field practicum, the Paramedic student is prepared to sit for the National Registry of Emergency Medical Technicians Practical and Written Examinations.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements

- High School Diploma or GED/High School Equivalency
- EMT-B certification
- 1 year of EMT-B certification as verified by letter from employer

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are required. Finger printing and drug testing may be required.

Location
This program may be completed at the QCC Worcester campus, with most labs held at Worcester Technical High School. Some classes require additional travel to field trip sites. Clinical and Field sites vary by time, student, and semester. All information is printed on individual instructor syllabi. This program may be completed face-to-face.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook
Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: emt@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
## EMT PARAMEDIC CERTIFICATE (Program Code: PC)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
</tr>
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<tr>
<td><strong>Semester 1</strong></td>
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<td></td>
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</tr>
<tr>
<td>Principles of Human Biology</td>
<td>BIO 100</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>4</td>
<td>ENG 100 or approp place score</td>
</tr>
<tr>
<td>Introduction to Advanced Pre-Hospital Care</td>
<td>EMT 108</td>
<td>F/S</td>
<td></td>
<td></td>
<td>4</td>
<td>Coreq: BIO 100 or BIO 111, EMT 109, 110, 112, 114</td>
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<tr>
<td>Pharmacology for Advanced Pre-Hospital Care</td>
<td>EMT 109</td>
<td>F/S</td>
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<td>Coreq: BIO 100 or BIO 111, EMT 108, 110, 112, 114</td>
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<tr>
<td>Patient Assessment &amp; Human Systems</td>
<td>EMT 110</td>
<td>F/S</td>
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<td>Coreq: BIO 100 or BIO 111, EMT 108, 109, 112, 114</td>
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<tr>
<td>Patient Assessment/Pharmacology: Laboratory</td>
<td>EMT 112</td>
<td>F/S</td>
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<td>Coreq: BIO 100 or BIO 111, EMT 108, 109, 110, 114</td>
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<tr>
<td>Life Span and Healthcare Issues for Pre-Hospital Care</td>
<td>EMT 114</td>
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<td>Coreq: BIO 100 or BIO 111, EMT 108, 109, 110, 112</td>
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<tr>
<td>Advanced Pre-Hospital Care</td>
<td>EMT 115</td>
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<td>EMT 108, 109, 110, 112, 114, Coreq: BIO 100 or BIO 112, EMT 116, 117, 118, 119,</td>
</tr>
<tr>
<td>Cardiology and Advanced Cardiac Life Support</td>
<td>EMT 116</td>
<td>F/S</td>
<td></td>
<td></td>
<td>4</td>
<td>EMT 108, 109, 110, 112, 114, Coreq: BIO 100 or BIO 112, EMT 115, 117, 118, 119,</td>
</tr>
<tr>
<td>Trauma</td>
<td>EMT 117</td>
<td>F/S</td>
<td></td>
<td></td>
<td>3</td>
<td>EMT 108, 109, 110, 112, 114, Coreq: BIO 100 or BIO 112, EMT 115, 116, 118, 119,</td>
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<tr>
<td>Neonatal and Pediatric Emergencies</td>
<td>EMT 118</td>
<td>F/S</td>
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<td>EMT 108, 109, 110, 112, 114, Coreq: BIO 100 or BIO 112, EMT 115, 116, 117, 119,</td>
</tr>
<tr>
<td>Topics In Advanced Life Support</td>
<td>EMT 119</td>
<td>F/S</td>
<td></td>
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<td>3</td>
<td>EMT 108, 109, 110, 112, 114, Coreq: BIO 100 or BIO 112, EMT 115, 116, 117, 118,</td>
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<td><strong>Semester 3</strong></td>
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<tr>
<td>Clinical Placement for the Paramedic</td>
<td>EMT 202</td>
<td>F/S</td>
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<td>EMT 115, 116, 117, 118, 119, Coreq: EMT 203</td>
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<td>Field Placement for the Paramedic</td>
<td>EMT 203</td>
<td>F/S</td>
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<td>Coreq: EMT 202</td>
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</table>

**Total Credits Required**: 45

**Program Notes**: For additional information see program introduction on page 180.
EMERGENCY MEDICAL TECHNICIAN CERTIFICATE

Program Goals
The Emergency Medical Technician program prepares a student for a career as an Emergency Medical Technician. Emergency Medical Technicians are important members of the healthcare team.

Student Learning Outcomes
Upon completion of the program graduates will be able to:

- List key developments in the history of EMS, the five types of services that provide emergency care, and discuss the role of the National Scope of Practice and the National EMS Education Standards as they relate to the levels of EMS education.
- Understand the body’s topographic anatomy, including the anatomic position and the planes of the body, and the major structures of the respiratory system.
- Explain how pharmacology relates to paramedic clinical practice and describe the regulatory measures affecting medications administered in the pre-hospital setting.
- Describe how to determine the mechanism of injury or nature of illness at an emergency scene, ways to recognize them, and the precautions to protect personal safety.
- Define the term trauma and explain its relationship to energy, kinetics, and biomechanics.
- Discuss the importance of the American Heart Association’s five links of the Chain of Survival to a successful code. Describe how progressive communities can improve survival of pre-hospital cardiac arrest patients.
- Understand the normal changes that occur in the various body systems during pregnancy.
- Summarize the medical equipment, safety equipment, and operations equipment carried on an ambulance. Provide examples of some high-risk situations and hazards that may affect the safety of the ambulance and its passengers during both pre-transport and transport.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are required. Finger printing and drug testing may be required. Students should be aware that a prior or current history of criminal or sexual record could prevent them from participation in the program.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).
Students should anticipate additional expenses for clinical uniforms, professional liability insurance, clinical parking fees, materials required in the program, EMT practical exam, and EMT written exam.

Location
This program may be completed at the QCC Worcester campus.
This program may be completed at the Worcester Technical High School.
This program may be completed at the QCC Training & Education Center.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: emt@qcc.mass.edu
**Additional Program Information:** For the most up to date information, go to the program website at [www.QCC.edu](http://www.QCC.edu).
This is a great opportunity for students to gain entry-level employment in the healthcare field prior to matriculating into a select program.
Must take the college placement test to determine Math and English levels if no college level courses were previously completed.
EMERGENCY MEDICAL TECHNICIAN CERTIFICATE (Program Code: EMT)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
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<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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<tr>
<td>Strategies for College and Career*</td>
<td>ORT 110</td>
<td>F/S/SU</td>
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<td>Coreq: ENG 090 and ENG 095 or approp place score</td>
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<td>Introduction to English Composition**</td>
<td>ENG 100</td>
<td>F/S/SU</td>
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<td>A grade of &quot;C&quot; or higher in ENG 091 and passing the ENG 096 departmental writing final examination essay or approp place score</td>
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<td>Introduction to Medical Terminology</td>
<td>ALH 102</td>
<td>F/S/SU</td>
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<td>Coreq: ENG 100 or approp place score</td>
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<tr>
<td>Introduction to Microcomputer Applications</td>
<td>CIS 111</td>
<td>F/S/SU</td>
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<td>3</td>
<td>ENG 100 or approp place score</td>
</tr>
<tr>
<td>Principles of Human Biology</td>
<td>BIO 100</td>
<td>F/S/SU</td>
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<td>Basic Emergency Medical Technology***</td>
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Program Notes:
If students complete the Health Certificate, maintain a GPA of 3.0 and meet the admission requirements of a Healthcare program (see page 14) they will be guaranteed admission on a space available basis.
*Students are to take ORT 110 with a Healthcare focus.
**If student meets the ENG 100 based on a placement score, PSY 101 can be substituted.
***EMT 101 may be taken as a free-standing course, or as part of the entire certificate.
<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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<tr>
<td>EMT-Basic</td>
<td>EMT 101</td>
<td>F/S/SU</td>
<td></td>
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<td>Must be 18 years of age to test.</td>
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<td>Total</td>
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</tbody>
</table>
ENGINEERING - Associate in Science

Program Goals
The Engineering program is a rigorous program that emphasizes mathematics and sciences. It prepares students for transfer to four-year colleges and universities at which they can continue their education in all fields of engineering, life sciences, and sciences. The program strives to develop students’ ability and awareness to think critically, solve problems, foster a strong sense of global community, and work wisely and creatively to better themselves and the world in which they live.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Apply knowledge of mathematics, science, and engineering.
• Design and conduct experiments, as well as to analyze and interpret data.
• Design a system, component or process to meet desired needs.
• Function on multidisciplinary teams.
• Identify, formulate, and solve engineering problems.
• Use the techniques, skills, and modern engineering tools necessary for engineering practice.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link:

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Location
This program may be completed at the QCC Worcester campus. This program may be completed face-to-face only.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact:
Engineering@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
• Students should note that most required courses carry minimum prerequisites of ENG 100 and/or co requisites of MAT 233.
• WPI awards no transfer credit for any online course work. Students are advised to consult with their transfer institution(s) of choice for similar policies.
• For students who are pursuing an associate degree in Engineering, it is strongly recommended they take six of these courses at QCC: Calculus III, Differential Equations, Physics III, Linear Algebra, Probability and Statistics for Scientists and Engineers, Thermodynamics, and C++ for Scientists and Engineers.
• It is strongly recommended that interested students contact the program coordinator as early as possible in order to review degree requirements and make arrangements for any needed prerequisite courses.
### PROGRAMS OF STUDY

#### ENGINEERING - Associate in Science (Program Code: ERG)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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<tbody>
<tr>
<td><strong>Semester 1</strong></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Principles of Chemistry for Engineers I</td>
<td>CHM 123</td>
<td>F/S/SU</td>
<td></td>
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<td>4</td>
<td>Coreq: MAT 233</td>
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<tr>
<td>C++ for Scientists &amp; Engineers</td>
<td>CSC 221</td>
<td>F/S/SU</td>
<td></td>
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<td>MAT 124, Coreq: MAT 233 recommended</td>
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<tr>
<td>English Composition &amp; Literature I</td>
<td>ENG 101</td>
<td>F/S/SU</td>
<td></td>
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<td>ENG 100 or approp place score</td>
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<td>Engineering Graphics</td>
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<td>F/S/SU</td>
<td></td>
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<td>MAT 124</td>
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<tr>
<td>Calculus I</td>
<td>MAT 233</td>
<td>F/S/SU</td>
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<td>MAT 124</td>
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<td><strong>Semester 2</strong></td>
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<tr>
<td>Principles of Chemistry for Engineers II</td>
<td>CHM 124</td>
<td>F/S/SU</td>
<td></td>
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<td>CHM 123</td>
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<td>ENG 101</td>
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<td>Calculus II</td>
<td>MAT 234</td>
<td>F/S/SU</td>
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<td>MAT 233</td>
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<td>General Physics I</td>
<td>PHY 105</td>
<td>F/S/SU</td>
<td></td>
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<td>4</td>
<td>MAT 233</td>
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<tr>
<td>Social Science Elective</td>
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<tr>
<td><strong>Semester 3</strong></td>
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</tr>
<tr>
<td>Introduction to Materials Science</td>
<td>ERG 211</td>
<td>F/S/U</td>
<td></td>
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<td>3</td>
<td>CHM 123, PHY 105</td>
</tr>
<tr>
<td>Statics</td>
<td>ERG 221</td>
<td>F/IN</td>
<td></td>
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<td>Coreq: MAT 235, PHY 106</td>
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<tr>
<td>Calculus III</td>
<td>MAT 235</td>
<td>F/S</td>
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<td>4</td>
<td>MAT 234</td>
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<tr>
<td>Probability &amp; Statistics for Engineers &amp; Scientists</td>
<td>MAT 237</td>
<td>F/S/SU</td>
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<td>MAT 234</td>
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<tr>
<td>General Physics II</td>
<td>PHY 106</td>
<td>F/S/SU</td>
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<td>MAT 234, PHY 105</td>
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<td><strong>Semester 4</strong></td>
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<tr>
<td>Thermodynamics</td>
<td>ERG 223</td>
<td>S/SU</td>
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<td>CHM 124, MAT 235, PHY 106</td>
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<tr>
<td>Strength of Materials</td>
<td>ERG 225</td>
<td>S/SU</td>
<td></td>
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<td>ERG 221, MAT 235, Coreq: MAT 238</td>
</tr>
<tr>
<td>Differential Equations</td>
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<td>F/S/SU</td>
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<td>MAT 235</td>
</tr>
<tr>
<td>Linear Algebra</td>
<td>MAT 243</td>
<td>F/S/SU</td>
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<td>Coreq: MAT 238</td>
</tr>
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<td>General Physics III</td>
<td>PHY 206</td>
<td>F/S/SU</td>
<td></td>
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<td>MAT 235, PHY 106, Coreq: MAT 238</td>
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<td><strong>Total Credits Required</strong></td>
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</table>

**Program Notes:**
- Students should note that most required courses carry minimum prerequisite of ENG 100 and corequisite of MAT 233.
- WPI awards no transfer credit for any online course work. Students are advised to consult with their transfer institution(s) of choice for similar policies.
ENGINEERING - BIOMEDICAL ENGINEERING OPTION - Associate in Science

Program Goals
The Engineering - Biomedical Engineering Option is a rigorous program that emphasizes mathematics, sciences, and life sciences. It prepares students for transfer to four-year colleges and universities at which they can continue their education in all fields of biomedical engineering, medicine, life sciences, and sciences. The program strives to develop students’ ability and awareness to think critically, solve problems, foster a strong sense of global community, and work wisely and creatively to better themselves and the world in which they live.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Apply knowledge of mathematics, biology, sciences, and engineering.
• Design and conduct experiments, as well as to analyze and interpret data.
• Design a component, device, or process to meet desired needs.
• Function on multidisciplinary teams.
• Identify, formulate, and solve engineering problems with special focus on biological and health systems and products.
• Use the techniques, skills, and modern engineering tools necessary for engineering practice.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Location
This program may be completed at the QCC Worcester campus. This program may be completed face-to-face only.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: Engineering@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.

- Students should note that most required courses carry minimum prerequisites of ENG 100 and/or MAT 124 or higher.
- WPI awards no transfer credit for any online course work. Students are advised to consult with their transfer institution(s) of choice for similar policies.
- For students pursuing the Associate in Science in Engineering – Biomedical Engineering Option, it is strongly recommended that the following courses are taken in residence at QCC: BIO 107, BIO 159, BIO 160, ERG 223, MAT 235, MAT 237, MAT 238, MAT 243, and PHY 205.
- It is strongly recommended that interested students contact the program coordinator as early as possible in order to review degree requirements and make arrangements for any needed prerequisite courses.
<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
</tr>
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<tr>
<td><strong>Semester 1</strong></td>
<td></td>
<td></td>
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<tr>
<td>Principles of Biology I*</td>
<td>BIO 107</td>
<td>F/S/SU</td>
<td></td>
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<td>MAT 095 with a &quot;C&quot; or better on the MAT 095 departmental final exam or appropr place score, Coreq: ENG 101</td>
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<td>CHM 123</td>
<td>F/S/SU</td>
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<td>Coreq: MAT 233</td>
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<td>English Composition &amp; Literature I</td>
<td>ENG 101</td>
<td>F/S/SU</td>
<td></td>
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<td>ENG 100 or appropr place score</td>
</tr>
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<td>Calculus I</td>
<td>MAT 233</td>
<td>F/S/SU</td>
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<td>MAT 124</td>
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<td>Social Science Elective</td>
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<td><strong>Semester 2</strong></td>
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<tr>
<td>Cell Biology</td>
<td>BIO 259</td>
<td>F/S</td>
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<td>4</td>
<td>BIO 107</td>
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<tr>
<td>Principles of Chemistry for Engineers II</td>
<td>CHM 124</td>
<td>F/S/SU</td>
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<td>CHM 123</td>
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<tr>
<td>English Composition &amp; Literature II</td>
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<td>F/S/SU</td>
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<td>ENG 101</td>
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<tr>
<td>Calculus II</td>
<td>MAT 234</td>
<td>F/S/SU</td>
<td></td>
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<td>MAT 233</td>
</tr>
<tr>
<td>General Physics I</td>
<td>PHY 105</td>
<td>F/S/SU</td>
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<td>MAT 233</td>
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<td><strong>Semester 3 (Summer)</strong></td>
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<tr>
<td>Probability &amp; Statistics for Engineers &amp; Scientists</td>
<td>MAT 237</td>
<td>F/S/SU</td>
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<td>MAT 234</td>
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<tr>
<td>General Physics II</td>
<td>PHY 106</td>
<td>F/S/SU</td>
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<td>MAT 234, PHY 105</td>
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<tr>
<td><strong>Semester 4</strong></td>
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<tr>
<td>Molecular Biology</td>
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<td>F/S</td>
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<td>BIO 107</td>
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<tr>
<td>Introduction to Materials Science</td>
<td>ERG 211</td>
<td>F/S</td>
<td></td>
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<td>3</td>
<td>CHM 123, PHY 105</td>
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<td>Statics</td>
<td>ERG 221</td>
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<td>Coreq: MAT 235, PHY 106</td>
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<td>Calculus III</td>
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<td><strong>Semester 5</strong></td>
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<tr>
<td>Thermodynamics</td>
<td>ERG 223</td>
<td>S/SU</td>
<td></td>
<td></td>
<td>3</td>
<td>CHM 124, MAT 235, PHY 106</td>
</tr>
<tr>
<td>Strength of Materials</td>
<td>ERG 225</td>
<td>S/SU</td>
<td></td>
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<td>3</td>
<td>ERG 221, MAT 235, Coreq: MAT 238</td>
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<tr>
<td>Differential Equations</td>
<td>MAT 238</td>
<td>F/S</td>
<td></td>
<td></td>
<td>3</td>
<td>MAT 235</td>
</tr>
<tr>
<td>Linear Algebra</td>
<td>MAT 243</td>
<td>F/S/SU</td>
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<td>Coreq: MAT 238</td>
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<tr>
<td>General Physics III</td>
<td>PHY 205</td>
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<td>MAT 235, PHY 106, Coreq: MAT 238</td>
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<td><strong>Total Credits Required</strong></td>
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</table>

**Program Notes:**
- Students should note that most required courses carry minimum prerequisite of ENG 100 and corequisite of MAT 233.
- WPI awards no transfer credit for any online course work. Students are advised to consult with their transfer institution(s) of choice for similar policies.
- *Students who have successfully completed BIO 101 prior to Fall 2012 can substitute this course for BIO 107.*
ENERGY UTILITY TECHNOLOGY CERTIFICATE

Program Goals
The Energy Utility Technology certificate program is designed to prepare students for entry-level positions in the electrical and/or gas utility industry. The energy industry has forecast a strong need for technologically literate employees in the next several years for positions such as overhead and underground line workers, meter workers, and substation maintenance personnel. The program includes courses that provide students with an introduction to the energy industry; knowledge of direct and alternating current circuits; generation, transmission and distribution of electricity; industrial safety; and computer applications. In addition, students will gain hands-on experience through a practicum in the second semester.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
- Enter the electrical utility workforce in an entry level position.
- Enter the gas utility workforce in an entry level position.
- Advance through utility specific training.
- Transfer into the General Studies – EUT Associates Degree Program at QCC.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
- High School Diploma or GED/High School Equivalency
- Assess into MAT099 or higher on the Accuplacer
- Assess into ENG100 or higher on the Accuplacer

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required. CORI, SORI, finger printing and drug testing are not required for the program. However, they may be required by utility employers. Additionally, driving infractions will likely affect an individual’s employability.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Practicum participants will be expected to wear protective boots with steel or composite toes and an EH rating at the utility training site (Approx. $100-200).

Location
This program may be completed at the QCC Worcester campus and at a utility training facility located in Millbury, MA. This program may be completed face-to-face.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: eut@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
- Students are advised to enroll in all semester 1 courses in the fall semester in order to progress to semester 2.
- Students should enroll in all semester 2 courses in order to complete the program in one academic year.
- Individuals seeking employment with utility companies must also meet employer-specific hiring requirements. This may include CORI, SORI, finger printing and drug testing.
- Individuals with driving and/or legal infractions should beware that their actions may impact their employability.
## ENERGY UTILITY TECHNOLOGY CERTIFICATE (Program Code: EUTC)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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<tr>
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<tr>
<td>Fundamentals of the Energy Industry</td>
<td>EUT 101</td>
<td>F</td>
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<td>Coreq: ENG 100 or approp place score</td>
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<tr>
<td>Introduction to Microcomputer Applications</td>
<td>CIS 111</td>
<td>F/S/SU</td>
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<tr>
<td>Applied Technical Mathematics*</td>
<td>MAT 108</td>
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<td>MAT 095 or approp place score</td>
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<tr>
<td>Electrical Principles I</td>
<td>EUT 110</td>
<td>F</td>
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<td>4</td>
<td>MAT 095 or approp place score, Coreq: ENG 100 or</td>
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<tr>
<td></td>
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<td></td>
<td></td>
<td></td>
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<td>approp place score, EUT 101</td>
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<tr>
<td><strong>Semester 2</strong></td>
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</tr>
<tr>
<td>Electrical Principles II</td>
<td>EUT 111</td>
<td>S</td>
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<td>EUT 110</td>
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<tr>
<td>Generation, Transmission &amp; Distribution</td>
<td>EUT 115</td>
<td>S</td>
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<td>EUT 110</td>
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<td>Industrial Safety</td>
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<td>EUT 101</td>
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<tr>
<td>Energy Utility Technology Practicum</td>
<td>EUT 190</td>
<td>S</td>
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<td>3</td>
<td>Coreq: EUT 111, 115,120</td>
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<td></td>
<td></td>
<td></td>
<td></td>
<td>29</td>
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</tbody>
</table>

**Program Notes:**
- Students are advised to enroll in all semester 1 courses in the fall semester in order to progress to semester 2. Students should enroll in all semester 2 courses in order to complete the program in one academic year.
- Individuals seeking employment with utility companies must also meet employer-specific hiring requirements. Individuals with driving and/or legal infractions should be aware that their actions may impact their employability.

*Note: MAT 108 is designed to teach students how to apply mathematics to specific technical disciplines and is offered for credit toward the certificate or degree to be earned in Energy Utility Technology. It may not be considered equivalent to college-level mathematics for the purpose of transfer of credit to some baccalaureate institutions.*
<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
</tr>
</thead>
<tbody>
<tr>
<td>Semester 1</td>
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<td>All courses in Semester 1</td>
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<td>English as a Second Language: Writing I*</td>
<td>ESL 103</td>
<td>F/S</td>
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<td>Non-native speaker of English, high school diploma or GED and approp place score</td>
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<tr>
<td>English as a Second Language: Reading I*</td>
<td>ESL 113</td>
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<td>Non-native speaker of English, high school diploma or GED and approp place score</td>
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<td>English as a Second Language: Listening/Speaking I*</td>
<td>ESL 133</td>
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<td>Non-native speaker of English, high school diploma or GED and approp place score</td>
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<td>English as a Second Language: Note-Taking I*</td>
<td>ESL 143</td>
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<tr>
<td>Semester 2</td>
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<td></td>
</tr>
<tr>
<td>English as a Second Language: Writing II</td>
<td>ESL 104</td>
<td>F/S</td>
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<td>Non-native speaker of English, high school diploma or GED and ESL 103 passed with a grade of “C” or higher or approp place score</td>
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<td>ESL 114</td>
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<td>ESL 134</td>
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<td>Non-native speaker of English, high school diploma or GED and ESL 133 passed with a grade of “C” or higher or approp place score</td>
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<td>English as a Second Language: Note-Taking II</td>
<td>ESL 144</td>
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<td>Non-native speaker of English, high school diploma or GED and ESL 143 passed with a grade of “C” or higher or approp place score</td>
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<td>Semester 3</td>
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<td>English as a Second Language: Writing III</td>
<td>ESL 105</td>
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<td>Non-native speaker of English, high school diploma or GED and ESL 104 passed with a grade of “C” or higher or approp place score</td>
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<td>Non-native speaker of English, high school diploma or GED and ESL 114 passed with a grade of “C” or higher or approp place score</td>
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<td>English as a Second Language: Listening/Speaking III</td>
<td>ESL 135</td>
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<td>Non-native speaker of English, high school diploma or GED and ESL 134 passed with a grade of “C” or higher or approp place score</td>
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<td>English as a Second Language: Note-Taking III</td>
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<td>Non-native speaker of English, high school diploma or GED and ESL 144 passed with a grade of “C” or higher or approp place score</td>
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<td>Semester 4</td>
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<tr>
<td>English as a Second Language: Advanced Reading/Writing</td>
<td>ESL 155</td>
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<td>Non-native speaker of English, high school diploma or GED and ESL 105 and ESL 115 or approp place score</td>
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<td><strong>39</strong></td>
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</table>

**Notes:**
*To enroll in any English as a Second Language (ESL) course, student must be a non-native speaker of English, have a high school diploma or GED and appropriate placement score.
FIRE SCIENCE - Associate in Science

Program Goals
This program prepares students for a career as a firefighter or to advance in the Firefighting profession. Graduates are prepared to transfer to a four-year program.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
- Demonstrate and use basic interpersonal, group and public communication skills.
- Formulate accurate and clearly written letters, memos, technical reports and business communications.
- Illustrate and relate the basics of mathematical models to fire and life safety.
- Summarize and restate basic theories and fundamentals of how and why fires start, spread and are controlled.
- Evaluate the components of building construction related to fire and life safety; including inspections, pre-incident planning and emergency operations.
- Compare and contrast and performing basic responsibilities of company officers including supervision, delegation, problem solving, decision-making, communications and leadership.
- Evaluate the laws, rules, regulations, and codes and those relevant to fire prevention of the authority having jurisdiction.
- Distinguish the benefits of fire protection systems in various types of structures.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

The Fire Science Program does not have any additional costs. However, EMT 101 Basic Emergency Medical Technology may require students to purchase some supplies. The QCC EMT 101 course prepares students for the Massachusetts State Certification exam and the cost of the state exam is the student's responsibility.

Location
This program may be completed at the QCC Worcester campus. This program may be competed face-to-face. This program can be completed 80% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Additionally credit may be earned for courses taken at the Massachusetts Firefighting Academy or at Worcester Fire Academy or for EMT 101 for students with current EMT Basic, EMT I or EMT Paramedic certification. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: firescience@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.

- This Program is designed to align with the Fire and Emergency Services Higher Education (FESHE) Model for Associate degree Programs in Fire Science.
- Quinsigamond Community College is recognized as a FESHE College by the National Fire Academy - FEMA.
## FIRE SCIENCE - Associate in Science (Program Code: FS)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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<tr>
<td>English Composition &amp; Literature I</td>
<td>ENG 101</td>
<td>F/S/SU</td>
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<td>ENG 100 or approp place score</td>
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<tr>
<td>Mathematics Elective*</td>
<td>MAT ---</td>
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<td>MAT 099</td>
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<td>Principles of Emergency Services</td>
<td>FSC 101</td>
<td>F</td>
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<td>3</td>
<td>Passing the ENG 096 departmental writing final examination essay or approp place score</td>
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<td>Basic Emergency Medical Technology**</td>
<td>EMT 101</td>
<td>F/S/SU</td>
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<td><strong>Semester 2</strong></td>
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<tr>
<td>English Composition &amp; Literature II</td>
<td>ENG 102</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>3</td>
<td>ENG 101</td>
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<tr>
<td>Introduction to Microcomputer Applications or</td>
<td>CIS 111</td>
<td>F/S/SU</td>
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<td>FSC 101, ENG 100 or approp place score</td>
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<td>Advanced Microcomputer Applications</td>
<td>CIS 112</td>
<td>F/S/SU</td>
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<td>FSC 101, ENG 100 or approp place score</td>
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<tr>
<td>Fire Behavior and Combustion</td>
<td>FSC 104</td>
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<td>FSC 101, ENG 100 or approp place score</td>
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<tr>
<td>Building Construction for Fire Protection</td>
<td>FSC 121</td>
<td>F/S</td>
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<td>Pre/Coreq: ENG 101</td>
</tr>
<tr>
<td>Speech Communication Skills</td>
<td>SPH 101</td>
<td>F/S/SU</td>
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<td></td>
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<tr>
<td><strong>Semester 3</strong></td>
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</tr>
<tr>
<td>Lab Science Elective***</td>
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<td>F/S/SU</td>
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<td>Coreq: ENG 100 or approp place score</td>
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<tr>
<td>Introduction to Psychology</td>
<td>PSY 101</td>
<td>F/S/SU</td>
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<td>FSC 104, FSC 121</td>
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<tr>
<td>Principles of Fire and Emergency Services Safety and Survival</td>
<td>FSC 201</td>
<td>F/S/SU</td>
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<td>FSC 104, FSC 121, ENG 101</td>
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<td>Fire Prevention</td>
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<td>F/S/SU</td>
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<tr>
<td><strong>Semester 4</strong></td>
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</tr>
<tr>
<td>Lab Science Elective***</td>
<td>----</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>4</td>
<td>Coreq: ENG 100 or approp place score</td>
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<tr>
<td>Introductory Sociology (Principles) or</td>
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<td>F/S/SU</td>
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<td>3</td>
<td>FSC 203</td>
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<td>Social Problems &amp; Social Change</td>
<td>SOC 111</td>
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<td>FSC 203, SPH 101</td>
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<td>Fire Systems Protection</td>
<td>FSC 223</td>
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<td>Introduction to Fire and Emergency Services</td>
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<td>F/S</td>
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<td></td>
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</tr>
</tbody>
</table>

**Total Credits Required** 62-63

**Program Notes:**

*MAT 100, MAT 121, MAT 122, or higher. MAT 122 recommended

**Credit for EMT 101 Basic EMT may be earned through credentialing for students with current EMT Basic, EMT I or EMT Paramedic certification or take two Fire Science Electives.

***Recommend taking BIO 101 and BIO 111 as Lab Science Electives if you are considering becoming a paramedic. See Paramedic Technology Program for Admission requirements and program details.
GENERAL STUDIES - Associate in Arts

Program Goals
- To provide a comprehensive, responsive, directed academic experience which helps students identify educational and career choices, develop individualized career plans and implement career pathways leading to further education or careers.
- To meet the academic needs of QCC career programs, four year institutions and area employers.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
- Identify and explore their educational and career choices.
- Write and speak effectively.
- Locate, evaluate and apply reliable and appropriate information.
- Apply the concepts and methods of mathematics to solve problems.
- Relate scientific methods of inquiry to the acquisition of knowledge.
- Demonstrate knowledge and appreciation of the relative historical and cultural perspectives of society.
- Demonstrate knowledge and appreciation of the behavioral sciences.
- Demonstrate knowledge of the basic principles and practices of sound critical thinking and problem solving.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Location
This program may be completed at the QCC Worcester campus and the Southbridge campus.
This program may be completed face-to-face.
This program can be completed 80% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: generalstudies@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
## GENERAL STUDIES - Associate in Arts (Program Code: GS)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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<tbody>
<tr>
<td>Semester 1</td>
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<tr>
<td>English Composition &amp; Literature I</td>
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<td>ENG 100 or approp place score</td>
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<tr>
<td>Behavioral Science Elective</td>
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<td>F/S/SU</td>
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<tr>
<td>College Algebra† or MAT 100</td>
<td>MAT 100</td>
<td>F/S/SU</td>
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<td>MAT 099 with a &quot;C&quot; or better on the MAT 099 departmental final exam or approp place score</td>
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<td>Topics in Mathematics† or MAT 121</td>
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<td>MAT 099 or approp place score</td>
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<tr>
<td>Statistics†</td>
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<td>MAT 099 or approp place score</td>
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<tr>
<td>Strategies for College &amp; Career‡ or ORT 110</td>
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<td>Coreq: ENG 090 and ENG 095 or approp place score</td>
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<tr>
<td>Self-Assessment &amp; Career Planning‡‡ or PSY 115</td>
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<td>A grade of &quot;C&quot; or higher in ENG 091 and passing the</td>
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<td>ENG 096 departmental writing final examination essay or approp place score</td>
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<tr>
<td>Critical Thinking &amp; Problem Solving‡</td>
<td>HUM 101</td>
<td>F/S/SU</td>
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<td>ENG 100 or approp place score</td>
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<tr>
<td>Semester 2</td>
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<tr>
<td>English Composition &amp; Literature II</td>
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<tr>
<td>History Elective</td>
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<tr>
<td>Semester 3</td>
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<tr>
<td>Speech Communication Skills</td>
<td>SPH 101</td>
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<td>Coreq: ENG 101</td>
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<td>Humanities Elective</td>
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<tr>
<td>Lab Science Elective</td>
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<tr>
<td>Social Science Elective</td>
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<tr>
<td>Semester 4</td>
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<td><strong>62</strong></td>
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</table>

**Program Notes:**

1. Career Electives are:
   a. Courses with the objective of preparing students for a specific occupation or semester of occupations.
   b. Courses that have been recommended based upon the student’s Academic and Career Plan.

**NOTE:** Student must complete ORT 110 or PSY 115 prior to the completion of twenty credits in order to register for additional courses in the General Studies Program. Courses that meet developmental, core, or general education requirements are not Career Electives.

2. Suggested course designations include: CIS, CSC and APA
3. Must be a 200-level course.
GENERAL STUDIES - BIOTECHNOLOGY OPTION - Associate in Arts

Program Goals
This program provides students with a strong academic foundation in biotechnology and lab sciences. Graduates are prepared to enter the workforce or transfer to a four year college.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Understand the fundamental scientific principles of biotechnology.
• Demonstrate the ability to manipulate and analyze data.
• Demonstrate the ability to work effectively in a laboratory setting.
• Utilize critical thinking and scientific methodology.
• Demonstrate the application of scientific knowledge to common biotechnological techniques.
• Demonstrate effective written and verbal communication.
• Demonstrate math competency.
• Demonstrate the ability to be an effective team leader.
• Transfer to four year institutions.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Location
This program may be completed at the QCC Worcester campus. Some laboratory classes may be completed at local laboratory facilities. This program may be completed face-to-face. This program may be completed 50% online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc_mass.edu/transfer.

Program Contact: biotechnology@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
## GENERAL STUDIES - BIOTECHNOLOGY OPTION - Associate in Arts (Program Code: GSBT)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
</tr>
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<tr>
<td><strong>Semester 1</strong></td>
<td></td>
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<tr>
<td>English Composition &amp; Literature I</td>
<td>ENG 101</td>
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<td>ENG 100 or approp place score</td>
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<td>Principles of Biology I***</td>
<td>BIO 107</td>
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<td>MAT 095 with a “C” or better on the MAT 095 departmental final exam or approp place score, Coreq: ENG 101</td>
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<td>Statistics</td>
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<td>MAT 099 with a “C” or better on the MAT 099 departmental final exam or placement by the Computerized Placement test</td>
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<td>ENG 100 or approp place score</td>
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<td>Cell Biology</td>
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<td>BIO 107</td>
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<td>Behavioral Science Elective</td>
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<td>BIO 107</td>
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<td>Speech Communication Skills</td>
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<td>BIO 107</td>
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<td>BIO 107</td>
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</table>

**Program Notes:**
- CIS 111 recommended for students who are also completing the Biotechnology Technician Certificate
- **BIO 260 recommended for students seeking employment after graduation**
- ***BTT 201 (summer only) recommended for students seeking employment after graduation***
- ****Students who have successfully completed BIO 101 prior to Fall 2012 can substitute this course for BIO 107

**Quinsigamond Community College**
GENERAL STUDIES - COMMUNITY HEALTH OPTION - Associate in Arts

Program Goals
The Community Health Option helps students gain a strong academic foundation in health promotion and education resulting in their ability to identify educational and career choices and implement career pathways leading to transfer to four year institutions and/or careers with area employers.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
- Identify the scientific and environmental influences on health and wellness.
- Demonstrate the basic principles and practices of sound nutrition.
- Locate, evaluate and apply reliable and appropriate information.
- Write and speak effectively.
- Apply the concepts and methods of mathematics to solve problems.
- Relate scientific methods of inquiry to the acquisition of knowledge.
- Demonstrate knowledge and appreciation of the relative historical and cultural perspectives of society.
- Demonstrate knowledge of the basic principles and practices of sound critical thinking and problem solving.
- Demonstrate knowledge and appreciation of counseling methods.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees.

Location
This program may be completed at the QCC Worcester campus.
This program may be completed face-to-face.
This program can be completed 50% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: generalstudiescommunityhealth@qcc.mass.edu.

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
## General Studies - Community Health Option - Associate in Arts (Program Code: GSCH)

<table>
<thead>
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<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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<td><strong>Semester 1</strong></td>
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<td>ENG 100 or approp place score</td>
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<td>MAT 099 or approp place score</td>
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<td>Coreq: ENG 100 or approp place score</td>
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<td><strong>Semester 2</strong></td>
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</tr>
<tr>
<td>Principles of Biology II</td>
<td>BIO 108</td>
<td>F/S/SU</td>
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<td>ENG 100 or approp place score</td>
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<td>Coreq: ENG 100 or approp place score</td>
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<tr>
<td>Introduction to the Chemistry of Living Systems</td>
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<td>CHM 090 or one year of High School Chemistry, MAT 095 with a “C” or better on the MAT 095 departmental final exam or approp place score</td>
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<td>Social Problems &amp; Social Change</td>
<td>SOC 111</td>
<td>F/S/SU</td>
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<td>Coreq: ENG 100 or approp place score</td>
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<td>Biology of Sex</td>
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<td>F/S</td>
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<td>BIO 107</td>
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<td>Nutrition</td>
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</table>

Program Notes:
*Must be a 200-level course.
GENERAL STUDIES - DEAF STUDIES OPTION - Associate in Arts

Program Goals
The Deaf Studies Option prepares students to have the necessary communication skills and cultural knowledge to work with deaf and hard of hearing individuals. Through practicum participation and other course related research, students explore career opportunities in the deaf community.

Student Learning Outcomes
Upon completion of the program graduates will be able to:

• Transfer to a 4 year college to continue in the area of Deaf Studies.
• Transfer to an interpreter training program.
• Work in a program serving deaf and hard of hearing individuals.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Location
This program may be completed at the QCC Worcester campus. Some laboratory classes may be completed at local laboratory facilities.
This program may be completed face-to-face.
This program may be completed 50% online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: deafstudies@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
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<thead>
<tr>
<th>Course Title</th>
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<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
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<th>Prerequisites</th>
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<td>Intermediate American Sign Language II</td>
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<td>Coreq: ENG 100 or approp place score</td>
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<tr>
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<tr>
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<td>62</td>
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</tr>
</tbody>
</table>

Program Notes:
*Regarding mathematics requirements, students are advised to consult the requirements of the college to which they plan to transfer.
Ω SCI 108 recommended
Note: A CORI/SORI report is required of all students taking a practicum.
GENERAL STUDIES - ELEMENTARY EDUCATION TRANSFER OPTION

Program Goals
The Elementary Education Transfer Option meets the standards of Mass Transfer and prepares students for transfer to undergraduate elementary education programs at Massachusetts public higher education institutions. The program includes broad based general education courses as well as courses that are more closely aligned to children and teaching. The goal is to provide students with a clear path to a degree at a four year university.

Student Learning Outcomes
Upon completion of the program graduates will be able to:

• Demonstrate mastery of number sense and numeration, patterns and functions, geometry and measurement, and data analysis.
• Apply the concepts and methods of understanding of human development from conception to adolescence.
• Apply the concepts and methods of understanding children’s literature.
• Apply the concepts and methods of teaching and learning at the Elementary level.
• Achieve awareness of historical, philosophical and pedagogical perspectives in elementary education.
• Write and speak clearly.
• Locate, evaluate and apply reliable and appropriate information.
• Apply the concepts and methods of mathematics to solve problems.
• Relate scientific methods of inquiry to the acquisition of knowledge.
• Demonstrate knowledge and appreciation of diverse cultures (Social Science Electives).

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Optional: MTEL Preparation Class

Location
This program may be completed at the QCC Worcester campus.
This program may be completed face-to-face.
This program can be completed 50% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: elementaryed@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.

Note: Students must pass the CLST portion of the MTEL (Massachusetts Teacher Test) in order to be admitted into the Elementary Education Program at a Massachusetts four year college or university. Students are strongly advised to take this exam after completing ENG 102.
# Programs of Study - 2014 - 2015

## General Studies - Elementary Education Transfer Option - Associate in Arts (Program Code: GSEE)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
</tr>
</thead>
<tbody>
<tr>
<td>Semester 1</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>English Composition &amp; Literature I</td>
<td>ENG 101</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>3</td>
<td>ENG 100 or approp place score MAT 099 with a &quot;C&quot; or better on the MAT 099 departmental final exam or approp place score; restricted to General Studies - Elementary Education Transfer Option and ECE Program students</td>
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<tr>
<td>Mathematics for Educators I</td>
<td>MAT 111</td>
<td>F/S/SU</td>
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<td>MAT 099 with a &quot;C&quot; or better on the MAT 099 departmental final exam or approp place score; restricted to General Studies - Elementary Education Transfer Option and ECE Program students</td>
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<td>Introduction to Psychology</td>
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<td>Coreq: ENG 100 or approp place score ENG 101</td>
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<tr>
<td>Speech Communication Skills</td>
<td>SPH 101</td>
<td>F/S/SU</td>
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<td>Pre/Coreq: ENG 101</td>
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<tr>
<td>Liberal Arts Elective*</td>
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<tr>
<td>Semester 2</td>
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<tr>
<td>English Composition &amp; Literature II</td>
<td>ENG 102</td>
<td>F/S/SU</td>
<td></td>
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<td>ENG 101</td>
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<tr>
<td>Mathematics for Educators II</td>
<td>MAT 112</td>
<td>F/S</td>
<td></td>
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<td>3</td>
<td>MAT 111</td>
</tr>
<tr>
<td>Human Development I: Conception to Adolescence</td>
<td>PSY 123</td>
<td>F/S/SU</td>
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<td>PSY 101</td>
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<tr>
<td>Elementary Education: Teaching and Learning</td>
<td>EDU 101</td>
<td>F/S</td>
<td></td>
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<td>3</td>
<td>ENG 101 or approp place score, CORI Check</td>
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<td>History Elective**</td>
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<td>Semester 3</td>
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<tr>
<td>Integrated Science: Earth and Space</td>
<td>SCI 105</td>
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<tr>
<td>Children’s Literature</td>
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<td>ENG 102</td>
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<tr>
<td>Integrating Theory and Practice: The Elementary School Learner</td>
<td>EDU 102</td>
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<td>ENG 101</td>
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<td>Foundations of Reading</td>
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<td>EDU 101</td>
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<tr>
<td>Integrated Science: The Living World</td>
<td>SCI 106</td>
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<td>3</td>
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<tr>
<td>Curriculum and Instruction in the Elementary School</td>
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<td>EDU 101</td>
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</tbody>
</table>

**Program Notes:**

*Students are advised to consult the requirements of the college to which student plans to transfer. Graduates of the Elementary Education Option are required to have an academic major in the Liberal Arts. Since the requirements of each major at each institution will vary, students need to intentionally select the Liberal Arts Electives to maximize student transfer of credits.

**History Electives are designated as: HST 115, HST 116, HST 104, HST 105 or HST 106 (US or World History).

**Humanities course designations include: ART, ENG, FRC, GER, HUM, MUS, PHI, SPH, SPN.

A CORI/SORI report is required of all students taking EDU classes.

It is highly recommended that students take the CLST portion of the Massachusetts Test for Educator Licensure (MTEL) after completing ENG 102.
GENERAL STUDIES - ENERGY UTILITY TECHNOLOGY OPTION

Program Goals
The General Studies Energy Utility Technology Associate in Arts degree is designed to prepare student for advancement in the energy industry. Additionally, students completing this degree will be prepared to transfer to a four year program to complete a bachelor degree.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Seek advancement in the energy industry.
• Transfer to a four year institution.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
• High School Diploma or GED/High School Equivalency
• Completion of the EUT certificate

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

Ceci, Sorce, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are required. Finger printing and drug testing are not required. CORI, SORI, finger printing and drug testing are not required for the program. However, they may be required by utility employers. Additionally, driving infractions will likely affect an individual’s employability.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Location
This program may be completed at the QCC Worcester campus. Non-EUT classes may be completed at QCC Southbridge.
This program may be completed face-to-face.
This program can be completed 50% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: eut@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
### GENERAL STUDIES - ENERGY UTILITY TECHNOLOGY OPTION - Associate in Arts (Program Code: GSET)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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<td><strong>Semester 1</strong></td>
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<tr>
<td>English Composition &amp; Literature I</td>
<td>ENG 101</td>
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<td>ENG 100 or approp place score</td>
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<td>Electrical Principles I*</td>
<td>EUT 110</td>
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<td>MAT 095 or approp place score, Coreq: ENG 100 or</td>
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<td>Fundamentals of the Energy Industry*</td>
<td>EUT 101</td>
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<td>Applied Technical Mathematics*</td>
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<td>Introduction to Microcomputer Applications*</td>
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<tr>
<td><strong>Semester 2</strong></td>
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<tr>
<td>English Composition &amp; Literature II</td>
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<td>ENG 101</td>
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<td>EUT 111</td>
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<td>EUT 110</td>
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<tr>
<td>Generation, Transmission &amp; Distribution*</td>
<td>EUT 115</td>
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<tr>
<td>Industrial Safety*</td>
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<td>EUT 101</td>
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<tr>
<td>Energy Utilities Technology Practicum*</td>
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<td>Coreq: EUT 111, 115, 120</td>
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<td>Pre/Coreq: ENG 101</td>
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<td>Critical Thinking &amp; Problem Solving</td>
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<tr>
<td>Lab Science Elective</td>
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<td>F/S/SU</td>
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<tr>
<td>Social Science Elective</td>
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<td>Humanities Elective***</td>
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<td>Lab Science Elective</td>
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<td>Social Science Elective**</td>
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<tr>
<td>History Elective</td>
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<tr>
<td><strong>Total Credits Required</strong></td>
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<td>64</td>
</tr>
</tbody>
</table>

**Program Notes:**
1. Does not meet the requirements of MassTransfer.
2. **These courses are included in the Energy Utility Technology Certificate.**
3. **MAT 121 or higher is recommended for students intending to meet the requirements of MassTransfer to transfer to a four-year institution.**
4. **Must be a 200-level course.**
5. **SOC 111 Social Problems & Social Change is recommended.**
6. Individuals seeking employment with utility companies must also meet employer-specific hiring requirements. Individuals with driving and/or legal infractions should be aware that their actions may impact their employability.
GENERAL STUDIES - HEALTHCARE OPTION - Associate in Arts

Program Goals
This program offers students the opportunity to prepare for QCC’s Healthcare Programs. Students will also be well prepared to transfer to a baccalaureate institution in science based programs.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Demonstrate effective communication skills.
• Have an understanding of the biological sciences relative to the Health Professions
• Strengthen the development of their general education skills with courses in English, Math and Humanities.
• Understanding of medical terminology and pharmacology for health professions.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Location
This program may be completed at the QCC Worcester campus and Southbridge campus. This program may be completed face-to-face. This program can be completed 80% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.htm. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: generalstudieshealthcare@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
## GENERAL STUDIES - HEALTHCARE OPTION - Associate in Arts (Program Code: GSHC)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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<tr>
<td><strong>Semester 1</strong></td>
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<tr>
<td>English Composition &amp; Literature I</td>
<td>ENG 101</td>
<td>F/S/SU</td>
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<td>ENG 100 or approp place score</td>
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<tr>
<td>Introduction to Psychology</td>
<td>PSY 101</td>
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<td>ENG 100 or approp place score</td>
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<tr>
<td>General Biology: Core Concepts**</td>
<td>BIO 101</td>
<td>F/S/SU</td>
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<td>ENG 100 or approp place score: MAT 095 with a &quot;C&quot; or better on the MAT 095 departmental final exam or approp place score</td>
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<td>Self-Assessment &amp; Career Planning‡ or</td>
<td>PSY 115</td>
<td>F/S/SU</td>
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<td>A grade of &quot;C&quot; or higher in ENG 091 and passing the ENG 096 departmental writing final examination essay or approp place score</td>
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<td>Strategies for College and Career</td>
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<tr>
<td>Critical Thinking &amp; Problem Solving</td>
<td>HUM 101</td>
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<tr>
<td><strong>Semester 2</strong></td>
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<tr>
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<td>ENG 101</td>
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<td>Statistics</td>
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<td>MAT 099 or approp place score</td>
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<td>Introduction to Medical Terminology</td>
<td>ALH 102</td>
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<td>Coreq: ENG 100 or approp place score</td>
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<tr>
<td>Introduction to Pharmacology for Allied Health Professionals</td>
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<td>ENG 100 or approp place score</td>
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<tr>
<td>Anatomy &amp; Physiology I</td>
<td>BIO 111</td>
<td>F/S/SU</td>
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<td>BIO 101 or High School Advanced Placement Biology, Coreq: ENG 101</td>
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<tr>
<td><strong>Semester 3</strong></td>
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<td>Pre/Coreq: ENG 101</td>
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<tr>
<td>Technical &amp; Workplace Writing</td>
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<td>ENG 102 Computer Literacy</td>
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<td>Valuing Diversity</td>
<td>IDS 101</td>
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</table>

**Program Notes:**

‡ PSY 115 is recommended for students placing into ENG 100 or ENG 101. ORT 110 is recommended for students placing into ENG 090, ENG 091, ENG 095, ENG 096 or ENG 096.

NOTE: Students must complete ORT 110 or PSY 115 prior to the completion of twenty credits in order to register for additional courses in the General Studies Healthcare Option.

* Must be a 200-level course.

** If BIO 101 is not needed (if prerequisite for BIO 111 is met some other way) then student should either select CHM 101 if Dental Hygiene is the goal or BIO 232 if nursing, or Respiratory Care.

*** CHC 150 Health and Healing and/or CHC 151 Fundamentals of Complementary Health and/or CHC 250 World Medicine and/or CIS 111 Introduction to Microcomputer Applications and/or BIO 241 Nutrition and/or PHA 101 Introduction to Public Health and/or PHA 102 Introduction to Global Health.
GENERAL STUDIES - OCCUPATIONAL EDUCATION OPTION - Associate in Arts

Program Goals
This program, which is offered in cooperation with the Center for Occupation Education at UMass Boston, helps to prepare students who are seeking Massachusetts Department of Education approval as a vocational instructor. The option will prepare students to transfer to UMass Boston or to another four year institution.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Write and speak effectively.
• Locate, evaluate and apply reliable and appropriate information.
• Apply the concepts and methods of mathematics to solve problems.
• Relate scientific methods of inquiry to the acquisition of knowledge.
• Demonstrate knowledge and appreciation of diverse cultures.
• Apply the concepts and methods of Occupational Education.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Location
This program may be partially completed at the QCC Worcester campus. 21 credits must be obtained in cooperation with UMass Boston.
This program may be completed face-to-face.
This program can be completed 50% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: generalstudiesoccupationaled@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu
GENERAL STUDIES - OCCUPATIONAL EDUCATION OPTION - Associate in Arts (Program Code: GSOE)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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Program Notes:
*MAT 100 or higher
**University of Massachusetts-Boston course
***Must be a 200-level course.
GENERAL STUDIES - PRE-PHARMACY OPTION - Associate in Arts

Program Goals
This program provides students with the first two years of a strong academic foundation required for transfer to a four or six year Bachelor or Ph.D. degree programs in Pharmacy or related biological or biochemistry fields.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
- Demonstrate the academic and technical skills necessary for admission to a four or six year pharmacy program.
- Demonstrate the ability to be an effective team member.
- Demonstrate effective written and verbal communication skills.
- Understand the fundamental scientific principles necessary for continuation in pharmacology or a related field.
- Demonstrate a high standard of math competency.
- Utilize critical thinking and scientific methodology.
- Demonstrate application of scientific knowledge to common pharmacy and biological sciences practices.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
- High School Diploma or GED/High School Equivalency
- MAT 123 with a B or better
- ENG 100 with a B or better
- CHM 090 or one year of High School chemistry with a B or better

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are required. Finger printing and drug testing are required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Location
This program may be completed at the QCC Worcester campus.
This program may be completed face-to-face.
This program can be completed 50% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: prepharm@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
## GENERAL STUDIES - PRE-PHARMACY OPTION - Associate in Arts (Program Code: GSPH)

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<th>Prerequisites</th>
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</table>

**Program Notes:**
*Students are advised to consult the requirements of the college to which they plan to transfer

**Must be in the Humanities to meet MassTransfer
NURSING ASSISTANT CERTIFICATE

Program Goals
The Nursing Assistant Certificate Program educates individuals to work in various aspects of healthcare including hospitals and other health care facilities.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
- Function effectively as an entry-level nursing assistant.
- Follow safety and infection control procedures for protection of patients/residents, self, and others.
- Apply specialized job skills and abilities that may be required in the sub-acute care, long term care, individual’s home, and hospital settings.
- Recognize and report changes and abnormalities to the licensed health care providers.
- Provide respectful care to patients/residents by complying with patient rights and respecting diversity.
- Utilize effective communication techniques with patients and members of the interdisciplinary healthcare team.
- Follow HIPAA guidelines for the protection of patient confidentiality.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are required. Finger printing and drug testing may also be required. Students should be aware that a prior or current history of criminal or sexual record could prevent them from participation in the clinical externship. All students must submit evidence of a positive Hepatitis B antibody titer prior to beginning the clinical externship. See additional health requirements under Additional Program Information.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Students should anticipate additional expenses for clinical uniforms, professional liability insurance, clinical parking fees, and materials required in the program.

Location
This program may be completed at the QCC Worcester campus and Southbridge campus.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc_mass.edu/transfer.

Program Contact: pcreeelman@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu/academics/health-care.

Students accepted into the Nursing Assistant Certificate program must:
- Provide documentation of immunization currency and satisfactory health status prior to beginning the clinical externship. Students are required to meet the health requirements as identified on the QCC Health Form. Students who have not been cleared by QCC’s Health Care Compliance officer will not be allowed to participate in the clinical externship.
- This is a great opportunity for students to gain entry-level employment in the healthcare field prior to matriculating into a selective program.
- Must take the college placement test to determine Math and English levels if no college level courses were previously completed.
- Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.
## PROGRAMS OF STUDY  2014 - 2015

### NURSING ASSISTANT CERTIFICATE (Program Code: NA)

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<th>Credits</th>
<th>Prerequisites</th>
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<td>Introduction to English Composition or</td>
<td>ENG 100</td>
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<td>A grade of “C” of higher in ENG 091 and passing the ENG 096 departmental writing final examination essay or approp place score</td>
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<td>Coreq: ENG 100 or approp place score</td>
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<tr>
<td>Introduction to Microcomputer Applications</td>
<td>CIS 111</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>4</td>
<td>ENG 100 or approp place score</td>
</tr>
<tr>
<td>Principles of Human Biology</td>
<td>BIO 100</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td></td>
<td>A grade of “C” or higher in ENG 091 and passing the ENG 096 departmental writing final examination essay or approp place score</td>
</tr>
<tr>
<td>Introductory Nursing Assistant</td>
<td>ALH 131</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>5</td>
<td>Certificate of Completion from a state-approved nursing assistant training program or current C.N.A. certificate, ALH 131</td>
</tr>
<tr>
<td>Advanced Nursing Assistant</td>
<td>ALH 132</td>
<td>F/S/SU</td>
<td></td>
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</tr>
<tr>
<td><strong>Total Credits Required</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>23</td>
<td></td>
</tr>
</tbody>
</table>

**Program Notes:**
- If students complete the Health Certificate, maintain a GPA of 3.0 and meet the admission requirements of a Healthcare program (see Programs of Study listing) they will be guaranteed admission on a space available basis.
- *Students are to take ORT 110 with a Healthcare focus.*
PERIOPERATIVE NURSING CERTIFICATE

Program Goals
The Perioperative Nursing Program is designed to provide nurses with an understanding of the operating room nurse’s role and responsibilities as part of the surgical team. Instruction includes components of the basic sciences, surgical asepsis/sterile technique, operating room techniques, surgical procedures, clinical practices and the assessment of patient’s physical, emotional, and spiritual needs. The content is based on the standards and recommended practices established by the Association of Operating Room Nurses (AORN). Upon completion, students will be prepared for an entry-level operating room staff nurse position. Graduates are also eligible to join the AORN and, following two years of operating room experience, may sit for the elective certification exam.

Student Learning Outcomes
Upon completion of the program graduates will be able to:

• Identify the role and responsibilities of the perioperative nurse.
• Correlate the knowledge of anatomy, physiology, pathophysiology, and microbiology to the role of the perioperative nurse.
• Demonstrate a safe level of practice and knowledge in the circulating and scrubbing roles.
• Identify the components of the nursing process into the perioperative experience.
• Identify the purpose and principles for maintaining environmental controls within the Operating Room Suite.
• Identify the important elements, actions, and use of medications and anesthetic agents used during the perioperative experience.
• Apply principals of aseptic technique in the clinical setting.
• Discuss the process of disinfection/sterilization of instruments and equipment.
• Demonstrate safety in regards to perioperative routines, patient transportation, patient positioning and emergency interventions.
• Acquire an understanding of the medical, ethical, legal, and moral values which relate to the individual patient, perioperative nurse, and operating room procedures.
• Identify common instruments, supplies, and equipment.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
RN with 2000 clinical hours verified through a letter from employer.

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are required. Finger printing and drug testing may also be required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).
Students should anticipate additional expenses for clinical parking fees.

Location
This program may be completed at the QCC Worcester campus.
This program may be completed face-to-face.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: dcoleman@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.

• Transportation is required.
# Perioperative Nursing Certificate (Program Code: PNC)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
</tr>
</thead>
<tbody>
<tr>
<td>Perioperative Nursing</td>
<td>SUR 250</td>
<td>F/S</td>
<td></td>
<td></td>
<td>3</td>
<td>Registered Nurse, Coreq: NUR 202</td>
</tr>
<tr>
<td>Perioperative Nursing Externship</td>
<td>SUR 251</td>
<td>F/S</td>
<td></td>
<td></td>
<td>7</td>
<td>SUR 250, Students accepted to the Perioperative Nursing Certificate</td>
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<tr>
<td><strong>Total Credits Required</strong></td>
<td></td>
<td></td>
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<td></td>
<td><strong>10</strong></td>
<td></td>
</tr>
</tbody>
</table>

- **Semester 1**
- **Credits Required**: 10
PHARMACY TECHNICIAN CERTIFICATE

Program Goals
This program provides students with the knowledge needed to prepare for a career as a pharmacy technician.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Gain knowledge regarding the laws of pharmacy practice.
• Learn drug names and classification, compounding, calculations, abbreviations and dosage forms.
• Perform various pharmacy technician duties.
• Refine communication and interview skills.
• Assist the pharmacist as directed.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are required. Finger printing and drug testing may also be required. Students should be aware that a prior or current history of criminal or sexual record could prevent them from participation in the clinical externship.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Students should anticipate additional expenses for clinical uniforms, professional liability insurance, clinical parking fees, and materials required in the program.

Location
This program may be completed at the QCC Worcester campus, Southbridge campus, or Grove Street campus.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: pcreelman@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu/academics/health-care.

Students accepted into the Pharmacy Technician Certificate program must:
• Provide documentation of immunization currency and satisfactory health status prior to beginning the clinical experiences. Students are required to meet the health requirements as identified on the QCC Health Form. Students who have not been cleared by QCC’s Health Care Compliance officer will not be able to participate in the clinical experience.
• This is a great opportunity for students to gain entry-level employment in the healthcare field prior to matriculating into a selective program.
• Must take the college placement test to determine Math and English levels if no college level courses were previously completed.
• Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.
• Students will increase their chances of obtaining employment by completing both the theoretical course (ALH 137) and the Clinical Externship (ALH 138).
## PHARMACY TECHNICIAN CERTIFICATE (Program Code: PT)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strategies for College and Career*</td>
<td>ORT 110</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>3</td>
<td>Coreq: ENG 090 and ENG 095 or approp place score</td>
</tr>
<tr>
<td>Introduction to English Composition or</td>
<td>ENG 100</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>3</td>
<td>A grade of &quot;C&quot; of higher in ENG 091 and passing the ENG 096 departmental writing final examination essay or approp place score</td>
</tr>
<tr>
<td>Introduction to Psychology</td>
<td>PSY 101</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>3</td>
<td>ENG 100 or approp place score</td>
</tr>
<tr>
<td>Introduction to Medical Terminology</td>
<td>ALH 102</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>3</td>
<td>Coreq: ENG 100 or approp place score</td>
</tr>
<tr>
<td>Introduction to Microcomputer Applications</td>
<td>CIS 111</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>3</td>
<td>ENG 100 or approp place score</td>
</tr>
<tr>
<td>Principles of Human Biology</td>
<td>BIO 100</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>4</td>
<td>A grade of &quot;C&quot; or higher in ENG 091 or approp place score and passing the ENG 096 departmental writing final examination essay or approp place score, MAT 090</td>
</tr>
<tr>
<td>Pharmacy Technician</td>
<td>ALH 137</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>3</td>
<td>ALH 137</td>
</tr>
<tr>
<td>Pharmacy Technician Clinical Co-Operative Externship</td>
<td>ALH 138</td>
<td></td>
<td></td>
<td></td>
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<td><strong>Total Credits Required</strong></td>
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<td></td>
<td>25</td>
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</tr>
</tbody>
</table>

**Program Notes:**
If students complete the Health Certificate, maintain a GPA of 3.0 and meet the admission requirements of a Healthcare program (see Programs of Study listing) they will be guaranteed admission on a space available basis.

*Students are to take ORT 110 with a Healthcare focus.*
PHLEBOTOMY/EKG TECHNICIAN CERTIFICATE

Program Goals
This Phlebotomy/EKG Technician Certificate Program educates individuals to work in various aspects of healthcare including hospitals, clinics, and outreach/home sites.

Student Learning Outcomes
Upon completion of the program graduates will be able to:

- Understand medical terminology, basic anatomy of the venous system, basic hematology, infection control, quality assurance and safety.
- Perform venipuncture and capillary puncture, specimen handling.
- Gain knowledge of basic EKG tracing, rate, rhythm, common heart abnormalities and the use and function of the EKG machine.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are required. Finger printing and drug testing may also be required. Students should be aware that a prior or current history of criminal or sexual record could prevent them from participation in the clinical externship. All students must submit evidence of a positive Hepatitis B antibody titer prior to beginning the clinical externship. See additional health requirements under Additional Program Information.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Students should anticipate additional expenses for clinical uniforms, professional liability insurance, clinical parking fees, and materials required in the program.

