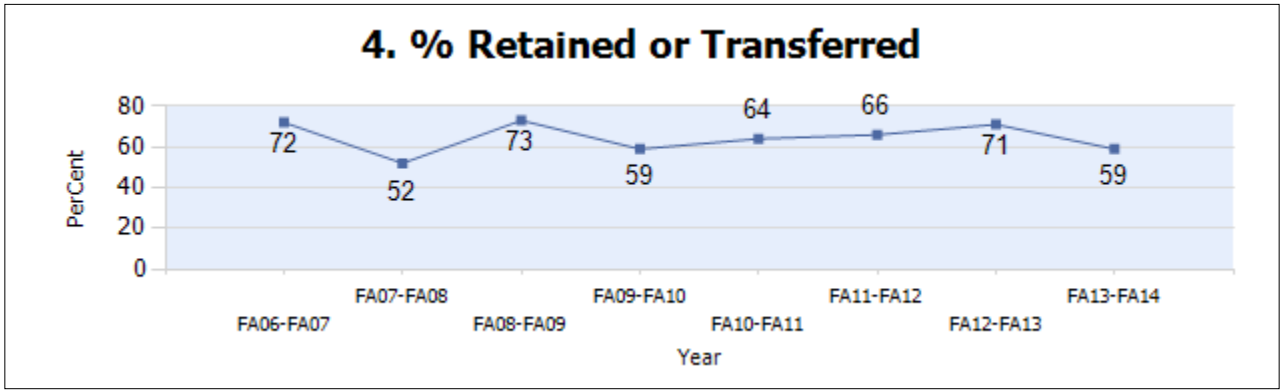
# HUMAN SERVICES ASSOCIATE DEGREE
# 2016

**Fall to Fall Retention & Transfer Rates**

| IR MAJOR GROUP: HA | 13-14 Retention, All QCC Enrollment | | Selected Program Retention, 10-11 | | Selected Program Retention, 11-12 | | Selected Program Retention, 12-13 | | Selected Program Retention, 13-14 | |
|---|---|---|---|---|---|---|---|---|---|---|
| **Retained** | 3820 | 52% | 101 | 58% | 112 | 63% | 131 | 68% | 82 | 55% |
| **Not Retained** | 3596 | 48% | 73 | 42% | 65 | 37% | 63 | 32% | 66 | 45% |

| | 13-14 Retention, All QCC Enrollment | | Selected Program Retention, 10-11 | | Selected Program Retention, 11-12 | | Selected Program Retention, 12-13 | | Selected Program Retention, 13-14 | |
|---|---|---|---|---|---|---|---|---|---|---|
| **Transferred Prior to Completion** | 1452 | 20% | 10 | 14% | 4 | 6% | 7 | 11% | 6 | 9% |
| **Retained or Transferred Total** | 4546 | 61% | 111 | 64% | 116 | 66% | 138 | 71% | 88 | 59% |



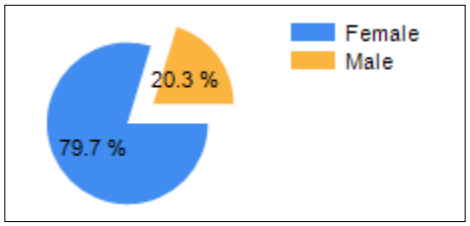
## Enrolled Students

| Gender | Program: HA | Fall 2012 | | Fall 2013 | | Fall 2014 | | Fall 2015 | | Fall 2016 | | Total |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Female | Total | 207 | 81% | 191 | 82% | 149 | 80% | 187 | 80% | 145 | 75% | **80%** |
| Male | Total | 49 | 19% | 43 | 18% | 37 | 20% | 48 | 20% | 48 | 25% | **20%** |
| Total | | **256** | **100%** | **234** | **100%** | **186** | **100%** | **235** | **100%** | **197** | **100%** | **100%** |

