QCC Online Course Access for students

Blackboard Learn Online Course & Blackboard Learn Online Community

Easily access your Starfish page from here!

STEP 1: Log in to “The Q” Student Portal

Go to www.qcc.edu and click on “The Q” tab (or go directly to “The Q” Student Portal https://confucius.qcc.mass.edu/ics/)

NOTE: With either option, you must login to The Q to be able to see the Blackboard Login icon and access your Blackboard Learn Online Course or Community.

STEP 2: Locate the Blackboard Learn icon or link on your Welcome page

OPTION 1: Click on Blackboard Learn login button

Click here...

OPTION 2: Click on Blackboard—My Courses under “Quick Links”

...or here.

Think Starfish!

STEP 3: Review the Getting to Know Blackboard, Starfish and Other QCC Resources course for more steps and information

This course can be found under “My Courses.” For information on technical help, click on the “My Help” tab.

YouTube Video Tutorials

“Logging into Bb Learn at QCC”

Technical Support

http://www.qcc.edu/help  Phone: 508-854-4427

Online Course Support

For help finding your way around your online course, questions about the Blackboard Learn system, or assistance being successful in your online course, contact the QCC online liaison, Lissa Walls. Below are several ways you can reach her.

STARFISH: Login to your Starfish page to access your Success Network and make an appointment with Lissa using the “See available appointments” option. You can also contact her by email, text or phone.

EMAIL: onlinecoursehelp@qcc.mass.edu  TEXT or CALL: 774-285-3754  CALL: 508-854-2736
Free Online Tutoring!
Anywhere, Anytime
✓ Math ✓ Writing ✓ Business ✓ Science ✓ Spanish

Access Online Tutoring

OPTION 1: Directly from your Blackboard course
Look for the Smarthinking Logon link.

OPTION 2: From Starfish
Click on the “Services” tab and scroll down until you see
“Academic Tutoring: Smarthinking Online Tutoring.” Then
click on the Smarthinking website link.

Tips to be a Successful Online Student at QCC

- Read the syllabus.
- Print the syllabus and course outline so that if there
  are any technical issues you have your instructor’s
  contact information and can keep up with your
  coursework.
- Logon to your online course several times a week to
  read course materials and complete
  assignments.
- Set aside regular days and times each week to
  complete your online assignments and stick to this
  study schedule.
- Create a back-up plan so that if you do not have
  access to an Internet-enabled device or lose your
  Internet connection, you can still complete your
  online coursework.
- Check your Qmail daily and respond if your
  instructor has emailed you. (Remember that Qmail is
  the College’s official form of communication, so if we
  need reach you, we send an email.)
- Check the “Announcements” content area of your
  online course on a regular basis to see if the
  instructor has posted any new announcements.
- Add due dates for assignments to your calendar as a
  reminder of when they are due.
- Cross off assignments on the course outline once
  you have completed them.
- If your instructor uses rubrics, before working on
  an assignment, view the rubric for it so that you
  understand the criteria being used to evaluate
  your work.
- On the assignment directions, cross off each
  requirement as you complete it. Make sure all of
  the requirements are crossed off before
  submitting the assignment to be graded.
- After you’ve submitted an assignment, check your
  submission history to make sure you can see a
  copy of what you’ve submitted.
- Check “My Grades” in your online course on a
  regular basis and view feedback that your
  instructor has provided for you.
- If you have questions, use the instructor’s
  preferred method of communication to reach him
  or her. (Check the syllabus to see your instructor’s
  contact methods.)
- Check your Starfish dashboard page on a regular
  basis to see if you have any flags, kudos, referrals,
  or to-dos.