Location
This program may be completed at the QCC Worcester campus, Southbridge campus, or Grove Street campus.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: pcreelman@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu/academics/health-care. Students accepted into the Phlebotomy/EKG Technician Certificate program must:

- Provide documentation of immunization currency and satisfactory health status prior to beginning the clinical externship. Students are required to meet the health requirements as identified on the QCC Health Form. Students who have not been cleared by QCC’s Health Care Compliance officer will not be allowed to participate in the clinical externship.
- This is a great opportunity for students to gain entry-level employment in the healthcare field prior to matriculating into a selective program.
- Must take the college placement test to determine Math and English levels if no college level courses were previously completed.
- Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.
- Students will increase their chances of obtaining employment by completing both the theoretical course (ALH 134) and the Clinical Externship (ALH 136).
### PHLEBOTOMY/EKG TECHNICIAN CERTIFICATE (Program Code: PEKG)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strategies for College and Career*</td>
<td>ORT 110</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>3</td>
<td>Coreq: ENG 090 and ENG 095 or approp place score</td>
</tr>
<tr>
<td>Introduction to English Composition or</td>
<td>ENG 100</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>3</td>
<td>A grade of “C” of higher in ENG 091 and passing the</td>
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<tr>
<td>Introduction to Psychology</td>
<td>PSY 101</td>
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<td>ENG 096 departmental writing final examination essay or approp place score</td>
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<tr>
<td>Introduction to Medical Terminology</td>
<td>ALH 102</td>
<td>F/S/SU</td>
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<td>ENG 100 or approp place score</td>
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<tr>
<td>Introduction to Microcomputer Applications</td>
<td>CIS 111</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>3</td>
<td>Coreq: ENG 100 or approp place score</td>
</tr>
<tr>
<td>Principles of Human Biology</td>
<td>BIO 100</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>4</td>
<td>ENG 100 or approp place score</td>
</tr>
<tr>
<td>Phlebotomy/EKG Technician</td>
<td>ALH 134</td>
<td></td>
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<tr>
<td>Phlebotomy/EKG Technician Clinical Co-Operative Externship</td>
<td>ALH 136</td>
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<td>ALH 134</td>
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<tr>
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<td>25</td>
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</table>

**Program Notes:**
- If students complete the Health Certificate, maintain a GPA of 3.0 and meet the admission requirements of a Healthcare program (see Programs of Study listing) they will be guaranteed admission on a space available basis.
- *Students are to take ORT 110 with a Healthcare focus.*
HEATING VENTILATION AIR CONDITIONING CERTIFICATE

Program Goals
The QCC HVAC/R Program will provide successful graduates with the skills needed to enter the HVAC/R Field as an entry level technician who can install, maintain and repair a wide variety of HVAC/R equipment. Graduates will also possess the knowledge, skills and abilities that will insure the safe and energy-efficient operation of HVAC/R equipment.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
- Solder, Brazes, and Flare copper tubing.
- Safely wire and install electrical circuits.
- Use electrical meters to make electrical measurements.
- Understand and interpret wiring schematics.
- Troubleshoot electrical problems.
- Evacuate, charge, and recover refrigerant from Air Conditioning and Refrigeration systems.
- Troubleshoot Air Conditioning and Refrigeration systems.
- Troubleshoot Heating systems.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

- Laptop Computer: Students enrolled in any HVC course will be required to bring their own computer to class. Please contact the program coordinator for minimum hardware and software requirements.
- Hand Tools for lab use: Students enrolled in HVC 101, 102, 104, 105, 106, and 107 will be required to purchase basic hand tools utilized in the laboratory. Please contact the program coordinator for required tool list.

Location
This program is offered at the QCC Assabet campus only. This program must be completed in blended format including both face-to-face and on-line coursework.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: hvac@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
- For any further program information call Program Coordinator Bob Recko at 774-288-0117.
## HEATING VENTILATION AIR CONDITIONING CERTIFICATE (Program Code: HVAC)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Semester 1</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Introduction to Microcomputer Applications</td>
<td>CIS 111</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>3</td>
<td>Enrollment limited to HVC majors only</td>
</tr>
<tr>
<td>Basic Refrigeration Systems and Heat Theory</td>
<td>HVC 101</td>
<td>F</td>
<td></td>
<td></td>
<td>4</td>
<td>Enrollment limited to HVC majors only</td>
</tr>
<tr>
<td>Basic Electricity</td>
<td>HVC 102</td>
<td>F</td>
<td></td>
<td></td>
<td>4</td>
<td>Enrollment Limited to HVC majors only, Coreq: HVC 101</td>
</tr>
<tr>
<td>Comfort Heating Systems</td>
<td>HVC 106</td>
<td>F</td>
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</tr>
<tr>
<td><strong>Semester 2</strong></td>
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<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Comfort Cooling Systems</td>
<td>HVC 107</td>
<td>S</td>
<td></td>
<td></td>
<td>4</td>
<td>Enrollment limited to HVC majors only</td>
</tr>
<tr>
<td>Mass. Refrigeration Code</td>
<td>HVC 104</td>
<td>S</td>
<td></td>
<td></td>
<td>4</td>
<td>HVC 101, Enrollment limited to HVC majors only</td>
</tr>
<tr>
<td>Mass. Electrical Code</td>
<td>HVC 105</td>
<td>S</td>
<td></td>
<td></td>
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<td>HVC 102, Enrollment limited to HVC majors only</td>
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<tr>
<td><strong>Total Credits Required</strong></td>
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<td></td>
<td></td>
<td></td>
<td><strong>27</strong></td>
<td></td>
</tr>
</tbody>
</table>

**Program Notes:**
- Students enrolled in this program must register for HVC 101 and HVC 102 simultaneously in Semester 1 in order to move on to the advanced HVC courses in Semester 2.
- Students are strongly encouraged to take HVC 101, 102, and 106 together; and HVC 107, 104, and 105 together.
- This program is offered at QCC at Assabet Valley only.
HOSPITALITY AND RECREATION MANAGEMENT - FOODSERVICE MANAGEMENT OPTION

Program Goals
The goal of the Hospitality and Recreation Management Program is to provide business academics in an entrepreneurial, experiential setting that provides graduates of the Hospitality and Recreation Management Program the confidence, knowledge and skills to successfully advance the area’s Hospitality and Recreation Industry.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Demonstrate and develop leadership skills through group cooperation.
• Demonstrate and develop technical skills through practical “real life” experience in the industry.
• Recognize the importance of outstanding guest service quality and ethics.
• Demonstrate improved ability to exercise judgment and critically analyze problems.
• Demonstrate professional written, oral and non-verbal communication skills.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
• High School Diploma or GED/High School Equivalency
• One year of high school mathematics or equivalent with a grade of “C” or higher and three years of high school English or equivalents with grades of “C” or higher.

Note: Students not meeting admissions requirements are encouraged to enroll in the Foodservice Management certificate program.

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are required. Finger printing and drug testing are not required. The College is authorized by the Commonwealth’s Department of Criminal Justice Information Services, to access CORI records. The College shall refer to regulations issued by the Commonwealth’s Executive Office of Health and Human Services, 101 CMR 15.00-15.15, as guidance when assessing student CORI records. Sex Offender background checks shall be performed pursuant to Massachusetts General Laws, Chapter 6, Sections 178C-178P, with regulations at 803 CMR 1.01-1.37.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).
Students enrolled in HRM 299 may incur an additional expense for professional liability insurance.

Location
This program may be completed at the QCC Worcester campus.
All HRM-specific courses are offered at the QCC @ Worcester Senior Center.
This program may be completed face-to-face.
This program can be completed 50% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards). Technical standards are required.

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning.
Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: hrm@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
• Students not meeting admission requirements are encouraged to enroll in the Foodservice Management Certificate program. All courses in the certificate program apply to the Associate Degree. CIS 111 may be used as a Business Elective.
## HOSPITALITY AND RECREATION MANAGEMENT - FOODSERVICE MANAGEMENT OPTION - Associate in Science (Program Code: HRFO)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
</tr>
</thead>
<tbody>
<tr>
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</table>

**Program Notes:**
Students not meeting admission requirements are encouraged to enroll in the Foodservice Management Certificate program. All courses in the certificate program apply to the Associate Degree. CIS 111 may be used as a Business Elective.

*100-level or higher

**Note:** A CORI/SORI report is required of all students accepted into the program.
FOODSERVICE MANAGEMENT CERTIFICATE

Program Goals
The Certificate in Foodservice Management is a proud participant in the National Restaurant Association's Management First program. Students can earn simultaneous credentialing with the National Restaurant Association.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Manage and evaluate functional systems in foodservice operations.
• Integrate human, financial and equipment resources into foodservice operations.
• Demonstrate professional ethics and work effectiveness within a team.
• Manage and evaluate interpersonal relationships.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are required. Finger printing and drug testing are not required. The College is authorized by the Commonwealth's Department of Criminal Justice Information Services, to access CORI records. The College shall refer to regulations issued by the Commonwealth's Executive Office of Health and Human Services, 101 CMR 15.00-15.15, as guidance when assessing student CORI records. Sex Offender background checks shall be performed pursuant to Massachusetts General Laws, Chapter 6, Sections 178C-178P, with regulations at 803 CMR 1.01-1.37.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Students enrolled in HRM 299 may incur an additional expense for professional liability insurance.

Location
This program may be completed at the QCC Worcester campus. All HRM-specific courses are offered at the QCC @ Worcester Senior Center. This program may be completed face-to-face.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards). Technical Standards are required.

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: hrm@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
• Students not meeting admission requirements for the Associate in Science degree program are encouraged to enroll in the Foodservice Management Certificate program.
• All courses in the certificate program apply to the Associate Degree.
• CIS 111 may be used as a Business Elective.
## FOODSERVICE MANAGEMENT CERTIFICATE (Program Code: FM)

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Program Notes:
*ENG 100 or higher

Note: A CORI/SORI report is required of all students accepted into the program.
HOSPITALITY AND RECREATION MANAGEMENT - HOSPITALITY MANAGEMENT OPTION - Associate in Science

Program Goals
The goal of the Hospitality and Recreation Management Program is to provide business academics in an entrepreneurial, experiential setting that provides graduates of the Hospitality and Recreation Management Program the confidence, knowledge and skills to successfully advance the area's Hospitality and Recreation Industry.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
- Demonstrate and develop leadership skills through group cooperation.
- Demonstrate and develop technical skills through practical "real life" experience in the industry.
- Recognize the importance of outstanding guest service quality and ethics.
- Demonstrate improved ability to exercise judgment and critically analyze problems.
- Demonstrate professional written, oral and non-verbal communication skills.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
- High School Diploma or GED/High School Equivalency
- One year of high school mathematics or equivalent with a grade of “C” or higher and three years of high school English or equivalents with grades of “C” or higher.

Note: Students not meeting admissions requirements are encouraged to enroll in the Hospitality Management certificate program.

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are required. Finger printing and drug testing are not also: please refer to the technical performance standards required for this program. The College is authorized by the Commonwealth’s Department of Criminal Justice Information Services, to access CORI records. The College shall refer to regulations issued by the Commonwealth’s Executive Office of Health and Human Services, 101 CMR 15.00-15.15, as guidance when assessing student CORI records. Sex Offender background checks shall be performed pursuant to Massachusetts General Laws, Chapter 6, Sections 178C-178P, with regulations at 803 CMR 1.01-1.37.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Students enrolled in HRM 299 may incur an additional expense for professional liability insurance.

Location
This program may be completed at the QCC Worcester campus. All HRM-specific courses are offered at the QCC @ Worcester Senior Center. This program may be completed face-to-face. This program can be completed 50% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: hrm@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
- Students not meeting admission requirements are encouraged to enroll in the Hospitality Management Certificate program.
- All courses in the certificate program apply to the Associate Degree.
- CIS 111 may be used as a Business Elective.
### HOSPITALITY AND RECREATION MANAGEMENT - HOSPITALITY MANAGEMENT OPTION - Associate in Science (Program Code: HRHO)

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**Program Notes:**
Students not meeting admission requirements are encouraged to enroll in the Hospitality Management Certificate program. All courses in the certificate program apply to the Associate Degree. CIS 111 may be used as a Business Elective.

**Note:** A CORI/SORI report is required of all students accepted into the program.
HOSPITALITY MANAGEMENT CERTIFICATE

Program Goals
The Certificate in Hospitality Management is designed for individuals with industry experience who desire to advance into management positions. The curriculum is designed to build upon an individual's industry experience and knowledge of operations and job responsibilities.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
- Manage and evaluate functional systems in hospitality operations.
- Integrate human, financial and equipment resources into hospitality operations.
- Demonstrate professional ethics and work effectiveness within a team.
- Manage and evaluate interpersonal relationships.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

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Program Contact: hrm@qcc.mass.edu

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# HOSPITALITY MANAGEMENT CERTIFICATE (Program Code: HO)

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<td><strong>Semester 1</strong></td>
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<td>Management in the Hospitality Industry</td>
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</table>

**Program Notes:**

Note: A CORI/SORI report is required of all students accepted into the program.
HUMAN SERVICES - Associate in Science

Program Goals
This program prepares students for a career as an entry-level human service practitioner. It also serves as a pathway for career development and advancement for non-degree workers in the field of human services. Graduates are prepared to transfer to a four-year program.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Understand the past, present and future of human services.
• Demonstrate the ability to effectively perform empathic listening, observation and interactional skills with individuals, groups, families and community.
• Conduct intake interviews and provide a basic assessment of human needs.
• Apply core interpersonal skills within the helping relationship.
• Be prepared for group facilitation and participation.
• Utilize knowledge of formal and informal networks in the human services delivery system.
• Apply fundamental legal and ethical standards in providing client services and maintaining participant records.
• Advocate for participants needs utilizing a strength-based culturally competent dynamic.
• Identify, explain and apply the 12 National Community Support Skill Standards for human service delivery.
• Be eligible to sit for the Human Services-Board Certified Practitioner (HS-BCP) Exam.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
• High School Diploma or GED/High School Equivalency
• Placement into ENG 100 or higher.

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are required. Finger printing and drug testing are not required. Note: A CORI/SORI check is required for all students before Fieldwork/Practicum placement. Students should be aware that a court record, active or inactive, may prevent them from completing curriculum/fieldwork requirements.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).
Registration for Practicum I and Practicum II includes a fee for Liability/Malpractice Insurance.

Location
This program may be completed at the QCC Worcester campus or the Southbridge campus.
This program may be completed face-to-face.
This program can be completed 80% online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A. For students attending QCC for career development and have 5-7 years of prior experience in the field of human services a portfolio may be a viable option for Prior Learning credit.

Career Outlook
Please consult The Massachusetts Career Information System at http://masscis.intocareers.com/ or The Occupational Outlook Handbook at http://www.bls.gov/oco/ for specific occupational information. The CIP code for this program is 44.0000.

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: humanservices@qcc.mass.edu

Program Contact: humanservices@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
## HUMAN SERVICES - Associate in Science (Program Code: HA)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
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<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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<td>English Composition &amp; Literature I</td>
<td>ENG 101</td>
<td>F/S/SU</td>
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<td>ENG 100 or approp place score</td>
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<tr>
<td>Introduction to Human Services</td>
<td>HUS 101</td>
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<td>ENG 100 or approp place score</td>
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<td>F/S/SU</td>
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<td>ENG 100 or approp place score</td>
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<td>Introduction to Psychology</td>
<td>PSY 101</td>
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<td>Coreq: ENG 100 or approp place score</td>
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<td>Community Service: Delivering Human Services</td>
<td>HUS 141</td>
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<td>ENG 100 or approp place score, HUS 101, HUS 121</td>
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<td>Introduction to Counseling</td>
<td>PSY 231</td>
<td>F/S/SU</td>
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<td>PSY 101</td>
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<td>Cultural Competence for Human Service Workers</td>
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<td>F/S/SU</td>
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<td>ENG 100 or approp place score, HUS 101, SOC 101</td>
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<td>Legal Concepts &amp; Ethics in Human Services</td>
<td>HUS 231</td>
<td>F/S/SU</td>
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<td>HUS 101, HUS 121, HUS 141</td>
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<td>Chemical Dependency</td>
<td>PSY 273</td>
<td>F/S/SU</td>
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<td>Speech Communication Skills</td>
<td>SPH 101</td>
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<td>Human Services Practicum I</td>
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<td>Human Services Practicum II</td>
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HUMAN SERVICES CERTIFICATE

Program Goals
This program prepares students for an entry-level career positions in a wide variety of human service occupations. It also serves as a pathway for career development and advancement for non-degree workers in the field. Graduates are prepared to transfer into the Associate’s Degree.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Understand the past, present and future of human services.
• Demonstrate the ability to effectively perform empathic listening, observation and interactional skills with individuals, groups, families and community.
• Conduct intake interviews and provide a basic assessment of human needs.
• Apply core interpersonal skills within the helping relationship.
• Be prepared for group facilitation and participation.
• Utilize knowledge of formal and informal networks in the human services delivery system.
• Advocate for participant’s needs utilizing strength-based, a culturally competent dynamic.
• Identify, explain and apply the 12 National Community Support Skill Standards for human service delivery.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are required. Finger printing and drug testing are not required. Note: A CORI/SORI check is required for all students before Fieldwork/Practicum placement. Students should be aware that a court record, active or inactive, may prevent them from completing curriculum/fieldwork requirements.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Location
This program may be completed at the QCC Worcester campus or the Southbridge campus.
This program may be completed face-to-face.
This program can be completed 50% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A. For students attending QCC for career development and have 5-7 years of prior experience in the field of human services a portfolio may be a viable option for Prior Learning credit.

Career Outlook
Please consult The Massachusetts Career Information System at http://masscis.intocareers.com/ or The Occupational Outlook Handbook at http://www.bls.gov/oco/ for specific occupational information. The CIP code for this program is 44.0000.

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: humanservices@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu
# HUMAN SERVICES CERTIFICATE (Program Code: HS)

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<td>Coreq: ENG 100 or approp place score</td>
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<td>F/S/SU</td>
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<td>HUS 101 and HUS 121</td>
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<td>F/S/SU</td>
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<td>ENG 100 or approp place score, HUS 101, HUS 121</td>
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DIRECT SUPPORT CERTIFICATE

Program Goals
This program is designed for community support workers who work in programs funded by the Massachusetts Department of Developmental Services (DDS). It serves as a pathway for career development and advancement for non-degree workers in the field. Graduates are prepared to transfer into the Associate Degree Program.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Understand the past, present and future of human services.
• Demonstrate the ability to effectively perform empathic listening, observation and interactional skills with individuals, groups, families and community.
• Utilize knowledge of formal and informal networks for individuals, families and groups within the development disabilities (DD) community of care.
• Understand and apply a specific set of skills designed for effective interaction and treatment for individuals with developmental disabilities.
• Identify, explain and apply the 12 National Community Support Skill Standards for human service delivery.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html. Students applying for the DSC program are required to complete a program specific application in addition to the college admissions application.

Admissions Requirements
• High School Diploma or GED/High School Equivalency
• Must be employed in a DDS funded agency for 6 months or longer
• Must meet with the Coordinator of Direct Support Program to complete additional application

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are required. Finger printing and drug testing are not required. Note: A CORI/SORI check is required for all students before Fieldwork/Practicum placement. Students should be aware that a court record, active or inactive, may prevent them from completing curriculum/fieldwork requirements.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees). Registration for the Practicum includes a fee for Liability/Malpractice Insurance.

Location
Some courses are offered at the Southbridge campus.
This program may be completed face-to-face.
This program can be completed 50% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A. For students attending QCC for career development and have 5-7 years of prior experience in the field of human services a portfolio may be a viable option for Prior Learning credit.

Career Outlook
Please consult The Massachusetts Career Information System at http://masscis.intocareers.com/ or The Occupational Outlook Handbook at http://www.bls.gov/oco/ for specific occupational information. The CIP code for this program is 44.0000.

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: humanservices@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
**DIRECT SUPPORT CERTIFICATE (Program Code: DSC)**

<table>
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<th>Credits</th>
<th>Prerequisites</th>
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<td>Introduction to English Composition or</td>
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<td>F/S/SU</td>
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<td>3</td>
<td>A grade of “C” or higher in ENG 091 and passing the ENG 096 departmental writing final examination essay or approp place score</td>
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<td>English Composition &amp; Literature I</td>
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<td>F/S/SU</td>
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<td>ENG 100 or approp place score</td>
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<td>Introduction to Human Services</td>
<td>HUS 101</td>
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<td>ENG 100 or approp place score</td>
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<tr>
<td>The Helping Relationship: Human Services Delivery</td>
<td>HUS 121</td>
<td>F/S/SU</td>
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<td>Introduction to Developmental Disabilities</td>
<td>HUS 131</td>
<td>F/S</td>
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<td>HUS 101</td>
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<td>Direct Support Practicum</td>
<td>HUS 143</td>
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<td>HUS 101</td>
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<td>Special Topics in Developmental Disabilities</td>
<td>HUS 145</td>
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<td>HUS 101</td>
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<tr>
<td>Introduction to Psychology</td>
<td>PSY 101</td>
<td>F/S/SU</td>
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<td>Coreq: ENG 100 or approp place score</td>
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</table>

**Total Credits Required** 21

**Program Notes:**
Must obtain First Aid and CPR by completion of Certificate
LIBERAL ARTS - Associate in Arts

Program Goals
• Prepare students to transfer to a 4-year college or university, or enter a job requiring communication and critical thinking skills.
• Provide a foundational education comprised of the humanities, social sciences, sciences, and mathematics.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Demonstrate a broad range of knowledge, skill, and abilities for interpreting the human experience via the arts and humanities, mathematics and natural sciences, and the social and behavioral sciences.
• Appreciate and contribute to the history of diverse human cultural experience and develop a global perspective for interpreting and evaluating it.
• Use rich, descriptive language and logical, coherent structure to convey ideas effectively in multiple modes of communication – speaking, reading, writing, and listening.
• Demonstrate proficiency in a foreign language.
• Acquire, analyze, organize, and utilize data to determine appropriate solutions to myriad work/life/personal challenges.
• Develop comprehensive scientific, mathematical, and computer/technological competencies.
• Develop a life path that develops self-actualization, adapts to change, and recognizes the value of lifelong learning.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
• High School Diploma or GED/High School Equivalency
• English: Three years of high school English with grade of “C” or higher; or ENG 091 (Intermediate Reading Skills) and ENG 096 (Intermediate Writing Skills) with grade of “C” or higher; or placement into ENG 100 or higher on the college placement test
• Math: One year of high school algebra with grade of “C” or higher; or MAT 095 (Beginning Algebra) with grade of “C” or higher; or placement into MAT 099 or higher on the Math Assessment Test.

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Location
This program may be completed at the QCC Worcester campus and Southbridge campus. This course may be completed face-to-face. This program can be completed 80% or more online.

Technical Performance Standards
No technical performance standards

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: libarts@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu/LiberalArts.
## Programs of Study

**Liberal Arts - Associate in Arts (Program Code: LA)**

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| Total Credits Required | | | | | 62 |

**Program Notes**

- Suggested courses include: ANT 111 or 221; ART 260; ASL 113; BIO 141; CHC 151, 250 or 255; ECE 133; ENG 231 or 232; GEO 210; GRT 101; HST 104, 105, 106, 133, 152, 157, 203, 204, 215, 216, or 241; HUM 147 or 211; HUS 221; IDS 101 or 141; MUS 121; PHI 121, 123, 201; PSY 142, 241, or 242; SOC 111, 115, 211, or 220.
- Foreign Language credits may be earned in one of the following:
  - Completion of six college level credits in one foreign language.
  - Successful completion of Advanced Placement Exam, CLEP, or Challenge Exam.
  - Two years of sequential high school instruction in one foreign language with a grade of "C" or higher.
  - Course work on high school transcript from a non-English speaking country where the primary language of instruction is not English.
  - Please note: If the student satisfies the Foreign Language credits through high school instruction, then the student must earn EITHER three credits in a Humanities Elective and three credits in a Liberal Arts Elective in order to meet MassTransfer requirements, or six credits in Liberal Arts Electives to fulfill Program requirements but without meeting MassTransfer requirements.
- Humanities course designations include ART, ASL, ENG, FRC, GER, HUM, MUS, PHI, SPH, and SPN.
- A Liberal Arts Elective is any Humanities, Social Science, Behavioral Science, Natural Science, or Mathematics course.
MANUFACTURING TECHNOLOGY - Associate in Science

Program Goals
The Manufacturing Technology program is designed to prepare graduates to enter the field of advanced manufacturing. Students will gain an understanding of materials and manufacturing processes as well as the quality systems in place in modern industry. Using safe working practices, students will learn to operate and maintain a variety of production equipment. Since there is a strong focus on applied mathematical and scientific knowledge in advanced manufacturing, students will obtain an advanced understanding of electrical, pneumatic, and hydraulic systems. Use of PC’s, communication skills, CNC machine tools, and CAD/CAM software will allow successful graduates to enhance their ability to add value to any manufacturing environment. Graduates will be able to apply lean principles and automation techniques to improve process and product efficiency and quality.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
- Be able to apply mathematical and scientific concepts to solve manufacturing problems.
- Understand the process of product development through design and experimentation.
- Supervise and manage a variety of manufacturing systems.
- Work in multicultural and multidisciplinary teams to assess and improve system performance.
- Practice safe working protocols to nurture ethical responsibilities.
- Communicate technical information both verbally and in written form.
- Use modern tooling, skills, and techniques for effective manufacturing systems practice.
- Understand the behavior of a variety of material properties as they relate to manufacturing processing.
- Apply accurate design methodology and use industry standard CAD/CAM software to improve quality and production.
- Identify problems before they occur and design a solution.
- Understand and manage product variability as defined by quality systems.
- Apply advanced methods of analysis, synthesis, and control of manufacturing systems.
- Safely operate, program, and setup a variety of CNC equipment.
- Measure manufacturing process variables and draw credible technical conclusions.
- Apply lean principles in the operation and development of production systems.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required. However, CORI/SORI, finger printing and drug testing may be required of students enrolled in MNT 299.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Graduates may be required to meet at locations off campus and are expected to provide their own transportation to these venues. Types of venues used vary each semester, but may include company tours outside of class and/or training at other local educational facilities.

Location
This program may be completed at the QCC Worcester campus. Please note that other local locations may be used to enhance the educational experience of the student. This program may be completed face-to-face. This program may be completed less than 50% on-line.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A. To evaluate technical prior learning credit the student should contact the program coordinator.

Career Outlook
Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer

Program Contact: Manufacturing@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.

- The courses in this program are aligned with national standards as set by National Association of Manufacturers (NAM), Manufacturing Skills Standards Council (MSSC), and the statewide standards as defined by the Massachusetts Advancement Center Workforce Innovation Collaborative (MACWIC).
  - Students that successfully complete curriculum requirements may elect to register for the following certification examinations: MACWIC Level 1 and Level 2; SME CmfgT exam.
  - Students will take the Solidworks CSWA certification exam as part of curricular requirements in MNT 103.

Certifications:
- Massachusetts Advancement Center Workforce Innovation Collaborative (MACWIC). http://www.macwic.org/
- Certified Solidworks Associate - (CSWA). http://www.solidworks.com/sw/support/796_ENU_HTML.htm?pid=446
## MANUFACTURING TECHNOLOGY - Associate in Science (Program Code: MP)

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**Program Notes:**
- Students should note that many required courses have ENG and/or MAT prerequisites.
- *Suggested electives: Students must select from the following list of courses: BIO, CHM, MAT, MNT, PHY, PSY, or SPH; or the following suggested courses: MGT 211, MGT 221, MRK 201, MRK 221; or a course approved by the Program Coordinator.
- **It is recommended that students register for MNT 299 in their final semester to gain vital work experience prior to program completion.
MANUFACTURING TECHNOLOGY - APPLIED MANUFACTURING OPTION

Program Goals
The goal of the Manufacturing Technology Applied Manufacturing Option is to prepare highly skilled technicians and front-line supervisory personnel for the advanced manufacturing workforce. This option is specifically designed to serve as an associate degree completion program for applicants who meet the criteria for admission to the program and can demonstrate successful completion of all aspects of the MA Manufacturing Extension Partnership CNC Machine Operator Skills Training & Advanced CNC Machine Operator Skills Training.

Student Learning Outcomes
Upon completion of the program graduates will:

- Apply mathematical and scientific concepts to solve manufacturing problems.
- Use their knowledge of engineering principles to operate, troubleshoot, and maintain highly technical manufacturing equipment and integrated systems.
- Program, set up and operate sophisticated CNC machinery while maintaining safe working conditions and a structured approach to CNC programming methodology.
- Use industry recognized CAD/CAM software to prepare engineering drawings and build complex CNC programs.
- Apply advanced methods of analysis, synthesis, and control of productions systems as they relate to lean production and automated process techniques.
- Integrate advanced methods of communication and maintain a professional approach to add value to a variety of manufacturing organizations through contextualized experience and applied technical knowledge.
- Understand and analyze modern quality systems to maintain and improve the production of goods and the processes that drive them.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency
Prospective applicants must hold a high school diploma or GED. In addition, applicants must submit the following certificate of completion:

- MACWIC Level 4 Certificate of Applied Manufacturing Technology.

This certificate documents successful completion of all classroom-based and on-the-job training hours related to content addressed in the following QCC courses: MNT 101, MNT 110, MNT 115, MNT 210 and MNT 215 as well as successful completion of a minimum of 600 additional apprentice hours (beyond the hours utilized to fulfill the requirements of the MNT course articulations).

Prospective applicants will work through QCC's Career Placement Services Office to credential the MMEP CNC Machine Operator Skills Training & Advanced CNC Machine Operator Skills Training. Please see the Additional Cost section for information regarding credentialing fees.

Additionally, prospective students should note that some required courses carry minimum prerequisites. Refer to the program grid.

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required. Finger printing and drug testing are not required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees). Students are required to pay the current QCC credentialing fee for the 26 college credits granted through this agreement. Please see: http://www.qcc.edu/services/experience-based-education/credentialing

Location
This program may be completed at the QCC Worcester campus. This program may be completed face-to-face. This program may be completed more than 50% on-line.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.
Note: Applicants should note that 26 credits are being granted through articulation as per the terms of the agreement between MA Manufacturing Extension Partnership and QCC for this associate degree completion option. While students enrolled in this program may be able to earn additional academic credit for prior learning, it should be noted that a minimum of 15 credits must be completed at QCC in order to meet the residency requirement.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer and on page 23.

Note: Applicants should note that credits granted through articulation as per the terms of the agreement between MA Manufacturing Extension Partnership and QCC may not be eligible for transfer to four-year colleges or universities. Applicants are advised to check with their transfer institution of choice regarding relevant transfer policies.

Program Contact: Manufacturing@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
### MANUFACTURING TECHNOLOGY - APPLIED MANUFACTURING OPTION - Associate in Science (Program Code: MPA)

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<td>Elective*</td>
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<td>60-62</td>
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</tr>
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</table>

**Program Notes:**

*Elective: Students MUST select from the following list of courses:
- BUS 205 Project Management (3 credits)
- ENG 205 Technical & Workplace Writing (3 credits)
- MGT 211 Principles of Management (3 credits)
- MNT 103 Solid Modeling (3 credits)
- MNT 105 Geometric Tolerancing & Dimensioning (4 credits)
- MNT 216 Manufacturing Processes II (4 credits)
- MNT 218 Lean Manufacturing & Six Sigma (3 credits)

**Note:** MAT 108 is designed to teach students how to apply mathematics to specific technical disciplines and is offered for credit toward the Certificate in Manufacturing Technology. MAT 108 may not be considered equivalent to college-level mathematics for the purpose of transfer of credit to some baccalaureate institutions. Students who plan to pursue QCC’s Associate in Science in Manufacturing Technology are advised to take MAT 100.
COMPUTER AIDED DESIGN CERTIFICATE

Program Goals
The certificate in Computer Aided Design is intended to prepare successful graduates to apply technical knowledge and skills to develop working engineering drawings and in support of mechanical and industrial engineers, and related professionals. Students gain knowledge in manufacturing materials and processes, mechanical drafting, electro-mechanical drafting, basic metallurgy, geometric dimensioning and tolerancing, blueprint reading, and technical communication. Upon completion the student will be able to use a variety of industry standard CAD programs and apply quality practices to perform as a CAD technician.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Understand the power and effectiveness of modern CAD software.
• Be able to apply mathematical and scientific concepts to solve design problems.
• Understand the principles of product development through design.
• Communicate technical information both verbally and in written form.
• Understand the behavior of a variety of material properties as they relate to manufacturing processing.
• Apply accurate design methodology and use industry standard CAD software to improve quality and production.
• Understand and manage product variability as defined by quality systems.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required for admission. Finger printing and drug testing are not required for admission.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Location
This program may be completed at the QCC Worcester campus.
This program may be completed face-to-face.
This program may be completed less than 50% on-line.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: Manufacturing@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
• If a successful graduate wishes to continue his/her education, the courses required for the certificate in Computer Aided Design apply to the Associate Degree in Manufacturing Technology.

Certifications:
Massachusetts Advancement Center Workforce Innovation Collaborative (MACWIC). http://www.macwic.org/
Certified Solidworks Associate - (CSWA). http://www.solidworks.com/sw/support/796_ENU_HTML.htm?pid=446
### COMPUTER AIDED DESIGN CERTIFICATE (Program Code: CAD)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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<tbody>
<tr>
<td>Semester 1</td>
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<td></td>
</tr>
<tr>
<td>Introduction to Microcomputer Applications or</td>
<td>CIS 111</td>
<td>F/S/SU</td>
<td></td>
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<td>3</td>
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<td>Introduction to Computer Applications in Telecommunications</td>
<td>CIS 115</td>
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<tr>
<td>Introduction to English Composition</td>
<td>ENG 100</td>
<td>F/S/SU</td>
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<td>A grade of &quot;C&quot; or higher in ENG 091 and passing the ENG 096 departmental writing</td>
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<td>Mechanical CAD I</td>
<td>MNT 101</td>
<td>F/S</td>
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<td>3</td>
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<tr>
<td>Manufacturing Processes I</td>
<td>MNT 110</td>
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</tr>
<tr>
<td>Mechanical CAD II</td>
<td>MNT 102</td>
<td>S</td>
<td></td>
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<td>3</td>
<td>MNT 101</td>
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<td>Solid Modeling</td>
<td>MNT 103</td>
<td>F/S</td>
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<td>MNT 101</td>
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<td>Manufacturing Quality Assurance &amp; Control Techniques</td>
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<td>Program Elective*</td>
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<td><strong>Total Credits Required</strong></td>
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<td></td>
<td>25</td>
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</table>

Program Notes:
- Students should note that many required courses have ENG and/or MAT prerequisites.
- *Suggested Program Electives: With prefixes BIO, CHM, MAT, MNT, PHY, PSY, or SPH; or the following suggested courses: MGT 211, MGT 221, MRK 201, MRK 221, or a course approved by the Program Coordinator.
MANUFACTURING TECHNOLOGY CERTIFICATE

Program Goals
The Manufacturing Technology Certificate is designed to introduce the principles of engineering and manufacturing. The program prepares students to apply basic engineering principles and technical skills to the identification and resolution of production problems in the manufacture of products. The student will gain basic knowledge of material properties and identify a variety of production processes to assist in a production environment. Along with enhanced computer skills, the student will be able to communicate effectively in a manufacturing environment and use industry standard software to operate as an entry level manufacturing/engineering technician.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
- Be able to apply mathematical and scientific concepts to solve manufacturing problems.
- Practice safe working protocols to nurture ethical responsibilities.
- Communicate technical information both verbally and in written form.
- Use modern tooling, skills, and techniques for effective manufacturing systems practice.
- Understand the behavior of a variety of material properties as they relate to manufacturing processing.
- Apply accurate design methodology and use industry standard CAD software to improve quality and production.
- Identify problems before they occur and design a solution.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
High School Diploma or GED/High School Equivalency

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are not required for admission. Finger printing and drug testing are not required for admission.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Location
This program may be completed at the QCC Worcester campus.
This program may be completed face-to-face.
This program can be completed 50% or more online.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning.
Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: Manufacturing@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
- If a successful graduate wishes to continue his/her education, the courses required for the certificate in Manufacturing Technology apply to the Associate Degree in Manufacturing Technology.
The courses in this program are aligned with national standards as set by the National Association of Manufacturers (NAM), Manufacturing Skills Standards Council (MSSC), and statewide standards as defined by the Massachusetts Advancement Center Workforce Innovation Collaborative (MACWIC).

- Students that successfully complete curriculum requirements may elect to register for the following certification examination: MACWIC Level 1.

Certifications:


## MANUFACTURING TECHNOLOGY CERTIFICATE (Program Code: MPC)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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<tr>
<td><strong>Semester 1</strong></td>
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<tr>
<td>Manufacturing Safety</td>
<td>MNT 100</td>
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<td>Mechanical CAD I</td>
<td>MNT 101</td>
<td>F/S</td>
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</tr>
<tr>
<td>Manufacturing Processes I</td>
<td>MNT 110</td>
<td>F</td>
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<td>Basic Machine Operation</td>
<td>MNT 108</td>
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<td><strong>Semester 2</strong></td>
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<tr>
<td>Introduction to Microcomputer Applications</td>
<td>CIS 111</td>
<td>F/S/SU</td>
<td></td>
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<td>MAT 099 with a &quot;C&quot; or better on the MAT 099 departmental final exam or approp place score</td>
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<td>College Algebra or Applied Technical Math</td>
<td>MAT 100</td>
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<td>3-4</td>
<td>MAT 095 or approp place score</td>
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<tr>
<td>Manufacturing Quality Assurance &amp; Control Techniques</td>
<td>MNT 106</td>
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<td>MNT 101</td>
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<tr>
<td>Maintenance and Instrumentation in Manufacturing</td>
<td>MNT 115</td>
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<td></td>
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<td>MNT 110</td>
</tr>
<tr>
<td><strong>Total Credits Required</strong></td>
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<td>25-26</td>
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</table>
MEDICAL ASSISTING CERTIFICATE

Program Goals
This program prepares students for a career as a medical assistant. The program goals are to provide quality, outcome based and competent entry-level medical assistants in the cognitive (knowledge) psychomotor (skills) and affective (behavior) skills.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
- Demonstrate proficiency in performing entry-level clinical and administrative procedures of the medical assistant profession.
- Work under the direction of a physician in an ethical, legal and safe manner.
- Achieve employment as an entry-level medical assistant.
- Demonstrate appropriate critical thinking skills including written, verbal and nonverbal communication.
- Work effectively as part of a team.
- Recognize the importance of continued professional development.
- Apply principles of teaching and learning into the delivery of care to patients and families.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
- High School Diploma or GED/High School Equivalency
- Must take the college placement test to demonstrate Math and English competency at the appropriate level.
- Applicants must test out of MAT 095 and ENG 100; mathematics must be taken within 5 years.
- Attend a Health Information Session.

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are required. Finger printing and drug testing maybe required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees). Students should anticipate additional expenses for uniforms/clinical wear, textbooks, professional liability insurance, licensing examinations, and parking fees at clinical sites.

Location
This program may be completed at the QCC Worcester campus. This program may be completed face-to-face.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: medicalessupport@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
- The Quinsigamond Community College Medical Assisting Certificate Program is accredited by the Commission on Accreditation of Allied Health Education Programs (CAAHEP), 1361 Park Street, Clearwater, FL 33756, (727) 210-2350, www.caahep.org, on recommendation of the Medical Assisting Education Review Board.
- Students accepted to the Medical Assistant program must:
  - Obtain CPR certification, Healthcare Provider (Red Cross) OR BLS for Healthcare Provider (American Heart Association), prior to beginning the fieldwork experience (externship).
  - Provide documentation of immunization currency & satisfactory health status and be cleared by the QCC Healthcare Data Administrator by September 15th or January 15th of Fieldwork Experience.
# MEDICAL ASSISTING CERTIFICATE (Program Code: ME)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
</tr>
</thead>
<tbody>
<tr>
<td>Semester 1</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Introduction to Medical Terminology</td>
<td>ALH 102</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>3</td>
<td>Coreq: ENG 100 or approp place score</td>
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<tr>
<td>Medical Office Administration I</td>
<td>ALH 151</td>
<td>F</td>
<td></td>
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<td>3</td>
<td>ENG 100 or approp place score, Coreq: ALH 102,</td>
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<td>BIO 100</td>
<td>F/S/SU</td>
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<td>ENG 100 or approp place score</td>
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<td>Introduction to the Human Body*</td>
<td>BIO 140</td>
<td>F/S/SU</td>
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<td>CIS 111</td>
<td>F/S/SU</td>
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<td>Clinical Procedures I</td>
<td>MSS 151</td>
<td>F</td>
<td></td>
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<td>4</td>
<td>Coreq: ALH 151</td>
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<td>Semester 2</td>
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<tr>
<td>Medical Office Administration II</td>
<td>ALH 152</td>
<td>S</td>
<td></td>
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<td>ALH 151</td>
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<td>Medical Coding and Billing</td>
<td>ALH 107</td>
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<td>MSS 151</td>
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<td>Principles of Pharmacology</td>
<td>MSS 252</td>
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<td>MSS 151, Coreq: MSS 251</td>
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<td>Fieldwork Experience</td>
<td>MSS 299</td>
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<td>PSY 101</td>
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<td>MSS 251, PSY 101</td>
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</tbody>
</table>

**Program Notes:**

A grade of "C" or higher is required for BIO 100, and all MSS courses in order to remain in and advance through the program.

*BIO 111, BIO 112 acceptable for BIO 100
MEDICAL SUPPORT SPECIALIST - MEDICAL ASSISTING OPTION - Associate in Science

Program Goals
This program prepares students for a career as a medical assistant. The program goals are to provide quality, outcome based and competent entry-level medical assistants in the cognitive (knowledge) psychomotor (skills) and affective (behavior) skills.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
- Demonstrate proficiency in performing entry-level clinical and administrative procedures of the medical assistant profession.
- Work under the direction of a physician in an ethical, legal and safe manner.
- Achieve employment as an entry-level medical assistant.
- Demonstrate appropriate critical thinking skills including written, verbal and nonverbal communication.
- Work effectively as part of a team.
- Recognize the importance of continued professional development.
- Apply principles of teaching and learning into the delivery of care to patients and families.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
- High School Diploma or GED/High School Equivalency
- Must take the college placement test to demonstrate Math and English competency at the appropriate level.
- Applicants must test out of MAT 095 and ENG 100; mathematics must be taken within 5 years.
- Attend a Health Information Session.

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are required. Finger printing and drug testing maybe required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees.) Students should anticipate additional expenses for uniforms/clinical wear, textbooks, professional liability insurance, licensing examinations, and parking fees at clinical sites.

Location
This program may be completed at the QCC Worcester campus. This program may be completed face-to-face.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer

Program Contact: medicalsupport@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
- Students accepted to the Medical Assistant program must:
  - Obtain CPR certification, Healthcare Provider (Red Cross) OR BLS for Healthcare Provider (American Heart Association), prior to beginning the fieldwork experience (externship).
  - Provide documentation of immunization currency & satisfactory health status and be cleared by the QCC Healthcare Data Administrator by September 15th or January 15th of Fieldwork Experience.
## MEDICAL SUPPORT SPECIALIST - MEDICAL ASSISTING OPTION - Associate in Science (Program Code: MSMA)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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<tr>
<td><strong>Semester 1</strong></td>
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<tr>
<td>Introduction to Medical Terminology</td>
<td>ALH 102</td>
<td>F/S/SU</td>
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<td>3</td>
<td>Coreq: ENG 100 or approp place score</td>
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<tr>
<td>Medical Office Administration I</td>
<td>ALH 151</td>
<td>F</td>
<td></td>
<td></td>
<td>3</td>
<td>EN 100 or approp place score, Coreq: ALH 102, BSS 101</td>
</tr>
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<td>Principles of Human Biology or</td>
<td>BIO 100</td>
<td>F/S/SU</td>
<td></td>
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<td>EN 100 or approp place score</td>
</tr>
<tr>
<td>Introduction to the Human Body*</td>
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<td>3</td>
<td>EN 100 or approp place score</td>
</tr>
<tr>
<td>Introduction to Microcomputer Applications</td>
<td>CIS 111</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>3</td>
<td>EN 100 or approp place score</td>
</tr>
<tr>
<td>English Composition &amp; Literature I</td>
<td>ENG 101</td>
<td>F/S/SU</td>
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<td>4</td>
<td>Coreq: ALH 151</td>
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<tr>
<td>Clinical Procedures I</td>
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<tr>
<td><strong>Semester 2</strong></td>
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<tr>
<td>Medical Office Administration II</td>
<td>ALH 152</td>
<td>S</td>
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<td>3</td>
<td>ALH 151</td>
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<td>Medical Coding and Billing</td>
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<td>Clinical Procedures II</td>
<td>MSS 251</td>
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<td>MSS 151</td>
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<td>Principles of Pharmacology</td>
<td>MSS 252</td>
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<td>BIO 100 or BIO 140, ENG 101, MSS 151, Coreq: MSS 252, PSY 101</td>
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<td>Fieldwork Experience</td>
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<td>Coreq: ENG 100 or approp place score</td>
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<td>Financial Accounting I</td>
<td>ACC 101</td>
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<td>ENG 100 or approp place score, MAT 090</td>
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<td>ENG 101</td>
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<tr>
<td>Technical Writing for the Medical Environment or</td>
<td>MSS 211</td>
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<td>ENG 202, Computer Literacy</td>
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<td>Technical and Workplace Writing</td>
<td>ENG 205</td>
<td>F/S/SU</td>
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<td>MAT 099 with a “C” or better on the MAT 099, departmenal final exam, or approp place score</td>
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<td>Health and Healing or</td>
<td>CHC 150</td>
<td>F</td>
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<td>BIO 101, ENG 100 or approp place score</td>
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<td>Fundamentals of Complementary Health</td>
<td>CHC 151</td>
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<td>ENG 100 or approp place score, Coreq: CHC 111</td>
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<td>Advanced Microcomputer Applications</td>
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<td></td>
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</table>

**Program Notes:**
A grade of “C” or higher is required for BIO 100, and all MSS courses in order to remain in and advance through the program.

*BIO 111, BIO 112 acceptable for BIO 100
NURSE EDUCATION - Associate in Science

Program Goals
The Nurse Education program prepares students for a career as a Registered Nurse. Graduates of the program assume responsibilities related to direct patient care in a variety of settings, including, but not limited to, hospitals, clinics, extended care facilities, home and community health agencies. Upon successful completion of this program, students are eligible to take the National Council Licensure Examination for Registered Nurses (NCLEX-RN). The Quinsigamond Community College Nurse Education Program is approved by the Massachusetts Board of Registration in Nursing and accredited by the Accreditation Commission for Education in Nursing (ACEN), 3343 Peachtree Road, NE, Suite 850, Atlanta, GA 30326, 1.404.975.5000, www.acenursing.org. The program will also prepare students for further study at four-year colleges and universities.

Student Learning Outcomes
Upon completion of the program graduates will be able to:

- Relate Orem’s self-care model to the nursing management of individuals, families and groups throughout the life cycle.
- Relate Erikson’s developmental stages when planning for and delivering nursing care.
- Assume the role of the nurse in ways that reflect integrity, responsibility, ethical practice and an evolving identity as a professional nurse committed to evidence-based practice, caring, patient advocacy, and safe quality care for diverse patients in various settings.
- Effectively communicate verbally, nonverbally, in writing or with computer based technology with the patient, family and other health professionals with a patient-centered focus.
- Use the nursing process and other theoretical concepts in the comprehensive delivery of care.
- Make judgments in nursing practice, based on evidence, that integrate nursing science in the provision of safe, quality care and promote the health of patients, families and communities.
- Employ relationship-centered interventions that are caring, compassionate, nurturing, protective, therapeutic and respectful of human differences.
- Participate in a spirit of inquiry to help promote and maintain health and reduce risks for patients, families and communities by challenging the status quo, questioning underlying assumptions and offering new insights to improve quality of care.
- Collaborate within the nursing and inter-professional teams to foster open communication, mutual respect, and shared decision-making in order to achieve quality patient care.
- Manage patient care through planning, organizing, directing and delegating with an emphasis on system effectiveness to provide quality health care and a safe environment for patients and workers.
- Advocate for patients, families and oneself to retain or develop new pathways which encompass one’s uniqueness, dignity, diversity and freedom toward a holistic well-being.

Admissions Process
Admissions inquiries should be directed to admissions@gcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
- High School Diploma or GED/High School Equivalency
- Must take the college placement test to determine Math and English levels if no college level courses were previously completed.
- Math: Minimum grade of B in MAT 098 or 099 or take Math Placement Test and test into MAT 100.
- Biology: minimum grade of B in high school biology or B in BIO 100 (recommended) or other college biology class.
- Qualifying mathematics and one biology course must be taken within five years of application and a grade of B or higher must be achieved.
- English: minimum grade of B in ENG 100 or place into ENG 101
- Required TEAS V scores must be achieved within two attempts of taking the test
  - English – 53%
  - Reading – 53%
  - Mathematics – 54%
  - Science – 40%
- Required grades as listed above must be earned within two attempts of taking and completing the course.
- BA/BS or MA/MS degree for Associate of Science Degree Evening program ONLY.
- Attendance at a Health information Session

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are required in the program each semester. Students should be aware that a court record may prevent them from taking the NCLEX-RN examination and participation in clinical sites. More information is available from Massachusetts Board of Registration in Nursing. Finger printing may be required and drug testing is required.
Applicants should understand that the State Board of Registration in Nursing reserves the right to refuse an applicant the privilege of sitting for the NCLEX-RN examination based on a Good Moral Character Licensure requirement. (Refer to CORI/SORI above).

**Additional Cost**
See page 30 for program fees for this program. (Note: Not all programs have program fees).
Nurse Education students should anticipate additional expenses for professional uniforms, standardized testing, CPR certification, health immunizations and physical exams. Also, there may be additional costs associated with the purchase of textbooks, professional liability insurance, licensing examinations applications, mandatory clinical make-up and any required skills for remediation.

**Location**
This program may be completed at the QCC Worcester campus plus travel to various clinical sites in the Worcester County area. This program may be completed face-to-face.

**Technical Performance Standards**
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

**Credit for Prior Learning**
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

**Career Outlook**

**Transfer Articulations & Opportunities**
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

**Program Contact:** Nurseeducation@qcc.mass.edu

**Additional Program Information:** For the most up to date information, go to the program website at www.QCC.edu.
- The program also prepares students for further study at four-year colleges and universities, as well as to provide a broad background for employment in Healthcare facilities.
- Courses in both Nurse Education and Liberal Arts are required in the program curriculum. Nursing courses include clinical experiences in area hospitals, rehabilitation, long term care and community agencies, as well as classroom study and laboratory practice on campus.
- All clinical experiences are under the supervision of Quinsigamond Nurse Education Faculty and entrance into most clinical agencies will require the wearing of a standardized school uniform.
- To be eligible to continue in the program, the student must achieve a grade of “C” or higher in all nursing (NUR) courses and in BIO 111, BIO 112 and BIO 232. Students who have received a grade below a C in BIO 111, BIO 112 or BIO 232 are required to repeat the course and obtain a grade of “C” or higher by the end of the semester in which they are required or required as a prerequisite.
- In addition, the student must demonstrate satisfactory performance in the nursing laboratory and in the clinical settings.
- The student must also satisfy all course and program requirements, including regulations on attendance and conduct, in order to be eligible for certification for licensure. Students who do not have completed health files (including titres and immunizations) submitted to the Nurse Education department and cleared by the Health Data Base Administrator by July 15th, April 1st (Evening Students only for summer rotations) and January 5th of the respective semester will be removed from their nursing courses and will have to file for readmission to the next available semester.
- Readmission is not guaranteed and is always based upon space availability. Please review the readmission policy outlined in the QCC handbook.
- All students accepted in the NUR, NUL, NUP and NUE programs must obtain Healthcare Provider (Red Cross) or BLS for Healthcare Providers (American Heart Association) CPR certification and provide documentation of immunization currency and satisfactory health status prior to beginning clinical experiences.
- A Social Security Number is mandatory for NCLEX Application (Licensure) with the Massachusetts Board of Registration in Nursing.
NURSE EDUCATION - Associate in Science (Program Code: NUR)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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<tbody>
<tr>
<td><strong>Semester 1</strong></td>
<td></td>
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<tr>
<td>Anatomy &amp; Physiology I</td>
<td>BIO 111</td>
<td>F/S/SU</td>
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<td>4</td>
<td>BIO 101 or High School Advanced Placement Biology, Coreq: ENG 101</td>
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<tr>
<td>English Composition &amp; Literature I</td>
<td>ENG 101</td>
<td>F/S/SU</td>
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<td>ENG 100 or approp place score</td>
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<td><strong>Semester 2</strong></td>
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<tr>
<td>Anatomy &amp; Physiology II</td>
<td>BIO 112</td>
<td>F/S/SU</td>
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<td>BIO 111</td>
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<td>Fundamentals of Nursing</td>
<td>NUR 104</td>
<td>F/S</td>
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<td>Current Concepts in Nursing &amp; Health Care I</td>
<td>NUR 103</td>
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<td>Introduction to Psychology</td>
<td>PSY 101</td>
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<td>Coreq: ENG 100 or approp place score</td>
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<td><strong>Semester 3</strong></td>
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<tr>
<td>Medical Microbiology</td>
<td>BIO 232</td>
<td>F/S/SU</td>
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<td>BIO 112 or CHM 123 or CHM 105</td>
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<td>Medical Surgical Nursing I/Maternal Newborn</td>
<td>NUR 105</td>
<td>F/S</td>
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<td>NUR 101 or NUR 103 and NUR 104, Coreq: BIO 232, PSY 121</td>
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<td>Survey of Life Span Development: Conception to Death</td>
<td>PSY 121</td>
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<td>PSY 101</td>
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<td>Medical Surgical Nursing II/Pediatric</td>
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<td>NUR 105, Coreq: ENG 102, any HST, SOC 101 or SOC 111</td>
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<td>Introductory Sociology (Principles) or Social</td>
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<td>Coreq: ENG 100 or approp place score</td>
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<td>Problems &amp; Social Change</td>
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<td>F/S</td>
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<td>Humanities Elective*</td>
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<td>NUR 201, Coreq: NUR 203, Humanities Electives</td>
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<td>Advanced Medical Surgical Nursing III/Mental Health</td>
<td>NUR 202</td>
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Program Notes:
- To be eligible to continue in the program, the student must achieve a grade of “C” or higher in all nursing (NUR) courses and in BIO 111, BIO 112 and BIO 232. Students who have received a grade below a C in BIO 111, BIO 112 or BIO 232 are required to repeat the course and obtain a grade of “C” or higher by the end of the semester in which they are required or required as a prerequisite.
- In addition, the student must demonstrate satisfactory performance in the nursing laboratory and in the clinical settings.
- The student must also satisfy all course and program requirements, including regulations on attendance and conduct, in order to be eligible for certification for licensure. Students who do not have completed health files (including titres and immunizations) submitted to the Nurse Education department and cleared by the Health Data Base Administrator by July 15th, April 1st (Evening Students only for summer rotations) and January 5th of the respective semester will be removed from their nursing courses and will have to file for readmission to the next available semester.

*May be taken in either the first or second semester of the second year.
NURSE EDUCATION - EVENING - Associate in Science

Program Goals
The Nurse Education program prepares students for a career as a Registered Nurse. Graduates of the program assume responsibilities related to direct patient care in a variety of settings, including, but not limited to, hospitals, clinics, extended care facilities, home and community health agencies. Upon successful completion of this program, students are eligible to take the National Council Licensure Examination for Registered Nurses (NCLEX-RN). The Quinsigamond Community College Nurse Education Program is approved by the Massachusetts Board of Registration in Nursing and accredited by the Accreditation Commission for Education in Nursing (ACEN), 3343 Peachtree Road, NE, Suite 850, Atlanta, GA 30326, 1.404.975.5000, www.acenursing.org. The program also prepares students for further study at four-year colleges and universities.

Student Learning Outcomes
Upon completion of the program graduates will be able to:

• Relate Orem’s self-care model to the nursing management of individuals, families and groups throughout the life cycle.
• Relate Erikson’s developmental stages when planning for and delivering nursing care.
• Assume the role of the nurse in ways that reflect integrity, responsibility, ethical practice and an evolving identity as a professional nurse committed to evidence-based practice, caring, patient advocacy, and safe quality care for diverse patients in various settings.
• Effectively communicate verbally, nonverbally, in writing or with computer based technology with the patient, family and other health professionals with a patient-centered focus.
• Use the nursing process and other theoretical concepts in the comprehensive delivery of care.
• Make judgments in nursing practice, based on evidence, that integrate nursing science in the provision of safe, quality care and promote the health of patients, families and communities.
• Employ relationship-centered interventions that are caring, compassionate, nurturing, protective, therapeutic and respectful of human differences.
• Participate in a spirit of inquiry to help promote and maintain health and reduce risks for patients, families and communities by challenging the status quo, questioning underlying assumptions and offering new insights to improve quality of care.
• Collaborate within the nursing and inter-professional teams to foster open communication, mutual respect, and shared decision-making in order to achieve quality patient care.
• Manage patient care through planning, organizing, directing and delegating with an emphasis on system effectiveness to provide quality health care and a safe environment for patients and workers.
• Advocate for patients, families and oneself to retain or develop new pathways which encompass one’s uniqueness, dignity, diversity and freedom toward a holistic well-being.

Admissions Process
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Admissions Requirements
• High School Diploma or GED/High School Equivalency
• Must take the college placement test to determine Math and English levels if no college level courses were previously completed.
• Math: Minimum grade of B in MAT 098 or 099 or take Math Placement Test and test into MAT 100.
• Biology: minimum grade of B in high school biology or B in BIO 100 (recommended) or other college biology class.
• Qualifying mathematics and one biology course must be taken within five years of application and a grade of B or higher must be achieved.
• English: minimum grade of B in ENG 100 or place into ENG 101
• Required TEAS V scores must be achieved within two attempts of taking the test
  English – 53%
  Reading – 53%
  Mathematics – 54%
  Science – 40%
• Required grades as listed above must be earned within two attempts of taking and completing the course.
• BA/BS or MA/MS degree for Associate of Science Degree Evening program ONLY.
• Attendance at a Health information Session

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are required in the program each semester. Students should be aware that a court record may prevent them from taking the NCLEX-RN examination and participation in clinical sites. More information is available from Massachusetts Board of Registration in Nursing.

Finger printing may be required and drug testing is required.
Applicants should understand that the State Board of Registration in Nursing reserves the right to refuse an applicant the privilege of sitting for the NCLEX-RN examination based on a Good Moral Character Licensure requirement (refer to CORI/SORI above).

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).
Nurse Education students should anticipate additional expenses for professional uniforms, standardized testing, CPR certification, health immunizations and physical exams. Also, there may be additional costs associated with the purchase of textbooks, professional liability insurance, licensing examinations applications, mandatory clinical make-up and any required skills for remediation.

Location
This program may be completed at the QCC Worcester campus plus travel to various clinical sites in the Worcester County area.
This program may be completed face-to-face.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: NurseeducationeveningsNULNUP@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.

- The program also prepares students for further study at four-year colleges and universities as well as provides a broad background for employment in healthcare facilities.
- Courses in both Nurse Education and Liberal Arts are required in the program curriculum. Nursing courses include clinical experiences in area hospitals, rehabilitation, long term care and community agencies, as well as classroom study and laboratory practice on campus.
- All clinical experiences are under the supervision of Quinsigamond Nurse Education Faculty and entrance into most clinical agencies will require the wearing of a standardized school uniform.
- To be eligible to continue in the program, the student must achieve a grade of “C” or higher in all nursing (NUR) courses and in BIO 111, BIO 112 and BIO 232. Students who have received a grade below a C in BIO 111, BIO 112 or BIO 232 are required to repeat the course and obtain a grade of “C” or higher by the end of the semester in which they are required or required as a prerequisite.
- In addition, the student must demonstrate satisfactory performance in the nursing laboratory and in the clinical settings.
- The student must also satisfy all course and program requirements, including regulations on attendance and conduct, in order to be eligible for certification for licensure. Students who do not have completed health files (including titres and immunizations) submitted to the Nurse Education department and cleared by the Health Data Base Administrator by April 1st (Evening Students only for summer rotations) July 15th, and January 5th of the respective semester will be removed from their nursing courses and will have to file for readmission to the next available semester.
- Readmission is not guaranteed and is always based upon space availability. Please review the readmission policy outlined in the QCC handbook.
- All students accepted in the NUR, NUL, NUP and NUE programs must obtain Healthcare Provider (Red Cross) or BLS for Healthcare Providers (American Heart Association) CPR certification and provide documentation of immunization currency and satisfactory health status prior to beginning clinical experiences.
- A Social Security Number is mandatory for NCLEX Application (Licensure).
- All Clinical Experiences will start before 3:00 PM. Some Clinical Experiences will be held during the daytime.
### NURSE EDUCATION - EVENING - Associate in Science (Program Code: NUE)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
</tr>
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<tbody>
<tr>
<td><strong>Semester 1 (Summer I or II)</strong></td>
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<tr>
<td>Anatomy &amp; Physiology I</td>
<td>BIO 111</td>
<td>F/S/SU</td>
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<td>4</td>
<td>BIO 101 or High School Advanced Placement Biology, Coreq: ENG 101</td>
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<tr>
<td>English Composition &amp; Literature I</td>
<td>ENG 101</td>
<td>F/S/SU</td>
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<td>ENG 100 or approp place score</td>
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<tr>
<td><strong>Semester 2 (Fall)</strong></td>
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<tr>
<td>Anatomy &amp; Physiology II</td>
<td>BIO 112</td>
<td>F/S/SU</td>
<td></td>
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<td>BIO 111</td>
</tr>
<tr>
<td>Fundamentals of Nursing</td>
<td>NUR 104</td>
<td>F/S</td>
<td></td>
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<td>Coreq: BIO 112, PSY 101, NUR 103</td>
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<tr>
<td>Current Concepts in Nursing &amp; Health Care I</td>
<td>NUR 103</td>
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<td></td>
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<td>Coreq: BIO 112, PSY 101, NUR 104</td>
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<td>Introduction to Psychology</td>
<td>PSY 101</td>
<td>F/S/SU</td>
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<td>Coreq: ENG 100 or approp place score</td>
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<tr>
<td><strong>Semester 3 (Spring)</strong></td>
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<td>Medical Microbiology</td>
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<td>BIO 112 or CHM 123 or CHM 105</td>
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<td>Medical Surgical Nursing I/Maternal Newborn (Jan-April)</td>
<td>NUR 105</td>
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<td>NUR 101 or NUR 103 and NUR 104, Coreq: BIO 232, PSY 121</td>
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<tr>
<td>Survey of Life Span Development: Conception to Death</td>
<td>PSY 121</td>
<td>F/S/SU</td>
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<td>PSY 101</td>
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<td>ENG 101</td>
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<tr>
<td>Medical Surgical Nursing II/Pediatric** (May-July)</td>
<td>NUR 201</td>
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<td>NUR 105, Coreq: ENG 102, any HST, SOC 101 or SOC 111</td>
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<td>Introductory Sociology (Principles) or Social Problems &amp; Social Change</td>
<td>SOC 101</td>
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<td>Coreq: ENG 100 or approp place score</td>
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<td>SOC 111</td>
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<td>Coreq: ENG 100 or approp place score</td>
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<td><strong>Semester 5 (Fall)</strong></td>
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<td>Humanities Elective*</td>
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<tr>
<td>Advanced Medical Surgical Nursing III/Mental Health</td>
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<td>NUR 201, Coreq: NUR 203, Humanities Electives</td>
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<td>NUR 201, Coreq: NUR 202</td>
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</table>

**Total Credits Required**: 71

**Program Notes**:  
- To be eligible to continue in the program, the student must achieve a grade of "C" or higher in all nursing (NUR) courses and in BIO 111, BIO 112 and BIO 232. Students who have received a grade below a C in BIO 111, BIO 112 or BIO 232 are required to repeat the course and obtain a grade of "C" or higher by the end of the semester in which they are required or required as a prerequisite.