| Ethnicity: HA | Fall 2012 | | Fall 2013 | | Fall 2014 | | Fall 2015 | | Fall 2016 | | Total |
|---|---|---|---|---|---|---|---|---|---|---|---|
| Null | | 0% | | 0% | | 0% | 5 | 2% | 11 | 6% | **1%** |
| Non-resident Alien | | 0% | | 0% | | 0% | | 0% | | 0% | **0%** |
| Asian/Pacific-Islander | 4 | 2% | 1 | 0% | 1 | 1% | 4 | 2% | 4 | 2% | **1%** |
| American Indian/Alaskan | 4 | 2% | 1 | 0% | 2 | 1% | 2 | 1% | 2 | 1% | **1%** |
| Black/Non-Hispanic | 30 | 12% | 34 | 15% | 30 | 16% | 38 | 16% | 24 | 12% | **14%** |
| Cape Verdean | | 0% | | 0% | 1 | 1% | | 0% | | 0% | **0%** |
| Hispanic | 52 | 20% | 57 | 24% | 46 | 25% | 60 | 26% | 46 | 24% | **24%** |
| Not Reported/Other | 8 | 3% | 16 | 6% | 14 | 7% | 13 | 6% | 10 | 6% | **6%** |
| White/Non Hispanic | 158 | 62% | 125 | 53% | 92 | 49% | 113 | 48% | 96 | 50% | **52%** |
| Total | **256** | | **234** | | **186** | | **235** | | **193** | | |

| Age Group: HA | Fall 2012 | | Fall 2013 | | Fall 2014 | | Fall 2015 | | Fall 2016 | | Total |
|---|---|---|---|---|---|---|---|---|---|---|---|
| 0 | 2 | 1% | 3 | 1% | 0 | 0% | 0 | 0% | 0 | 0% | **0.5%** |
| 17-22 | 85 | 33% | 72 | 31% | 58 | 31% | 70 | 30% | 59 | 31% | **31.%** |
| 23-29 | 70 | 27% | 62 | 25% | 54 | 29% | 66 | 28% | 57 | 30% | **28%** |
| 30-39 | 50 | 20% | 50 | 21% | 36 | 19% | 58 | 25% | 33 | 17% | **20%** |
| 40-49 | 31 | 12% | 28 | 12% | 22 | 12% | 23 | 10% | 29 | 15% | **12%** |
| 50-64 | 16 | 6% | 18 | 8% | 16 | 9% | 18 | 8% | 14 | 7% | **8%** |
| 65 and above | 2 | 1% | 1 | 0% | 0 | 0% | 0 | 0% | 1 | 1% | **0.5%** |
| Total | **256** | **100%** | **234** | **100%** | **186** | **100%** | **235** | **100%** | **193** | **100%** | **100%** |

| Program: HA | |
|---|---|
| YEAR | Average Age |
| 2012 | 29.8 |
| 2013 | 30.5 |
| 2014 | 30.1 |
| 2015 | 30.4 |
| 2016 | 30.6 |




| Degree/Certificate | IR/Program Name | Fall 2012 | | Fall 2013 | | Fall 2014 | | Fall 2015 | | Fall 2016 | | Total % |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Associate Degree | HA-Human Services SA0100 | 256 | 100% | 234 | 100% | 186 | 100% | 235 | 100% | 193 | 100% | 100% |
| | Total | 256 | 100% | 234 | 100% | 186 | 100% | 235 | 100% | 193 | 100% | 100% |

| Top 20 Feeder Schools | | Institutions | 2011 | 2012 | 2013 | 2014 | 2015 | Total |
|---|---|---|---|---|---|---|---|---|
| Top 20 Feeder High School | 1 | GED Fulfillment Center | 42 | 54 | 48 | 33 | 37 | 214 |
| | 2 | North High School | 15 | 18 | 15 | 11 | 15 | 74 |
| | 3 | Foreign Country High School | 15 | 10 | 11 | 10 | 21 | 67 |
| | 4 | South High Community School | 13 | 16 | 13 | 9 | 12 | 63 |
| | 5 | Doherty Memorial High School | 11 | 15 | 8 | 8 | 10 | 52 |
| | 6 | Worcester Technical High School | 3 | 9 | 11 | 9 | 11 | 43 |
| | 7 | Burncoat Senior H S | 6 | 8 | 7 | 6 | 12 | 39 |
| | 8 | Unknown High School | 7 | 7 | 11 | 4 | 7 | 36 |
| | 9 | Wachusett Regional High School | 10 | 8 | 7 | 4 | 5 | 34 |
| | 10 | Bay Path Regional Technical High School | 3 | 7 | 4 | 3 | 4 | 21 |

