

Blackboard Help Videos, Additional Resources & Accessibility



BLACKBOARD HELP VIDEOS:

- **How to Submit an Assignment (00:56)**
<https://youtu.be/Cv1KOhABIBE>
- **How to Use Blackboard Discussions (02:35)**
<https://youtu.be/vNMO-4I7uBI>
- **Notification Settings in Blackboard Learn (01:16)**
<https://youtu.be/TAELZXiZBo4>
- **How to Take a Test Online (01:41)**
<https://youtu.be/qztOnai9GZM>

ADDITIONAL RESOURCES:

- **Computer Technical Requirements**
<http://www.qcc.edu/help/information-technology-service-desk/computer-technical-recommendations>
- **Recommended Internet Browser**
<https://www.qcc.edu/help/internet-browser>
- **Blackboard's Automated Browser Checker**
https://help.blackboard.com/Learn/Student/Getting_Started/Browser_Support/Browser_Checker
- **Microsoft Office 365 – Free!**
<https://www.qcc.edu/help/microsoft-products>
- **QCC's Alden Library Research & LibGuides site**
<http://qcc.mass.libguides.com/researchprocess>
- **"Privacy, Identity & Online Security" posted on the Federal Trade Commission website**
<https://www.consumer.ftc.gov/topics/privacy-identity-online-security>
- **Blackboard Netiquette & Communication:**
 - **Netiquette Basic Rules (03:19)**
<https://youtu.be/mebKKLpYGkQ>
 - **QCC Virtual Meeting Netiquette**
https://www.qcc.edu/files/help/Bb_Collaborate/qcc_virtual_classroom_etiquette_for_students.pdf
 - **Discussion Board Netiquette (02:02)**
<https://youtu.be/DwdqQjCfWSc>
 - **Core Rules of Netiquette by Virginia Shea**
<http://www.albion.com/netiquette/corerules.html>





ACCESSIBILITY LINKS:

- **Blackboard Accessibility**
<http://www.blackboard.com/accessibility.html>
- **Pearson Accessibility**
<https://www.pearson.com/us/accessibility.html>
- **Cengage Accessibility**
<https://www.cengage.com/accessibility/>
- **Web Conferencing Accessibility in Collaborate**
<https://help.blackboard.com/Collaborate/Ultra/Participant/Accessibility>
- **Using YouTube with a Screen Reader**
<https://support.google.com/youtube/answer/189278?hl=en>
- **Microsoft Office Accessibility**
<https://support.office.com/en-us/article/Office-Accessibility-Center-Resources-for-people-with-disabilities-ecab0fcf-d143-4fe8-a2ff-6cd596bddd6d>
- **Adobe Acrobat Accessibility (various tools, including PDF file format documents)**
<https://www.adobe.com/accessibility/products/acrobat/acrobat-accessibility-features.html>
- **Infobase Learning Cloud, Accessibility (formerly Hoonuit)**
<https://www.atomiclearning.com/highed/accessibility>
- **Kaltura - Embedded video tool**
<https://corp.kaltura.com/video-content-management-system/video-accessibility/>
- **Zoom - video meeting & conferencing tool**
<https://explore.zoom.us/en/accessibility/>

HELP

- **QCC Self Help - FAQs (no login required)**
<https://www.qcc.edu/help>
- **24/7 Support - Call or Email**
www.qcc.edu/help

[24/7 Support](#)

Phone Number: 508.854.4427, Press 1 for Student Support
QCC IT Service Desk: www.qcc.edu/help



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