*May be taken in either the summer of fall semester.

**Class may be held during the daytime.
ADVANCED PLACEMENT NURSE EDUCATION LPN - Associate in Science

Program Goals
This one year program is for LPN's seeking advanced placement into the Evening Associate of Science Degree Program to prepare the LPN for a career as a Registered Nurse. Graduates of the program assume responsibilities related to direct patient care in a variety of settings, including, but not limited to, hospitals, clinics, extended care facilities, home and community health agencies. Upon successful completion of this program, students are eligible to take the National Council Licensure Examination for Registered Nurses (NCLEX-RN). The Quinsigamond Community College Nurse Education Program is approved by the Massachusetts Board of Registration in Nursing and accredited by the Accreditation Commission for Education in Nursing (ACEN), 3343 Peachtree Road, NE, Suite 850, Atlanta, GA 30326, 1.404.975.5000, www.acenursing.org. The program also prepares students for further study at four-year colleges and universities.

Student Learning Outcomes
Upon completion of the program graduates will be able to:

- Advocate for patients, families and oneself to retain or develop new pathways which encompass one’s uniqueness, dignity, diversity and freedom toward a holistic well-being.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
- High School Diploma or GED/High School Equivalency
- Must take the college placement test to determine Math and English levels if no college level courses were previously completed.
- Math: Minimum grade of B in MAT 098 or 099 or take Math Placement Test and test into MAT 100.
- Biology: minimum grade of B in high school biology or B in BIO 100 (recommended) or other college biology class
- English: minimum grade of B in ENG 100 or place into ENG 101
- Qualifying mathematics and one biology course must be taken within five years of application and a grade of B or higher must be achieved.
- Required TEAS V scores must be achieved within two attempts of taking the test
  - English – 53%
  - Reading – 53%
  - Mathematics – 54%
  - Science – 40%
- Required grade must be earned within two attempts of taking and completing the course.
- Attendance at a Health information Session
- Current LPN license in the state of Massachusetts
- Satisfy admission requirements to the Associate of Science Degree Nursing Program

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are required. Finger printing and drug testing are required.
Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).
Nurse Education students should anticipate additional expenses for professional uniforms, standardized testing, CPR certification, health immunizations and physical exams. Also, there may be additional costs associated with the purchase of textbooks, professional liability insurance, licensing examinations applications, mandatory clinical make-up and any required skills for remediation.

Location
This program may be completed at the QCC Worcester campus. This program may be completed face-to-face.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: NurseeducationeveningsNULNUP@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.

- The program also prepares students for further study at four-year colleges and universities, as well as to provide a broad background for employment in Healthcare facilities.
- Courses in both Nurse Education and Liberal Arts are required in the program curriculum. Nursing courses include clinical experiences in area hospitals, rehabilitation, long term care and community agencies, as well as classroom study and laboratory practice on campus.
- All clinical experiences are under the supervision of Quinsigamond Nurse Education faculty and entrance into most clinical agencies will require the wearing of a standardized school uniform.
- To be eligible to continue in the program, the student must achieve a grade of "C" or higher in all nursing (NUR) courses and in BIO 111, BIO 112 and BIO 232. Students who have received a grade below a C in BIO 111, BIO 112 or BIO 232 are required to repeat the course and obtain a grade of "C" or higher by the end of the semester in which they are required or required as a prerequisite.
- In addition, the student must demonstrate satisfactory performance in the nursing laboratory and in the clinical settings.
- The student must also satisfy all course and program requirements, including regulations on attendance and conduct, in order to be eligible for certification for licensure. Students who do not have completed health files (including titres and immunizations) submitted to the Nurse Education department and cleared by the Health Data Base Administrator by April 1st (summer Evening students only), July 15th and January 5th of the respective semester will be removed from their nursing courses and will have to file for readmission to the next available semester.
- Readmission is not guaranteed and is always based upon space availability. Please review the readmission policy outlined in the QCC handbook.
- All students accepted in the NUR, NUL, NUP and NUE programs must obtain Healthcare Provider (Red Cross) or BLS for Healthcare Providers (American Heart Association) CPR certification and provide documentation of immunization currency and satisfactory health status prior to beginning clinical experiences.
- A Social Security Number is mandatory for NCLEX Application (Licensure).
- All Clinical Experiences will start before 3:00 PM. Some Clinical Experiences will be held during the daytime.
# Advanced Placement Nurse Education LPN - Associate in Science (Program Code: NUL)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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<tr>
<td><strong>Semester 1 (Summer I)</strong></td>
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<td>Anatomy &amp; Physiology I</td>
<td>BIO 111</td>
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<td>BIO 101 or High School Advanced Placement Biology, Coreq: ENG 101</td>
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<td>English Composition &amp; Literature I</td>
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<td>ENG 100 or approp place score</td>
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<td><strong>Semester 2 (Summer II)</strong></td>
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<td>Coreq: ENG 100 or approp place score</td>
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<tr>
<td><strong>Semester 3 (Fall)</strong></td>
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<tr>
<td>Advanced Placement Nursing I (Dec-Jan)</td>
<td>NUR 101</td>
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<td>BIO 112, PSY 101, NUR 100 or admission to LPN to ADN program</td>
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<td>NUR 101 or NUR 103 and NUR 104, Coreq: BIO 232, PSY 121</td>
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<tr>
<td>Survey of Life Span Development: Conception to Death</td>
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<tr>
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<td>SOC 101</td>
<td>F/S/SU</td>
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<td>Coreq: ENG 100 or approp place score</td>
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<td>Social Problems &amp; Social Change</td>
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<td>Advanced Medical Surgical Nursing III/Mental Health</td>
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<td>Coreq: NUR 202</td>
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**Program Notes:**
- To be eligible to continue in the program, the student must achieve a grade of “C” or higher in all nursing (NUR) courses and in BIO 111, BIO 112 and BIO 232. Students who have received a grade below a C in BIO 111, BIO 112 or BIO 232 are required to repeat the course and obtain a grade of “C” or higher by the end of the semester in which they are required or required as a prerequisite.
- *May be taken in either the summer or fall semester.
- **Class may be held during the daytime.
ADVANCED PLACEMENT NURSE EDUCATION PARAMEDIC - Associate in Science

Program Goals
This Program is for Paramedics seeking Advanced Placement into the Evening Associate of Science Degree Program to prepare the Paramedic for a career as a Registered Nurse. Graduates of the program assume responsibilities related to direct patient care in a variety of settings, including, but not limited to, hospitals, clinics, extended care facilities, home and community health agencies. Upon successful completion of this program, students are eligible to take the National Council Examination for Registered Nurses (NCLEX-RN). The Quinsigamond Community College Nurse Education Program is approved by the Massachusetts Board of Registration in Nursing and accredited by the Accreditation Commission for Education in Nursing (ACEN), 3343 Peachtree Road, NE, Suite 850, Atlanta, GA 30326, 1.404.975.5000, www.acenursing.org. The program also prepares students for further study at four-year colleges and universities.

Student Learning Outcomes
Upon completion of the program graduates will be able to:

- Relate Orem's self-care model to the nursing management of individuals, families and groups throughout the life cycle.
- Relate Erikson's developmental stages when planning for and delivering nursing care.
- Assume the role of the nurse in ways that reflect integrity, responsibility, ethical practice and an evolving identity as a professional nurse committed to evidence-based practice, caring, patient advocacy, and safe quality care for diverse patients in various settings.
- Effectively communicate verbally, nonverbally, in writing or with computer based technology with the patient, family and other health professionals with a patient-centered focus.
- Use the nursing process and other theoretical concepts in the comprehensive delivery of care.
- Make judgments in nursing practice, based on evidence, that integrate nursing science in the provision of safe, quality care and promote the health of patients, families and communities.
- Employ relationship-centered interventions that are caring, compassionate, nurturing, protective, therapeutic and respectful of human differences.
- Participate in a spirit of inquiry to help promote and maintain health and reduce risks for patients, families and communities by challenging the status quo, questioning underlying assumptions and offering new insights to improve quality of care.
- Collaborate within the nursing and inter-professional teams to foster open communication, mutual respect, and shared decision-making in order to achieve quality patient care.
- Manage patient care through planning, organizing, directing and delegating with an emphasis on system effectiveness to provide quality health care and a safe environment for patients and workers.
- Advocate for patients, families and oneself to retain or develop new pathways which encompass one's uniqueness, dignity, diversity and freedom toward a holistic well-being.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements

- High School Diploma or GED/High School Equivalency
- Must take the college placement test to determine Math and English levels if no college level courses were previously completed.
- Math: Minimum grade of B in MAT 098 or 099 or take Math Placement Test and test into MAT 100.
- Biology: minimum grade of B in high school biology or B in BIO 100 (recommended) or other college biology class.
- English: minimum grade of B in ENG 100 or place into ENG 101
- Qualifying mathematics and one biology course must be taken within five years of application and a grade of B or higher must be achieved.
- Required TEAS V scores must be achieved within two attempts of taking the test
  - English – 53%
  - Reading – 53%
  - Mathematics – 54%
  - Science – 40%
- Required grade must be earned within two attempts of taking and completing the course.
- Attendance at a Health information Session
- Current Certification in Massachusetts as a Paramedic
- Satisfy admission requirements to the Associate of Science Degree Nursing Program

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are required. Finger printing and drug testing are required.
Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).
Nurse Education students should anticipate additional expenses for professional uniforms, standardized testing, CPR certification, health immunizations and physical exams. Also, there may be additional costs associated with the purchase of textbooks, professional liability insurance, licensing examinations applications, mandatory clinical make-up and any required skills for remediation.

Location
This program may be completed at the QCC Worcester campus.
This program may be completed face-to-face.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: NurseeducationeveningsNULNUP@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.

- The program also prepares students for further study at four-year colleges and universities, as well as to provide a broad background for employment in Healthcare facilities.
- Courses in both Nurse Education and Liberal Arts are required in the program curriculum. Nursing courses include clinical experiences in area hospitals, rehabilitation, long term care and community agencies, as well as classroom study and laboratory practice on campus.

- All clinical experiences are under the supervision of Quinsigamond Nurse Education faculty and entrance into most clinical agencies will require the wearing of a standardized school uniform.
- To be eligible to continue in the program, the student must achieve a grade of “C” or higher in all nursing (NUR) courses and in BIO 111, BIO 112 and BIO 232. Students who have received a grade below a C in BIO 111, BIO 112 or BIO 232 are required to repeat the course and obtain a grade of “C” or higher by the end of the semester in which they are required or required as a prerequisite.
- In addition, the student must demonstrate satisfactory performance in the nursing laboratory and in the clinical settings.
- The student must also satisfy all course and program requirements, including regulations on attendance and conduct, in order to be eligible for certification for licensure. Students who do not have completed health files (including titres and immunizations) submitted to the Nurse Education department and cleared by the Health Data Base Administrator by April 1st (Evening students only for summer rotations), July 15th and January 5th of the respective semester will be removed from their nursing courses and will have to file for readmission to the next available semester.
- Readmission is always based upon space availability. Please review the readmission policy outlined in the QCC handbook.
- All students accepted in the NUR, NUL, NUP and NUE programs must obtain Healthcare Provider (Red Cross) or BLS for Healthcare Providers (American Heart Association) CPR certification and provide documentation of immunization currency and satisfactory health status prior to beginning clinical experiences.
- A Social Security Number is mandatory for NCLEX Application (Licensure).
- All Clinical Experiences will start before 3:00 PM. Some Clinical Experiences will be held during the daytime.
### ADVANCED PLACEMENT NURSE EDUCATION PARAMEDIC - Associate in Science (Program Code: NUP)

<table>
<thead>
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<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
</tr>
</thead>
<tbody>
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</tr>
<tr>
<td>English Composition &amp; Literature I</td>
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<td><strong>Semester 2 (Summer II)</strong></td>
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<td>Anatomy &amp; Physiology II</td>
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<td>Paramedic to RN Bridge* (Oct-Nov)</td>
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<tr>
<td>English Composition &amp; Literature II</td>
<td>ENG 102</td>
<td>F/S/SU</td>
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<td>ENG 101</td>
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<tr>
<td>History Elective**</td>
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<tr>
<td>Medical Surgical Nursing II/Pediatric*** (May-July)</td>
<td>NUR 201</td>
<td>SU</td>
<td></td>
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<td>NUR 105, Coreq: ENG 102, any HST, SOC 101 or SOC 111</td>
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<tr>
<td>Introductory Sociology (Principles) or Social Problems &amp; Social Change</td>
<td>SOC 101</td>
<td>F/S/SU</td>
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<td>Coreq: ENG 100 or approp place score</td>
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<tr>
<td></td>
<td>SOC 111</td>
<td>F/S/SU</td>
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<td><strong>Semester 6 (Fall)</strong></td>
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<td>Humanities Elective**</td>
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</tr>
<tr>
<td>Advanced Medical Surgical Nursing III/Mental Health</td>
<td>NUR 202</td>
<td>F</td>
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<tr>
<td>Current Concepts in Nursing &amp; Health Care II</td>
<td>NUR 203</td>
<td>F</td>
<td></td>
<td>2</td>
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<td>Coreq: NUR 202</td>
</tr>
</tbody>
</table>

**Total Credits Required**: 65

**Program Notes:**
- To be eligible to continue in the program, the student must achieve a grade of "C" or higher in all nursing (NUR) courses and in BIO 111, BIO 112 and BIO 232. Students who have received a grade below a C in BIO 111, BIO 112 or BIO 232 are required to repeat the course and obtain a grade of "C" or higher by the end of the semester in which they are required or required as a prerequisite.
- *Students must successfully complete NUR 100 with a C or better before taking NUR 101.
- **May be taken in either the summer or fall semester.
- ***Class may be held during the daytime.
PRACTICAL NURSING CERTIFICATE

Program Goals
Practical Nurse Education prepares students with skills and education that will enable them to become an effective Licensed Practical Nurse. The program will prepare the graduate to assume an entry-level position in the field or pursue additional education. Graduates of the program assume responsibilities related to direct patient care in a variety of settings, including, but not limited to, doctor’s offices, clinics, extended care facilities, home and community health agencies. Upon successful completion of this program, students are eligible to take the National Council Examination for Practical Nurses (NCLEX-PN). The Quinsigamond Community College Practical Nurse Certificate Program is approved by the Massachusetts Board of Registration in Nursing (MBORN) and accredited by the Accreditation Commission for Education in Nursing (ACEN), 3343 Peachtree Road, NE, Suite 850, Atlanta, GA 30326, 1.404.975.5000, www.acenursing.org. The program also prepares students for further study at two and four-year colleges and universities.

Student Learning Outcomes
Upon completion of the program graduates will be able to:

- Apply the nursing process to the care of culturally diverse clients, throughout the life span, who have actual, common, well-defined, or potential, health-deviation requisites.
- Use therapeutic communication effectively with clients, families, and members of the health care team.
- Implement goal-directed teaching plans to assist clients in resolving self-care deficits.
- Manage the nursing care of clients with actual or potential common, well-defined health-deviation requisites, in a variety of structured settings, in accordance with ethical, legal and professional standards.
- Demonstrate professional attributes in the provision of safe effective Practical Nursing Care.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
- High School Diploma or GED/High School Equivalency
- TEAS V composite score of 47%
- QCC’s Math and English assessment tests. Must test into MAT 099 and ENG 101 or higher or completion of MAT 095 with a “B” or higher and ENG 100 with a “B” or higher.
- Attend a Health Information Session
- Must show evidence of being compliant with health requirements as defined by the Nurse Education Department.

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing required
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are required. Finger printing and drug testing may be required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).
Practical Nurse Certificate students should anticipate additional expenses for professional uniforms and required supplies, standardized testing, CPR certification, health immunizations and physical exams. Also, there may be additional costs associated with the purchase of textbooks, professional liability insurance, licensing examinations applications, end-of-course mandatory review, clinical make-up and any required skills for remediation.

Location
This program must be completed at the QCC Worcester campus.
This course must be completed face-to-face.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: practicalnursing@qcc.mass.edu
Additional Program Information: For the most up to date information, go to the program website at http://www.qcc.edu/academics/health-care/practical-nursing.

- The program also prepares students for further study at two and four-year colleges and universities, as well as to provide a broad background for employment in Healthcare facilities.
- Courses in both Practical Nursing and Liberal Arts are required in the program curriculum. Nursing courses include clinical experiences in area hospitals, rehabilitation, long term care and community agencies, as well as classroom study and laboratory practice on campus.
- All clinical experiences are under the supervision of Quinsigamond Nurse Education faculty and entrance into most clinical agencies will require the wearing of a standardized school uniform.
- To be eligible to continue in the program, the student must achieve a grade of “C” or higher in all Practical Nursing (PNP) courses and in BIO 100 or BIO 140, PSY 101, and PSY 121, and must demonstrate satisfactory progress in the laboratory and clinical components of each nursing course. Students who have received a grade below a “C” in BIO 100 or BIO 140, PSY 101 and PSY 121 are required to repeat the course and obtain a grade of “C” or higher by the end of the semester in which they are required or required as a prerequisite.
- In addition, the student must demonstrate satisfactory performance in the nursing laboratory and in the clinical settings.
- The student must also satisfy all course and program requirements, including regulations on attendance and conduct, in order to be eligible for certification for licensure. Students who do not have completed health files (including titles and immunizations) submitted to the Nurse Education department and cleared by the Health Data Base Administrator by July 15th will be removed from their nursing courses and will have to file for readmission to the next available semester.
- Readmission is always based upon space availability. Please review the readmission policy outlined in the QCC handbook.
- All students accepted in the LP and LPE programs must obtain Healthcare Provider (Red Cross) or BLS for Healthcare Providers (American Heart Association) CPR certification and provide documentation of immunization currency and satisfactory health status prior to beginning clinical experiences.
- A Social Security Number is mandatory for NCLEX Application (Licensure).
- Clinical Experiences will start before 7:00am. Some Clinical Experiences will be held on Saturday.
# PRACTICAL NURSING CERTIFICATE (Program Code: LP)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
</tr>
</thead>
<tbody>
<tr>
<td>Semester 1</td>
<td></td>
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</tr>
<tr>
<td>Principles of Human Biology or Introduction to the Human Body</td>
<td>BIO 100</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>4</td>
<td>ENG 100 or approp place score</td>
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<tr>
<td>Practical Nursing I</td>
<td>BIO 140</td>
<td>F</td>
<td></td>
<td></td>
<td>10</td>
<td>ENG 100 or approp place score</td>
</tr>
<tr>
<td>Introduction to Pharmacology</td>
<td>PNP 101</td>
<td>F</td>
<td></td>
<td></td>
<td>3</td>
<td>Coreq: BIO 100 or BIO 140</td>
</tr>
<tr>
<td>Introduction to Psychology</td>
<td>PNP 111</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>3</td>
<td>Coreq: ENG 100 or approp place score</td>
</tr>
<tr>
<td>Semester 2</td>
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<td></td>
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</tr>
<tr>
<td>A Survey of Life Span Development: Conception to Death</td>
<td>PSY 121</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>3</td>
<td>PSY 101</td>
</tr>
<tr>
<td>Semester 3</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Practical Nursing II: Medical/Surgical/Mental Health Nursing</td>
<td>PNP 200</td>
<td>S</td>
<td></td>
<td></td>
<td>11</td>
<td>PNP 101, PNP 111, PSY 121, Coreq: PNP 210, PNP 222, PNP 233</td>
</tr>
<tr>
<td>Nutrition Concepts in Health and Illness</td>
<td>PNP 210</td>
<td>S</td>
<td></td>
<td></td>
<td>1</td>
<td>BIO 100 or BIO 140, PNP 101, PNP 111, Coreq: PNP 200, PNP 222, PNP 233</td>
</tr>
<tr>
<td>Clinical Pharmacology</td>
<td>PNP 222</td>
<td>S</td>
<td></td>
<td></td>
<td>2</td>
<td>PNP 111, Coreq: PNP 200, PNP 210, PNP 233</td>
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<tr>
<td>Trends in Practical Nursing</td>
<td>PNP 233</td>
<td>S</td>
<td></td>
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<td>PNP 101, PNP 111, Coreq: PNP 200, PNP 210, PNP 222</td>
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<tr>
<td>Semester 4</td>
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<tr>
<td>Practical Nursing III: Pediatric/Maternal/Newborn/Leadership Management Nursing</td>
<td>PNP 202</td>
<td>SU</td>
<td></td>
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<td>8</td>
<td>BIO 100 or BIO 140, PNP 200, PNP 210, PNP 222, PNP 233, PSY 121</td>
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<td><strong>Total Credits Required</strong></td>
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</table>
Program Goals
Practical Nurse Education prepares students with skills and education that will enable them to become an effective Licensed Practical Nurse. The program will prepare the graduate to assume an entry-level position in the field or pursue additional education. Graduates of the program assume responsibilities related to direct patient care in a variety of settings, including, but not limited to, doctor's offices, clinics, extended care facilities, home and community health agencies. Upon successful completion of this program, students are eligible to take the National Council Examination for Practical Nurses (NCLEX-PN). The Quinsigamond Community College Practical Nurse Certificate Program is approved by the Massachusetts Board of Registration in Nursing (MBORN) and accredited by the Accreditation Commission for Education in Nursing (ACEN), 3343 Peachtree Road, NE, Suite 850, Atlanta, GA 30326, 1.404.975.5000, www.acenursing.org. The program also prepares students for further study at two and four-year colleges and universities.

Student Learning Outcomes
Upon completion of the program graduates will be able to:

- Apply the nursing process to the care of culturally diverse clients, throughout the life span, who have actual, common, well-defined, or potential, health-deviation requisites.
- Use therapeutic communication effectively with clients, families, and members of the health care team.
- Implement goal-directed teaching plans to assist clients in resolving self-care deficits.
- Manage the nursing care of clients with actual or potential common, well-defined health-deviation requisites, in a variety of structured settings, in accordance with ethical, legal and professional standards.
- Demonstrate professional attributes in the provision of safe effective Practical Nursing Care.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
- High School Diploma or GED/High School Equivalency
- TEAS V composite score of 47%
- QCC’s Math and English assessment tests. Must test into MAT 099 and ENG 101 or higher or completion of MAT 095 with a “B” or higher and ENG 100 with a “B” or higher.
- Attend a Health Information Session
- Must show evidence of being compliant with health requirements as defined by the Nurse Education Department.

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing required
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are required. Finger printing and drug testing may be required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Practical Nurse Certificate students should anticipate additional expenses for professional uniforms and required supplies, standardized testing, CPR certification, health immunizations and physical exams. Also, there may be additional costs associated with the purchase of textbooks, professional liability insurance, licensing examinations applications, end-of-course mandatory review, clinical make-up and any required skills for remediation.

Location
This program must be completed at the QCC Worcester campus.
This course must be completed face-to-face.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: practicalnursing@qcc.mass.edu
Additional Program Information: For the most up to date information, go to the program website at http://www.qcc.edu/academics/health-care/practical-nursing.

- The program also prepares students for further study at two and four-year colleges and universities, as well as to provide a broad background for employment in Healthcare facilities.
- Courses in both Practical Nursing and Liberal Arts are required in the program curriculum. Nursing courses include clinical experiences in area hospitals, rehabilitation, long term care and community agencies, as well as classroom study and laboratory practice on campus.
- All clinical experiences are under the supervision of Quinsigamond Nurse Education faculty and entrance into most clinical agencies will require the wearing of a standardized school uniform.
- To be eligible to continue in the program, the student must achieve a grade of “C” or higher in all Practical Nursing (PNP) courses and in BIO 100 or BIO 140, PSY 101, and PSY 121, and must demonstrate satisfactory progress in the laboratory and clinical components of each nursing course. Students who have received a grade below a “C” in BIO 100 or BIO 140, PSY 101 and PSY 121 are required to repeat the course and obtain a grade of “C” or higher by the end of the semester in which they are required or required as a prerequisite.
- In addition, the student must demonstrate satisfactory performance in the nursing laboratory and in the clinical settings.
- The student must also satisfy all course and program requirements, including regulations on attendance and conduct, in order to be eligible for certification for licensure. Students who do not have completed health files (including titres and immunizations) submitted to the Nurse Education department and cleared by the Health Data Base Administrator by July 15th will be removed from their nursing courses and will have to file for readmission to the next available semester.
- Readmission is always based upon space availability. Please review the readmission policy outlined in the QCC handbook.
- All students accepted in the LP and LPE programs must obtain Healthcare Provider (Red Cross) or BLS for Healthcare Providers (American Heart Association) CPR certification and provide documentation of immunization currency and satisfactory health status prior to beginning clinical experiences.
- A Social Security Number is mandatory for NCLEX Application (Licensure).
- Clinical Experiences will start before 3:00pm. Some Clinical Experiences may be held on weekend days.
# Practical Nursing Certificate - Evening (Program Code: LPE)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Semester 1</strong></td>
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</tr>
<tr>
<td>Principles of Human Biology or Introduction to the Human Body</td>
<td>BIO 100</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>4</td>
<td>ENG 100 or approp place score</td>
</tr>
<tr>
<td>Practical Nursing I</td>
<td>BIO 140</td>
<td>F/S/SU</td>
<td></td>
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<td>4</td>
<td>ENG 100 or approp place score</td>
</tr>
<tr>
<td>Introduction to Pharmacology</td>
<td>PNP 101</td>
<td>F</td>
<td></td>
<td>10</td>
<td>3</td>
<td>Coreq: BIO 100 or BIO 140</td>
</tr>
<tr>
<td>Introduction to Psychology</td>
<td>PNP 111</td>
<td>F</td>
<td></td>
<td>3</td>
<td>3</td>
<td>Coreq: BIO 100 or BIO 140</td>
</tr>
<tr>
<td></td>
<td>PSY 101</td>
<td>F/S/SU</td>
<td></td>
<td></td>
<td>3</td>
<td>Coreq: ENG 100 or approp place score</td>
</tr>
<tr>
<td><strong>Semester 2</strong></td>
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<tr>
<td>A Survey of Life Span Development: Conception to Death</td>
<td>PSY 121</td>
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<td>PSY 101</td>
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<tr>
<td><strong>Semester 3</strong></td>
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<tr>
<td>Practical Nursing II: Medical/Surgical/Mental Health Nursing</td>
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<td></td>
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</tr>
<tr>
<td>Nutrition Concepts in Health and Illness</td>
<td>PNP 210</td>
<td>S</td>
<td></td>
<td>1</td>
<td></td>
<td>BIO 100 or BIO 140, PNP 101, PNP 111, Coreq: PNP 200, PNP 222, PNP 233</td>
</tr>
<tr>
<td>Clinical Pharmacology</td>
<td>PNP 222</td>
<td>S</td>
<td></td>
<td>2</td>
<td></td>
<td>PNP 111, Coreq: PNP 200, PNP 210, PNP 233</td>
</tr>
<tr>
<td>Trends in Practical Nursing</td>
<td>PNP 233</td>
<td>S</td>
<td></td>
<td>1</td>
<td></td>
<td>PNP 101, PNP 111, Coreq: PNP 200, PNP 210, PNP 222</td>
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<tr>
<td><strong>Semester 4</strong></td>
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</tr>
<tr>
<td>Practical Nursing III: Pediatric/Maternal/Newborn/Leadership Management Nursing</td>
<td>PNP 202</td>
<td>SU</td>
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<td>8</td>
<td></td>
<td>BIO 100 or BIO 140, PNP 200, PNP 222, PNP 233, PSY 121</td>
</tr>
</tbody>
</table>

**Total Credits Required**: 46
OCCUPATIONAL THERAPY ASSISTANT - Associate in Science

Program Goals
This program prepares students for entry-level employment as a Certified Occupational Therapy Assistant (COTA). The Certified Occupational Therapy Assistant practices under the supervision of a Registered Occupational Therapists (OTR) as a member of the Healthcare team. Program graduates are eligible to apply for certification by examination from the National Board of Certification in Occupational Therapy and, upon successful completion of the examination; the graduate may apply for state licensure which is offered based upon the NBCOT Certification examination results. Licensure is required for practice.

Student Learning Outcomes
Upon completion of the program graduates will be able to:

- Demonstrate a knowledge and understanding of the history and philosophical base of the profession, its Code of Ethics, Core Values and Standards of Practice.
- Demonstrate knowledge of OT theory, be able to differentiate between activity, purposeful activity and occupation, and articulate the importance of engagement in occupation to support participation in context.
- Select, adapt and safely administers appropriate activities and occupations for evaluation and treatment interventions based upon analysis of the activity and identification of client’s needs.
- Communicate effectively through written, oral and non-verbal communication with client, family, employer and other health professional to explain the value of OT interventions and the importance of occupation in the promotion and maintenance of health.
- Participate in teaching, learning and collaboration with the client, significant support person(s), and other members of the healthcare team to help promote and maintain health.
- Understand and appreciates the importance of diversity and context factors in an individual’s perception of health, illness, disability and treatment interventions.
- Demonstrate critical thinking, clinical decision making and therapeutic use of self to effect client change in individual and group settings.
- Describe the professional relationship between the OTA and COTA, including the role of supervision during the steps of the OT Process.
- Demonstrate effective written communication skills to document OT services and gain reimbursement.
- Understand the contexts of OT service delivery and the role of the OTA in these contexts.
- Understand the varied tasks that the COTA may assume to assist in the provision of OT services in traditional and emerging practice areas, and the implications of legislation on service provision.
- Assume responsibility for his/her personal and professional actions in the practice of OT and maintenance of competence.

Admissions Process
Admissions inquiries should be directed to admissions@gcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
- High School Diploma or GED/High School Equivalency
- Must take the college placement test to determine Math and English levels if no college level courses were previously completed.
- Attend a Health Information Session.
- English: minimum grade of B in ENG 100 or place into ENG 101.
- Math: minimum grade of B in MAT 098 or MAT 099 or place into MAT 100-level or above.
- Biology: minimum grade of B in high school biology or C+ or better in any college level biology course (BIO 101 recommended).
- Qualifying mathematics and one biology course must be taken within five years of application. Required grade must be earned within two attempts of taking and completing the course.
- Required TEAS V scores must be achieved within two attempts of taking the test.
  - English – 53%
  - Reading – 53%
  - Mathematics – 54%
  - Science – 40%

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are required. Finger printing and drug testing may be required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).
Students should anticipate additional expenses for textbooks, professional liability insurance, transportation and parking fees at field placement sites.
Location
This program may be completed at the QCC Worcester campus or at healthcare facilities in the immediate Worcester area.
This program may be completed face-to-face.
This program may require students to travel to clinical sites that are within a 75 mile radius of the College.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: otassistant@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.

- The OTA program at QCC is fully accredited by the Accreditation Council for Occupational Therapy Education of the American Occupational Therapy Association (AOTA), which is located at 4720 Montgomery Lane, Suite 200, Bethesda, MD 20814-3449. The telephone number is (301) 652-AOTA and the web address is www.acoteonline.org.
- Students accepted to the Occupational Therapy Assistant Program must:
  o Obtain CPR certification prior to the second semester in the program.
  o Provide documentation of immunization currency & satisfactory health status and be cleared by the QCC Healthcare Data Administrator within six weeks of entering the Program.
  o Purchase a student membership to the American Occupational Therapy Association (approximately $80) annually.
# OCCUPATIONAL THERAPY ASSISTANT - Associate in Science (Program Code: OT)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Semester 1 (Fall)</strong></td>
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<td>Developing Professional Behaviors</td>
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<td><strong>Total Credits Required</strong></td>
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</table>

**Program Notes:**
A grade of “C” or higher is required for ENG 10, ENG 102, BIO 111, BIO 112 and all OTA courses in order to remain in and advance through the program.
Both OTA 241 and OTA 242 must be completed within 18 months of the OTA didactic coursework.
PHYSICAL THERAPIST ASSISTANT (PTA)

This program is offered through an articulation agreement with Mount Wachusett Community College (MWCC). General education requirements can be taken at Quinsigamond Community College. All PTA courses must be taken at MWCC. Students must meet the selective admission requirements to the MWCC PTA program.

**Next Class Accepted:** Fall 2014 (Even Years: Gardner Campus, Odd Years: Devens Campus)

Physical therapist assistants implement treatment procedures in the rehabilitation of injured, ill or debilitated individuals. The Physical Therapist Assistant degree program prepares individuals to work in the healthcare field under the direct supervision of a physical therapist in a variety of settings. The program also prepares students for the PTA licensure examination in the students' respective state of practice. The program is accredited by The Commission on Accreditation in Physical Therapy Education. For more information, please call 978.630.9292.

**Application Deadline:**
The application deadline is May 1st each year for the upcoming September enrollment. Students applying after the established deadline will be considered for acceptance if seats are available. This selective enrollment program requires additional application components. The selection process is competitive and space is limited. For specific information, contact QCC Admissions Office, Judith D'Angelo, jdangelo@qcc.mass.edu, 508.854.4262.

**Transfer Options:**
While there has traditionally been no direct transfer route for PTA graduates, they may choose from a variety of higher level degrees such as exercise physiology, pre-physical therapy, and massage therapy or other complementary healthcare programs. Students should consult with their academic advisor. Transfer agreements exist with numerous colleges and universities. Visit MWCC’s transfer services website: [http://transfer.mwcc.edu](http://transfer.mwcc.edu) for more transfer information.

**Additional Costs**
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).
Physical therapist assistant students should anticipate additional expenses for uniforms/clinical wear, textbooks, professional liability insurance, licensing examinations, and any required skills remediation.

**Special Requirements:** (Contact MWCC for admissions requirements)
MWCC MAT 126 or higher is required prior to semester I coursework. PTA students are required to keep pace with the incoming class and must take courses in sequential order. Applicants must meet all requirements for consideration before entering the program. Students must meet technical standards and additional requirements including immunizations, Healthcare Provider CPR certification, liability insurance, and a Criminal/Sexual Offender Records Information (CORI/SORI) check. BIO 111 and BIO 112 must be completed within five years prior to or concurrently with PTA coursework in semesters I and II. Please Note: All BIO and PTA courses require a grade of “C+” in order to be eligible for promotion to the next level.

**Courses Which May Be Taken at QCC:**
BIO 111 Anatomy & Physiology I, BIO 112 Anatomy & Physiology II, ENG 101 English Composition & Literature I, ENG 102 English Composition & Literature II, MAT 100 College Algebra, MAT 121 Topics in Mathematics or higher, PSY 101 Introduction to Psychology, PSY 121 A Survey of Life Span Development: Conception to Death and CIS 111 Introduction to Microcomputer Applications or a Business Elective and a Humanities Elective.

**Career Options:**
PTA's assist PT's in acute care and rehabilitation hospitals, long-term care, private practices, school systems, and home care/visiting nurse associations.
RADIOLOGIC TECHNOLOGY - Associate in Science

Program Goals
This program prepares students for entry-level employment as Radiologic Technologists in various types of healthcare settings. Graduates are eligible to apply for certification by examination from the American Registry of Radiologic Technologists and licensing by the Radiation Control Program of MA-DPH (required for employment).

Student Learning Outcomes
Graduates of the Radiologic Technology program are able to:
• Provide effective patient care.
• Utilize proper positioning/alignment skills.
• Apply appropriate exposure factors.
• Employ acceptable radiation safety.
• Be respectful of patients and co-workers.
• Work effectively as part of a team.
• Exhibit satisfactory work ethic.
• Recognize the importance of continued professional development.
• Modify routine imaging parameters to accommodate patient limitations.
• Assess image quality according to professional standards.
• Employ age/audience appropriate oral communication.
• Utilize effective written skills.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
• High School Diploma or GED/High School Equivalency
• Attendance at a Health Information Session.
• 550 Battery Average on GED.
• Must take the college placement test to determine Math and English levels if no college level courses were previously completed.
• English: minimum grade of B in ENG 100 or place into ENG 101.
• Math: minimum grade of B in MAT 098 or MAT 099 or place into MAT 100-level or above.
• Biology: minimum grade of B in high school biology or C+ or better in any college level biology course (BIO 101 recommended).
• Qualifying mathematics and one biology course must be taken within five years of application. Required grade must be earned within two attempts of taking and completing the course.

• Required TEAS V scores must be achieved within two attempts of taking the test.
  English – 53%
  Reading – 53%
  Mathematics – 54%
  Science – 40%
• Complete all discovery activities listed on the Admissions Requirements & Cost link of the program website (www.qcc.edu/radiologic-technology).
• 4-hour clinical observation (offered to academically qualified applicants only)

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are required. Finger printing and drug testing may be required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).
Students enrolled in RDT courses are subject to expenses for professional liability insurance, uniforms and transportation to clinical sites and clinical parking fees.

Location
This program may be completed at the QCC Worcester campus.
This program may be completed face-to-face.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272A.

Career Outlook
Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: [http://www.qcc.mass.edu/transfer/ArticPathways.html](http://www.qcc.mass.edu/transfer/ArticPathways.html). More information regarding transfer opportunities is available at: [http://www.qcc.mass.edu/transfer](http://www.qcc.mass.edu/transfer).

Program Contact: radiologictechnology@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at [www.QCC.edu/radiologic-technology](http://www.QCC.edu/radiologic-technology).

- The Radiologic Technology program is accredited by the Joint Review Committee on Education in Radiologic Technology (JRC/ERT), 20 N. Wacker Drive, Suite 2850, Chicago, IL 60606, 312.704.5300, e-mail: mail@jrcert.org.
- Students accepted to the Radiologic Technology program must:
  - Obtain Healthcare Provider level BLS/CPR certification prior to beginning the program.
  - Provide documentation of immunization currency & satisfactory health status and be cleared by the QCC Healthcare Data Administrator by July 1st of the respective year.
  - Maintain health insurance throughout the student's enrollment.
  - Provide annual TB test results.
- Clinical rotations occur during fall, winter, spring and summer semesters. Students are responsible for their own transportation and may be assigned to any clinical education setting affiliated with the Radiologic Technology program.
## RADIOLOGIC TECHNOLOGY - Associate in Science (Program Code: RT)

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<th>Semester 1 (Summer 1 and Summer 2)</th>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
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<td>BIO 111</td>
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<td>Fundamentals of Radiographic Equipment and Medical Imaging</td>
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Program Notes:
- Program Electives include the following choices: AHL 106, CIS 111, HUM 101, HUM 142, IDS 101, IDS 141, IDS 215, PSY 121, PSY 158, and SOS 211
- A grade of "C" or higher is required for BIO 111, BIO 112 and all RDT courses in order to remain in and advance through the program
RESPIRATORY CARE - Associate in Science

Program Goals
The Respiratory Care Program prepares students for a career as advanced level Respiratory Care practitioners. Graduates of this program are eligible to attempt the credentialing examinations offered by the National Board for Respiratory Care. Upon successful completion of this process, graduates receive the Registered Respiratory Therapist (RRT) credential.

Student Learning Outcomes
Upon completion of the program graduates will be able to:

- Assume the role of the Respiratory Therapist in ways that reflect integrity, responsibility, ethical practice and an evolving identity as a professional Healthcare provider committed to evidence-based practice.
- Effectively communicate verbally, non-verbally, in writing or with computer-based technology with the patient, family and other health professionals.
- Utilize Respiratory Care theoretical concepts in the comprehensive delivery of care, and apply and evaluate clinical information relevant to their roles as advanced level Respiratory Care practitioners.
- Make judgments in Respiratory Care practice that integrate science and evidence-based medicine to provide safe, quality care and promote the pulmonary health of patients, families and communities.
- Employ relationship-centered interventions that are caring, compassionate, protective, therapeutic, and respectful of human differences.
- Collaborate with inter-professional teams to foster open communication, mutual respect, and shared decision-making to achieve quality patient care.
- Demonstrate technical proficiency in all skills necessary to fulfill their roles as advanced level Respiratory Care practitioners.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
- High School Diploma or GED/High School Equivalency
- GPA of 3.0 or equivalent in high school or 3.0 in college with minimum 10 credits or 550 Battery Average on GED
- Must take the college level placement test to determine Math and English levels if no college level courses were previously completed
- Attend a Health Information Session
- Math: minimum grade of B in MAT 098 or 099 or place into MAT 100-level or above
- Biology: minimum grade of B in high school biology or B in BIO 101 (recommended) or other college biology class
- English: minimum grade of B in ENG 100 or place in ENG 101
- Chemistry: minimum grade of B in high school chemistry or B in CHM 090
- Qualifying mathematics, one chemistry, and one biology course must be taken within five years of application
- Required TEAS V scores must be achieved within two attempts of taking the test.
- English – 53%
- Reading – 53%
- Mathematics – 54%
- Science – 40%
- Review of program website and career video
- Attend one Respiratory Care class

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are required. Finger printing and drug testing may also be required.
- Students should be aware that a prior or current history of criminal or sexual offense may negatively impact the applicant’s ability to obtain a limited work permit while a student is in the program, and/or a license to practice within the Commonwealth of MA after graduation. Additionally, healthcare facilities which affiliate with the program, reserve the right to restrict or deny clinical privileges to students with a prior or current history of criminal, sexual, or drug-related offense.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).
Respiratory Care students should anticipate additional expenses for uniforms/clinical wear, textbooks, professional liability insurance, parking fees at clinical sites, licensing examinations, and any required skills remediation.

Location
This program may be completed at the QCC Worcester campus or at healthcare facilities in the immediate Worcester area.
This program may be completed face-to-face.
This program may require students to travel to clinical sites that are within a 75 mile radius of the College.
Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.
- If an applicant holds the CRT credential awarded by the National Board for Respiratory Care, or has successfully completed courses at a CoARC accredited school of Respiratory Care, then s/he may apply for advanced standing/credits toward a degree from QCC.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.

Program Contact: respiratorycare@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
- The Respiratory Care program is fully accredited by the Commission on Accreditation for Respiratory Care, 1248 Harwood Road, Bedford, TX 76021-4244, email: www.coarc.com
- Licensure by the Massachusetts Department of Public Health is required to work as a Respiratory Therapist within the Commonwealth of Massachusetts (for more information on licensure contact: MA Department of Public Health, Division of Health Professions on Licensure, www.state.ma.us/reg/boards/rc).
- All students accepted to the RS program must obtain Healthcare Provider (Red Cross) or BLS for Healthcare Providers (American Heart Association) CPR certification.
- All students must provide documentation of immunization currency, and health status, and be cleared by the QCC Healthcare Data Administrator by August 15th.
- All students must achieve a grade of “C” or higher in all Respiratory Care (RCP) courses and in PHY 103, BIO 111, BIO 112, and BIO 232. In addition, students must also satisfy all course and Program requirements including regulations on conduct, professionalism, and attendance.
# RESPIRATORY CARE - Associate in Science (Program Code: RS)

<table>
<thead>
<tr>
<th>Course Title</th>
<th>Course #</th>
<th>Offered</th>
<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
<th>Prerequisites</th>
</tr>
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<tbody>
<tr>
<td><strong>Semester 1 (Fall)</strong></td>
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</tr>
<tr>
<td>Anatomy &amp; Physiology I</td>
<td>BIO 111</td>
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<tr>
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</table>

**Program Notes:**

- To be eligible to remain in the Program, a student must achieve a grade of "C" or higher in all Respiratory Care (RCP) courses and in PHY 103, BIO 111, BIO 112 and BIO 232. In addition, the student must satisfy all course and Program requirements including regulations on conduct and attendance in order to remain in the Program.
- All students must achieve a grade of "C" or higher in all Respiratory Care (RCP) courses and in PHY 103, BIO 111, BIO 112, and BIO 232. In addition, students must also satisfy all course and Program requirements including regulations on conduct, professionalism, and attendance.
SLEEP TECHNOLOGY CERTIFICATE

Sleep Technology (Polysomnography) is an allied health specialty whose practitioners administer complex sleep/neurodiagnostic studies. Polysomnographic technologists are typically employed in hospital based clinics and sleep/neurodiagnostic laboratories. Due to the nature of the work, sleep technologists often work at night.

The Sleep Technology Certificate program is offered through an articulation agreement with Northern Essex Community College (NECC). General education requirements can be taken at Quinsigamond Community College. All PSG courses are taken online through NECC with a commitment of attendance on campus at NECC for one Saturday per month throughout the certificate program.

Students may choose to enroll in face to face classes at NECC – Lowell Campus. Laboratory experience will involve one Saturday per month traveling to Northern Essex Community College. All clinical assignments will be in the Central Massachusetts area.

The Sleep Technology Certificate program prepares graduates for a career in sleep medicine. Graduates of the program will be prepared to take the Registered Polysomnography Technologist (RSPGT) examination. Students must earn a C or better in all PSG Courses at NECC in order to graduate. A minimum of 28 credits is required for graduation.

Admission Criteria
All admission criteria are available on the NECC website at www.necc.mass.edu/programs/health/

Additional Costs
See page 30 for program fees for this program. (Note: Not all programs have program fees).
Emergency medical services students should anticipate additional expenses for uniforms/clinical wear, textbooks, professional liability insurance, licensing examinations, and any required skills remediation.

CORI/CHRI/SORI
Students interested in participation in this academic program may be required to undergo a Criminal Offender Record Information (CORI) check, a Criminal Records Central Repository (CHRI) check and/or a Sex Offender Registry Information (SORI) check. For more information, visit www.necc.mass.edu/corisori.

Finger printing may be required and drug testing will be required.

CPR: Students are required to be CPR Certified at the Healthcare Provider Professional Rescuer level prior to the start of clinical courses. Students are required to complete a health evaluation, including the Hepatitis B immunization series, prior to final acceptance into the Program.

Student Professional Liability Insurance
Students are required to carry professional liability insurance. The premium is to be paid at the time of course registration.

Accreditation Agency
The Commission on Accreditation of Allied Health Education Programs accredits the Sleep Technology Certificate program at NECC (www.caahep.org) upon the recommendation of the Committee on Accreditation for Polysomnographic Technologists (CoA-PSG), Commission on Accreditation of Allied Health Education Programs, 1361 Park Street, Clearwater, FL 33756, 727.210.2350. Currently there is no state licensure required.

Contact Information
John Murray
jmurray@necc.mass.edu
Office L-206
Phone: 978.738.7274
Please call to schedule an appointment

Career Option
Graduates will be able to pursue many career paths. Most sleep technologists work in sleep labs, often associated with hospitals. Positions as sleep technologists are available. Salaries are competitive.
SURGICAL TECHNOLOGY CERTIFICATE

Program Goals
The Surgical Technology Program is designed to prepare the beginning practitioner to possess the knowledge, skills, and abilities necessary to provide services in the operating room in the role of Surgical Technologist as part of the surgical team. Instruction includes components of the basic sciences, operating room policies and procedures, safe patient care, operating room techniques, surgical procedures, and clinical practice.

Student Learning Outcomes
Upon completion of the program graduates will be able to:
• Correlate the knowledge of anatomy, physiology, pathophysiology, and microbiology to their role as a Surgical Technologist.
• Demonstrate a safe level of practice and knowledge in their role as a Surgical Technologist.
• Identify the purpose and principles for maintaining environmental control in the operating room suite.
• Identify the various classifications of surgical armamentarium, including instrumentation, sutures, and equipment used during the perioperative experience.
• Acquire an understanding of the ethical, legal, moral, and medical values related to the patient and the operating room team during the perioperative experience.
• Identify the elements, actions, and use of medications and anesthetics used during the perioperative experience.
• Demonstrate knowledge and utilizes relevant medical terminology.
• Demonstrate safe practice techniques in regards to perioperative routines, patient transportation, positioning, and emergency procedures.
• Demonstrate and integrates principles of surgical asepsis as part of the perioperative experience.
• Carry out the principles and techniques of medical asepsis as part of the perioperative experience.

Admissions Process
Admissions inquiries should be directed to admissions@qcc.mass.edu. Prospective students may apply to the program of their choice by following the enrollment steps at the following link: http://www.qcc.edu/pages/Enrollment_Steps.html.

Admissions Requirements
• High School Diploma or GED/High School Equivalency
• Must take the college level placement test to determine Math and English levels if no college level courses were previously completed
• Attendance at a Health Information Session

• Math: minimum grade of C in MAT 095 or place into MAT 099 level or above; must be taken within five years of application
• English: minimum grade of C in ENG 100 or place in ENG 101
• TEAS V composite score of 45% must be achieved within two attempts of the test and within 5 years of application

Students should note that some first semester courses carry minimum prerequisites. Refer to the program grid.

CORI, SORI, Finger Printing & Drug Testing
A Criminal Offenders Record Information (CORI) and Sexual Offenders Record Information (SORI) are required. Finger printing and drug testing may be required.

Additional Cost
See page 30 for program fees for this program. (Note: Not all programs have program fees).

Location
This program may be completed at the QCC Worcester campus. This program may be completed face-to-face.

Technical Performance Standards
See page 17 for technical standards for this program. (Note: Not all programs have technical performance standards).

Credit for Prior Learning
Students enrolled in this program may be able to earn academic credit for prior learning. Please contact Student Employment and Transfer Center at careerservices@qcc.mass.edu, 508.854.4439, Room 272 A.

Career Outlook

Transfer Articulations & Opportunities
Prospective students may learn more about transfer articulation agreements at the following link: http://www.qcc.mass.edu/transfer/ArticPathways.html. More information regarding transfer opportunities is available at: http://www.qcc.mass.edu/transfer.
Program Contact: surgicaltechnology@qcc.mass.edu

Additional Program Information: For the most up to date information, go to the program website at www.QCC.edu.
- The program is accredited by the Commission on Accreditation of Allied Health Education Programs, 1361 Park Street, Clearwater, FL 33756. Ph: 727-210-2350, www.caahep.org.
- Transportation is required.
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<thead>
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<th>Course Title</th>
<th>Course #</th>
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<th>Plan to Take</th>
<th>Grade</th>
<th>Credits</th>
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<td>Asepsis</td>
<td>SUR 115</td>
<td>SU</td>
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<td>Principles of Human Biology or</td>
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GENERAL EDUCATION

The College offers three types of associate degrees, and the type of degree determines the minimum number of credits required in general education. The Associate in Applied Science degree requires a minimum of sixteen credits in general education; the Associate in Science degree requires a minimum of twenty credits in general education; and, the Associate in Arts degree requires a minimum of thirty-three credits in general education. These requirements are distributed across the disciplines of Humanities, Mathematics, Science, and the Social Sciences. Actual distribution requirements will vary according to the demands of each program.

GENERAL EDUCATION STUDENT LEARNING OUTCOMES

General education at Quinsigamond Community College provides students with the skills, knowledge and perspectives that enable them to achieve their academic, professional and personal goals. The following general education student learning outcomes for general education are integrated into the general education and program courses that are required for each associate degree program.

Communication Skills: Students will be able to write and speak effectively.

Information Literacy: Students will be able to locate, evaluate and apply reliable and appropriate information.

Quantitative Reasoning: Students will apply the concepts and methods of mathematics to solve problems.

Scientific Reasoning: Students will relate scientific methods of inquiry to the acquisition of knowledge.

Technical Literacy: Students will utilize computer and emerging technologies effectively.

Aesthetics: Students will appreciate the variety of human experiences as expressed through the arts.

Multiple Perspectives: Students will demonstrate knowledge and appreciation of diverse cultures.

Ethics: Students will develop an awareness of personal obligations and responsibilities in one’s community of influence.

Impact of Technology: Students will reflect on the impact of scientific and technological advances on the individual, society and the environment.

Civic Literacy: Students will demonstrate awareness of the responsibilities of local, national and international citizenship.

INFORMATION ON COURSE SELECTION

TYPES OF COURSES

College-level courses College-level courses are defined as all credit courses offered by the College except the developmental (pre-college level) courses.

Developmental Courses, Developmental courses, which are listed below, are the courses offered by the College to improve academic skills of students, enabling them to succeed in college-level courses. These courses cannot be used to satisfy degree or certificate requirements.

CHM 090  MAT 090
ENG 090  MAT 095
ENG 091  MAT 098
ENG 095  MAT 099
ENG 096

Interdisciplinary Courses Interdisciplinary courses are those courses which combine subject matter from more than one academic discipline. The interdisciplinary courses can also be used to satisfy a Liberal Arts Elective if they have an IDS designation in the course numbers.

TYPES OF COURSE MODALITIES

The following types of course modalities are offered at Quinsigamond Community College.

Face-To-Face
A face-to-face course is one in which instruction is delivered fully on-site with face-to-face interaction between the instructor and student. A face-to-face course may make use of computers, the internet or other electronic media in the classroom. Students may be directed to online materials provided by publishers or to other internet accessible sources as part of their course work.

Blended
A Blended (also, hybrid) course has fewer in person course meetings than a face-to-face course. A portion of the course is delivered online and a portion is delivered on-site face-to-face. Blended courses use the institution’s chosen Learning Management System for the online portion of the course.

Online
An online course is a course that is provided entirely through the institution’s Learning Management System. No on-site class meetings are required. Although it is preferred that all assessments occur within an online course, a proctored in-person exam may be required.
Accelerated
An accelerated course runs in a compressed time and either meets more often to ensure adequate contact time or utilizes other proven accelerated learning methods to replicate the required contact hours. Specialized accelerated learning cognitive methods may also be used. An accelerated course may be offered face-to-face, online or in a blended modality.

TYPES OF ELECTIVES

1. **Elective:** Any college level-course qualifies as an elective, and a student may enroll in any college-level course for which he or she meets the prerequisites.

2. **Business Elective:** Any ACC, BNK, BSL, BSS, BUS, CIS, ECO, EHS, FIN, HRM, IDS 113, MGT, MNT or MRK course.

3. **Multiple Perspectives Elective:** Courses designated as Multiple Perspectives Electives involve the study of diversity of people with respect to culture (national origin, language, religion, and ethnicity), gender, race, social class, age, sexual orientation, and ability. The study can be focused on diversity in America or global diversity in a non-Western context. The following courses are considered Multiple Perspectives Electives:
   - ANT 111
   - ENG 232
   - HST 204
   - PHI 121
   - ANT 221
   - GEO 210
   - HST 215
   - PHI 123
   - ART 260
   - GRT 101
   - HST 216
   - PHI 201
   - ASL 113
   - HST 104
   - HST 241
   - PSY 142
   - BIO 141
   - HST 105
   - HUM 147
   - PSY 241
   - CHC 151
   - HST 106
   - HUM 211
   - PSY 242
   - CHC 250
   - HST 133
   - HUS 221
   - SOC 111
   - CHC 255
   - HST 152
   - IDS 101
   - SOC 115
   - ECE 133
   - HST 157
   - IDS 141
   - SOC 211
   - ENG 231
   - HST 203
   - MUS 121
   - SOC 220

4. **Liberal Arts Elective:** Any Humanities, Social Science, Behavioral Science, Science or Mathematics Elective is considered a Liberal Arts Elective. Designations for these courses are listed next.

5. **Humanities Elective:** The Humanities courses present knowledge concerned with humanity and world culture: philosophy, literature, and the fine arts. These arts are distinguished from the sciences and are produced or intended primarily for beauty, not utility. Sculpture, painting, drawing, architecture, literature, drama, music, and the dance are examples of such expressions.

Courses with the following designations are considered Humanities Electives:
- American Sign Language (ASL) - Humanities (HUM)
- Art* (ART) - Music (MUS)
- English (ENG) - Philosophy (PHI)
- French (FRC) - Spanish (SPN)
- German (GER) - Speech (SPH)
*Except Applied Arts Courses

6. **Foreign Language Elective:** Any of the following serve as Foreign Language Electives. Note that these courses also serve as Humanities Electives. American Sign Language (ASL) French (FRC) German (GER) Spanish (SPN)

7. **Social Science Elective**
All the social sciences are concerned with the study of people and their behavior, both individually and as a member of groups, nations, cultures and societies. Courses with the following designations are considered Social Science Electives:
- Anthropology (ANT) - Political Science (PSC)
- Economics (ECO) - Psychology (PSY)
- Geography (GEO) - Social Science (SOS)
- History (HST) - Sociology (SOC)

8. **Behavioral Science Elective**
Behavioral sciences involve seeking to discover general truths about human social behavior. Courses with the following designations are considered Behavioral Science Electives:
- Anthropology (ANT)
- Psychology (PSY)
- Sociology (SOC)

9. **Mathematics Elective** Any mathematics college-level course (MAT 100 or above) is a Mathematics Elective. Some programs may have specific recommendations.

10. **Science Elective and Lab Science Elective**
These courses present systematized knowledge derived from observation, study, and experimentation. Electives that are specifically designated as **Science Electives** do not require a lab. However, a science course with a lab will also fulfill the requirement. Electives that are specifically designated as **Lab Science Electives** require a science course that includes lab, which are all 4 credit courses.
Courses with the following designations are considered Science Electives (3 credits) and Lab Science Electives (4 credits).

- Biology* (BIO)
- Chemistry (CHM)
- Physics (PHY)
- Science (SCI)

*BIO 140 is not a Lab Science Elective

**Anticipated Course Offerings**

The college has attempted to identify the cycle of course offerings. The following notations can be found at the end of course descriptions:

- "F" - Indicates course is offered each Fall semester
- "S" - Indicates course is offered each Spring semester
- "SU" - Indicates course is offered each Summer (Sessions I & II will be determined at time of offering)

Courses that are not offered every year have been designated with an "F" or "S" and a specific year. Thus a course designated "F, 2011" means that the course will be offered in the Fall Semester, 2011. Students are encouraged to work with their advisors to plan out a sequence of courses that takes into account when courses will be offered.

The College reserves the right to deviate from the indicated cycles, although such deviations are anticipated to be minimal. The College also reserves the right to cancel courses and sections that are under enrolled.
Course Descriptions

A prerequisite for a course is listed at the end of its description. It must be successfully completed before registering for that course. The prerequisite requirement may also be fulfilled by an appropriate placement score. The instructor of the course section, program coordinator, academic dean, or the vice president of Academic Affairs may waive the prerequisite requirement on presentation of acceptable documentation. A corequisite requirement indicates a course that should be taken concurrently or prior to enrollment in a course.

ACCOUNTING (ACC)

ACC 101 Financial Accounting I 3 Credits
This course focuses on the relationships between business activities and events and the impact they have on financial statements from a prepare/user-of-accounting perspective. Students study financial transactions for both service and merchandising businesses and relate the transactions to a company’s assets, liabilities, owners’ equity, revenues, expenses, and cash flow. Areas of study include the basic accounting model, the process of the accounting cycle, accounting principles and terminology, financial statement preparation, and computerized accounting applications.
Prerequisite: ENG 100 or appropriate placement score, MAT 090. F/S/SU

ACC 102 Financial Accounting II 3 Credits
This course builds on the material learned in ACC101. Students use their knowledge of preparing financial statements to analyze and communicate a variety of financial information including accounting for accruals, inventory, equity and debt issues, and cash flow statement analysis. Students demonstrate the knowledge they gain by working with Web resources to present a financial analysis of a public corporation.
Prerequisite: ACC 101. F/S/SU

ACC 110 Accounting Software for Small Business 4 Credits
This course focuses on understanding accounting through a mastery of general ledger software applications. Students set up and maintain a computerized accounting records system by recording the transactions necessary to operate a service and merchandising business. This course covers the areas of cash, accounts receivable, accounts payable, and payroll transactions. Students learn how to create these transactions on a computer and how to understand and interpret the resulting financial reports. During the laboratory component, students will be required to develop an accounting system for a small company. This course will prepare students for the Certified QuickBooks Users examination.
Prerequisite: A grade of “C” or higher in ENG 091 and passing the ENG 096 departmental writing final examination essay or appropriate placement score, MAT 090 with a "C" or better on the MAT 090 departmental final exam or placement by the Computerized Placement Test.

ACC 211 Federal Taxation 3 Credits
This course examines basic federal income and employment taxes. Students learn how to prepare individual tax returns including the appropriate schedules, manually and on computers. Topics covered include analysis of tax problems, identification of tax issues, income inclusion and exclusion, deductible business and non-business expenses, gains and losses, tax credits, special taxes, and current tax laws and procedures.
Prerequisite: ENG 100 or appropriate placement score.