| Top 20 Feeder Schools | | Institutions | 2011 | 2012 | 2013 | 2014 | 2015 | Total |
|---|---|---|---|---|---|---|---|---|
| | 11 | Blackstone Valley Regional Vocational High School | 4 | 5 | 7 | 3 | 2 | 21 |
| | 12 | Assabet Valley Regional Vocational High School | 5 | 5 | 4 | 2 | 4 | 20 |
| | 13 | Oxford High School | 4 | 3 | 6 | 2 | 4 | 19 |
| | 14 | Shepherd Hill Regional High School | 3 | 5 | 3 | 4 | 4 | 19 |
| | 15 | Shrewsbury High School | 5 | 4 | 3 | 3 | 3 | 18 |
| | 16 | Tantasqua Regional High School | 1 | 4 | 2 | 4 | 3 | 14 |
| | 17 | Clinton High School | 2 | 2 | 1 | 4 | 5 | 14 |
| | 18 | Bartlett High School | 2 | 3 | 1 | 3 | 2 | 11 |
| | 19 | Holy Name High School | 2 | 1 | 4 | | 2 | 9 |
| | 20 | HS CEEB Unknown | 4 | 2 | 1 | | 1 | 8 |
| | | | | | | | | |
| Top 10 Feeder Colleges | 1 | Unknown College | 23 | 17 | 17 | 8 | 10 | 75 |
| | 2 | Worcester State University | 7 | 10 | 8 | 3 | 5 | 33 |
| | 3 | Becker College | 4 | 2 | 6 | 4 | 7 | 23 |
| | 4 | Mass Bay Community College | 9 | 4 | 4 | 3 | 1 | 21 |
| | 5 | Mount Wachusett Community College | 2 | 4 | 2 | 3 | 4 | 15 |
| | 6 | Anna Maria College | 5 | 5 | 1 | | 3 | 14 |
| | 7 | Framingham State College | 3 | 3 | 1 | 2 | 2 | 11 |
| | 8 | Fitchburg State College | 2 | 3 | 1 | 2 | 2 | 10 |
| | 9 | Assumption College | 5 | 3 | 1 | | | 9 |
| | 10 | Johnson & Wales University | 1 | 2 | 2 | | 2 | 7 |

- **Duplicated counts: Students may have attended more than one institution before enrolling at QCC**

## QCC Graduates Who Continued Their Education

| Graduates: HA | 2009 | | 2010 | | 2011 | | 2012 | | Total | Total % |
|---|---|---|---|---|---|---|---|---|---|---|
| **Continued Education** | 7 | 28% | 21 | 51% | 23 | 62% | 30 | 68% | 81 | 55% |
| **Not Continued Education** | 18 | 72% | 20 | 49% | 14 | 38% | 14 | 32% | 66 | 45% |
| **Total** | **25** | **100%** | **41** | **100%** | **37** | **100%** | **44** | **100%** | **147** | **100%** |

## Institutions in which QCC Graduates Enrolled

| Institution Name | 2008 | 2009 | 2010 | 2011 | 2012 | Total |
|---|---|---|---|---|---|---|
| Becker College | 4 | 1 | 3 | 1 | 8 | 17 |
| Assumption College | | | 1 | 4 | 11 | 16 |
| Worcester State University | | 1 | 3 | 3 | 4 | 11 |
| Becker College | | 1 | 2 | 4 | | 7 |
| Fitchburg State University | | 1 | 1 | 3 | 1 | 6 |
| Worcester State College | 5 | | | | | 5 |
| Springfield College | 2 | | | 1 | 2 | 5 |
| Anna Maria College | | 2 | 2 | | | 4 |
| Clark University | 2 | | 1 | | | 3 |
| Bay Path College | | | 1 | 1 | | 2 |
| University of Phoenix | | | 2 | | | 2 |
| Wheelock College | | | 1 | 1 | | 2 |
| Bridgewater State University | | | | 1 | 1 | 2 |
| University of Massachusetts, Boston | | | | 1 | 1 | 2 |

Institutions with 2 or more QCC graduates enrolled

- **Many graduates wait a couple of years before continuing their education. This data reflects the latest available.**

## Average GPA of Graduates

| Program: HA | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 |
|---|---|---|---|---|---|---|---|---|---|
| **Number:** | 24 | 25 | 41 | 37 | 44 | 60 | 87 | 50 | 64 |
| **Average:** | 3.30 | 3.18 | 3.17 | 3.21 | 3.25 | 3.31 | 3.23 | 3.35 | 3.31 |