ACC 222 Managerial Accounting 3 Credits
This course examines information used by executives and managers who work in business. Students study manufacturing accounting, budgeting forecasting, and financial statement analysis. Using computer applications, working in groups, and through classroom exercises, students learn to use and interpret accounting data as the basis for managerial decision-making and planning.
Prerequisite: ACC 102. F/S/SU

ACC 231 Computerized Accounting 3 Credits
This course focuses on understanding accounting through a mastery of general ledger software applications, using industry standard software. Students set up and maintain a computerized accounting records system by recording the transactions necessary to operate a service and merchandising business. The course covers the areas of cash, accounts receivable, accounts payable, and payroll transactions. Students learn how to create these transactions on a computer and how to understand and interpret the resulting financial reports.
Prerequisite: ACC 101. S

ALLIED HEALTH (ALH)

ALH 102 Introduction to Medical Terminology 3 Credits
This course provides a basic foundation for students interested in the allied health field. Emphasis is on analyzing word parts and learning basic prefixes, suffixes and word roots. The course also highlights the body systems: basic anatomy and physiology, including terms used in diseases and surgical procedures.
Corequisite: ENG 100 or appropriate placement score. F/S/SU

ALH 103 Introduction to Pharmacology for Allied Health Professionals 3 Credits
This course provides a foundation with knowledge in pharmacology, a historical view of pharmacology and explores the fundamental pharmacological concepts such as pharmacokinetics and pharmacodynamics. Students study drug classifications, their actions, indications for use, contraindications and adverse effects. Natural alternatives and herbal remedies are included. This course is designed for all students with an interest in the Allied Health Professions, as well as the general public.
Prerequisite: ENG 100 or appropriate placement score.

ALH 106 Medical Law and Ethics 3 Credits
This course explores many legal, ethical and bioethical issues encountered in a medical office and offers suggestions for dealing with those issues in an informed, legal and sensitive manner. Students learn the various designations for medical employees (licensed, registered and certified) and
understand the laws that directly relate to physicians. Also an understanding of the role of bioethics in
a medical office is discussed.
Prerequisite: Passing the ENG 096 departmental writing final examination essay or appropriate
placement score. S

ALH 107 Medical Coding and Billing 3 Credits
This course examines ICD-9CM coding, CPT-4 coding, insurance programs, Medicare, insurance
claim forms, and legal issues. The course introduces the coding systems and recordkeeping used in
medical facilities.
Prerequisite: ENG 100 or appropriate placement score, Corequisite: ALH 102. F/S

ALH 131 Introductory Nursing Assistant 5 Credits
This course provides students with the theory and entry-level skills necessary to safely provide basic
nursing assistant level care in a long-term care facility, acute care facility or home health care agency.
Students learn the role and responsibilities of the nursing assistant and home health aide within the
health care team, including patient and residents’ rights, professionalism, communication skills, basic
body structure and function, common disorders, rehabilitation and restorative care, infection control
and safety, special care concerns, and basic patient care skills, including vital signs. Upon completion
of classroom and skills practice laboratory learning and competency testing, students participate in a
clinical rotation at a skilled nursing facility, under the supervision of a registered nurse.
Prerequisite: A grade of "C" or higher in ENG 091 and passing the ENG 096 departmental
writing final examination essay or appropriate placement score. F/S/SU

ALH 132 Advanced Nursing Assistant 2 Credits
This advanced course is designed for students who have completed a Massachusetts state-approved
nursing assistant training program and want to expand their knowledge related to the role and
practice of the certified nursing assistant. Students learn the importance of professionalism and
develop the traits, behaviors, and skills that employers are demanding of today's health care workers.
Topics include work ethics and performance, personal values, personal traits of the health care
professional, interpersonal relationships, teamwork and communication skills, cultural competence,
professionalism and personal life, job-seeking skills, becoming a leader, and career development.
This course also includes advanced education to expand students' knowledge of how to understand
and successfully care for people with dementia. Topics include types and symptoms of dementia,
conditions that may present dementia-like symptoms, prevention of abuse, communication strategies,
understanding and dealing with challenging behaviors, and the principles of a person-centered
approach to care.
Prerequisite: Certificate of Completion from a state-approved nursing assistant training
program or current C.N.A. certificate, ALH 131. F/S/SU

ALH 134 Phlebotomy/EKG Technician 3 Credits
This course provides an introduction to the theory, techniques and roles of a phlebotomist and
electrocardiogram (EKG) technician. Students learn phlebotomy skills, including skin puncture,
venipuncture, blood collection, and quality assurance. Additional topics include infection control,
medical terminology, quality assurance, principles of venipuncture, specimen handling, basic
hematology and basic anatomy of the venous system. Students learn the cardiovascular system as it
relates to the performance of an EKG. Students gain knowledge in basic EKG tracing, rate, rhythm,
common heart abnormalities and the use and function of the EKG machine.

ALH 136 Phlebotomy/EKG Technician Clinical Co-Operative Externship 6 Credits
The externship prepares students for a career as a phlebotomy/EKG technician. Students learn
phlebotomy skills, EKG skills and how to use reference materials. Students then work in a laboratory
and learn how to perform as a phlebotomist; they also work in an EKG clinic and learn how to perform
as an EKG technician. Students practice their communication skills, familiarize themselves with the
layout of the EKG clinic and its daily and monthly operation. Students experience data entry and third
party billing, inventory and quality control checks. Students also practice writing a resume,
interviewing techniques and professional skills.
Prerequisite: ALH 134.

ALH 137 Pharmacy Technician 3 Credits
This course provides students with the knowledge needed to prepare for a career as a pharmacy
technician. Students study the laws of pharmacy practice, drug names and classification,
compounding, calculations, abbreviations, and dosage forms. Students learn various duties a
technician may perform as well as communication skills and aspects of assisting the pharmacist.
Prerequisite: A grade of "C" or higher in ENG 091 and passing the ENG 096 departmental
writing final examination essay or appropriate placement score, MAT 090. F/S/SU

ALH 138 Pharmacy Technician Clinical Co-Operative Externship 6 Credits
The externship prepares students for a career as a pharmacy technician. Students learn
compounding skills, mathematical calculations, and how to use reference materials. Students then
work in a pharmacy and learn how to perform as a pharmacy technician. They practice their
communication skills; familiarize themselves with the layout of a pharmacy and its daily and monthly
operation. Students experience data entry and third-party billing, inventory and compounding.
Students also practice writing resumes, interviewing, and professional skills.
Prerequisite: ALH 137.

ALH 151 Medical Office Administration I 3 Credits
This course introduces medical office procedures, including appointment scheduling, medical records
creation and maintenance, phone communication, inventory of supplies, and computers in the
medical office. Students become competent in the use of office equipment and the composing of
different type’s letters. The course introduces verbal and non verbal methods of communication skills.
Prerequisite: ENG 100 or appropriate placement score, Corequisite: ALH 102, BSS 101. F

ALH 152 Medical Office Administration II 3 Credits
This second level course teaches students administrative functions used in the medical office.
Administrative competencies include medical records management, bookkeeping, payroll functions,
account payable and receivable, management of charges, credits and adjustment of account entries,
office inventory and maintenance, electronic healthcare records and legal and ethical issues in a
medical practice.
Prerequisite: ALH 151. S

AMERICAN SIGN LANGUAGE (ASL)

ASL 111 Beginning American Sign Language I 3 Credits
This course introduces American Sign Language (ASL), a method of visual/gestural communication
used by deaf people in the United States and Canada. Students learn visual readiness skills to
recognize and express spatial relationships and to use appropriate non-manual signals, such as facial
expressions and body movements. Course topics include communicative functions, vocabulary,
grammar, and cultural aspects of the deaf community. The course also covers functional
communication to help students understand the needs and history of the deaf as well as their Community. Students learn the differences between American Sign Language and oral communication for the deaf. FIS/SU

ASL 112 Beginning American Sign Language II 3 Credits
This course emphasizes visual readiness skills and conversational skills by utilizing grammatical principles, language functions, and cultural behaviors. Students explore the functions of language and identify cultural behaviors characteristic of deaf people. Students increase their fluency in American Sign Language: describing behavior, making requests, and giving directions, etc.
Prerequisite: ASL 111. FIS/SU

ASL 113 Introduction to Deaf Studies 3 Credits
This course utilizes a multi-disciplinary perspective to emphasize issues and values affecting the American Deaf Community. Topics include the causes of hearing loss, the speech and hearing process, various manual sign systems, professions in the field of deafness, current events in the Deaf community, various aspects of deaf communication, technology and its impact on communication, educational philosophies, and the history of the Deaf in the United States.
Prerequisite: ASL 111. S

ASL 200 Deaf Community Practicum 3 Credits
This course emphasizes practical experience by involving students in various educational or human service settings that service the Deaf Community. Students utilize receptive and expressive skills as well as their knowledge of Deaf Culture through first hand interaction and exposure. Students integrate their hands on experience with related readings, classroom discussions and student presentations. This course has a community based learning component.
Prerequisite: ASL 112, ASL 113, CORI/SORI Check. F/S

ASL 211 Intermediate American Sign Language I 3 Credits
This course focuses on further development of visual-spatial orientation and manipulations skills, sign vocabulary, and complex sentence structures. Students continue learning strategies for opening, sustaining, and closing general conversations on a range of topics. The course concentrates on developing the abilities to question, narrate, and give increasingly detailed descriptions of activities, interactions, plans, and directions. Students learn how to communicate clearly and express themselves in a culturally appropriate way.
Prerequisite: ASL 112. S

ASL 212 Intermediate American Sign Language II 3 Credits
This course emphasizes further development of visual/spatial orientation, vocabulary, complex sentence structures and conversational skills. Students learn to give clearly detailed descriptions of activities, interactions, plans and directions. Through in-class assignments and interactions with the Deaf community students demonstrate complex conversational receptive and expressive skills. Students learn to analyze and discuss current events in the Deaf community using ASL. The course also covers ASL to voice and voice to ASL translating.
Prerequisite: ASL 211. S

ASL 215 Introduction to the Field of Interpreting 3 Credits
This course provides students with information regarding the role and function of an interpreter. Topics covered include: the history of interpreting, terminology, employment options and settings, the Registry of Interpreters for the Deaf, and the Code of Ethics. Students explore interpreting and...
APA 154 Digital Imaging and Media  3 Credits
This course introduces the observational and perceptual skills necessary to construct complex and
detailed drawings, illustrations, montages, and collages using digital media. Students experiment with
line, space, form, volume and color to manipulate and create effects associated with electronic
imaging. Students complete assignments using industry-standard software and hardware.
Prerequisite: ENG 100 or appropriate placement score. F/S/SU

APA 155 Digital Illustration and Animation  3 Credits
This course explores illustrative and animation based design processes to create original
compositions and narrative styles for digital media production. It introduces cell and timeline computer
animation applications to explore concepts of space, motion, and perspective. Students complete
assignments using industry-standard software and hardware.
Prerequisite: APA 154, APA 161. S/SU

APA 161 Digital Photography  3 Credits
This course covers the digital camera, including the artistic, theoretical, technical, and career aspects
of photography. Students learn the relationship between the key features of light, composition, film
usage, computer manipulation, scanning, resolution, and the final digital print. Students must have
access to a medium-to-high resolution digital camera. Students learn how to use the controls of any
digital camera; use computer technology to scan, digitize, and manipulate images; and, prepare
images for professional display.
Prerequisite: ENG 100 or appropriate placement score. F

APA 171 Fundamentals of 3D Digital Design  3 Credits
This course is an introduction to three-dimensional modeling, rendering, and animation. Students
further expand their knowledge of design theory and the application of 3D design. Students develop
skills in 3-D software topics including interface, modeling, texturing, lighting, rendering, and hierarchy
in preparation for game design and development. Students complete assignments using industry-
standard software and hardware.
Prerequisite: APA 154, APA 161. S

APA 222 Publication Design  3 Credits
This course examines the fundamentals of publication design with multi-page design concepts. It
addresses the research, development, organization, and visual presentation of complex printed
documents. Comprehensive aspects of design, content and image are addressed. Students complete
assignments using industry-standard software and hardware.
Prerequisite: APA 115, APA 122. F

APA 263 Digital Video Fundamentals  3 Credits
This course gives students an overview of the theoretical, aesthetic, and practical elements of digital
video pre-production, production, and post-production. Through a series of creative exercises,
lectures, and classroom critiques, students gain an understanding of the fundamental skills required
in storyboarding, scripting, directing, shooting, lighting, and editing digital video productions for a
variety of purposes and audiences. Students complete assignments using industry-standard software and
hardware.
Prerequisite: APA 161. F

APA 271 Typography  3 Credits
This course introduces typographic form and design. It covers fundamental concepts from theoretical,
historical, and technological contexts. It emphasizes principles of composition, spacing, and effective
typographic expression as it applies to page layout with particular focus on basic letterform design,
typesetting, and construction. Students complete assignments using industry-standard software and
hardware.
Prerequisite: APA 115, APA 121. F

APA 275 Motion Graphics  3 Credits
This course introduces the theory and practice of motion graphic production by integrating digital
animation and interactive multimedia. Students explore creative and narrative aspects of digital
imaging, sound, animation, and motion editing effects to produce innovative digital spaces and
experiences for web and video presentation. Students complete assignments using industry-standard
software and hardware.
Prerequisite: APA 154, APA 155. F

APA 286 Interactive Media Processes Portfolio  4 Credits
This capstone course prepares the student to develop a presentation portfolio utilizing the media
design processes of an interactive portfolio website and DVD. It covers digital animation, motion
graphics, and multimedia for interactive portfolio preparation. Emphasis is placed on the relationship
between technical, creative and critical thinking skills as students plan, design, launch and maintain a
complete interactive media environment for final portfolio evaluation. Students complete assignments
using industry-standard software and hardware.
Prerequisite: APA 275, APA 282. S

APA 287 Graphic Design Processes Portfolio  4 Credits
This capstone course prepares the student to develop a presentation portfolio utilizing print and PDF
applications based on industry standards. It covers advanced concepts and processes of graphic
design and portfolio preparation. Projects address pre-press and PDF production for new media.
Emphasis is placed on the relationship between technical, creative and critical thinking skills.
Students prepare a body of their best work for final evaluation using industry-standard software and
hardware.
Prerequisite: APA 222, APA 271. S

ART (ART)

ART 101 Art Appreciation  3 Credits
This course introduces the major art forms and ways to relate to them. Through the use of videos,
DVDs and field trips, students learn about the diversity found in art and the impact that artistic works
have. Students learn how to appreciate art by developing the skills necessary to view it through
intelligent and informed evaluations.
Corequisite: ENG 100 or appropriate placement score. F/S/SU

ART 111 A History Of Art I  3 Credits
This course presents a study of art through the major historical periods in Western civilization. Course
topics include pre-historic, ancient, classical, early Christian, and Byzantine artistic expressions
including painting, sculpture, architecture, and the minor arts. Students learn the many aspects of the
visual arts as they relate to the formal influences by examining the underlying social, political,
environmental, and humanistic factors of specific historical periods. Museum trips are required.
Corequisite: ENG 101. F
ART 112 A History Of Art II  3 Credits
This course covers a study of art through the major historical periods in Western civilization. It focuses on painting, sculpture, architecture, and the minor arts of the Renaissance, Baroque, and early modern periods. Students learn aspects of the visual arts of these periods as they relate to formal influences and underlying social, political, environmental, and humanistic factors. Museum trips are required.
Corequisite: ENG 101. S

ART 121 Contemporary Art  3 Credits
This course covers the underlying social, political, environmental, and humanistic influences that affect contemporary artistic styles and ways artists have expressed those influences. Students examine the development of diverse styles in contemporary art by exploring the evolution of modern artistic trends from 1940 to the present.
Corequisite: ENG 100 or appropriate placement score. S

ART 131 Introduction to Drawing I  3 Credits
This course examines the varied experiences involved in the drawing process while emphasizing an awareness of traditional disciplines. Students learn how to solve problems of surface organization and to develop the ability to analyze and translate three-dimensional space into a two-dimensional surface by using both perceptual and conceptual drawing methods. F/S

ART 132 Introduction to Drawing II  3 Credits
This course introduces instrumental and perspective drawing, including free application of mechanical theories. Topics include art and design applications of techniques; proper instrument use; and parallel, angular, and three-point perspective. Students learn how to use both freehand techniques and mechanical instruments to render drawings with speed, accuracy, legibility, and neatness.
Prerequisite: ART 131. F/S

ART 141 Photographing People  3 Credits
This course covers both posed and candid photographs of people. Students learn the proper operation of various cameras (automatic, manual, single-lens reflex, digital) and the selection of subjects, posing, and lighting. Students must supply their own photographic equipment (a working camera) and pay their own film and processing costs. F/S/SU

ART 143 Nature, Scenic, and Travel Photography  3 Credits
This course covers photography of both natural and human-made subjects of interest to travelers or nature lovers. Topics include photographing wildlife, landscapes, and structures. Students learn ways of visualizing and capturing subjects at various times of the day or year. Course topics include equipment, planning, and techniques necessary to create the best photographs under varied circumstances. The course requires field trips. Students must provide their own photographic equipment (a working camera, and are responsible for the cost of their own film (if used, five rolls minimum), printing or processing, and travel and meal expenses. SU

ART 211 History of Graphic Design  3 Credits
This course is a chronological exploration of graphic design from the invention of writing and to the digital revolution. Students examine the origins of type and graphic representations from the Renaissance, through Art Nouveau, the Bauhaus, and Postmodern influences. Students learn about the impact that graphic forms have made. Students study the basic concepts and movements in graphic design and the relationship of fine art, design art, photography, and emerging technologies in graphic and visual communications.
Prerequisite: ENG 101. S/SU

ART 260 American Women Artists  3 Credits
This course surveys the work of American women artists from early Native American times to the present. It focuses on the accomplishments of American women artists in the face of longstanding cultural prejudices against them. Students explore the struggle of women to gain access to schools dominated by men, and examine the gains and setbacks of women artists through each historical period. Students learn the contributions of American women artists to American culture from women's perspective.
Prerequisite: ENG 100 or appropriate placement score. S

AUTOMOTIVE TECHNOLOGY (AUT)

AUT 102 Fundamentals of Automotive Service  3 Credits
This course provides students the fundamentals of working in the automotive industry. It covers dealership workshop operations and organization, and how to work safely in a shop environment. Students learn to identify the major components and systems of an automobile: how to navigate both printed and electronic service information systems; and how to follow service procedures. The course focuses on the proper use of shop equipment such as hand tools, power tools, and specialty tools, including proper usage, storage and safety guidelines; fasteners, fluids, and vehicle maintenance; and measuring devices such as micrometers and dial indicators. F
Two hours lecture, three hours laboratory

AUT 111 Automotive Electrical Systems  4 Credits
This course covers basic automotive electrical theory and operation including the battery and starting and charging system. Students learn electrical diagnostic tools and testing using all service publications in their available formats, obtain information needed for diagnosis, use the Symptom-to-System-to-Component-to-Cause (SSCC) diagnostic process, and learn repair procedures. F
Three hours lecture, three hours laboratory

AUT 113 Basic Automotive Electronics  3 Credits
This course explores the internal workings of automotive microprocessors, interrelationship of inputs and outputs, and sensor input and output controlling devices. Through classroom exercises, students examine electronically controlled components and systems, identify and describe the functions of various sensors, learn the types of generated signals, understand the internal workings of the automotive microprocessor, and describe and explain the operation of various output devices.
Prerequisite: AUT 111. S
Two hours lecture, three hours laboratory

AUT 121 Basic Gasoline Engines  4 Credits
This course covers the basic functioning of gasoline engines. Topics include operation, design, diagnostic, and repair strategies. Students disassemble measure, inspect, and reassemble engines to blueprint specifications and perform dynamic tests in a laboratory environment. Students learn how to describe the major components of a gasoline engine and explain how they contribute to an engine's performance and operation.
Prerequisite: AUT 102. S
Three hours lecture, three hours laboratory
AUT 125 Engine Testing/Performance Analysis  4 Credits
This course covers basic engine performance, operations, and testing. Topics include the theory and operation of engine systems including ignition, fuel and air management, and emission control using current diagnostic methods and tools. Students diagnose and repair engine performance-related problems and learn how to explain the operations and relationships between engine performance and emissions.
Prerequisite: AUT 102. S

AUT 131 Brake Systems  3 Credits
This course focuses on the operation of brake systems. Students learn the specific types of master cylinders, disc brakes, drum brakes, and anti-lock brakes with emphasis on diagnosing brake problems and making adjustments and repairs. The course concentrates on the diagnosis and repair of car and light truck anti-lock brakes and stability systems using equipment specified by manufacturers. F
Two hours lecture, three hours laboratory

AUT 133 Suspension, Steering & Alignment  3 Credits
This course examines conventional suspension, air suspension, and programmed/automatic ride control systems. Students learn the theory and operation of basic steering systems, rack and pinion steering systems, and variable and electronic steering systems. Topics include two- and four-wheel alignment and use of specialized steering equipment. Students gain an entry-level knowledge of suspension and steering as the foundation for performing comprehensive vehicle suspension and steering performance evaluations and repairs.
Prerequisite: AUT 102. S/SU
Two hours lecture, three hours laboratory

AUT 141 Climate Control System  3 Credits
This course explores the air conditioning and heater components through an understanding of basic refrigeration principles and the use of diagnostic tools. Students learn how to diagnose and repair A/C and heating related problems (including controls, switches, compressors, and clutches) and learn to perform leak testing, recharging, and safety procedures. Students acquire the knowledge necessary to obtain a National Institute Automotive Service Excellence (ASE) certification in this field.
Prerequisite: AUT 121. SU
Two hours lecture, three hours laboratory

AUT 211 Electronic Powertrain Control Systems  5 Credits
This course covers the repair of devices that manage engine operations, emissions, and powertrain systems. Through a combination of lectures and laboratory work students learn to diagnose and repair electronic powertrain control systems. The course also examines the regulations for the second generation of On-Board Diagnostics (OBD II) and the latest developments in powertrain controls.
Prerequisite: AUT 125. S
Four hours lecture, three hours laboratory

AUT 212 Hybrid-Electric Vehicle Operations  3 Credits
This course introduces students in the world of hybrid-electric vehicles and safety as a major part of diagnosis and repair of these vehicles. Topics include: Review of electricity, high voltage batteries, inverters, converters, transmission, cooling, internal combustion engine and electric motor interaction, regenerative braking, scan tool diagnostics and future developments. This course includes instructor-led lecture and demonstrations with some hands-on sessions.
Prerequisite: AUT 121, AUT 141 and AUT 253 or completion of an ASE Master Technician, L-1, Corequisite: AUT 113, AUT 211. S
Two hours lecture, three hours laboratory

AUT 251 Automotive Drive Train  3 Credits
This course covers manual transmissions, manual transaxles, clutch systems, operation assemblies, and front wheel drive halfshafts. Students learn how to explain driveline functions, including three-, four, and five-speed manual transmissions and transaxles. They also learn how to diagnose and repair rear differentials, and locate and repair driveline vibrations problems in two-wheel drive, four-wheel drive, and all-wheel drive systems.
Prerequisite: AUT 121. F
Two hours lecture, three hours laboratory

AUT 253 Automatic Transmission & Transaxle  4 Credits
This course covers the operation principles of automatic transmissions and transaxles including hydraulic and mechanical operating principles and powerflow, diagnostic procedures, disassembly, repair, and reassembly. Students learn about automatic transmission powerflow, hydraulic circuits in valve bodies, and other components. They diagnose problems by electronic testing and pressure methods. The course also covers electronic transmissions and their relationships to the powertrain control module.
Corequisite: AUT 251. F
Three hours lecture, three hours laboratory

AUT 299 Field Experience and Cooperative Education in Automotive Technology  3 Credits
This course provides students with an opportunity to apply classroom theory to practical work experience in an approved facility. Students receive feedback from supervisors at the employment site who review their progress and consult with the Automotive Technology faculty on an on-going basis.
Prerequisite: Approval of Program Coordinator. F/S/SU

BIOLOGY (BIO)

BIO 100 Principles of Human Biology  4 Credits
This course focuses on the basic structure and function of the human body. Topics include the anatomy and physiology of human cells, tissues and key organ systems. Basic chemical principles will be introduced. The course also explores the major types of microorganisms that infect humans as well as concepts of disease transmission and prevention. Three hours lecture, three hours laboratory.
Prerequisite: ENG 100 or appropriate placement score. F/S/SU

BIO 101 General Biology: Core Concepts  4 Credits
Students intending to major in the health sciences learn scientific method, basic chemistry (for the understanding of biologic concepts), structure and function of basic cells and tissues, mitosis and meiosis, genetics, and the basic principles of evolution. The laboratory component covers basic techniques in observation, analysis, and interpretation of data relating to the topics discussed in lecture. The lab activities are investigative in nature with the students devising hypotheses, predictions, and identifying independent and dependent variables.
Prerequisite: ENG 100 or appropriate placement score, MAT 095 with a “C” or better on the MAT 095 departmental final exam or appropriate placement score. F/S/SU
BIO 102 Introduction to Organ Systems  4 Credits
This course introduces animal form and function, and is designed for both science and non-science majors. Topics include the basic pattern of animal tissues and organ systems and the biochemical and physiological basis of organ system function within the context of evolution of animal adaptations. The laboratory component covers basic techniques in observation, analysis, and interpretation of data as related to the topics discussed in lecture as well as the study of animal structure using the fetal pig as a model. Students gain a basic knowledge of mammalian form and function of the digestive, circulatory, excretory, hormonal, reproductive, nervous, and sensory organ systems.
Prerequisite: BIO 101. F/S/SU

BIO 103 Evolution  4 Credits
This course covers evolution theory and natural selection. Students interpret structural and behavioral variation in organisms, including humans; explain evidence for the theory of evolution; describe various research protocols for the study of evolution; analyze the process of human evolution and access its ecological impact; and apply evolutionary thinking in other major disciplines.
Prerequisite: BIO 101. S

BIO 104 Introduction to Plant Biology  4 Credits
This course introduces the formal concepts of the science of botany as well as the impact that plants have on humans and earth. Topics include plant structure, plant growth, diversity of plants, life cycles and natural history, major plant environments of the world, and the economic influence that plants have on our species. Students gain enhanced appreciation of the importance of plants in our lives and present the fundamental concepts used in the study of plants. In the laboratory component, students learn basic scientific investigation of the plant world.
Prerequisite: MAT 095 with a "C" or better on the MAT 095 departmental final exam or appropriate placement score, Corequisite: ENG 101. F/S/SU

BIO 105 Principles of Ecology  4 Credits
This course examines the fundamental concepts of ecology. Topics include ecosystem formation within the context of habitat, population, community, biodiversity, evolution, sustainability and global change. The laboratory component focuses on the collection and interpretation of data based on computer simulations of renowned ecological field studies.
Prerequisite: ENG 100 or appropriate placement score, MAT 090 with a "C" or better on the MAT 090 departmental final exam or appropriate placement score. F/S/SU

BIO 107 Principles of Biology I  4 Credits
This course examines principles of molecular, cellular and physiological levels of living organisms. Topics include biomolecules, cell structure and function, cellular energetics, heredity and the molecular control of genes and evolution. The laboratory component focuses on scientific methodology, acquiring and interpreting data and experimental design. The course is designed for those planning to major in the biological sciences, biotechnology, biochemistry, or biomedical engineering.
Prerequisite: MAT 095 with a "C" or better on the MAT 095 departmental final exam or appropriate placement score, Corequisite: ENG 101. F/S/SU

BIO 108 Principles of Biology II  4 Credits
This course examines the principles of organismal biology. Topics include evolution, comparative anatomy and physiology, diversity of biological organisms, and plant phylogeny and biology. The laboratory component focuses on scientific methodology, acquiring and interpreting data and experimental design. The course is designed for those planning to major in the biological sciences.
Prerequisite: BIO 101 or BIO 107. F/S/SU

BIO 110 Plants in Our World  4 Credits
This course focuses on the uses of plants as food, medicines, drugs, energy, beverages, spices, perfumes, aphrodisiacs, fabrics, ornaments, and other enhancements. Students study the origins, history, botanical relationships and chemical constituents that make plants economically important. Topics include the history of agriculture: plant domestication: biodiversity: genetic engineering and biotechnology. Students also examine how cultural and social demands impact local and global species; ownership of plant knowledge; and the role of rural/indigenous keepers of native economies. The laboratory involves complementary topics such as deciphering a food package, making perfumes, testing drugs, identifying poisonous plants, examining cosmetics and personal products.
Prerequisite: ENG 100 or appropriate placement score, MAT 099 or appropriate placement score. S

BIO 111 Anatomy & Physiology I  4 Credits
This course examines the organization of the human body at the tissue, organ, and system level. Students study the structure and function of the integumentary, skeletal, muscular, and nervous systems with emphasis on concepts of homeostasis, the complementary nature of structure and function, and the interrelationships of systems.
Prerequisite: BIO 101 or High School Advanced Placement Biology, Corequisite: ENG 101. F/S/SU

BIO 112 Anatomy & Physiology II  4 Credits
Students study the structure and function of the endocrine, cardiovascular, lymphatic, respiratory, digestive, urinary, and reproductive systems. The course emphasizes the roles that systems play in immunity and in fluid, electrolyte, and pH balance.
Prerequisite: BIO 111. F/S/SU

BIO 140 Introduction to the Human Body  4 Credits
This course focuses on the basic structure and function of the human body and major principles of microbiology. Topics include the anatomy and physiology of the various systems as well as concepts from microbiology that pertain to disease transmission and prevention.
Prerequisite: ENG 100 or appropriate placement score. F/S/SU

BIO 141 Biology of Sex  3 Credits
This course explores human sexuality from a biological perspective with an emphasis on the evolution of sexual behavior. Students learn recent developments in the biology of human sexuality including information from the fields of evolutionary psychology and anthropology; the structure, function, and biochemistry of the human reproductive system; the evolutionary basis of human sexual behavior; and begin to integrate this knowledge into an understanding of their own behavior and that of the species as a whole. F/S

BIO 220 Introduction to Evolution and Human Behavior  3 Credits
This course provides an introduction to the study of behavioral evolution, and draws insights from modern evolutionary theory, basic biology, paleoarchaeology, behavioral genetics, and behavioral ecology. Topics include: the scientific foundations of behavioral evolution; the scientific methodologies of behavioral evolution; the study of evolved behavioral mechanisms to solve the problems of survival, sex & mating, parenting & kinship, aggression, cooperation; group living, and conflict resolution. The
the end of the course students should be able to demonstrate an understanding of - basic principles of behavioral evolution; the methods of research in the study of behavioral evolution; the application of evolutionary theory to the study of human behavior; the evolved behavioral mechanisms that influence human behaviors; a unique insight into their interactions with other humans; and a basis for the continued study of human behavior.

Prerequisite: BIO 101. F

BIO 221 Pathophysiology 3 Credits
This course focuses on the physiological changes associated with normal human function including alterations of cells, inflammation, changes in immunity, disorders of cell proliferation and differentiation, alterations in fluid, electrolyte and pH balance; alterations in perfusion, cardiac function, ventilation, elimination, and hormonal regulation. Students study the etiology, pathogenesis, morphological changes, diagnosis, and the clinical course of major and common diseases. Students learn about epidemiology, natural histories of disease, risk factors, and prevention of disease. Students gain an appreciation for the multi-factorial nature of disease and the interactions of the inflammatory response, environmental factors, and genetic predisposition in pathophysiology.

Prerequisite: BIO 101. F

BIO 223 Medical Microbiology 4 Credits
This course examines the major groups of pathogenic bacteria. Topics include microbial control, immunization, and the physiological problems these microorganisms produce on body tissues. Students learn the general structure and function of bacteria, viruses, molds, fungi, and rickettsiae; the factors which make these microbes pathogenic, and how these factors induce the disease state; how the human body fights infection naturally; and, methods of natural and passive immunization.

Prerequisite: BIO 112. S

Biological Microbiology 4 Credits
This course covers the nutrients including proteins, minerals, and vitamins; their sources; their digestion, absorption, and cellular function. Students also examine nutrition in pregnancy and lactation; nutrition of the elderly; obesity; fad diets; and food preservation.

Prerequisite: BIO 101 or BIO 111. F/S/SU

BIO 241 Nutrition 3 Credits
This course covers the nutrients including proteins, minerals, and vitamins; their sources; their digestion, absorption, and cellular function. Students also examine nutrition in pregnancy and lactation; nutrition of the elderly; obesity; fad diets; and food preservation.

Prerequisite: BIO 101 or BIO 111. F/S/SU

BIO 259 Cell Biology 4 Credits
This course focuses on the structure and function of cells. Topics include organelles, membrane function, metabolism, and regulation of growth as well as collection, analysis, and documentation methods. Students explore laboratory instrumentation, cellular techniques, and manipulations employed in the biotechnology industry.

Prerequisite: BIO 107. F/S

BIO 260 Molecular Biology 4 Credits
This course focuses on the principles of molecular biology and associated laboratory techniques. Topics include the structure and function of nucleic acids including replication, protein synthesis and sorting, and gene regulation. Students learn data collection, analysis, and documentation. The laboratory component focuses on recombinant DNA and its manipulation.

Prerequisite: BIO 107. F/S

BIOTECHNOLOGY (BTT)

BTT 201 Techniques in Biotechnology 6 Credits
This course provides biotechnology students with an understanding of a good manufacturing practices environment. They will develop specific skills in such areas as formulation of solutions, operation of specific basic laboratory equipment, sterile operations, quality control knowledge and operation of utilities and environmental controls, as well as appropriate use of documentation. Students will also participate in a simulated manufacturing environment/laboratory utilizing good manufacturing practices.

Prerequisite: BIO 259, BIO 260, BIO 231. SU

BOOKKEEPING (BKK)

BKK 101 Bookkeeping I 3 Credits
This course focuses on the proven bookkeeping knowledge and skills needed to carry out all key accounting functions through the adjusted trial balance. Students study how to generate adjusting entries, master correction of accounting errors, calculate and record basic payroll functions, compute depreciation, compute inventory values, and comprehend basic internal controls. Areas of study include adjusting entries, payroll, depreciation, inventory and internal controls. This detail-oriented course provides knowledge and experience in the recordkeeping functions of a business entity as well as ample opportunity to learn and use good communications skills.

Prerequisite: A grade of "C" or higher in ENG 091 and passing the ENG 096 departmental writing final examination essay or appropriate placement score, MAT 090. F/S/SU

BKK 102 Bookkeeping II 3 Credits
This course focuses on the recordkeeping skills needed in the area of double entry bookkeeping for small, mid-size and large business entities. Students study how to compute, classify and record numerical data, prepare routine posting calculations, verify financial data using basic math skills and reconcile discrepancies found. Areas of study include short term and long term assets and liabilities transactions as well as recording revenue and expense entries. This detail-oriented course provides knowledge and experience in the recordkeeping functions of a business entity as well as ample opportunity to learn and use good communications skills.

Prerequisite: BKK 101. F/S/SU

BUSINESS (BUS)

BUS 201 Integrated Communications for Business 3 Credits
This course emphasizes the creation, preparation and perfecting of effective business communication. Students write and edit letters, memos, proposals, short reports, e-mails, resumes, cover letters, and oral presentations using word processing, spreadsheets, and presentation software. Students create a portfolio of their semester's work.

Prerequisite: ENG 100 or appropriate placement score, CIS 111. F/S/SU
BUS 205 Project Management 3 Credits
This course provides students with the framework needed to define the scope; plan the activities, resources and timeframe; execute and manage the implementation; and evaluate the success of projects in all areas of business and industry. Students learn techniques to assist them in managing project quality, scope, time, cost, human resources, communications, risk, procurement, and integration in the business environment. Students gain the foundation to take the Project Management Institute (PMI) Project Management Professional (PMP) exam. This course satisfies PMI’s contact hours requirement for the PMP exam. Students wishing to take the PMI Certification Exam should note that exam has additional requirements, such as experience hours.
Prerequisite: ENG 100 or appropriate placement score. F/S

BUS 250 Business Administration Capstone 3 Credits
This course is designed to prepare Business Administration career track students to make the transition from school to work. The course focuses on how personality traits effect relationships with coworkers and managers, as well as overall career advancement. Other topics of importance include analysis of the job market, analyzing companies, the job hunting process, including resume presentation, techniques and job interviewing skills, the basics of networking, professional dress codes, and codes of ethics.
Prerequisite: Over 42 credits completed in the Business Administration degree program. F/S/SU

BUS 299 Career Strategies and Co-op Experience 3 Credits
This course provides students with career and employment strategies. Students learn the job hunting process, identification of their skill set, resume and cover letter preparation, job interviewing skills, networking, negotiation, interpersonal skills development, business etiquette, ethics, and presenting themselves for success. Co-op Placement: Students develop a learning agreement with the instructor, stipulating learning goals and outcomes based on the position description. Students are required to successfully satisfy the terms of the learning agreement and complete a 150-hour unpaid or 225-hour paid cooperative work experience related to their particular major. The faculty member and career placement services can provide Co-op placement assistance, but students are ultimately responsible for securing a timely Co-op placement.
Prerequisite: ALH 151 or BKK 102 or BSS 104. F/S/SU

BUSINESS LAW (BSL)

BSL 101 Business Law I 3 Credits
This course examines law and society; the operation of law as it reflects the mores of human relations; and the ethics of business, criminal, and tort law with special emphasis on the law of contracts. Topics include the general principles of the law assigned, the nature of the United States legal system, the trial process, and the sources of law available. Students analyze court decisions and learn to apply the law both in fact situations and in reasoning in gray areas. F/S/SU

BSL 102 Business Law II 3 Credits
This course covers the Uniform Commercial Code with emphasis in the areas of sales, commercial paper, property law, agency, partnership, and corporations. Students learn the general principles of law assigned, analysis of court decisions, application of law to fact situations, and reasoning in gray areas as they pertain to the UCC. F/S

BSL 103 E-Business Law & Ethics 3 Credits
This course introduces legal, clerical, and cyberlegal issues as they relate to the e-business world of today. Students learn the general laws as they pertain to business with special focus on laws which pertain to e-commerce contracting, copyright, and trademark infringement. The topics of Internet crime, free speech, privacy under the U.S. Constitution, and libel and other torts are also covered. The emphasis of the course is on ethical decision-making and socially responsible and appropriate practices involving technology.
Corequisite: CIS 111. F/S

BSL 112 Introduction to Law & Paralegal Practice 3 Credits
This course examines the American legal system and the paralegal profession. Students learn the functions performed by paralegals, ethical principles, federal and state court structures, litigation, sources of law, legal research and reasoning, investigation and interviewing, and law office management. Students explore career perspectives and strategies for seeking employment in the paralegal field. F

BUSINESS OFFICE SUPPORT SPECIALIST (BSS)

BSS 101 Keyboarding Applications 3 Credits
This course focuses on the alphanumeric touch method of keyboarding with a personal computer, emphasizing the progressive development of speed and accuracy. Students learn basic keyboarding techniques, hardware components, and standard business needs, including business letters, forms, proposals, tabulations, and drafts. Through the course, students develop skills in composition, language arts, proofreading, and formatting. The goal of the course is for students to attain a speed of 30-35 wpm for three minutes with less than three errors.
Prerequisite: A grade of "C" or higher in ENG 091 or appropriate placement score. F/S/SU

BSS 104 Business Office Procedures 3 Credits
This course prepares students for office support tasks required in all types of businesses. Topics covered include the virtual worker, current employment structure, appointment scheduling, human relations, time and organization management, records management including medical records, compliances, communication, technology used for tasks, decision-making, creative thinking, and lifelong learning skills.
Prerequisite: BSS 101, CIS 111, ENG 100 or appropriate placement score. F/S/SU

BSS 112 Medical/Dental Billing and Insurance 3 Credits
Students in this course acquire the entry-level skills for using patient billing software on IBM compatible computers in medical and dental offices. Students explore the steps of the patient billing process, including coding and third-party billing, become familiar with computerized recordkeeping for medical facilities, and learn how the various components of the patient billing system relate to the accounting system in a medical office.
Prerequisite: ALH 102. F/S

BSS 212 Medical Machine Transcription 3 Credits
The course covers medical terminology, medical office procedures, typing, data entry, word processing, and creation of documents. Students learn the correct pronunciations and meanings of medical vocabulary by listening to doctors’ dictation of reports. Students acquire a solid understanding
of medical vocabulary and the ability to listen to dictation in order to produce transcriptions in a timely manner.

Prerequisite: A grade of “C” or higher in ENG 091 or appropriate placement score, BSS 101, Corequisite: ALH 102. S

CHEMISTRY (CHM)

CHM 090 Introduction to Chemistry 3 Credits
This course is a foundation course for studies in biology and chemistry. Students manipulate significant figures and scientific notation; study density, energy, and their calculations; learn basic atomic structure and the periodic table; and write and solve formulas, equations, and related problems. They examine gases, chemical bonding, equilibrium, redox reactions, and rate chemistry; and, demonstrate knowledge of solutions, acid-base chemistry, and related calculations.
Prerequisite: MAT 095 with a “C” or better on the MAT 095 departmental final exam or appropriate placement score. F/S/SU

CHM 101 Introduction to the Chemistry of Living Systems 4 Credits
This course is designed for students seeking careers in the health sciences and the natural sciences (biology and chemistry) by focusing on those chemicals and processes that operate in living systems. Students learn the fundamentals of inorganic, organic, and biological chemistry and apply these chemical principles in laboratory exercises.
Prerequisite: CHM 090 or one year of High School Chemistry, MAT 095 with a “C” or better on the MAT 095 departmental final exam or appropriate placement score. F/S/SU

CHM 105 General Chemistry I 4 Credits
This course focuses on the classification of matter and the behavior and characteristics of chemicals in the natural world. Topics include the basic structure of the atom, nuclear chemistry, nomenclature of chemicals, chemical reactions, the mole concept, stoichiometry, acid-base concepts, the concentration units of solutions and the gas laws. The laboratory portion of the course fosters basic laboratory skills and reinforces lecture concepts.
Prerequisite: CHM 090 or one year of High School Chemistry, MAT 099 or appropriate placement score. F/S/SU

CHM 106 General Chemistry II 4 Credits
This course focuses on stoichiometry, bonding and periodicity in special groups, Lewis structures, intramolecular attractions, crystalline solids, kinetics, acids and bases, electrochemistry, organic chemistry and biochemistry. The lab fosters basic laboratory skills and reinforces lecture concepts.
Prerequisite: CHM 105. F/S/SU

CHM 123 Principles of Chemistry for Engineers I 4 Credits
This is the first part of a two-semester course sequence. The course is designed for students in engineering or for students requiring a sound knowledge of chemical principles. Students learn chemical principles of atomic structure, stoichiometry, thermochemistry, gases, quantum theory, chemical bonding, intermolecular forces, and solutions.
Corequisite: MAT 233. F/S/SU

CHM 124 Principles of Chemistry for Engineers II 4 Credits
This course is designed for students in engineering or for students requiring a sound knowledge of chemical principles. Students learn the chemical principles of chemical kinetics, chemical equilibrium, acid-base, solubility, electro-chemistry, coordination compounds, and organic chemistry.
Prerequisite: CHM 123. F/S/SU

CHM 201 Organic Chemistry I 4 Credits
This course introduces the chemistry of carbon compounds for students pursuing a career in medicine, chemistry, or modern biology by examining the relationship between organic chemistry and biology. Topics include the chemistry of the carbon atom; the structure, physical properties and reactivity of the important classes of organic compounds; stereochemistry; and IR spectroscopy. Laboratory topics include chromatography, isolation and crystallization, fractional distillation, and basic organic reactions. Three hours lecture, three hours laboratory.
Prerequisite: CHM 106 or CHM 124. F/S/SU

CHM 202 Organic Chemistry II 4 Credits
This course includes the study of functional group reactions, aromaticity, NMR spectroscopy, common biological reaction types, biochemicals, biochemical pathways, and natural products chemistry. Laboratory topics include classic organic reactions; synthesis, isolation, and identification of natural products; and, polymer chemistry.
Prerequisite: CHM 201. F/S/SU

COMPLIMENTARY HEALTH (CHC)

CHC 150 Health and Healing 3 Credits
This course explores the mind/body/spirit dimensions of health and healing, as well as theories of health maintenance, illness prevention, balanced living, and self-care in the cultivation of health and wellness. The role of the patient-provider relationship and its relevance to health and healing is emphasized. The course also covers health and healing theories of the biomedical, integrative, complementary, and energetic perspectives.
Prerequisite: BIO 101, ENG 100 or appropriate placement score. F

CHC 151 Fundamentals of Complementary Health 3 Credits
This course examines fundamental characteristics, principles, cultural contexts, and modalities of integrative and complementary health including breath, Reiki, yoga, therapeutic touch, meditation, expressive therapies, sound, Tai Qi, Qi Gong, nutrition, and herbalism. Students study philosophies, educational preparation of practitioners, practice modalities, scientific basis, and efficacy and safety with an emphasis on experiential learning.
Prerequisite: ENG 100 or appropriate placement score. F

CHC 250 World Medicines: Harmony and Health 3 Credits
This course explores medicines of the world from folk/indigenous through biomedicine and integrative medicine, Ayurveda, Curanderismo, and Naturopathy; explore the impact of culture and meaning on health and healing; and examine connections between ancient traditions and modern views of health and well-being. Students explore perspectives of east and west in treating illness and cultivating health.
Prerequisite: ENG 101. S

CHC 255 Applications in Integrative Health 3 Credits
This course explores the application of integrative and Complementary Health/Medicine in populations having particular needs. Integrative medical approach is applied to a variety of human ailments and health care needs including Cardiovascular, Cancer, Women’s/Men’s Health,
Elders/Aging, and Children among others. Students learn how to bridge the approaches of conventional health care and CAM to achieve an Integrative Health approach in their work and clients.

**Prerequisite: CHC 150, CHC 151.**

**COMPUTER INFORMATION SYSTEMS (CIS)**

**CIS 105 Introduction to Information Technology**  3 Credits
This course provides an overview of the core aspects of information technology. The topics include: computer hardware, operating systems, application software, networks, information security, interactive media, and programming. The course focuses on defining how each IT area relates to, and interacts with, each other. Upon completion of the course, students have the knowledge necessary for further study in IT as well as understanding of the impact of technology on society and organizations of all types. Knowledge and competencies in this course are in National Career Cluster Core IT Standards published by the Educational Development Center (EDC). F/S/SU

**CIS 111 Introduction to Microcomputer Applications**  3 Credits
This course focuses on basic working knowledge and hands-on experiences in word processing, spreadsheet processing, database processing, and presentation software. Students acquire an overview of computer concepts, the most common business office operating systems, the Internet, and the World Wide Web. F/S/SU

**CIS 112 Advanced Microcomputer Applications**  3 Credits
This course is a continuation of CIS 111. Students learn advanced database and spreadsheet processing through the use of realistic business situations. They also learn how to use presentation software to create professional-looking documents.

**Prerequisite: CIS 111.**

**CIS 115 Introduction to Computer Applications in Telecommunications**  3 Credits
This course focuses on a basic orientation to computer hardware and the use of software applications in telecommunications. Students study the Windows environment, and use integrated software packages for word processing, database management, spreadsheets, and telecommunications. Through lectures, interactive learning, and demonstrations students learn how to solve problems and transfer information via electronic media. They write reports, documents, and presentations and import and export documents between different software applications. F/S

**CIS 121 Introduction to Programming with C++**  3 Credits
This course focuses on the basic concept of programming, utilization of the executable codes, and implementation of these codes in problem solving. Students learn the concept of solving problems through the design and implementation of algorithmic solutions using the C++ programming language. Topics include the programming process, structured programming techniques, and basic logic formations. Practical business applications are emphasized throughout the course.

**Corequisite: CIS 111 or CIS 115.**

**CIS 134 Web Page Development I**  3 Credits
This course focuses on the basics of Web site design using the latest version of XHTML and CSS. Topics include text formatting, color, image maps, tables, frames, client-side forms, and insertion of audio and video files. Java Applets will be introduced. Students work on individual or team projects to create Web sites.

**Corequisite: CIS 111 or CIS 115.**

**CIS 135 Internet Server Technologies**  3 Credits
This course introduces students to the hardware, software, and protocols used on Internet servers. Internet server software and the technologies it supports will determine what features and tools developers may employ when creating Web applications. This provides students with information on the most critical Internet information services such as email, file transfer, and e-commerce.

**Prerequisite: CIS 105.**

**CIS 141 Introduction to Data Communication & Networks**  3 Credits
This course examines business data communications. Students learn fundamental communication concepts, communication networks, and communications hardware and software. Students study the information in a non-technical format designed to provide an understanding of data communication systems needed in today’s business environment.

**Prerequisite: CIS 111.**

**CIS 222 .NET Programming I**  3 Credits
In this course, students who already have been exposed to programming and critical thinking are introduced to Microsoft .NET architecture, Visual Studio IDE and object-oriented programming with .NET. The course emphasizes building stand-alone desktop projects with graphical user interfaces using WinForm components. Students are taught how to apply the principles of programming and problem solving within an object-based design and event-driven paradigm. Among other skills, the student learns basic interface design, using common libraries and features of the common language runtime.

**Prerequisite: CIS 111 or CIS 115, CIS 121.**

**CIS 224 Visual Basic II**  3 Credits
This course emphasizes in-depth programming skills that are needed to create applications, develop advanced graphical user interface (GUI) applications, and manipulate mouse and keyboard events. Students learn to employ advanced Visual Basic functions for Windows, create and use sequential and random files, access relational databases, and improve error handling and debugging.

**Prerequisite: CIS 223.**

**CIS 225 Programming with C++ II**  3 Credits
This course is a continuation of CIS 121 and covers advanced topics including recursive programming, storage techniques, pointer and dynamic variables, arrays, manipulation of data (searching, sorting, etc.), file processing, linked lists, stacks and queues. The course emphasizes structured programming through the use of algorithm analysis. Students explore higher-level problem solving through user-defined functions and classes, and learn how to write programs and demonstrate proficiency in the C++ language.

**Prerequisite: CIS 121.**

**CIS 226 Introduction to Java**  3 Credits
This course explores the fundamentals of visual object-oriented programming using the Java language. Students learn how to design, write, and compile Java programs through lectures, hands-on programming assignments, and projects. The emphasis is on problem solving through algorithmic analysis. Topics include Java applications and applets, control structures, methods and classes, arrays, searches, and fundamental data types.

**Prerequisite: CIS 121.**
CIS 227 Java II  3 Credits
This course is a continuation of CIS 226 and focuses on higher-level visual object-oriented programming using the Java language. Students learn to design, write, and execute Java applications and applets using graphic user interface (GUI) components through lectures, hands-on programming exercises, and projects. Other topics include exception handling, classes and methods, objects and inheritance, and problem solving through the use of algorithmic analysis.
Prerequisite: CIS 226. S

CIS 228 SQL Programming  3 Credits
This course introduces students to the fundamentals and functions of Structured Query Language (SQL), including relational database, table creation, updating, and manipulation concepts. Using a live data base, students learn SQL basics and then move on to the more sophisticated and challenging aspects of SQL. Students get in-depth knowledge of the language through extensive use of internet based, industry standard SQL programming and certification testing engines. Upon completion of this course, students have the skills and competencies required to program in SQL and the background necessary to continue to intermediate and advanced courses in PL/SQL and database administration.
Prerequisite: CIS 105 or CIS 111 or CIS 115. F/S

CIS 229 PL/SQL Programming  3 Credits
This is an intermediate course in the use of Relational Database Management Systems Procedural Language, PL/SQL. The course focuses on the concepts, design and components of relational database PL/SQL programming Language, including creating record, types, defining transactions, the basics of SQL in PL/SQL and datatypes. The student will also manipulate RDBMS including functions related to multiple tables, compound and complex queries, exporting and importing tables, sub-queries, and reporting.
Prerequisite: CIS 228. F/S

CIS 234 Web Page Development II  3 Credits
This course focuses on creating interactive Web sites using the latest version of XHTML, DHTML and JavaScript. Students write code for form validation, page animation, image and text rollovers, pull-down menus, slide shows, create expandable and collapsible outlines, and mouse and keyboard events to create interactive and dynamic web sites. Students also learn to code for W3CDOM. Concepts of e-commerce are discussed.
Prerequisite: CIS 121, CIS 135 or CIS 141, Corequisite: CIS 234. F/S

CIS 237 Network Management  3 Credits
This course examines the issues from a management perspective that are involved in maintaining and managing an information network. Students learn the requirements of an information network, the aspects of function and support information needs, user access and control, and file and directory maintenance. Other topics include disaster prevention and recovery, network printing, setting operating system parameters for increased performance, and planning and supervision of network growth.
Prerequisite: CIS 141. S

CIS 240 Introduction to PERL  3 Credits
This course introduces the fundamentals of the PERL language. Students learn how to create and execute basic PERL programs through lectures and hands-on programming assignments. The course focuses on PERL syntax, operators, control structures, and reading and writing data to files. Student use PERL to perform basic Web/common gateway interface (CGI) scripting for Web development support.
Prerequisite: CIS 121 and CIS 134. S

CIS 241 Systems Analysis & Design  3 Credits
This course provides practical experience in feasibility studies, data gathering, analysis, and design of a business information system. Students study the various techniques that can be utilized, conduct a feasibility study, learn valid data collection processes, analyze existing systems, and design new information systems.
Prerequisite: CIS 212 or CIS 223 or CIS 226 or CIS 240. F/S

CIS 243 Database Management Application Development  3 Credits
This course focuses on in-depth database management utilizing current database applications. Students learn the concepts of distributed database systems, query optimization, concurrency control, and deductive database and object-oriented database systems through lecture and hands-on activities. Topics include structural design, testing and debugging techniques, security, and backup and restart procedures. Students design and construct a complete database system.
Prerequisite: CIS 105 or CIS 111. F/S

CIS 244 Database Management Concepts  3 Credits
This course provides an overview of the skills and the knowledge of database application systems that are used in business, government, and industry. Topics include database systems, data models, the relational database model, entity relationship modeling, normalization of database tables, advanced data modeling, introduction to Structured Query Language (SQL), database design.
Prerequisite: CIS 105 or CIS 111 or CIS 115. S

CIS 245 Database-Driven Web Pages  3 Credits
This course introduces students to building database-driven pages using "open source" tools available on the Internet. The tools used in this course will be PHP (Hypertext Preprocessor), which is a server-side scripting language, and MySQL and/or MS SQLServer, a relational database management system.
Prerequisite: CIS 121, CIS 135 or CIS 141, Corequisite: CIS 234. S

CIS 246 .NET Programming III  3 Credits
This course introduces students who are already familiar with HTML, Visual Basic, and database concepts to creating N-tier Web applications using .NET technologies such as: Active Server pages and ActiveX data objectives. Microsoft's Active Server Pages (ASP) technology allows the Internet developer to create browser-independent, dynamic Web pages by combining programmatic code with the three-tier client-server Web applications.
Prerequisite: CIS 224 or CIS 232, CIS 234. S

CIS 247 Database Administration  3 Credits
This course focuses on how to fine tune a selected relational database (RDB), such as SQL SERVER/ORACLE. Topics include RDB architectural components; RDB administration tools; RDB instances; creating an RDB database; constructing Data Dictionary views; maintaining the control file; maintaining the Redo Log File; managing table spaces and data files; understanding relationships and impacts on the storage structure; managing tables, indexes and segments; maintaining data integrity; managing users, profiles, privileges, and roles; understanding and using database auditing options; using National Language Support.
Prerequisite: CIS 228, CIS 244. S
CIS 299 Computer Information Systems Cooperative Education 3-6 Credits
This course provides students with an opportunity to apply classroom theory to practical work experience. Students exchange feedback about their work experience in a seminar environment. The number of credits earned is based upon the number of weeks and hours per week involved in the cooperative work experience as well as established learning objectives.
Prerequisite: Approval of Program Coordinator or Corequisite CIS 241. S

COMPUTER SCIENCE (CSC)

CSC 105 IT Help Desk Concepts 2 Credits
This course focuses on key information needed by user support professionals, including decision making, communicating successfully with a client, determining the client’s specific needs, and technical writing for the end user. Students are introduced to the latest in support industry trends, such as the use of Web support, e-mail-based support, self-service support and automated help desk software. Career paths for user-support workers are researched and discussed. This course details real-life scenarios of working professionals and issues in the IT help desk environment. FIS/SU

CSC 106 Analytical Thinking with Programming 3 Credits
This course provides an introduction to analytical thinking and problem solving using a functional programming language. It covers basic logic operations, breaking down problems into smaller units, creating reusable and generic procedures, and the use of structures to represent the components of a problem. It introduces recursive techniques in the solution of selected problems and in the representation of their components. Students write and debug programs in the language chosen for the course.
Prerequisite: CIS 111, ENG 100 or appropriate placement score. F

CSC 107 Programming I 3 Credits
This first course in the computer programming sequence uses modern high-level languages such as Java™ under both UNIX® and Windows/Mac systems, to cover looping and branching, types and storage allocation, aggregates, objects, and classes. This course utilizes an object-based model throughout, with emphasis on constructors, set and get methods, and object composition. It includes use of standard application program interfaces (APIs) and exposure to event-driven programming, and briefly introduces inheritance to support the understanding of the API hierarchy. Students design, implement and debug several programs in the high-level languages chosen for the course.
Prerequisite: CSC 106. S

CSC 108 Computer Science I 4 Credits
This course is the first in a three-course sequence that provides students with a foundation in computer science. The complete three-course sequence is designed in such a manner that students progress in knowledge, proficiency and professional maturity in software engineering principles, professional, and ethical conduct. Students develop fundamental programming skills using a language that supports an object-oriented approach, incorporating security awareness, human-computer interactions and social responsibility. This course emphasizes using a cyclic approach for program development by iterating through designing, coding, and testing program modules. Complemented by algorithm analysis, students are encouraged to think abstractly about problems and to begin developing processes for decomposing problems into organized parts. Encouraging clear documentation, good naming conventions and consistent secure coding style contribute to a disciplined approach to writing programs.
Prerequisite: CIS 111, ENG 100, Corequisite: MAT 100 or appropriate placement score. FIS/SU

CSC 109 Computer Science II 4 Credits
This course is the second in a three-course sequence that provides students with a foundation in computer science. The progression of software engineering topics continues in CSC 108, where greater emphasis is placed on abstraction and sound software design principles, engaging students in the development of secure software components that solve a wide range of related problems and can be reused. The students determine the necessary elements of simple ADTs (such as a counter or a date) and then construct them; by their very nature, these components must be well-documented to encourage reuse. Additionally the students write assertions such as pre-conditions and post-conditions describing each class method, thereby encouraging students to think deeply about a simple problem before coding. After coding, the components must be well-tested, and therefore the use of test plans and test drivers are practiced. These activities reinforce the notion of constructing software from well-defined, independent pieces and complement the study of using existing library classes and APIs in software solutions.
Prerequisite: CSC 108. FIS/SU

Four hours lecture

CSC 110 Mobile Operating Systems 3 Credits
This course explores information technology devices used in personal and professional capacities, including modern mobile operating systems environments. Students learn how to utilize, configure, and maintain common mobile operating systems including Windows, Android, and Mac OS in home and enterprise business environments. F

CSC 111 Windows Client Operating Systems 4 Credits
This course provides the student with an introduction to Microsoft client or desktop operating systems. Hands-on activities in the laboratory closely parallel classroom discussion to give the student practical experience with the use and management of multiple desktop operating systems, both legacy and current. Topics include operating system installation and configuration, file systems, resource management, user management, and security. This course focuses on current Microsoft desktop operating systems and teaches subject-matter corresponding to the current Microsoft Solutions Associate certification examination. FIS/SU

Three hours lecture, three hours laboratory

CSC 114 Windows Client Operating Systems 4 Credits
This course provides the student with an introduction to Microsoft client or desktop operating systems. Hands-on activities in the laboratory closely parallel classroom discussion to give the student practical experience with the use and management of multiple desktop operating systems, both legacy and current. Topics include operating system installation and configuration, file systems, resource management, user management, and security. This course focuses on current Microsoft desktop operating systems and teaches subject-matter corresponding to the current Microsoft Solutions Associate certification examination. FIS/SU

Three hours lecture, three hours laboratory

CSC 121 Systems Programming and Scripting 3 Credits
This course provides an introduction to writing programs for use by operating systems. Students examine scripting within both Windows and Linux. Topics include command line operating system syntax, basic rules of scripting, examination of tools used for script creation, and creating scripts using both command line and graphical user interface tools.
Prerequisite: CSC 141, Corequisite: CST 245. F/S

CSC 127 Programming with Objects 3 Credits
As a continuation of CSC 107, this course expands on the notion of inheritance to present and use polymorphism as an integral part of the object-oriented programming paradigm. This course emphasizes use and design of object interfaces as supported by abstract classes and Java interface; and presents and illustrates generics methods and classes using the standard collection application program interfaces (APIs) provided by the Java™ language, under UNIX® and Windows/Mac operating systems. Students learn iterators and expanded looping mechanisms in the context of collection APIs and their implementation; and use recursive methods and data in introductory implementations of basic abstract data types. Students program extensively in the languages chosen for the course.
Prerequisite: CSC 107 or CSC 109. F
CSC 208 Introduction to Architecture and Assembly Language  4 Credits
This course presents computers from the circuit level to higher levels of abstraction. Students work from logical gates, digital circuits, and memory, through the execution model, machine and assembly languages, and the interaction with high-level languages. Topics include the organization of computers, number representatives, assembly language instruction sets and addressing modes, procedure calling and the stack, low-level input/output, and linkers and loaders. Students write and debug programs in assembly language.
Prerequisite: CSC 107 or CSC 109. F/S/SU

CSC 210 Storage Technologies  3 Credits
This course covers the information needed to plan, design, manage, and use storage technology infrastructure for information management in an enterprise environment. Students learn information availability and management theories commonly used in business today, including backup, recover, and replication. Through hands-on activities, students implement solutions using modern storage subsystems such as Direct Attached Storage (DAS), Storage Attached Networks (SANs), Network Attached Storage (NAS), and Content Addressed Storage (CAS). This course contains subject-matter consistent with topics in EMC's Storage Technologist and CompTIA’s Storage+ exams. Note: Some of the products and technologies discussed in this course are subject to federal government restrictions on exports from the U.S. Accordingly, all students registered for this course shall be subject to review under the “Denied Persons List” maintained by the U.S. Department of Commerce’s Bureau of Industry and Security in order to determine their eligibility to receive U.S. goods and technology information.
Prerequisite: A grade of "C" or higher in ENG 091 and passing the ENG 096 departmental writing final examination essay or appropriate placement score. S/SU
Three hours lecture, three hours laboratory

CSC 211 Programming with Data Structures  4 Credits
This course introduces data structures using object-oriented programming techniques and basic algorithm analysis. It covers basic structures such as lists, queues, and stack; binary trees and balanced trees; hash tables and priority queues; and set and graph representation. Students use algorithms to survey and apply recursion techniques; apply common sorting and searching algorithms. The relationship between analysis, design, coding and testing; programming algorithm; the relationship between analysis, design, coding and testing; programming algorithm, modularity, functions, constants; data structures, (such as records, lists, and trees) arithmetic operations and variables, accumulating, counting, and formatting output; mathematical library functions; relational expressions; loop operators, loops, solution of simultaneous linear equations; root finding; fixed increment iterations; polynomial integration; rectangular approximations and trapezoidal approximations; Simpson's method; pointers and character strings are covered in this course.
Prerequisite: CSC 108 or CIS 225. F/S/SU

CSC 212 Software Engineering I  4 Credits
This course is the third in a three-course sequence that provides students with a foundation in computer science. The progression of software engineering topics from the previous two courses concludes in CSC 212, where students are asked to step beyond the programmer role and take a broader view of software development; to consider its lifecycle from problem description to maintenance. Students first practice with analysis and design of medium-sized systems. Standard modeling tools are introduced and the students complete the phases of analysis, design, implementation and testing of a medium-sized team project that includes documents such as UML diagrams or CRC cards in addition to test plans. Students consider design patterns and write applications using data structures and templates. The software engineering topics are integrated with professionalism and ethics, as well as software and information assurance topics, such as security concerns and liabilities of computer-based systems.
Prerequisite: CSC 109. F/S
Four hours lecture

CSC 221 C++ For Scientists & Engineers  3 Credits
This is a course in computer architecture and programming. Course topics include the fundamentals of software engineering; the computation of the engineering problem and selection of the appropriate algorithm; the relationship between analysis, design, coding and testing; programming algorithm, modularity, functions, constants; data structures, (such as records, lists, and trees) arithmetic operations and variables, accumulating, counting, and formatting output; mathematical library functions; relational expressions; loop operators, loops, solution of simultaneous linear equations; root finding; fixed increment iterations; polynomial integration; rectangular approximations and trapezoidal approximations; Simpson’s method; pointers and character strings are covered in this course.
Prerequisite: MAT 124, Corequisite: MAT 233 recommended. F/S/SU

CSC 233 Computer Hardware and Support  4 Credits
This course is a comprehensive study of the topics students need to learn in order to service, maintain, upgrade, and optimize computer systems' hardware and related devices. Students perform hands-on laboratory projects utilizing servers, personal computers, laptops, tablets, and embedded systems. This course presents students with subject-matter corresponding to the CompTIA's A+ 220-801 certification examination.
Corequisite: CSC 141. F/S/SU
Three hours lecture, three hours laboratory

CSC 234 Networking Technologies  4 Credits
This course presents students with information needed to install, configure and troubleshoot local area networks (LANs). Students are also introduced to wide area networks (WANs) methods and technologies. Students will learn the basics of telecommunications, home and enterprise networking technologies, wireless networking technologies, protocols of data communications, LAN cabling, and internetworking. This course presents subject-matter contained within the CompTIA’s Network+ certification examination.
Corequisite: CSC 141. F/S/SU
Three hours lecture, three hours laboratory

CSC 241 Windows Server Operating Systems  3 Credits
This course introduces students to current Microsoft Windows server operating systems and the techniques utilized to network computers with Windows client and server operating systems. Topics covered include establishing a user environment including permissions and rights, print servers, files system management, and advance configuration and connectivity. Students use hands-on projects and project cases to emphasize what is covered in the lecture. This course presents subject-matter contained in the Microsoft Certified Solutions Associate examination in the area of the current Microsoft server operating system.
Prerequisite: CSC 141. F/S
Two hours lecture, three hours laboratory

COMPUTER SYSTEMS ENGINEERING TECHNOLOGY (CST)

CST 205 IT Security Foundations  3 Credits
This course provides students with knowledge of the basic information security goals of availability, integrity, accuracy, and confidentiality. Vocabulary and terminology specific to the field of information security are discussed. Detection of exposures and vulnerabilities with their appropriate countermeasures, planning, and administrative controls are also discussed. Students become competent in the five areas of security, including general security, communications security,
infrastructure security, cryptography, and operational/organizational security. This course presents subject-matter contained within CompTIA’s Security+ exam. 
Prerequisite: CSC 141, CSC 234. S/SU

CST 206 Computer Forensics 3 Credits
This course provides students with an introduction to computer forensics and investigation. Students are presented with methods to properly conduct computer forensics investigations beginning with an understanding of ethics through identification of tools and techniques to prevent, identify, and/or analyze computer crime. Students are presented with subject-matter contained within the Certified Forensic Computer Examiner (CFCE) certification offered by the International Association of Computer Investigative Specialists (IACIS) organization. 
Prerequisite: CSC 141. F/S

CST 207 Telecommunications in Business 3 Credits
This course provides students with the key technical and business strategies needed to leverage telecommunications technologies effectively in the business enterprise today. This course covers the principles of implementing and managing secure integrated voice, video, and data for a converged network solution, as well as providing an understanding of the importance of the convergence of voice and data in today’s enterprise. This course introduces voice technologies including VOIP, IVR, phone networks, and call center management; reviews video technologies including IPTV and video conferencing; and explores the implementation of LAN and WAN-based technologies including circuit and packet-switched networks. Students are presented with subject-matter contained within the CompTIA’s Convergence Technologies Professional (CTP+) certification exam. 
Prerequisite: A grade of “C” or higher in ENG 091 and passing the ENG 096 departmental writing final examination essay or appropriate placement score. F/S

CST 231 Internetworking Principles and Protocols 3 Credits
This course presents a detailed overview of the implementation of the Transmission Control Protocol/Internet Protocol (TCP/IP) suite. It prepares students with the necessary concepts and skills needed to configure, manage, and troubleshoot the TCP/IP environment. Upon completion of the course, students are able to configure TCP/IP clients and resources, configure and manage TCP/IP services, and troubleshoot network problems using TCP/IP utilities. 
Corequisite: CSC 234. F/S
Two hours lecture, three hours laboratory

CST 235 Network Infrastructure Management 3 Credits
This course represents the concepts and technologies employed to manage computer networks. It has a technical focus, employing the latest techniques in the disciplines of Network Management to provide a central solution to managing distributed Network Resources. Students design, document, and plan the implementation of a complex network environment including security, configure/use network management systems to control and troubleshoot networking equipment, and configure and use software to maintain and troubleshoot remote computer systems and resources from a central command center. 
Prerequisite: CSC 234, Corequisite: CST 231. F/S/SU
Two hours lecture, three hours laboratory

CST 238 Enterprise Networking and Application Infrastructure 3 Credits
This course covers the many things that turn a Local Area Network (LAN) into an Enterprise Network. The focus is on the interconnectivity between multiple operating systems, services, and applications commonly deployed in business and industry today. Current trends are further illustrated with the current technology and network operating systems in wide use today. 
Corequisite: CST 241. S/SU
Three hours lecture, three hours laboratory

CST 240 Routing Technologies 3 Credits
This course provides students with a foundation in, and apprentice knowledge of, network routing for the small to medium office and home office environment. Students gain skills necessary to install, configure, and operate LAN, WAN, and dial access services for small to medium networks, including but not limited to use of these protocols: IP, IGRP, IPX, Serial, AppleTalk,Frame Relay, IP RIP, VLANs, RIP, Ethernet and Access Lists. This course presents student with subject-matter contained within the Cisco Certified Network Associate (CCNA) certification examination. 
Corequisite: CST 231. F/S
Three hours lecture, three hours laboratory

CST 245 UNIX Operating Systems I 4 Credits
This course provides students with a strong foundation in UNIX operating systems. Students explore the implementation of UNIX in a networked environment as a file/print server in an end-user environment and also as a special-purpose server, such as Web, e-mail, and database servers. Topics include installation and rebuilding of the operating system kernel, configuration, system administration and maintenance, and troubleshooting. This course presents subject-matter contained within the CompTIA’s Linux+ certification exams. 
Corequisite: CSC 141. F/S/SU
Three hours lecture, three hours laboratory

CST 246 UNIX Operating Systems II 3 Credits
This course provides students with the knowledge to implement and maintain UNIX-based server technologies. Students install server-based Linux and those packages required to support Linux clients. Server components are discussed and then implemented by students and include: DNS, DHCP, NIS, NFS, and SAMBA. Students explore configuration of log files, remote access, task automation, security, and virtualization. After completing this course students have the required knowledge to sit for the Novell Server Administration courses 3037 and 3038. 
Prerequisite: CST 245. F/S/SU
Two hours lecture, three hours laboratory

CST 250 Web Server Administration 1 Credit
This course is one of three in a series developed to introduce students to the growing complexities of network and application administration in today’s enterprise computing environments. This course focuses on Web Servers, emphasizing IT best practices, and providing practical knowledge on how to administer Web Servers in a Windows and Linux environment. Students learn the differences between two common Web Server architectures and environments, Microsoft IIS, and Apache, and learn the basics of using Web Server management consoles and command lines to package and deploy web sites in both environments. Topics such as IIS Manager, Virtual Directories, Web Activation Service, and FTP are examined. 
Prerequisite: CST 245 or CSC 141. S

CST 251 SQL Server Administration 1 Credit
This course is one of three in a series developed to introduce students to the growing complexities of network and application administration in today’s enterprise computing environments. This course focuses on SQL Server, emphasizing practical knowledge on how to administer SQL Server in a
COURSE DESCRIPTIONS  ❘  2014 - 2015

Windows environment. Students learn the basics of Relational Database Management Systems along with an overview of products on the market today. Students are introduced to installing and configuring SQL Databases, creating database tables and indices, and accessing data using SQL commands such as SELECT, UPDATE, DELETE, JOIN, and stored procedures. Topics related to administering a Microsoft SQL Server installation are also covered, including SQL Server Management Studio, security considerations, and performance management.
Prerequisite: CSC 141. S

CST 252 Exchange Server Administration 1 Credit
This course is one of three in a series developed to introduce students to the growing complexities of network and application administration in today's enterprise computing environments. This course focuses on Exchange Server, emphasizing practical knowledge on how to administer an Exchange Server in a Windows environment. Students learn the basics of installing and deploying Exchange, its integration with Active Directory, using the Exchange Management shell, user and contact administration, mailbox management, and enterprise considerations such as security, backup and recovery strategies, and secure mobile access.
Prerequisite: CSC 241. S

CST 260 Enterprise Network Convergence 3 Credits
This course provides students with the key technical knowledge needed to plan, configure, and verify the implementation of complex enterprise switching solutions. Students explore the principles of managing secure converged data over local area networks, including both physical and protocol options commonly used in business today. Students implement these technologies using Cisco products and sample solutions. At the end of the course, students prepare to sit for Cisco's CCNP Implementing IP Switched Networks (SWITCH) exam.
Prerequisite: CST 240, CST 207. S

CST 265 Wide Area Networks 3 Credits
This course provides students with the key technical and business strategies needed to engineer and troubleshoot wide area network (WAN) technologies effectively in the business enterprise today. Students explore the principles of implementing and managing converged data in a secure manner over WANs, including both physical and protocol options commonly used in business today. Students implement these WAN technologies using Cisco products and examples. At the end of the course, students prepare to sit for Cisco's CCNP Implementing IP Routing (ROUTE) exam.
Prerequisite: CST 240. F

CST 299 Cooperative Work Experience & Seminar 3 Credits
This course provides students with a structured learning experience, in which they apply classroom theory to a practical work experience. The seminar provides opportunities for students to exchange feedback about their work experience. The number of credits earned is determined by the number of weeks and hours per week required by the cooperative work experience and the objectives of the student's learning contract.
Prerequisite: Approval of Program Coordinator. F/S/SU

CRIMINAL JUSTICE (CRJ)

CRJ 101 Introduction to Criminal Justice 3 Credits
This course covers the philosophies and historical background of the American criminal justice system. Students discuss the organization, operation, and processes of the components of the justice system: police, courts, and corrections. Students study the nature of crime, the characteristics of criminals and victims, and several contemporary issues confronting each part of the system, such as the use of force by the police, changes in sentencing practices, and the growth in the prison population.
Prerequisite: ENG 100 or appropriate placement score. F/S/SU

CRJ 102 Response to Terrorism 3 Credits
This course covers the fundamentals of preparing an organization and community for terrorism in the 21st century. Areas of study include the concept of threat assessment, prevention, mitigation, and response. Students learn about crisis and consequence management, and the methods used to plan for and respond to domestic terrorist incidents involving nuclear, biological, or chemical weapons of mass destruction. F/S/SU

CRJ 111 Criminal Law 3 Credits
This course examines the American court system from the perspective of the various ways in which antisocial or criminal behavior is stemmed or prevented by this formal mechanism of social control. Areas of study include common law, morality, decency, crimes against persons and property, and the history of several landmark cases. Students learn the statutory definitions of crime, the importance of constitutional proscriptions, and the motivations and origins of criminal behavior.
Corequisite: ENG 100 or appropriate placement score. F/S/SU

CRJ 113 Constitutional Law 3 Credits
This course focuses on the Bill of Rights; the Due Process clause of the Fourteenth Amendment; and, the laws of arrest, search and seizure, right to counsel, self-incrimination, and entrapment. Areas of study include judicial interpretations, civil rights, and individual liberties. Students learn the constitutional framework for criminal justice procedures and policies. The course provides a basis for understanding the principles and reasons on which the U.S. Constitution is based and the application of U.S. Supreme Court decisions.
Prerequisite: ENG 100 or appropriate placement score. F/S/SU

CRJ 123 Contemporary Corrections 3 Credits
This course examines the history, philosophy, and components of the American corrections system. Areas of study include the origins of correctional systems in the U.S. and the development of the major programs that make up the correctional system - jails, probation, intermediate punishments, prisons, and parole. Students learn about life in prison, the management of correctional programs, the increases in imprisonment over the last two decades, rehabilitation, and controversial issues such as the death penalty.
Prerequisite: ENG 100 or appropriate placement score. S

CRJ 207 Criminal Investigation 3 Credits
This course covers the fundamentals of investigation. Students learn the duties and responsibilities of an investigator, interview and interrogation techniques, search methods, techniques of protecting a crime scene, and the collection and preservation of evidence. Areas of study include the modus operandi system, scientific aids, electronic information gathering systems, court preparation, and case follow-up. Students learn the basics of technical writing as it applies to criminal investigation.
Prerequisite: ENG 101. F/S/SU

CRJ 208 Technologies in Criminal Justice 3 Credits
This course examines the application of developing technologies in the field of criminal justice. Students learn forensic science techniques, computer applications for disasters and emergencies, record management systems, crime mapping, and automated fingerprint identification systems. The course also covers computerized booking systems, integrated criminal justice information systems,
less than lethal weapons, and “interoperable” wireless communications. Students explore the relationships of these new technologies and how they influence changes in criminal justice agency policy and procedure.

Prerequisite: ENG 100 or appropriate placement score. F/S/SU

CRJ 211 Evidence & Court Procedure 3 Credits
This course examines the adjudication process and the influence of both case law and established practices of the courts. Areas of study include due process; evidentiary rules; burden of proof; hearsay; and offender, victim, and witness recall. Students learn the relevance of constitutional law to the adjudication process and examine the processing of a real case to understand the strengths and weaknesses of the current judicial process.

Prerequisite: ENG 101. F/S/SU

CRJ 213 Theories in Criminology 3 Credits
This course focuses on various criminological theories. Areas of study include early explanations of criminal behavior and their modern counterparts. Areas of study include an overview of criminological theories regarding various types of violent crimes, property crimes, business and government crimes, drug-related crimes, and fraud-related crimes. Students learn these basic theories and their relationship to criminal investigations.

Prerequisite: ENG 100 or appropriate placement score. F/S/SU

CRJ 221 Probation & Parole in the Criminal Justice System 3 Credits
This course focuses on the theories and practice of probation and parole. Areas of study include recidivism, responses of paroling authorities to public pressures, and court controls and their implications for rehabilitative efforts. Students learn about the efforts to create alternatives to incarceration. Among the methods considered is the feasibility and effectiveness of reintroducing individuals into communities as part of their treatment while they are still under sentence. Other new programs used in crime control strategies are also explored.

Prerequisite: ENG 100 or appropriate placement score. F/S/SU

CRJ 231 Introduction to Policing 3 Credits
This course focuses on the philosophy and history of policing, limitations imposed on law enforcement in a democratic society in accordance with the Constitution; and the role and place of law enforcement in the total criminal justice process. Students study law enforcement agencies; examine the current challenges facing the contemporary police officer and practical police problems. Areas of study include homeland security, community policing, and crime control concepts. Students will be expected to demonstrate mastery of these areas before proceeding to more advanced coursework in the curriculum.

Prerequisite: ENG 100 or appropriate placement score. F/S/SU

DENTAL ASSISTING (DAS)

DAS 101 Clinical Science I 3 Credits
This course covers terminology and procedures performed in a general dental office. Students learn oral diagnosis, treatment of dental disease, management of medical emergencies, and dental therapeutics.

Corequisite: BIO 100, DAS 151. F

DAS 102 Dental Sciences 3 Credits
This course provides knowledge and understanding of the development, form and function of the structures of the head and neck and oral cavity including dental anatomy of the teeth, histology and embryology of the teeth and periodontium, and the embryonic development of the face and teeth in order to understand the rationale behind the performance of general dentistry procedures.

Prerequisite: DAS students only, Corequisite: DAS 101. F

DAS 105 Clinical Science II 4 Credits
This course explores the concepts of preventive dentistry, patient education and motivation, and dental specialties. Topics include dietary considerations for the dental patient; the psychology of human behavior as it relates to working and communicating with patients, other dental personnel, and society; and, restorative dentistry equipment and methods. Students prepare for the DANB CDA examination through a review of chairside materials, laboratory materials, and procedures.

Prerequisite: DAS 101. S

DAS 111 Practice Management 3 Credits
This course introduces students to office principles including reception techniques, appointment control, third-party billing, financial records, and manual and computerized accounting procedures. Students learn the basics of Microsoft Windows®, Word®, and PowerPoint®. Students learn effective oral communication through presentations on selected topics. Students prepare for employment through study of interviewing skills and creation of a resume.

Prerequisite: DAS students only. S

DAS 124 Introduction to Oral Pathology 1 Credit
This course is an introduction to the etiology, incidence, and disease process of common oral and dental pathological conditions. Students gain familiarity with diseases of the teeth and supporting structures, developmental disturbances of the oral cavity, and neoplasms; and, distinguish normal from abnormal tissue.

Prerequisite: DAS students only. S

DAS 151 Dental Assisting I 4 Credits
This course prepares students to provide chairside assistance to the dentist in all phases of general and specialty dentistry. Topics include principles of four-handed dentistry, instrument use and identification, exposure control, OSHA regulations, and hazard control recommendations. Students explore dental ethics, jurisprudence, and manipulation of chairside intraoral materials. Students gain a familiarity with a professional dental setting through a 36-hour externship in a local dental office.

Corequisite: DAS 101. S

DAS 155 Dental Assisting II 6 Credits
In the setting of a general dental office, students apply the skills and knowledge acquired in the classroom by competently performing dental assisting functions including participating in four-handed chairside techniques and related dental assisting procedures. Students are responsible for recruiting patients to participate in full-mouth radiographic series.

Prerequisite: BIO 100, DAS 101, DAS 151, DHY 131. IN

DAS 153 Dental Assisting Clinical Practicum 2 Credits
In the setting of a general dental office 60 hours rotation, students apply the skills and knowledge acquired in the classroom by competently performing dental assisting functions including participating in four-handed chairside techniques and related dental assisting procedures. A minimum of 200 externship hours is required. Students must attend weekly seminars to discuss extern issues and topics related to the practice of dentistry. The course also provides a review for the DANB CDA examination.

Prerequisite: DAS 153. S
DAS 299 Dental Externship  3 Credits
Students apply classroom knowledge to a practical work experience. Students share learning experiences through a bi-weekly seminar conducted in conjunction with a 120-hour externship. Students prepare objectives for their work experience as part of a learning contract and portfolio.
Prerequisite: BSS 111, BSS 112. S

DENTAL HYGIENE (DHY)

DHY 111 Dental Hygiene Process I  4 Credits
This course introduces the dental hygiene process of care. The theoretical concepts presented in this course are expanded upon and applied in the laboratory setting. Emphasis is placed on patient assessment in the dental hygiene process of care, including: disease transmission theory and regulatory guidelines, infection control practices, medical histories, vital signs assessment, intra and extra oral examination, soft and hard deposits, caries theory, removal of extrinsic stains/biofilm, dentifrices and mouth rinses, and the development of basic instrumentation skills. Skills are developed through practice on mannequins and student partners.
Prerequisite: BSS 111, CHM 101, DHY 125. F

DHY 112 Dental Hygiene Process II  5 Credits
This course continues theoretical preparation in the dental hygiene process of care. Emphasis is on the action and administration of fluorides, caries prevention, prevention and management of medical emergencies including medicolegal implications, dental hygiene care planning, introduction to ultrasonic instrumentation, health promotion, and care of special needs clients. In the clinical setting, emphasis is on patient assessment, care planning, patient education, basic hand and ultrasonic instrumentation, care of oral appliances and application of caries preventive agents. Students are expected to use critical thinking and problem solving skills when planning and implementing patient care. A weekly one-hour Service-Learning component integrates with the academic experience.
Prerequisite: BIO 112, CHM 101, DHY 111, DHY 131, Corequisite: DHY 250. S

DHY 113 Dental Hygiene Process Summer Clinic  1 Credit
This course continues preparation in the dental hygiene process of care and emphasizes developing and refining hand and ultrasonic instrumentation skills, medical emergency drills, protocol for dietary counseling, intraoral photography and an introduction to supportive periodontal treatment. Students demonstrate their understanding of the dental hygiene process of care in implementation and evaluation using critical thinking, problem solving and sound judgment in providing direct patient care in supervised clinical sessions.
Prerequisite: DHY 112, DHY 250. SU

DHY 116 Practice Management for the Dental Hygienist  1 Credit
This course introduces students to the duties related to dental practice management administrative functions and to dental office software, as it relates to the provision of clinical services used in the day-to-day operations in a dental setting. Students learn interpersonal and communication skills as well as basic computer skills to utilize dental practice management software for basic office procedures.
Prerequisite: DHY 111. IN

DHY 121 Anatomy of the Head & Neck  2 Credits
This course provides a theoretical and practical study of the anatomy of the head and neck. Students apply this foundational knowledge of anatomical principals and concepts to dental hygiene practice and the provision of comprehensive dental hygiene care. Students will gain in depth knowledge in head and neck anatomy including: anatomical nomenclature, identification of dento-osseous structures, location and function of muscles, nerves, lymphatics, glandular tissues, blood supply and the anatomy involved in the administration of local anesthesia.
Prerequisite: Admission to Dental Assisting or Dental Hygiene program. F

DHY 123 Oral Histology & Embryology  2 Credits
The student will study the microscopic anatomy of the oral tissues. Oral structure and its embryonic development and function will be presented. The student will gain knowledge in the cellular structure and embryonic development of the head, face, and oral cavity. F

DHY 124 Periodontology  2 Credits
This course provides a gross and microscopic study of the anatomy and physiology of the supporting structures of the teeth. The student will gain theoretical and practical knowledge in the etiology, the classification, and principles of examination and treatment of periodontal disease. An ability to recognize normal versus abnormal states of periodontium tissues is an expected learner outcome. S

DHY 125 Dental Anatomy  1 Credit
This course examines the anatomy and morphology of the human permanent and primary dentitions. The student will gain a theoretical and practical knowledge of tooth anatomy and relate those anatomical principles to the dental hygiene process of clinical care. The student will identify the anatomy of the human teeth. SU

DHY 126 Oral Pathology  2 Credits
The student is introduced to the basic principles and process of pathology. Emphasized are the disease process, pathology of the oral cavity, and their relationship to caring for the total patient. The student is expected to recognize visually normal and abnormal tissue and gain a theoretical and practical knowledge of diseases of the teeth and supporting structures and developmental disturbances of the oral cavity and neoplasms. S

DHY 131 Dental Radiology  3 Credits
This course provides an introduction to the history of dental radiology, radiation hazards and protection, and the production and control of the dental x-ray beam. Classroom and laboratory instruction in x-ray exposure and processing techniques, as well as interpretation of dental x-rays, are designed to prepare the student for future clinical x-ray experience. F

DHY 150 Local Anesthesia for the Dental Hygienist  2 Credits
This course provides the dental hygiene student with the essential skills and knowledge necessary to deliver safe and effective administration of local anesthetics for pain control. Through lectures and clinical experience, students learn to select appropriate anesthetic agents for each patient, select and prepare local anesthetic equipment, locate anatomical landmarks for each injection site and provide comfortable and safe maxillary and mandibular injections. Emphasis is placed on prevention, recognition and management of complications associated with local anesthetic administration. Students serve as patients for each other during laboratory sessions.
Prerequisite: BIO 111, CHM 101, DHY 111, DHY 121, DHY 125, DHY 131, Corequisite: BIO 112, DHY 112. S

DHY 201 Health Promotion  2 Credits
This course examines the role of the dental hygiene professional in the promotion of patient-client health and well-being and in the prevention of disease. The multiple dimensions of health will be integrated with theories, principles, and processes of teaching and learning, communication,
motivation and strategies for behavior change. Particular patient populations with unique health
promotion needs are also presented. The learner will gain an overview of holistic nature of health and
the importance of patient-provider relationships. F

DHY 202 Dental Ethics, Jurisprudence & Professional Issues  2 Credits
This course explores the ethical and legal obligations of the Dental Hygiene professional. Content will
include the major ethical theories applied in healthcare, the ethical code of the Dental Hygiene
profession, and the resolution of ethical dilemmas. The learner will become familiar with the legal
regulation of their profession including practice acts, licensure, risk management, and quality
assurance. A component of the course experience is devoted to preparing for dental hygiene
employment and includes current professional issues, preparation of a resume, participation in
employment interviews and selecting a career position. S

DHY 211 Dental Hygiene Process III  5 Credits
This course continues the preparation in the dental hygiene process of care and emphasizes the
treatment of periodontally involved patients including advanced periodontal instrumentation,
and the use of chemotherapeutic agents. Students evaluate dental hygiene care through case study applications. This course emphasizes the student demonstrating understanding of
dental hygiene implementation and evaluation using critical thinking, problem solving, professional
demeanor and sound judgment in providing direct patient care in supervised clinical sessions.
Prerequisite: BIO 112, DHY 113. F

DHY 212 Dental Hygiene Process IV  6 Credits
This clinical theory course emphasizes the various dental specialties including but not limited to:
General, Orthodontics, Pediatric Dentistry, Endodontics, Periodontics and Oral surgery practice.
Lectures provided by dental specialists highlight the role of the dental hygienist in each area. The
clinical component emphasizes mastering the delivery of the dental hygiene process of care while
demonstrating independent decision making, sound judgment, and critical thinking and problem
solving skills. The course emphasizes the treatment of periodontally involved patients requiring
advanced instrumentation skills. Service-learning externships include oral health promotion and
provision of services to specific target populations in the community.
Prerequisite: DHY 211. S

DHY 231 Dental Pharmacology  2 Credits
This course studies the basic principles of pharmacology and anesthesiology and applies this
knowledge to the treatment of patients. The student will gain knowledge of drugs, drug actions, and
the efficacy of both those drugs used in dentistry and those impacting on the treatment of patients.
The course content will include the physical and chemical properties, preparations, mode of
administration, and effect on body systems, as well as reference to medical emergencies associated
with dental treatment. F

DHY 241 Dental Materials  2 Credits
This course studies the physical properties of dental materials encompassing principles of various
materials, composition, and uses. The student will be introduced to a variety of dental materials in the
classroom and laboratory settings. Emphasis is placed on the rationale for use of particular materials,
selection criteria for various manipulative techniques of materials, and the importance of knowledge of
materials for the dental hygienist and how these affect his/her responsibility in a clinical setting. F

DHY 243 Dental Public Health  2 Credits
This course introduces dental public health and community dentistry. Emphasis is placed on the
dental care delivery system, public health methodology, scientific evaluation, health care financing,
and patient groups being served. The student will utilize classroom presentation and discussion,
outside research, library assignments, and community experiences to become familiar with this
aspect of the healthcare delivery system. S

DHY 250 Nutrition in Oral and Systemic Health  2 Credits
The course provides an overview of the function and food sources of extreme essential to systemic
and oral health with an emphasis on the role of nutrients in the development and maintenance of the
oral tissues throughout the life cycle. Attention is given to specific life cycle nutrition and health issues
that may impact oral health.
Prerequisite: BIO 112, Corequisite: DHY 112. S

EARLY CHILDHOOD EDUCATION (ECE)

ECE 101 Introduction to Early Childhood Education  3 Credits
This course is an introduction to early childhood education. Students study the history and
contributing theories of the field and the basic aspects important to quality programs for young
children, from birth to fourteen years of age. Course content includes studies of child development,
the types of programs available; qualifications for teachers and staff; state regulations monitoring
programs, state Guidance Policy, the Massachusetts Early Childhood Standards; career
opportunities; special education considerations, and current issues in early childhood education.
During a ten-hour field experience students make observations in the Quinsigamond Children’s
School and focus on guidance practices; children’s play; integrated curriculum practices; transitions
and routines; and appropriate methods for addressing special needs of young children.
Prerequisite: ENG 100 or appropriate placement score. F/S/SU

ECE 102 Growth & Development of the Young Child  3 Credits
Students study the dynamics of child growth and development from birth to 14 years of age, thereby
acquiring a complete view of the development of a healthy personality in the child. Students also
identify rates and patterns of growth in young children. They also develop an understanding of the
implications for creating healthy environments for children, individually and in groups. Discussion of
special needs will be addressed throughout the course. Students observe infants, toddlers, preschool
children and interview school age children. The focus of these observations includes applying
developmental theory to the behaviors observed and to interpret the behaviors according to theories
covered in this course.
Prerequisite: ENG 100 or appropriate placement score. F/S/SU
ECE 103 Health, Safety & Nutrition in Programs for Young Children 3 Credits
This course examines the role of the early childhood educator in providing physical safety, health requirements, and proper nutrition for young children, with emphasis on their emotional and physical well being.
Prerequisite: ENG 100 or appropriate placement score. F

ECE 112 Family Issues & Dynamics 3 Credits
This course focuses on the family life cycle, economics, family interactions and patterns, and family diversity; and, the course examines the effect these variables have on children’s growth and development. Students relate these variables to their own personal family history and then examine this information in order to support children and families in school settings.
Prerequisite: ENG 100 or appropriate placement score. Fi/Si/Su

ECE 113 Curriculum Planning for School Age Children 3 Credits
This course emphasizes the curriculum planning process for programs serving school age children outside of the classroom. Students observe children and plan developmentally appropriate curriculum plans to address the social, emotional, physical, and intellectual needs of children. Curriculum plans include children’s hobbies, games, art experiences, creative dramatics, music, conflict resolution, career exploration, and study skill development. Students also develop plans for cultural and linguistic diversity and explore strategies for including families in the program.
Prerequisite: ENG 100 or appropriate placement score. S

ECE 123 Fieldwork with Infants and Toddlers (Observation and Experience) 3 Credits
Students spend the first part of this course observing infants and toddlers to become familiar with the growth and developmental stages of these children. Specific observations cover the physical, social, cognitive and emotional needs of infants and toddlers. The impact of the caregiver’s ability to nurture, support and encourage and set limits is also considered. After the first sixteen hours of observation students, under the supervision of a licensed infant/toddler teacher take part in the in the daily routines, interact with the children and build competencies necessary to become a competent infant/toddler teacher.
Prerequisite: ENG 100 or appropriate placement score. S

ECE 131 Planning Programs for Young Children 3 Credits
This course examines ways to work with young children to support growth and development for the whole child (physically, cognitively, socially, and emotionally) from birth to age 8. Content includes the development of daily and long range curriculum plans and organization of learning centers within the classroom. Students discover ways to accommodate children’s special needs and how to work with families and communities. The course reviews the value of play and the importance of cultural diversity. Students make connections between children’s development and their learning experiences.
Prerequisite: ENG 100 or appropriate placement score. S

ECE 133 Developing a Multicultural Curriculum for Young Children 3 Credits
This course examines the importance of incorporating cultural diversity into preschool programs by having students look at themselves, children, and families in relationship to race, culture, gender, and physical attributes. The course focuses on curriculum planning using multicultural/anti-bias materials and activities, and emphasizes techniques for empowering children through dialogue that is respectful of diversity.
Prerequisite: ENG 100 or appropriate placement score. S

ECE 141 Child Abuse & Neglect 3 Credits
This course covers families under stress and the causes of child abuse and neglect. The course examines laws, services, and programs that attempt to alleviate or prevent family dysfunction characterized by child mistreatment. Students identify signs of child abuse and neglect and learn their professional obligations with regard to working with families and reporting to authorities.
Prerequisite: ENG 100 or appropriate placement score. S

ECE 202 Fieldwork with Young Children I 3 Credits
This course provides on-site supervision and consultation for students who are developing skills and competencies as they work directly with young children in a school setting (ages 2.9-under 7 years old and not yet enrolled in first grade). Early Childhood Education faculty observe and consult with students during this process. Students demonstrate and document competence in the following areas: setting up and maintaining a safe, healthy learning environment for children; providing positive guidance for children; implementing an age appropriate, culturally sensitive curricula; providing appropriate social experiences for young children; communicating and cooperating with team members appropriately; documenting self-growth over time; and demonstrating awareness of the total classroom at all times. S

ECE 204 Fieldwork with School-Age Children 3 Credits
This course provides on-site supervision and consultation to students who work directly with school age children (ages 5-16) in before and after school settings. Students develop individual learning contracts then demonstrate and document competencies necessary for working in quality after school programs. These competencies include skills in behavior management, curriculum development, understanding and support of children and families with special needs, knowledge of community resources and skills in supporting school transitions. In addition to the onsite observations and consultations, students attend group seminars to discuss information and share learning experiences.
Prerequisite: ENG 100 or appropriate placement score, ECE 102 or PSY 123. S

ECE 221 Infant & Toddler Curriculum and Development 3 Credits
This course examines the developmental stages of infants and toddlers. Using a holistic approach, students explore health and safety concerns, plans for stimulating learning experiences, and the design of indoor and outdoor environments specific to infants and toddlers. Students plan developmentally appropriate infant/toddler curricula and explain the connection between the physical environment and quality programs for infants and toddlers.
Prerequisite: ENG 100 or appropriate placement score. F

ECE 222 Infant/Toddler Curriculum: Application in the Field 3 Credits
This course examines the application of learning experiences for infant and toddlers in the early childhood classroom. Students plan developmentally appropriate infant/toddler curricula and apply these plans in an infant/toddler setting. Students apply national and state guidelines to curriculum plans, the classroom environment, and their daily interactions with families and children. Students participate in 15 hour field placement under the direct supervision of an EEC Licensed Infant-Toddler Lead Teacher and are observed within the classroom environment during that time.
Prerequisite: ENG 100 or appropriate placement score.

ECE 231 Curriculum for Young Children I 3 Credits
This course examines the value and functions of equipment, multicultural materials, and developmentally appropriate activities in preschool settings. Students learn how to develop curriculum that promotes sensitivity toward diversity through hands on classroom activities using the Massachusetts Early Childhood Program Standard and Guidelines for Preschool Learning.
ECE 245 Advocacy and Ethics for Social Justice in Early Care and Education 3 Credits
This course examines the critical role advocacy plays in early education and care. Students use the National Association for the Education of Young Children’s Code of Ethics in their work to support advocacy for quality early childhood programs, and in addressing local/international issues for children and families.
Prerequisite: ECE 102 or PSY 123. S

ECE 246 Seminar and Field Experience: Leadership in Early Education and Care 3 Credits
This course examines students’ field experiences in connection with leadership skills and competencies. Students select a focus competency directly related to the early childhood field experience and assume a leadership role working with staff and families. Seminar sessions support the students’ self-examination of leadership competencies. Students demonstrate these specific leadership competencies in class and at the fieldwork placement. Skills required include reflective and analytical thinking, demonstration of logic, use of supportive interpersonal skills, clear written and oral communication and the ability to problem solve in group settings.
Prerequisite: ECE 102 or PSY 123. S

ECE 251 Integrating Theory and Practice I: Guidance of Young Children 3 Credits
This course covers major theories of Early Childhood Education and the Guides to Speech and Action developed by Katherine Baker. The implications of cultural, positive guidance practices as stated in the Department of Early Education and Care Child Guidance Policy, and the Massachusetts Early Childhood Program Standards and inclusion strategies compose the major focal area of this course. Student increase awareness of political and social issues that influence the lives of children, families, and the field of early education and care. Students observe young children throughout the course to identify positive guidance strategies, improve recording, observation and assessment skills.
Prerequisite: ENG 101, ECE 101, ECE 112, ECE 102 or PSY 123, Corequisite: ECE 231, ECE 253. F

ECE 252 Integrating Theory and Practice II: Observation, Recording and Authentic Assessment 3 Credits
This course focuses on observation, documentation and assessment of young children based on the developmental theories covered in ECE 251 Integrating Theory and Practice I: Guidance of Young Children I. Students conduct extensive observations of young children in natural settings. Students record their observations and interpret the data. The course provides students with a working knowledge of young children with special needs, individual planning for inclusion, anti-bias strategies for inclusion and professional portfolio development.
Prerequisite: ECE 251, Corequisite: ECE 232, ECE 254. F

ECE 253 Supervised Student Participation I 4 Credits
This course provides students with practical experience (150 hours) working with young children in the Quinsigamond Children’s Laboratory School and in a community school setting under faculty supervision. Competencies introduced include working as a team member; developing, implementing and evaluating appropriate activities for young children; demonstrating positive guidance strategies and including strategies identified in the Office of Child Care Services Guidance Policy; keeping children safe and healthy; and, creating and maintaining a developmentally appropriate inclusive learning environment.
Prerequisite: ENG 101, ECE 101, ECE 112, ECE 102 or PSY 123, Corequisite: ECE 231, ECE 251. F
ECE 254 Supervised Student Participation II 4 Credits
This course provides the students with an extended opportunity (150 hours) to relate theory to practice in the Quinsigamond Children's Laboratory School working under faculty supervision. Students act as lead teachers throughout the semester to observe children closely and use the Massachusetts Early Childhood Program Standards to plan, implement and evaluate curricula for young children. Students set up and maintain the total learning environment; provide appropriate guidance for young children and implement inclusion strategies as needed.
Prerequisite: ENG 101, ECE 231, ECE 251, ECE 253, Corequisite: ECE 232, ECE 252. S

ECE 255 Discipline: Guiding Children's Behavior 3 Credits
This course helps students examine and interpret young children's behavior. The course examines a variety of positive approaches to discipline. Students discover how materials and use of space contribute to children's behavior; learn appropriate speech and action to guide children toward cooperation and productive interactions with others; and, develop realistic expectations of young children according to the child's developmental level.
Prerequisite: ENG 100 or appropriate placement score. F/S

ECE 256 Language Development in Early Childhood Education 3 Credits
This course reviews the research in the development of language of young children and considers the implications for teachers of young children. Students acquire skills necessary to facilitate language development with young children.
Prerequisite: ENG 100 or appropriate placement score. SU

ECONOMICS (ECO)

ECO 215 Principles of Macroeconomics 3 Credits
The course examines the broad and general aspects of an economy and covers the traditional macroeconomic elements of an introductory economics program. Students study the theories of supply and demand, national income, fiscal and monetary policy, cyclical fluctuations, economic growth, inflation, employment, and international trade. Students learn how to understand and interpret statements and policies made by both national and world leaders.
Prerequisite: ENG 100 or appropriate placement score. F/S/SU

ECO 216 Principles of Microeconomics 3 Credits
The course examines particular aspects of an economy and covers the traditional microeconomic elements of an introductory economics program. Students study pricing, input/output costs, resource allocation, farm policy, income distribution, and environmental issues. Students gain an understanding of various market structures as they relate to the national economy.
Prerequisite: ENG 100 or appropriate placement score. F/S/SU

ELECTROMECHANICAL TECHNOLOGY (ELM)

ELM 251 Instrumentation and Control Technology 4 Credits
This course covers the theory and application of mechanical processes and their control circuits. All major aspects of a control system are studied, including controllers, drivers, actuators, sensors, and feedback control. Topics include AC and DC motors, brushless motors, stepper motors, sensors, transducers, servomechanisms, and pneumatics. Students gain skills designing, characterizing, and troubleshooting small-scale control systems.
Prerequisite: ELT 104, ELT 130. F/S

ELM 256 Robotics and Automated Systems 4 Credits
This course provides students with an overview of the systems and concepts involved in today's highly automated manufacturing environments. Robotic systems, an important component of an automated system, are also studied. Topics include equipment safety, robotic systems, SCADA networks, manufacturing execution systems (MES), and statistical process control (SPC). Students learn and practice systematic troubleshooting, using a highly automated manufacturing system as well as robotic systems.
Prerequisite: ELT 104, ELT 121. S

ELM 257 Introduction to Programmable Logic Controllers 4 Credits
This course focuses on the principles and application of programmable logic controllers (PLCs) in the control of control manufacturing processes. Students learn the fundamental parts of PLCs and the role each plays in providing an effective system of control. Students develop and implement PLC programs and learn methods of interfacing the PLC with external input and output devices.
Prerequisite: ELT 121. F/S

ELM 258 Mechatronic Systems 4 Credits
This course provides students with a systems-level overview of mechatronic systems and how they are integrated into today's highly automated manufacturing environments. Topics include equipment safety, power distribution, pneumatics, controller I/O, SCADA networks, HMI programming, manufacturing execution systems (MES), and statistical process control (SPC). Students learn and practice systematic troubleshooting, problem solving, and preventive and corrective maintenance. Classroom material is reinforced by lab activities using a highly automated manufacturing system and other mechatronic systems.
Prerequisite: ELT 130. F/S

ELM 260 Industrial Robotics 4 Credits
This course covers robots to a variety of work cell tasks. Students practice industrial robot safety at all times...
Prerequisite: ELT 130. F/S

ELM 299 Cooperative Work Experience & Seminar 3-6 Credits
This course provides students with a structured learning experience while applying classroom theory to a practical work experience. Students participate in a seminar where they exchange feedback about their work experiences. The number of credits earned is determined by the number of weeks and hours per week required by the cooperative work experience and the established learning objectives.
Prerequisite: ELT 104, ELT 130. F/S/SU

ELECTRONICS TECHNOLOGY (ELT)

ELT 103 Electronics I 4 Credits
This course provides an introduction to DC and AC electrical circuits. Students learn the concepts of voltage, current, resistance, magnetism, and power and energy and the relationships between them. Methods of circuit analysis using Ohm's Law, Kirchoff's Laws, and network theorems are studied.
Concepts of AC, capacitance, and inductance are presented. Impedance, R-L-C circuits, and impedance networks are introduced. In the laboratory, students use a variety of test equipment including analog and digital meters, oscilloscopes, and function generators in order to analyze a variety of circuit configurations using experimental and mathematical techniques.

**Prerequisite:** A grade of “C” or higher in ENG 091 and passing the ENG 096 departmental writing final examination essay or appropriate placement score, MAT 095 or appropriate placement score. F/S

**ELT 104 Electronics II** 4 Credits

This course examines theoretical and practical electronics, solid state fundamentals, transistors, power supplies, amplification systems, oscillators, pulse generators, and miscellaneous electronic circuitry. Students learn the practical and theoretical behavior of electronic control devices such as diodes, transistors, Zener diodes, field-effect transistors (FETs), thyristors, and logic gates. Students construct amplifiers, power supply circuits, oscillator circuits, and other circuits involving control devices.

**Prerequisite:** ELT 103. F/S

**ELT 105 CAD for Technicians** 3 Credits

This course provides basics skills with special emphasis on computer-aided drafting (CAD) as it applies to electronics. Students learn laboratory safety techniques, schematic and logic diagrams, the use of electronic simulation software, the integration of graphics with office and business software applications for technical reports, and an introduction to soldering techniques.

**Prerequisite:** ENG 100 or appropriate placement score. F

**ELT 121 Digital Computer Circuits** 4 Credits

This course explores digital computer fundamentals including number systems, digital code, logic gates, Boolean algebra, combinational logic, and flip-flops. Students learn the functions of the basic computer circuits used in the operation of all computer systems and troubleshooting techniques. Students learn the operation of a digital electronic circuit, troubleshooting components of digital electronic circuits, binary and hexadecimal number systems, and Boolean rules and laws used to describe and construct gate networks.

**Prerequisite:** A grade of “C” or higher in ENG 091 and passing the ENG 096 departmental writing final examination essay or appropriate placement score, MAT 095 or appropriate placement score. F/S

**ELT 122 Microprocessors** 4 Credits

This course examines the hardware and software associated with the Motorola MC6800 8-bit microprocessor. The hardware portion of the course covers the registers and busses of the 6800 chip and its associated random access memory (RAM), read-only memory (ROM), asynchronous communications interface adaptor (ACIA), and peripheral interface adaptor (PIA) chips. The software section covers assembly and machine language programming of the 6800 including how to write, run, analyze, and debug programs of those levels. Students also learn how to interface the 6800 chip to a variety of peripheral devices. The course also provides an overview of other microprocessor chips, such as MC68HC11 and the MC68000.

**Prerequisite:** ELT 121. F/S

**ELT 130 Embedded Microcontrollers** 4 Credits

This is a project-oriented course where students apply the basic concepts they learn in ELT 103 and ELT 121 to microcontroller-based systems. Students gain valuable experience reading schematics and wiring diagrams, interfacing real-world devices to microcontroller inputs and outputs, and programming the microcontroller to perform various functions. Students also gain experience using LabView graphical programming for data acquisition and control. Students also practice PC board design, soldering, and troubleshooting techniques.

**Prerequisite:** ELT 103, ELT 121. S

**ELT 212 Communications Electronics** 4 Credits

This course introduces transmitting and receiving AM, FM, and PM circuits, antennas, transmission lines, and microwave transmissions. Students also learn types of data transmissions including lasers and fiber optics.

**Prerequisite:** ELT 104, ELT 121. S

**ELT 299 Cooperative Work Experience & Seminar** 3-6 Credits

This course provides students with a structured learning experience by applying classroom theory to practical work experience. Students participate in seminars to exchange information about their work experience. The number of credits earned is determined by the number of weeks and hours per week required by the cooperative work experience and the established learning objectives.

**Prerequisite:** ELT 104, ELT 130. F/S/SU

**ELEMENTARY EDUCATION (EDU)**

**EDU 101 Elementary Education: Teaching and Learning** 3 Credits

This course provides students with a view of elementary schools as they are today. Historical, philosophical and pedagogical perspectives are examined. Students examine curriculum, teaching strategies and assessment models to gain insight and acquire skills in current methodologies employed in elementary settings. A field experience (pre-practicum) of fifteen hours beyond classroom time is required. This fieldwork is divided between grades one and two, grades three and four and grades five and six. Please note: Students are required to have a recent CORI/SORI on file to participate in the fieldwork which is required for successful completion of the course.

**Prerequisite:** ENG 101 or appropriate placement score. F/S

**EDU 102 Integrating Theory and Practice: The Elementary School Learner** 3 Credits

This course provides an examination of prominent theories of teaching and learning in elementary education. Social, emotional and cognitive developmental processes involved in learning for typical and atypical learners are reviewed. The course offers insights into motivational theories, the affective aspects of learning and classroom management. A field experience (pre-practicum) of twelve hours beyond classroom time in an elementary school setting is required. Please note: Students must have a recent CORI/SORI on file to participate in the fieldwork which is required for successful completion of the course.

**Prerequisite:** ENG 101. F/S

**EDU 200 Foundations of Reading** 3 Credits

This course provides a strong foundation in the best practices of literacy instruction. Essential areas of reading instruction are addressed: understanding phonological and phonemic awareness, the use of phonics, vocabulary development, fluency, comprehension, assessment, and writing. The course offers opportunities to gain knowledge of the mechanics of the reading process and to design and implement effective instruction for various student populations. A field experience (pre-practicum) of fifteen hours beyond classroom time is required. Please note: Students must have a recent CORI/SORI on file to participate in the fieldwork which is required for successful completion of the course.

**Prerequisite:** EDU 101. F/S
EMERGENCY MEDICAL TECHNICIAN (EMT)

EMT 101 Basic Emergency Medical Technology  7 Credits
This course is designed to train individuals who respond to emergency calls for immediate care to the critically ill or injured and who transport patients to a medical facility. Students develop skills to determine the extent of illness or injury and establish priorities for emergency care. Topics include techniques in opening and maintaining an airway, cardiac resuscitation, controlling hemorrhage, treating shock, immobilizing fractures, assisting childbirth, managing behavioral emergencies, and light rescue skills including freeing patients from entrapment. F/S/SU

EMT 108 Introduction to Advanced Pre-Hospital Care  4 Credits
This course provides paramedics with the principles of advanced Pre-hospital care and EMS operations under varying circumstances including operations and paramedic roles and responsibilities. There is an added emphasis on personal wellness and injury and illness prevention, the medical-legal aspects of emergency care and ethics, the Incident Command System, and managing resources at the emergency scene, particularly at scenes involving multiple ambulances and multiple agencies. Time is devoted to rescue operations, and an overview of hazardous material is presented. The student is made aware of their role in protecting the crime scene. An overview is provided in rural EMS, to raise awareness of the special circumstances that many providers face regarding distance, terrain, weather conditions, and EMS staffing. Corequisite: BIO 100 or BIO 111, EMT 109, EMT 110, EMT 112, EMT 114. F/S

EMT 109 Pharmacology for Advanced Pre-Hospital Care  2 Credits
This course covers the general principles of pharmacology and the methods of calculating drug doses. The main focus is the nature and effects of drugs administered by paramedics in the treatment of patients in the clinical and field setting. Corequisite: BIO 100 or BIO 111, EMT 108, EMT 110, EMT 112, EMT 114. F/S

EMT 110 Patient Assessment and Human Systems  2 Credits
This course covers the theory, skills, and terminology needed to perform physical assessment, including overview of basic anatomy and physiology, systematic assessment of the patient, the process of obtaining the patient's medical history, procedures in performing the physical examination and a concise method of recording the findings. Corequisite: BIO 100 or BIO 111, EMT 108, EMT 109, EMT 112, EMT 114. F/S

EMT 111 Cardiology and Advanced Cardiac Life Support  4 Credits
This course provides the student with the knowledge and skills needed to recognize and successfully manage cardiovascular emergencies encountered in the field. Following the standards of the American Heart Association, and the National Registry of EMT's, students learn cardiac anatomy and physiology, ECG recognition, and 12 lead ECG. Extensive coverage is devoted to the pharmacological and electrical management techniques used in treating acute cardiac events, including respiratory and cardiac arrest. Prerequisite: EMT 108, EMT 109, EMT 110, EMT 112, EMT 114, Corequisite: BIO 100 or BIO 112, EMT 115, EMT 117, EMT 118, EMT 119. F/S

EMT 112 Patient Assessment/Pharmacology Laboratory Component  1 Credit
This course provides a comprehensive laboratory experience designed to familiarize the student with the practical aspects of medical patient assessment, including primary and secondary survey. In addition, both drug dose calculations and medication administration are practiced. The recording of patient data and the oral patient report is emphasized and demonstrated. Corequisite: BIO 100 or BIO 111, EMT 108, EMT 109, EMT 110, EMT 114. F/S

EMT 114 Life Span and Healthcare Issues for Pre-Hospital Care  4 Credits
This course provides an analysis of normal anatomy and physiology and the disease processes of the female reproductive system, life span development, geriatric patients, and those patients who are challenged. This course also views interventions for the chronic-care patient, and those who may be victims of abuse and neglect. Corequisite: BIO 100 or BIO 111, EMT 108, EMT 109, EMT 110, EMT 112. F/S

EMT 115 Advanced Pre-Hospital Care  4 Credits
The first half of this course focuses on pathophysiology common to all disease processes: shock, acid-base, and airway. The second half covers the pathophysiology of the pulmonary, nervous, gastrointestinal, and genitourinary systems. It reviews IV fluid administration and medical math, briefly reviews the anatomy and physiology of each topic covered, and uses a scenario-based approach to assessment and management. Prerequisite: EMT 108, EMT 109, EMT 110, EMT 112, EMT 114, Corequisite: BIO 100 or BIO 112, EMT 115, EMT 117, EMT 118, EMT 119. F/S

EMT 116 Neonatal and Pediatric Emergencies  2 Credits
This course provides the paramedic student with a general understanding of the newborn and the newly born with overviews of structure and function of the cardiovascular and respiratory system. Neonatal resuscitation will be presented, along with neonatal assessment. This course provides the paramedic student with a general understanding of the pediatric patient and the interaction that is necessary with their family members. Growth and development, anatomy and physiology review, pathophysiology, assessment and management of pediatric emergencies are stressed within this course. Prerequisite: EMT 108, EMT 109, EMT 110, EMT 112, EMT 114, Corequisite: BIO 100 or BIO 112, EMT 115, EMT 116, EMT 117, EMT 119. F/S

EMT 117 Trauma  3 Credits
This course is intended to present to the paramedic student a comprehensive insight into traumatic injury to the human body, its causes, types and implications. The impact on trauma survival and the concept of well-developed regional trauma systems will be discussed. An emphasis will be placed upon the evaluation and management of both blunt and penetrating trauma in relationship to regional anatomy. Prerequisite: EMT 108, EMT 109, EMT 110, EMT 112, EMT 114, Corequisite: BIO 100 or BIO 112, EMT 115, EMT 116, EMT 117, EMT 118, EMT 119. F/S

EMT 118 Neonatal and Pediatric Emergencies  2 Credits
This course provides the paramedic student with a general understanding of the newborn and the newly born with overviews of structure and function of the cardiovascular and respiratory system. Neonatal resuscitation will be presented, along with neonatal assessment. This course provides the paramedic student with a general understanding of the pediatric patient and the interaction that is necessary with their family members. Growth and development, anatomy and physiology review, pathophysiology, assessment and management of pediatric emergencies are stressed within this course. Prerequisite: EMT 108, EMT 109, EMT 110, EMT 112, EMT 114, Corequisite: BIO 100 or BIO 112, EMT 115, EMT 116, EMT 117, EMT 119. F/S
EMT 119 Topics in Advanced Life Support  3 Credits
This course includes an overview of hematology along with the assessment and management of toxicological emergencies, infectious diseases, endocrine emergencies, allergic reaction and anaphylaxis, and environmental emergencies.
Prerequisite: EMT 108, EMT 109, EMT 110, EMT 112, EMT 114. Corequisite: BIO 100 or BIO 112, EMT 115, EMT 116, EMT 117, EMT 118. F/S

EMT 202 Clinical Placement for the Paramedic  7 Credits
This course gives the student the opportunity to deliver optimum patient care at several clinical hospital sites, using a preceptor approach. Clinical rotations occur within the following departments: Intensive/Critical Care Unit, Emergency Department, Anesthesiology (Operating Room), Pediatric Emergency Department, Emergency Mental Health, Labor and Delivery, and other departments as needed.
Prerequisite: EMT 115, EMT 116, EMT 117, EMT 118, EMT 119. Corequisite: EMT 203. F/S

EMT 203 Field Placement for the Paramedic  5 Credits
The paramedic Field Practicum provides the student with an opportunity to utilize and refine the skills and knowledge gained throughout the program in a realistic, pre-hospital setting, using a preceptor approach. Students will be assessed per rotation by the Field Coordinator for accuracy of field log, written patient assessments, stress management, and understanding of field principles.
Corequisite: EMT 202. F/S

ENERGY UTILITY TECHNOLOGY (EUT)

EUT 101 Fundamentals of the Energy Industry  4 Credits
This course provides students with an overview of the energy utility industry and occupational opportunities, including but not limited to the history of natural gas and electrical service, regulatory influences, energy flow, basic natural gas and electrical terminology, typical conditions for employment, and career opportunities.
Corequisite: ENG 100 or appropriate placement score. F
Four hours lecture

EUT 110 Electrical Principles I  4 Credits
The course examines the foundations of basic DC circuit analysis concepts. Topics include voltage and current sources, Ohm’s law, Kirchhoff’s Laws, concept of resistance, conductance, capacitance, inductance, network topologies such as elements in series and parallel, Thévenin’s and Norton’s Theorems, and transient behavior of RC and RL circuits. Students utilize computer software tools and laboratory experiments to reinforce concepts.
Prerequisite: MAT 095 with a “C” or better on the MAT 095 departmental final exam or placement by the Computerized Placement Test. F
Three hours lecture, three hours laboratory

EUT 111 Electrical Principles II  4 Credits
This course presents the foundations of basic AC circuit analysis. Topics for parallel and series circuit include: voltage and current sources, phase and phasor relations, resistance, inductance and capacitance in sinusoidal drive circuits, and Bode plots. Thévenin’s, Norton’s Maximum Power and Superposition theorem are applied. Transient behavior of networks, transformers and filters are analyzed. Computer software tools and laboratory experience are utilized to reinforce concepts.
Prerequisite: EUT 110, S
Three hours lecture, three hours laboratory

EUT 115 Generation, Transmission and Distribution  4 Credits
This course presents an overview of the electrical generation process and power plant systems and functions. Students analyze transmission lines for impedance, reflection, and standing wave concepts. Students learn the operation and design of utility power distribution systems including planning, load characteristics; and the application of distribution transformers, substations, primary and secondary systems, and voltage regulation and voltage reductions.
Prerequisite: EUT 110. S
Three hours lecture, three hours laboratory

EUT 190 Energy Utility Technology Practicum  3 Credits
This course introduces students to the training labs of a major power transmission and distribution company. Students work in a facility learning how to splice wires, connect fuses and transformers and learn the industry standard techniques. Students become familiar and learn the safe use of the tools and equipments used in the power industry. Topics include: splicing, meters, underground, overhead lines, transformers, substation, circuit breakers and regulators. Note: This course may be conducted in two locations.
Corequisite: EUT 111, EUT 115, EUT 120. S
Six hours practicum

ENGINEERING (ERG)

ERG 101 Engineering Graphics  3 Credits
This course focuses on engineering drawing utilizing computer-assisted drawing (CAD) techniques. It introduces descriptive geometry and the basic theory of orthographic projections. Students create orthographic, isometric, sectional views and assembly drawings and dimensioning using CAD software.
Prerequisite: MAT 124. F/S/SU

ERG 211 Introduction to Materials Science  3 Credits
This course explores the fundamental properties of engineering materials utilizing micro and macro methods of material design. Students learn the atomic structures, chemical properties, and physical behavior of engineering materials, including biomaterials.
Prerequisite: CHM 123, PHY 105. F/SU

ERG 221 Statics  3 Credits
This course covers a vector approach in studying static systems. Areas of study include the resultant of concentrated and distributed force systems, two and three-dimensional equilibrium, trusses, plane friction, centroids, and moments of inertia. Students learn how to use integral equations to determine centrodids and moments of inertia for various geometrical shapes and derive and graph equations of shear and moment.
Corequisite: MAT 235, PHY 106. F/SU
ERG 223 Thermodynamics  3 Credits
This course introduces the laws of thermodynamics through the study of systems and the flow of energy across system boundaries. Students learn the First Law of Thermodynamics (utilizing heat, energy, work, enthalpy) and the Second Law of Thermodynamics (and the property of entropy) and their macroscopic and microscopic implications. The course focuses on the application of thermodynamics to engineering systems.
Prerequisite: CHM 124, MAT 235, PHY 106. S/SU

ERG 225 Strength of Materials  3 Credits
This course emphasizes stress and strain and the mechanical properties of materials. Topics include axial load, torsion, bending and deflection of beams, Hooke's Law, Mohr’s circle, transfer shear, combined loading, stress, strain transformation, design of beams, and buckling of columns. Students use integral and differential equations to solve problems in design of beams and structures.
Prerequisite: ERG 221, MAT 235, Corequisite: MAT 238. S/SU

ENGLISH (ENG)

ENG 090 Basic Reading Skills  3 Credits
This course focuses on developing reading skills. Students locate main ideas, recognize supporting details, locate transitions, identify patterns of organization, analyze the use of inferences and vocabulary. They employ skimming and scanning techniques, analyze word meaning through contextual and word structure analyses, and develop dictionary skills. The minimal passing grade for developmental courses is a “C”.
Prerequisite: Appropriate placement score. F/S/SU
This developmental English course cannot be used to satisfy degree or certificate requirements.

ENG 091 Intermediate Reading Skills  3 Credits
This course helps students to read independently in college level courses. Students acquire strategies for improving vocabulary and reading comprehension as well as critical thinking skills while emphasizing both academic reading and reading for studying. The minimal passing grade for developmental courses is a “C”.
Prerequisite: A grade of “C” or higher in ENG 090 or appropriate placement score. F/S/SU
This developmental English course cannot be used to satisfy degree or certificate requirements.

ENG 095 Basic Writing Skills  3 Credits
This course helps students develop competence in written communication by practicing writing clear sentences and paragraphs. Students learn how to recognize and use basic sentence patterns and to write coherent paragraphs containing a topic sentence, idea development, and a strong conclusion. Students complete a variety of writing assignments and develop the skills needed for ENG 096, Intermediate Writing. To continue to the next level of English courses, students must pass the departmental final exit examination (or appropriate placement on the placement exam).
Prerequisite: Appropriate placement score. F/S/SU
This developmental English course cannot be used to satisfy degree or certificate requirements.

ENG 096 Intermediate Writing Skills  3 Credits
This course helps students develop writing competence by practicing writing paragraphs and essays. Students learn to write unified, supported, coherent essays using grammatically sound sentences.
ENG 203 Writing Poetry  3 Credits
This course focuses on writing fixed and free verse forms. Students learn the technical vocabulary of poetry and apply it to the work of classic and contemporary poets, as well as their own work and the work of their peers. Students present their poems in a group setting, and receive and provide both oral and written critiques.
Prerequisite: ENG 102. F

ENG 204 Writing Fiction  3 Credits
This course focuses on writing short story and/or novel prose. Students learn the technical vocabulary of the craft and apply it to the work of classic and contemporary fiction writers, as well as their own work and the work of their peers. Students present their writing in a group setting, and receive and provide both oral and written critiques.
Prerequisite: ENG 102. S

ENG 205 Technical and Workplace Writing  3 Credits
This course covers the theory and practice of writing appropriate to the workplace. While the course is designed for students interested in technical applications, it is useful for anyone who intends to enter an occupation that requires writing assignments such as resumes, reports, or proposals, instructions, web pages, abstracts, technical descriptions, and letters and memos in either traditional or electronic format. Other technically-oriented assignments may be included as well. Students explore concepts such as critical thinking, empathy, style, tone, persuasion, precision, simplicity, readability, ethics, etiquette, graphics, electronic and hard copy elements of design, and collaborative writing. Students develop a portfolio to show prospective employers.
Prerequisite: ENG 102, Computer Literacy. F/S/SU

ENG 212 Death & Dying in Literature  3 Credits
This course surveys the many issues suggested by death as a topic of writing. Students explore the literary treatment of death including suicide, the attitudes of societies toward the dying and the dead, and the answers provided by religions and philosophies. Through study of literary sources from ancient civilizations to modernity, students define “life” and “death” in order to understand significant attitudes and trends toward death in society.
Prerequisite: ENG 102. F

ENG 215 The Hero in Literature, Myth, and Film  3 Credits
This course covers various cultural concepts of the hero in fiction, nonfiction, myth, and film. Topics include the oral tradition, the nature of civilization, and heroic topics such as transformation of consciousness, initiation, illumination, search for identity, the quest, and continuity. Reading selections include passages from The Odyssey, Beowulf, The Bagavhad Gita, and The Táin Bó Cualgne. Typical film selections include Star Wars, Lord of the Rings, Ghandi, Excalibur, and Sir Gawain; plus background films on Celtic, Indian, Middle Eastern, and classical cultures. Students write several short papers and complete a final project demonstrating their understanding of universal heroic themes.
Prerequisite: ENG 102. S

ENG 231 Masterpieces of World Literature I  3 Credits
This course examines the history and growth of great books and ideas and their relevance to modern times. Students read literary selections from the ancient world to the 18th century to help them understand the sense and perspectives of major world writers. Students learn to demonstrate an understanding of both Eastern and Western literary traditions through class discussions and written assignments.
Prerequisite: ENG 102. F

ENG 232 Masterpieces of World Literature II  3 Credits
This course complements ENG 231 Masterpieces of World Literature I by examining the history, growth, and cross influences of ideas and their impact on views of the modern world. Students study major writings and writers of both Eastern and Western literature from the 18th century to the present. Students learn how to understand the universal themes of great literature and the relevance of those themes in the modern world.
Prerequisite: ENG 102. S

ENG 241 British Literature I  3 Credits
This course explores British literature from its beginnings to 1750. Students examine major representative authors of the Anglo-Saxon, medieval, Renaissance, metaphysical, and Restoration periods. Students study the major developments in English literature and develop an understanding of the relevancy of key themes of early British literature to present works. The course also explores the evolution of the English language from its beginnings in Old English to its modern-day form.
Prerequisite: ENG 102. F

ENG 242 British Literature II  3 Credits
This course explores British literature from 1750 to the present. Students explore key literary and cultural movements that occurred during the Romantic, Victorian, 20th century, and contemporary periods. Selected works cover several literary genres including poetry, drama, the essay, the short story, and the novel.
Prerequisite: ENG 102. S

ENG 251 American Literature I  3 Credits
This course examines American literature from approximately 1600–1870, covering poetry, fiction, essays, and autobiography. Students explore literary movements and major authors of major American time periods including the Puritan, colonial, Revolutionary, Romantic, Transcendentalist, and abolitionist eras. Students examine how writers influenced both their own times and subsequent generations.
Prerequisite: ENG 102. F/S/SU

ENG 252 American Literature II  3 Credits
This course examines American literature from the mid-1800s to the present, including poetry, fiction, essays, and autobiography. Students explore literary movements, major authors, and trends of the various time periods. Topics include American regional writing; American Realism; literature during and between the two world wars; the literatures of American minorities; and the contemporary literature of disillusionment. Students explore texts both as literary works and as products of historical forces.
Prerequisite: ENG 102. F/S/SU

ENG 255 The American Short Story  3 Credits
This course focuses on reading and analyzing selected short stories of renowned American writers. Students participate in class discussions and write papers to demonstrate close reading skills, to express individual interpretation, and to understand the common themes and unique literary characteristics of the genre. Students view films based on the literary selections to enlarge their perceptions of themes, characters, and settings. The course also covers cultural and historical contexts that influenced the authors.
Prerequisite: ENG 102. F/SUU
ENG 259 Contemporary American Women’s Fiction: 1960-1990      3 Credits
This course examines recent fiction authored by American women. Topics include victimization, resistance to oppression, individual growth and awakened consciousness, and implications for social change in mainstream society. Students develop an understanding issues particular to American women through class discussions and papers that compare and contrast the central themes to their own experience. Students examine the impact of race, class, ethnicity, age, religion, specific cultural environments, and other attributes on authors’ works.
Prerequisite: ENG 102. F/S

ENG 260 Special Topics in English      3 Credits
Special Topics in English provides an opportunity for specialized literary study of various topics from year to year. Special Topics may feature a particular literary theme, an historical era, a genre, a single author or group of authors, specific regional or national literature, or other topics defined by the teaching professor. Research papers or projects may constitute a significant portion of the course requirements. This course will vary in any number of ways according to the discretion of the instructor and the instructor’s choice of text(s).
Prerequisite: ENG 102. F

ENGLISH AS A SECOND LANGUAGE (ESL)

ESL 103 English as a Second Language: Writing I      3 Credits
This course focuses on paragraph development, including an emphasis on sentence structure and the writing process. Students learn grammar in the context of specific writing activities. Students respond in writing to prompts and short readings. The minimal passing grade for ESL courses is a “C”.
Prerequisite: Non-native speaker of English, high school diploma or GED and appropriate placement score. F/S

ESL 104 English as a Second Language: Writing II      3 Credits
This course refines paragraph writing skills while introducing and developing the essay. Students learn more complex grammar and sentence structure. Students write paragraphs and essays, in response to simple prompts and readings. The minimal passing grade for ESL courses is a “C”.
Prerequisite: Non-native speaker of English, high school diploma or GED and ESL 103 passed with a grade of “C” or higher or appropriate placement score. F/S

ESL 105 English as a Second Language: Writing III      3 Credits
This course develops students’ skills in essay writing. Students focus on writing and revising longer pieces using complex structures and appropriate rhetorical modes. The minimal passing grade for ESL courses is a “C”.
Prerequisite: Non-native speaker of English, high school diploma or GED and ESL 104 passed with a grade of “C” or higher or appropriate placement score. F/S

ESL 113 English as a Second Language: Reading I      3 Credits
This course focuses on reading skills and vocabulary development. Students develop and demonstrate reading comprehension through class discussions and written responses in complete sentences and short paragraphs. The minimal passing grade for ESL courses is a “C”.
Prerequisite: Non-native speaker of English, high school diploma or GED and appropriate placement score. F/S

ESL 114 English as a Second Language: Reading II      3 Credits
This course emphasizes reading longer passages and increasing academic vocabulary. Students develop and demonstrate comprehension and critical reading skills through class discussions and written responses in paragraphs and short essays. The minimal passing grade for ESL courses is a “C”.
Prerequisite: Non-native speaker of English, high school diploma or GED and ESL 113 passed with a grade of “C” or higher or appropriate placement score. F/S

ESL 115 English as a Second Language: Reading III      3 Credits
This course focuses on the critical reading skills necessary to understand content course readings. Students demonstrate their ability to comprehend, analyze and synthesize information through class discussions and more complex writing assignments. The minimal passing grade for ESL courses is a “C”.
Prerequisite: Non-native speaker of English, high school diploma or GED and ESL 114 passed with a grade of “C” or higher or appropriate placement score. F/S

ESL 133 English as a Second Language: Listening/Speaking I      3 Credits
This course focuses on the speaking and pronunciation skills that are necessary in an academic setting. Students practice speaking by responding to open-ended questions in response to class readings or discussions on a topic. Students prepare and give brief presentations in class using academic vocabulary. The minimal passing grade for ESL courses is a “C”.
Prerequisite: Non-native speaker of English, high school diploma or GED and appropriate placement score. F/S

ESL 134 English as a Second Language: Listening/Speaking II      3 Credits
Non-native speakers of English learn basic and intermediate spoken English skills necessary for social and academic interaction. The course explores American language customs, practical grammar, and correct pronunciation, including elements of intonation, stress, and rhythm.
Prerequisite: Non-native speaker of English, high school diploma or GED and ESL 133 passed with a grade of “C” or higher or appropriate placement score. F/S

ESL 135 English as a Second Language: Listening/Speaking III      3 Credits
This course helps non-native speakers of English develop the oral language fluency necessary for social and academic interaction. Students gain advanced skills to understand spoken English and to increase their facility in spoken English. The course focuses on assisting students to acquire a larger vocabulary in order to participate more easily in social and academic situations.
Prerequisite: Non-native speaker of English, high school diploma or GED and ESL 134 passed with a grade of “C” or higher or appropriate placement score. F/S

ESL 143 English as a Second Language: Note-Taking I      3 Credits
In this course, students learn to develop a system of note-taking while listening to short academic lectures. Students use their lecture notes and course reading to complete a variety of academic assignments, such as, responding to comprehension questions in sentence and paragraph form. The minimal passing grade for ESL courses is a “C”.
Prerequisite: Non-native speaker of English, high school diploma or GED and appropriate placement score. F/S
ESL 144 English as a Second Language: Note-Taking II  3 Credits
In this course, students continue to develop a system of note-taking while listening to academic lectures. Students use their lecture notes and course readings to summarize and synthesize information in paragraphs and short essays. The minimal passing grade for ESL courses is a “C”.
Prerequisite: Non-native speaker of English, high school diploma or GED and ESL 143 passed with a grade of “C” or higher or appropriate placement score. F/S

ESL 145 English as a Second Language: Note-Taking III  3 Credits
In this course, students refine their academic note-taking skills in preparation for content area courses. Students use their lecture notes and course readings to summarize, synthesize and evaluate information in paragraphs and essays. The minimal passing grade for ESL courses is a “C”.
Prerequisite: Non-native speaker of English, high school diploma or GED and ESL 144 passed with a grade of “C” or higher or appropriate placement score. F/S

ESL 155 English as a Second Language: Advanced Reading/Writing  3 Credits
This course emphasizes the critical reading and essay writing skills needed for college success. Students demonstrate their ability to comprehend, analyze, and synthesize information from course readings and to write essays displaying unity, support, and coherence. Students refine their understanding and use of academic vocabulary, correct sentence structure, and appropriate grammatical form.
Prerequisite: Non-native speaker of English, high school diploma or GED and ESL 105 and ESL 115 or appropriate placement score. F/S

FINANCE (FIN)

FIN 111 Personal Financial Planning  3 Credits
This course examines the tools, terminology, and applications necessary to successfully manage financial matters in our daily lives. Topics include the personal financial planning process, career strategies, money management, personal taxation, financial institution services, and consumer credit. Evaluation techniques related to housing, transportation, insurance, investments, real estate, and retirement planning are also covered.
Prerequisite: MAT 090 or appropriate placement score. F/S/SU

FIN 216 Small Business Finance  3 Credits
The course emphasizes a practical approach to small business finance that allows students to master the basic elements of financial management. Topics include principles of entrepreneurial finance, preparing pro-forma financial forecasts, measuring and evaluating financial performance, business financial planning, as well as financing options available to small business owners. This course is intended for individuals interested in starting a small business.
Prerequisite: ACC 101 S

FIN 221 The Stock Market and Investments  3 Credits
This course provides an introduction to financial investments and the stock markets. Students study the purposes and history of the stock markets and the primary investments they control including stocks, bonds, and mutual funds.
Prerequisite: ENG 100 or appropriate placement score, MAT 090 or appropriate placement score. F/S

FIN 250 Principles of Finance  3 Credits
This course covers the principles and practices of financial management that are used in business. Topics examined include acquisition of funds, cash flow, financial analysis, capital budgeting, working capital requirements, and capital structure.
Prerequisite: ENG 100 or appropriate placement score, MAT 099 or appropriate placement score. F/S

FIRE SCIENCE (FSC)

FSC 101 Principles of Emergency Services  3 Credits
This course provides an overview to fire protection and emergency services; career opportunities in fire protection and related fields; culture and history of emergency services; fire loss analysis; organization and function of public and private fire protection services; fire departments as part of local government; laws and regulations affecting the fire service; fire service nomenclature; specific fire protection functions; basic fire chemistry and physics; introduction to fire protection systems; introduction to fire strategy and tactics; life safety initiatives. This course follows the curriculum established by the Fire and Emergency Services Higher Education (FESHE) network.
Prerequisite: Passing the ENG 096 departmental writing final examination essay or appropriate placement score. F/S

FSC 104 Fire Behavior and Combustion  3 Credits
This course explores the theories and fundamentals of how and why fires start, spread, and how they are controlled. This course follows the curriculum established by the Fire and Emergency Services Higher Education (FESHE) network.
Prerequisite: FSC 101, ENG 100 or appropriate placement score. F/S

FSC 121 Building Construction for Fire Protection  3 Credits
This course provides the components of building construction related to firefighter and life safety. The elements of construction and design of structures are shown to be key factors when inspecting buildings, preplanning fire operations, and operating at emergencies. This course follows the curriculum established by the Fire and Emergency Services Higher Education (FESHE) network.
Prerequisite: FSC 101, ENG 100 or appropriate placement score. F/S

FSC 201 Fire Fighting Tactics and Strategy  3 Credits
This course reviews fire chemistry, equipment, and personnel. Students learn basic fire fighting tactics and strategies, methods of attack, and preplanning to prevent fire problems. Fire situations are presented for analysis and study of accepted fire fighting practices. This course follows the curriculum established by the Fire and Emergency Services Higher Education (FESHE) network.
Prerequisite: FSC 201, FSC 203. F/S

FSC 207 Fire Fighting Tactics and Strategy  3 Credits
This course reviews fire chemistry, equipment, and personnel. Students learn basic fire fighting tactics and strategies, methods of attack, and preplanning to prevent fire problems. Fire situations are presented for analysis and study of accepted fire fighting practices. This course follows the curriculum established by the Fire and Emergency Services Higher Education (FESHE) network.
Prerequisite: FSC 201, FSC 203. F/S

FSC 207 Fire Fighting Tactics and Strategy  3 Credits
This course reviews fire chemistry, equipment, and personnel. Students learn basic fire fighting tactics and strategies, methods of attack, and preplanning to prevent fire problems. Fire situations are presented for analysis and study of accepted fire fighting practices. This course follows the curriculum established by the Fire and Emergency Services Higher Education (FESHE) network.
Prerequisite: FSC 201, FSC 203. F/S

FSC 121 Building Construction for Fire Protection  3 Credits
This course provides an introduction to building construction related to firefighter and life safety. The elements of construction and design of structures are shown to be key factors when inspecting buildings, preplanning fire operations, and operating at emergencies. This course follows the curriculum established by the Fire and Emergency Services Higher Education (FESHE) network.
Prerequisite: FSC 101, ENG 100 or appropriate placement score. F/S

FSC 121 Building Construction for Fire Protection  3 Credits
This course provides an introduction to building construction related to firefighter and life safety. The elements of construction and design of structures are shown to be key factors when inspecting buildings, preplanning fire operations, and operating at emergencies. This course follows the curriculum established by the Fire and Emergency Services Higher Education (FESHE) network.
Prerequisite: FSC 101, ENG 100 or appropriate placement score. F/S

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Prerequisite: FSC 101, ENG 100 or appropriate placement score. F/S
FSC 201 Principles of Fire and Emergency Services Safety and Survival  3 Credits
This course introduces the basic principles and history related to the national firefighter life safety initiatives, focusing on the need for cultural and behavior change throughout the emergency services. This course follows the curriculum established by the Fire and Emergency Services Higher Education (FESHE) network.
Prerequisite: FSC 104, FSC 121. F/S

FSC 203 Fire Prevention  3 Credits
This course provides advanced knowledge relating to the field of fire prevention. Topics include: history and philosophy of fire prevention; organization and operation of a fire prevention bureau; use and application of codes and standards; plans review; fire inspections; fire and life safety education; and fire investigation. This course follows the curriculum established by the Fire and Emergency Services Higher Education (FESHE) network.
Prerequisite: FSC 104, FSC 121. F/S

FSC 223 Fire Protection Systems  3 Credits
This course provides information relating to the features of design and operation of fire alarm systems, water-based fire suppression systems, special hazard fire suppression systems, water supply for fire protection and portable fire extinguishers. This course follows the curriculum established by the Fire and Emergency Services Higher Education (FESHE) network.
Prerequisite: FSC 104, FSC 121, ENG 101. F/S

FSC 230 Fire Investigation I  3 Credits
This course is intended to provide the student with the fundamentals and technical knowledge needed for proper fire scene interpretations, including recognizing and conducting origin and cause, preservation of evidence and documentation, scene security, motives of the fire setter, and types of fire causes. This course follows the curriculum established by the Fire and Emergency Services Higher Education (FESHE) network.
Prerequisite: FSC 203. F/S

FSC 241 Fire Protection Hydraulics and Water Supply  3 Credits
This course provides a foundation of theoretical knowledge in order to understand the principles of the use of water in fire protection and to apply hydraulic principles to analyze and to solve water supply problems. This course follows the curriculum established by the Fire and Emergency Services Higher Education (FESHE) network.
Prerequisite: MAT 95 or appropriate placement score. F/S

FSC 242 Hazardous Materials Chemistry  3 Credits
This course provides basic chemistry relating to the categories of hazardous materials including recognition, identification, reactivity, and health hazards encountered by emergency services. This course follows the curriculum established by the Fire and Emergency Services Higher Education (FESHE) network.
Prerequisite: FSC 203, MAT 095 or appropriate placement score. F/S

FSC 263 Introduction to Fire and Emergency Services  3 Credits
This course introduces the student to the organization and management of a fire and emergency services department and the relationship of government agencies to the fire service. Emphasis is placed on fire and emergency service, ethics, and leadership from the perspective of the company officer. This course follows the curriculum established by the Fire and Emergency Services Higher Education (FESHE) network.
Prerequisite: FSC 203, SPH 101. F/S

FRENCH (FRC)

FRC 111 Beginning French I  3 Credits
The course covers the fundamentals of French grammar as a foundation for speaking, understanding, reading, and writing the language. It includes brief readings in the everyday aspects of the French-speaking world. In addition to gaining an understanding of the fundamentals of French grammar, students develop a basic working vocabulary of 500 words. Previous knowledge of French is not required. F

FRC 112 Beginning French II  3 Credits
Students progress further in the foundations of the language, including understanding, speaking, reading, and writing. Students improve reading and speaking skills through the study of short pieces on contemporary French life and culture. Students study the French grammatical structure and develop a working vocabulary of 850 words. They also read and respond to short, simple French texts.
Prerequisite: FRC 111. S

FRC 211 Intermediate French I  3 Credits
Students study French literature and culture through selected readings. They develop their reading, speaking, and comprehension skills of basic French and develop a working vocabulary of approximately 1,000 words.
Prerequisite: FRC 112. F

FRC 212 Intermediate French II  3 Credits
The students master a working vocabulary of approximately 1,400 words and engage in more intensive practice through oral/aural drill and reading and discussing selected graded texts.
Prerequisite: FRC 211. S

GEOGRAPHY (GEO)

GEO 210 World Regional Geography  3 Credits
This course will give the student a foundation for understanding the geographic regions of the world. It will also introduce the basic methods of geographic analysis for understanding regional patterns, thereby enabling the student to gain insight into, and comprehension of, global culture and world events. Upon successful completion of the course, the student will be able to perform the following: locate and map basic place names of the globe (the continents, major realms and regions, major countries and cities, and major physical and cultural features); compare, contrast, and interpret maps and geographic data, and articulate his/her understanding of current global problems from a regional perspective.
Prerequisite: ENG 101. F/S

GERMAN (GER)

GER 111 Beginning German I  3 Credits
This course covers the fundamentals of German grammar as a foundation for speaking, understanding, reading, and writing the language. Students explore brief readings in the everyday
aspects of the German-speaking world to develop a basic working vocabulary of 500 words. Previous knowledge of German is not required.

GER 112 Beginning German II  3 Credits
This course emphasizes understanding, speaking, reading, and writing German. Students learn and develop basic reading skills through study of short contemporary pieces on modern German life and culture. Students study German grammar structure and develop a working vocabulary of 850 words. They also read and respond to short, simple German texts.
Prerequisite: GER 111. S

GER 211 Intermediate German I  3 Credits
Students review the fundamentals of the German language and continue the study of German literature and culture through selected readings. Students continue to develop reading, speaking, and comprehension of German while acquiring a working vocabulary of at least 1,000 words.
Prerequisite: GER 112. F

GER 212 Intermediate German II  3 Credits
Students develop intermediate German skills through intensive oral/aural drills, reading assignments, and discussion of selected graded texts. Students learn how to read, speak, write, develop, and master a working vocabulary of at least 1,400 words.
Prerequisite: GER 211. S

GERONTOLOGY (GRT)

GRT 101 Introduction to Aging  3 Credits
This course focuses on issues in gerontology and normal psychological, social, and physical changes in the older adult. Students examine relevant theories in aging: disengagement, activity, developmental, and the concept of Shrinkling Life Space. Students learn about problems facing the older person, such as isolation, dependency, illness, and institutionalization. External forces impinging on the aging individual will also receive attention. The course methodology includes guest lecturers from the community, visits to geriatric institutions, and experiences with the elderly population.
Prerequisite: ENG 100 or appropriate placement score. F/S/SU

HEATING VENTILATION AIR CONDITIONING (HVC)

HVC 101 Basic Refrigeration Systems and Heat Theory  4 Credits
This course introduces students to the basic concepts of heat transfer that dictate the behavior and operation of both heating and cooling systems. Topics lay the groundwork for the basic refrigeration cycle, including sensible, latent, and specific heat. Temperature and pressure concepts are also applied to refrigeration system models. This course includes a laboratory component.
Prerequisite: Enrollment limited to HVC majors only.

HVC 102 Basic Electricity  4 Credits
Students are exposed to AC fundamentals, Ohm’s Law, and other circuit rules effecting circuit behavior, as well as basic electrical components used to develop series and parallel control circuits. Laboratory exercises focus on creating wiring diagrams, and then applying them to actual wiring practices on working circuitry. Students are trained in the use of electrical meters to develop troubleshooting procedures. Electrical Safety is incorporated into all activities. This course includes a laboratory component.
Prerequisite: Enrollment limited to HVC majors only.

HVC 104 Massachusetts Refrigeration Code  4 Credits
This class explores the regulations of the American Society of Heating, Refrigerating and Air Conditioning Engineers (ASHRAE 15) and the Refrigeration Safety Code to ensure that systems are assembled and installed to code specifications as well as being safe for buildings and its occupants. Laboratory exercises apply ASHRAE 15 and Environmental Protection Agency regulations to shop-built projects that illustrate compliance in both installation and service procedures. This course includes a laboratory component.
Prerequisite: HVC 101, Enrollment limited to HVC majors only.

HVC 105 Massachusetts Electrical Code  4 Credits
Wiring practices required by the Mass. Electrical Code (National Electrical Code) are detailed as they apply to the wide variety of heating, ventilation, air conditioning, and refrigeration equipment. Laboratory exercises demonstrate the application of these practices on controls, relays, timers, motors, circuit protection and electrical supplies for safety and functionality. This course includes a laboratory component.
Prerequisite: HVC 102, Enrollment limited to HVC majors only.

HVC 106 Comfort Heat Systems  4 Credits
This course is a study of mechanical energy systems that use gas, oil, and electricity for comfort heating applications. An emphasis on energy efficiency and awareness of energy costs is inherent in the content. Hands-on laboratories cover the installation and use of electrical controls, system evaluation, mechanical and electrical troubleshooting of residential and light commercial applications. This course includes a laboratory component.
Prerequisite: Enrollment limited to HVC majors only, Corequisite: HVC 101.

HVC 107 Comfort Cooling Systems  4 Credits
This course is a study of mechanical cooling equipment used in comfort cooling, heat pump, and other indoor environmental applications. Hands-on laboratories cover the installation and use of electrical controls, system evaluation, and mechanical and electrical troubleshooting of residential and light commercial applications. Strategies for energy efficiency maintenance procedures are matched to appropriate equipment. This course includes a laboratory component.
Prerequisite: HVC 101, Enrollment limited to HVC majors only.

HISTORY (HIS)

HST 104 World History I: Beginning to 1500  3 Credits
This course examines the world’s ancient and pre-modern peoples, cultures, and civilizations. It emphasizes themes such as the development of agriculture and rise of civilization, formation of empires, development of religions, and economic and cultural interaction between regions of the world.
Prerequisite: ENG 100 or appropriate placement score. F/S/SU

HST 105 World History II: 1500 to World War I  3 Credits
This course examines the convergence of the world’s people, cultures, and civilizations on a global scale beginning around the 16th century. It emphasizes themes such as the emerging global
economy, colonialism, revolution, industrialization, imperialism, and the rise of the nation-state.

**Prerequisite:** ENG 100 or appropriate placement score. F/S/SU

**HST 106 World History III: World War I to Present**  3 Credits
This course examines recent and current interactions between the world’s peoples, cultures, and civilizations. It emphasizes themes such as nationalism, migrations, technology, and economic and cultural interaction on a global scale.

**Prerequisite:** ENG 100 or appropriate placement score. F/S/SU

**HST 115 U.S. History: Beginnings to 1865**  3 Credits
This course surveys the period from pre-Columbian times to the end of the Civil War. Topics include Native American cultures and societies; colonization; origins and development of slavery; American Revolution; establishment of the United States; industrialization and immigration; westward expansion; sectional politics and Civil War. Students examine the Constitution in light of politics, society, economy, and culture of the period.

**Prerequisite:** ENG 100 or appropriate placement score. F/S/SU

**HST 116 U.S. History: 1865 to Present**  3 Credits
This course surveys the period from the end of the Civil War to present-day. Topics include Reconstruction; Gilded Age, populism and progressivism; imperialism; World War I; Great Depression and New Deal; World War II; Cold War; the Sixties; conservatism: globalization and September 11th's aftermath. Students examine the Constitution in light of politics, society, economy, and culture of the period.

**Prerequisite:** ENG 100 or appropriate placement score. F/S/SU

**HST 133 History of Puerto Rico**  3 Credits
This course examines selected topics concerning Puerto Rico from the pre-Columbian period through Spanish conquest and colonization, and considers its relationship with the United States since the Spanish American War. Students develop an understanding of the Native American and Spanish heritage of Puerto Rico. Sections are offered in Spanish.

**Prerequisite:** ENG 100 or appropriate placement score. S

**HST 152 The Holocaust & World War II**  3 Credits
This course examines the rise of Nazism in Germany and the two-fold war of aggression it spawned against Germany’s neighbor states and the world’s Jewish community. Topics include the long history of militarism, nationalism, racist theory, and religious prejudice upon which Nazism was based, and the ways in which the Holocaust and World War II continue to affect our world.

**Prerequisite:** ENG 100 or appropriate placement score. S

**HST 153 The Bible as History**  3 Credits
This course explores scripture both as a source of evidence and as a subject of study. Students examine history by applying the assumptions, tools, and methods of modern historical criticism to selected books and passages of the Old and New Testaments; identify the human authors of these documents; and evaluate the historicity and purpose of their narrative content. Students also examine the origins, history, and relationship of the Jewish and Christian faiths and their respective critical analyses and interpretations of scripture.

**Prerequisite:** ENG 100 or appropriate placement score. S

**HST 157 Genocide**  3 Credits
This course examines the historical phenomenon of genocide - an attempt to annihilate an entire race, nation, culture, ethnicity, religion, or other identifiable human group. Students identify common characteristics of all genocides, focus on particular examples, and consider more recent manifestations of the phenomenon including hate crimes.

**Prerequisite:** ENG 100 or appropriate placement score. F

**HST 202 Topics in the History of Civilization**  3 Credits
This course examines in-depth a selected topic from the history of civilization. Students develop greater knowledge, insight, and sophistication than might be obtained from a survey course while retaining historical and chronological perspectives. Topics vary from semester to semester.

**Prerequisite:** ENG 100 or appropriate placement score.

**HST 203 African American History I: Beginnings to 1865**  3 Credits
This course examines the history of African Americans from their African origins and forced migration to and settlement in America to the end of the Civil War. Topics include the development of slavery, conceptions of race, struggle for freedom, development of African American culture, and life of free blacks before the Civil War.

**Prerequisite:** ENG 100 or appropriate placement score. F/S

**HST 204 African American History II: 1865 to Present**  3 Credits
This course examines the history of African Americans from the end of the Civil War to present day. Topics include Reconstruction, Jim Crow, the Great Migration, black nationalism, the Harlem Renaissance, black culture and society, the civil rights and restorative justice/reparations movements, and the role African Americans today play in the economic, political, and social life of the United States.

**Prerequisite:** ENG 100 or appropriate placement score. F/S

**HST 206 History of Latin America I: Pre-Contact to 1825**  3 Credits
This course examines the emergence of Latin America from the first Mesoamerican and Andean civilizations to the wars of independence in the nineteenth century. The course examines the precontact civilizations of Latin America, and traces the process by which Spain and Portugal established colonies in the region. Topics include colonization, Indian and African resistance and rebellion, colonial gender roles, the role of the Catholic Church in colonial societies, and the nineteenth-century economic and political decline of colonial systems in Latin America.

**Prerequisite:** ENG 100 or appropriate placement score. F

**HST 207 History of Latin America II: 1825 to Present**  3 Credits
This course examines the forces and events that have shaped Latin America from the early nineteenth century to the present. It analyzes Latin America’s experiences with independence movements, nationhood, dictatorships, revolution, and democracy. Through this analysis, students explain the political, economic, and social conditions present in modern Latin America.

**Prerequisite:** ENG 100 or appropriate placement score. S

**HST 211 Topics in American History and Culture**  3 Credits
This course is an in-depth examination of a selected topic from the history of civilization. Students develop greater knowledge, insight, and sophistication than might be obtained from a survey course while retaining historical and chronological perspectives. Topics vary from semester to semester.

**Prerequisite:** ENG 100 or appropriate placement score.
HRM 101 Introduction to Hotel/Restaurant Management  3 Credits
This course covers the hospitality industry, including food service, lodging, tourism, casinos, recreation, and convention management. Students learn the departments of hotels, restaurants, and travel organizations both individually and in relation to each other. Students examine the management process as it applies to the hospitality industry in order to select an area of interest for their own careers.  F/S

HRM 111 Basic Foods: Basic Boucher & Patissier  4 Credits
This course introduces commercial food preparation and production management. Students learn basic principles of commercial cookery, including methods of preparation, nutrition, cost, and organization and management of commercial kitchens. Topics include the purpose and use of recipes; portion control techniques; and the selection, cooking, and handling of stocks and sauces, soups, meat, poultry, fish, vegetables, starches and salads. Students learn basic principles of kitchen operation and management and the safe usage of food service equipment. Students individually plan, produce, and serve products in the student-run diner at the Worcester Senior Center.
Corequisite: HRM 115. F

HRM 112 Basic Foods: Garde-Manager & Saucier  4 Credits
In the laboratory portion, students in a restaurant setting produce food, including appetizers, soups, salads, entrees, vegetables, and desserts. In the classroom portion, students calculate potential and actual operating food costs, assess and design menus and operations methods, and modify recipes for special diets or quantity production.
Corequisite: HRM 115. S

HRM 115 Sanitation Certificate  1 Credit
This course examines the principles of sanitation in the hospitality and food service management fields. It focuses on sanitation and health, serving sanitary food, keeping a sanitary food environment, and managing a safe hospitality property. Students learn the skills necessary to gain certification in the National Restaurant Association Safe Serve Examination.

HRM 121 Hospitality Law and Ethics  3 Credits
This course examines the US laws that most impact hospitality operations in the areas of lodging, beverage service, foodservice, casino management, and convention planning. Using case studies, students learn hospitality management policies in order to minimize legal liability; the responsibilities and legal rights under the law for innkeepers, bartenders and employers; and the consequences of failing to meet those responsibilities. F/S

HRM 131 Food and Beverage Cost Control  3 Credits
This course provides experience in identifying, analyzing, and creating controls for production, labor, and revenues necessary to ensure profitable foodservice operations. The main topics studied are forecasting, budgeting, and analyzing costs of food, beverages, and labor. In addition to the internal controls required for effective cost management. This course is required for both the foodservice track certificate and the foodservice track degree.

HRM 135 Front Office Operations  3 Credits
This course focuses on operations and procedures of lodging management for inns, hotels, resorts, clubs, and casinos in order to relate front office operations to other departments. Using property management software, students learn the mechanics of the front office in two general areas—customer service and financial management. In customer service, the course focuses on reservation inquiries, recording, availability, denials, check-ins, rate selection, walk ins, and room status. Students also learn procedures related to special equipment needs, housekeeping, settlement, and checkout. In the financial management section, students learn guest accounting, night audits, and revenue.

HRM 136 Front Office Management  3 Credits
This course focuses on the application of hospitality service principles related to customer service including planning, organization, implementation and management of service systems and staff. Through case studies, students experience communication, problem solving, and decision-making as related to the effective management of the front office. The course also stresses customer-centered concepts in the areas of hiring, training, and motivating employees. Students participate in the International Customer Service Association’s CS certification program.

Quinsigamond Community College
HRM 137 Introduction to Casino and Gaming Operations  3 Credits
This course focuses on the management of beverage operations including wine, beer, and spirit liquor. Students study grape growing, fermentation, aging, production, and primary taste characteristics of wine; beer-brewing techniques and brew houses; and the main ingredients and production of whiskies, bourbon, tequila, gin, and vodka. Students also learn the components of beverage operations including production, control, storage, and purchasing; and the marketing, service, and accounting functions. The course emphasizes the legal and social responsibilities of managing beverage operations. 

HRM 139 Bar and Beverage Management  3 Credits
This course covers the basic systems found in contract foodservice operations such as schools, healthcare facilities, and corporate environments. Students examine consumer needs with an emphasis on planning cyclical and pre-set menus, kitchen layout and design, and facilities planning and equipment selection. Students also review the foodservice and prototype contract, the contracting process, and catering services as a function of contract foodservice operations. Students attend a restaurant trade show or conduct research and complete a project on equipment and/or facility design.
Corequisite: HRM 115. F/S

HRM 201 Hospitality Accounting  3 Credits
This course covers managerial accounting in the hospitality industry including financial statement interpretation and cost accounting internal control. The course emphasizes the ability to analyze financial statements through the use of financial ratios. Students learn the use of the balance sheet, income statement, and the statement of cash flow; examine financial control systems used in the food and beverage management; and understand the budget cycle, sales forecasting, and the capital budgeting process in specific hospitality operations.
Prerequisite: ACC 101. S

HRM 215 Contract Foodservice Management  3 Credits
This course covers the basic systems found in contract foodservice operations such as schools, healthcare facilities, and corporate environments. Students examine consumer needs with an emphasis on planning cyclical and pre-set menus, kitchen layout and design, and facilities planning and equipment selection. Students also review the foodservice and prototype contract, the contracting process, and catering services as a function of contract foodservice operations. Students attend a restaurant trade show or conduct research and complete a project on equipment and/or facility design.
Corequisite: HRM 115. F/S

HRM 216 Nutrition for Foodservice Management  3 Credits
This course is an introduction to human nutrition in foodservice management, focusing on basic nutrition including macro and micronutrients, recipe development and modification, and nutrient analysis. It also covers food purchasing, receiving, storage, and preparation for optimum nutrient retention. It emphasizes menu planning and food preparation for foodservice managers in healthcare, institutional settings, and spas. Students plan the development and marketing of healthful menu alternatives, understand special diets, and understand the roles of culture and religion in diet and menu preparation.
Corequisite: HRM 111 or HRM 112. F

HRM 218 Dining Room and Banquet Management  3 Credits
This course covers dining room staffing and employee training; basic service rules, techniques and styles (American, French, Russian, a la carte, buffet, butler); proper table setting, plating and presentation; and table etiquette. Students understand menu types (static, cycle, and market menus) and managing by menu. Using the student-run restaurant, students plan a merchandising and sales

HRM 232 Hotel Meetings: Sales and Operations  3 Credits
This course focuses on front-of-the-house operations, from meeting the client through planning and selling an event. Topics include deciding room size and set up, food and beverage requirements, guest services, special equipment requirements, cost, and contracting for the event. The course also covers back-of-the-house operations including accounting, contracting with vendors, and staff scheduling and management. Students learn the marketing, planning, and management of large and small hotel meetings, functions, and conventions. F

HRM 235 Management in the Hospitality Industry  3 Credits
This course is a capstone course for hospitality management students. It is designed to enhance leadership ability while focusing on the principles of effective management in the context of the hospitality industry. Students study how to develop, motivate and empower high performance teams and to put quality management tools into action to increase sales and customer service. An assessment tool developed by the American Motel/Hotel Association (AMHA) enables students to develop an understanding of, and skills, in the following areas: coaching and counseling, communication, managing change, performance management, setting goals and standards, managing conflict, problem solving, and decision making. S

HRM 236 Destination Marketing and Management  3 Credits
Students develop an understanding of destination marketing to a level where they are able to make marketing strategy recommendations for the promotion of tourism for a variety of visitors. A partnership with the Central Massachusetts Visitor and Convention Bureau serves as an experiential lab to promote the examination of the role of tourist, the tourism manager, and the central Massachusetts region as a destination. Topics covered in this course may change according to the current demand, events, or issues. F

HRM 299 Hotel/Restaurant Management Cooperative Education Experience  3-6 Credits
This course provides a blend of classroom theory and practical job experience through periods of on-campus instruction and supervised off-campus employment. Cooperative Education helps students decide if they have selected a profession to which they are willing to commit themselves. Bringing field experience into the classroom discussion takes a new relevancy, and learning is enhanced. Individualized outcomes are developed among the student, a faculty supervisor, and the employer. Prerequisite: Approval of Program Coordinator F/S/SU

HUMANITIES (HUM)

HUM 101 Critical Thinking and Problem Solving  3 Credits
This course focuses on the development of reasoning and problem solving skills by analyzing controversial public issues and practical everyday problems. Students explore problem solving strategies, argumentation, cultural differences in reasoning, inductive and deductive logic, cause and effect reasoning and the role of perception in thinking. Other topics include studying the scientific method, propaganda, manipulation of language in advertising and political speeches, and the use of emotional appeals in public discourse. Students write argumentative essays to explore different facets of the course topic.
Corequisite: ENG 100 or appropriate placement score. F/S/SU
HUM 142 Internet Communications 3 Credits
This course examines humans’ relationship to cyberspace by analyzing the content and development of Web sites, search services, and e-mail. Students focus on material published in the humanities and evaluate sources from online databases to write a research project. Course topics include privacy and security issues, cyber ethics, copyright, online learning, censorship, Internet access, and Internet standards. Students create an online portfolio of course projects to demonstrate their ability to navigate the Internet with efficiency and to gain awareness of its power and limitations.
Prerequisite: ENG 100 or appropriate placement score and computer literacy. S/SU

HUM 147 Genocide 3 Credits
This course deals with genocide - the attempted physical annihilation of an entire race, nation, culture, ethnicity, religion, or other identifiable human group. Students examine the phenomenon of genocide and identify characteristics common to all genocides and then focus on the particulars of a single genocidal event chosen by the instructor from history and current affairs. The course also examines related phenomena such as hate-crimes.
Prerequisite: ENG 100 or appropriate placement score. S

HUM 151 Forbidden Subjects 3 Credits
This course explores censorship. Students gain a comprehensive overview of past and present censored material through extensive readings. Particular censored works are examined and discussed in class to enable students in developing rational thought processes.
Prerequisite: ENG 101. SU

HUM 210 Journaling in Context: New England’s Great Thinkers 3 Credits
This course introduces the New England Transcendental diarists of the nineteenth century, including: Henry David Thoreau, Ralph Waldo Emerson, Margaret Fuller, and Bronson Alcott. Students read significant journal entries written by these authors, and learn how to develop their own personal journal. Students take part in investigative exploration of journal entries from the nineteenth century with the objective of understanding chronological events, gathering insight regarding local and national matters, and correlating past cultural events to contemporary issues. Topics of discussion and research will consist of: social activism, utopian communities, societal experimentation, consumerism and industrialism, and personal philosophy.
Prerequisite: ENG 101. F

HUM 211 The Sixties in America 3 Credits
This course introduces students to the dramatic events occurring in the decade of the 1960s. Students examine significant developments of the era through an exploration of various cultural media including texts, videos, art, music, and theater. The course covers Civil Rights and Black Power movements; the war in Vietnam and related controversies; the rise of the counterculture; the contemporary Women’s Movement; the student revolution; and the beginnings of the Environmental Movement. Students examine the relevance of the events of the 1960s to the issues facing the 21st century.
Prerequisite: ENG 101. F/S

HUM 214 Great Debates of the Western World 3 Credits
This course focuses on presenting opposing views of controversial questions. Students discuss classic issues such as romanticism vs. classicism, militarism vs. pacifism, and liberalism vs. conservatism. Students also examine topics including abortion, pornography, and genetic engineering. They learn how to explore the variety and complexity of human values while maintaining a framework of a rational and fair-minded approach to all sides of every dispute.
Prerequisite: ENG 101. S

HUM 232 Survey of Hollywood Film: 1920 to Present 3 Credits
This course offers a foundational survey of Hollywood film from its inception through the present. Students study a chronological series of films selected to represent the ethnico-cultural diversity of that history, films that demonstrate major developments in Hollywood film art over time. Students become familiar with the language of film, and the theoretical approaches and critical terminology used by film scholars to analyze the form. Students learn how to apply the theories and terms learned by use of them in class presentations and in class discussion, as well as in the writing of essays in the genre of film analysis.
Prerequisite: ENG 101. F

HUM 233 Play Production: Theory 3 Credits
This course introduces students to the various aspects of play production: play writing, acting, directing, makeup, business matters, and dramatic criticism. It focuses on providing a basic appreciation of the whole dramatic experience and developing expertise in several areas of play production. Students rehearse and perform a scene from a play and to demonstrate an understanding of blocking techniques, character identification, line memorization, timing and rhythm, and creative problem-solving techniques.
Prerequisite: ENG 101. F/S

HUMAN SERVICES (HUS)

HUS 101 Introduction to Human Services 3 Credits
This course focuses on the historical, political and social aspects of human services. Students gain core knowledge of common problems in living, consumer populations, helping models. Students learn about the agencies and services available in the Worcester area and identify strategies for effective delivery of human services. Upon completion students will be able to explain the value of participant empowerment, access appropriate supportive services, and expeditiously navigate the human service system.
Prerequisite: ENG 100 or appropriate placement score. F/S/SU

HUS 121 The Helping Relationship: Delivering Human Services 3 Credits
This course explores the knowledge, skills and personal characteristics that are critical for an effective helping relationship. The helping relationship is one that partners with and empowers others. Course material is built upon research about human behavior, life stage theory, intervention strategies and strength-based practice. Using demonstration, lecture, role-play and hands on experience, students learn the fundamentals of: basic helping skills, crisis intervention, behavior modification, case management and accurate recordkeeping.
Prerequisite: ENG 100 or appropriate placement score. F/S/SU

HUS 125 Group Process for Human Services 3 Credits
This course explores the development, the roles and tasks of the group facilitator, and the strategies for dealing with common group problems. Course material will focus on the unique issues of groups commonly found in human service programs: education, discussion, growth, support, and self-help. The experiential component provides the students opportunity to participate in a group with the goal of enhancing self-awareness of personal qualities and skills required for effective group leader roles.
Prerequisite: HUS 101 and HUS 121. F/S/SU
HUS 131 Introduction to Developmental Disabilities 3 Credits
This course examines a variety of developmental disabilities such as mental retardation, autism, syndromes (e.g. Down Syndrome, Fetal Alcohol Syndrome), neurological, sensory, and health impairments, learning disabilities, and emotional and behavioral disorders. The course incorporates a sociopolitical perspective laws, legislation, court cases, and attitudes on the treatment and support of people with developmental disabilities. Effective teaching and intervention strategies are explored. Special attention is devoted to addressing barriers to integration and the impact on the individual and his/her family. Students explore their own beliefs and biases regarding people with disabilities and their possible role as change agents in society.
Prerequisite: ENG 100 or appropriate placement score, HUS 101. F/S

HUS 141 Community Service: Delivering Human Services 3 Credits
This course includes fieldwork in human service agencies in the Worcester area. Students learn about the various roles of the human service practitioner and explore multiple aspects of service delivery through the observation and “shadowing” of professionals. Students select three areas of interest from the justice system, mental health, substance abuse, homeless/outreach, developmental disabilities, gerontology, adolescent behavior management and family/community based services. Visiting a minimum of three agencies during the semester increases students’ awareness of community resources and understanding of services provided to agency participants. The course also covers effective communication styles, agency systems and system theory, effective joining styles, establishing strong work habits and ethics, assertiveness skills, self-awareness, and self-management.
Prerequisite: ENG 100 or appropriate placement score, HUS 101 and HUS 121. F/S/SU

HUS 143 Direct Support Practicum 3 Credits
Students contract for a minimum of 10 hours per week at a practicum placement and a weekly seminar at the College. Practicum’s are supervised by an agency staff person and by the course instructor, who visits the sites and maintains weekly contact with the students. Students demonstrate sensitivity to diverse populations and satisfactory proficiency in developing, interpreting, implementing, and documenting helping interventions. They understand the appropriate use of supportive services, group facilitation, conflict resolution, and system change strategies; and use appropriate written and verbal communication skills to document their work.
Prerequisite: HUS 101. F/S

HUS 145 Special Topics in Developmental Disabilities 3 Credits
This course is designed for human service professionals who work as direct support workers for the Department of Development Disabilities. Students enrolled in this course will gain a deeper understanding and appreciation of issues that may have been presented in previous human service classes. In addition, they will further develop their skills in working with both clients and their families. Topics covered in this course include person centered thinking, teaching and learning, diversity, health and wellness, sexuality, humans rights, grief and loss, and working with families.
Prerequisite: HUS 101, HUS 131. S

HUS 151 Families and Children with Special Health Care Needs 3 Credits
This course focuses on understanding family systems and development for families with children who have special healthcare needs. Family-centered, strength-based model provides the foundation of the course. Students explore the impact of disabilities and special healthcare needs on family development and functioning; cultural and societal dynamics; home-based intervention and respite care; and the role of service providers in creating professional partnerships. Students receive twenty (20) hours of practical experience including agency orientation, parent networking and self-advocacy groups.
Prerequisite: HUS 101. F/S

HUS 221 Cultural Competence for Human Service Workers 3 Credits
This course prepares human service workers in developing awareness and skills to provide culturally competent services to meet the needs of a changing population. Students examine three core principles: the worker must be self-reflective and examine biases within themselves and their profession; the worker must have core knowledge about minority group value systems, beliefs about health and personal problems, histories, traditions and natural systems of support inherent in one’s culture; and the worker must be able to demonstrate an integration of this knowledge and personal reflection with practice skills.
Prerequisite: ENG 101, HUS 101 and SOC 101. F/S/SU

HUS 231 Legal and Ethical Concepts in Human Services 3 Credits
This course examines ethical and legal issues that confront human service workers. Students begin by investigating the core values that are the foundation of helping services and examine the issues of social justice and consumer rights. Topics of consumer privacy, confidentiality, duty to disclose, and boundary dilemmas are covered in depth. Examples from Massachusetts’s laws and cases are used to help learners understand their legal responsibilities and effectively collaborate with professionals from the justice system. Throughout the course, students develop an understanding of the legal system and how it impacts human service issues.
Prerequisite: HUS 101, HUS 121 and HUS 141. F/S

HUS 243 Human Services Practicum I 4 Credits
This course provides training in technical competency and skills building through 120 hours of directed, professionally supervised individual and group work in a human service agency. Students demonstrate sensitivity to diverse populations and satisfactory proficiency in developing, interpreting, implementing, and documenting helping interventions. They understand the appropriate use of supportive services, group facilitation, conflict resolution, and system change strategies; and use appropriate written and verbal communication skills to document their work. (Only open to students enrolled in the Human Services Program).
Prerequisite: HUS 101, HUS 141, PSY 231. F

HUS 244 Human Services Practicum II 4 Credits
This course provides a continuation of the technical competency and skills building through 130 hours of directed, professionally supervised individual and group work in a human service agency. Students demonstrate sensitivity to diverse populations and proficiency in developing, interpreting, implementing, and documenting helping interventions. Students understand the appropriate use of supportive services, group facilitation, conflict resolution, and system change strategies; and use appropriate written and verbal communication skills to document their work.
Prerequisite: HUS 243. S

INTERDISCIPLINARY STUDIES (IDS)

IDS 101 Valuing Diversity 3 Credits
This course focuses on multiculturalism and emphasizes the value of understanding and respecting cultural diversity in today’s pluralistic societies. Students explore and discuss issues of race, ethnicity,
gender, social class, religion, access, ability, sexual preference or orientation, language, age, size, and appearance.
Corequisite: ENG 100 or appropriate placement score. F/S

IDS 113 Ethical Issues in Business & the Professions  3 Credits
This course is designed to examine the ethics of professional conduct, evaluate business practices and organizations, using the case study methods and confront students’ ethical challenges facing the professional in the light of current business goals, values, and practices in relation to the constantly changing societal expectations.
Corequisite: ENG 100 or appropriate placement score. F

IDS 121 The True Believers: Perspectives on Terrorism  3 Credits
This course examines the phenomenon of terrorism by exploring various theories that look into its nature. Students identify groups and tactics as well as the responses of government and law enforcement agencies to reduce incidences of terrorism.
Corequisite: ENG 100 or appropriate placement score. S

IDS 141 Perspectives on Aging  3 Credits
This course explores the normal aging processes and problems that can arise as a result of aging. Topics to be included are as follows: biological changes associated with aging; psychological factors that impact on the adjustment to aging; health/illness issues; and economic conditions that may affect the life style of the aging person. The students understand the aging processes and the impact of these processes on individuals and on the social groups with whom they interact.
Corequisite: ENG 100 or appropriate placement score. F

IDS 200 Honors Colloquium: Special Topics  3 Credits
This course is a team-taught seminar that serves as a capstone experience for students in the QCC Honors Program. Students examine timely issues from many disciplines using a variety of perspectives. The seminar provides a stimulating and challenging experience, covers a broad area of knowledge, and emphasizes inquiry, discovery, critical thinking, and discussion methods to encourage meaningful participation from both students and faculty.
Prerequisite: Enrollment in Honors Program or permission of Honors Program Coordinator, ENG 102-Honors, 30 college credits. S

IDS 215 Bioethics  3 Credits
This course provides an introduction to ethical thinking as it relates to the life and health sciences. Students examine ethical issues surrounding continuing developments in biology and biomedicine; identify ethical components in the application of biological knowledge to areas of human activity; analyze an ethical problem in biology and human activity; and, analyze a problem in biology and medicine to arrive at an ethically valid course of action for the individual or society.
Corequisite: ENG 100 or appropriate placement score. S

INSURANCE (INS)

INS 121 Principles of Liability and Property Insurance  3 Credits
This course introduces the insurance industry and risk management. Students learn what insurance is, who provides insurance, how insurance is regulated and how the financial performance of insurers is measured. Also covered are insurance marketing, underwriting, claims, insurance contracts, property loss exposures and policy provisions, liability loss exposures and policy provisions. An examination of risk management includes understanding losses and loss exposures, the risk management process, risk financing, risk control techniques, the risk manager’s role, risk management in an organization, pre- and post-loss goals, and personnel exposure. Students sit for two American Institute for Chartered Property Casualty Underwriters (AICPCU) national exams: RM 350 (Risk Management) and INS 21 (Property and Liability Insurance).
Prerequisite: ENG 100 or appropriate placement score. F

INS 122 Principles of Personal Insurance  3 Credits
This course introduces student to the field of personal insurance. Topics covered include: insurance and society, personal auto policy, homeowners insurance, other residential insurance, other personal property and liability insurance, personal loss exposures and financial planning, life insurance, and health and disability insurance. In addition, students are introduced to commercial insurance. Students sit for the American Institute for Chartered Property Casualty Underwriters (AICPCU) national exam INS 22 (Personal Insurance).
Prerequisite: ENG 100 or appropriate placement score, Corequisite: INS 121. F

INS 123 Principles of Commercial Insurance  3 Credits
This course introduces students to the field of commercial insurance. Topics covered include commercial property, loss of business income, commercial crime, equipment breakdown insurance, inland and ocean marine, commercial general liability, commercial auto, business owners insurance, farm insurance, Workers Compensation and Employers Liability, professional and management liability insurance, aircraft insurance, surety bonds, and miscellaneous coverages. Students sit for the American Institute for Chartered Property Casualty Underwriters (AICPCU) national exam INS 23 (Commercial Insurance).
Restriction: In order to register for this course, students must provide proof of a passing grade on AICPCU national exams INS 21 and INS 22.

INS 125 Delivering Insurance Services  3 Credits
This course introduces students to the field of claims handling and customer service in the insurance industry. Topics covered include claim handling processes, practices, operations, and management as well as the essential principles of insurance policy. Students also learn the material covered in the AICPCU ASI 25 course including customer identification, customers and quality, the benefits of customer orientation, continuous quality improvement, process management, process improvement models and tools, leadership/teamwork/organizational structures, and monitoring and evaluating progress. Students sit for two American Institute for Chartered Property Casualty Underwriters (AICPCU) national exams: AIC 33 (Introduction to Claims) and AIS 25 (Delivering Insurance Services).
Restriction: In order to register for this course, students must provide proof of a passing grade on AICPCU national exams INS 21 and INS 22.

LIBERAL ARTS (LIB)

LIB 101 Introduction to Liberal Arts  3 Credits
This course introduces the liberal arts intellectual tradition, the purpose of which is to help students on the journey of learning how to learn. It draws from the humanities, mathematics, natural, social, and behavioral sciences. Students examine a broad range of knowledge and possible professions, explore how human knowledge has developed and grown through history, and develop the ability to discuss multicultural relationships and connections among the various liberal arts through written and oral participation and reading from original sources.
Prerequisite: ENG 100 or appropriate placement score. F/S/SU
MGT 101 Introduction to Business  3 Credits
This course provides a broad overview of the business world. Students learn to apply basic business concepts and principles to a variety of business situations. Topics include business terminology, the legal forms of business organizations, the impact of the economy on business, and the basic functions of management including marketing, banking and financing, accounting, and technology.
Prerequisite: A grade of "C" or higher in ENG 091 and passing the ENG 096 departmental writing final examination essay or appropriate placement score. F/S/SU

MGT 211 Principles of Management  3 Credits
This course examines the primary functions of management. Students increase self-awareness; develop personal and interpersonal skills, lead group activities, and organize discussions. They learn how to analyze various business situations, defend possible solutions to problems, and communicate their ideas in effective written and oral formats.
Prerequisite: ENG 100 or appropriate placement score. F/S/SU

MGT 215 Human Resource Management  3 Credits
This course focuses on the role of the human resources department, its function in the organization and how it supports the success of people at work. Students learn how companies recruit and select new employees, determine who gets promoted, and how salary and job performance measurement decisions are made. Students learn the importance of benefits and non-financial factors in selecting an employer, the impact of laws that protect employee rights, and how employees should use the HR staff for guidance on career development, education and training opportunities, grievances, coping with change, and personal issues that affect their jobs.
Prerequisite: ENG 100 or appropriate placement score. F/S

MGT 216 Entrepreneurship and Small Business Management  3 Credits
This course examines the leadership and management skills needed to succeed in starting, managing and growing a small business. Students learn about the challenges of being an entrepreneur/small business owner, examining the advantages and disadvantages, the risks and rewards. Students develop an understanding of business ethics, strategic planning, small business marketing concepts, stakeholder relationship management, basic accounting principles, and administrative processes.
Topics studied include the various types of small business ownership, from startups and franchises, to buying an existing business or taking over a family owned operation. Other topics include how to research and write a business plan and identifying sources of financing.
Prerequisite: ENG 100 or appropriate placement score. F/S/SU

MGT 221 International Business & Management  3 Credits
This course emphasizes the study and analysis of the nature, structures and strategies of international/global businesses. Students examine international markets, economic systems, value-chains and core competencies of a firm.
Prerequisite: ENG 100 or appropriate placement score, MGT 101.

MGT 235 Principles of E-Commerce  3 Credits
This course examines commercial Internet activity and will explore the basic framework for understanding e-business strategy through environmental, technical, ethical, and legal concerns. Students will analyze e-business models on line today and the strategic business planning involved. Internet research, case studies, and classroom activities will aid students in developing their own business plan.
Prerequisite: ENG 100 or appropriate placement score. S

MANUFACTURING TECHNOLOGY (MNT)

MNT 100 Manufacturing Safety  3 Credits
This course provides an introduction to the principles of safety, guidelines for the design of equipment, and explanations of why certain practices should or should not be followed in the manufacturing environment. Students evaluate human reactions in normal and abnormal conditions, and compare features required for safe working conditions to industry standards. F

MNT 101 Mechanical CAD I  3 Credits
This course introduces computer-aided design (CAD) software. Students develop an understanding of the commands needed to produce a two-dimensional drawing. Topics include drawing setup, dimensioning, manipulating geometry, slide creation, multi-view layouts, and an overview of three-dimensional operations. The major focus of the course is an individual design project and presentation achieved through extensive hands-on exercises. Students are prepared to take a CAD certification exam and to manage a computer-aided design project in industry.
Prerequisite: MNT 101. S

MNT 103 Solid Modeling  3 Credits
This course focuses on computer aided design topics needed to produce parts, assemblies and drawings using industry prevalent Solid Modeling software. Students become familiar with screen layout, cursor feedback symbols, feature manager, constraint geometry, editing functions, and template creation. Extensive hands-on exercises allow students to create complex 3D extrusions from a series of 2D sketches and apply fillets, rounds, chamfers, and patterns. Additional topics include revolving sketches and extruding using shelling, ribbing, sweeping and lofting. Upon completion of this course, students are proficient in creating and animating drawing assemblies and associated part drawings, and producing a bill of materials, and have functional understanding of 3D parametric modeling software.
Prerequisite: MNT 101. F/S

MNT 106 Manufacturing Quality Assurance & Control Techniques  4 Credits
This course enhances the use of blueprint reading skills through the study of geometric dimensioning and tolerances. Students analyze the dimensional and performance requirements of individual parts or components. Students utilize industry-standard practices in the field of inspection to qualify component part conformance to a given blueprint. Quality control techniques drive the success of engineering and manufacturing companies. This course provides students with an understanding of the critical nature of quality, and recognizing potential problems before they appear. Students use
high precision measuring equipment and statistical process control (SPC) methods to determine and support quality control requirements.

Prerequisite: MNT 101. S
Three hours lecture, three hours laboratory.

MNT 108 Basic Machine Operation  3 Credits
This course introduces some of the fundamentals of machine tool technologies. It is focused on hands-on activities that are essential to a successful career in a manufacturing industry. Students learn from highly qualified instructors how to use bench working practices as well as operate lathes and milling machines. A variety of assignments challenge students to produce high precision parts while learning mechanical inspection techniques. Finally, students are introduced to the fundamentals of CNC programming and CNC equipment.

Prerequisite: MNT 101. F
Three hours lecture, three hours laboratory.

MNT 110 Manufacturing Processes I  3 Credits
This course examines present day manufacturing processes and occupations. Students learn various manufacturing processes including precision inspection and measurement, forging and casting, and powder metal processing. Students gain an understanding of the properties of metal, process automation, and the basics of cost estimating. In addition, students learn a practical approach to managing a project to provide the technical experience necessary in current manufacturing industries.

Prerequisite: MNT 110. S
Three hours lecture, three hours laboratory.

MNT 115 Maintenance and Instrumentation in Manufacturing  3 Credits
This course analyzes modern maintenance applications along with instruments that are frequently used in manufacturing industries to monitor machinery. Students obtain a detailed understanding of modern maintenance applications and the mechanical theory behind the procedures. Emphasis is placed on the operational aspect of monitoring equipment such as pressure gauges, transducers, strain gauges, electronic recorders, and controllers with a strong emphasis placed on safety. Class projects help students develop the analytical ability necessary for the operation and maintenance of manufacturing equipment.

Prerequisite: MNT 101. F
Three hours lecture, three hours laboratory.

MNT 201 Computer Numerical Control  4 Credits
This course introduces the essential concepts of computer numerical control (CNC) and its impact on manufacturing and productivity. The course focuses on manual programming of different types of CNC systems, with a strong emphasis on the understanding of G and M codes used in current applications. Students learn to write a variety of part programs for both milling and turning operations.

Prerequisite: MNT 101. F
Three hours lecture, three hours laboratory.

MNT 215 Fundamentals of Computer-Aided Manufacturing  4 Credits
This course explores the fundamental concepts of computer-aided manufacturing through lectures and laboratory experience. Topics include machining using a graphical software package to generate part programs for a CNC mill and a thorough review of manual part programming with emphasis on how to use the CNC program. Students learn how to integrate the program with the machine to fabricate the part. Students develop proficiency in editing graphics and using turning software to create part programs for full-size CNC turning centers.

Prerequisite: MNT 102 or MNT 103, MNT 210. S
Three hours lecture, three hours laboratory.

MNT 216 Manufacturing Processes II  4 Credits
This course develops and expands skills learned in previous manufacturing courses. Students solve problems in manufacturing through analysis, measurement, and implementation of computer aided design (CAD), computer aided manufacturing (CAM), statistical process control (SPC), and computer numerical control (CNC) applications. Students participate in group projects to gain proficiency in various methods and tools. Students gain competency in critical thinking, working in teams, and project management skills applicable to process creation, maintenance, and development.

Prerequisite: MNT 102 or MNT 103, MNT 210. S
Three hours lecture, three hours laboratory.

MNT 217 Process Automation and Robotics  3 Credits
This course provides students with an overview of the systems and concepts involved in today’s highly automated manufacturing environments. Robotic systems, an important component of an automated system, are also studied. Topics include automation design, robotic systems, manufacturing execution systems (MES), and statistical process control (SPC). Students learn and practice systematic troubleshooting, using a highly automated manufacturing system as well as robotic systems.

Prerequisite: CIS 111, MNT 110. F
Three hours lecture, three hours laboratory.

MNT 218 Lean Manufacturing and Six Sigma  3 Credits
This course focuses on entry-level knowledge of the “Lean Manufacturing” methodology and includes the fundamentals of “Six Sigma”. It familiarizes students with the fundamental philosophy of “Lean Manufacturing” and provides them with the tools that enable the identification, measurement, and elimination of non-value-added activities in a manufacturing setting. Students gain the understanding that “Lean Manufacturing” maximizes product profit, has a positive effect on product quality, and reduces overhead costs. Students develop a working knowledge of the best practices in quality and process management.

Prerequisite: CIS 111, MNT 110. S
Three hours lecture, three hours laboratory.

MNT 299 Cooperative Work Experience & Seminar  3 Credits
This course provides students with a structured learning experience while applying classroom theory to a practical work experience. Students participate in a seminar to exchange information about their work experience. The number of credits earned is determined by the number of weeks and hours per week required by the cooperative work experience and the established learning objectives.

Prerequisite: Approval of Program Coordinator. F/S/SU

MARKETING (MRK)

MRK 111 Principles of Real Estate  3 Credits
This is an introductory course covering the legal and economic factors involved in the buying and selling of real estate. The course will benefit anyone planning to take the salesperson's real estate examination. The successful student learns licensing laws, concepts of property, deeds and contracts, mortgages, financing, purchase and sale agreements, appraisals, and commission structures.

Prerequisite: ENG 100 or appropriate placement score. F/S

MRK 201 Principles of Marketing  3 Credits
This course presents an overview of marketing management in modern organizations including an introduction to the concept of marketing, the role of marketing in society and the firm, marketing terms, and the various factors that influence marketing decision-making. Students learn how to apply
those factors to analyze customers, competition, marketing strengths, and marketing weaknesses. Students study market research and selection, consumer buying behavior, and product development including pricing, promotion, distribution, and global marketing strategies.

**Prerequisite:** ENG 100 or appropriate placement score. F/S/SU

**MRK 221 Sales & Sales Management** 3 Credits

This course examines the selling function in companies with emphasis on the dynamics of the sales process. Students learn how to qualify sales prospects, plan a presentation, secure and open the sales interview, deliver a product demonstration, handle objections, and close a sale. Areas of study include compensation, management of a field sales force, the development of leads, sales training, and leadership styles. Students also prepare a resume, learn job interview techniques, and gain an understanding of a career in sales.

**Prerequisite:** ENG 100 or appropriate placement score. F/S

**MRK 231 Advertising** 3 Credits

This course focuses on the role and importance of advertising in the marketing plan of an organization. Students learn how to prepare a detailed advertising plan using the most appropriate media. Topics covered include the history of advertising, selecting effective media, creating an advertising message using the selected media, and how an advertising agency functions.

**Prerequisite:** ENG 100 or appropriate placement score. F/S

**MRK 239 Internet Marketing** 3 Credits

This course examines the current technologies and their application in today's marketing opportunities through the Internet. The course introduces a variety of topics utilizing student Web site projects such as Internet operations, buyer and buyer's behaviors, sellers, legal issues, marketing research, products, brands, place, price and promotion, and data feedback and analysis.

**Prerequisite:** CIS 111, ENG 100 or appropriate placement score. S

**MATHMATICS (MAT)**

**MAT 090 Basic Mathematics Skills** 3 Credits

This course is designed for students with little or no background in mathematics. Major topics include the following: whole numbers, fractions, decimals, percents, ratios, proportions, basic statistics (finding mean and reading graphs, charts and tables) and an introduction to algebra. Technology tools are utilized in this course. All students are required to participate in a unified comprehensive final exam to be administered during final exam week and achieve a "C" or better on this exam (or appropriate placement on the placement exam) in order to move on to the next level of math courses.

**Prerequisite:** Appropriate placement score. F/S/SU

This developmental mathematics course cannot be used to satisfy degree or certificate requirements.

**MAT 095 Beginning Algebra** 3 Credits

This course covers all basic operations of real numbers, linear and literal equations, graphing lines (using tables, x and y-intercepts), the arithmetic of polynomial expressions including properties of exponents, solving and graphing linear inequalities, perimeters and areas of basic figures, scientific notation and intrasystem metric conversions. Technology tools are utilized in this course. All students are required to participate in a unified comprehensive final exam to be administered during final exam week and achieve a "C" or better on this exam (or appropriate placement on the placement exam) in order to move on to the next level of math courses.

**Prerequisite:** MAT 090 with a "C" or better on the MAT 090 departmental final exam or appropriate placement score. F/S/SU

This developmental mathematics course cannot be used to satisfy degree or certificate requirements.

**MAT 098 Math Skills for Allied Health Careers** 3 Credits

This course focuses on practical and useful applications of mathematics for students intending to enter the health science fields. Students examine mathematical topics as they relate to health application. Topics include: basic arithmetic computations in health applications; review of algebra; systems of measurement; medication labels; prescriptions, and syringe calculations; modeling health applications with ratios and proportions; dosage calculations; basics of statistics; and logarithms, ionic solutions and pH.

**Prerequisite:** MAT 095 with a "C" or better on the MAT 095 departmental final exam or appropriate placement score. F/S

This developmental mathematics course cannot be used to satisfy degree or certificate requirements.

**MAT 099 Intermediate Algebra** 3 Credits

This course covers major topics in the study of algebra. Students learn to factor polynomials (common factor, grouping, difference of squares and trinomials), perform arithmetic operations on rational expressions and complex fractions, and solve rational, quadratic (by factoring and formula) and literal equations. The course also covers applications including the use of the Pythagorean theorem, understanding the definition of radical expressions, simplifying radical expressions containing numerical and variable radicands, graphing linear equations using slope-intercept concepts, and solving 2x2 systems of linear equations by graphing and elimination. Technology tools are utilized in this course. All students are required to participate in a unified comprehensive final exam to be administered during final exam week and achieve a "C" or better on this exam (or appropriate placement on the placement exam) in order to move on to the next level of math courses.

**Prerequisite:** MAT 095 with a "C" or better on the MAT 095 departmental final exam or appropriate placement score. F/S/SU

This developmental mathematics course cannot be used to satisfy degree or certificate requirements.

**MAT 100 College Algebra** 3 Credits

This course continues the areas of study presented in Intermediate Algebra with more advanced treatment. Students perform arithmetic operations on rational expressions; solve equations with fractions; factor expressions; simplify complex fractions; simplify exponential expressions, roots, radicals, and rational exponents; solve linear systems using several techniques; use the midpoint and distance formulas; recognize and graph the equation of a circle; solve linear and absolute value inequalities; solve quadratic equations by completing the square and by using the quadratic formula; solve equations containing radicals or absolute values; and perform arithmetic operations on radical expressions and complex numbers.

**Prerequisite:** MAT 099 with a "C" or better on the MAT 099 departmental final exam or appropriate placement score.

**MAT 103 Mathematics for Business** 3 Credits

This course introduces the mathematical processes and techniques currently used in the fields of business and finance. Students use practical examples throughout to illustrate the relevance of analyzing and interpreting data in business and financial management. Students learn sound decision
making skills that will aid them in fulfilling their roles as citizens, consumers, employees, employers, investors, and entrepreneurs. The course introduces business statistics and continues with business and financial topics including bank services, business and consumer loans, simple and compound interest, payroll taxes, risk management, the mathematics of buying, break-even and cost-volume-profit analysis, discounts, markups and markdowns, inventory control, stocks and bonds, annuities and sinking funds, depreciation, interpreting financial statements and financial analysis. 

Prerequisite: MAT 099 with a “C” or better on the MAT 099 departmental final exam or appropriate placement score. F/S

Restricted to Business Administration Career (BB and BBAP) and Business Administration Certificate (BAC) students.

MAT 108 Applied Technical Mathematics I  4 Credits
This course covers major topics in the study and applications of algebra and trigonometry. Students will review fundamental concepts of algebra and approximate numbers with problem-solving strategies. Students will learn to graph and write linear equations in several forms; graph functions; solve and apply systems of linear equations; apply perimeter, area, and volume to basic geometric shapes; factor polynomials; perform arithmetic operations on algebraic fractions; solve and apply quadratic equations; solve and apply right triangle trigonometry; be introduced to vectors. Technology tools are utilized in this course.

Prerequisite: MAT 095 with a “C” or better on the MAT 095 departmental final exam or appropriate placement score. F/S

MAT 110 Mathematics for Educators I  3 Credits
This course focuses on the critical Mathematical concepts necessary for students who are pursuing the Elementary Education Transfer Option in the General Education-Associate in Arts degree program. Students construct and apply problem solving techniques to solve problems, apply arithmetical operations on integers, rational numbers and decimals, and develop an understanding of mathematical relationships using equations, draw conclusions based upon geometric pattern and interpret data. Students construct geometric patterns and graphical data into algebraic equations; construct a geometric or graphical model given an algebraic equation. Instructor modeling is an integral component of the course.

Prerequisite: MAT 099 with a “C” or better on the MAT 099 departmental final exam or appropriate placement score. F/S

MAT 111 Mathematics for Educators II  3 Credits
This course continues the comprehensive focus on the critical Mathematics concepts necessary for students who are pursuing and Early Childhood and/or General Studies Elementary Education degree. Students develop an understanding of the principles of Euclidean geometry and use them to prove theorems. In addition, students apply Euclidean geometry to analyze the characteristics and properties of two and three-dimensional shapes, coordinate geometry, and transformations. Fundamental principles of probability and statistics explored. Students develop a deep level of understanding of geometry, probability, and statistics in order to become successful elementary and middle school teachers. Instructor modeling is an integral component of the course.

Prerequisite: MAT 111. F/S

Restricted to General Studies - Elementary Education Transfer Option and ECE Program students.

MAT 112 College Mathematics I: Pre-Calculus  3 Credits
This course focuses on the knowledge and skills necessary for advanced mathematics. Students expand binomial expressions using the binomial theorem; solve non-linear, and rational inequalities and write their solutions using interval notation; determine and write linear equations in several forms; explain the concept of function; graph functions using symmetry test; recognize and graph functions, including constant, linear, quadratic, polynomial, rational, exponential, and logarithmic functions; use function transformation techniques; perform composition and arithmetic operations on functions; find and graph inverses of functions; use properties of logarithms; and solve logarithmic and exponential equations.

Prerequisite: MAT 100 or appropriate placement score. F/S/SU

MAT 113 College Mathematics II: Trigonometry  3 Credits
Students solve right and oblique triangles and related applications; perform vector computations and use vector concepts to solve applications; determine the values of trigonometric ratios of angles and the values of inverse trigonometric ratios of real numbers; work with angles measured in degrees-minutes-seconds or radians; solve uniform circular motion problems; learn the traditional trigonometric identities and use them to prove other identities; perform transformations of basic trigonometric graphs; write equations to describe specific instances of harmonic motion; and solve trigonometric equations.

Prerequisite: MAT 123 or appropriate placement score. F/S/SU

MAT 114 Discrete Mathematics  3 Credits
This course provides an introduction to the basic concepts in Discrete Mathematics. Topics include predicate and propositional calculus, sets, proof techniques, permutations and combinations, probability, relations, closure, partial order, functions, graph connectivity and shortest paths, and an introduction to languages, grammars and nondeterministic finite-state machines.

Prerequisite: MAT 123 or appropriate placement score. F/S

MAT 121 Topics in Mathematics  3 Credits
This course explores various areas in contemporary mathematics and consists of two components: required topics and optional topics. Required topics include mathematical patterns and problem solving, consumer finance, probability, statistics and Euclidean and transformational geometry. Optional topics may be chosen from the following: linear functions and applications; numeration systems; sets; logic; graph theory; election theory; apportionment; tessellations and fractals; and cryptography; in addition, instructors may also choose to expand upon the required topics.

Prerequisite: MAT 099 with a “C” or better on the MAT 099 departmental final exam or appropriate placement score. F/S/SU

MAT 122 Statistics  3 Credits
This course covers the essentials of statistics. Students learn descriptive and inferential statistics; charts (histograms, frequency polygons, ogives, and pie charts); measures of central tendency (mean, median, mode, and weighted mean); and measures of dispersion (range, variance, and standard deviation). Additional areas of study include discrete and continuous random variables; basic probability theory; the binomial distribution and its application in binomial experiments; standard and non-standard normal distributions; the Central Limit Theorem; confidence intervals for means, proportions, and variances; linear correlation and regression; and the one sample hypotheses test for mean (large and small sample), proportions, and variances.

Prerequisite: MAT 099 with a “C” or better on the MAT 099 departmental final exam or appropriate placement score. F/S/SU

MAT 123 College Mathematics I: Pre-Calculus  3 Credits
This course focuses on the knowledge and skills necessary for advanced mathematics. Students expand binomial expressions using the binomial theorem; solve non-linear, and rational inequalities and write their solutions using interval notation; determine and write linear equations in several forms; explain the concept of function; graph functions using symmetry test; recognize and graph functions, including constant, linear, quadratic, polynomial, rational, exponential, and logarithmic functions; use function transformation techniques; perform composition and arithmetic operations on functions; find and graph inverses of functions; use properties of logarithms; and solve logarithmic and exponential equations.

Prerequisite: MAT 100 or appropriate placement score. F/S/SU

MAT 124 College Mathematics II: Trigonometry  3 Credits
Students solve right and oblique triangles and related applications; perform vector computations and use vector concepts to solve applications; determine the values of trigonometric ratios of angles and the values of inverse trigonometric ratios of real numbers; work with angles measured in degrees-minutes-seconds or radians; solve uniform circular motion problems; learn the traditional trigonometric identities and use them to prove other identities; perform transformations of basic trigonometric graphs; write equations to describe specific instances of harmonic motion; and solve trigonometric equations.

Prerequisite: MAT 123 or appropriate placement score. F/S/SU

MAT 125 Discrete Mathematics  3 Credits
This course provides an introduction to the basic concepts in Discrete Mathematics. Topics include predicate and propositional calculus, sets, proof techniques, permutations and combinations, probability, relations, closure, partial order, functions, graph connectivity and shortest paths, and an introduction to languages, grammars and nondeterministic finite-state machines.

Prerequisite: MAT 123 or appropriate placement score. F/S
MAT 231 Applied Calculus  3 Credits
This course begins with a review of the basic concepts of functions and function notation. After introducing the limit and continuity theorems on an intuitive basis, the study of differentiation begins. Typical derivative formulae are applied to polynomial, rational, implicit, exponential and logarithmic functions. Application topics include extreme, related rates, biochemical reaction, cost-benefit analysis, growth and decay, maximizing revenue, elasticity of demand, inflation, amortization, drug concentration, drug reaction, and continuous probability models. The basic rules of integration and the substitution method are introduced along with Riemann Sums and the Fundamental Theorem of Calculus. This course is designed for students considering a major in business, pharmaceutical, social, and life sciences.
Prerequisite: MAT 123 or appropriate placement score. F/S

MAT 233 Calculus I  4 Credits
This course begins with a review of functions and functional notation. After introducing the limit and continuity theorems on an intuitive basis, the study of differentiation begins. Typical derivative formulae are applied to polynomial, rational, trigonometric, and implicit functions. Application topics include extreme, related rates, curve sketching, and velocity and acceleration. The basic rules of integration and the substitution method are introduced along with Riemann Sums and the Fundamental Theorem of Calculus.
Prerequisite: MAT 124. F/S/SU

MAT 234 Calculus II  4 Credits
This course focuses on expanded methods of integration and their application. Derivatives of the exponential, logarithmic and inverse trigonometric functions as well as their antiderivatives will be examined. Students learn to compute the customary antiderivatives of functions and apply antidifferentiation to such areas as volumes, moments, centroids, arc lengths and surfaces of revolution. Students will be introduced to differential equations. The use of L’Hopital’s Rule and the evaluation of improper integrals are examined. The convergence tests of infinite series as well as the Power, Taylor and Maclaurin series are analyzed.
Prerequisite: MAT 233. F/S/SU

MAT 235 Calculus III  4 Credits
This course covers conic sections, rotation of axis, plane curves, parametric equations, vectors; polar, cylindrical, and spherical coordinates and graphs; vector-valued functions; differentiation, and integration; functions of several variables, partial derivatives, gradients; applications of extrema of functions, Lagrange multipliers; multiple integrations; area, volume, center of mass, moment of inertia, change of variables, Jacobians; Green’s divergence and Stokes’ theorems. Students learn to use calculus to solve engineering and scientific problems. The course concludes with some elementary differential equations.
Prerequisite: MAT 234. F/S

MAT 237 Probability & Statistics for Engineers and Scientists  3 Credits
This course focuses on statistics and engineering. It covers interpretation, description, and treatment of data; probability and probability distributions; binomial, geometric, and hypergeometric methods; poisson processes; gamma, beta, and weibull distribution; populations and samples; inferences, hypotheses, and significance tests; curve fitting; the method of least squares; curvilinear regression, correlation, and experimental design. Students use calculators and statistical software to solve statistical problems.
Prerequisite: MAT 234. F/S/SU

MAT 238 Differential Equations  3 Credits
This course covers definition of differential equations, solution of differential equations, separation of variables, homogeneous and nonhomogeneous solutions, Wronskian, second and higher order equations, solution of systems of linear differential equations, numerical methods, linear independence, the Laplace transform, transforms of derivatives, derivatives of transforms, the Gamma function, inverse transforms, and convolution theorem. Students use mathematical software to solve differential equations for numerical methods.
Prerequisite: MAT 235. F/S/SU

MAT 243 Linear Algebra  3 Credits
This course covers systems of linear equations, matrices, reduced echelon forms, vectors in Rn, linear independence and transformations, matrix operations, inverse of a matrix, determinants, vector space, rank, subspaces, bases, eigen vectors and eigen values, the characteristic equations, diagonalization, complex eigen values, numerical methods for solving linear systems, and orthogonality. Students learn to use linear algebra to solve problems in differential equations, statistics, and engineering design. Students also use mathematical software to solve higher order systems of equations and matrices.
Corequisite: MAT 238. F/S/SU

MEDICAL SUPPORT SPECIALIST (MSS)

MSS 151 Clinical Procedures I  4 Credits
This course covers introductory theory and techniques of medical assisting used to perform fundamental clinical assisting procedures. Topics include aseptic technique with infection control; measuring vital signs; preparing/maintaining treatment areas; interviewing techniques and recording of patient histories; preparing and assisting patients for procedures, electrocardiograms and monitoring test results.
Corequisite: ALH 151. F

MSS 211 Technical Writing for the Medical Environment  3 Credits
This course provides theory and practice in the types of writing that students encounter in a medical office. Students perform assignments that provide practical experience in evaluating and reporting facts, understanding technical instruction, writing and assessing research documents, and designing effective proposals.
Prerequisite: ENG 101. S

MSS 251 Clinical Procedures II  4 Credits
This course covers advanced theory and techniques of medical assisting skills including diagnostic testing procedures of hematology, blood chemistries, blood drawing (capillary and venous); emergency/first aid skills in the medical office; preparing for radiography; minor office surgery techniques and the physical agents that promote tissue healing.
Prerequisite: MSS 151. S

MSS 252 Principles of Pharmacology for Medical Assistants  2 Credits
This course provides instruction in concepts and application of pharmacological principles. Focus of the course will be on drug classifications, principles and procedures of medication administration, mathematical systems and conversions, calculation of drug problems and medico-legal responsibilities of the medical assistant.
Prerequisite: MSS 151, Corequisite: MSS 251. S
MSS 299 Fieldwork Experience  4 Credits
This is a 12-week, 180-hour unpaid externship at an appropriate, approved clinical site. Students participate in an integrated experience in which they apply the skills and knowledge learned in the medical assisting program.
Prerequisite: BIO 100 or BIO 140, ENG 101, MSS 151, Corequisite: MSS 251, PSY 101. F/S

MUS 103 The Fundamentals of Music  3 Credits
This course covers music fundamentals, including notation, rhythm, scales, intervals, chords, basic harmonic progressions, melodic composition, and sight singing. F/S

MUS 115 Music of the Twentieth Century  3 Credits
This course surveys major representative works by Mahler, R. Strauss, Debussy, Ravel, Stravinsky, Bartok, Schoenberg, Berg, and Webern, as well as principal American composers, emphasizing music appreciation and development of listening skills. S

MUS 121 Jazz in America  3 Credits
This course introduces the various forms and styles of jazz (ragtime, Dixieland, swing, bebop, and modern) and the musicians and composers of each style, including Scott Joplin, Louis Armstrong, Duke Ellington, Charlie Parker, and George Shearing. Students develop a better understanding of the sources and roots of the various jazz styles and stylists. F/S/SU

MUS 123 Bach to Rock: Changing Styles in Music  3 Credits
This course introduces students to music history and appreciation through an analysis of changing styles in music from the Baroque period to the 20th century. It is designed as an introduction to the language and art of listening to music. Students develop knowledge of the major forms, styles, and genres of music. F/S

MUS 203 Beyond the Fundamentals  3 Credits
This course, a level 2 theory course, reviews briefly triads and 7th chord construction and continues with their inversions and application in four part voice leading. This course also covers figured bass realization, root movement, secondary dominants, modulation and modes. Prerequisite: MUS 103. F

NURSE EDUCATION (NUR)

NUR 100 Paramedic to ADN Bridge  1 Credit
This one credit course focuses on curriculum topics that are essential for those students who hold a Paramedic certification in the state of Massachusetts and who are seeking Advanced Placement into the QCC Associate of Science Degree Nurse Education Evening Program. Topics include: Foundations of Nursing Practice, Nursing Theory and Evidenced Based Practice, Scope of Practice, Legal, Ethical and Advocacy Issues, Roles basic to nursing care, role transition, actions basic to nursing care and promoting healthy psychosocial responses. Introduction to the nursing process is also discussed. Clinical lab content includes basic nursing skills practice and competency. This course also includes clinical practice of basic skills in the long term care setting. Successful completion of this one credit course with a C or better enable students to enter the NUR 101 Advanced Placement Nursing I course.
Prerequisite: BIO 111, BIO 112, PSY 101, ENG 101. F
Restriciton: This course is restricted to those students who have met admission requirements for the Associate in Science in Nurse Education Program and hold a current Paramedic Certification in the State of Massachusetts.

NUR 101 Advanced Placement Nursing I  1 Credit
This one credit course is designed for all qualified Licensed Practical Nurses and Paramedics who are seeking advanced placement into the Evening Associate of Science Degree Program, NUR 105 course. The course focuses on curriculum topics that are essential for the first semester Associate Degree nursing student. Topics include: Nursing philosophy of the profession and of the QCC Associate of Science degree Nurse Education Program, nursing process application, decision making, critical thinking and priority setting, Orem’s Theory of Self Care and Erickson Theory of Human Development. The course also reinforces roles basic to nursing care, health promotion and complementary alternative medicine, physical assessment and fluid and electrolytes. The clinical component includes practice and competency of all lab modules including asepsis, wound care, and other assigned modules.
Prerequisite: BIO 112, PSY 101, NUR 100 or Admission to Advanced Placement Nurse Education LPN to ADN program. F
Restriciton: This course is restricted to those students who have met admission requirements for the Associate Degree in the Nursing program and are licensed to practice as a Licensed Practical Nurse (LPN) in the State of Massachusetts.

NUR 103 Current Concepts in Nursing & Health Care I  1 Credit
Current Concepts in Nursing and Health Care is the study of contemporary nursing in relation to historical development, social trends, and healthcare changes. The student discusses influences of the past on present day nursing, health care trends and legislation, challenges and issues for today’s nurse, and future predictions for nursing.
Corequisite: BIO 112, PSY 101, and NUR 104. F/S

NUR 104 Fundamentals of Nursing  7 Credits
This course provides an introduction to the role of the nurse in the health care system. Orem’s Theory of Self-Care and Erickson Theory of Human Development are introduced and utilized as organizing frameworks. Students also learn the concept of therapeutic self-care demands. Students develop an understanding of and ability to use the nursing process as a method for assisting patients to meet self-care needs. Students develop basic communication skills in order to promote effective relationships with patients, families and members of the health team. Students participate in Nursing Practice Laboratory and planned clinical experiences to learn nursing skills.
Corequisite: BIO 112, PSY 101, and NUR 104. F/S

NUR 105 Medical Surgical Nursing I/Maternal Newborn  8 Credits
The course focuses on content related to caring for perinatal patients and patients who have health care deviations that require specific nursing system interventions. Content will include health concerns related to the perioperative experience, cellular proliferation, nutrition, metabolic activity, cardiovascular disorders, substance abuse, reproductive issues, domestic violence and maternal-infant health. Students will use a developmental focus and a life span approach to concepts of health promotion, development needs, and health deviations. The course is based on Orem’s Theory of Self Care, Erickson Theory of Human Development and the Nursing Process. Emphasis is placed upon meeting needs of patients whose therapeutic self-care demands exceed their capacity to
engage in self-care activities. Selected learning experiences are provided in the care of perinatal patients and adult patients in the acute care, rehabilitation and community settings.

**Prerequisite:** NUR 101 or NUR 103 and NUR 104, Corequisite: BIO 232, PSY 121. F/S

**NUR 201 Medical Surgical Nursing Ill/Pediatric** 10 Credits

The course focuses on content related to caring for children and adult patients who have health care deviations that require specific nursing system interventions. Topics include growth and development, respiratory and cardiac deviations, dermatologic conditions and burns, gastrointestinal system deviations, genito-urinary deviations, musculoskeletal deviations, specific neurological deviations and hematologic and immunologic deviations. The course is based on Orem’s Theory of Self Care, Erickson Theory of Human Development and the Nursing Process. Selected learning experiences are provided in the care of adult and children in the acute care, rehabilitation settings and/or health care agencies.

**Prerequisite:** BIO 112, BIO 232, NUR 105, PSY 121, Corequisite: ENG 102, any HST, SOC 101 or 111. F/S

**NUR 202 Advanced Medical Surgical Nursing Ill/Mental Health** 10 Credits

This course focuses on content related to mental health issues and the care of patients who experience health care deviations that require complex nursing interventions. Principles of pathophysiology, pharmacology, teaching, and management are incorporated into each unit. Specific topics include health care deviations related to oxygen, nutrition, elimination, protection from hazards, solitude and social interaction. The course is based upon Nursing Process, Orem’s Theory of Self-Care and Erickson Human Development Theory. Students participate in clinical experiences with patients in acute, community, and psychiatric care settings. The clinical experience emphasizes application of nursing process, leadership, and management of complex patients.

**Prerequisite:** ENG 102, any HST, NUR 201, SOC 101 or SOC 111, Corequisite: NUR 203, Humanities Elective. F/S

**NUR 203 Current Concepts in Nursing & Healthcare Ill** 2 Credits

Current Concepts in Nursing and Health Care is the study of contemporary nursing in relation to historical development, social trends, and health care changes and ethical issues. The student will discuss influences of the past on present day nursing, health care trends and legislation, challenges and issues for today’s nurse. Management and delegation responsibilities of the professional practitioner will be included with theoretical content and application through vignettes and case study. As a result, the student will be able to describe the role and responsibilities of the Registered Nurse. The student will assess his/her career potential and future employment status. Student participation and presentation is required.

**Prerequisite:** NUR 201, Corequisite: NUR 202. S

**OCCUPATIONAL THERAPY (OTA)**

**OTA 101 Introduction to Occupational Therapy: Concepts & Interventions** 3 Credits

This course provides an introduction to the occupational therapy profession. Students study the history, philosophy, and ethics of the profession. Students develop an understanding of the concept of occupation, and how activity is used to provide treatment interventions. The course examines the different settings in which a Certified Occupational Therapy Assistant can work, and teaches the basic written and oral communication skills required by the healthcare profession.

**OTA 103 Group Process and Interventions** 4 Credits

This course describes group dynamics and processes and examines how groups are used to provide occupational therapy treatment. Students learn how to plan, lead, and facilitate educational and task groups. In the laboratory, students practice planning and leading a variety of therapeutic groups. The course includes 15 hours of Level I fieldwork leading groups in a community setting.

**Prerequisite:** OTA 101. S

**OTA 105 Developing Professional Behaviors** 3 Credits

This course examines the professional behaviors that are required in a health care setting. Students learn the importance of ethical behavior, dependability, cooperation, empathy, and other behaviors that health care professionals must demonstrate. Students learn how to establish and maintain a therapeutic relationship, how to communicate clearly when speaking and writing, and how to pursue continuing education. This course also covers the development of a professional portfolio, resume writing, and interview skills to help graduates obtain employment.

**Prerequisite:** OTA 101. S

**OTA 107 Occupational Therapy: Methods and Modalities I** 3 Credits

This course provides an introduction to the use of daily living tasks, group skills, and crafts as therapeutic tools. Students learn specific treatment techniques valuable to the occupational therapy profession and perform an in-depth study of several activities to determine their therapeutic value. Students assume the role of teacher to instruct others in various activities, and to explore how these activities can be used therapeutically with clients. The course consists of 2 hours of lecture and 3 hours of laboratory per week.

**Corequisite:** OTA 101. F

**OTA 109 Occupational Therapy: Methods and Modalities II** 3 Credits

This course examines the professional behaviors that are required in a health care setting. Students learn the importance of ethical behavior, dependability, cooperation, empathy, and other behaviors that health care professionals must demonstrate. Students learn how to establish and maintain a therapeutic relationship, how to communicate clearly when speaking and writing, and how to pursue continuing education. This course also covers the development of a professional portfolio, resume writing, and interview skills to help graduates obtain employment.

**Prerequisite:** OTA 101. S

**OTA 111 Occupational Therapy with the Older Adult** 3 Credits

This course examines the basic concepts of aging, including theories, trends, and policies. Students study the concepts of wellness and disease prevention, major developmental theories of aging, and how to apply these theories to occupational therapy practice with adults. Students write a research paper on one aspect of aging.

**Prerequisite:** OTA 101, PSY 121.

**OTA 117 Occupational Therapy in Mental Health** 4 Credits

This course examines the role of occupational therapy practitioner in medical and educational settings for children. Students study normal child development and how to provide services to children who have exceptional needs. Students learn to communicate with families, teachers, doctors, and other professionals on behalf of children and are introduced to the federal laws that apply to provision of services to children. The laboratory component includes a minimum of 15 hours Level I fieldwork, which consists of observation and supervised practice in an off-campus child-centered facility.

**Prerequisite:** OTA 101, PSY 121. F

**OTA 211 Occupational Therapy with the Older Adult** 3 Credits

This course examines the basic concepts of aging, including theories, trends, and policies. Students study the concepts of wellness and disease prevention, major developmental theories of aging, and how to apply these theories to occupational therapy practice with adults. Students write a research paper on one aspect of aging.

**Prerequisite:** OTA 101, PSY 121.

**OTA 215 Developmental Problems and Practice with Children** 4 Credits

This course examines the role of occupational therapy practitioner in medical and educational settings for children. Students study normal child development and how to provide services to children who have exceptional needs. Students learn to communicate with families, teachers, doctors, and other professionals on behalf of children and are introduced to the federal laws that apply to provision of services to children. The laboratory component includes a minimum of 15 hours Level I fieldwork, which consists of observation and supervised practice in an off-campus child-centered facility.

**Prerequisite:** OTA 101, PSY 121. F

**OTA 221 Concepts and Occupational Therapy in Mental Health** 4 Credits

This course examines a range of common psychiatric disorders and prepares OTA students to distinguish between normal and dysfunctional behavior. Students learn to develop observational skills and explore evaluation and treatment techniques. In the laboratory component, students practice evaluation and treatment activities. The laboratory includes a minimum of fifteen hours Level I fieldwork, which consists of observation and supervised practice in an off-campus mental health facility.

**Prerequisite:** OTA 101, OTA 103, PSY 101. F
OTA 223 Concepts and Occupational Therapy: 4 Credits
Interventions with the Physically Challenged
This course examines the characteristics of physical disabilities. Students study disabilities and the impact of these disabilities on the client's ability to perform routine activities. Students learn evaluation and treatment techniques that are used to help adults with physical disabilities to live independent and productive lives. The laboratory component includes a minimum of 15 hours Level I fieldwork, which consist of observation and supervised practice in an off-campus facility that treats adult physical disabilities.
Prerequisite: BIO 111, OTA 101. S

OTA 231 Occupational Therapy: Methods and Modalities II 3 Credits
This course assists advanced students to master occupational therapy treatment techniques. Students learn the application of occupational therapy techniques in simulated therapy situations; review and develop treatment plans, evaluations and documentation reports; and, practice written and verbal communication used in the practice of occupational therapy. The course consists of 2 hours of lecture and 3 hours of laboratory per week.
Prerequisite: OTA 101, OTA 131. F

OTA 241 Occupational Therapy Field Placement I 7 Credits
This course is an experienced-based learning opportunity in which students put theory into practice. Students provide occupational therapy treatment and practice professional skills necessary to fulfill the role of an entry-level therapist in this field while working under the supervision of an experienced occupational therapist. This experience will take place in a different practice setting from OTA 242.
Prerequisite: BIO 112, OTA 105, OTA 211, OTA 215, OTA 221, OTA 223, OTA 231. S

OTA 242 Occupational Therapy Field Placement II 7 Credits
This course is an experienced-based learning opportunity in which students put theory into practice. Students provide occupational therapy treatment and practice professional skills necessary to fulfill the role of an entry-level therapist in this field while working under the supervision of an experienced occupational therapist. This experience will take place in a different practice setting from OTA 241.
Prerequisite: BIO 112, OTA 105, OTA 211, OTA 215, OTA 221, OTA 223, OTA 231. S

ORT 107 Strategies for College and Career: College Orientation 1 Credit
This course is designed for first time college students who want to become familiar with college resources, procedures, and the overall college environment. Topics include understanding course syllabi, course schedules and college terminology; identifying and utilizing college resources; and strategies to become a successful college student. F

ORT 108 Strategies for College and Career: Learning & Study Skills 1 Credit
This course will assist students in gaining the necessary study and learning skills to succeed in college. Topics include identifying learning styles and strategies; developing time management and organizational skills; improving note-taking, reading comprehension, and test-taking skills. F

ORT 109 Strategies for College and Career: Career & Academic Planning 1 Credit
This course will assist the student in developing an individualized, web-based career and academic plan. Students will gain knowledge of career assessment results, career information, labor market trends, decision-making skills, and QCC programs of study. Students will formulate realistic short and long-term career and academic goals. F

ORT 110 Strategies for College and Career 3 Credits
First time college students who want success and direction in their college experience gain practical skills that are directly applied to selection of a college major and future career paths. Students also gain effective learning strategies, and information on how to navigate and use college procedures and resources. Specific topics include promoting self knowledge through assessments, researching and obtaining career information, developing and practicing study and time management skills, and improving communication and decision making skills. Students integrate information about self, careers, and college in academic and career plan.
Prerequisite: ENG 090 and ENG 095 or appropriate placement score. F/S/SU

PHILOSOPHY (PHI)

PHI 102 An Introduction to the Art of Wondering 3 Credits
This course covers the nature and development of philosophy, with the problem of humans as a unifying theme. Students explore the major philosophies in each historical period and critically examine the significance of a philosophical question and major philosophical themes.
Prerequisite: ENG 100 or appropriate placement score. S

PHI 104 Introduction to the Art of Loving 3 Credits
This course examines the various attitudes toward love and objects of love in the world from the interdisciplinary perspectives of philosophy, literature, and psychology. Students consider the philosophical complexities of love in the context of social, cultural, and psychological issues.
Prerequisite: ENG 100 or appropriate placement score. F

PHI 121 World Religions 3 Credits
This course examines the nature of religious experience through the history of the world religions and their cultural contexts. Students study the essential nature of the religious experience, the origin and role of religion, major religions and their personalities, and the essential world views of cultures.
Prerequisite: ENG 100 or appropriate placement score. SU

PHI 123 Native American Belief Systems 3 Credits
This course examines the belief systems of Native Americans of North, Central, and South America. Students study the nature and role of beliefs systems, such as world views, their spiritual and philosophical dimensions, and those factors which shaped such beliefs in Native American societies.
Prerequisite: ENG 100 or appropriate placement score. S

PHI 131 Introduction to Ethics 3 Credits
This course focuses on philosophical principles for human action. Students critically examine major issues in ethics, morality, and values such as: What is a human act? To what extent are we free and have choices? What is the nature of responsibility? What constitutes happiness, good, and evil?
Prerequisite: ENG 100 or appropriate placement score. F/S/SU

PHI 143 Existentialism & the Human Situation 3 Credits
This course examines existentialism in terms of it major themes, origins, effects on literature and psychology, and major personalities in the existential movement.
Prerequisite: ENG 100 or appropriate placement score. S

PHI 201 Judaism, Christianity and Islam 3 Credits
This course examines three western religions which trace their history back to Abraham: Judaism, Christianity and Islam. Students study the terminology and concepts used in the academic study of
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religion and apply them to the study of Judaism, Christianity and Islam with respect to: major beliefs, spiritual practices, sacred texts, organizational structure, historical development and cultural influences. Students analyze the role(s) of religion with respect to some current issues and global conflicts.  
Pre requisite: ENG 100 or appropriate placement score. F/S  

**PHI 203 Philosophy of Technology**  3 Credits  
This course examines from a philosophical perspective uses of technology, cyberspace, technological forms of communication, ethical and ecological implications of technology, and technology’s effects on human bodies. Students consider how technological objects influence who possesses knowledge and power; what they insinuate about gender, race, and class; and how they impact social practices. Students explore various definitions of the term “technology,” and reassess their relationship to technology.  
Pre requisite: ENG 101, S  

**PHI 250 Special Topics in Philosophy**  3 Credits  
This course critically examines in-depth a selected topic in philosophy. Students read intensively and produce a significant work of scholarship on the topic. The topic may vary from semester to semester.  
Pre requisite: Two philosophy courses, S  

**PHYSICAL EDUCATION (PHE)**  

**PHE 103 Standard First Aid and Personal Safety**  3 Credits  
This course focuses on the mastery of skills for the administration of Cardio-Pulmonary Resuscitation (CPR), the use of Automatic External Defibrillation (AED), Basic First Aid, and Personal Safety. Students will learn how to recognize life-threatening emergencies, provide basic life support and react to situations related to airway obstruction. Additionally, students will learn how to prevent accidents through safety education by recognizing signs and symptoms and how to provide first aid treatment in emergent situations. Upon successful completion, students earn a nationally recognized certification for First Aid and CPR and AED. F/S  

**PHYSICS (PHY)**  

**PHY 101 Physics I**  4 Credits  
This course focuses on the basic concepts of measurement, kinematics, dynamics, work, energy, power, momentum, rotational motion, thermodynamics, and waves through working with problems and laboratory experiments. Students perform related laboratory experiments and write research-quality laboratory reports. This course is not required for Engineering but may be recommended for students who have not yet completed calculus.  
Co requisite: MAT 124, F  

**PHY 102 Physics II**  4 Credits  
This course focuses on selected topics in the areas of waves, optics, and electromagnetism. Students learn how to apply the basic principles of problem-solving techniques. Students perform related laboratory experiments and write research-quality laboratory reports.  
Pre requisite: PHY 101, S  

**PHY 103 Physics for Respiratory Care**  2 Credits  
This course emphasizes those areas applicable to fluids and their properties. Basic concepts of the course are related to clinical practice. The following topics are covered: states of matter, change of state, gas behavior under changing conditions, fluid dynamics, temperature and heat, and fluid pressure.  
Pre requisite: MAT 095 with a “C” or better on the MAT 095 departmental final exam or appropriate placement score. S  

**PHY 105 General Physics I**  4 Credits  
This course covers measurement, kinematics, vectors, dynamics, Newton’s laws, circular motion, gravitation, work and energy, conservation of energy, linear momentum and collisions, rotational motion about a fixed axis, moments of inertia, and angular momentum and its conservation. Students perform related laboratory experiments.  
Pre requisite: MAT 233, F/S/SU  

**PHY 106 General Physics II**  4 Credits  
This course covers general rotation, static equilibrium, elasticity, stress and strain, fluids, density, pressure, oscillations, simple harmonic motion, wave motion, sound, temperature, ideal gas law, kinetic theory of gases, heat and the Laws of Thermodynamics, entropy, and the Carnot engine. Students perform related laboratory experiments.  
Pre requisite: MAT 234, PHY 105, F/S/SU  

**PHY 205 General Physics III**  4 Credits  
This course covers electric charge, electric field, Gauss’ Law, electric potential, capacitance, dielectrics, electric currents, resistance, Ohm’s Law, DC circuits, magnetism, sources of magnetic field, electromagnetic induction and Faraday’s Law. Other topics include inductance, AC circuits, Maxwell’s equations, light, lenses and optical instruments, wave nature of light, diffraction and polarization, special theory of relativity, and quantum theory and models of the atom. Students perform related laboratory experiments.  
Pre requisite: MAT 235, PHY 106, Corequisite: MAT 238, F/S/SU  

**POLITICAL SCIENCE (PSC)**  

**PSC 201 United States Government**  3 Credits  
This course examines the structure and operation of the United States government as it has developed within the framework of the Constitution. Students explore topics such as civil liberties, political parties, the election process and contemporary problems in government and politics.  
Pre requisite: ENG 100 or appropriate placement score. F/S/SU  

**PSC 212 The United States Constitution**  3 Credits  
This course examines the events and writings that influenced the framers of the United States Constitution. It studies the principles, philosophies, and reasoning on which it is based, and how historical events, court cases, amendments, and evolving interpretations have made it a “living” document for each generation of Americans. Students consider the intent of its framers and judge the extent to which it has realized their expectations.  
Pre requisite: ENG 100 or appropriate placement score.  

**PSC 221 State & Local Government**  3 Credits  
This course examines the events and writings that influenced the framers of the United States Constitution. It studies the principles, philosophies, and reasoning on which it is based, and how
historical events, court cases, amendments, and evolving interpretations have made it a “living”
document for each generation of Americans. Students consider the intent of its framers and judge the
extent to which it has realized their expectations.
Prerequisite: ENG 100 or appropriate placement score. F/S/SU

PRACTICAL NURSING PROGRAM (PNP)

PNP 101 Practical Nursing I      10 Credits
This course examines contemporary basic nursing practice and the role of the practical nurse.
Students study nursing theory and techniques of fundamental nursing skills concurrently in classroom,
laboratory, and long-term and rehabilitation clinical practice settings. The course emphasizes health
assessment, health maintenance, and adaptation to illness with the older adult. Nursing process is
introduced as the framework for meeting the client's identified self-care needs. Students acquire a
level of competency in basic skills.
Prerequisite: Acceptance to the PNP Program, Corequisite: BIO 100 or BIO 140. F

PNP 111 Introduction to Pharmacology      3 Credits
This course examines fundamental pharmacological concepts, drug sources and forms, controlled
substance schedules, pregnancy categories, and drug references. Students learn the ethical and
legal responsibilities associated with medication administration; and, review basic math concepts,
common systems of measurement, and calculation of drug dosages. The course focuses on nursing
principles essential to safe administration of medication. Anti-infective and immunologic agent drugs
serve as the model for discussion and demonstration.
Prerequisite: Acceptance to the PNP Program, Corequisite: BIO 100 or BIO 140. F

PNP 200 Practical Nursing II: Medical/Surgical/Mental Health Nursing      11 Credits
This course focuses on medical surgical and mental health deviations affecting all body systems.
Students begin to integrate nursing skills while recognizing mental health needs of the client. The
nursing process is used as the basis for discussion of assisting clients in adapting to acute or chronic
health deviations, and interventions that facilitate client movement to self-care. Health deviations are
presented in a systematic approach by building upon knowledge of applied and social sciences.
Students participate in learning experiences on selected clinical units in health care facilities in the
Worcester County area.
Prerequisite: PNP 101, PNP 111, PSY 121, Corequisite: PNP 210, PNP 222, PNP 233.

PNP 201 Practical Nursing II: Medical/Surgical Nursing of the Adult/Aged      10 Credits
This course focuses on medical surgical health deviations affecting all body systems in the adult
population. The nursing process is used as the basis for discussion of assisting clients in adapting to
acute or chronic health deviations, and interventions that facilitate client movement to self-care.
Health deviations are presented in a systematic approach by building upon knowledge of applied and
social sciences. Students participate in learning experiences on selected clinical units in health care
facilities in the Worcester County area.
Prerequisite: PNP 101, PNP 111, Corequisite: PNP 204, PNP 210, PNP 222, PNP 233. S

PNP 202 Practical Nursing III:     8 Credits
Pediatric/Maternal/Newborn/Leadership Management Nursing
This course focuses on the specialties of maternal-newborn, pediatric, and leadership nursing. Topics
include growth, development, and physiologic needs of the client throughout pregnancy, labor,
derivery, and during the post-partum period; and health problems common to children from infancy
through adolescence. Students also study health maintenance, accident prevention, the emotional
impact of hospitalization; and roles, responsibilities and typical job functions of the graduate practical
nurse. Students participate in selected clinical experiences within affiliating acute, long-term care and
community agencies.
Prerequisite: BIO 100 or BIO 140, PNP 200, PNP 210, PNP 222, PNP 233, PSY 121. SU

PNP 204 Concepts in Mental Health      1 Credit
This course presents an overview of psychiatric illness and issues of altered mental health across the
life span. Students begin to integrate basic nursing skills while recognizing the mental health needs of
the client. Topics include psychopathology and common mental health disorders. Pharmacodynamics
are discussed and integrated into the overall plan of care with emphasis on the effects on the client.
Students learn about mental health agencies existing within the community.
Prerequisite: PNP 101, PNP 111, PSY 101, PSY 121, Corequisite: PNP 201, PNP 210, PNP 222,
PNP 233. S

PNP 210 Nutrition Concepts in Health and Illness      1 Credit
This course focuses on concepts of normal nutrition, principles related to health maintenance, and
nutritional modifications required during states of illness. Students correlate principles of normal
nutrition with therapeutic diets needed to promote health in culturally diverse individuals experiencing
health deviations. Students acquire knowledge of dietary management of clients with a variety of
pathological conditions.
Prerequisite: BIO 100 or BIO 140, PNP 101, PNP 111, Corequisite: PNP 200, PNP 222, PNP 233. S

PNP 222 Clinical Pharmacology      2 Credits
This course examines the actions, uses, common side effects, adverse reactions, contraindications,
and average dosage of the most commonly prescribed drugs, utilizing the framework of the nursing
process. Students study drug classifications and the effects of drugs on the body systems, with
emphasis on techniques used for solving dosage problems. Students learn three systems of
measurement associated with medication administration and dosage calculation.
Prerequisite: PNP 111, Corequisite: PNP 200, PNP 210, PNP 233. S

PNP 233 Trends in Practical Nursing      1 Credit
This course focuses on topics that prepare students both personally and vocationally for entrance into
the nursing profession. It expands on legal and ethical considerations discussed in PNP 101 Practical
Nursing I and introduces students to expectations placed on the graduate practical nurse. Topics
include social issues that impact the health care system such as domestic abuse and homelessness,
and the role of social service gencies. Students explore skills necessary for entry into the nursing
workforce, including job search skills, resume and cover letter development, interviewing skills, and
legal and licensure considerations.
Prerequisite: PNP 101, PNP 111, Corequisite: PNP 200, PNP 210, PNP 222. S

PSYCHOLOGY (PSY)

PSY 101 Introduction to Psychology      3 Credits
In this survey course, the student becomes aware of and appreciates the various influences upon
behavior. The topics covered include, but are not limited to, the nervous system, sensation and
perception, motivation, learning, emotion, and personality. Through an investigation of these areas,
within a multiplicity of cultural contexts, the student understands the diversity of the human condition.
Corequisite: ENG 100 or appropriate placement score. F/S/SU
PSY 115 Self-Assessment and Career Planning  3 Credits
This course emphasizes self-discovery, the workplace, life decisions, and career/future planning within a multicultural framework. Students explore psychological theories and apply those theories to their own personal situations to formulate career/life plans. Students identify their abilities and explore their values, interests, motives, motivations, behaviors, personalities, and interaction styles. Students acquire and develop skills for career planning, job searching and understanding job satisfaction. Students develop an e-portfolio that integrates information developed through the self-assessment and career development process.
Prerequisite: A grade of "C" or higher in ENG 091 and passing the ENG 096 departmental writing final examination essay or appropriate placement score. F/S/SU

PSY 119 Psychology of Personal Influence & Self-Improvement  3 Credits
This course emphasizes the basics of operant and classical conditioning and how each can be used in practical ways. Students learn to relax and desensitize to certain conditioned stimuli; to identify behaviors clearly; and to define, measure and state criteria for reinforcement. They create graphs concerning measured behavior and analyze the graphs in order to determine the effectiveness or need for reinforcement of the behaviors. The course also covers research methods, the ethics of conditioned stimuli, and the impact of predispositions and past experiences.
Corequisite: ENG 100 or appropriate placement score. S

PSY 121 A Survey of Life Span Development: Conception to Death  3 Credits
This course examines the span of human development from conception to death. Students explore the processes that occur throughout the life stages, the continuity of the life span, and general development and its surrounding issues and events. Students acquire accepted vocabulary for this area of study and relate course topics to their own lives.
Prerequisite: PSY 101. F/S/SU

PSY 123 Human Development I: Conception to Adolescence  3 Credits
This course surveys human development from conception through the middle years. Topics include the central issues of biological, psychological, sociological, and cognitive development. Students explore the theories of Freud, Erikson, Piaget, and others. Students examine both stage and behavioralistic approaches of viewing human development; the interaction between physical and psychological growth; the relationships and differences between the developing child and societal settings; and cross-cultural research.
Prerequisite: PSY 101. F/S

PSY 124 Human Development II: Adolescence  3 Credits
This course covers the adolescent years and stresses biological, psychological, sociological, and cognitive development. Topics include the adolescent in present-day society and important psychological and sociocultural factors and theories that explain adolescent development. Students examine several theories relating adolescent growth and development.
Prerequisite: PSY 101. F/S

PSY 142 Human Sexuality  3 Credits
This course covers social, cultural, and psychological perspectives of human sexuality. Students explore differences related to gender role formation, sexual orientation, sexual attraction, premarital sex, teenage pregnancy, sexually-transmitted diseases, and other related topics within a context of multicultural diversity. Students study specific topics of human sexuality and the research and the professionals in that field. Students examine their own values, beliefs, and behaviors with respect to these topics, and establish ways of applying this information to their own sexuality.
Corequisite: ENG 100 or appropriate placement score. F/S

PSY 158 Human Relations in Organizations  3 Credits
This course covers a variety of management techniques, practices, and philosophies that are in use in today's work environment. Students learn effective time management, delegation, problem solving and decision-making, communication and listening techniques, and proven motivational and leadership behaviors. Additional topics include examining effective team building strategies and practices common in today's workplace that are used to accomplish business goals. The course utilizes a multicultural framework to reflect the global nature of business today.
Corequisite: ENG 100 or appropriate placement score. S

PSY 159 Psychology of Interpersonal Relations  3 Credits
This course examines behavior in a variety of interpersonal situations including groups, family and the workplace. Students explore the dynamics of communication, group process, and other behavioral concepts. They share experiences in the classroom and participate in group projects that combine theory and practice. The course emphasizes varied and changing work environments. Students utilize a wide range of interpersonal skills to gain a more complete learning experience, greater personal satisfaction, and improved work efficiency in a variety of situations.
Corequisite: ENG 100 or appropriate placement score. F/S/SU

PSY 181 Social Psychology  3 Credits
This course introduces students to the systematic study of human social behavior. Students consider how people perceive and react to others and how humans are affected by social situations. Students explore theoretical perspectives of social psychology, motivation, social cognition, the presenting self, persuasion, social influence, affiliation, friendship, love, prosocial behavior, aggression, prejudice, stereotyping and discrimination, groups and global social dilemmas. Upon completion of the course students demonstrate a comprehensive understanding of social psychology through appropriate assessment tools.
Corequisite: ENG 100 or appropriate placement score. S/SU
PSY 182 Psychology of Consumer Behavior 3 Credits
This course explores psychological theories and research and consumer research techniques used in advertising and merchandising. Students explore motivation, perception, learning, personality, attitude formation, and communication as they relate to consumer purchasing practices. Course topics include the consumer behavior of specific reference groups, classes, cultures, subcultures, and cross-cultural groups.
Prerequisite: PSY 101. F/S/SU

PSY 211 The Psychology of Group Dynamics 3 Credits
This course examines the theories and research findings used to make groups effective and learn skills to apply this practical situations of small group interactions.
Prerequisite: PSY 101. F

PSY 231 Introduction to Counseling 3 Credits
This course provides an overview of the major theoretical approaches to conducting counseling and psychotherapy. Students critically examine the theories and research as it applies to counseling and psychotherapy. Topics include the basic skills necessary to be an effective counselor; assessment, goal setting and intervention; ethics; diversity; and self-awareness as a beginning professional. Students learn beginning counseling skills and develop an appreciation of the current and relevant issues in the field.
Prerequisite: PSY 101. F/S/SU

PSY 235 Counseling Methods 3 Credits
This course presents methods of counseling. Students use an experiential approach to understand and practice specific techniques used in the counseling process including listening, giving and receiving feedback, problem definition, contracting, responsibility, commitment, and evaluation.
Prerequisite: PSY 231. S

PSY 241 Psychology of Women 3 Credits
This course uses a developmental perspective to explore critical milestones and significant life events experienced by most women. Students examine the social and psychological issues that affect women's development and women's roles in society.
Prerequisite: PSY 101. S

PSY 242 Psychology of Men 3 Credits
This course uses a developmental perspective to explore critical milestones and significant life events experienced by most men. Students examine the social and psychological issues that affect women's development and women's roles in society.
Prerequisite: PSY 101. F

PSY 261 Theories of Personality 3 Credits
This course introduces personality theories and theorists, definitions of personality, development and structure of personality, motivation, and concepts of self. Students examine various theories of structure and development of personality, human motivation, concepts of self, and the mature personality as proposed by Freud, Skinner, Jung, Fromm, Allport, Rogers, Frankl, and Perls.
Prerequisite: PSY 101. S

PSY 262 Abnormal Psychology 3 Credits
This course focuses on issues of mental health and mental illness. Topics include examination of various symptoms and causes of mental illness, current trends in treatment, and new developments in community health resources. Students explore the various approaches used to define and treat abnormal behaviors, including the statistical and absolute models, in order to understand and adopt a sensitive approach toward individuals whose behaviors are symptomatic of a disorder.
Prerequisite: PSY 101. F/S/SU

PSY 273 Chemical Dependency 3 Credits
This course covers the biological, psychological, and social factors involved in licit and illicit drug use and abuse. Students examine the types of drugs most commonly used and abused; psychosocial consequences of prolonged drug use and abuse; Federal, state, and local regulations governing drug use; efforts made to deal with drug use and abuse and drug related problems; and the nature and varied patterns of drug use and abuse in today's society. The course emphasizes types of drug treatment and counseling and the probable effects of different treatments upon the drug-dependent client.
Prerequisite: PSY 101. F/S/SU

PSY 277 Neurology of Behavior 3 Credits
This course examines the physiological, biological, and molecular bases of a variety of human and animal activities. Students explore learning, memory, aging, pathology, sleep, dreaming, emotion, motivation, personality, sexuality, addiction, and aggression. Topics include genetics, neuroanatomy, neurophysiology, and neuropsycharmacology.
Prerequisite: PSY 101. S

PSY 280 Issues in the Profession of Psychology 3 Credits
This course examines issues of psychology which require critical thinking, awareness of pertinent research, and importance of underlying assumptions. Students explore areas of standardized testing, diagnostic labeling, psychosurgery, and electroconvulsive therapy. Additional course topics include deception in research, the disease model, religious values in psychotherapy, genetic influences upon behavior, and issues that influence the future of the field. Students develop research skills by investigating issues of cultural diversity as well as students' own values and biases.
Prerequisite: PSY 101 and a second psychology course. S

PSY 281 Methods in Psychology 3 Credits
This course focuses on short experiments and hands-on research projects. Topics include development, implementation, and evaluation of research designs; learning and memory; sensation; perception; social psychology; and other subjects covered in introductory-level psychology courses. Students explore topics first-hand to understand the methods used by psychologists to study behavior.
Prerequisite: PSY 101. S

PUBLIC HEALTH (PHA)

PHA 101 Introduction to Public Health 3 Credits
This course provides an initial overview of public health concepts and practice. The course examines the philosophy, purpose, history, organization, function, tools, and activities of public health practice. Case studies and a variety of practice related exercises serve as a basis for student participation and interaction. The course identifies problems and issues currently facing public health. This course aims at enhancing, facilitating and promoting the use of technologies for obtaining and sharing information.
Prerequisite: ENG 100 or appropriate placement score.
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PHA 102 Introduction to Global Health  3 Credits
This course guides students to the main concepts of global health and the critical links between public health and social and economic development. Students think about the determinants of health, how health status is measured, and what key factors influence disease burdens. This course introduces students to key concerns regarding reproductive health, child survival, nutrition, communicable diseases, and chronic diseases. The course stimulates interaction around problems and issues currently facing global health. This course aims at enhancing, facilitating and promoting the use of technologies for obtaining and sharing information.
Prerequisite: ENG 100 or appropriate placement score.

RADIOLOGIC TECHNOLOGY (RDT)

RDT 102 Patient Care & Ethics in Radiology  3 Credits
This course introduces students to the professional, ethical, and legal framework of current radiology and healthcare practices, including the role of the radiographer within this system. Students learn to solve problems of possible ethical and/or legal situations through course activities. Students learn basic patient care principles and skills needed for their initial clinical experiences including monitoring breathing, heart rate and blood pressures; recognizing changes in a patient's well-being; safe transport of patients; effective communication with various types of patients; and current information on infection disease control and basic medications as they pertain to radiology.
Prerequisite: Accepted to RT Program. F

RDT 104 Radiographic Medical Terminology  1 Credit
This course introduces students to the basic medical and technical terminology inherent to the profession of Radiologic Technology. The content includes radiographic positioning terminology, professional organization acronyms and purposes of these agencies, basic medical terminology and abbreviations. Students use this information to effectively communicate within the healthcare setting.
Prerequisite: Accepted to RT Program. F

RDT 110 Fundamentals of Radiographic Equipment and Medical Imaging  3 Credits
This course introduces the principles of medical imaging with emphasis on basic radiation safety practices, the components of radiographic imaging equipment, how x-rays are produced and the selection of exposure factors. Lab sessions provide students with hands-on practice of the concept presented in class.
Prerequisite: Accepted to RT Program. F

RDT 112 Medical Imaging II  3 Credits
This course continues to instruct the student on the principles of medical imaging to include accessory imaging devices and the principles of digital image acquisition, processing and display. Image analysis methods are introduced and practiced to develop students’ ability to recognize suboptimum images and determine appropriate corrective action(s). Lab activities allow students to implement the principles discussed in class and demonstrate the effects of correct and incorrect utilization of imaging equipment and techniques.
Prerequisite: RDT 110. S

RDT 121 Radiographic Positioning & Anatomy I  3 Credits
This course provides initial information related to proper positioning of the human body for medical diagnostic imaging. Students study intricate anatomy and specific positioning procedures of the upper and lower extremities, chest, and abdomen. Students practice these skills through laboratory activities before performing them on live patients in their clinical assignments. Students learn the skeletal anatomy of specified body parts, identify specific structures within these anatomical regions, and simulate any exam procedure discussed during the course.
Corequisite: RDT 102, RDT 104. F

RDT 122 Radiographic Positioning & Anatomy II  3 Credits
This course continues to develop students’ positioning skills with focus on specific anatomy and positioning procedures of the pelvis, hip, bony thorax, lumbo-sacral, thoracic and cervical spine, GU and GI systems. Students practice these skills through laboratory activities before performing them on live patients in their clinical assignments. The course focuses on problem solving for atypical imaging conditions requiring modification to the usual positioning procedure. Students learn the skeletal anatomy of specified body parts, identify specific structures within these anatomical regions, and simulate any exam procedure discussed during the course.
Corequisite: RDT 121, SPH 101. S

RDT 131 Medical Radiography Clinic I  2 Credits
This course focuses on developing basic skills for the practice of radiography. Students learn proper methods to radiograph and care for patients with emphasis on equipment manipulation, patient care, darkroom procedure, and chest and abdomen radiography.
Students develop these skills at a clinical site under direct supervision. They advance from observation and assisting with procedures, to performing the exam with indirect supervision. Students assess radiographic images for quality, accuracy, and to suggest options for improvement.
Corequisite: RDT 110, RDT 121. F

RDT 132 Medical Radiography Clinic II  5 Credits
This course expands students’ clinical skills through their participation in more varied and complex radiographic procedures with emphasis on imaging the upper/lower extremities, pelvis, spinal column and GU and GI systems. Students gradually advance to perform these procedures on more acute patients and under atypical conditions. Students continue to develop their ability to critique images of procedures learned during the previous and current semesters. This course extends beyond the spring semester to include the month of June (40 hours/week). During this period, students focus on fluoroscopy exams of the GI system and are introduced to mobile and surgical radiography procedures.
Prerequisite: RDT 131. S

RDT 141 Radiation Science  2 Credits
This course covers the properties of particulate and electromagnetic radiations, sources of exposure, the biological implications of irradiation, the medical uses of radiation, and dose limitation methods. Students learn how to answer patients’ questions regarding exposure and how to provide appropriate protection for themselves, their patients, the clinical staff, and the general public.
Prerequisite: RDT 110. S

RDT 231 Medical Radiography Clinic III  5 Credits
This course focuses on the development of students’ clinical skills with emphasis on performing fluoroscopy, mobile, and surgical exams, as well as imaging the bony thorax, facial bones, and sinuses. Students expand their skills with trauma procedures; are introduced to pediatric imaging; assume independent care of stable and mildly acute patients; and closely assist with more severely acute patients. Students use problem solving and critical thinking skills in the management of non-typical imaging situations and the continued assessment of image quality.
Prerequisite: RDT 132. F
RDT 232 Medical Radiography Clinic IV  5 Credits
This course concentrates on refining students’ skills in performing all mandatory and elective procedures required for graduation and eventual employment as an entry-level radiographer. Upon completion of this course, students are eligible for examination for certification by the American Registry of Radiologic Technologists. Students work independently, with indirect supervision, on all exams for which they have been evaluated as competent. Advanced imaging procedures are presented and include specialized cranio-facial imaging, basic special procedures, trauma, pediatric, and surgical exams. Students are encouraged to experience advanced modalities such as CT, MR, angiography, nuclear medicine, and sonography.
Prerequisite: RDT 231. F

RDT 240 Imaging Applications  4 Credits
This course integrates imaging concepts related to image assessment and the determination of corrective actions to achieve optimal image quality. Evidenced-based learning strategies require students to demonstrate their problem-solving skills in the process of modifying exam procedures to accommodate patient limitations as experienced with trauma, surgical, pediatric and mobile imaging. Imaging of craniofacial anatomy is also covered.
Prerequisite: RDT 112, RDT 122. F

RDT 245 Medical Radiographic Equipment & Quality Assurance  3 Credits
This course includes the principles of mechanics, electrostatics, electrodynamics, magnetism, electromagnetism, and circuitry. Students examine these concepts in detail and apply them to the design and operation of radiographic and fluoroscopic systems. Students also learn how radiologic quality assurance programs are developed and implemented. Laboratory sessions feature hands-on demonstrations of the principles discussed in lecture and allow students to perform quality control tests on the campus ionized radiographic unit and accessory equipment.
Prerequisite: RDT 112. F

RDT 252 Radiology Seminar  4 Credits
This course provides a series of discussions, presentations and group projects to further develop students’ knowledge and skills as health care providers with an emphasis on medical ethics and cultural diversity related to healthcare delivery in the radiology setting. A capstone component requires students to integrate their practical skills and knowledge through image critiques, career exploration and professional development activities to clarify their professional responsibilities and awareness for lifelong learning in preparation for employment as entry-level radiologic technologists.
Prerequisite: BIO 112, RDT 240, RDT 231. S

RDT 254 Radiologic Pharmacology and Pathology  3 Credits
This course covers the basic concepts of health, illness and disease processes affecting various bodily systems with special emphasis on the radiographic appearance of pathologies. The fundamentals of pharmacology and basic principles of venipuncture for the administration of contrast media and/or intravenous medications are reviewed and practiced.
Prerequisite: BIO 112, RDT 231, RDT 240. S

RDT 260 CT & Cross-Section Anatomy  1 Credit
This course provides fundamental instruction of the appearance of anatomical structures in cross-section format as well as the principles of computed tomography imaging as needed for entry-level practice.
Prerequisite: BIO 112, RDT 231, RDT 240. S

RDT 262 Cross-Sectional Anatomy  3 Credits
This course focuses on the appearance and relationships of anatomical structures in multiple projections. It emphasizes anatomy commonly examined through the imaging modalities of CT, MR and ultrasound. Course materials are presented in lecture form. Students will schematically draw organ relationships at various levels in the body and in various projections. Students develop a working knowledge of multplanar anatomy, applicable for any imaging modality.
Prerequisite: BIO 112 or permission of Program Coordinator, Alternate Springs. S
RCP 114 Medical Lectures IV 3 Credits
This course explores the etiology, clinical presentation, pathologic features, diagnostics, and treatment of diseases commonly encountered in Respiratory Care practice. The focus is on cardiopulmonary and other system's disorders as they present in the adult client. Agents of bioterrorism including smallpox, anthrax, botulism, ricin, sarin, and plague are also introduced. Case studies/independent research/writing, and physician lectures are utilized to promote the student's understanding and to develop the student's critical thinking skills.
Prerequisite: BIO 112, RCP 113.

RCP 121 Clinical I 3 Credits
This course introduces students to the basic principles involved in the administration of respiratory care. Topics include routine patient care, medical gas therapy, oxygen administration devices, infection control, emergency procedures, and chemical disinfection and sterilization. In the lab component, students review and apply relevant theory, assemble/disassemble and troubleshoot equipment, and practice client care skills in a clinical simulation environment.
Corequisite: RCP 103.

RCP 122 Clinical II 3 Credits
This is a supervised clinical rotation in an affiliating hospital. Students continue to build on competencies acquired during the first semester while acquiring additional experience in chest physical therapy, arterial blood gases, lung inflation techniques, tracheobronchial aspiration, and airway clearance. The emphasis is on day-to-day therapeutic respiratory procedures. The laboratory component provides a clinical simulation environment and covers equipment and procedural skills related to the lecture materials in RCP 104 Fundamental of Respiratory Care II. Students review, demonstrate, and apply relevant theory, assemble/disassemble and troubleshoot equipment, and practice client care skills related to course topics. Skills checklists are completed.
Prerequisite: RCP 103, RCP 121, RCP 141. Corequisite: RCP 104.

RCP 131 Cardiopulmonary Technology 2 Credits
This course covers pulmonary function testing, invasive and non-invasive diagnostic procedures, and techniques utilized to assess patients with pulmonary or cardiovascular diseases and sleep disorders.
Prerequisite: BIO 112, RCP 122.

RCP 141 Pharmacology 3 Credits
This course covers basic principles of general pharmacology and is designed to meet the needs of the Respiratory Care practitioner. Topics covered in this course include: basic principles of pharmacology; specific modes of drug action; and indications, contraindications, potential side effects and dosages of drugs commonly utilized in the treatment of respiratory, cardiovascular and critical care patients.
Corequisite: RCP 111.

RCP 221 Clinical III 5 Credits
This course is an advanced, supervised clinical experience in intensive medical, surgical, pediatric, and neonatal intensive care units. Students develop practical skills in all aspects of ventilatory management, monitoring, arterial blood gases, and all other therapeutic modalities provided in intensive care.
Prerequisite: BIO 112, RCP 122.

RCP 222 Clinical IV 1 Credit
This course is an advanced, supervised clinical experience. Students acquire practical skills in critical care, pulmonary rehabilitation, neonatal, pediatrics, and other specialty areas. Students correlate theoretical principles to practical applications.
Prerequisite: BIO 112, RCP 221.

RCP 230 Clinical IV 3 Credits
This course provides a laboratory environment in which students will learn the theoretical foundations and practical skills necessary to provide Respiratory Care to an adult client in a critical care setting. Topics to be covered include: the initiation, maintenance and discontinuation of mechanical ventilatory support; airway care; and monitoring. Additional topics may be added as time permits.
Prerequisite: BIO 112, RCP 122.

RCP 231 Critical Care II 3 Credits
This course covers a variety of topics relevant to critical, adult Respiratory Care practice. Topics include: a review of techniques/protocols used in the initiation, monitoring and discontinuance of mechanical ventilator support; monitoring of the adult patient in the ICU, including hemodynamic, neurological, renal, hepatic, and nutritional support; physiologic significance of pulmonary artery blood gases; interpretation and significance of ventilatory waveforms; calculations and formulas relevant to practice and credentialing examinations; chest tubes and pleural drainage systems. ECMO, IAB counterpulsation, and liquid ventilation are also introduced.
Prerequisite: RCP 230.

RCP 243 Neonatal and Pediatric Respiratory Care 3 Credits
This course covers the normal and pathophysiological events that affect the cardiopulmonary status of the fetus, infant, and child. Students study fetal development, the nature and physiology of neonatal and pediatric pathology, and the application of this information in the clinical setting. Other topics include neonatal resuscitation and advanced pediatric life support.
Prerequisite: BIO 112, RCP 221.

RCP 245 Respiratory Care Seminar 2 Credits
This course is intended to strengthen student skills and knowledge in the processes of Respiratory Care and to build proficiency, professionalism and community spirit. It is specifically designed to prepare the Respiratory Care student to take the N.B.R.C. credentialing examinations. Preparation for the clinical simulation component of the registry examination is provided through academic software. Students will complete a Senior Project meant to encourage student involvement in the Respiratory Care profession while promoting the importance of community service.
Prerequisite: BIO 112, Corequisite: RCP 222.

SCI 103 Earth Science 3 Credits
This course is an introduction to the science of Earth. Students apply fundamental physics and chemistry to the study of Earth's composition, origin and development. Topics include geology, oceanography, hydrology, earthquakes, volcanoes and other natural hazards.
Prerequisite: MAT 095 with a "C" or better in MAT 095 on departmental final exam or appropriate placement score and ENG 100 or appropriate placement score.
SCI 104 Climate and Weather: Causes and Effects  
3 Credits
The focus of this course is the science related to weather and climate, how humans affect weather and climate, and weather and climate’s effect on humans. Students use basic laws and theories of physics and chemistry to describe and explain the composition, structure, and energy distribution of Earth’s atmosphere plus atmospheric phenomena, such as global warming/cooling, the greenhouse effect, ozone depletion, air pollution, severe storms, rainbows, auroras, weather, and climate. Students examine climate change and techniques to measure climate change and compare Earth’s atmosphere to that of other planets. Prerequisite: MAT 095 with a "C" or better in MAT 095 on departmental exam or appropriate placement score and ENG 100 or appropriate placement score, ENG 100 or equivalent. F/S/SU

SCI 105 Integrated Science: Earth and Space  
4 Credits
This course focuses on the basic concepts of astronomy and earth science. Students apply fundamental physics and chemistry to the study of the physical world they live in, and, through the laboratory component, gain an understanding of the methods and applications of science. The course is designed for but not limited to students in Elementary and Early Childhood Education programs. Prerequisite: ENG 100 or appropriate placement score, MAT 095 with a "C" or better in MAT 095 on departmental exam or appropriate placement score. F/S/SU

SCI 106 Integrated Science: The Living World  
4 Credits
This course covers the basic concepts of life science and examines the interactions of living organisms with the physical world they inhabit. Students apply fundamental physics and chemistry to various topics in biology and environmental science, and, through the laboratory component, gain an understanding of the methods and applications of science. This course is designed for but not limited to students in Elementary and Early Childhood Education programs. Prerequisite: ENG 100, MAT 095 with a "C" or better in MAT 095 on departmental exam or appropriate placement score. F/S/SU

SCI 107 Science of Technology: Vision and Light  
4 Credits
This course provides an introduction to the way that science, through technology, enhances human life. This course has a particular emphasis on innovations that impact vision and allow humans to extend a person’s natural ability to visually explore the world and exchange ideas. Students learn scientific principles that underlie many technological devices that enhance human ability, as well as the complimentary roles of the Scientific Method and the Engineering Design Process. Students gain an understanding of methodologies used in scientific investigations through the laboratory portion of the course. Prerequisite: ENG 100, MAT 095 with a "C" or better in MAT 095 on departmental exam or appropriate placement score. F

SCI 108 Science of Technology: Hearing and Sound  
4 Credits
This course provides an introduction to the way that science, through technology, enhances human life. This course has a particular emphasis on innovations that impact hearing and allow humans to extend a person’s natural ability to explore the world and exchange ideas through sound. Students learn scientific principles that underlie many technological devices that enhance human ability, as well as the complimentary roles of the Scientific Method and the Engineering Design Process. Students gain an understanding of methodologies used in scientific investigations through the laboratory portion of the course. Prerequisite: ENG 100 or appropriate placement score, MAT 095 with a "C" or better in MAT 095 on departmental exam or appropriate placement score. S

SCI 109 Environmental Science: Biological Topics  
4 Credits
This course covers selected biological topics of environmental science. Students learn about the interactions between humans and the environment and gain the ability to connect the issues to a framework of ideas and values that allow them to become part of the solution to environmental problems. Topics include the themes of environmental science, the definition, functioning and changing of ecosystems, human population, wild species and biodiversity and pests and their control. Lab exercises are designed to reinforce and expand on topics covered in lecture. Students are required to participate in off-campus field work for some of the class/laboratory activities. Prerequisite: ENG 100 or appropriate placement score and "C" or better in MAT 095 on the departmental exam or appropriate placement score. F/S

SCI 110 Sustaining Earth’s Environment  
4 Credits
This course focuses on the basic concepts of environmental science. Students apply fundamental physics and chemistry to the study of the physical world they live in, and, through the laboratory component, gain an understanding of the methods and applications of science. Topics include consumption and conservation of Earth’s natural resources, the impact of the humans on the environment, waste management and renewable energy sources. Prerequisite: ENG 100 or appropriate placement score and "C" or better in MAT 095 on the departmental exam or appropriate placement score. F/S

SCI 135 Introduction to Astronomy  
3 Credits
This course consists of a survey of historical knowledge about astronomy, as well as recent developments in the field. Topics include constellations, coordinates, light, Solar System planets, the sun, stars, galaxies, and conditions for life on other planets. Students perform out-of-class projects including observational aspects of astronomy, such as the night sky, moon phases, and the seasons. Prerequisite: MAT 090 with a "C" or better in MAT 090 on departmental exam or appropriate placement score, ENG 101 or appropriate placement score.

SCI 140 Astronomy I: Close to Home  
4 Credits
This course emphasizes the scientific basis of introductory astronomy concepts, using labs and algebra to demonstrate the processes. Students learn physics concepts essential to continued study of astronomy, including Newtonian gravity, planetary motion, the electromagnetic spectrum, optics, and theories of the solar System and its contents. Labs are a mixture of daytime astronomy and physics related topics, and required night-time on-campus observational astronomy sessions. Students are required to observe on campus at night a minimum of (1) time during the semester; a choice of dates will be provided. Prerequisite: ENG 100 or appropriate placement score, MAT 099 or appropriate placement score. F

SOCIAL SCIENCE (SOS)

SOS 90 People in Society  
3 Credits
This course examines how economic, social, and political systems affect human life. Students explore how to apply this knowledge to improve their everyday life. The course emphasizes building skills for coping with life experiences and prepares students for college-level courses in the social sciences. S

SOS 131 Personal Health and Wellness: A Social Science Perspective  
3 Credits
This course explores methods for making informed lifestyle choices. Students examine issues that affect their health, family lives, and social networks and activities by using psychology, sociology, and
other sources and materials. Topics include an overview of contemporary issues including lifestyle and health, self-esteem, stress, family, and issues related to life stages and aging. 
Corequisite: ENG 100 or appropriate placement score.

SOS 211 Death & Dying 3 Credits
This course examines the death and dying process within personal and professional frameworks. Students learn differences in cultural attitudes toward death and dying; the origins of death anxiety; the processes involved in dying, grieving, and mourning; and the community resources available to address these processes. Topics include cultural attitudes, models of dying and grieving, children and death, suicide, and euthanasia.
Corequisite: ENG 100 or appropriate placement score. F/S

SOCILOGY (SOC)

SOC 101 Introductory Sociology (Principles) 3 Credits
This course introduces basic theories and vocabulary of sociology including its historical origins and research process. It examines the major principles that govern the structure and function of society, its institutions, groups, and processes. Students learn people in society decide to meet the social, psychological, economic and everyday needs of its members. The course emphasizes making connections between students' personal lives and the social change occurring around them.
Corequisite: ENG 100 or appropriate placement score. F/S

SOC 106 The Sociology of Difference and Inequality 3 Credits
This course examines the construction of categories of difference, such as race, class, sexual orientation, and gender, and how those categories are transformed into systems of inequality from a sociological perspective. Special attention is paid to the role of social institutions, such as family, education, and mass media in the creation and maintenance of difference-based inequalities. Students critically examine their own experiences within the broader social context and explore strategies for individual and social change.
Corequisite: ENG 100 or appropriate placement score. F/S

SOC 111 Social Problems & Social Change 3 Credits
This course examines how social change in the United States produces social problems such as prejudice and poverty, and how these problems affect families and the quality of life in a multicultural society. Students learn to recognize and understand the relationship between on-going social change and the problems that accompany change. Students examine major problems facing society today, separate myth from fact, and analyze these problems and their solutions objectively.
Corequisite: ENG 100 or appropriate placement score. F/S/SU

SOC 115 Sociology of Sex and Gender 3 Credits
This course explores peoples' gender experiences in society from a sociological perspective. A sociological perspective is particularly important to gender studies because it situates individual experience within the context of social institutions. This course addresses how the varied experiences of women and men are constructed within social institutions and, therefore, can be transformed through institutional change. Students develop critical and analytical skills through reading and writing assignments. Students learn actively to incorporate aspects of social stratification and the differences it engenders in women's and men's experiences.
Corequisite: ENG 100 or appropriate placement score. F/S

SOC 131 Films in Social Psychology 3 Credits
This course presents various topics in social psychology via films and full-length movies. The topics vary from semester to semester and include child rearing practices, divorce, human relations, nuclear proliferation, economics, sex role stereotyping, sexuality, aggression, and social norms. Students gain an understanding of these topic areas as well as how the popular media portrays them.
Corequisite: ENG 100 or appropriate placement score. F/S/SU

SOC 201 Global Society and Global Culture 3 Credits
This course introduces students to social-science approaches to globalization. Students examine the challenges and opportunities of global society and culture from particular perspectives of the Global South, Africa, Central and Latin America, and most of Asia. General topics include social problems and social change, difference and inequality, continuity and conflict. Students also explore what it means to be a global citizen with respect to various social institutions such as family, education, and work.
Prerequisite: ENG 100 or appropriate placement score.

SOC 211 The Dynamics of Racial & Ethnic Relations 3 Credits
This course examines racial and ethnic relations and the major sociological theories used to analyze them, and provides an overview of assimilation and melting pot theory. It emphasizes multiculturalism and focuses on sociological explanations of dominant group/minority group encounters within the contexts of power, poverty, and segregation. Students study contemporary and historical examples of institutional discrimination, and discuss policies and issues related to improving race relations in the United States.
Corequisite: ENG 100 or appropriate placement score. F/S/SU

SOC 212 Juvenile Delinquency & the Juvenile Justice System 3 Credits
This course explores the underlying causes of youth crime as they relate to contemporary methods of social control of delinquency. Students examine biological, psychological, and sociological factors affecting deviant behavior as a broad framework for understanding the response of the juvenile justice system to that behavior.
Corequisite: ENG 100 or appropriate placement score. F/S/SU

SOC 220 American Deaf Culture 3 Credits
This course provides a historical and contemporary perspective of American deaf culture using a socio-cultural model. Students examine deaf culture and make comparisons and contrasts with other cultures. Topics include communication, language, cultural identity and values, group norms, traditions and the world view of deaf people.
Prerequisite: SOC 101. F

SOC 221 The Family 3 Credits
This course examines ideas about the nature and structure of the family and how they have changed over time. Students debate whether or not the family is dying as an institution, and how best to restore the family to its place in society. Students explore how economic and social forces affect families; and examine personal and social values about dating, mating, and family life.
Corequisite: ENG 100 or appropriate placement score. F/S/SU
SPANISH (SPN)

SPN 111 Beginning Spanish I  3 Credits
This course introduces the fundamentals of the Spanish language. Students examine brief readings on the everyday aspects of the contemporary Spanish-speaking world. Students use common conversation, tell time, make comparisons, discuss the weather, and recognize and use basic tenses for common verbs. Previous knowledge of Spanish is not necessary. F/S

SPN 112 Beginning Spanish II  3 Credits
This course is a continuation of SPN 111 Beginning Spanish I. Students continue to progress in the fundamentals of understanding, speaking, reading, and writing the Spanish language. The course emphasizes the development of reading skills through the study of enjoyable, short, and timely articles on contemporary life and culture in the Spanish-speaking world. The course covers more complex verb and pronoun forms. Prerequisite: SPN 111. F/S

SPN 211 Intermediate Spanish I  3 Credits
This course is a continuation of SPN 112 Beginning Spanish II. It reviews the fundamentals of the language and emphasizes conversational Spanish. Students study the culture of the Spanish-speaking world and current events through the use of newspaper and magazine articles edited for student use. Students form and use more complex verbs. They also summarize a ten-minute talk given by the instructor, participate in a variety of situational conversations, answer questions about readings, and write an in-class composition about a topic studied during the semester. Prerequisite: SPN 112. F/S

SPN 212 Intermediate Spanish II  3 Credits
This course is a continuation of SPN 211 Intermediate Spanish I. The course reviews key points of the language and emphasizes conversational fluency. Students engage in intensive oral practice through the reading and discussion of well-edited texts in Spanish. Students summarize a twenty-minute talk given by a native speaker, read and answer questions on a magazine article, present a five-minute talk on a chosen topic, and write a summary of the talk in Spanish. Prerequisite: SPN 211. F/S

SPEECH (SPH)

SPH 101 Speech Communication Skills  3 Credits
This course covers organization and delivery skills, and the development of confidence necessary for effective oral communication. Students organize speeches for both specific and general audiences; prepare and present extemporaneous and impromptu speeches on a variety of contemporary issues. Students implement principles and practices of public communication through evaluated classroom activities including the use of PowerPoint® presentations. Prerequisite: ENG 101, Corequisite:. F/S/SU

SURGICAL TECHNOLOGY (SUR)

SUR 101 Perioperative Issues  3 Credits
This course provides knowledge in the areas of patient care directly associated with the surgical experience. Included are an in-depth overview of the hospital, the operating room and its equipment, and the individual roles of the surgical team; principles of patient safety; identification, transportation, and positioning; and, surgical pharmacology. Prerequisite: BIO 100 or BIO 140, SUR 115, Corequisite: SUR 111. F

SUR 111 Operating Room Techniques  5 Credits
This course introduces techniques and procedures utilized during the surgical experience. Topics covered include scrubbing, gowning, and gloving; and the establishment of the sterile field with its armamentarium of sutures, instruments, supplies and equipment. The course includes an in depth discussion of laparoscopic equipment and supplies, laser, and emergency preparedness. The laboratory component allows the student to observe and demonstrate the principles and procedures taught in the classroom in a non-patient contact environment. Prerequisite: SUR 115, ALH 102, Corequisite: SUR 101. F

SUR 115 Asepsis  2 Credits
This course covers the principles and practices of surgical asepsis that must be maintained in the operating room. Included are the study of microscopic life forms, the relationship of microbes to disease and illness, the principles and techniques of disinfection, sterilization, antisepsis, and the development of the “surgical conscience”. Prerequisite: Enrollment limited to Surgical Technology majors only. SU

SUR 121 Surgical Procedures I  8 Credits
This course explores the diagnostic and surgical interventions of general, OB/GYN, orthopedic, EENT, dental/oral/maxillofacial, plastic/reconstructive and GU. Additionally this course covers laparoscopic and robotic procedures for each specialty. Ethical, legal and moral values relating to the individual patient as well as the operating room procedures are included. Prerequisite: BIO 100 or BIO 140, SUR 115, Corequisite: SUR 111. F

SUR 199 Clinical I  4 Credits
Students are assigned to surgical settings within the greater Worcester area. Clinical experience provides students with supervised applications of the theory, principles, and procedures taught in the classroom. Students experience patient contact as a member of the operating room team. This experience takes place in hospitals and clinics and focuses on minimally complex surgical cases. Prerequisite: SUR 101, SUR 111, SUR 121, SUR 230. S

SUR 221 Surgical Procedures II  3 Credits
This course explores the diagnostic and surgical interventions of specialized surgeries including thoracic, neurosurgery, peripheral and cardiovascular surgeries. Prerequisite: SUR 121. F

SUR 230 Ethics  1 Credit
This course introduces the student to ethical issues which relate to patient care in a hospital surgical setting. Legal issues and moral values relating to patient rights and operating room procedures will be discussed. Cultural, ethnic, and age issues will be considered as appropriate. F

SUR 250 Perioperative Nursing  3 Credits
This course is designed to provide the learner with an understanding of the operating room nurse’s role and responsibilities as a scrub nurse and as a circulating nurse. Instruction includes components of the basic sciences, surgical asepsis/sterile technique, the Operating Room environment, surgical procedures, anesthesia, professionalism, clinical practices and the assessment of the patient’s
physical, emotional and spiritual needs. The content is based on the standards and recommended practices established by the Association of Operating Room Nurses (AORN).

Prerequisite: RN, Corequisite: NUR 202.

SUR 251 Perioperative Nursing Externship 7 Credits
This course is designed to introduce the RN to perioperative nursing skills associated with caring for the surgical patient in the Operating Room. Students demonstrate the Operating Room nurse’s role and responsibilities as a scrub nurse and circulating nurse in lab. Students perform these skills with a preceptor at selected area hospitals.

Prerequisite: SUR 250, Students accepted to the Perioperative Nursing Certificate.

SUR 290 Clinical II 6 Credits
This course involves the practical application of the skills, knowledge, and abilities developed in SUR 121 with a specific focus on moderately complex surgical cases, such as ophthalmology, ears/nose/throat, dental/oral/maxillofacial, plastic/reconstructive and genito-urinary. This clinical experience requires appropriate case scheduling.

Prerequisite: SUR 199. S

SUR 299 Clinical III 6 Credits
This course involves the practical application of the skills, knowledge, and abilities taught in the classroom via patient contact as a member of the operating room team. This clinical experience focuses on more complex surgical procedures.

Prerequisite: SUR 290. S
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<thead>
<tr>
<th>Name</th>
<th>Title/Major Program</th>
<th>Education</th>
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<tbody>
<tr>
<td><strong>Tetteh Abbeyquaye</strong></td>
<td>Associate Professor of Chemistry</td>
<td>B.S., The University of Birmingham, UK; Ph.D., Clark University</td>
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<tr>
<td><strong>Joseph Adams</strong></td>
<td>Project Director - TRIO Student Support Services Program</td>
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<tr>
<td><strong>Maria Addison</strong></td>
<td>Director of Career and Academic Planning</td>
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<tr>
<td><strong>Stephen Agard</strong></td>
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<tr>
<td><strong>Margaret Ahearn</strong></td>
<td>Professor of Nurse Education</td>
<td>R.N., Saint Vincent Hospital School of Nursing; B.S.N., University of Massachusetts-Amherst; M.S.N., University of Massachusetts Graduate School of Nursing</td>
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<tr>
<td><strong>Dale Allen</strong></td>
<td>Vice President for Community Engagement</td>
<td>B.S., Springfield College; M.Ed., Springfield College; M.S., University of Massachusetts-Boston</td>
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<tr>
<td><strong>Thomas Anderson</strong></td>
<td>Painter I/Facilities</td>
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<tr>
<td><strong>Karl Anderson</strong></td>
<td>Professor of English</td>
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<tr>
<td><strong>Kate Anderson</strong></td>
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<td><strong>Ellen Andrews</strong>*</td>
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<tr>
<td><strong>Lisa Antonelli</strong></td>
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<td>A.B., Smith College; D.M.D., University of Pennsylvania</td>
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<tr>
<td><strong>Jen Arner Welsh</strong></td>
<td>Associate Professor of Psychology</td>
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<tr>
<td><strong>Jill Arrell</strong></td>
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<tr>
<td><strong>Clarence Ates</strong></td>
<td>Dean for the School of Humanities &amp; Education</td>
<td>B.S., Oakwood College; M.S., Oklahoma State University; Ph.D., University of Texas at Austin</td>
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<tr>
<td><strong>Benedicta Attaa</strong></td>
<td>Clerk III/Financial Aid</td>
<td>A.A., Quinsigamond Community College</td>
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<td><strong>Nicole Auger</strong></td>
<td>Accountant I/Payroll</td>
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<td><strong>Elizabeth Austin</strong></td>
<td>Director of Human Resources</td>
<td>B.A., College of New Rochelle</td>
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<tr>
<td><strong>Joseph Babu</strong></td>
<td>Assistant Professor of Mathematics</td>
<td>B.Ed., Kenyatta University; B.S., Coppin State College; M.S., University of Massachusetts-Lowell</td>
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<td><strong>Brian Bandalewicz</strong></td>
<td>Desktop Support Technician</td>
<td>A.S., Quinsigamond Community College</td>
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<tr>
<td><strong>Amarildo Barbosa</strong></td>
<td>Learning Manager/General Academic Areas</td>
<td>B.S., University of Vermont; M.Ed., University of Vermont</td>
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<tr>
<td><strong>Krista Bardier</strong></td>
<td>Campus Police Officer I/Public Safety</td>
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<tr>
<td><strong>Mark Bates</strong></td>
<td>Professor of English/Coordinator of the Humanities Work Area</td>
<td>B.A., University of Leeds; M.F.A., Emerson College; Ph.D., Northeastern University</td>
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<tr>
<td><strong>Amy Beaudry</strong></td>
<td>Professor of English</td>
<td>B.F.A., Emerson College; M.F.A., Sarah Lawrence College</td>
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<tr>
<td><strong>Laurie Behrmann</strong></td>
<td>Clerk III/Admissions</td>
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<tr>
<td><strong>Benjamin Benton</strong></td>
<td>Assistant Professor of Biology/Coordinator of the Biotechnology Program</td>
<td>B.S., Michigan State University; Ph.D., Northwestern University</td>
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<tr>
<td><strong>Gaelan Benway</strong></td>
<td>Professor of Sociology</td>
<td>B.A., Middlebury College; M.A., Brown University; Ph.D., Brown University</td>
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<th>Field</th>
<th>Degrees and Institutions</th>
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<tr>
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<tr>
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<tr>
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<tr>
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<tr>
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<tr>
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<th>Name</th>
<th>Program</th>
<th>Degrees</th>
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<td>HEIDI FREEMAN</td>
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<td>KENNETH FRIEDMAN</td>
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<td>Mathematics</td>
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<td>Political Science</td>
<td>B.A., Hobart and William Smith Colleges; J.D., New York Law School</td>
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<td>NANCY GORDON</td>
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<td>SUSAN GRAVES</td>
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<td>MARCIA GREEN DOYLE</td>
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<td>LINDA GRENACHE</td>
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<td>KAREN GROSS</td>
<td>Emergency Medical Technician</td>
<td>EMT Paramedic Certificate, Quinsigamond Community College</td>
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<td>TINA GROVE</td>
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<td>B.S., Southern Illinois University; M.A., Sacred Heart University; Ph.D., Capella University</td>
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<td>CATHERINE GUADAGNOLI</td>
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<td>RUSSELL GWILLIAM</td>
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<td>ALFRED HAMEL</td>
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<td>RALPH HARRIS</td>
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B.A., Eotvos Lorand University; M.A., Eotvos Lorand University
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<td>PETER JENGO</td>
<td>Dental Hygiene</td>
<td>B.S., Boston College; D.D.S., Georgetown University Dental School</td>
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<td>LISA JOHNSON</td>
<td>Dental Hygiene</td>
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<td>ROBERT JOHNSON</td>
<td>Medical Technology</td>
<td>Paramedic Technology Certificate; A.A., Quinsigamond Community College</td>
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<td>CARRIE JOHNSON</td>
<td>Interdisciplinary</td>
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<td>GEORGE JOSE</td>
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<td>SCOTT JOUBERT</td>
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<td>KATHERINE KALAGHER</td>
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<td>CHRISTOS KAPETANIOS</td>
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</tr>
<tr>
<td>BERNADETTE STOCKWELL</td>
<td>English</td>
<td>B.A., University of Massachusetts; M.A., Lesley University</td>
</tr>
</tbody>
</table>
KENNETH STRAUS, Mathematics
- B.S., University of California at Berkeley; M.A., University of Wisconsin-Madison;
  M.S., University of Wisconsin-Madison

KEVIN SULLIVAN, Computer Science
- A.S., Quinsigamond Community College; B.A., Nichols College

CLAIRE SULLIVAN, Respiratory Care
- A.S., Quinsigamond Community College

JOHN SULLIVAN, Fire Science
- A.S., Quinsigamond Community College; B.S., Anna Maria College; M.P.A., Clark University

FARHAN SYED, Biology
- B.S., Aligarh Muslim University, India; M.S., Aligarh Muslim University, India;
  Ph.D., Aligarh Muslim University, India

LISA SYPEK, Mathematics
- B.S., University of Lowell; M.Ed., Worcester State College

JACK SZEREDY, Academic Advisor
- B.S., Bryant College; M.Ed., Worcester State College

MARK SZYMCIK, English
- M.S., Bay Path College

DAVID TALBOT, Psychology
- B.A., Assumption College; M.A., Assumption College

ELIZABETH TAPPER, Early Childhood Education
- B.A., Anna Maria College

JESSICA TAPPIN, English
- B.A, The College of Charleston; M.F.A., American University

MARY TASHJIAN, Psychology
- B.A., Clark University; M.A., Clark University

ANDREA TEMPESTA O'CONNELL, English and Humanities
- B.A., Worcester State College

STEPHANIE TERRILL, English
- A.S., Quinsigamond Community College; B.A., Worcester State College;
  M.A., Worcester State College

SUSAN TETREAUT, Allied Health
- A.A., Quinsigamond Community College

INDIRA THIMMIAH, Biology
- M.B.B.S., Mysore Medical College; M.D., University of Banglalore

NICOLE THOMASIAN, Dental Hygiene
- A.S., Quinsigamond Community College; B.S., Fitchburg State College

CHRISTOPHER THOMPSON, Marketing
- B.S., University of Phoenix; M.B.A., University of Phoenix

TAMISHA THOMPSON, Mathematics
- B.A., Rutgers College; M.Ed., Rutgers University

JAMES TODD, Humanities
- B.A., Florida State University; B.D., Yale University; ThM., Emory University;
  Ph.D., Emory University

ALBERT TONEY, Interdisciplinary Studies
- A.S., Quinsigamond Community College; B.S., Anna Maria College

ALVIN TONEY, Criminal Justice and Sociology
- A.A., Quinsigamond Community College; B.A., Assumption College;
  M.A.,C.A.G.S., Assumption College; M.A., Anna Maria College

MELISSA TOROSIAN, English as a Second Language
- B.A., Bridgewater State College; M.A., San Francisco State University

NATONIA TRAMMELL, Human Service
- B.A., Clark Atlanta University; M.Ed., Cambridge College

RICHARD TROTT, Psychology and Philosophy
- B.A., Columbia Union College; M.Div., Andrews University Theological Seminary;
  Ph.D., Andover Newton Theological School

WILLIAM TROTTA, Criminal Justice
- A.S., Quinsigamond Community College; B.S., Worcester State College; M.S., Anna Maria College

MISHANA TSOUTSIS, Early Childhood Education
- B.S., University of Massachusetts Dartmouth; M.Ed., Lesley University

VICTOR TSEVYBEL, Nursing
- B.S., Northeastern University; M.S., Massachusetts General Hospital Institute

PATRICIA TUPAJ, Accounting
- B.S., University of Massachusetts; M.B.A., Nichols College

JULIE TZIPORI, Early Childhood Education
- M.Ed., Worcester State College

ENOH UKPONG, Nurse Education
- R.N., Wusasa School of Nursing, Nigeria; B.S., Anna Maria College; M.S.N., Anna Maria College;
  Ph.D., Columbia Pacific University

JESSICA ULMER, English
- B.A., Westfield State University; M.Ed., College of Our Lady of the Elms
KAREN VALDES, Nurse Education  
A.S., Becker College; B.S., Chamberlain School of Nursing

MICHAEL VALLANTE, Psychology and Sociology  
A.A., Northern Essex Community College; B.A., University of Massachusetts; M.A.T., University of Massachusetts; M.A.T., University of Massachusetts

JAIME VALLEJOS, Biology  
B.S., National Autonomous University of Nicaragua; M.D., National Autonomous University of Nicaragua; M.P.A., University of Massachusetts

JANET VAN WART, Mathematics  
B.S., Fitchburg State College

MICHAEL VANASSE, Respiratory Care  
A.S., Berkshire Community College; B.S., Northeastern University

JENNIFER VARS, Nursing  
B.S., Northeastern National University

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AMANDA VEINOTTE, Orientation  
A.A., Quinsigamond Community College; B.S., Fitchburg State College; M.B.A., University of Massachusetts-Amherst

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B.S., Worcester State College; M.Ed., Worcester State College; C.A.G.S., University of Connecticut

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B.A., Worcester State College; M.F.A., University of Iowa; M.L.I.S., Simmons College

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B.S., University of Tirana-Albania; Ph.D., University of Tirana-Albania

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B.A., Anna Maria College; M.A., Anna Maria College

MAXIMO VICUNA, Spanish  
B.A., San Marcos University; M.A., Andrews University; Ph.D., Instituto Superior Evangelico de Estudios Teologicos

DAVID VILANDRE, English  
B.A., Assumption College; M.A.T., Assumption College

TRACEY VINCENT, Mathematics  
M.S., Heriot-Watt University; M.A., Napier University; Ph.D., Worcester Polytechnic Institute

SCHERLY VIRGILL, Orientation  
B.A., California State University

MARIA VITA CALKINS, Psychology, General Studies, Sociology and Orientation  
B.A., Amherst College; M.A., Anna Maria College; Ed.D., University of Massachusetts-Amherst

MARY VREELAND, American Sign Language  
B.A., American University; M.F.A., Virginia Commonwealth University

CAROLL WALDEN, English As A Second Language  
B.A., Stony Brook University; M.A., Slippery Rock University; M.A., Framingham State College

CYNTHIA WALKER, Nursing  
A.S., Becker College; B.S., Worcester State College

GAIL WALL, Psychology and Social Sciences  
B.S., Clark University; L.N.H.C., Framingham State College

DEBRA WALLACE, Business  
B.A., Colby College; M.B.A., Northeastern University

MELISSA WALLS, Biology and Science  
B.S., Utica College of Syracuse University; M.S., State University of New York at Courtland

KIMBERLY WARD, Emergency Medical Technician

ANGELIQUE WARNER, Developmental English  
B.A., Kent State University; M.A., Kent State University; Ph.D., University of Massachusetts at Amherst

FREDERICK WASSEL, Psychology  
A.A., Quinsigamond Community College; B.S., Fitchburg State College; M.A., Anna Maria College; Ed.D., Boston University

MARY WATROBA, Dental Hygiene  
A.S., University of Bridgeport; B.S., University of Bridgeport; M.E., Westfield State College

ROBERT WEBSTER, Heating, Ventilation and Air Conditioning  
HVAC, Northeast Institute of Industrial Technology

MEREDITH WEISS, Anthropology and Sociology/Social Science  
B.A., University of Massachusetts; M.A., University of Massachusetts
ALEXIS WELCH, Emergency Medical Technician
B.S., University of Massachusetts

TRACY WELDON, Dental Hygiene
A.S., Palm Beach Community College; B.S., Massachusetts College of Pharmacy & Health Sciences

JENNIFER WELLS, Gerontology
M.A., Lesley University

NORMAN WENDTH, Humanities
B.A., Atlantic Union College; M.A., Loma Linda University; Ph.D., Claremont Graduate School

WINONA WENDTH, Humanities
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KRISTINA WENTWORTH, Mathematics
B.A., Assumption College; M.A., Bridgewater State College

JAYNE WHEELER, Nurse Education
B.S., Framingham State College; B.S.N., Worcester City Hospital School of Nursing;
B.S., Framingham State College; M.S., University of Massachusetts

BURTON WHEELOCK, Mathematics, Computer Science, Economics and Engineering
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M.S.I.A., Carnegie-Mellon University

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A.S., Keiser University

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B.S., Fitchburg State College

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M.A., Middlebury College

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M.Ed., Worcester State College

PATRICIA WILLARD, Dental Hygiene
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SARAH WILLIAMS, Art
B.F.A., Massachusetts College of Arts; M.A., San Francisco Art Institute

DEBORAH WILLIAMS, Psychology
B.S., Worcester State College; B.A.S., Edison Institute of Nutrition; M.A.S., Edison Institute of Nutrition

JERRY WILLIAMS, Art
B.F.A., Boston University; M.Ed., Cambridge College

BARBARA WILSON, Business
B.S., Regis University

STEVEN WINTERS, Science
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B.S.N., Worcester State College

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B.A., Assumption College; M.A., Assumption College

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M.A., University of Massachusetts-Boston

DANIEL YOSCA, Political Science
B.A., Framingham State College; M.A., Regent University
SAMUEL YOUNG, Psychology
B.A., Bates College

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B.A., Amherst College; M.A., Claremont Graduate School and University Center

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A.B., Boston College; D.M.D., Tufts University Dental School

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A.S., Quinsigamond Community College; B.S., University of Massachusetts-Amherst;
M.S., University of Massachusetts-Amherst

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B.A., Tirana University; M.A., Assumption College

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B.A., Providence College

ROBERT ZUKOWSKI, Marketing
B.S., Worcester State University; M.Ed., Worcester State University;
Ph.D., University of Connecticut

EMILY MYRIAH ZWICKER, Nurse Education
B.S., Hartwick College
Program Advisory Committees

APPLIED ARTS
Todd Adams, Marketing Drive Worldwide; John Brissette, IMakeNews (IMN); Sheila Davis, Community Advocate; Mauro DePasquale, Multimedia Solutions; Joseph Gardner, Curry Printing; Peter Gardner, Curry Printing; Joseph Gonzalez-Dufresne, JGD Design & Photography; David Gorham, David Gorham Graphic Designer; Irma Karpaviciute, Irma K Design; Rebecca Larson, Bay Path Regional Vocational Technical High School; Carolyn McGrath, Holden Public Schools; Paul Melo, Worcester Public Schools; Mary Richnik, Mary Richnik Graphic Design; Luis Rodriguez, Framingham State University; Wendy Sandman, Fidelity Investments.

AUTOMOTIVE TECHNOLOGY
Ernie Darrow, Mazda, USA; Michelle Hoey-Sloan, Hoey Tire; Jim Kelley, Sentry Lincoln-Mazda; Charles Lahti, Harr Motor Group; John Paul, AAA Southern New England; John Pignataro, Sentry Lincoln-Mazda; Ron Todisco, Ford Motor Company.

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Robert Aspell, SCORE; Christine Case, St. Vincent Hospital; Joseph Coderre, Savers Bank; Robin Cohen, Robert Half International; Shirley Dempsey, QCC Alumni; James Gaffney, Product Manager, Saint-Gobain Abrasives; Ed Haddad, Industry Advisor; James Hoogasian, Spencer Financial; Michael Mahlert, Hometown Bank; Richard McGrath, McGrath Insurance Group, Inc.; Jean McLean, QCC; Alan Peppel, Dexter Russell, Inc.; Larry Sasso, Larry Sasso Financial & Insurance Services.

CHILD STUDY CENTER
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COMPUTER INFORMATION SYSTEMS
Yvonn Aponte, TransCore, LP; Greg Clarkin, MEDITECH, Medical Information Technology, Inc.; Mary Ellen Lepore, Tyco International; Lily Nguyen, St. Mary Health Care Center; Scott Pilate, Reliant Medical Group; Dave Vikram, CVS Caremark.

COMPUTER SCIENCE
Dr. Elena Braynova, Worcester State University; Dr. Kim Byung, Computer Science Department, UMass Lowell; Dr. Craig Wills, Worcester Polytechnic Institute (WPI).

COMPUTER SYSTEMS ENGINEERING TECHNOLOGY
Andrew Pierce, Saint-Gobain Abrasives; John Reed, Worcester Public Schools.

CRIMINAL JUSTICE
Marcia Green Doyle, Assistant Clerk Magistrate, MA Trial Courts; Eugenio Marcano, Professor, Clark University; Phillip McGrath, University of Rhode Island; Matt Morse, Principal, North High School, Worcester; John O’Malley, Legislative Liaison, MA Department of Corrections; Sgt. Michael Sampson, MA State Police; David Spector, Director, Consulting Services, Applied Risk Management, LLC.

DENTAL PROGRAMS
Lisa Anderson, President, Worcester District Dental Assisting Association; Deborah Blais, Certified Dental Assistant from the Community; Ginelle Blais, QCC Alumni, DH Class of 2012; Dr. Brandon Cairo, General Dental Practitioner from the Community; Jane Crocker, President, Worcester District Hygienists Association; Dr. Bruce Field, Chairman, Allied Professionals Committee, Worcester District Dental Society; Dr. Robert Gauthier, Vice Chair, Worcester District Dental Society; Cathy Green, QCC Alumni, DA Class of 2012; Sharon Hall, QCC; Dr. David Handsman, Specialist Dentist from the Community; Dr. Peter Jengo, QCC; Gina Kennedy, Registered Dental Hygienist from the Community; Katelyn Milam, QCC Student, DH Class of 2014; Paula Morrison, Registered Public Health Dental Hygienist; Pending, QCC Student, DA Class of 2014.

EARLY CHILDHOOD EDUCATION
Robin Burwick, Worcester Jewish Community Center; Sheila Diggins, Worcester Comprehensive Childcare; Carol Donnelly, Assistant Professor, Worcester State University; Eve Gilmore, Director of Partnership Development, Edward Street Child Services; Linda Granville, Director of Child Care Services, YWCA; Joanne Gravel, Child Care Connection FSCM; Barbara Guthrie, Rainbow Child Development Center; Lynn Hennigan, Director of Services for the Young Child, TFR Project Director Community Healthlink; Charlene Mara, QCC; Karen O’Neill, Child Care and Family Services Director, YMCA; Mary Rose, Department Head/Early Childhood Education, Worcester Technical High School; Nancy Schenfeld, QCC; Sandy Scola, Worcester Jewish Community Center; Liz Shaughnessy, Education Coordinator, Head Start; Kim Sullivan, First Friends; Sharon Woodbury, Director, Human Resources/Public Relations, Guild of St. Agnes.

ELECTRONICS ENGINEERING TECHNOLOGY
Thomas Comerford, IPG Photonics; Russell Dumas, ABM Health; Emmanuel Gomez, Metso Automation; Michael Hanlon, W.W. Grainger, Inc.; Ron Josephson, Power Guide Marketing; John Kennedy, Metso Automation; Mike Meagher, Worcester Technical High School.

ENERGIES UTILITY TECHNOLOGY
Shawn Bemis, Oxford Fire; Auburn Fire; Steven Doucette, Westborough Fire; Cheryl Finn, QCC; Stephen Haynes, UMass Memorial/Worcester EMS; Jane June, QCC; Gary Milliard, Webster EMS; Richard Nylam, QCC; Karen Plant, Ashburnham Fire and QCC; Mark Restuceia, Medical Director.

ENGINEERING
Connie Armento, Worcester Polytechnic Institute (WPI); Michael Doherty, Raytheon; Katlin Gentile, Worcester Polytechnic Institute (WPI); Sokol Lushilli, QCC Alumni; Robert MacRae, MA Materials Research, Inc.; Joel Malaver, Shrewsbury Electric & Cable Operations (SELCO); Robertson McDonald, National Grid; Jackie Pratt, Shrewsbury Electric & Cable Operations (SELCO); James Robinson, Holden Municipal Light Department; Steven Socoby, Northeast Public Power Association (NEPPA).

ENGLISH AS A SECOND LANGUAGE
Maria Addison, QCC; Monica Bond, Uniting our Voices; Patricia Creelman, QCC; Kathy Fredericks, QCC; Déborah González, QCC; Christina Hebert, QCC; Tim LaFountaine, QCC; Thuha Le, Representative, South East Asian Coalition of Central MA; Kathi Lewando, QCC; Charlene Mara, QCC; Anne Shull, QCC; Betsy Zuegg, QCC.

GENERAL STUDIES
Beth Axelson, Associate Director of Admissions, Worcester State University; Carol Bosworth, QCC; Maggie Crowell-Murray, QCC; Kirsten Daigneault, QCC; Daniel de la Torre, QCC; Colleen Doherty, QCC; Kathy Fredericks, QCC; Leslie Horton, QCC; Betty Lauer, QCC; Marilyn Martin, QCC, ex officio; Susan McPherson, QCC.
HEATING VENTILATION AIR CONDITIONING
Norman Bassett, City of Worcester; Mark Buzzell, Siemens Industry, Inc.; Manny Chaves, Chaves HVAC; Mark Meacham, Mark E. Meacham, Inc.; Sue Meacham, Mark E. Meacham, Inc.; Joseph Wackell, Snyder General.

HONORS PROGRAM
Gaelen Benway, QCC; Bonnie Coleman, QCC; Dan Daly, QCC; Daniel de la Torre, QCC; Laura DiPaola, QCC Honors Student; Sandra England, QCC; Kathy Frederickson, QCC; Leslie Horton, QCC; Dale LaBonte, QCC; Marilyn Martin, QCC; Susan McPherson, QCC; Carol Murphy, QCC; Betsy Zuegg, QCC.

HOSPITALITY AND RECREATION MANAGEMENT
Michael Banks, Montachusett Regional Vocational Technical School; Clayton Barrows, University of New Hampshire; Heather Casemeiro, MA Restaurant Association; Chip Dufault, Chair; Dale Gonyea, Over Hill Over Dale Travel; Patty Hainsworth, Worcester Senior Center; Pat Hutchinson, QCC; Sukil Lapin, Worcester Senior Center; Samuel Martin, Worcester Youth Center; Donna McCabe, Central MA Convention & Visitors Bureau; Robert Murdock, Destination Worcester; James Nicas, Castle Restaurant; Edward O’Toole, All About You ~ Solutions for Body & Soul; Sherry O’Toole, All About You ~ Solutions for Body & Soul; Catherine Sabatini, Carmel Terrace; Miriam Sayer, Leominster High School - Center for Technical Education; Mary Simone, IHRCO; Wayne Staltare, Worcester Technical High School; David Sweeney, Leominster High School - Center for Technical Education; Don Trella, Mohegan Sun; Mark Wexler, Beechwood Hotel; Francis Zentgral, Assabet Valley Regional Technical High School.

HUMAN SERVICES
Lora Baldacchi, Southbridge; Genny Boucher, QCC Alumni; Celia Brown, UMass Medical, Community Liaison-Child Psychology and QCC; Lynn Clifford, Assistant Chief Probation Officer and QCC; John Hancock, Behavioral Sciences, Fitchburg State University; Gordon Hargrove, CEO, Friendly House; Jessica Hernandez, QCC Student; Parlee Jones, Abby’s House; Jean Kennedy, QCC; LouAnn Laliert, Department of Transitional Assistance-Southbridge; Cindy Marino, QCC and QCC Alumni; Nina Mazloff, Professor of Education and Family Studies-Chair, Becker College; Susan Moriarty, QCC; Yolanda Perallone, Wrap-Around Coordinator, Union Hill School; Joan Phillips, Center for Living and Working; Susan Quarter, QCC Alumni; Lenore Rust, Director, YOU, Inc. and QCC; Brenda Safford, QCC; Walter Spencer, Central MA Housing Alliance; Pamela Wante, Worcester Public Schools Department of Special Education; Doe West, QCC.

LIBERAL ARTS
Kenneth Amidon, Director of Sales and Marketing, Blue Cod Technologies; Caroline Chiccarelli, Department of Education, Worcester State University; Daniel de la Torre, QCC; Margarita Delgado, Director of Guidance, North High School, Worcester; Maureen Duffy, Senior Sales Representative, Houghton Mifflin Company; Janette Greenwood, Department of History, Clark University; Arthur Heinricher, Department of Mathematics, Worcester Polytechnic Institute (WPI); Rayanne LaPiere, Worcester State University; Janet Richardson, Senior Client Manager, INF Financial Advisors; Kenneth Wong, QCC; Suzanne Zhang-Gonschang, Departments of Anthropology and Asian Studies.

MANUFACTURING TECHNOLOGY
Directions to the College

BY CAR

TO THE MAIN CAMPUS
670 West Boylston Street
Worcester, MA 01606

From Boston or East of Rt. 495:
Massachusetts Turnpike to Rt. 495 North to Rt. 290 West to Rt. 190 North to Exit 1 West Boylston Street – North 1 mile to campus (on Right).

From Springfield or West
Massachusetts Turnpike to Rt. 290 East to Rt. 190 North ½ mile to Exit 1 West Boylston Street – North 1 mile to campus (on Right).

From Lowell or North
Rt. 495 to Rt. 2 West to Rt. 190 South to Exit 4 West Boylston Street, South 1½miles to campus.

TO QCC TRAINING AND EDUCATION CENTER
751 Grove Street
Worcester, MA 01605

- Take I-190 North via Exit 19 toward RT-12/Fitchburg
- Take the Rte. 12/Gold Star Blvd exit, exit 1, toward W. Boylston St.
- Turn slight right onto Rte.12 North, Gold Star Blvd.
- Turn slight left onto Norton Dr.
- Turn left onto Shore Dr.
- Turn left onto Holden St.
- Take the first right onto Drummond Ave.
- Turn right onto Grove St/Rte. 122A
- 751 Grove Street is on the left.

TO QCC SOUTHBRIDGE
5 Optical Drive
Southbridge, MA 01550

From Worcester
- Take I-290 W toward Auburn
- Take exit 8 toward RT-12 S/Webster
- Turn Left onto Oxford St N
- Turn Right onto Southbridge St/MA-12
- Turn slight Right onto US-20/Southbridge Rd.
- Turn Left onto US-20/Southbridge Rd.
- Turn Left onto MA-169/Southbridge Rd.
- Follow approx. 5 miles into Southbridge
- Turn Left onto Mechanic St.
- Continue through one stop light, the entrance to QCC is on your Left

From Springfield
- Take I-291 E. ramp toward US-20 E/Mass Pike/Boston
- Merge onto I-291 N
- Merge onto I-90 E/Mass Pike via exit 7
- Merge onto I-84 W/Wilbur Cross Hwy via exit 9 toward Sturbridge/Hartford
- After toll, merge onto I-84 West
- Take First Right Exit 3B onto Rte. 20 West
- Turn Left at First Stoplight onto Route 131
- Follow Rte. 131 for approx. 4 miles into Southbridge
- Continue to rotary halfway around onto Mechanic Street
- The entrance to QCC is on your Right

From Providence
- Take RI-146 N
- Take the US-20 Exit toward Auburn/Northboro/I-90/Boston/Springfield
- Take the US-20 W ramp toward Auburn
- Turn Left onto MA-169/Southbridge Rd.
- Follow approx. 5 miles into Southbridge
- Turn Left onto Mechanic St.
- Continue through one stop light, the entrance to QCC is on your Left

From Hartford
- Start out going East on Schoephoester Rd. toward Postal Rd.
- Turn Right onto CT-75/Turnpike Rd.
- Merge onto CT-20 E toward I-91/Hartford/Springfield
- Merge onto I-91 S toward Hartford
- Merge onto I-291 E via exit 35A toward Manchester
- Merge onto I-84 E
- Take exit 3B onto Rte. 20 West
- Take first Right Exit 3B onto Rte. 20 West
- Turn Left at first stoplight onto Rte. 131
- Follow Rte. 131 for approx. 4 miles into Southbridge
- Continue to rotary halfway around onto Mechanic Street
- The entrance to QCC is on your Right
DIRECTIONS 2014 - 2015

TO QCC AT THE SENIOR CENTER
128 Providence Street
Worcester, MA 01604

From Rt. 290 West:
Take Exit 13, Kelley Square, turn Left at the end of the exit (Vernon St.). At the fork in the road, take the Right (Vernon St.) and then a Left on South St. The Senior Center is the big brick building on your Right.

From the South, West and East:
Rt. 290 East. Take Exit 13 Kelley Square, turn Right at the end of the exit (Vernon St.) and go up Vernon St. At the fork in the road, take the Right (Vernon St.) and then a Left on Spurr St. The senior center is the big brick building on your Right.

TO QCC AT BURNCOAT
179 Burncoat Street
Worcester, MA 01606

From I-290:
• Take highway towards Worcester/Marlborough
• Take EXIT 20 toward RT-70/Burncoat St/Lincoln St.
• Turn left onto Burncoat St.
• 179 BURNCOAT ST is on the right.

TO QCC AT ASSABET VALLEY
215 Fitchburg Street
Marlborough, MA 01752

From I-495, North or South:
• Take exit 25-A to traffic lights
• Take right at lights onto Fitchburg Street
• School is at immediate left

From I-290 traveling Eastbound:
• Take extension road to Rte 85 Marlboro/Hudson to traffic lights I-395 N becomes I-290E
• Take right at lights onto Fitchburg Street
• School is at immediate left

From Rte 85 North, coming from Hudson:
• Take right at I-495/290 sign
• Stay to right for jug handle
• Cross over road onto Fitchburg Street
• School is at immediate left

TO QCC AT NOTRE DAME LONG TERM CARE CENTER
555 Plantation Street
Worcester MA 01605

From Quinsigamond Community College
Turn Left onto West Boylston St. heading south. Merge onto I-190S via the ramp on the Left toward I-290 Auburn. Merge onto I-290E via the exit on the Left toward Shrewsbury/Marlboro. Take the Plantation Street exit-Exit21 toward Worcester. Turn slight Right onto Plantation Street.

TO QCC AT WORCESTER TECHNICAL HIGH SCHOOL
1 Skyline Drive
Worcester, MA 01605

From I-290 West
• Take Exit 19 for Rt. 9/Lincoln Street
• At the light take a Right
• At the next light, bear Left for Rt. 9
• At next light turn Left onto Rt. 9 East
• Follow Rt. 9 to top of hill past pond
• At first light past pond take a Left onto Skyline Drive
• School Entrance is first open gate on the Right

From I-290 East
• Take Exit 17 for Rt. 9
• At the light take a Right
• Follow Rt. 9 to top of hill past pond
• At first light past pond take a Left onto Skyline Drive
• School Entrance is first open gate on the Right

TO QCC AT SEVEN HILLS FOUNDATION
81 Hope Avenue
Worcester, MA 01603

From the North
• Take I-190 S toward Worcester
• Merge onto I-290 W
• Take exit 10, Rt. 12/Hope Ave
• Turn slight Right onto Hope Ave
• Proceed to 81 Hope Ave

From the South
• Take I-395 N toward Worcester
• I-395 N becomes I-290E
• Take exit 11 toward College Sq/Federal Sq
• Turn Left onto College Street
• Merge onto I-290 W toward Auburn
• Take exit 10, Rt. 12/Hope Ave
• Turn slight Right onto Hope Ave
• Proceed to 81 Hope Ave
DIRECTIONS

TO QCC AT THE WORCESTER FIRE DEPARTMENT TRAINING FACILITY
141 Grove Street
Worcester, MA 01605
From I-290 East, take exit 17 for Rt. 9 toward Ware/Framingham. Turn Left at Belmont Street. Turn Right at Salisbury Street. Continue to Grove Street.

TO QCC AT NATIONAL GRID MILLBURY TRAINING CENTER
449 Southwest Cutoff
Worcester MA 01604
From Quinsigamond Community College Take Rte. 12 South to I-190 toward Auburn. Take Exit 12 for Rte. 146 toward Millbury/Providence. Turn left onto Harding Street, then left onto Quinsigamond Avenue, then right onto Millbury Street (Rte. 146). Follow Rte. 146 for approximately 2 miles. Turn left onto Cliff Street, then right onto Granite Street, then left onto Southwest Cutoff (Rte. 20).

TO QCC AT THE CENTER FOR STEM CELL AND REGENERATIVE MEDICINE
222 Maple Avenue
Shrewsbury MA 01545
From Quinsigamond Community College Turn Left onto West Boylston St. heading south. Merge onto I-290 East towards Shrewsbury/Marlboro. Take the exit toward Main Street. Take a slight right at Main Street. Turn right at Gage Lane. Turn right at Maple Avenue. Turn right into 222 Maple Avenue.

BY PUBLIC TRANSPORTATION
Public transportation is available within the City of Worcester.
Students can travel to campus using either the West Boylston Street or Burncoat Street routes.
1. Entrance
2. Student Parking
3. Faculty & Staff Parking
4. Handicapped Parking
5. Visitor Parking
6. Administration Building (A)
   Lower Level
   Academic Advising & Placement
   Testing 61A
   Bookstore Lower Level – A
   Business Office B07A
   Cafeteria Lower Lower Level – A
   High School Equivalency Testing B58A
   Payment Center 65A
   First Floor
   Assistant Dean of Students 169A
   Counseling 162A
   Dental Hygiene Clinic 126A
   Financial Aid 165A
   President’s Office 132A
   Registrar 152A
   TRIO Student Support Svcs
   VP of Academic Affairs 103A
   VP of Strategic Enrollment Management & Student Engagement 133A
   Second Floor
   Disability Services 246A
   Human Resources 222A
   Student Employment & Transfer Center 272A
   Third Floor
   Dean of Students 383A
   Harrington Academic Computing Center 579A
7. Public Safety (AC)
   (Campus Police) 136AC
8. Surprepent Building (S)
   Gateway to College
   Computer Systems
   Engineering Technology Labs 213S
   Hebert Auditorium
9. Allford Building (ALF)
10. Athletic Center (AC)
    Fitness Center
    Gymnasium
    Public Safety 136AC
    Advanced Technologies Lab 111AC
11. Athletic Field & Track
12. Chupka Baseball Field
13. Child Study Center (CSC)
14. Fuller Student Center
    Student Life
    Open Door Newspaper
    Student Senate
15. Harrington Learning Center (HLC)
    Second Floor
    Admissions Welcome Center
    Communication Skills Center
    Individualized Learning Center
    Math Center
    Transition Center
    Third Floor
    Alden Library
16. Bus Stop Location

Class Locations
A - Administration Building
ALF - Allford Building
AC - Athletic Center
S - Surprepent Building
CSC - Child Study Center
HLC - Harrington Learning Center

Off Campus Class Locations
ASSA - QCC at Assabet Valley
BURN - QCC at Burncoat
SRCT - QCC at the Senior Center
TEC - QCC Training and Education Center
QS - QCC Southbridge
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IMPORTANT NUMBERS

Admissions Office
Tel: 508.854.4262
Email: admissions@qcc.mass.edu
Fax: 508.854.4357

Assessment and Advising Center
Tel: 508.854.4308

Financial Aid Office
Tel: 508.854.4261

Registrar’s Office
Tel: 508.854.4257